

TruEvent Horizons

- An Event Planning Management Web Application -

SCS 2202 - Group Project I

CS – 41

FINAL PROJECT REPORT

14th of May 2023

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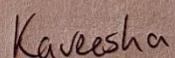
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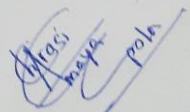
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Domain Description

Event planning is an uphill task for many people. As much as one would wish to have a perfect occasion, several factors are likely to hamper the process of event planning. One of these factors include major budget concerns. Anyone dreaming of a successful event should allocate adequate funds to have it sail through, but with the tough economic times, it's become a challenge to utilize the limited resources. Time constraints are also another major factor. Planning for an occasion needs a lot of time. When considering different service providers from different sectors manually, a huge amount of time will be wasted particularly on that aspect. Poor planning skills also will lead to a substandard event. This kind of poor planning is mainly brought about by the lack of exposure. When the customer or the event planner is not very well catered with the event organizing subject, he or she tends to make numerous mistakes that may lead to a poorly planned event. The following issues have been identified as the common causes of customer dissatisfaction when it comes to event planning.

Service Seeker Point of view:

- There is no common platform (all in one platform) for the customers to visit and go through their event reservation needs.
- Even though there are websites for respective services individually, those websites do not give a clear idea about the overall event plan with all the services included.
- Customers waste a large amount of time, money and effort in traveling and visiting each service place and clients individually and physically.
- Managing reservations through mobile phone conversations is not practical because if it's an event, locations, food, and decorations should be viewed in person in order to decide.
- Difficulties arise when contacting service providers because sometimes mobile numbers might not work and sometimes the respective service client might be on another call.
- It is hard to compare all the price levels of each service and package to choose the best possible services.
- If a customer changes his mind about a certain reservation, the connection between the customer and the client gets damaged because there is no other way to decline the reservation other than telling it in person.
- Customers often struggle with making advance payments to different service companies at different time periods as they request.

Service Provider Point of view:

- At the end of the month, it is a very tedious task to manually go through all the service logs to generate reports.
- Some service providers might not have their own websites.
- Without a website, service providers may struggle to reach a wider audience. They may have to rely on word-of-mouth referrals, which can be limiting in terms of the number of potential clients they can reach.
- A website provides a platform for service providers to showcase their services, previous events they have planned, client testimonials, and other relevant information that can help build trust and credibility with potential clients.

All the above issues can be properly addressed with the use of an event planning management system. But it's not the case in reality. Most service websites do not use an automated management system. Even though some companies have their own websites they only provide information on services and contact details. reservation schedules, reservation booking, offers and promotions are not being offered. Also, as a user, he or she might have to visit a number of websites of different service categories just to compare and get the most suitable choices because there is no common platform where you can compare and select all the required services that you wish to reserve in the most satisfying aspects in a single platform.

Based on the aforementioned issues it has been discovered that there's a requirement for a well-designed user-friendly Event Planning Management System which is not fulfilled by currently available systems. As a proposed solution, our application consists of solutions for the current problems we face while planning for upcoming events and how planners can tackle these matters through this proposed system. It also entails building a fully functional system that would help achieve a well-organized, timely and within the budget event just through a few clicks on the screen.

Analysis of Existing Systems

Event planning is a common but a very challenging area when it comes to designing a system. There are several event planning systems such as Wedding Planner (<https://theweddingplanner.lk/>) , Siritha (<http://www.siritha.com/contact-us.html>), 3NEvents (<http://www.3nevents.com/>) but all of these websites and management systems does not facilitate reservations. They mainly focus on getting inquiries from the customers and contacting them personally via phone or email which is a hectic process to handle. Also, those websites focus on individual service providers and there is no such platform where you can go through different service providers individually and choose a service provider according to your requirements after a series of comparisons.

Even though you chose a service provider, reserving them on the needed date, handling payments, managing different service providers on the same event date is really hard to do in a manual environment. These issues are there in the similar systems that have been already implemented. Our system addresses these issues, so the customer gets a user-friendly environment to work on and manage events. Our target is to provide a common platform for all the service providers to get into a common portal so customers can visit the portal, observe each service provider under each service category and choose what is best for the customer.

Goals and Objectives

Project Goals

The main goal of this project is to satisfy both customers and the service providing clients of the event planning system by managing the majority of the organizational work within our system with minimum user effort and time. That includes, building a common platform (all in one platform) for the customers to visit and go through their event reservation needs, enabling customers to plan, reserve or book and manage events services online 24/7, enable those planning for events to do so easily, effectively and efficiently and with minimum traveling and to give customers an attractive, logical shopping experience.

Objectives

The main objective of developing the proposed system is to maintain an efficient and a positive interaction with customers and the service providing clients. To achieve the proposed end-result, the system shall provide the following functionalities.

We provide a web-based application (a common platform) for different types of service providing clients to market their companies and products through the given sections and allow a more easy and convenient way to market themselves to the customers.

Customers are provided with a hassle-free environment to go through all of their preferred categories of services and select the best suitable services (or a package) as they need.

After logging in, the customer enters whatever event is relevant to him/her, for example, a Get-together, a funeral, B-day party etc. After providing the event he/ she is then directed to pages of services or suppliers who offer the items or services required where he or she will have to choose which item goes to the online reservation.

If the customer prefers to select packages instead of going through each and every service one by one, that is also possible and whatever the package customer chooses will be added to the reservations.

After confirming the event reservations, each customer is provided with a discrete interface where they get a personalized view of upcoming reservations and their status. Also, a confirmation is being sent to mobile as a text message and also an email will be sent with the details of the confirmed reservation being included.

Reports will be generated at the end of each month where they will analyze the number of customers/service providers being registered, what are the services those customers prefer, most selling packages, most requested service providing companies and the profit of the system as well.

Customer feedback are collected from the customer for the service they received.

There is a separate Policy agreement that any user must agree on when registering to the system. This detailed policy agreement can be viewed using the following link.

Link: <https://shorturl.at/nJKVZ>

By providing above functionalities from the system it's targeted to increase the number of customers and services provided within a given time period and by that maximize the profit.

Assumptions

- All the users of the system have the minimum level of required knowledge of English and IT to operate the system.
- Customers have the minimum knowledge for handling the web application.
- The service providers and the customers have computers/devices and network connection required to operate the system.
- In case of a cancellation of a reservation, returning the advance payment/ keeping a fine payment for cancellation depends on the agreement policy.
- The automatic cancellation of reservations happens based on the agreement policy.

Constraints

- The system was developed from scratch since no frameworks are allowed.
- System Admin accounts can be created only via Super Admin authorization.
- Income is calculated on a monthly basis.
- A customer can place a reservation 14 days or more in advance only.
- When making the advance payment and full payment, all customers must pay the respective amount to a common account handled by the system.
- Full Payment and advance payment is being distributed to the service providers only after the event or the reservation is fully complete.

Limitations

- Payment facility will be implemented via a Payment Sandbox during the development period.
- Database is hosted in AWS for a period of 12 months from the free tier.
- Website is hosted in a virtual environment.

Scope of the Project

The system will be designed only as a Responsive Web App which can be used in desktop computers and also in mobile devices.

Functionalities of the system are limited to mainly 6 components.

- ❖ Online reservation management
- ❖ Services and Packages management
- ❖ Report generation
- ❖ Payment Handling
- ❖ Event Management Using Calendars
- ❖ User Chatting

Out of scope

- Inventory management related to the products used in the system service platforms.
- Food catering is not being dealt here under hotel reservations.
- Adding a new service providing category (other than the given ones) dynamically is not being handled by the system.
- Other than the reservation management system, the internal business processes of the other management systems will not be covered in the system.
- Refunding, and Payment distribution for service providers have to be done manually and not handled by the system.

Functional Requirements

The following functionalities have been recognized regarding the operations that each actor performs using the system. Each functional requirement is stated under identified actors of the system.

All Users

- ✓ Should be able to register (Except Super Admin).
- ✓ Should be able to login.
- ✓ Should be able to logout.
- ✓ Shall be able to change password.
- ✓ Shall be able to view the profile.
- ✓ Shall be able to update the profile.

Registered Customer

- ✓ Should be able to add reservations.
- ✓ Shall be able to edit reservations (according to the policy).
- ✓ Shall be able to cancel reservations (according to the policy).
- ✓ Shall be able to view available services from registered service providers and packages.
- ✓ Shall be able to view reservation logs (upcoming).
- ✓ Shall be able to provide feedback and also to make complaints.
- ✓ Facility to make payments.
- ✓ Chat option with the system admin and service providers.
- ✓ Should receive SMS and email confirmation on payment, event cancellation, reservation, and reminders.

Hotel Managers

- ✓ Shall be able to add services and update services.
- ✓ Shall be able to disable services.
- ✓ Should be able to cancel reservations.
- ✓ Should be able to confirm reservations.
- ✓ Shall be able to view the reservation schedule.
- ✓ View reports at the end.
- ✓ Should be able to get the Payments and view them.
- ✓ Manage events using the Calendar.
- ✓ Chat option with the system admin and customers.

Band Managers

- ✓ Shall be able to add services and update services.
- ✓ Shall be able to disable services.
- ✓ Should be able to cancel reservations.
- ✓ Should be able to confirm reservations.
- ✓ Shall be able to view the reservation schedule.
- ✓ View reports at the end.
- ✓ Should be able to get the Payments and view them.
- ✓ Manage events using the Calendar.
- ✓ Chat option with the system admin and customers.

Photography Companies

- ✓ Shall be able to add services and update services.
- ✓ Shall be able to disable services.
- ✓ Should be able to cancel reservations.
- ✓ Should be able to confirm reservations.
- ✓ Shall be able to view the reservation schedule.
- ✓ View reports at the end
- ✓ Should be able to get the Payments and view them.
- ✓ Manage events using the Calendar.
- ✓ Chat option with the system admin and customers.

Decoration Companies

- ✓ Shall be able to add services and update services.
- ✓ Shall be able to disable services.
- ✓ Should be able to cancel reservations.
- ✓ Should be able to confirm reservations.
- ✓ Shall be able to view the reservation schedule.
- ✓ View Reports at the End.
- ✓ Should be able to get the Payments and view them.
- ✓ Manage events using the Calendar.
- ✓ Chat option with the system admin and customers.

Admin

- ✓ Shall be able to approve service provider user accounts in the system.
- ✓ Shall be able to activate/deactivate user accounts from the system.
- ✓ Shall be able to add packages.
- ✓ Shall be able to update packages.
- ✓ Shall be able to remove packages.
- ✓ Shall be able to view services under service providers in the system.
- ✓ Shall be able to receive payments and view payment reports.
- ✓ Shall be able to review complaints.
- ✓ Able to generate reports.
- ✓ Able to view reports and payments.

Super Admin

- ✓ Can send emails to users for admin account creation.

Quality Attributes

The following qualities have been identified as the quality attributes of the system that shall be achieved.

User-friendliness

The system shall be able to be used easily by the users without requiring a high level of knowledge to understand the operations. The proposed system shall be used by its users to do tasks with a minimum number of clicks. The provided should be easily accessible and navigable.

- ✓ System shall require a minimum level of IT and English knowledge to operate.
- ✓ Systems should have user interfaces with minimal but clear designs.

Modifiability

The system may require updates and modifications from time to time so the system must be flexible for changes and updates anytime.

- ✓ Designing the system as components and having minimum dependencies shall provide the required modularity to accommodate changes easily with less modifications.
- ✓ Documentation, version controlling, and good coding practices have been maintained throughout the system development time period.
- ✓ Thus, the system shall be modified to add new components with minimum effort.

Security

Authentication

- ✓ Every login is processed with authentication of credentials.
- ✓ Passwords are stored using encryption to secure login details if any unauthorized access occurs.
- ✓ OTP being sent to customers via SMS and email when recovering/changing passwords (two factor authentication).

System will be validating all possible input fields in order to avoid SQL injections.

System does not hold responsibility for the security of credit card details which are solely handled by the payment gateway.

Performance

System should respond to the events without any significant delay that may affect the overall usability of the system.

- ✓ System shall be tested for its efficiency of response and improve it by using optimized scheduling algorithms.
- ✓ Database shall be normalized to reduce data redundancy and by that it shall allow retrieval of data efficiently by minimizing the delay.

Testability

System shall be easily testable to ensure functionality or to identify issues. Since the system is designed into separate components it can be tested separately and the debugging process will be easier.

Availability

System shall be able to be used with less interruptions and accessible easily.

- ✓ Since the system is accessible over the internet, its users can easily access it regardless of the location.
- ✓ Reservations can be placed regardless of the service provider's working hours via online.
- ✓ System is mostly available throughout all the time but can be closed down temporarily for a short period of time in case of maintenance.

System Analysis & Design

User Roles

In requirement identification the users of the system have been identified as follows.

- Registered customer
- Hotel Managers
- Band Managers
- Photography companies
- Decoration Companies
- System Admin
- Super Admin - Owner of the Website

Use cases and Use case diagrams

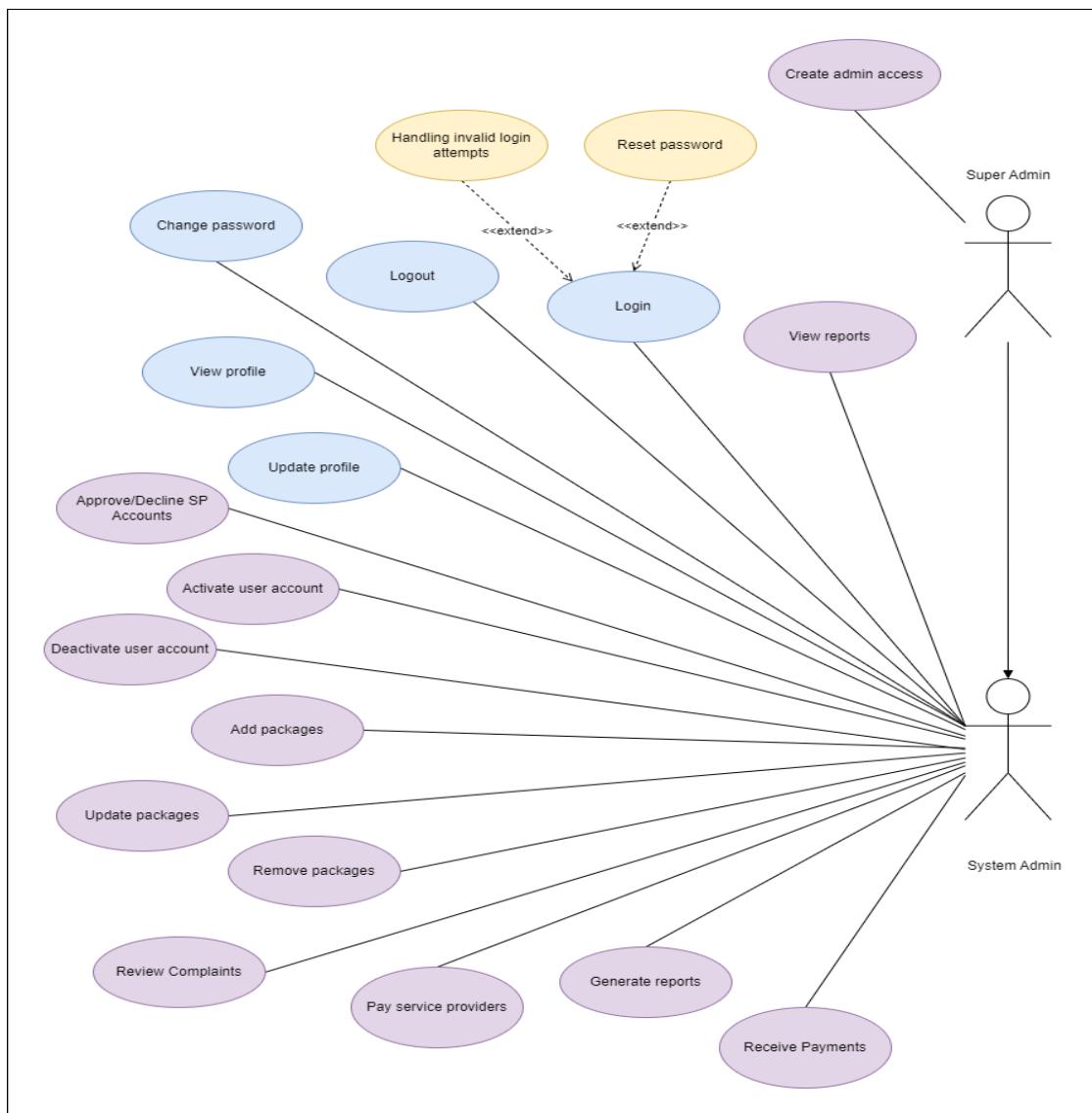


Figure 1: Use case Diagram for Admin

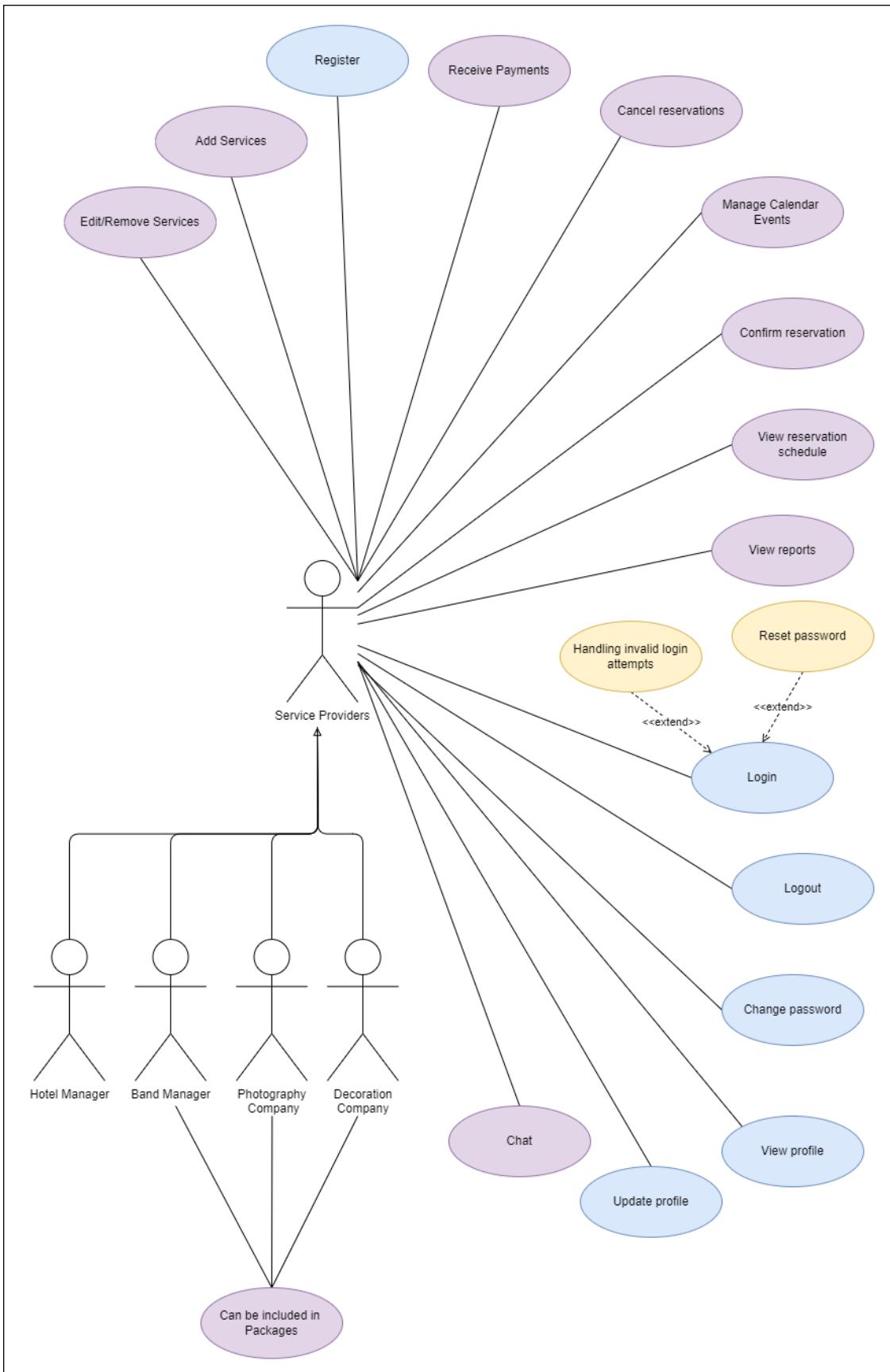


Figure 2: Use case diagram for service provider

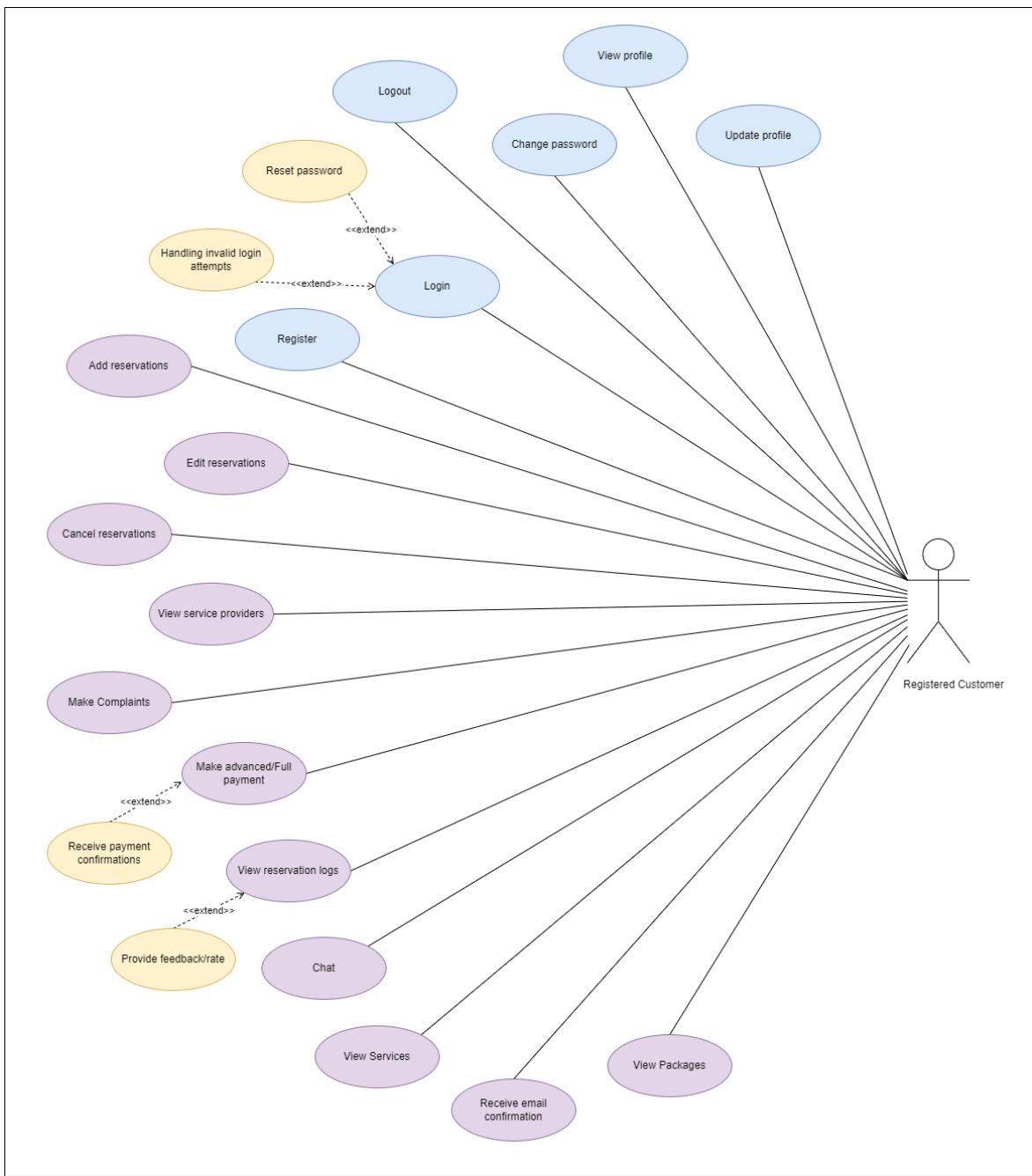


Figure 3: Use case diagram for customer

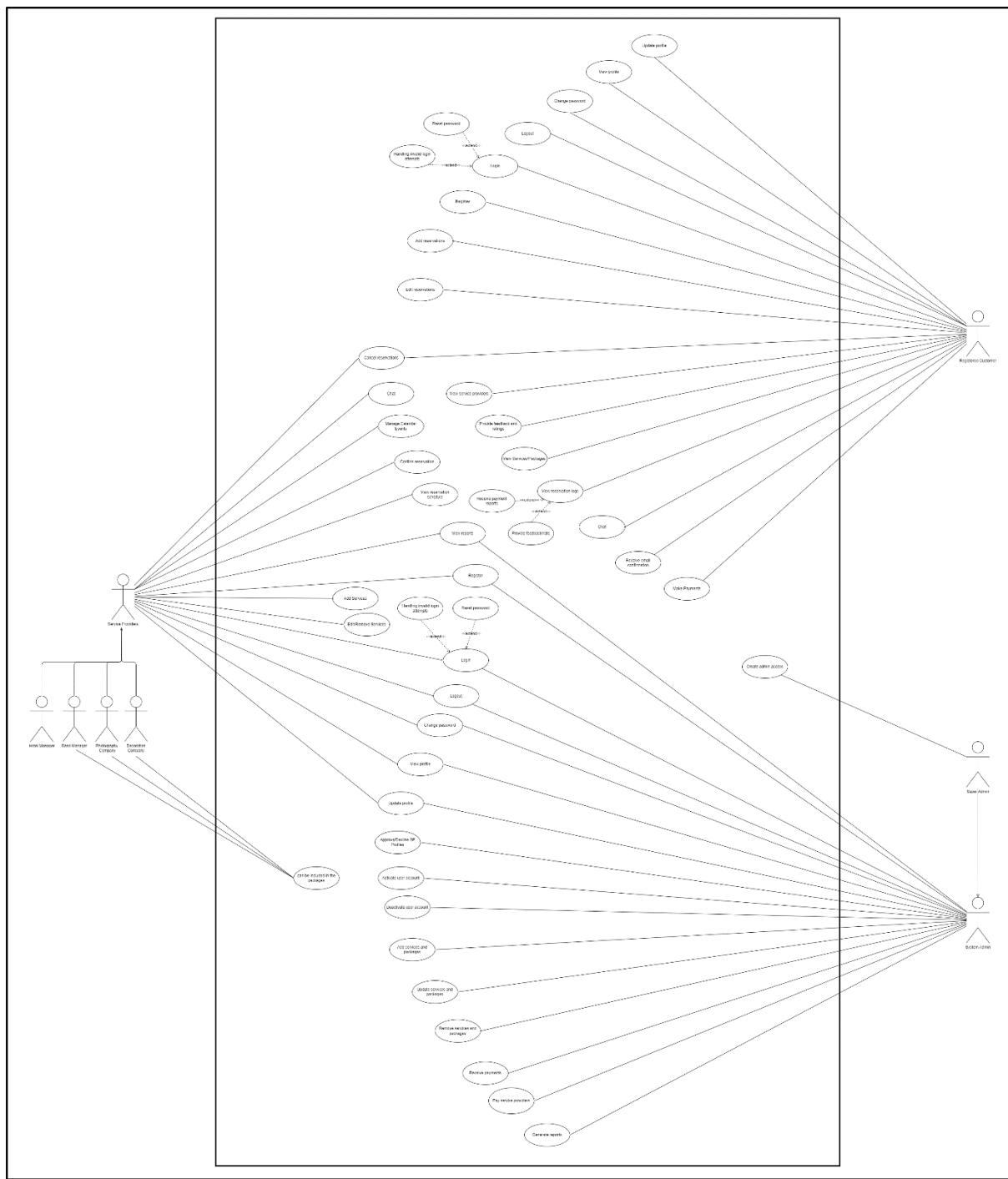


Figure 4: Use case diagram of the system

Use Case Descriptions

Use Case	Register
Use Case ID	1
Actors	Customer, Hotel Manager, Band Manager, Photography Company, Decoration Company, Admin
Description	All the users can register.
Precondition	Users have not been registered to this system before.
Main Flow	<ol style="list-style-type: none">1. Select the “Register” option.2. Enter registration details.3. Verify contact number. <p>System updates the system and notifies.</p>
Post Condition	User account created.
Alternative Flows	<p>Entered invalid data</p> <ul style="list-style-type: none">• System displays an error• Customer can enter data again <p>Incorrect contact number</p> <ul style="list-style-type: none">• PIN is not received• Customer can enter data again <p>Incorrect PIN</p> <ul style="list-style-type: none">• PIN verification fails• Customer can resend PIN again

Table 1: Use case Description 1

Use Case	Login
Use Case ID	2
Actors	Registered Customer, Hotel Manager, Band Manager, Photography Company, Decoration Company, Admin
Description	All the users can login to the system.
Precondition	Users should be registered to the system before login.
Main Flow	<ol style="list-style-type: none"> 1. Select “Login” option 2. Enter contact number and password. 3. System validates the contact number and password. 4. System display “Login Successful” . <p>System provides a relevant interface.</p>
Post Condition	User is logged into the system.
Alternative Flows	<p>Provided contact number or password are incorrect,</p> <ul style="list-style-type: none"> ● Error message displayed ● User can re-enter credentials or reset password

Table 2: Use case Description 2

Use Case	Logout
Use Case ID	3
Actors	Registered Customer, Hotel Manager, Band Manager, Photography Company, Decoration Company, Admin
Description	Users can log out from the system.
Precondition	Logged in through their accounts.
Main Flow	<ol style="list-style-type: none"> 1. Users can click the “Logout” option. 2. Users log out from the system. 3. Display “Logout Successfully”.
Post Condition	Users log out from the system.
Alternative Flows	None

Table 3: Use case Description 3

Use Case	Change Password
Use Case ID	4
Actors	Registered Customer, Hotel Manager, Band Manager, Photography Company, Decoration Company, Admin
Description	Users can change their current password.
Precondition	Logged in through their accounts.
Main Flow	<ol style="list-style-type: none"> 1. Click the “Change Password” option. 2. System asks for the current password. 3. User enters the current password. 4. System validates the current password. 5. System asks for the new password two times. 6. System validates and updates the new password. 7. System displays “Password Changed Successfully”.
Post Condition	Users log out from the system.
Alternative Flows	None

Table 4: Use case Description 4

Use Case	View Profile
Use Case ID	5
Actors	Registered Customer, Hotel Manager, Band Manager, Photography Company, Decoration Company, Admin
Description	Users can view their profile.
Precondition	Logged in through their accounts.
Main Flow	<ol style="list-style-type: none"> 1. Users click the “Profile” option. 2. Systems display their profile details.
Post Condition	None
Alternative Flows	None

Table 5: Use case Description 5

Use Case	Update Profile
Use Case ID	6
Actors	Registered Customer, Hotel Manager, Band Manager, Photography Company, Decoration Company, Admin
Description	Already registered users can update profile details which were entered in the initial registration process
Precondition	Already registered as a customer in the system. Logged in as a registered customer, admin or a service provider.
Main Flow	<ol style="list-style-type: none"> 1. Select the “Update Profile” option. 2. Make necessary changes. 3. System validates the changes. 4. If the contact number is changed it is verified by an SMS pin. <p>System updates the database and notifies</p>
Post Condition	Profile data has been updated.
Alternative Flows	<p>Data entered invalid</p> <ul style="list-style-type: none"> ● Error message displayed. <p>Users can re-enter or cancel.</p>

Table 6: Use case Description 6

Use Case	Add Reservations
Use Case ID	7
Actors	Registered Customer
Description	Registered customers can place a reservation to get a service.
Precondition	Logged in through the account.
Main Flow	<ol style="list-style-type: none"> 1. Select the “Add reservations” option. 2. Registered customer proceeds. 3. Select a category and service. 4. Select date and time. 5. 5.1. If the slot is reserved, customer can join to the waiting list 5.2. Else the reservation is placed. 6. Confirm and proceed.
Post Condition	Reservation is placed and notifications are sent to customer and service provider
Alternative Flows	None

Table 7: Use case Description 7

Use Case	Edit Reservations
Use Case ID	8
Actors	Registered Customer
Description	A previously placed reservation can be edited.
Precondition	Logged in through the account.
Main Flow	<ol style="list-style-type: none"> 1. Registered customers select the reservation from their reservation list. 2. Make changes in the reservation. 3. Confirm and proceed.
Post Condition	Reservation is modified and the service provider is informed about the changes.
Alternative Flows	None

Table 8: Use case Description 8

Use Case	Cancel Reservations
Use Case ID	9
Actors	Registered Customer, Hotel Manager, Band Manager, Photography Company, Decoration Company
Description	A previously placed reservation can be canceled.
Precondition	Logged in through the account.
Main Flow	<ol style="list-style-type: none"> 1. 1.1. Registered customer selects a reservation. 1.2. Mark cancellation. 1.3. Confirm and proceed. 2. 2.1. Hotel manager selects a reservation. 2.2. Mark cancellation. 2.3. Confirm and proceed. 3. 3.1. Band manager selects a reservation. 3.2. Mark cancellation. 3.3. Confirm and proceed. 4. 4.1. Photography company selects a reservation. 4.2. Mark cancellation. 4.3. Confirm and proceed. 5. 5.1. Decoration company selects a reservation. 5.2. Mark cancellation. 5.3. Confirm and proceed.
Post Condition	Reservation is canceled and the service provider is informed about the changes.
Alternative Flows	None

Table 9: Use case Description 9

Use Case	View Service Providers
Use Case ID	10
Actors	Registered Customer
Description	Registered customers can view different service providers.
Precondition	Registered users must be logged in to the system.
Main Flow	<ol style="list-style-type: none"> 1. Customers click the “View Service Providers” option. 2. System displays the Service Providers list by categories. 3. Customers can select one to check the In-detail view of each service provider.
Post Condition	none
Alternative Flows	none

Table 10: Use case Description 10

Use Case	Provide Feedback and Ratings
Use Case ID	11
Actors	Registered Customers
Description	Registered customers can provide feedback and ratings
Precondition	Registered User has to complete the reservation.
Main Flow	<ol style="list-style-type: none"> 1. View the completed reservations. 2. Click on each reservation. 3. Provide feedback by using the forum.
Post Condition	none
Alternative Flows	none

Table 11: Use case Description 11

Use Case	Make Advance Payment
Use Case ID	12
Actors	Registered Customer
Description	After selecting the items to the cart, users proceed to the advance payment portal.
Precondition	Customers must complete the reservations of all selected services or packages.
Main Flow	<ol style="list-style-type: none"> 1. Complete the reservations by adding them to the cart. 2. Proceed to make payment. 3. Pay the relevant percentage from the full amount. 4. Place the reservation.
Post Condition	Payment successful
Alternative Flows	none

Table 12: Use case Description 12

Use Case	View Reservation Logs
Use Case ID	13
Actors	Registered Customer
Description	Customers can view their upcoming reservation logs and past completed reservation logs.
Precondition	Customers have to complete and place a reservation.
Main Flow	<ol style="list-style-type: none"> 1. Go to the dashboard. 2. In there there is a separate section for the upcoming reservations and past reservations. 3. By clicking on each reservation, we can have a detailed view.
Post Condition	none
Alternative Flows	If there are no reservations, then it's empty.

Table 13: Use case Description 13

Use Case	Chat option with system Admin
Use Case ID	14
Actors	Registered customers
Description	Customers can have a casual chat with the system admin in order to find the answers.
Precondition	Customers have to be registered and system admin has to be in the system.
Main Flow	<ol style="list-style-type: none"> 1. Customers can open a chat session with the system admin through the system.
Post Condition	none

Table 14: Use case Description 14

Use Case	Receive Email Confirmation
Use Case ID	15
Actors	Registered customer
Description	After booking the event, after canceling the event and when making a payment, a confirmation SMS or an Email will be sent to the customer.
Precondition	Complete a reservation Cancel a reservation Make payment
Main Flow	<p>Either one of these will happen.</p> <ol style="list-style-type: none"> 1. Complete a reservation When completing a reservation email confirmation is being sent and SMS is being delivered. 2. Cancel a reservation When canceling a reservation, email confirmation is being sent and SMS is being delivered. 3. Make payment When completing a payment email confirmation is being sent and SMS is being delivered.
Post Condition	Reservation done, cancellation done, payment done
Alternative Flows	none

Table 15: Use case Description 15

Use Case	View Reports
Use Case ID	16
Actors	System Admin, Service Provider
Description	Users are able to view reports.
Precondition	A report will be generated once a month. In order to view the report, Admins and service providers must be logged in.
Main Flow	<ol style="list-style-type: none"> 1. Users have to login to the system 2. Then click on view monthly report. 3. View the report.
Post Condition	none
Alternative Flows	none

Table 16: Use case Description 16

Use Case	Create user accounts
Use Case ID	17
Actors	System Admin
Description	Admin can Activate/Deactivate user accounts.
Precondition	System admin must be logged into the system
Main Flow	<ol style="list-style-type: none"> 1. Login to the system. 2. Click on User Management.
Post Condition	User account successfully Activate/Deactivate.
Alternative Flows	none

Table 17: Use case Description 17

Use Case	Add Services
Use Case ID	18
Actors	Service Providers
Description	Service Providers can add services to the system
Precondition	Logged into the system through respective service provider's account
Main Flow	<ol style="list-style-type: none"> 1. Select the “Add services” option 2. Add service details 3. Validate entered data 4. Add the service to the system
Post Condition	New service is added to the system
Alternative Flows	<p>Invalid details are added</p> <ul style="list-style-type: none"> • Display an error message • Give a chance to re-enter the details

Table 18: Use case Description 18

Use Case	Add Packages
Use Case ID	19
Actors	System Admins
Description	System Admins can add packages to the system
Precondition	Logged into the system through System Admins account
Main Flow	<ol style="list-style-type: none"> 1. Select the “Add packages” option 2. Add package details and add services to the package 3. Enter package discount rate and other details 4. Calculate package price 5. Validate entered data 6. Add the package to the system
Post Condition	New package is added to the system
Alternative Flows	<p>Invalid details are added</p> <ul style="list-style-type: none"> • Display an error message • Give a chance to re-enter the details

Table 19: Use case Description 19

Use Case	Update / Remove Services
Use Case ID	20
Actors	Service Providers
Description	Service Providers can update /remove services to the system
Precondition	Logged into the system through respective Service Provider's account
Main Flow	<ol style="list-style-type: none"> 1. Select the “Update / Remove Services” option 2. Select service 3. If the respective Service Provider selects the “Update/ Hold Service” option <ol style="list-style-type: none"> 3.1. If select the “Update Service option” <ol style="list-style-type: none"> 3.1.1. Update the selected service details 3.1.2. Validate updated details 3.1.3. Update the system 3.2. Else select the “Hold Service” option <ol style="list-style-type: none"> 3.2.1. Hold the service from the system 4. Else the respective service provider selects the “Remove Service” option <ol style="list-style-type: none"> 4.1. Update the system
Post Condition	Update the system after update / remove
Alternative Flows	<p>Invalid details are added</p> <ul style="list-style-type: none"> ● Display an error message ● Give a chance to update the details

Table 20: Use case Description 20

Use Case	Update / Remove Packages
Use Case ID	21
Actors	System Admins
Description	System Admins can update /remove packages to the system
Precondition	Logged into the system through System Admins account
Main Flow	<ol style="list-style-type: none"> 1. Select the “Update / Remove Service” option 2. Select service 3. If the system admins selects the “Update Package” option <ol style="list-style-type: none"> 3.1 Update the selected package details 3.2 Validate updated details 3.3 Update the system 4. Else the system admins selects the “Remove Package” option <ol style="list-style-type: none"> 4.1. Update the system
Post Condition	Update the system after update / remove
Alternative Flows	<p>Invalid details are added</p> <ul style="list-style-type: none"> • Display an error message • Give a chance to update the details

Table 21: Use case Description 21

Use Case	Receive Advance Payment
Use Case ID	22
Actors	System Admins
Description	System Admins can receive the advance payments to the system
Precondition	Logged into the system through System Admins account
Main Flow	<ol style="list-style-type: none"> 1. Select “Payment Details” option 2. Display advance payment details 3. Display payment methods 4. Add payment method details 5. Validate data 6. Confirm the success of payment.
Post Condition	Receive advance payment and pay to service providers
Alternative Flows	<p>Invalid details are added</p> <ul style="list-style-type: none"> • Display an error message • Give a chance to change the payment details

Table 22: Use case Description 22

Use Case	Cancel Reservations
Use Case ID	23
Actors	Service Providers
Description	Service providers are able to cancel reservation
Precondition	Service provider should be logged in
Main Flow	1.Service provider should log in to the system 2.Go to the reservations dashboard 3.Click the cancel and cancel the reservation 4.Confirm Cancellation
Post Condition	Reservation Canceled ,Status changed to available
Alternative Flows	None

Table 23: Use case Description 23

Use Case	Confirm Reservation
Use Case ID	24
Actors	Service provider
Description	Service providers are able to confirm reservation
Precondition	Service provider should be logged in
Main Flow	1.Service provider should log in to the system 2.Go to reservations 3.Check availability 4.Confirm reservation
Post Condition	Reservation confirmed,status changed to booked
Alternative Flows	Leave on pending

Table 24: Use case Description 24

Use Case	View Reservation Schedule
Use Case ID	25
Actors	Service Providers
Description	Service Providers are able to see the reservation status and get updates of upcoming bookings.
Precondition	Service Provider should be logged in
Main Flow	<ol style="list-style-type: none"> 1. Service provider should log in to the system 2. Go to reservation schedule 3. View reservations
Post Condition	None

Table 25: Use case Description 25

Use Case	Create admin access
Use Case ID	26
Actors	Super admin
Description	Create an admin access to a new admin
Precondition	Super admin should be logged in
Main Flow	<ol style="list-style-type: none"> 1. Log in using super admin 2. Go to create new admin 3. Add admin details 4. Confirm
Post Condition	New admin created
Alternative Flows	None

Table 26: Use case Description 26

Use Case	Generate report
Use Case ID	27
Actors	System Admins
Description	System Admins /Service Providers can generate reports of the system
Precondition	Logged into the system through System Admins or Service Providers account
Main Flow	<ol style="list-style-type: none"> 1. Select the “Generate Report” option 2. Add details to the reports 3. Finalize the data in the report
Post Condition	None
Alternative Flows	None

Table 27: Use case Description 27

Use Case	Receive Total Payment
Use Case ID	28
Actors	System Admins
Description	System Admins can receive the total payments to the system
Precondition	Logged into the system through System Admins account
Main Flow	<ol style="list-style-type: none"> 1. Select “Payment Details” option 2. Check whether user can proceed the total payment 3. Display total payment details 4. Display payment methods 5. Add payment method details 6. Validate data 7. Confirm the success of payment.
Post Condition	Receive total payment and pay to service providers
Alternative Flows	<p>Invalid details are added</p> <ul style="list-style-type: none"> ● Display an error message ● Give a chance to change the payment details

Table 28: Use case Description 28

Use Case	Reschedule Reservation
Use Case ID	29
Actors	Registered Customer
Description	Registered Customers can reschedule reservations.
Precondition	Logged into the system through Registered Customer account
Main Flow	<ol style="list-style-type: none"> 1. Select Reschedule Reservation option 2. Include Reschedule Details 3. Confirm Reschedule Reservation
Post Condition	Proceed Reschedule Reservation
Alternative Flows	None

Table 29: Use case Description 29

Class Diagram

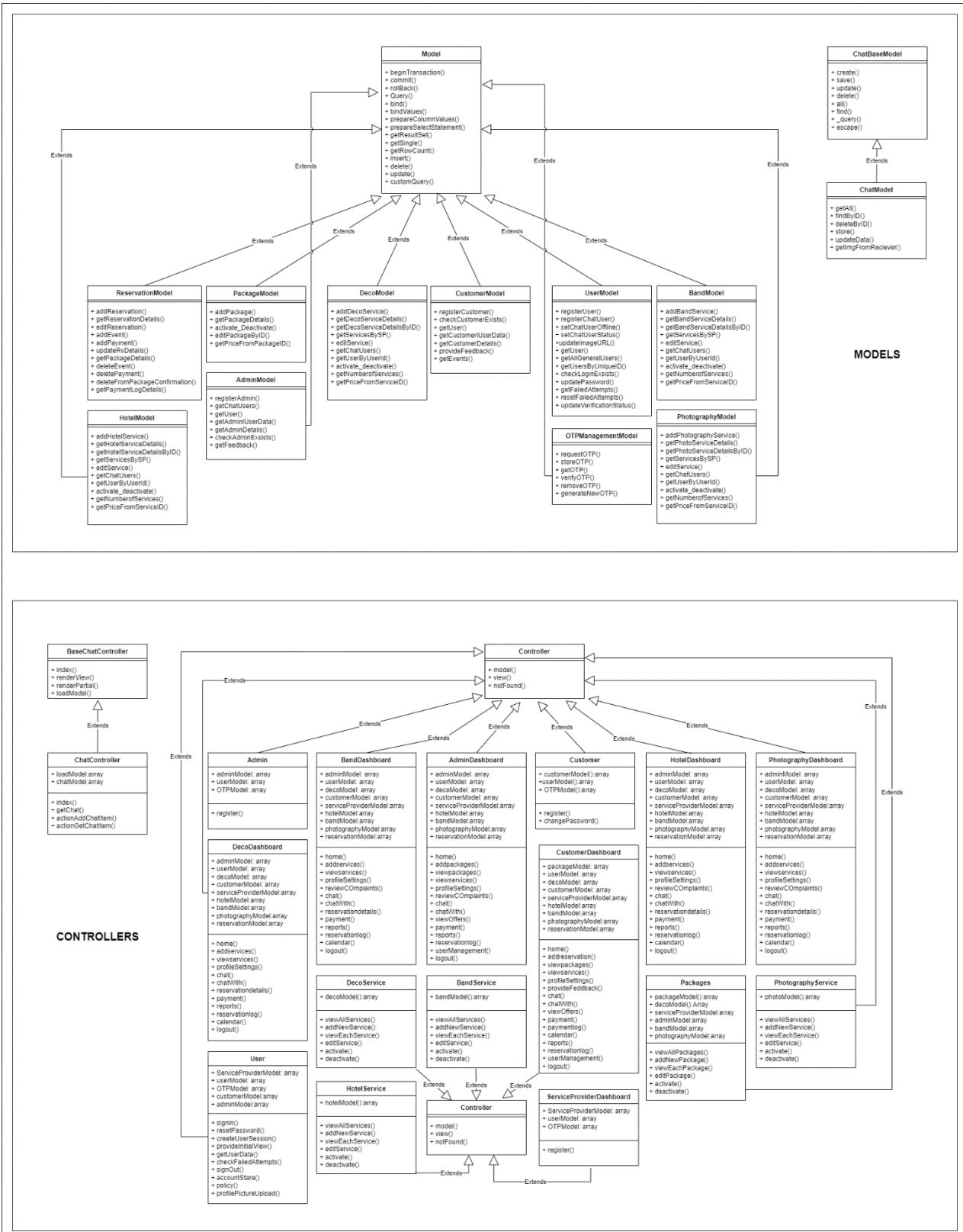


Figure 5: Class Diagram

ER Diagram

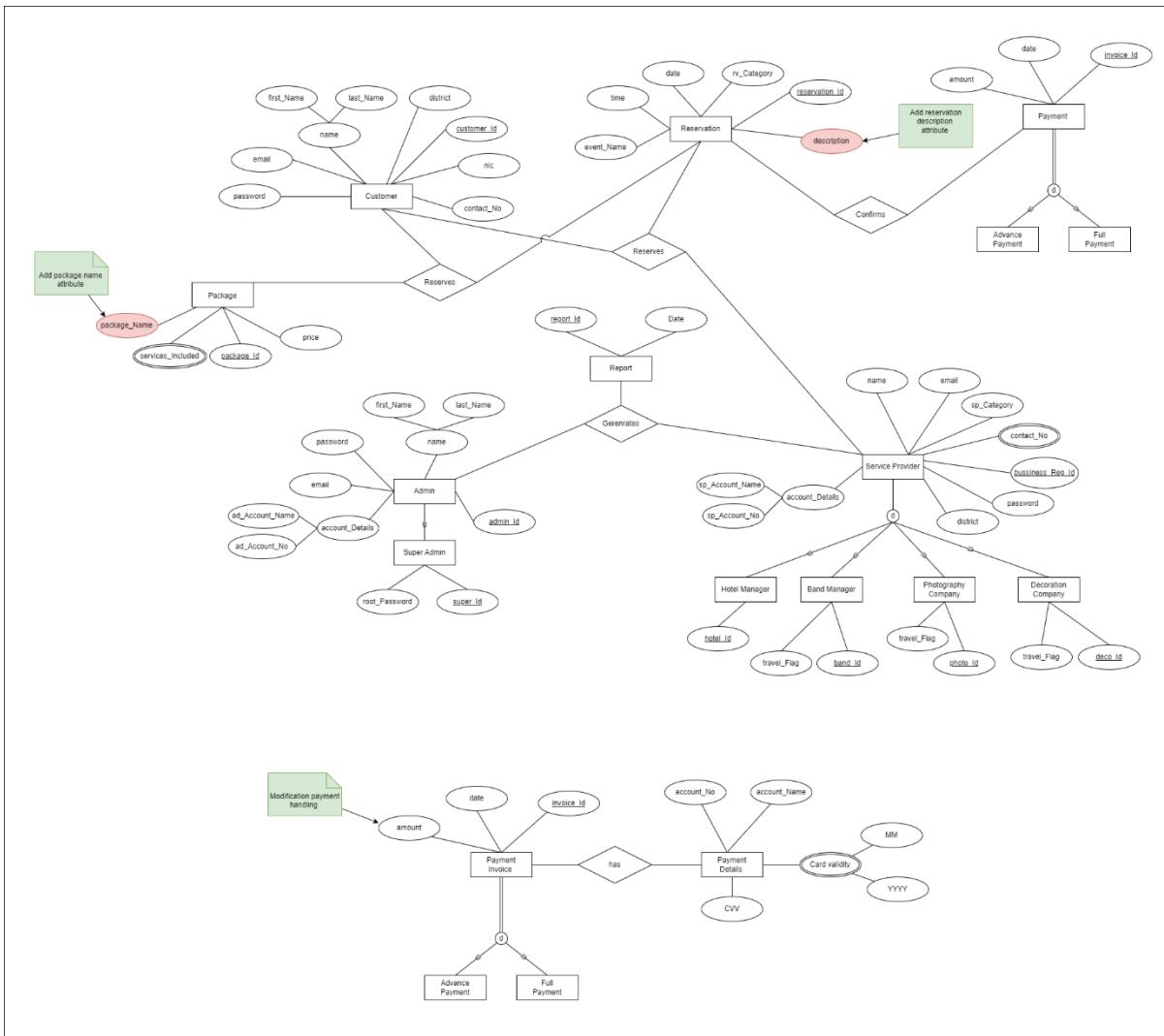


Figure 6: ER Diagram I

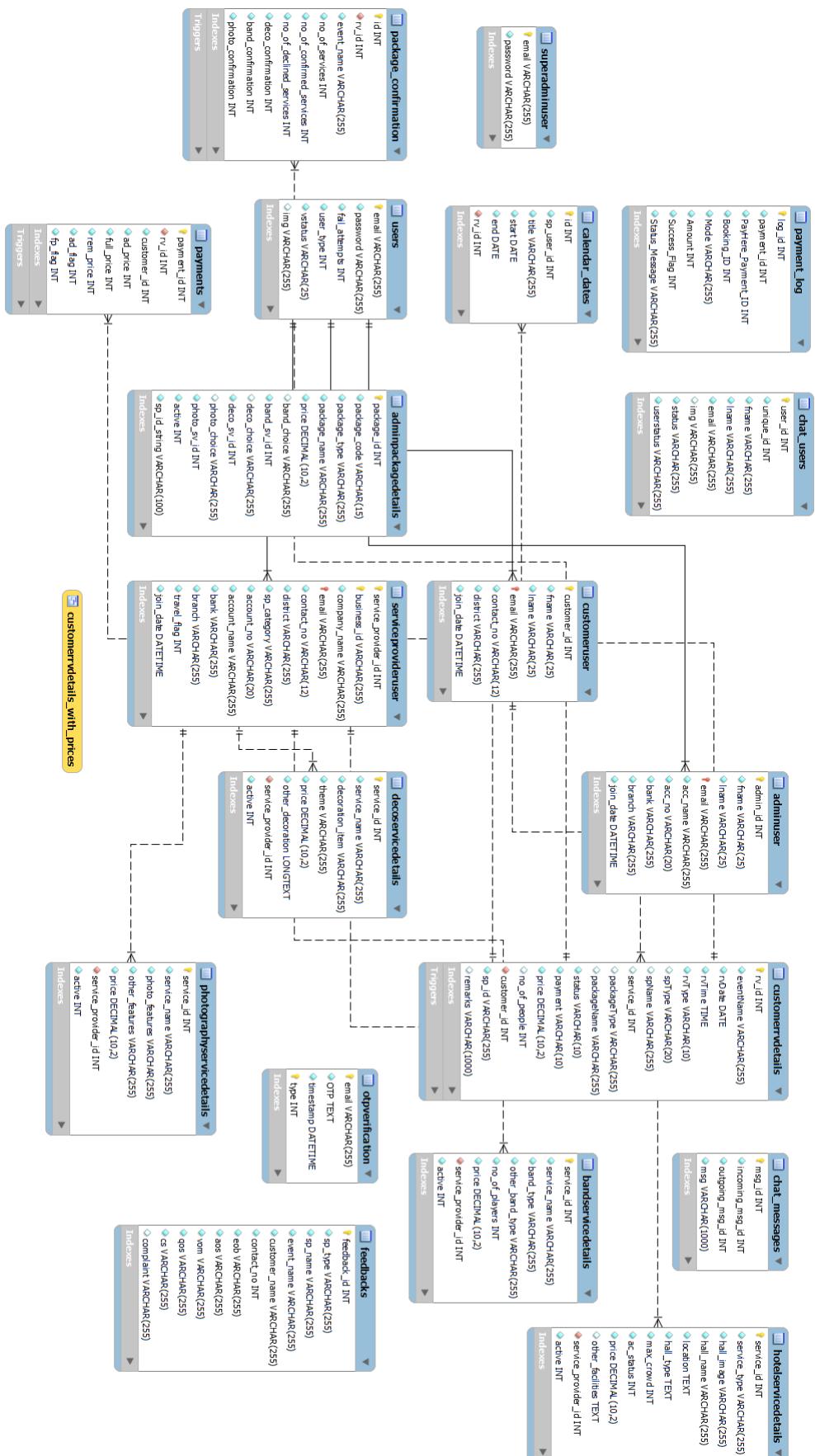


Figure 7: ER Diagram II

Component Diagram

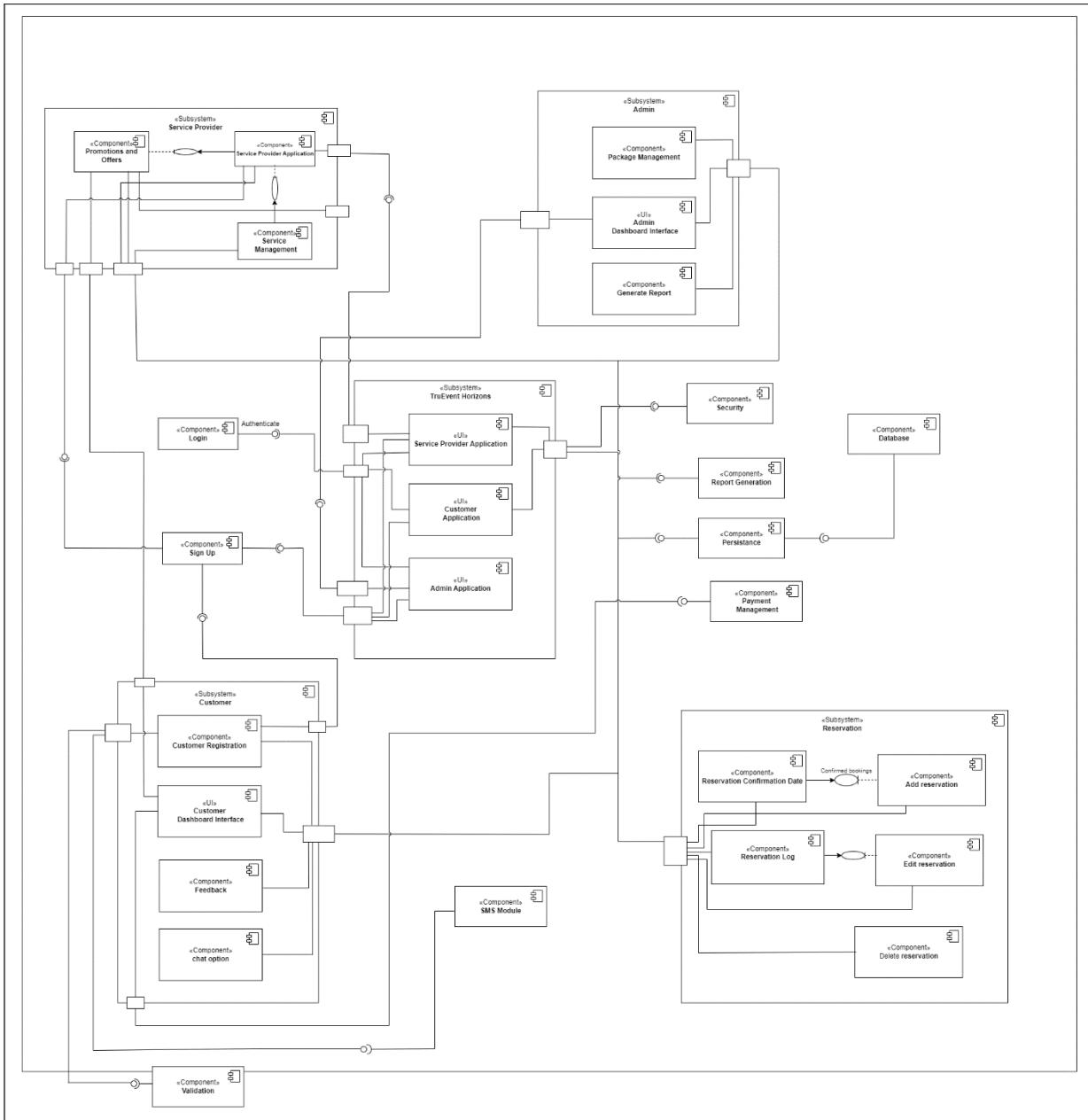


Figure 8: Component Diagram

Activity Diagrams

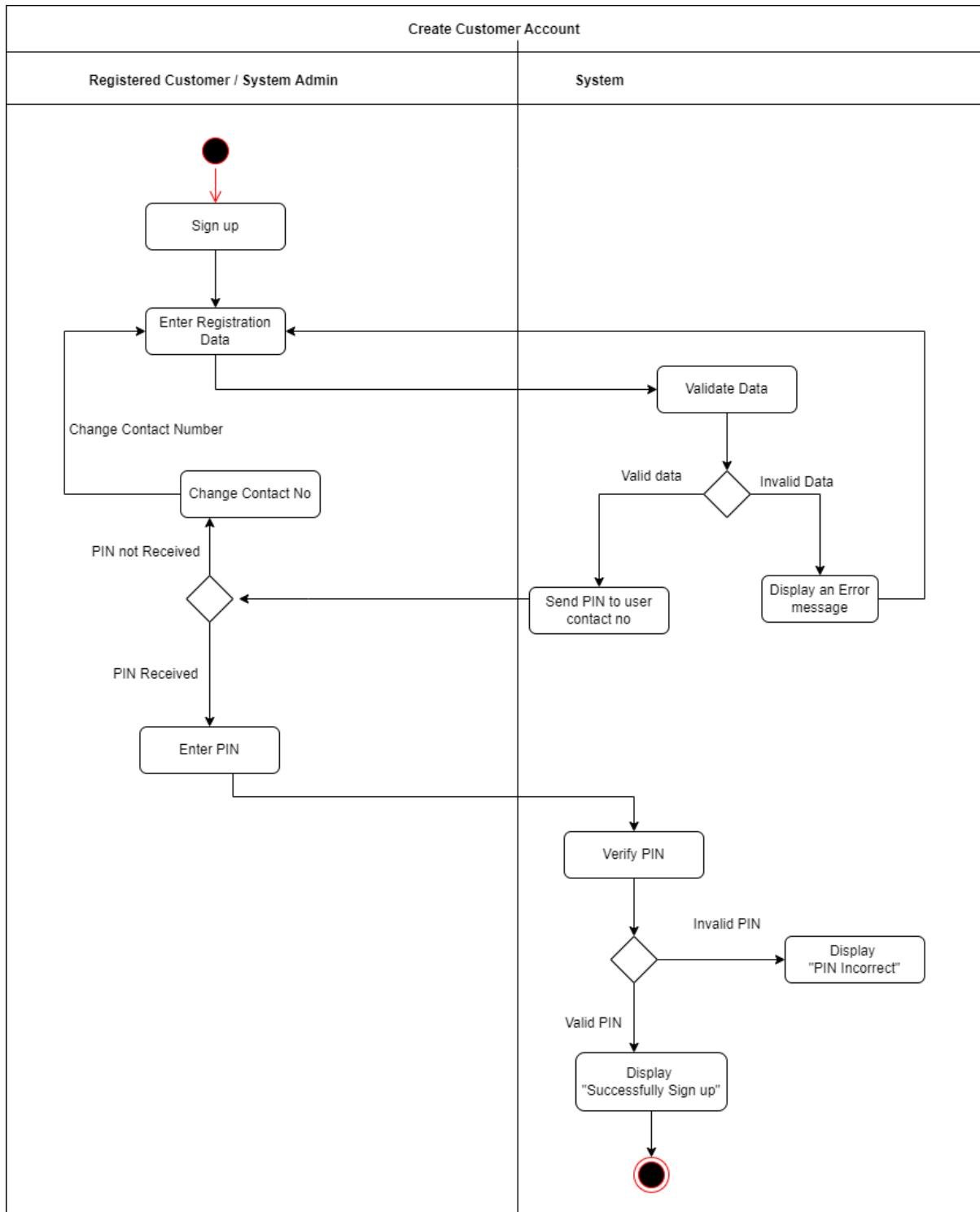


Figure 9: Activity Diagram 1

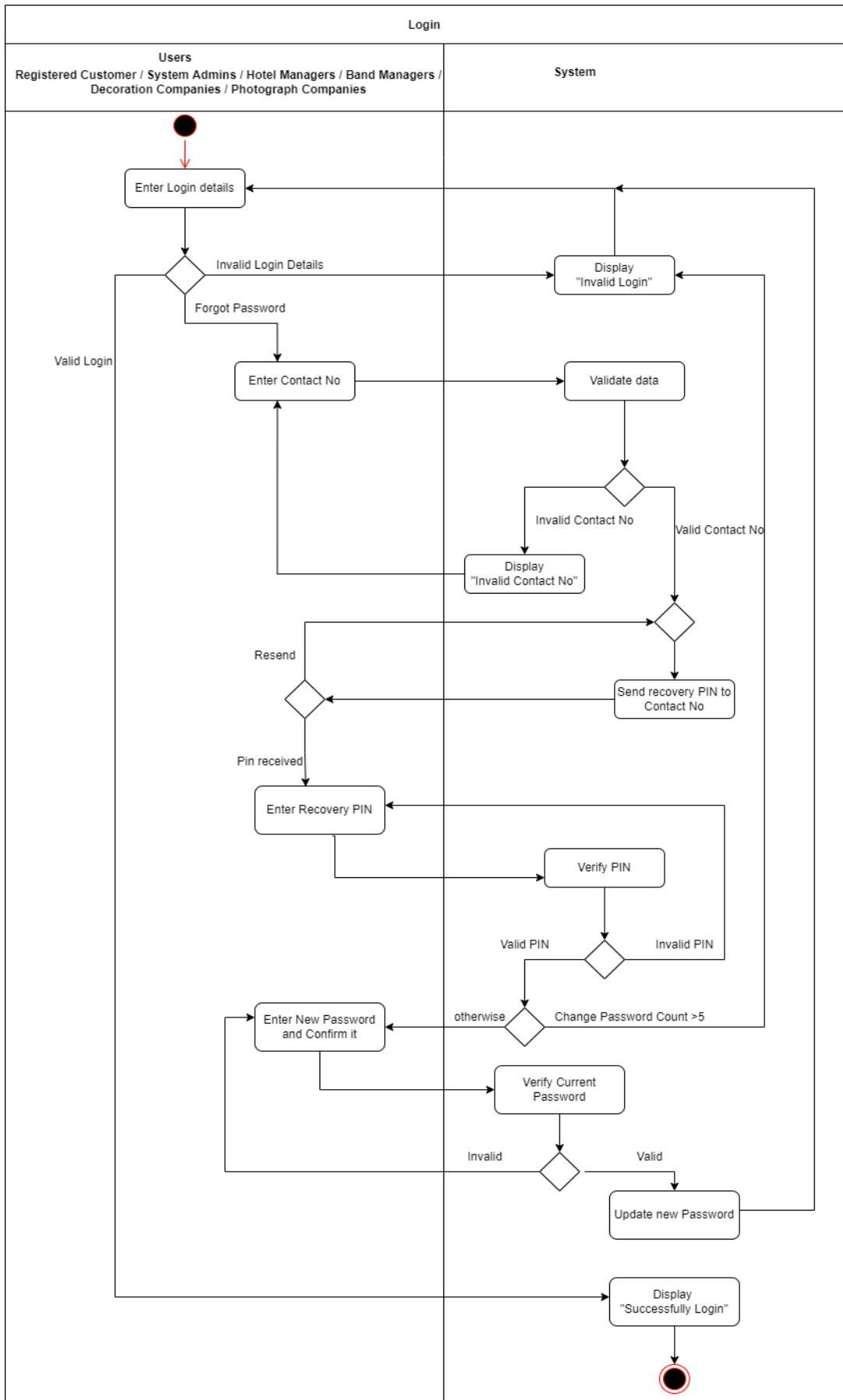


Figure 10: Activity Diagram 2

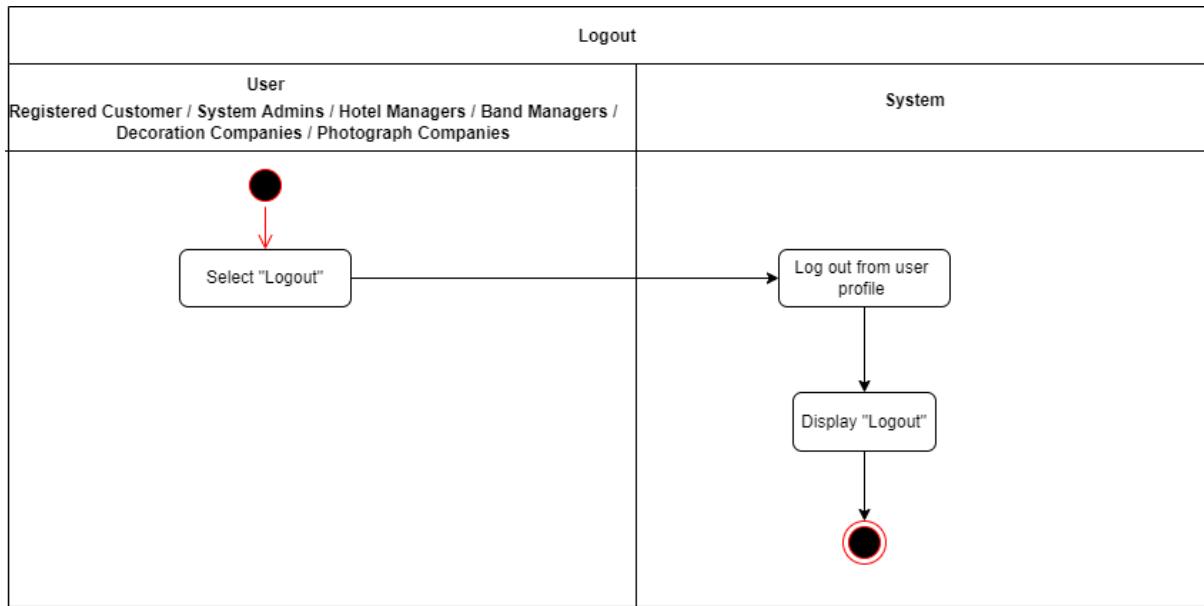


Figure 11: Activity Diagram 3

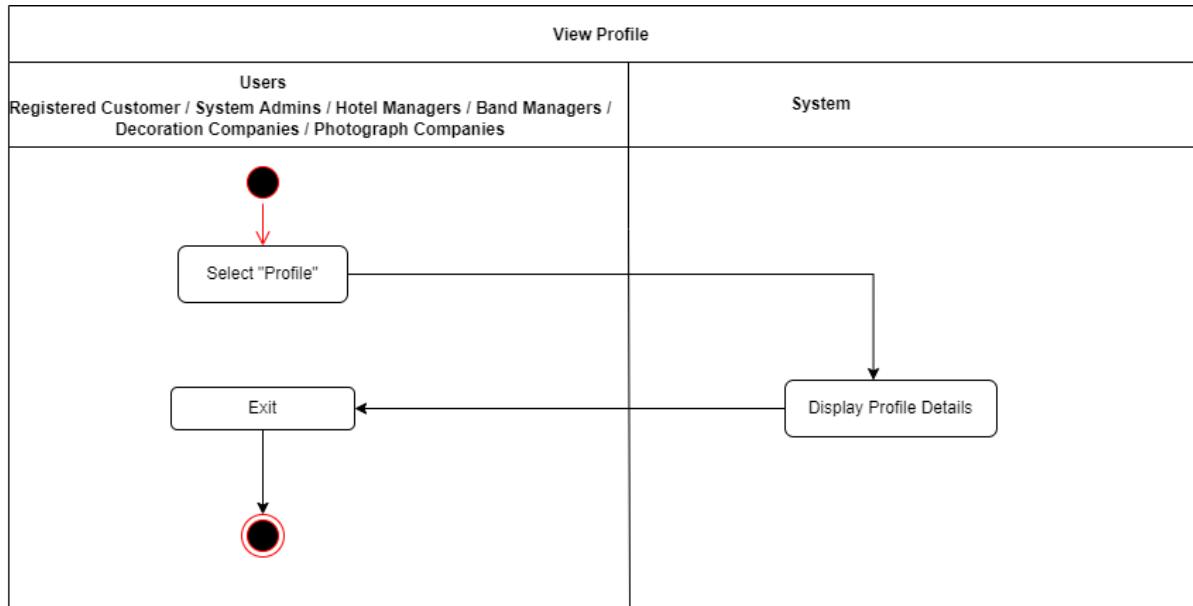


Figure 12: Activity Diagram 4

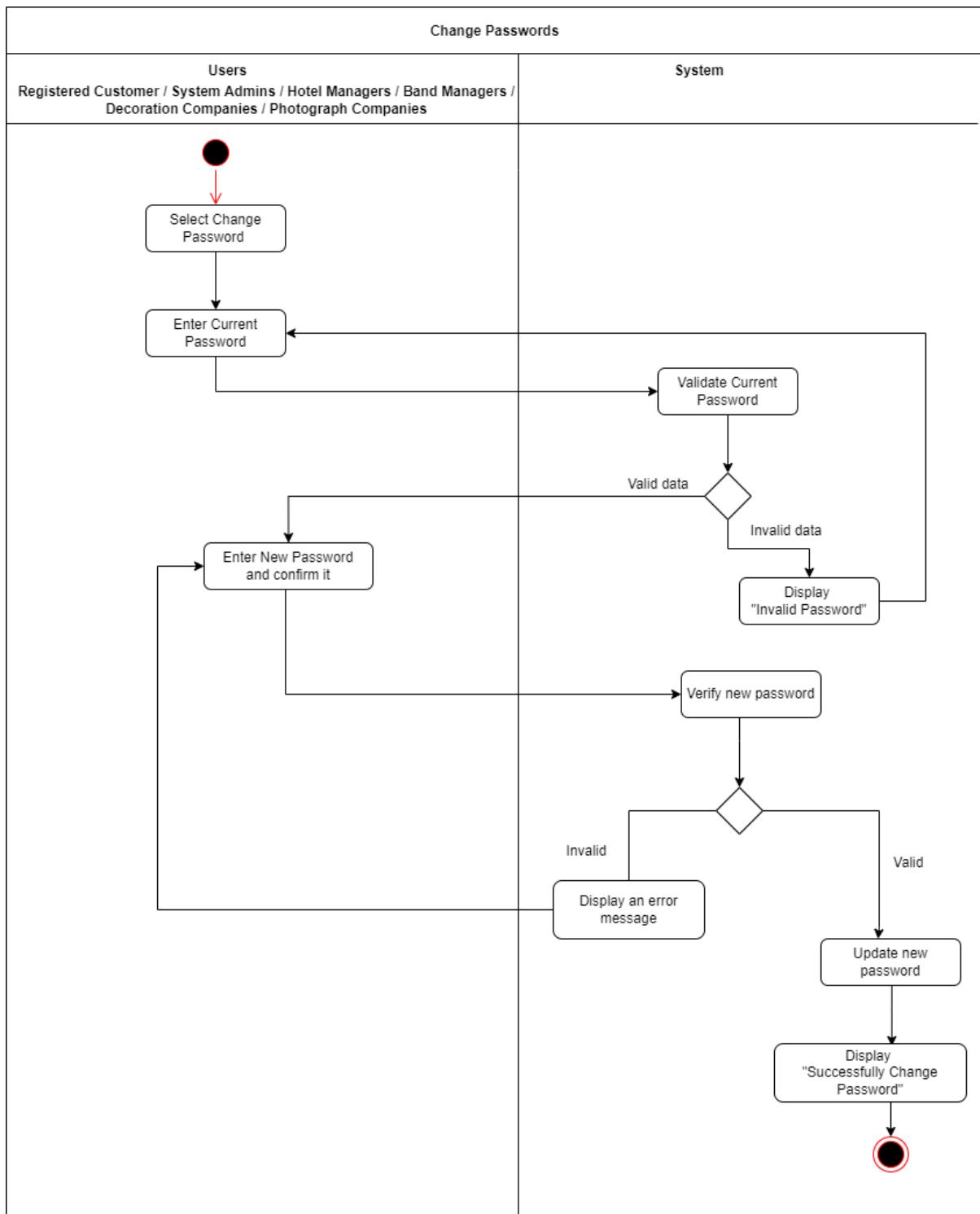


Figure 13: Activity Diagram 5

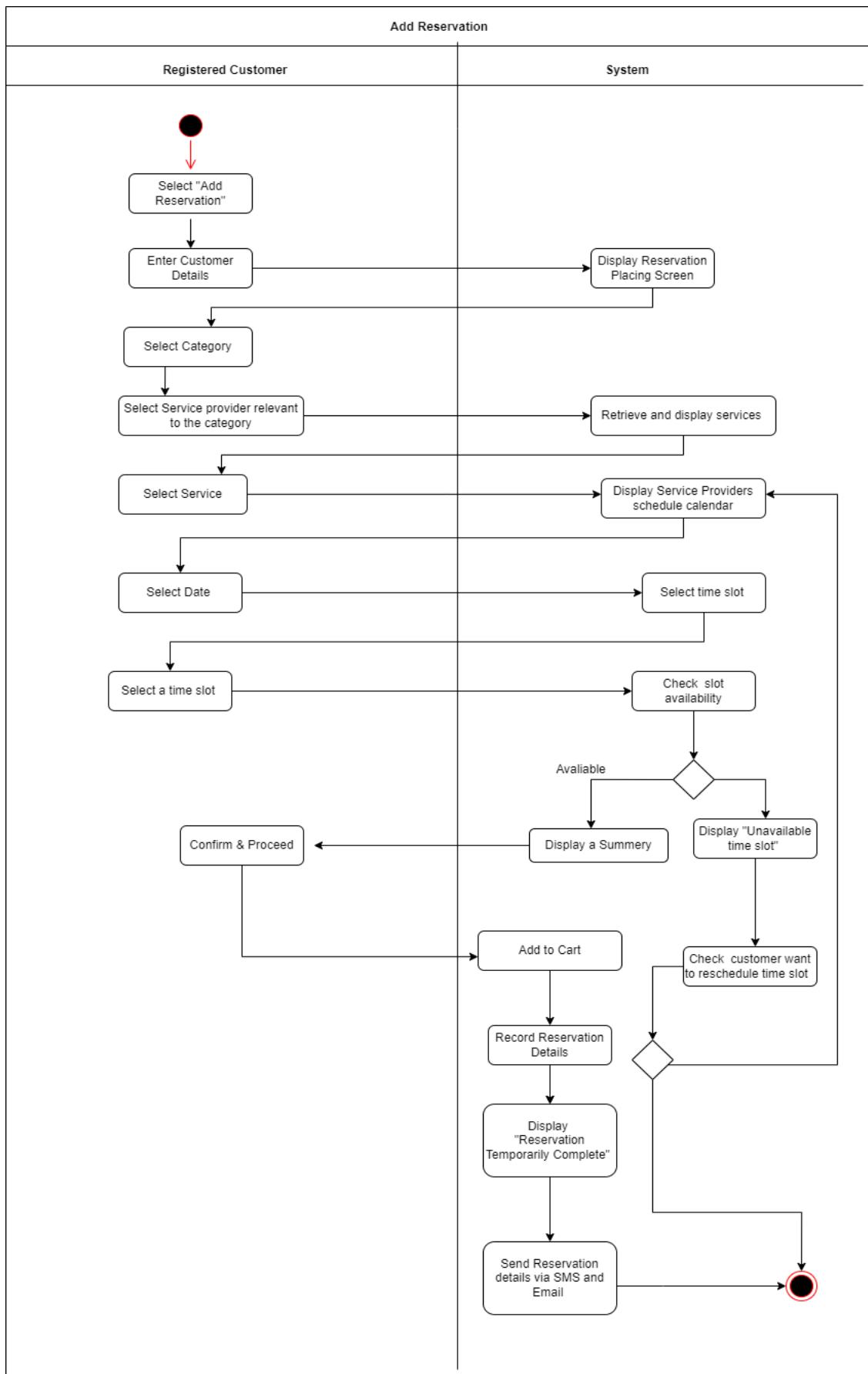


Figure 14: Activity Diagram 6

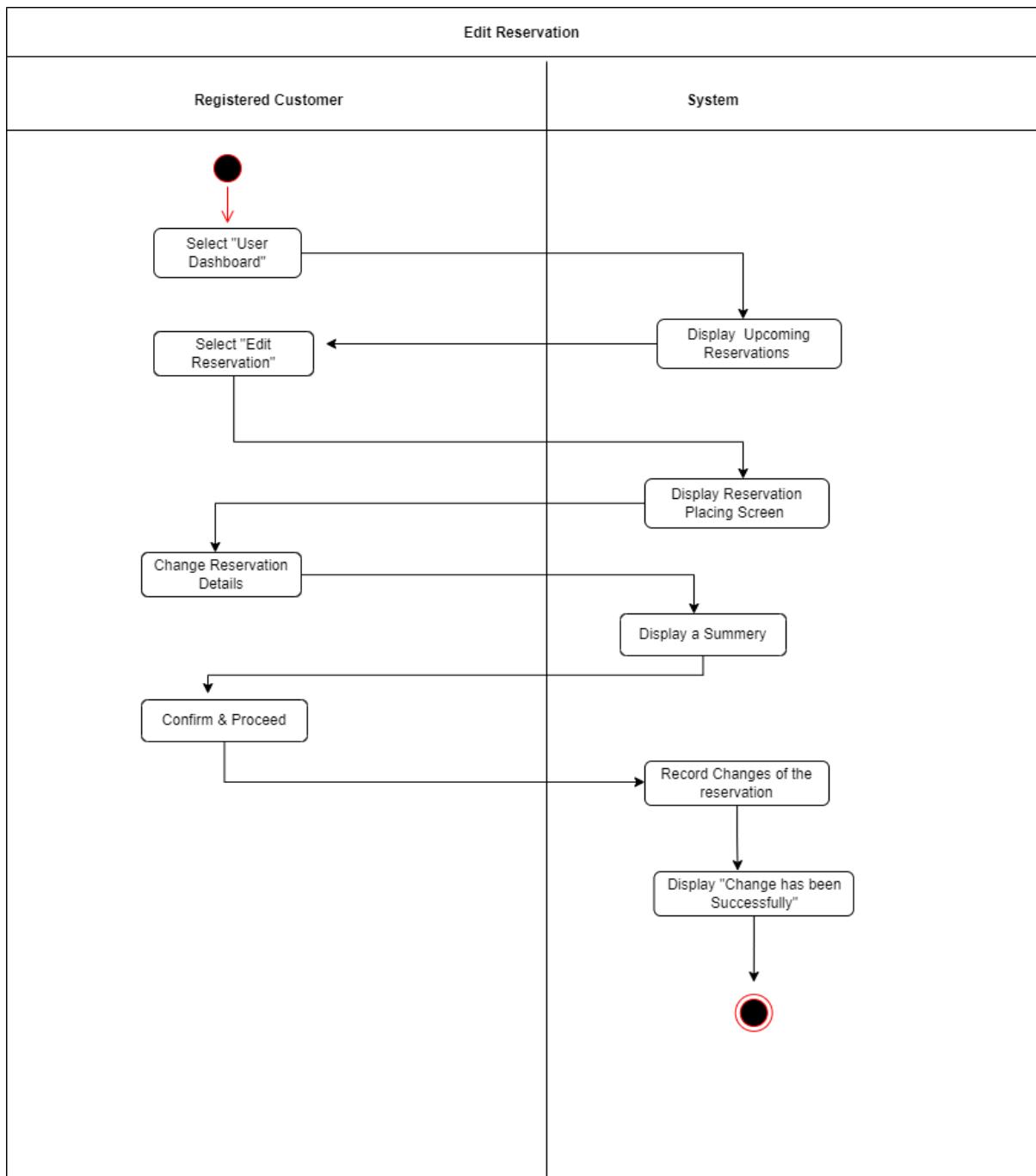


Figure 15: Activity diagram 7

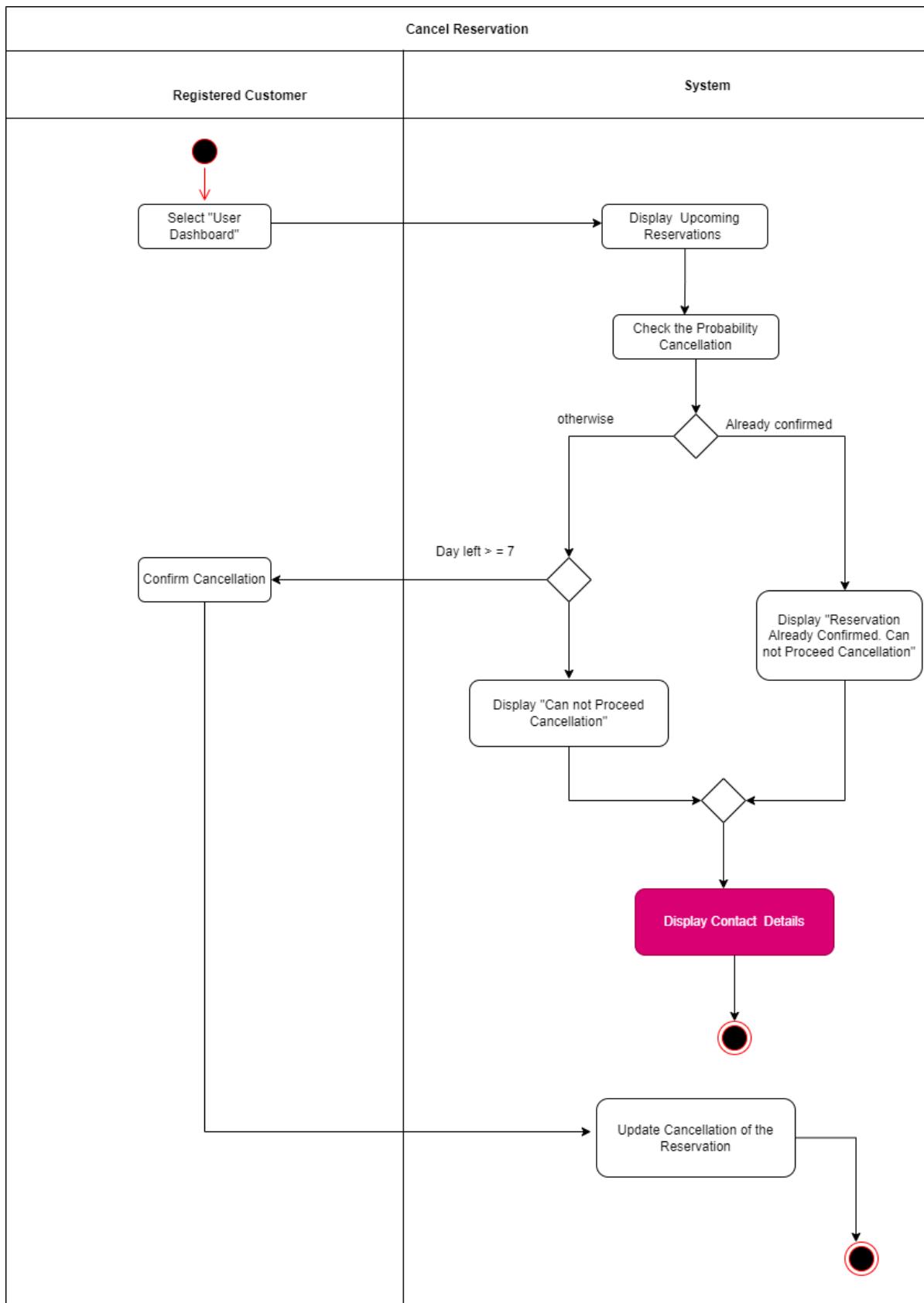


Figure 16: Activity Diagram 8

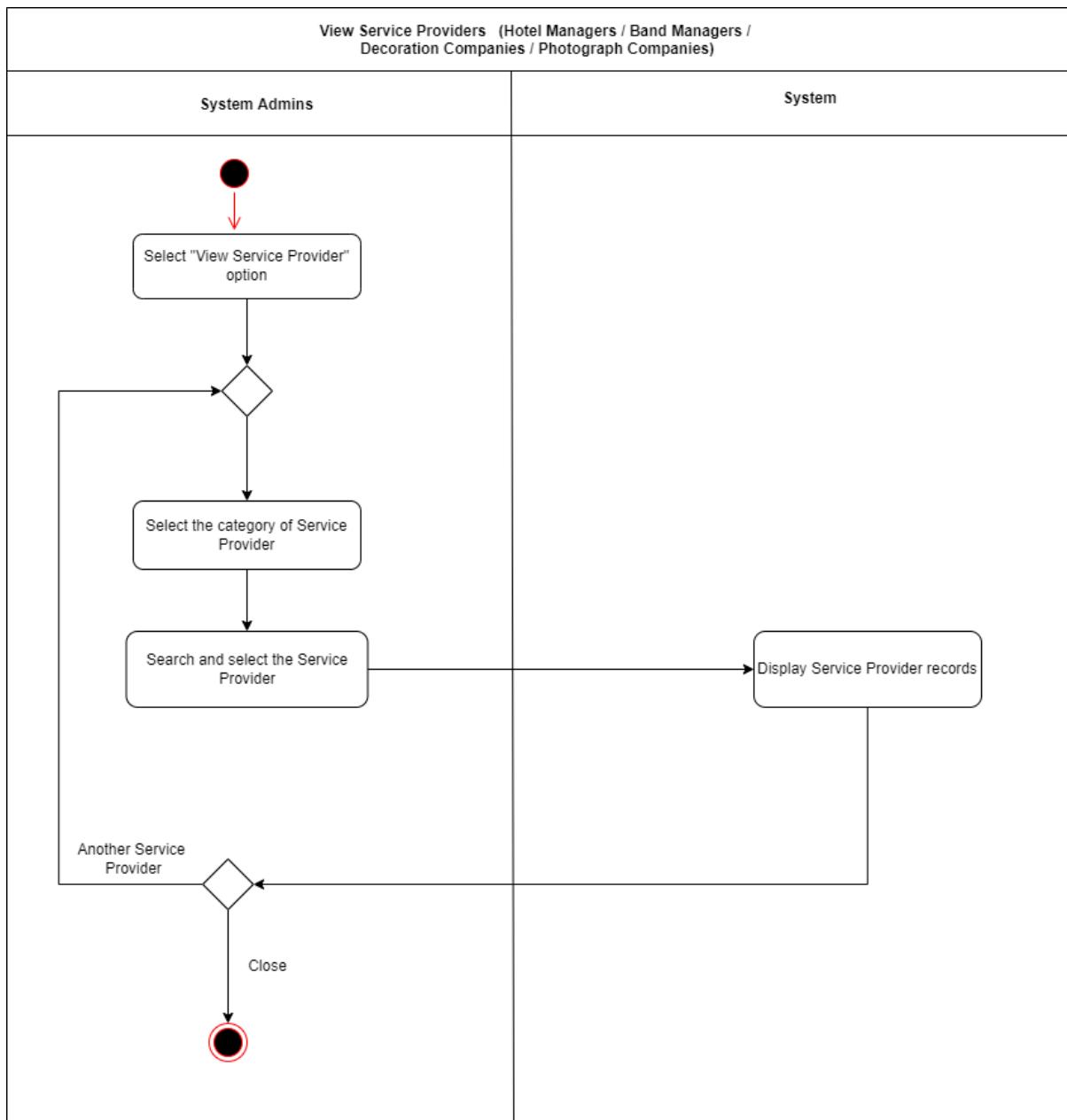


Figure 17: Activity Diagram 9

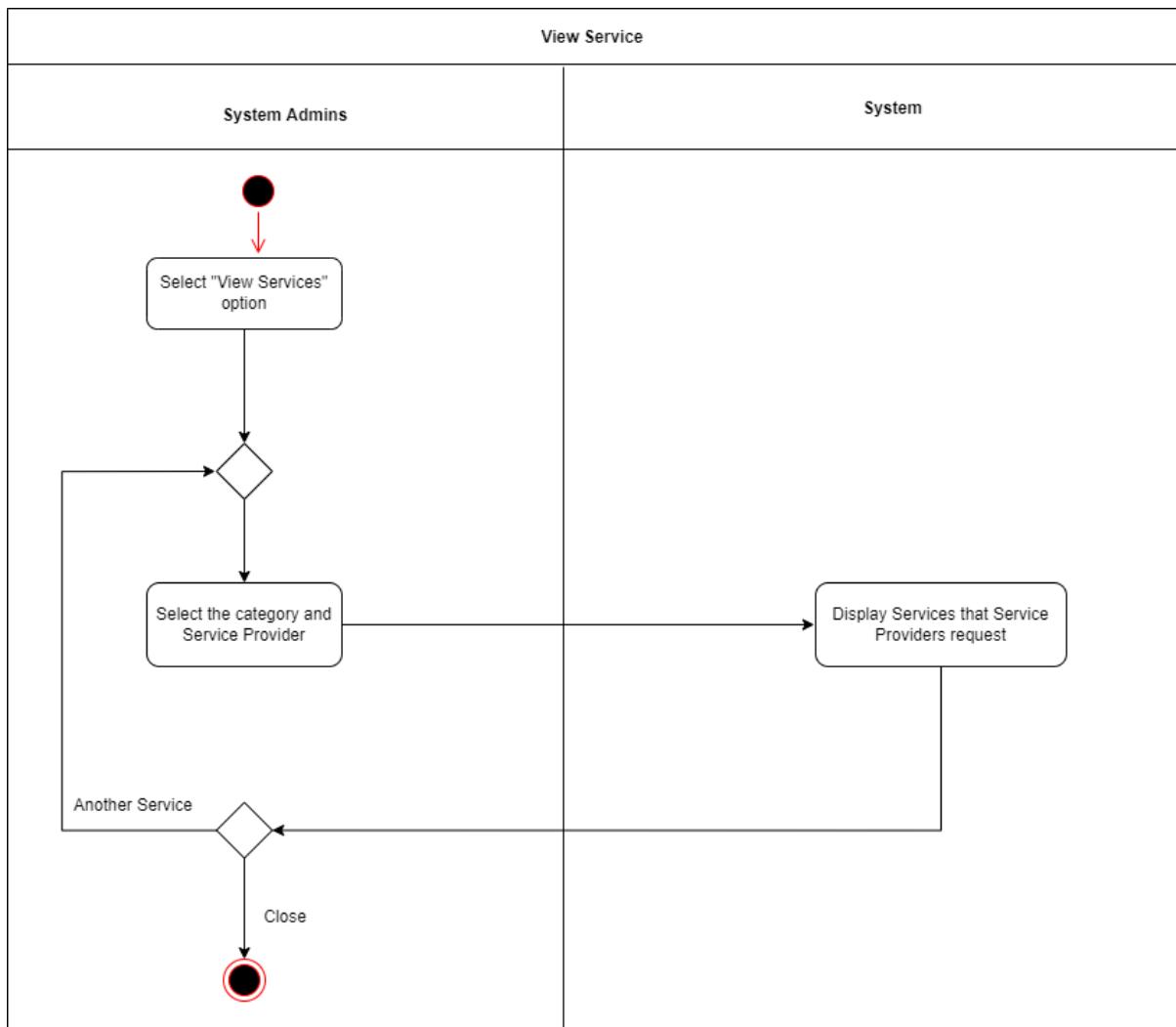


Figure 18: Activity Diagram 10

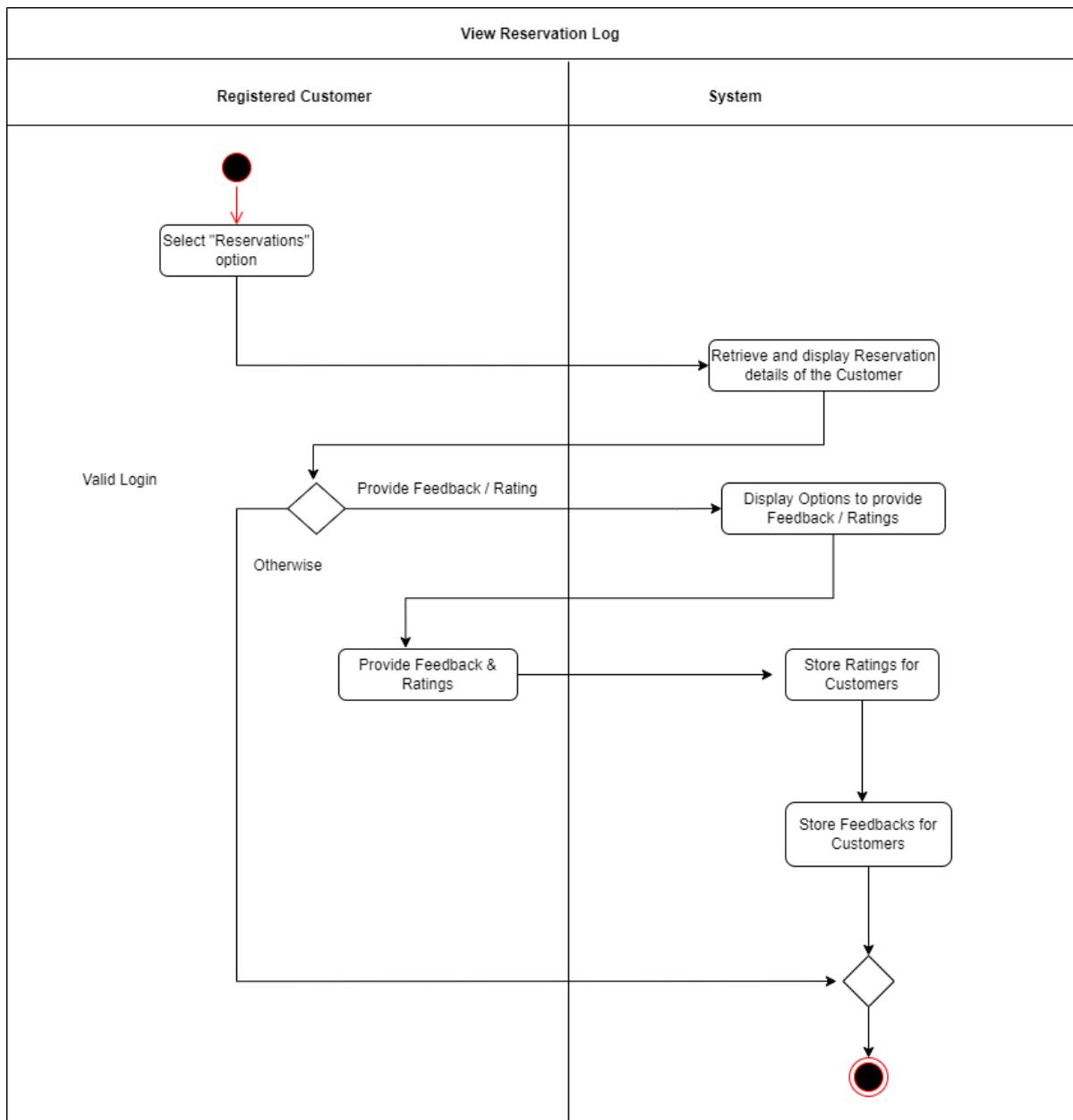


Figure 19: Activity Diagram 11

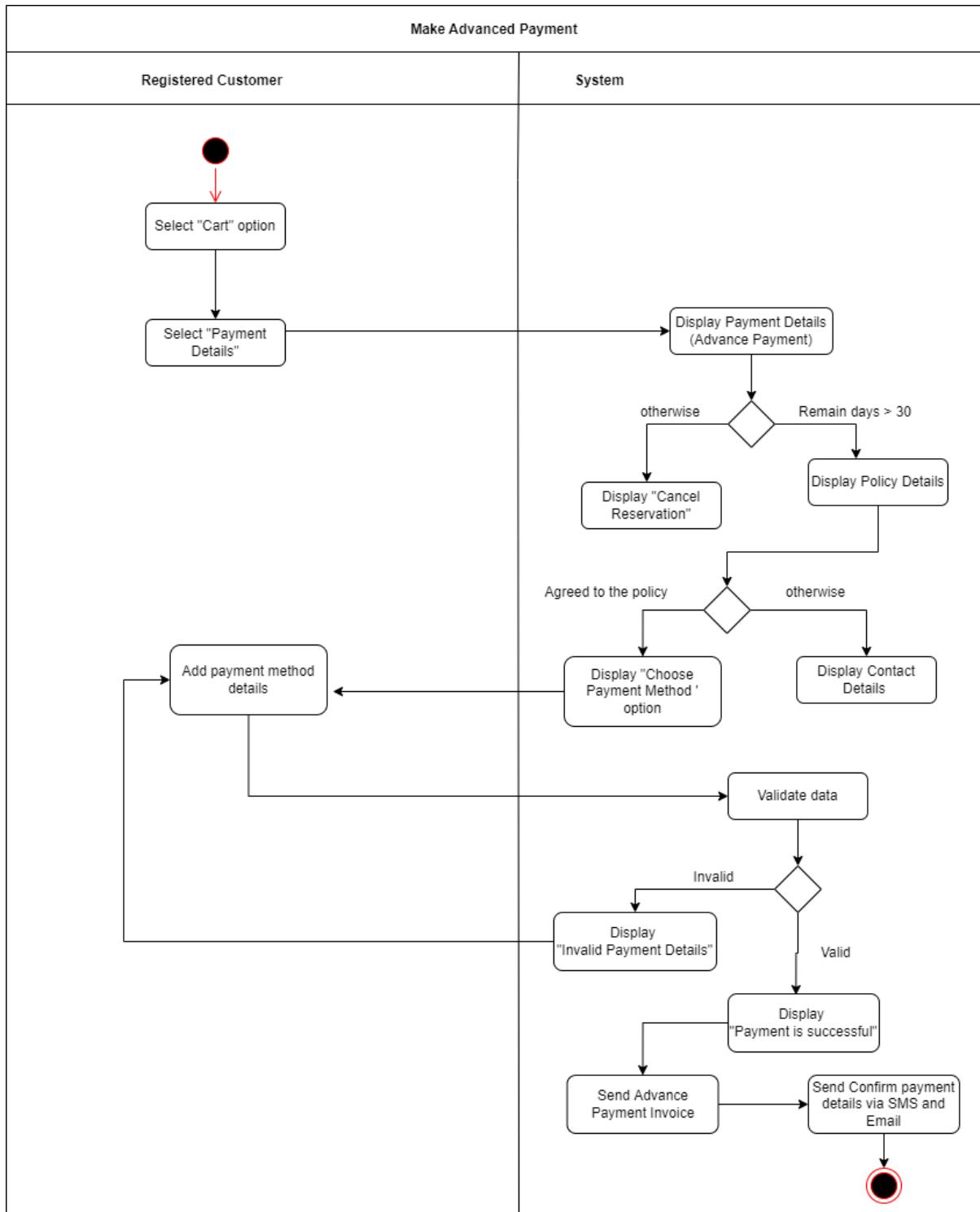


Figure 20: Activity Diagram 12

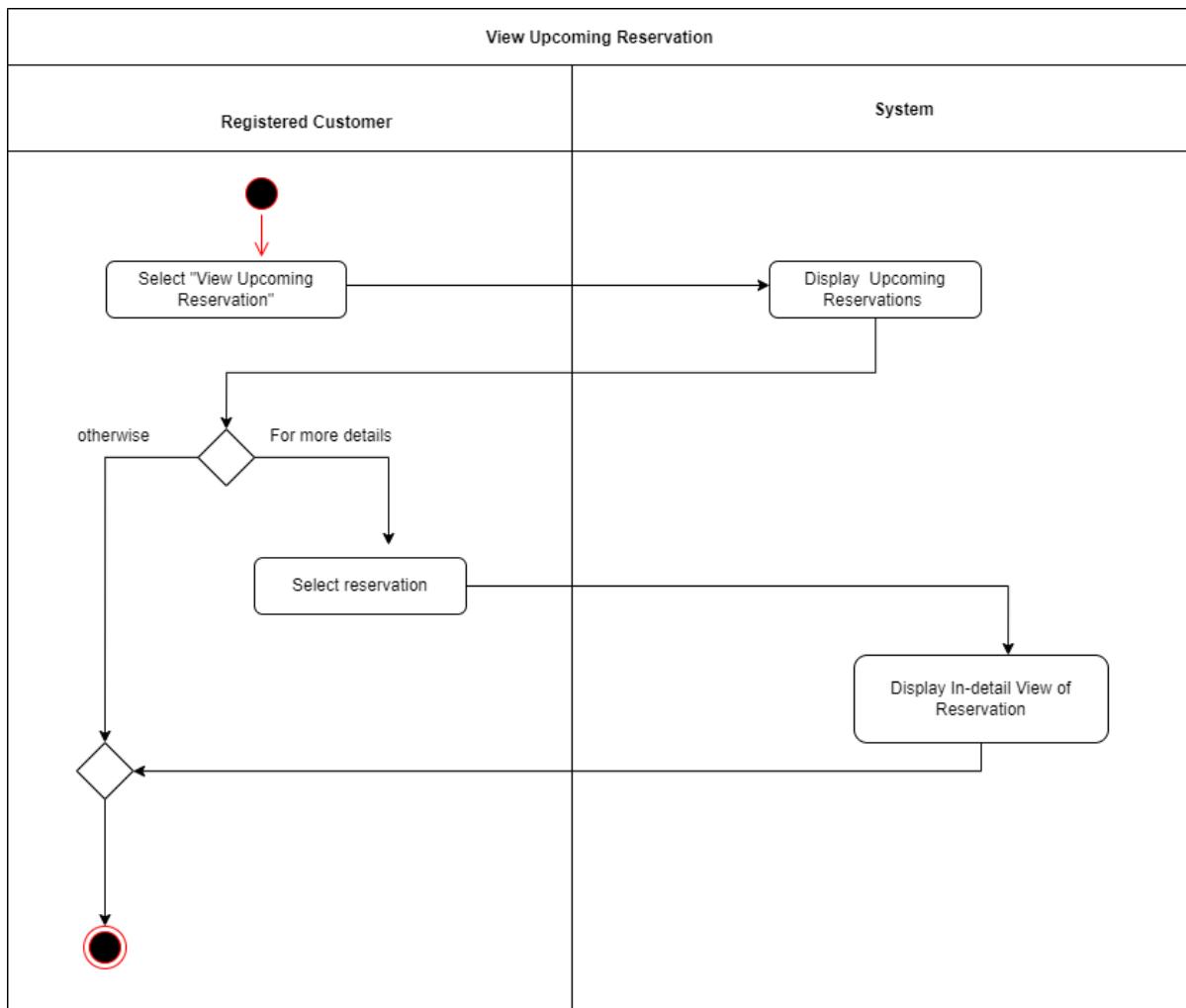


Figure 21: Activity Diagram 13

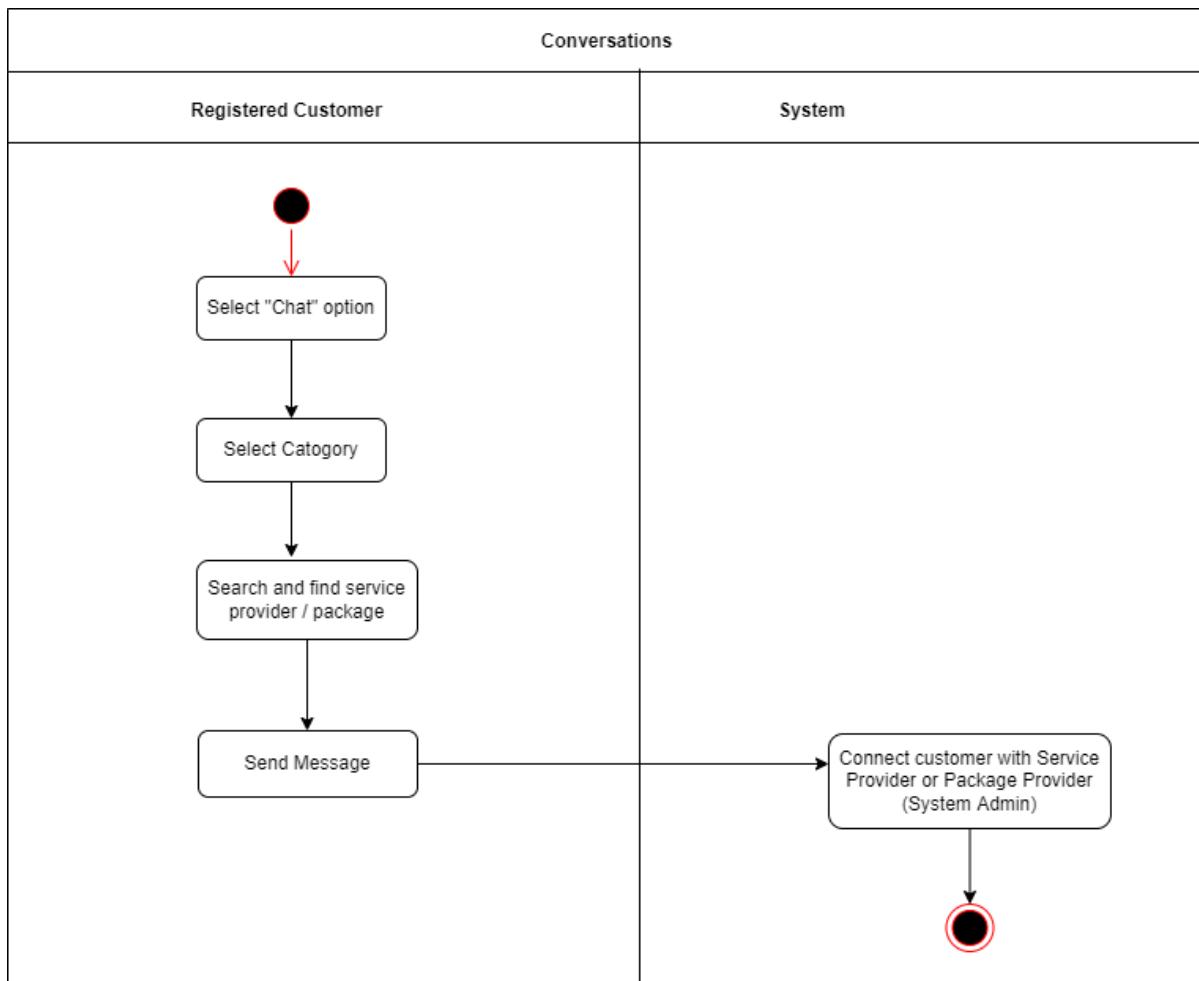


Figure 22: Activity Diagram 14

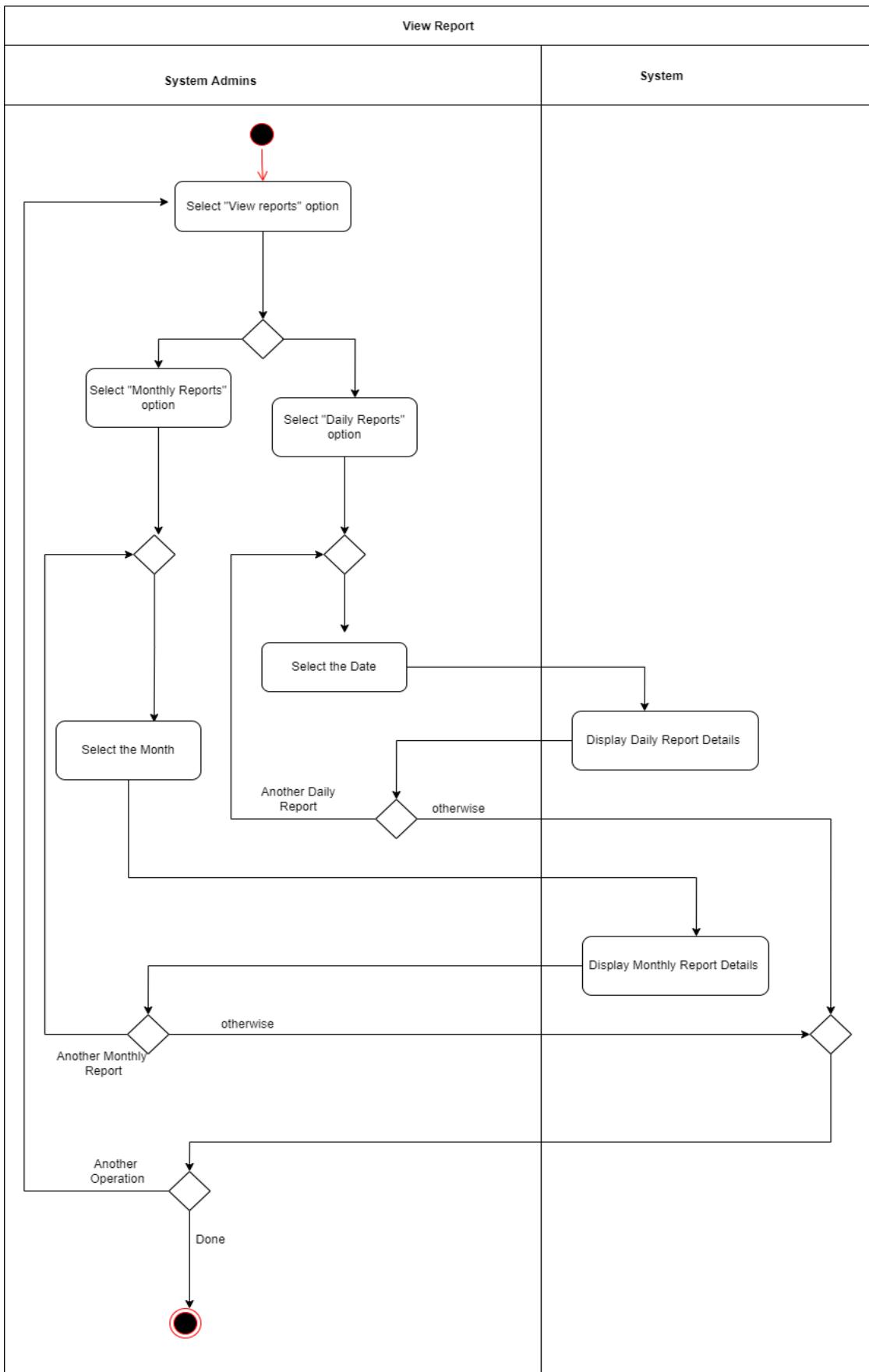


Figure 23: Activity Diagram 15

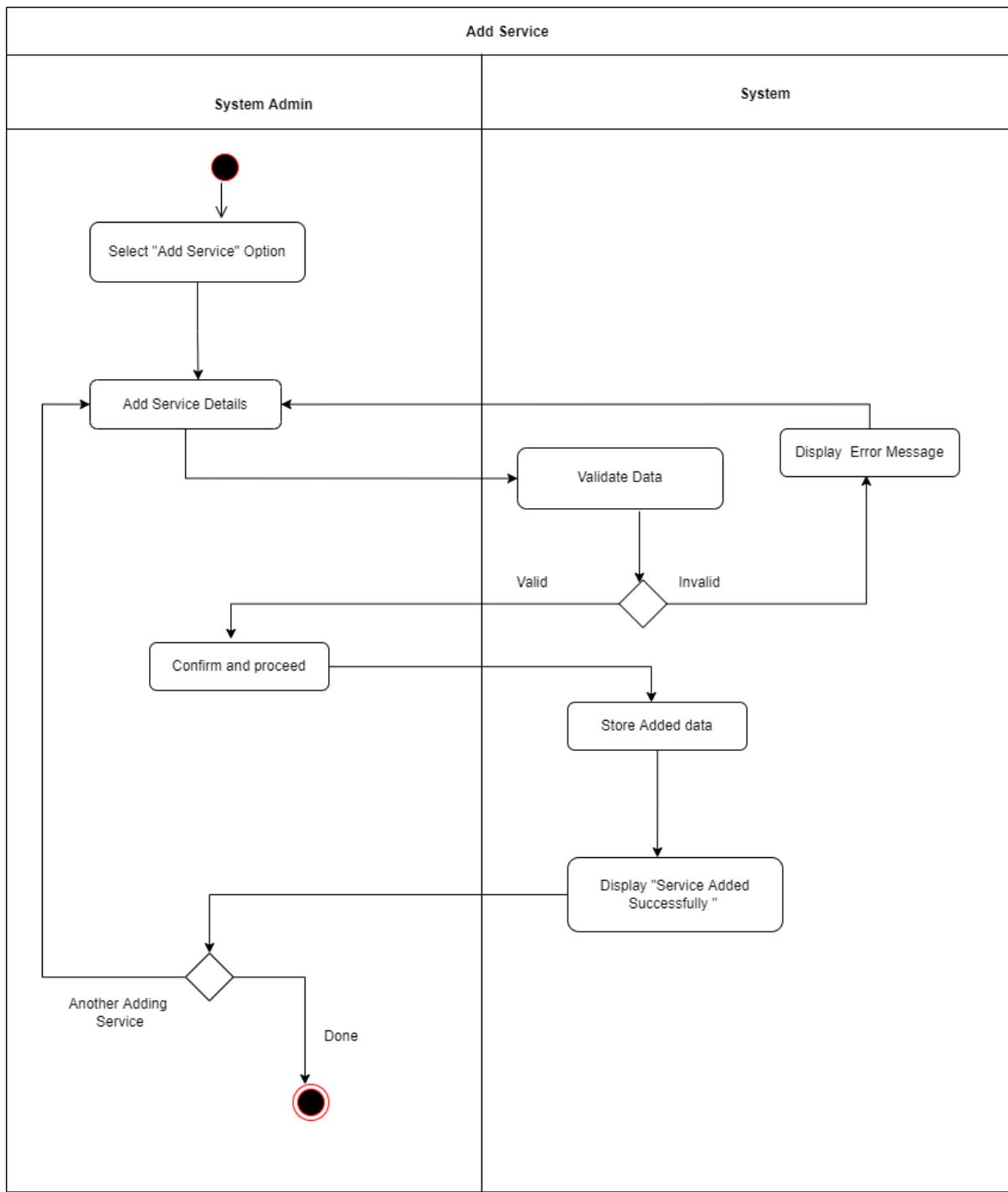


Figure 24: Activity Diagram 16

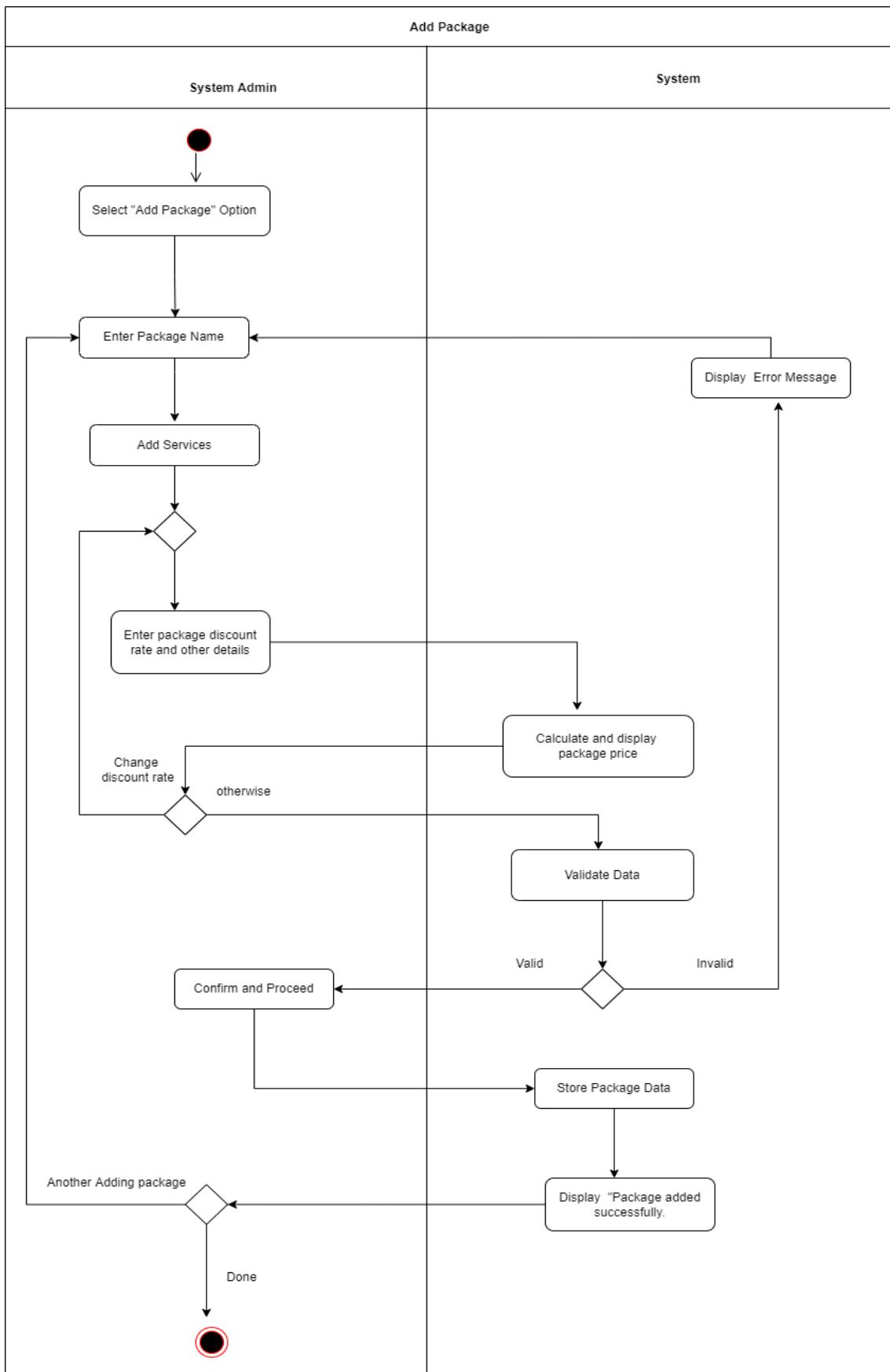


Figure 25: Activity Diagram 17

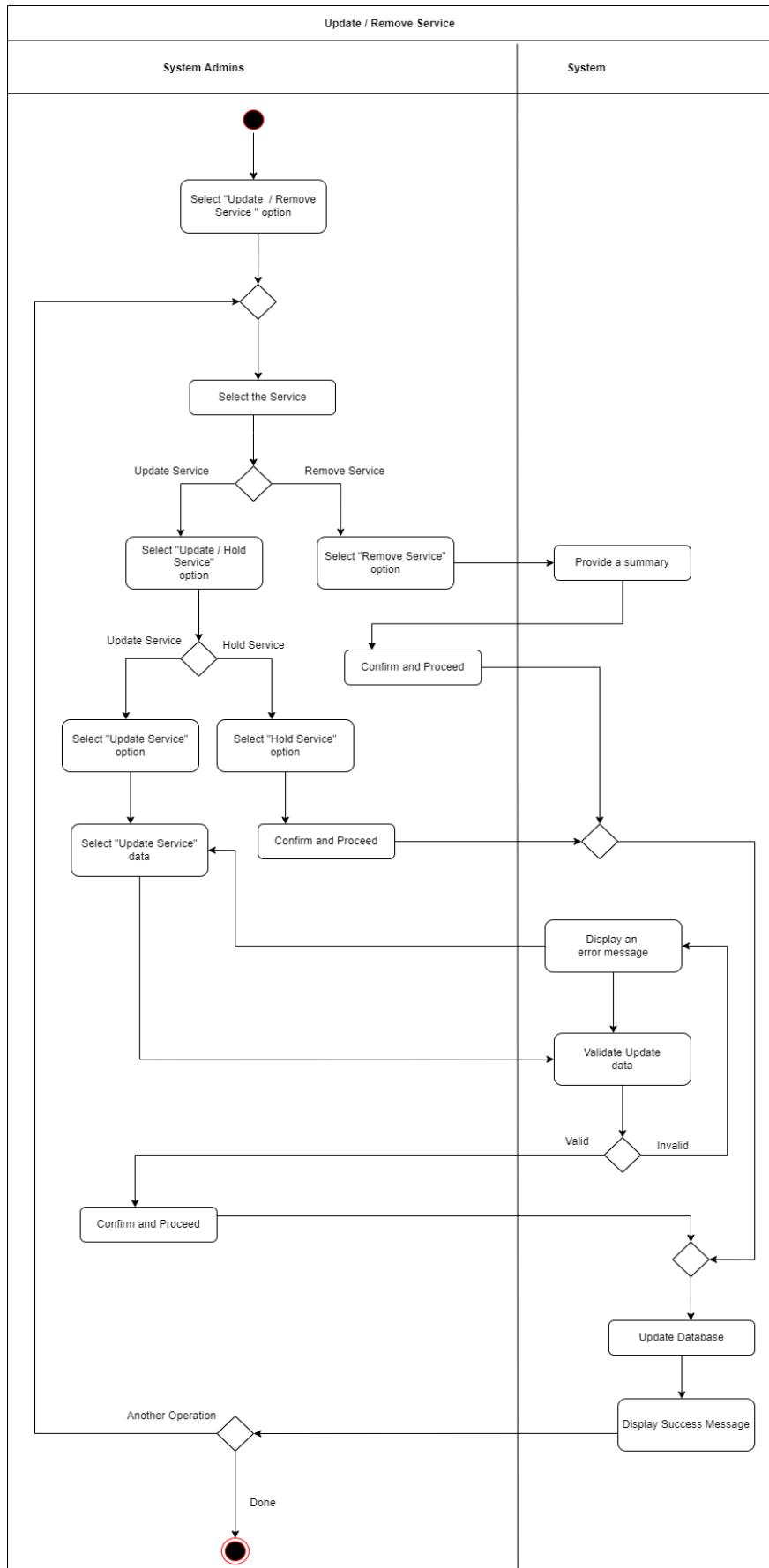


Figure 26: Activity Diagram 18

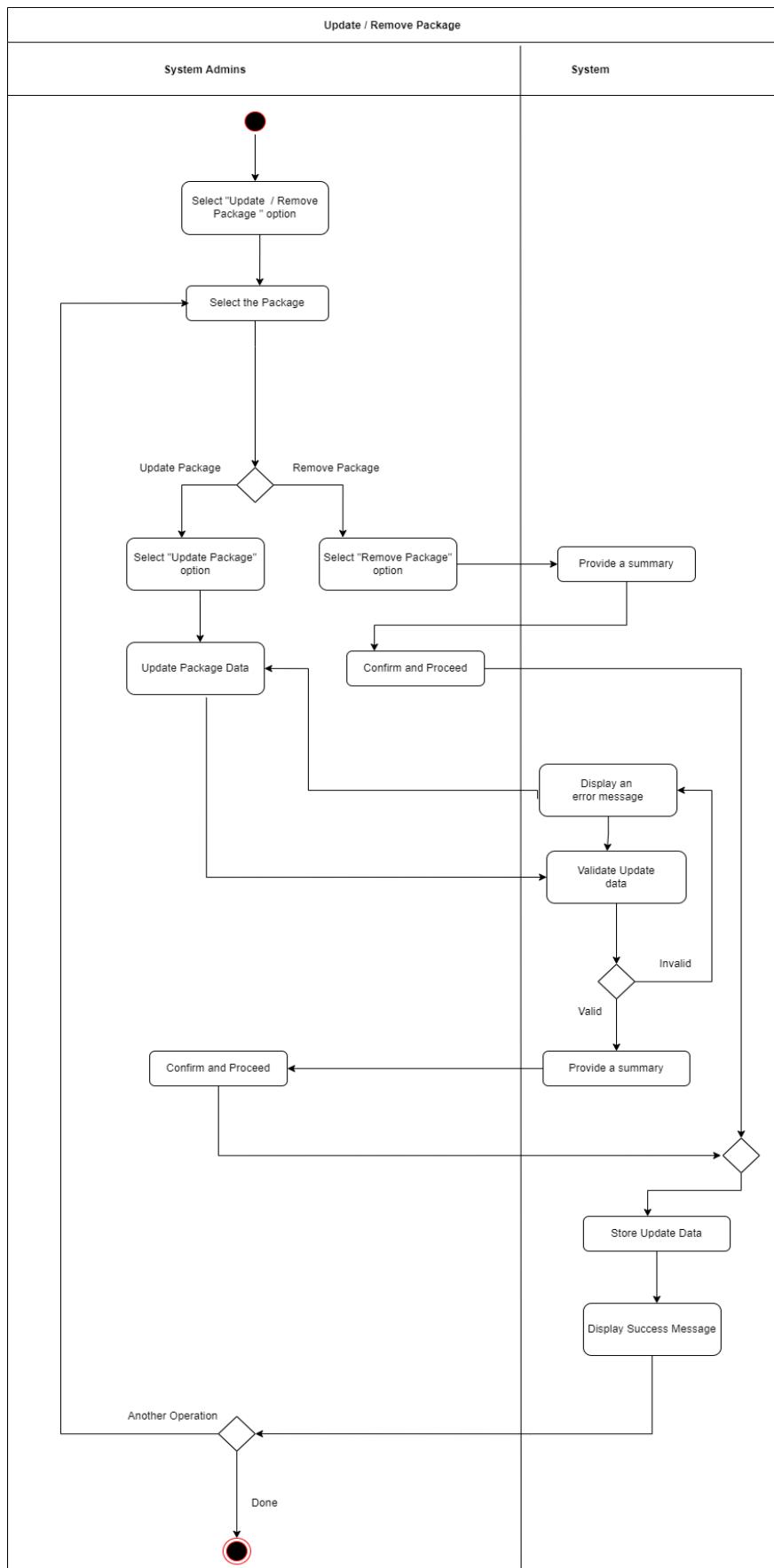


Figure 27: Activity Diagram 19

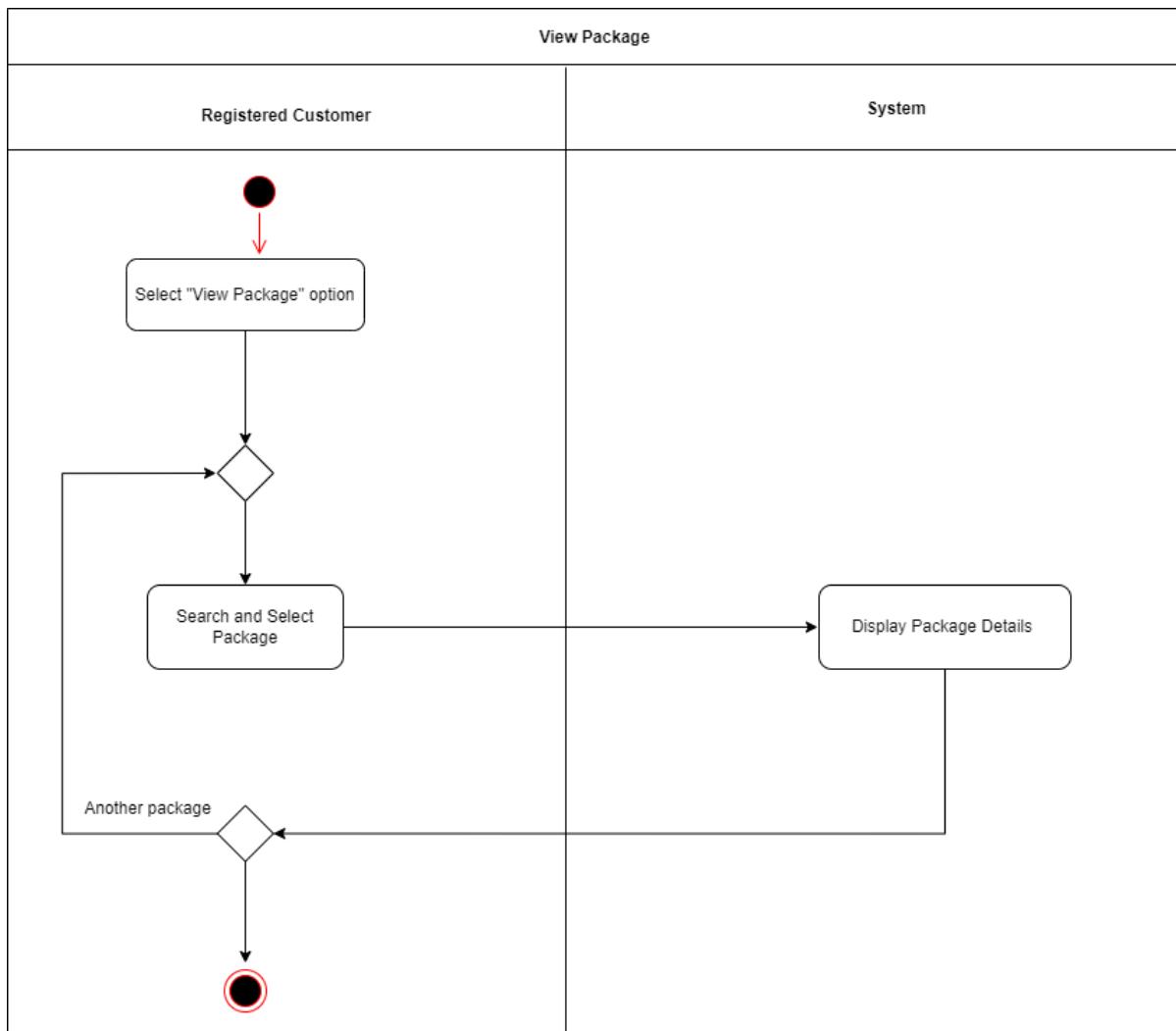


Figure 28: Activity Diagram 20

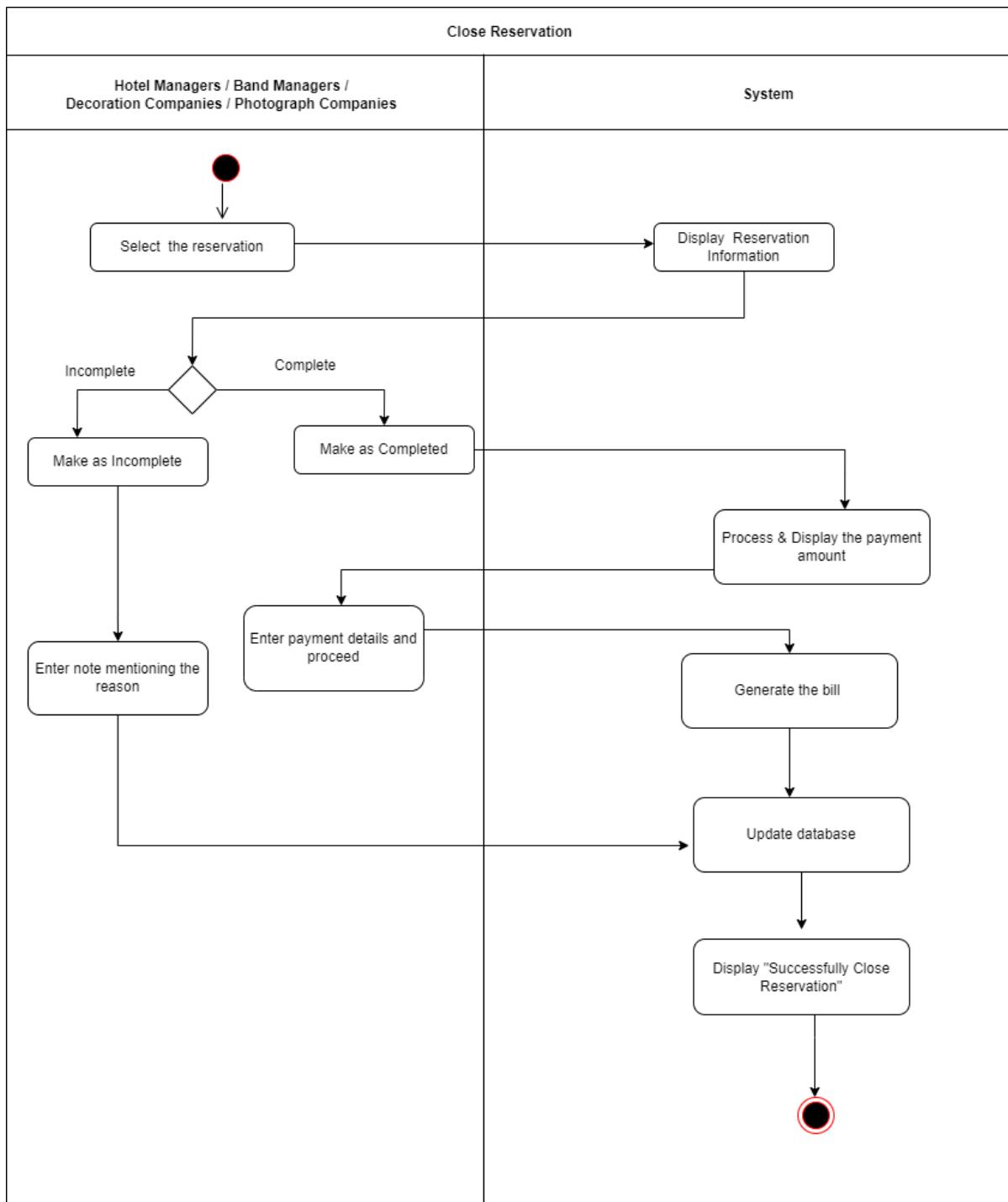


Figure 29: Activity Diagram 21

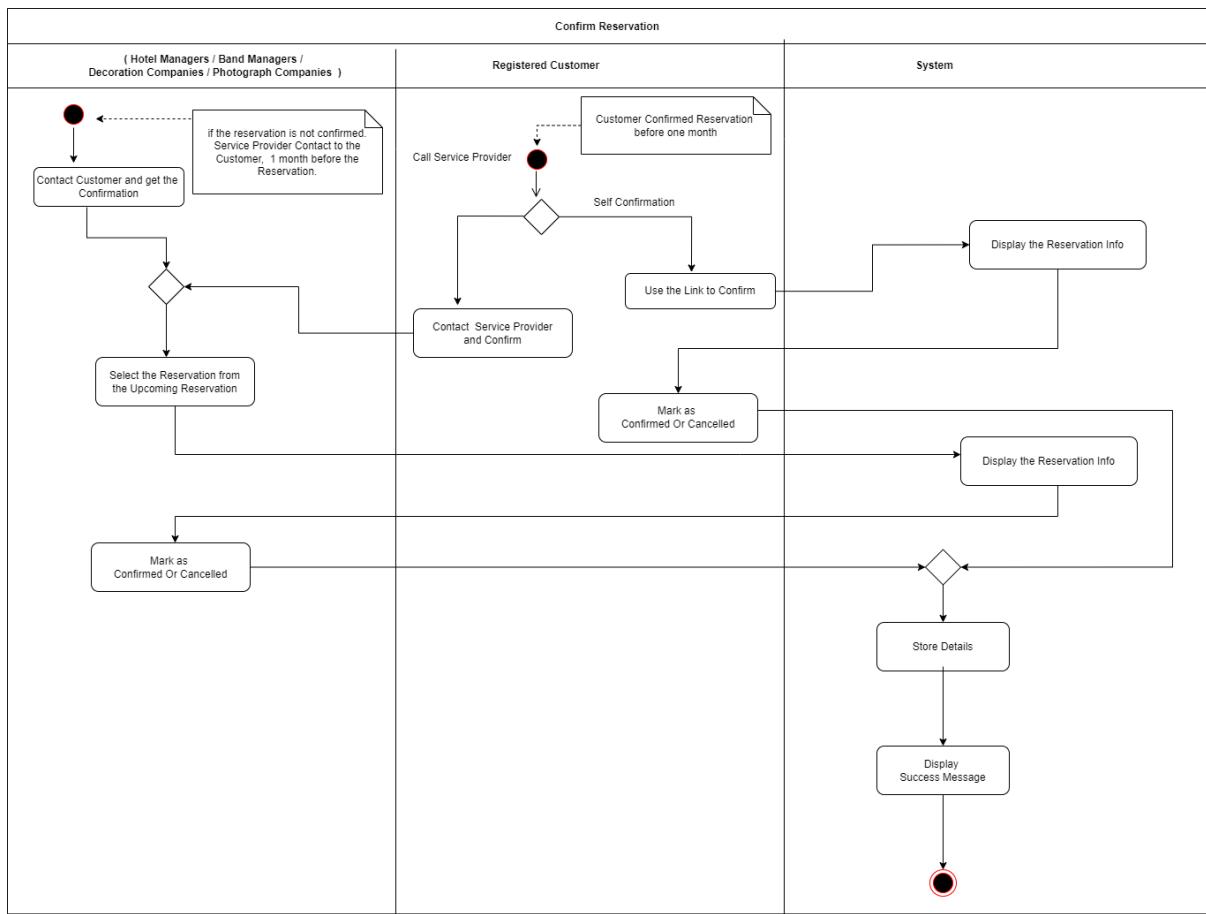


Figure 30: Activity Diagram 22

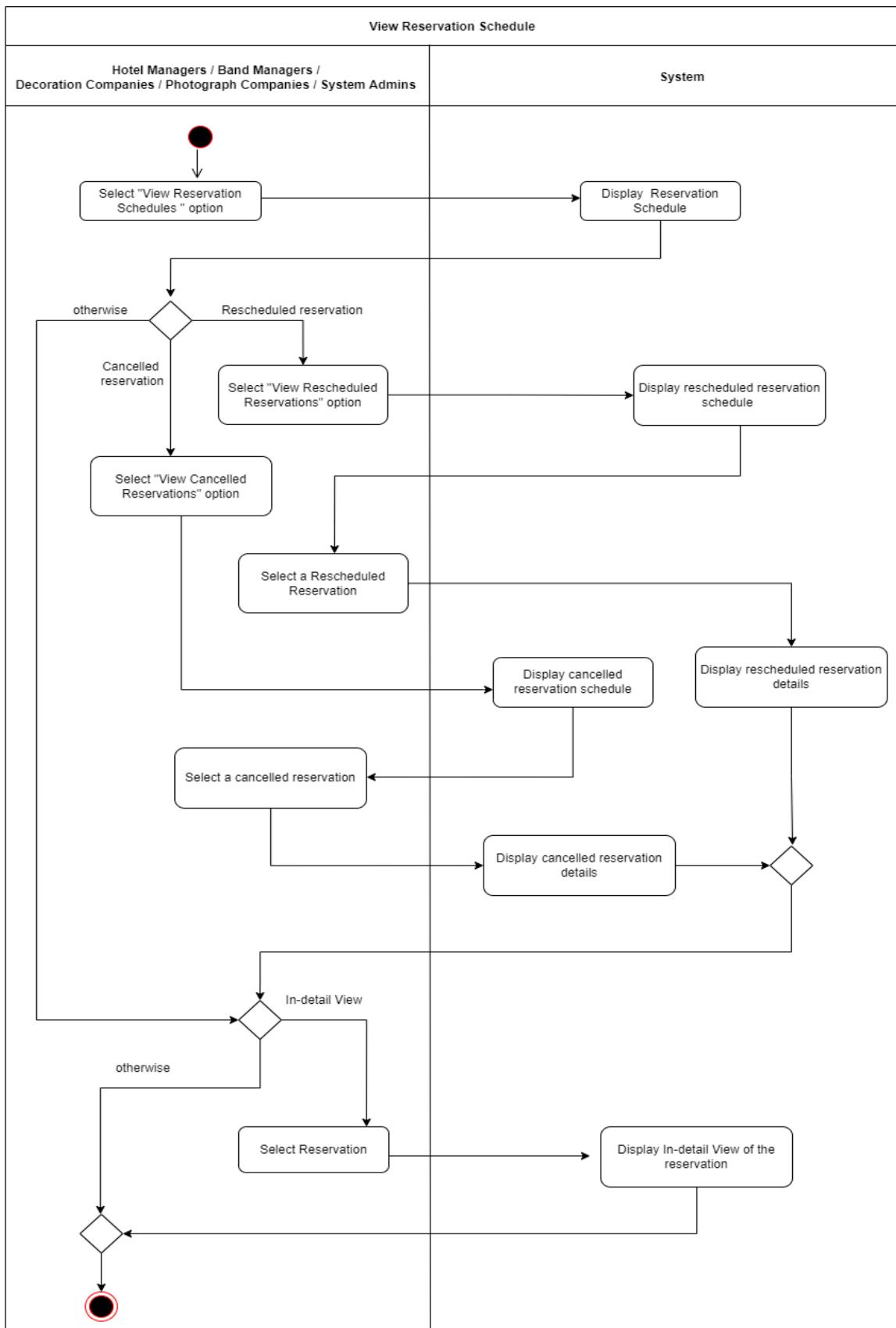


Figure 31: Activity Diagram 23

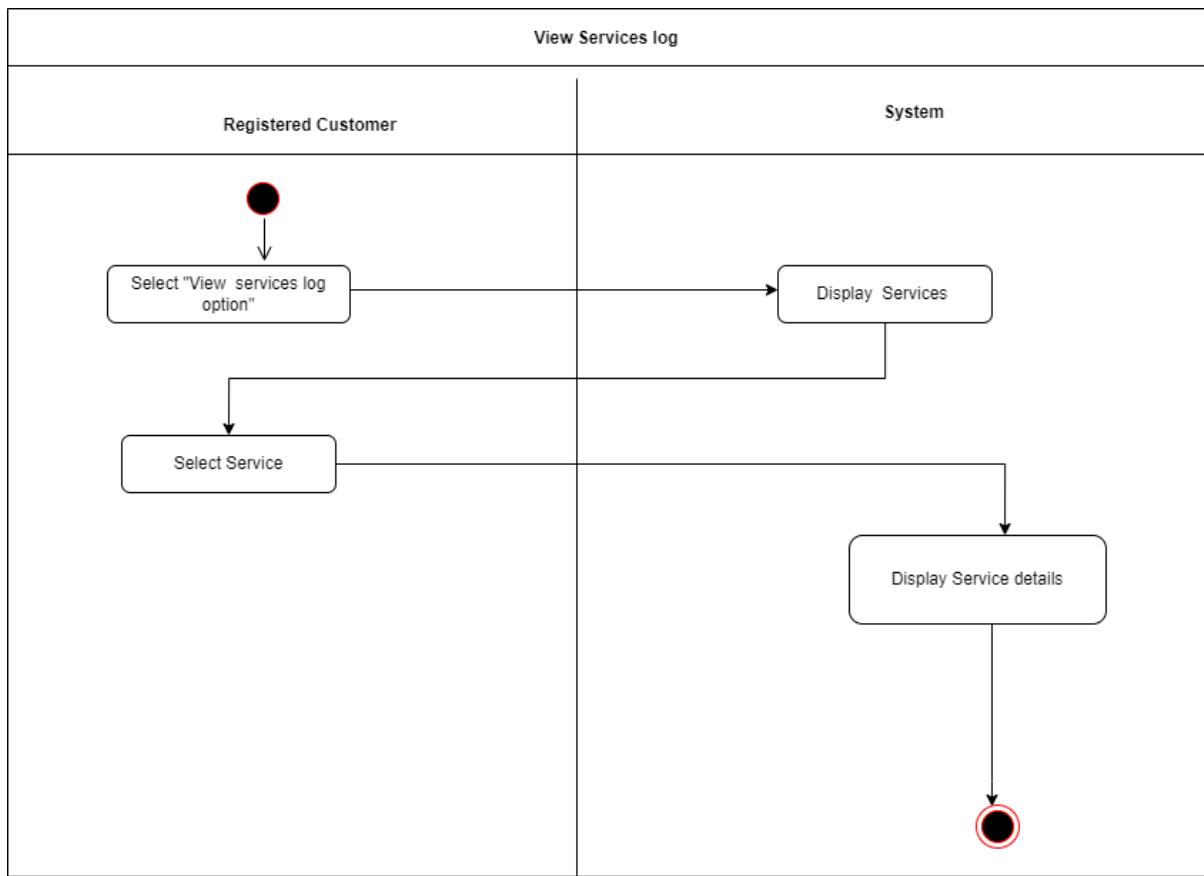


Figure 32: Activity Diagram 24

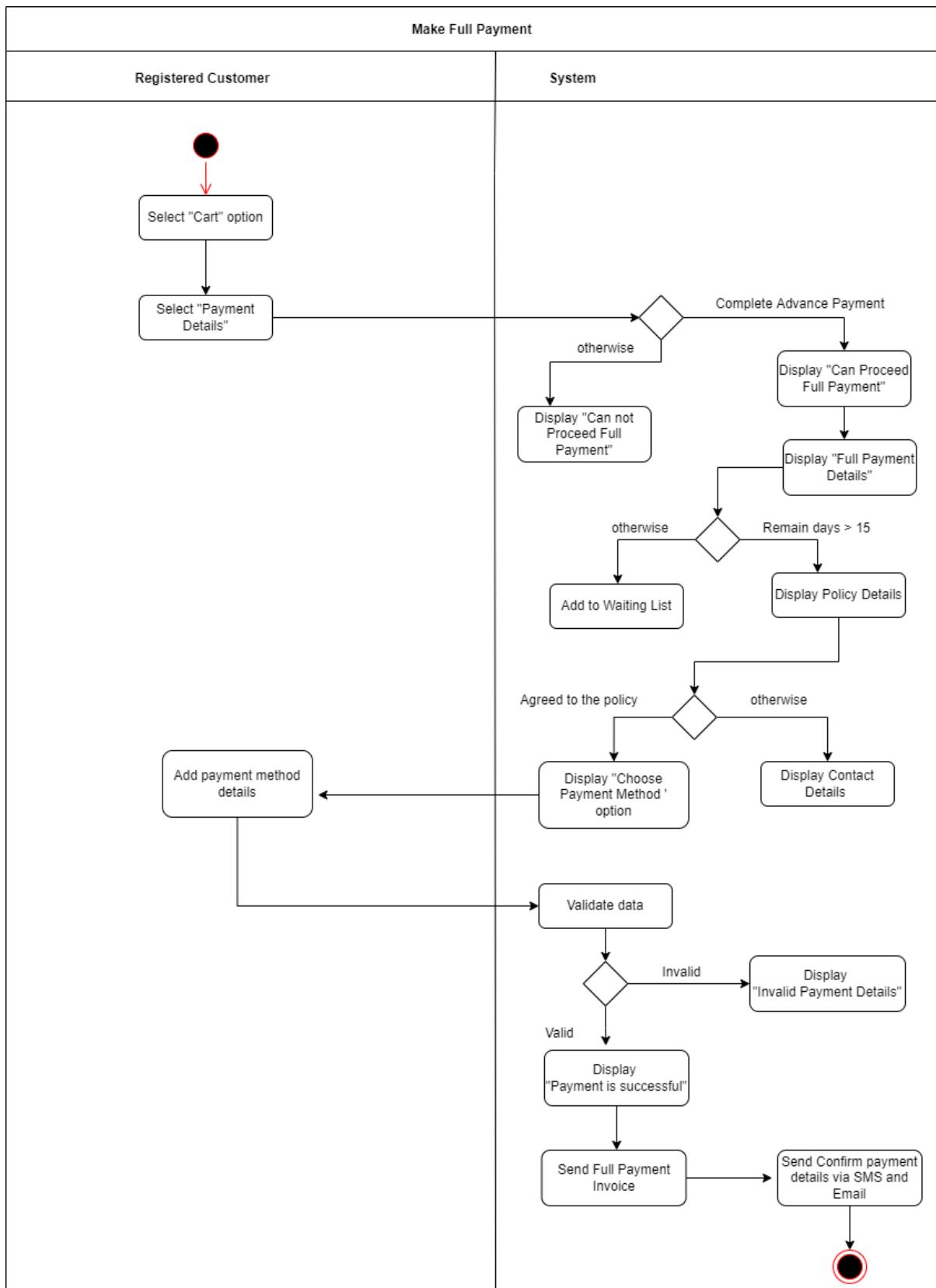


Figure 33: Activity Diagram 25

Sequence Diagram

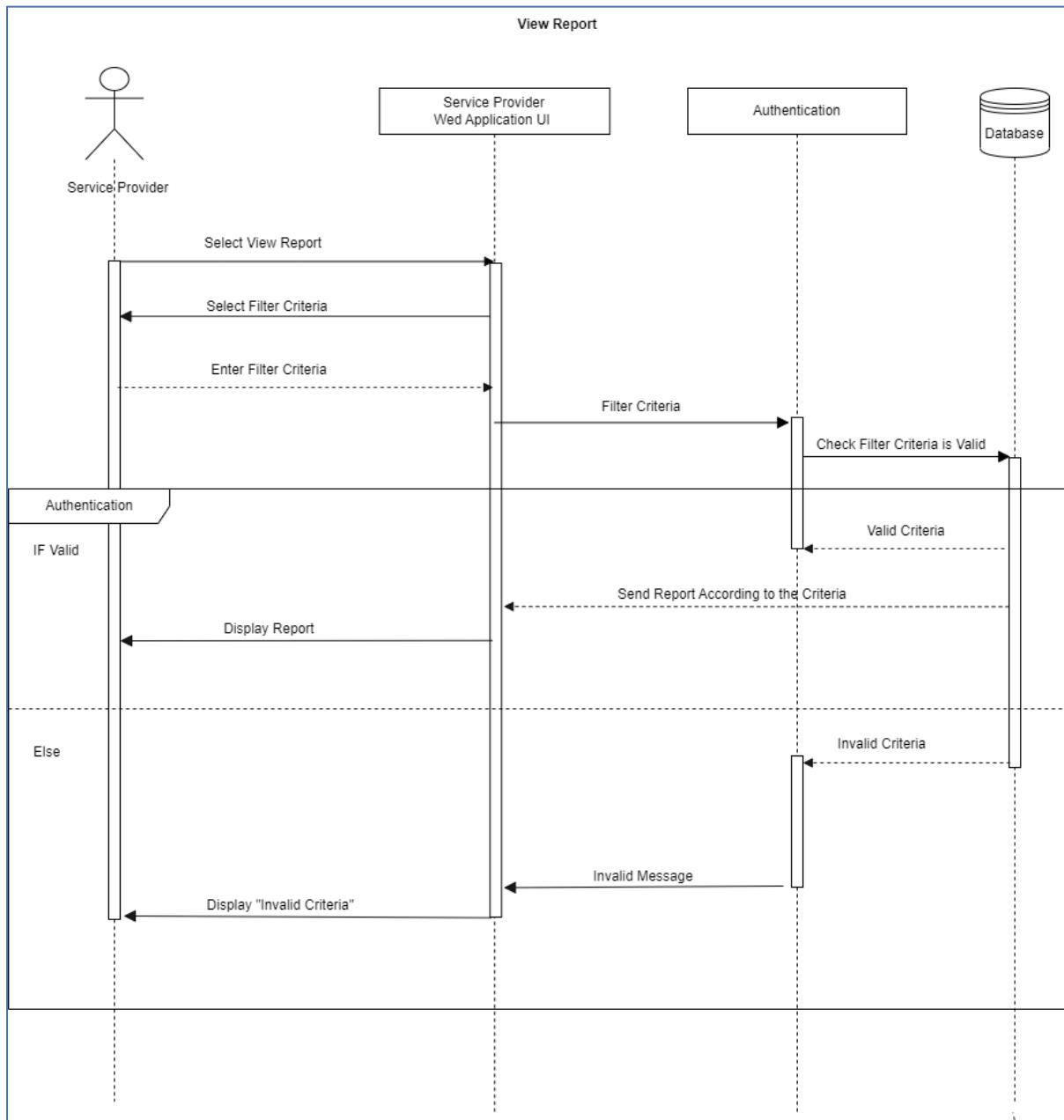


Figure 34: Sequence Diagram 1

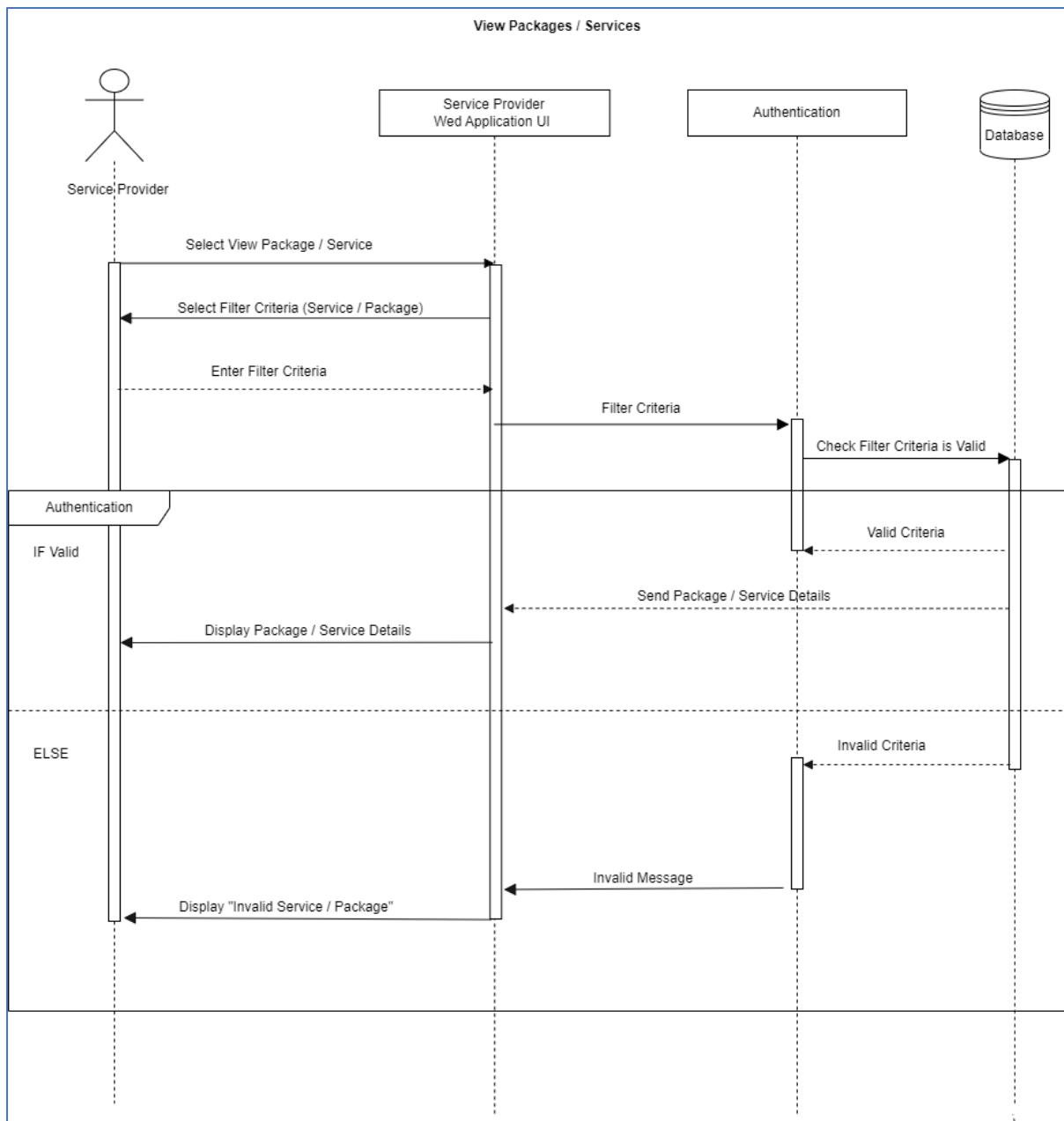


Figure 35: Sequence Diagram 2

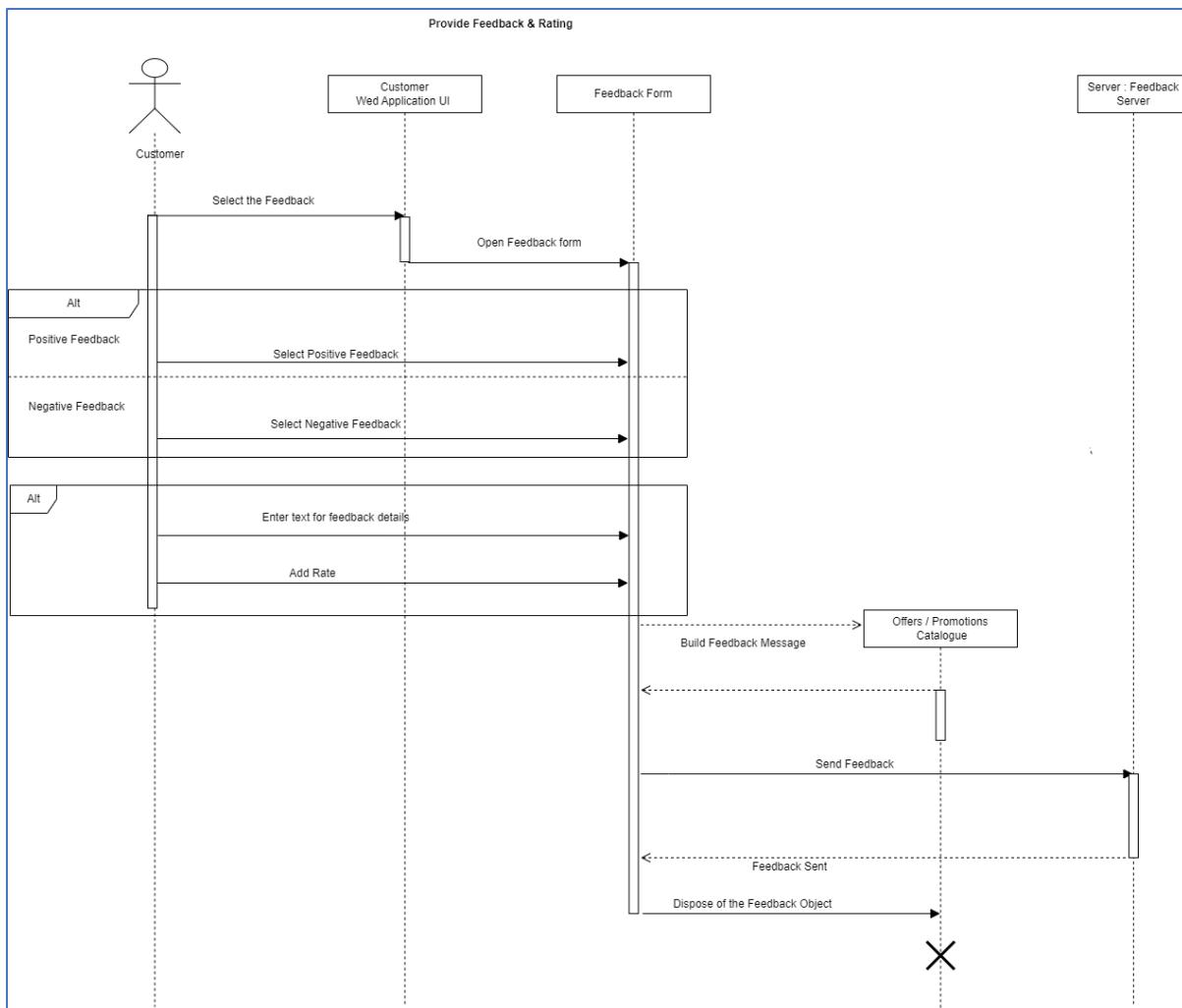


Figure 36: Sequence Diagram 3

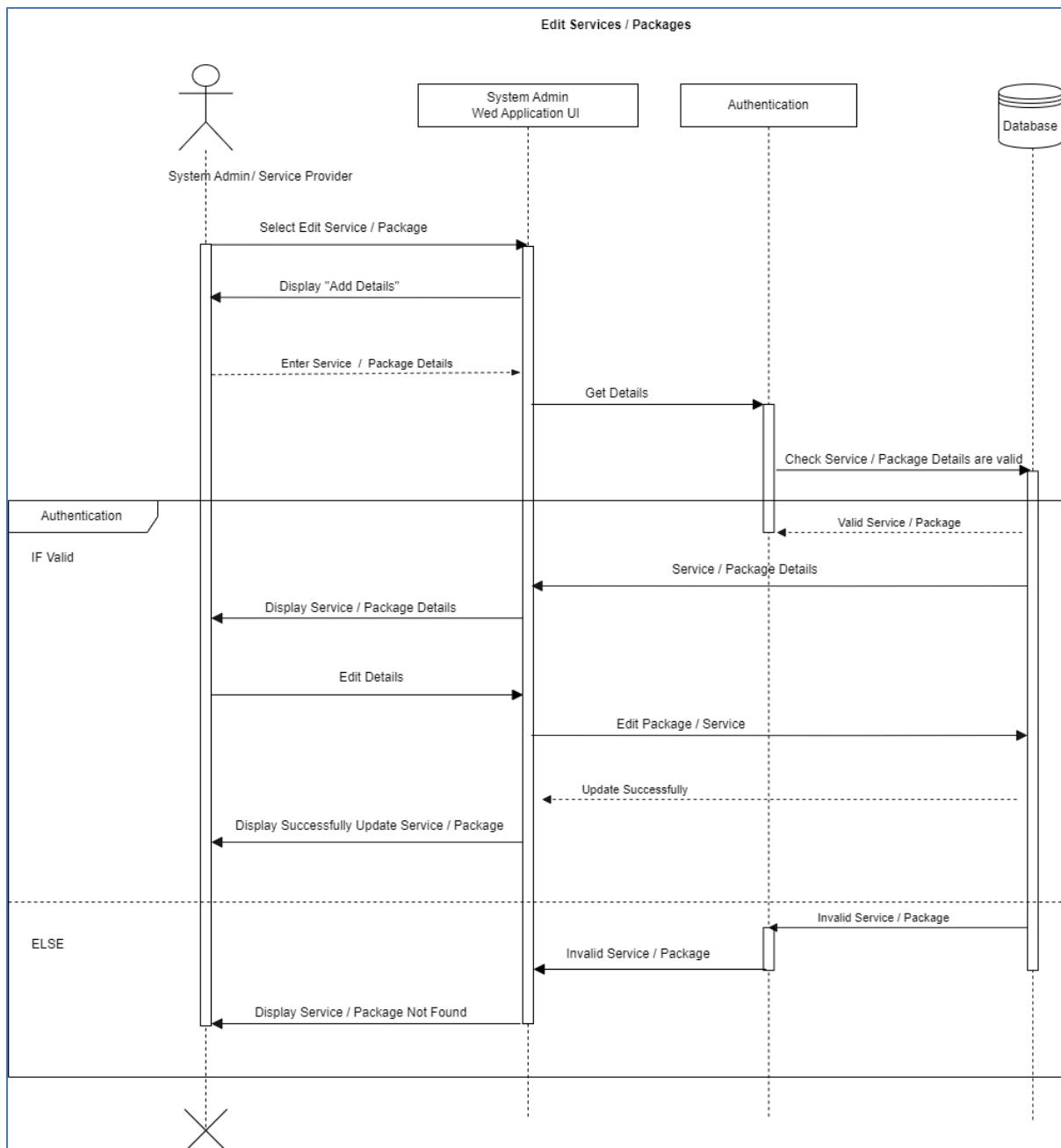


Figure 37: Sequence Diagram 4

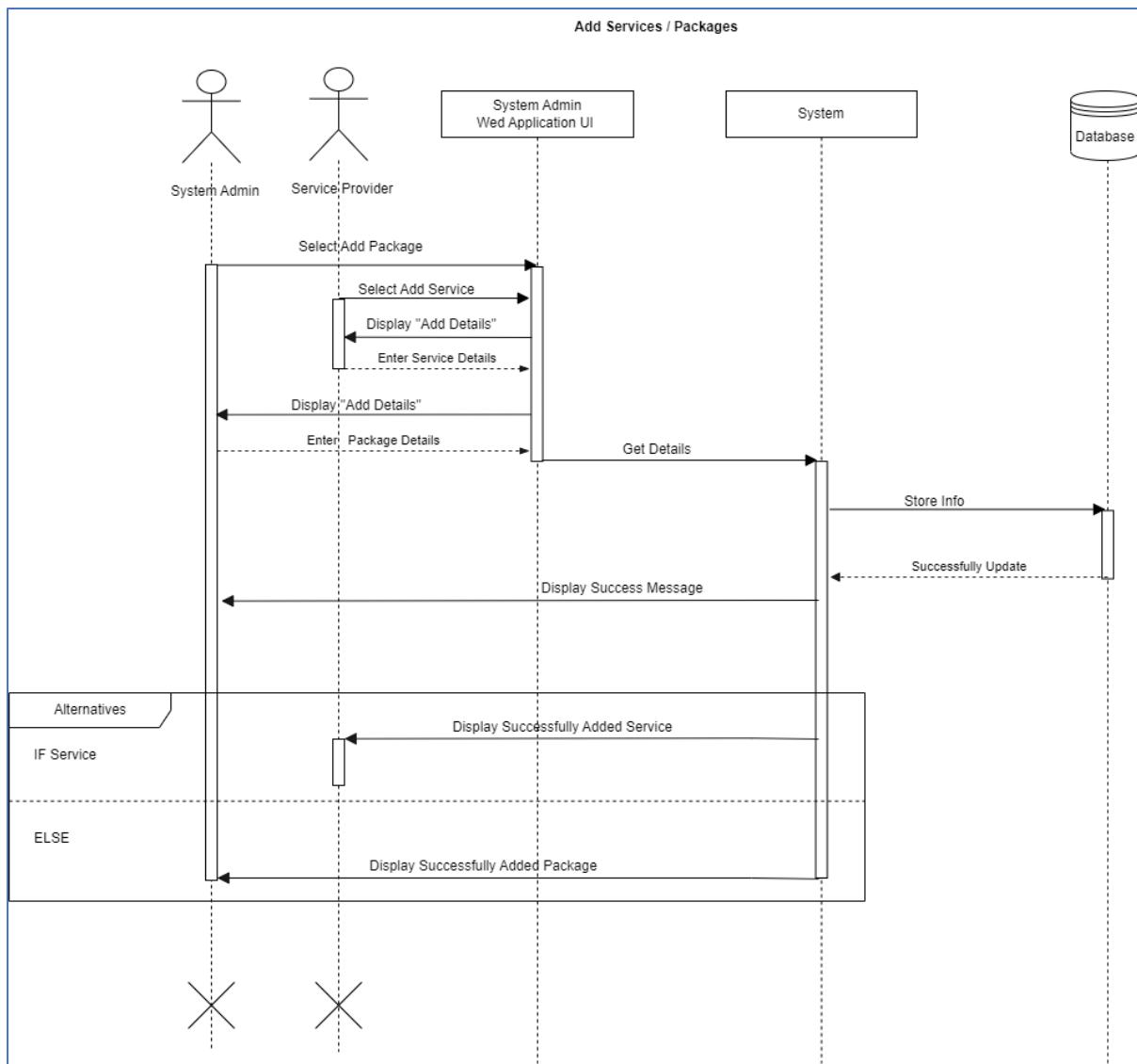


Figure 38: Sequence Diagram 5

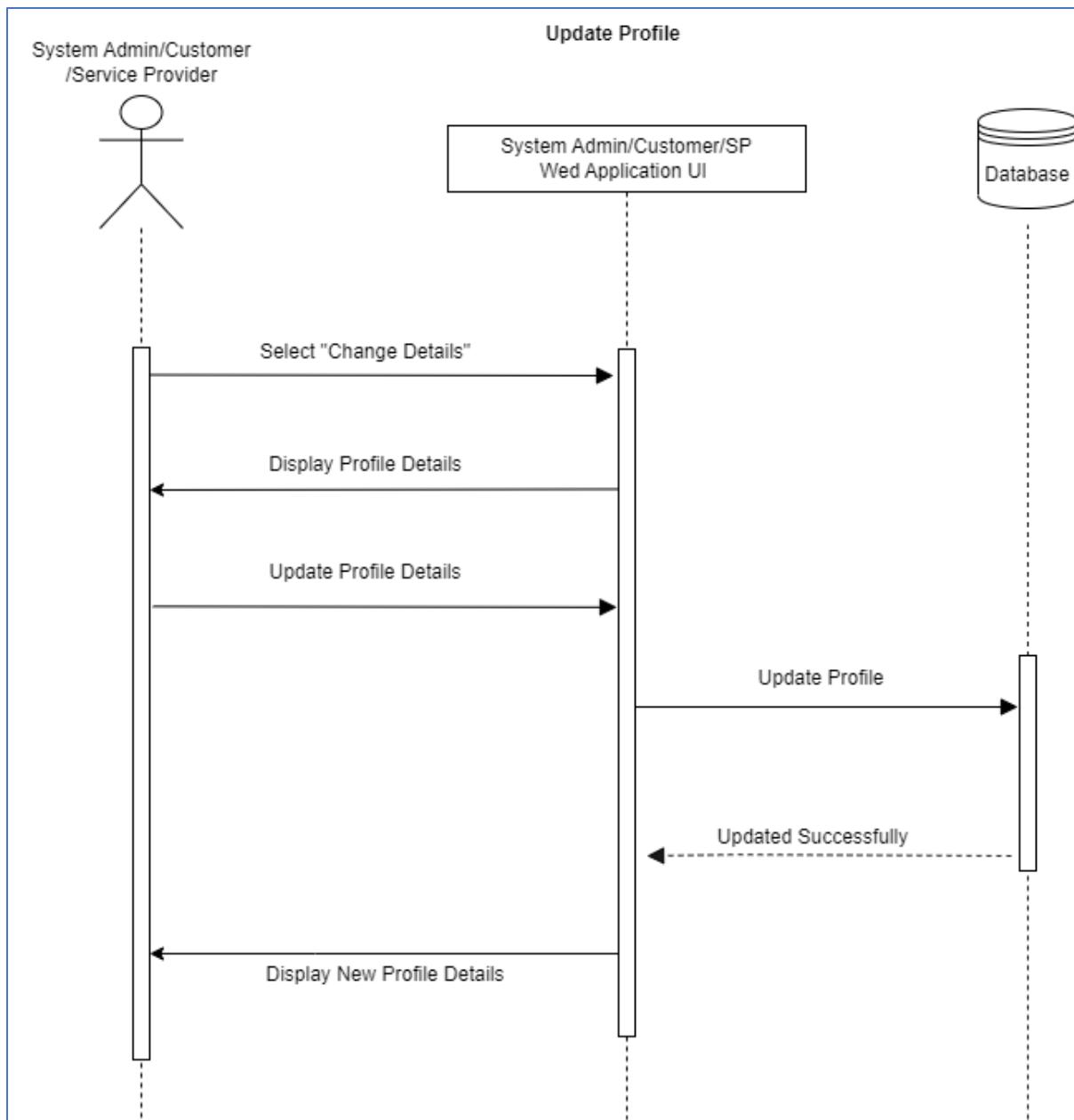


Figure 39: Sequence Diagram 6

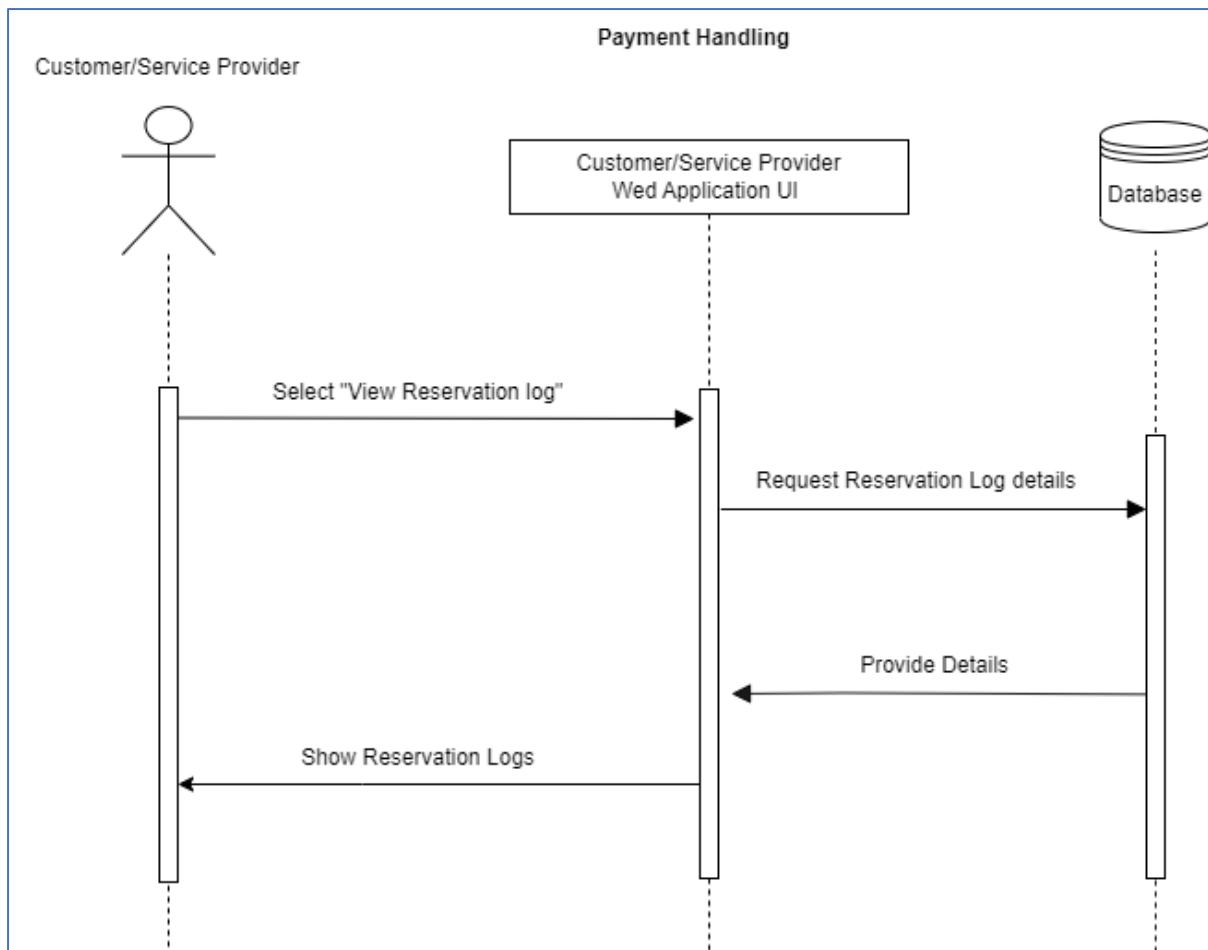


Figure 40: Sequence Diagram 7

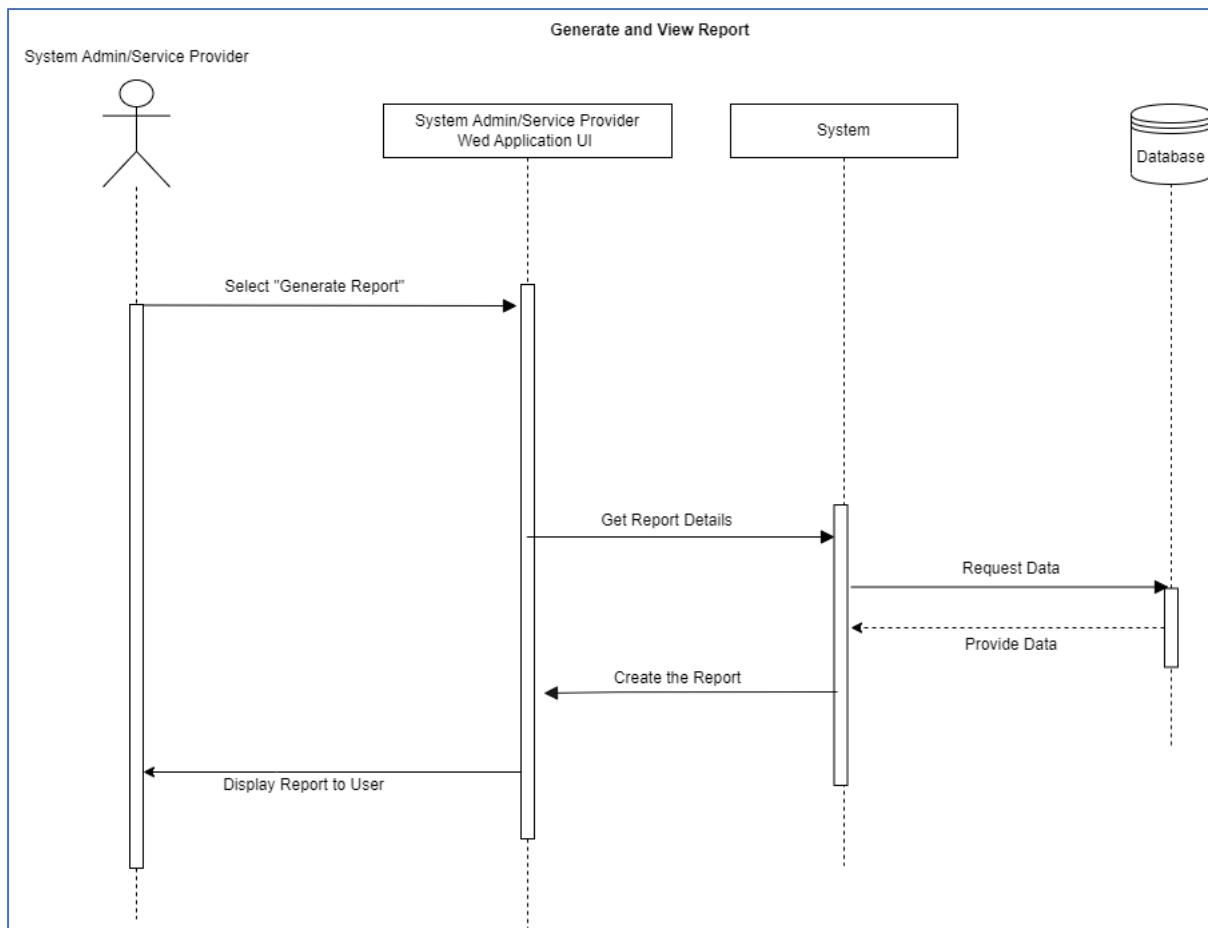


Figure 41: Sequence Diagram 8

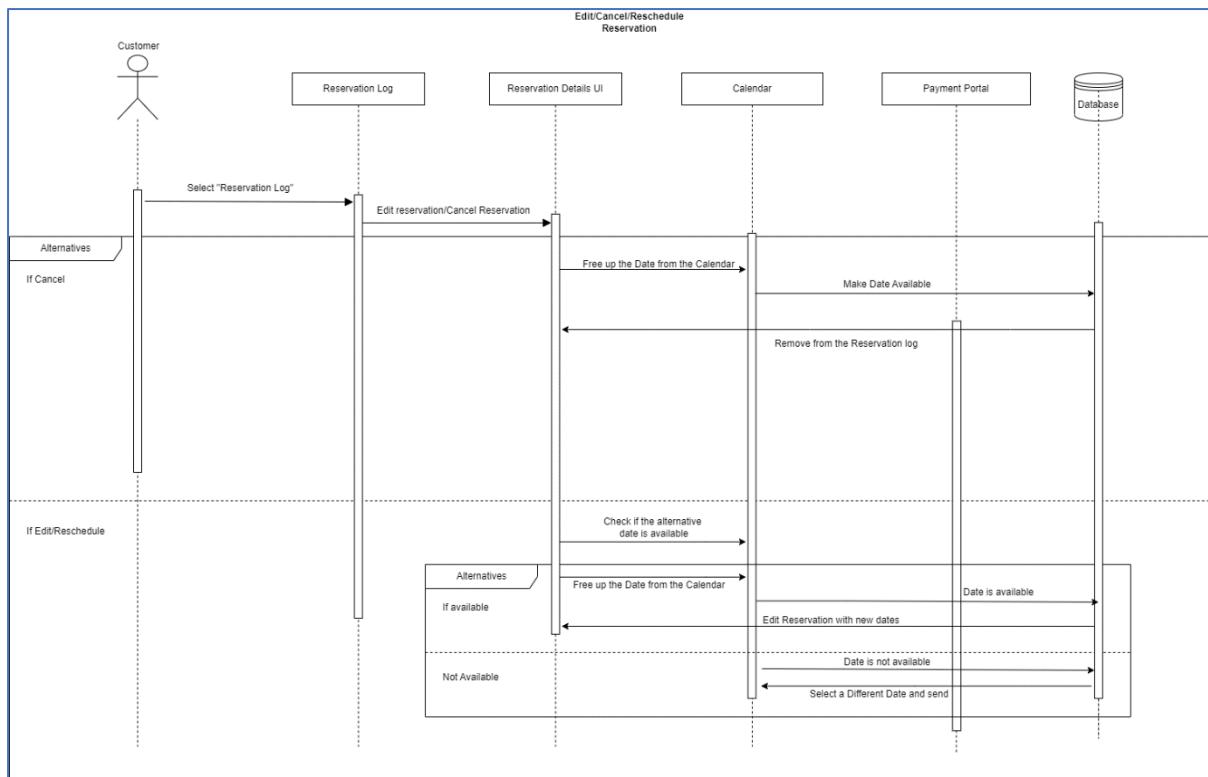


Figure 42: Sequence Diagram 9

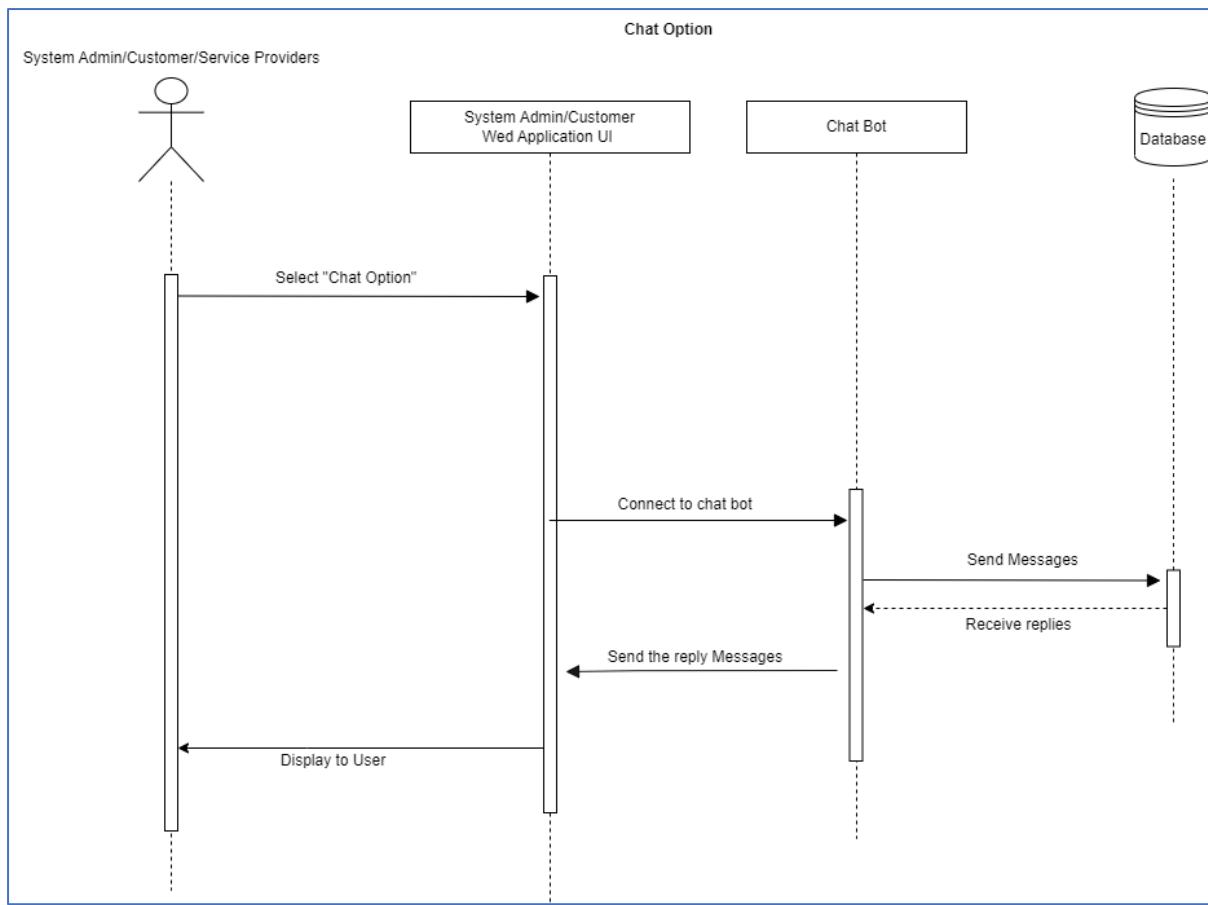


Figure 43: Sequence Diagram 10

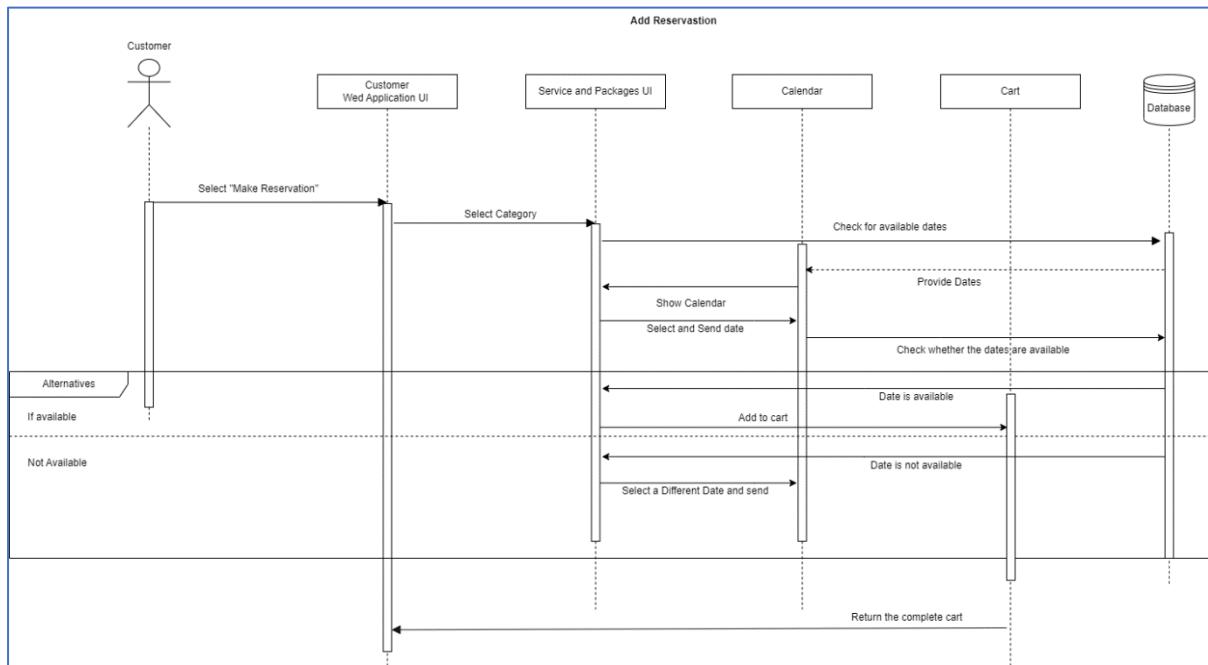


Figure 44: Sequence Diagram 11

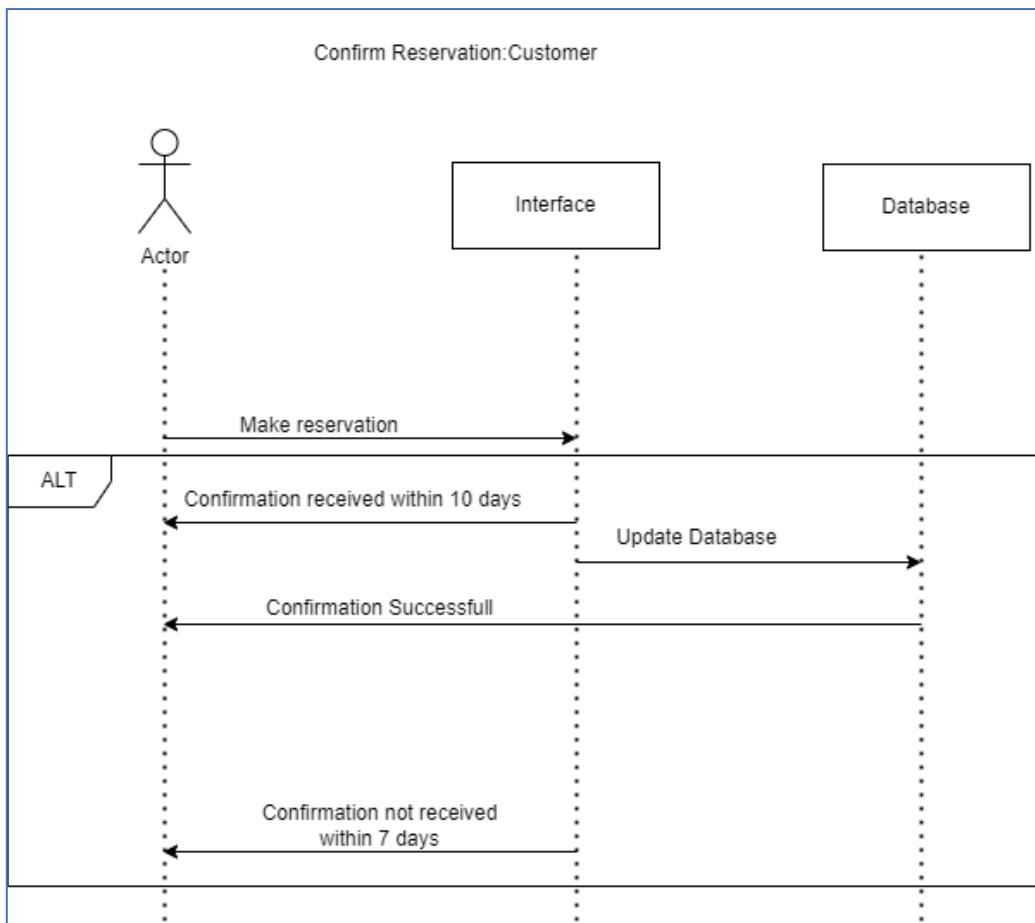


Figure 45: Sequence Diagram 12

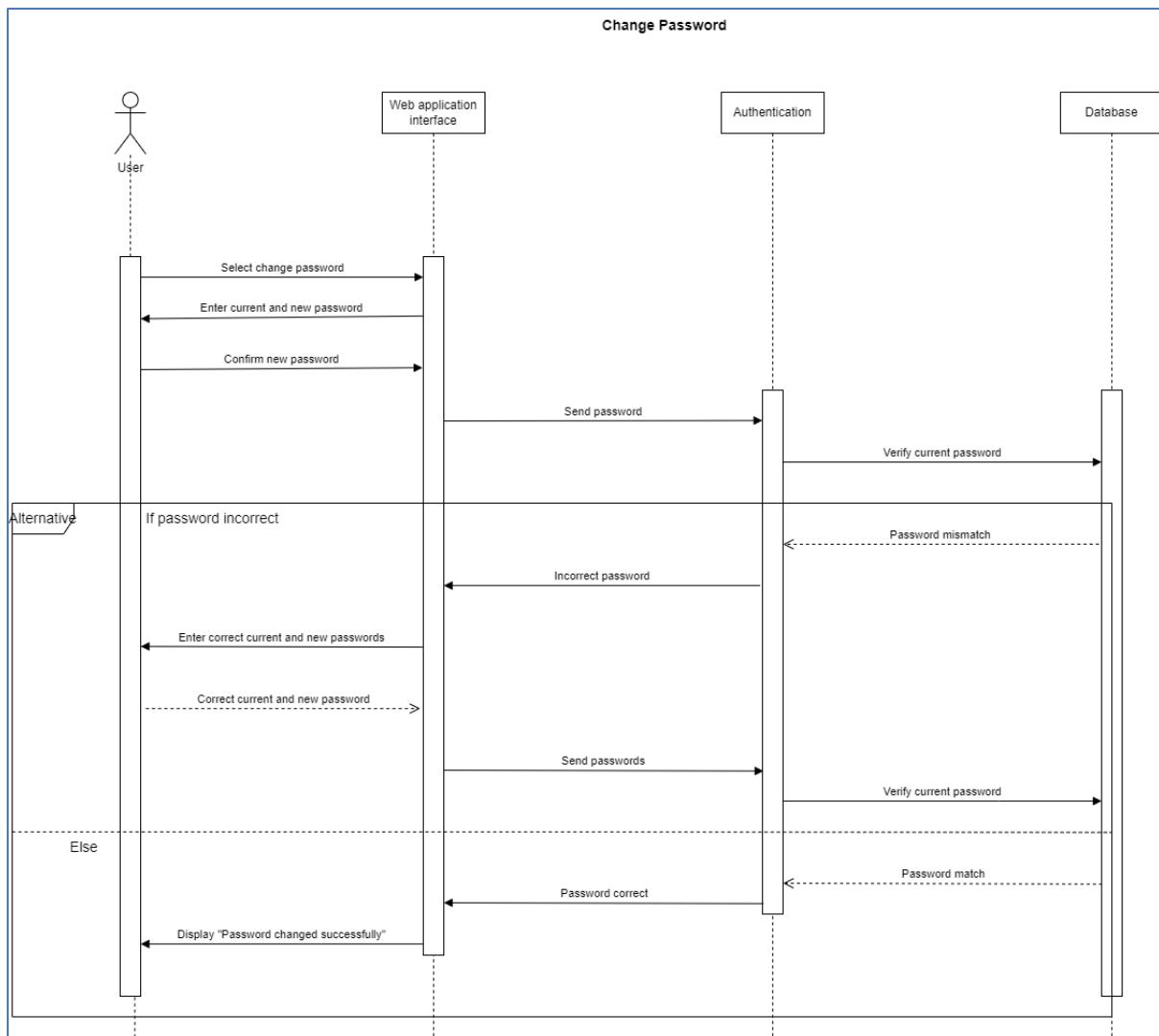


Figure 46: Sequence Diagram 13

State Machine Diagram

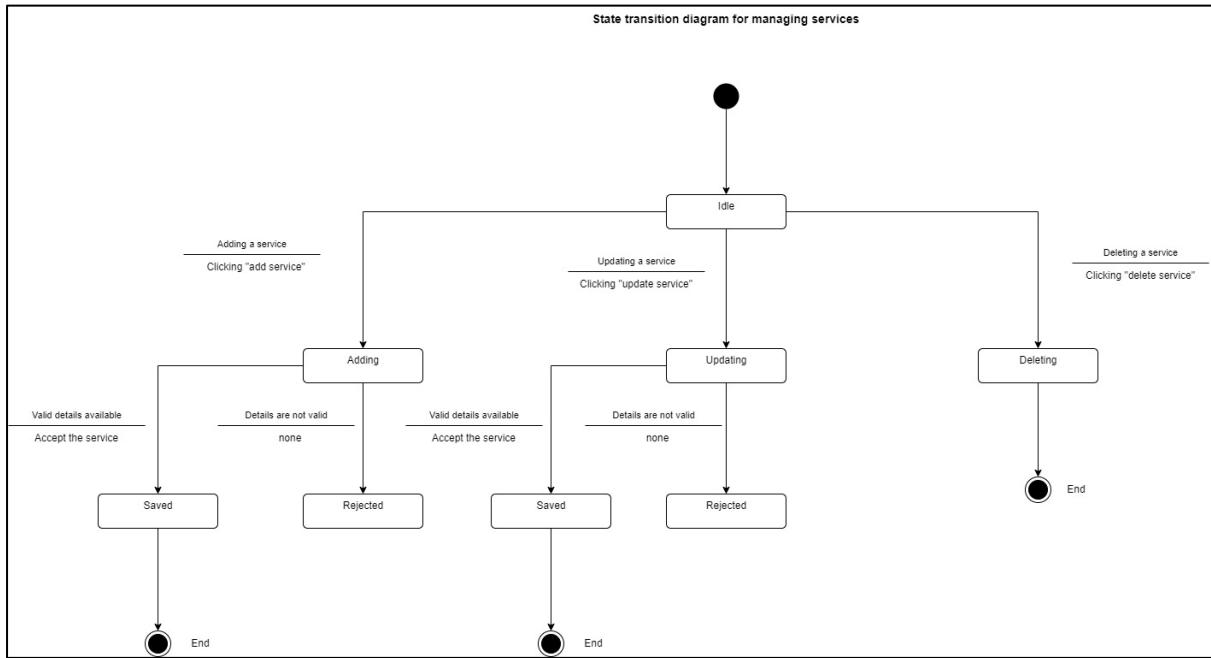


Figure 47: State machine diagram 1

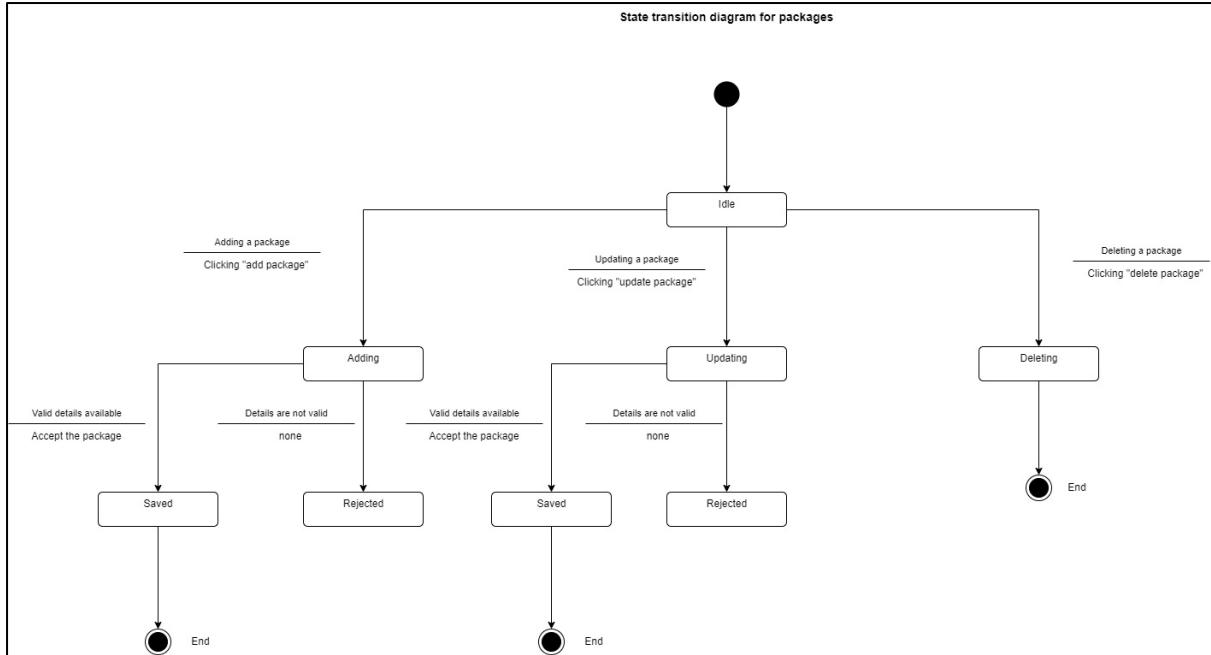


Figure 48: State machine diagram 2

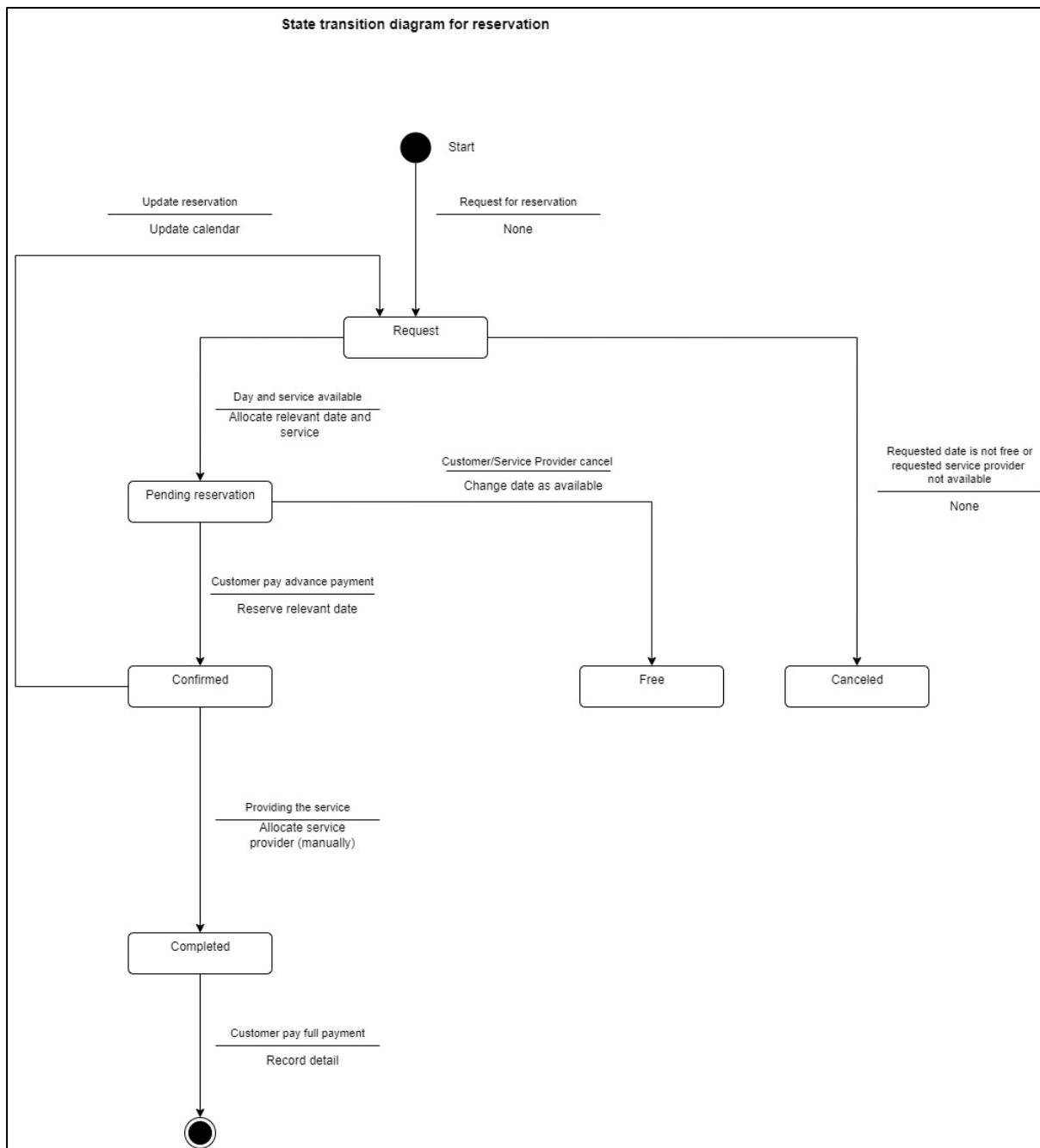


Figure 49: State machine diagram 3

System Architecture

User Flow Diagram

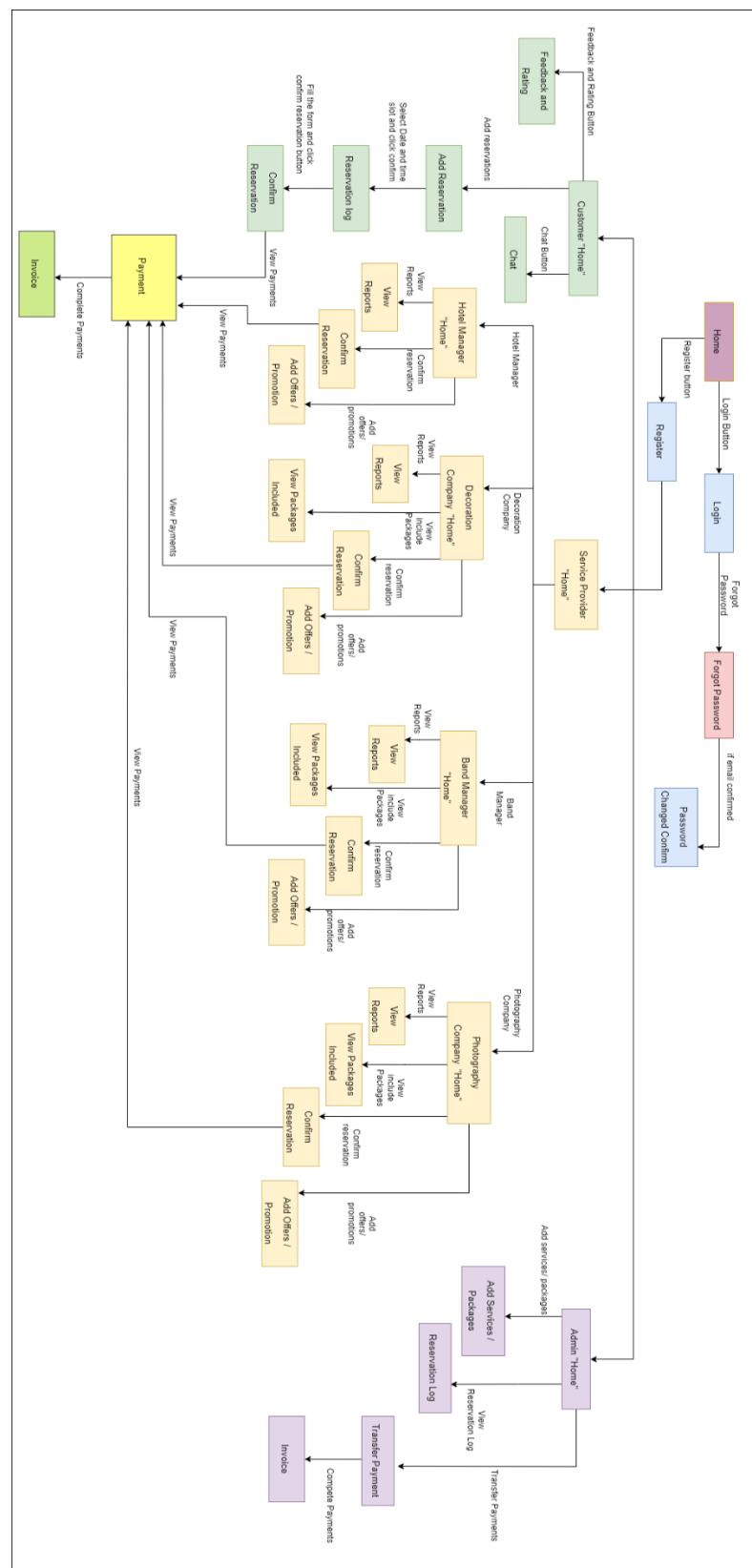


Figure 50: User flow diagram

High Level Architecture

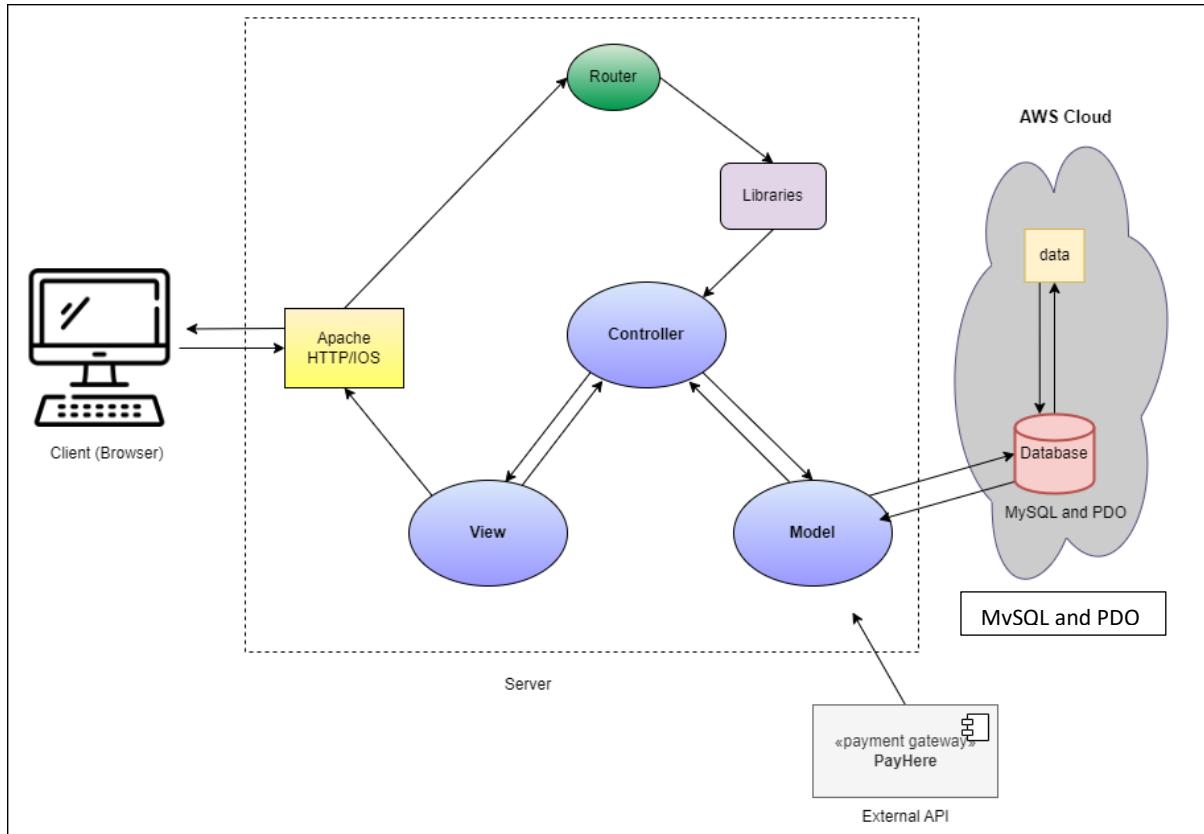


Figure 51: High-level Architecture

Website has been virtually hosted under the domain name “trueeventhorizons.me”.

Database have been hosted in the AWS cloud using an instance and available uninterrupted for 12 months. (Free Tier available for 12 months. After that can buy if needed)

Http uses GET/POST request for calls.

Since no frameworks are allowed, system has been developed from scratch based on an MVC architecture implemented by the group members itself.

Database is handled by using MySQL and data is being navigated as PDO. (PHP data objects)

PHP mailer has been used for mailing services and Pay Here payment gateway is used for payment processes as external APIs.

Special Attributes of the Project

The TruEvent Horizons web application is designed to simplify and streamline the event planning process. It comes with several special attributes that make it stand out from other project management tools.

- Firstly, it offers a user-friendly interface that is easy to navigate, allowing users to easily create and manage events. (minimum clicks, auto filling forms etc.)
- Secondly, it has a robust set of features such as task management, budgeting, and vendor management, which ensure that all aspects of event planning are covered.
- The application also has advanced reporting and analytics capabilities, providing users with valuable insights into their event planning process and enabling them to make data-driven decisions.
- The reservations in the database are mostly automated and managed by the triggers and events in the database with the help of views and stored procedures as well.
- An advanced chat system has been integrated to all users.
- Payments are also being handled in the system through the payment gateway where users can make payments for the reservations online.
- Calendar system to manage all the events of the service providers and also a customer point of view of all the events of each relevant service provider in a common calendar.
- User management option for admin.

Referencing Links to Diagrams

Use case Diagrams

Link: <https://shorturl.at/afrwy>

Class Diagrams

Link: <https://shorturl.at/JRT06>

EER Diagrams

Link: <https://shorturl.at/uCKX2>

Activity Diagrams

Link: <https://shorturl.at/iENQX>

Component Diagrams

Link: <https://shorturl.at/aiGP8>

Flow Diagrams

Link: <https://shorturl.at/eDRX3>

Sequence Diagrams

Link: <https://shorturl.at/ajFHL>

State Transition Diagrams

Link: <https://shorturl.at/acjw3>

High-level Architecture diagram

Link: <https://shorturl.at/afENZ>

Individual Contribution Report

Index No - 20001975
Registration No - 2020/CS/197
Name - C.A.M Walpola
Assigned user role - Hotel Manager / Band Manager

Components

User Role - Hotel Manager and Band Manager

1. Service provider reservation overview
2. Reservation management component
 - a. Confirm / decline customer reservations
 - b. View customer reservation details
3. Report generation component
 - a. Service Analysis
4. Service management component
 - a. Add a new service
 - b. Edit existing service
 - c. View existing service
 - d. Disable existing service

User Role - Admin

1. Report generation component
 - a. Service Analysis
 - b. Package Analysis
2. Service / Package management component
 - a. View existing service/package

User Role - Decoration Company / Photography Company

1. Report generation component
 - a. Service Analysis
 - b. Package Analysis

User Role - Customer

1. Service management component
 - a. View Photo carousel for all services (Band, Hotel, Decoration, Photography)

Component Description

Service provider reservation overview (Hotel Manager/Band Manager)

Provide reservation details, allow service providers to search and filter reservations.

Reservation management component (Hotel Manager/Band Manager)

Allow service providers to confirm or decline reservation. (Reservations must be confirmed or declined on or before 10 days). / View customer reservation details.

Report generation component (Hotel Manager/Band Manager/Decoration Company/Photography Company)

Provide overview details of the reservations according to the relevant service provider and display monthly income and the monthly total numbers of reservations when given the relevant time period.

Service management component (Hotel Manager/Band Manager)

Allow to create a new service, edit, view and disable existing service

Service / Package management component (Admin)

Allow admin to view relevant services and package details

Report generation component (Admin)

Provide overview details of the reservations according to the relevant service/packages and display monthly income and the monthly total numbers of reservations when the given time period.

Index No - 20000073
Registration No - 2020/CS/007
Name – S. U. Akarawita
Assigned user role – Admin / Super Admin / Customer

Components

General/ All Users

1. Build the framework from scratch on top of the MVC architecture.
2. User Sign in / Sign up for all the users.
 - a. User Sign in
 - b. Forgot Password (reset password)
 - c. Sign up as Customer / Service Provider / Admin
 - d. OTP Handling
3. Profile settings of all users.
4. Payment handling system.

User Role - Admin

1. Admin Dashboard
2. Package Management Component
 - a. Add or create packages
 - b. Edit Packages
 - c. Temporarily disable packages
3. Review Customer feedback and complaints.
4. Report Generation component
 - a. Filter out reports by year/month/status/type and payment status.
5. User Management

User Role - Customer

3. Customer Reservation Log

- a. Log view and button redirection.

Component Description

MVC Architecture

Since no frameworks are allowed, had to build the MVC framework from scratch and direct routings and libraries. Also developed helpers for various tasks.

Profile Settings

Every user can change the password and the profile picture from the profile settings.

Payment handling system

Using the pay here sandbox gateway, developed the payment portals.

Chat system

Allow users to chat among each other.

Admin Dashboard

Contain all the numerical figures and details about the current system.

Package Management Component

Adding, editing and disable packages.

Report generation component (Admin)

Provide overview details of the reservations according to the relevant service/packages and display monthly income and the monthly total numbers of reservations.

User Management

User management where admin can approve service providers, deactivate and activate user profiles.

Index No - 20000881
Registration No - 2020/CS/088
Name - H.K. Jayawardhana
Assigned user role - Decoration Company/Photography Company

Components

User Role - Decoration Company and Photography Company

1. Service provider reservation overview
2. Reservation management component
 - a. Confirm / decline customer reservations
 - b. View customer reservation details
3. Service management component
 - a. Add a new service
 - b. Edit existing service
 - c. View existing service
 - d. Disable existing service

Component Description

Service provider reservation overview (Decoration Company/Photography Company)

Provide reservation details, allow service providers to filter and search reservations

Reservation management component (Decoration Company/Photography Company)

Allow service providers to confirm or decline reservation. Reservations must be confirmed or declined on or before 10 days. / View customer reservation details.

Service management component (Decoration Company/Photography Company)

Allow to create a new service, edit, view and disable existing service.

Index No - 20001185
Registration No - 2020/CS/118
Name - R.M.J.K Muthukuda
Assigned user role - Customer

Components

1. Customer reservation component
 - a. Add reservations
 - b. Edit reservation
 - c. Cancel reservations
2. Customer feedback component
 - a. Add customer feedback
3. View reservations
 - a. View all services available for the customer
4. View packages
 - a. View all the packages available for the customer
5. Policy

Component Description

Customer Reservation Component (Customer)

Provide add reservations, edit reservations and cancel reservations.

Customer feedback component (Customer)

Add Customer feedback.

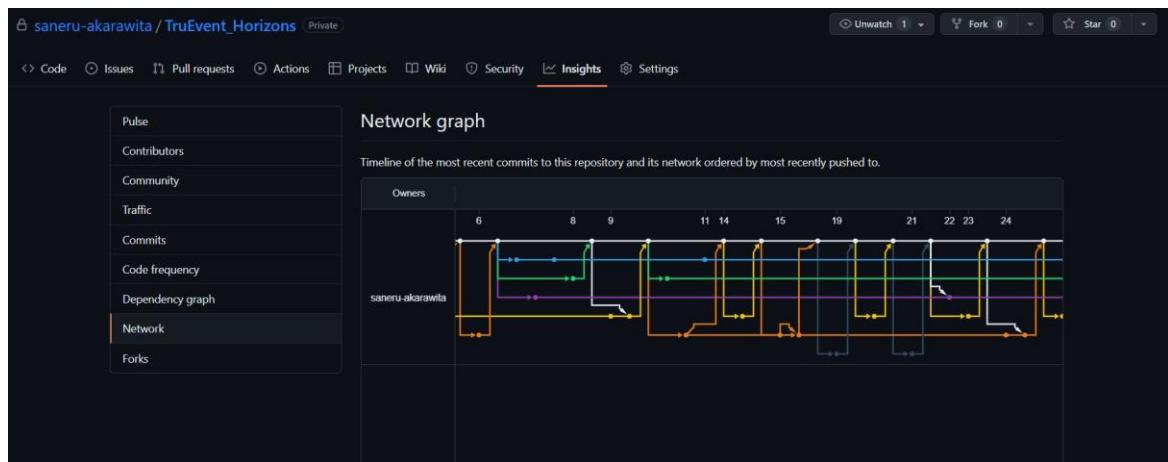
View Services and Packages

View all services available for the customer and all packages available for customer.

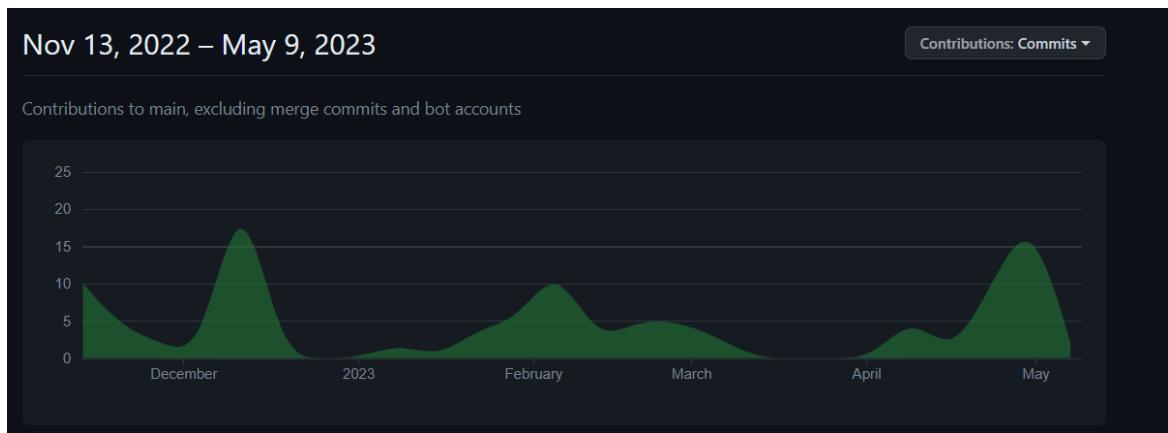
Policy

View of policy

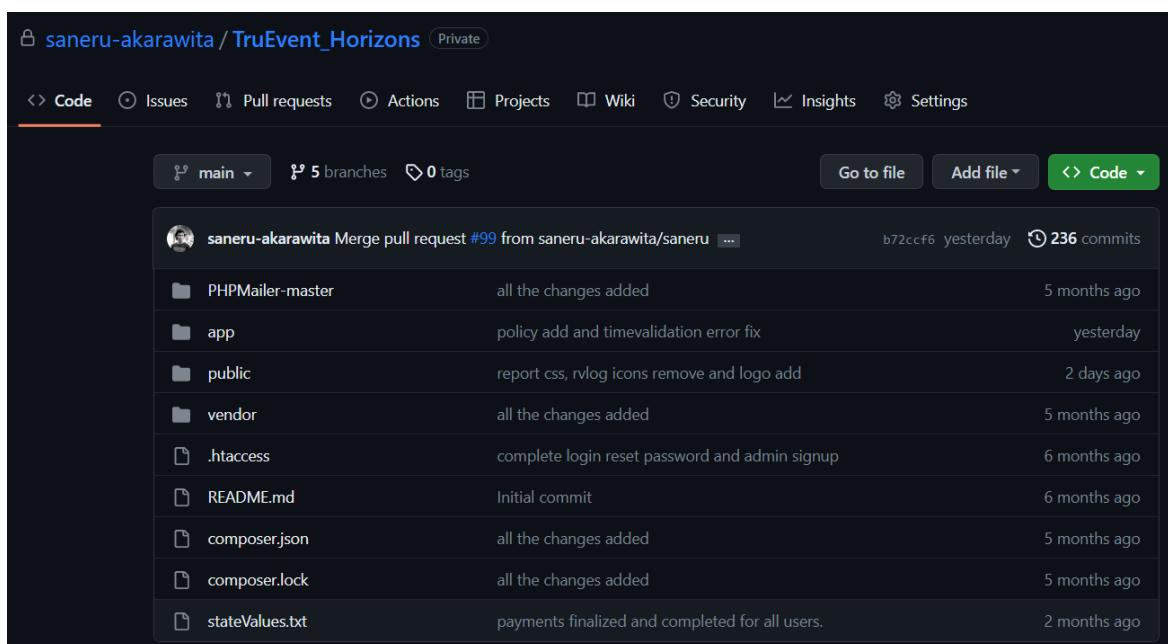
GitHub Network Graph



GitHub Commit Graph



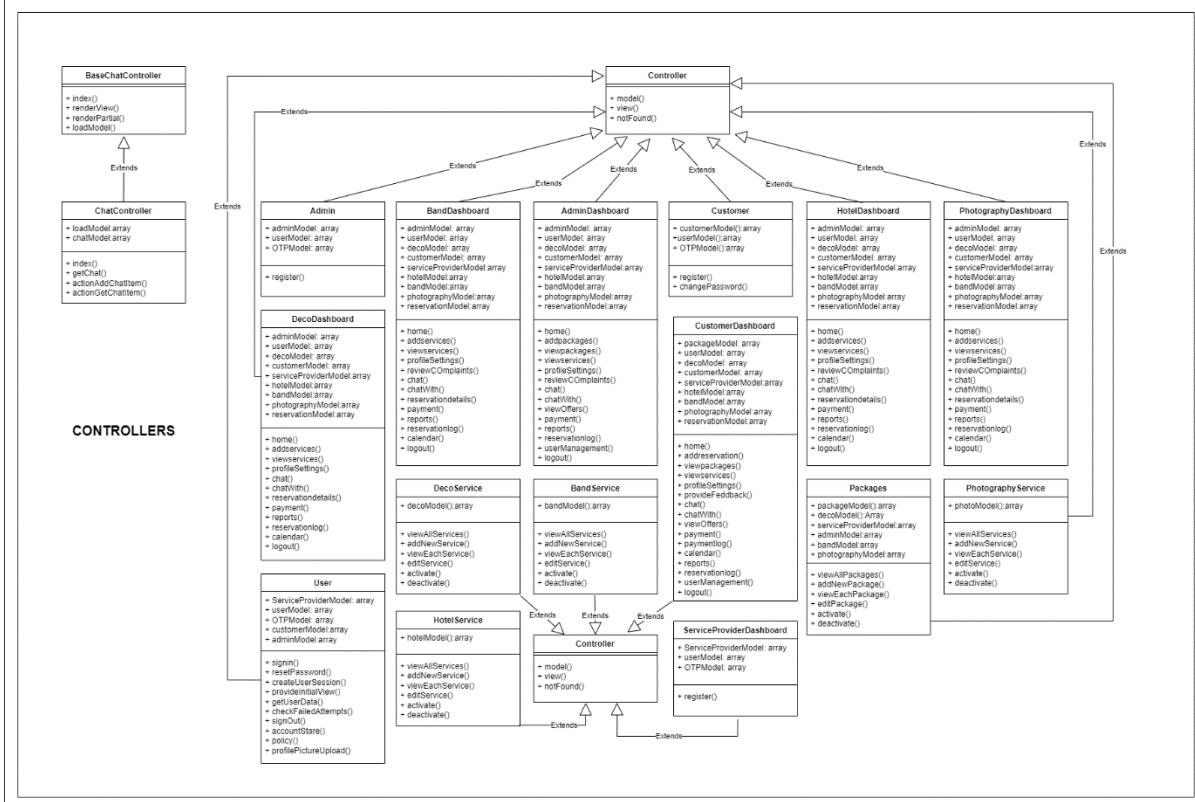
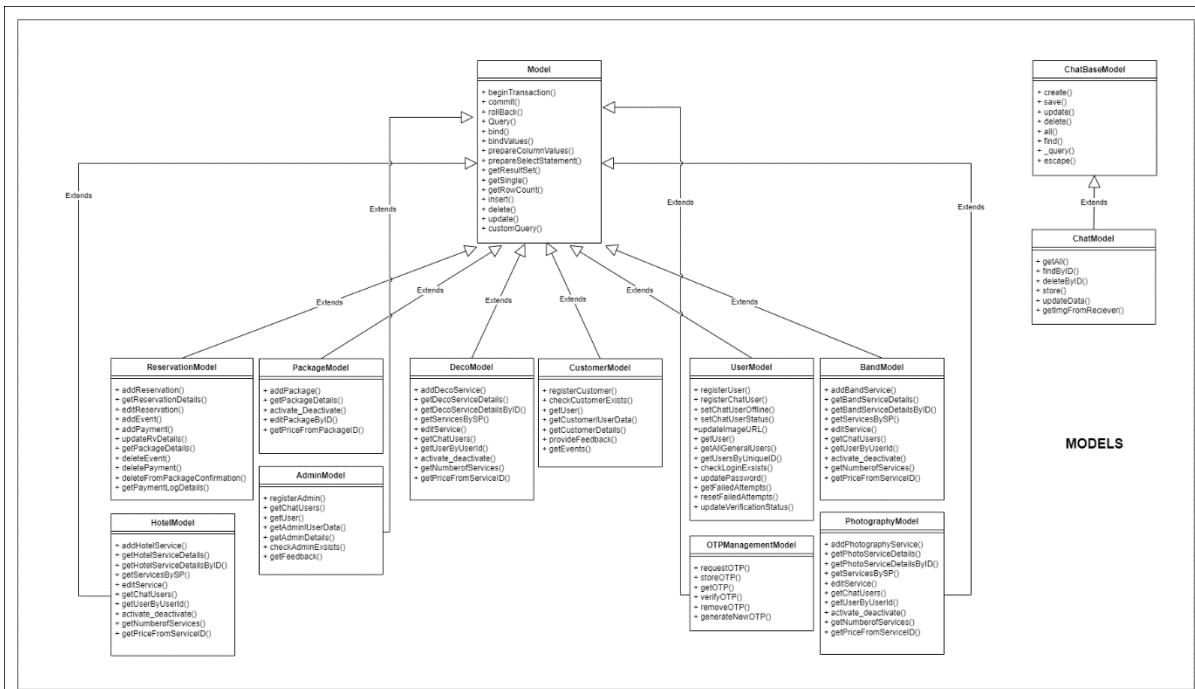
GitHub Repository Overview



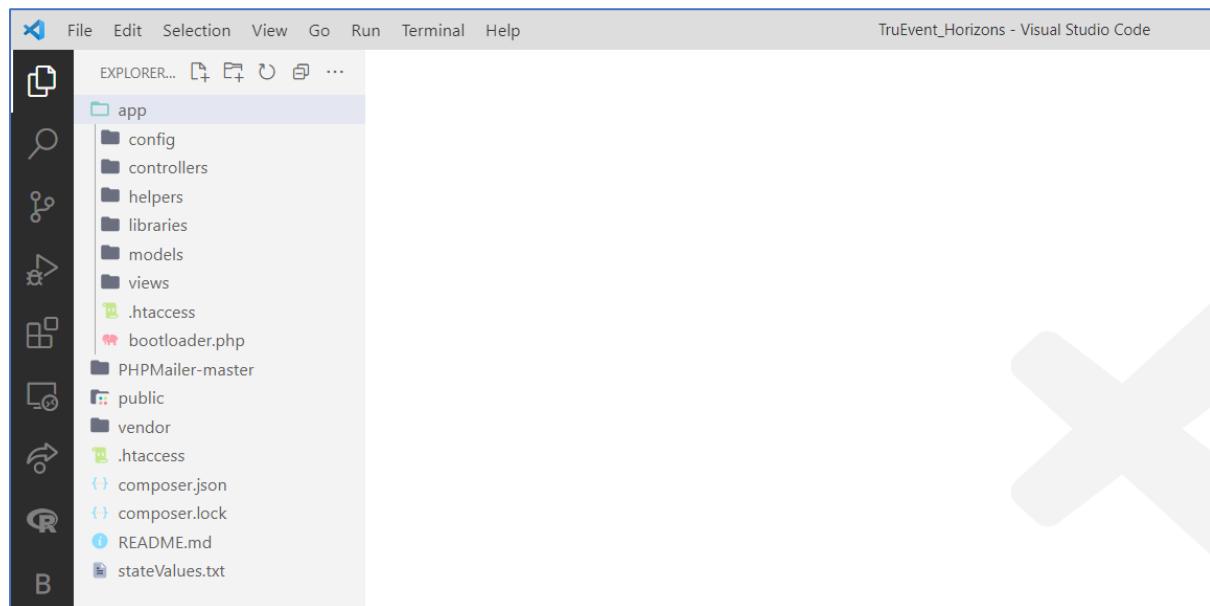
Appendix 01

Design and Code Compliance

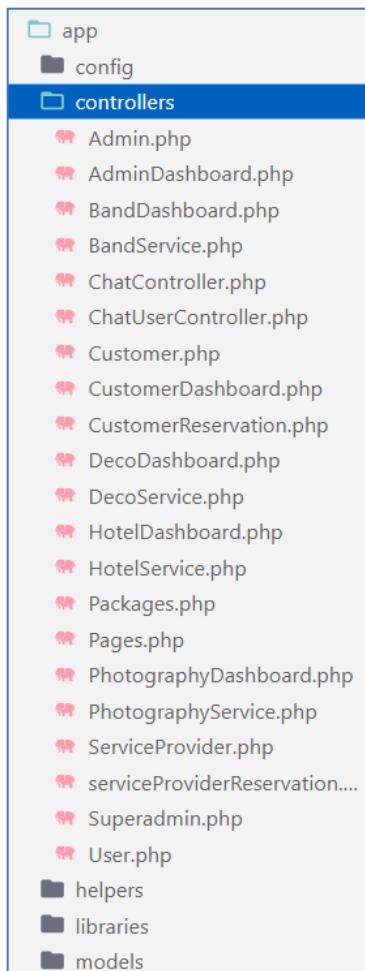
Class Diagram – Design vs Code



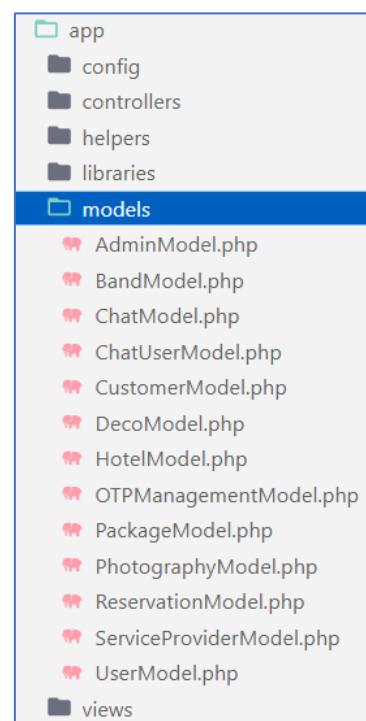
Following the MVC Architecture inside the coding environment



Controller classes matches with the defined controllers



Model classes matches with the defined Models

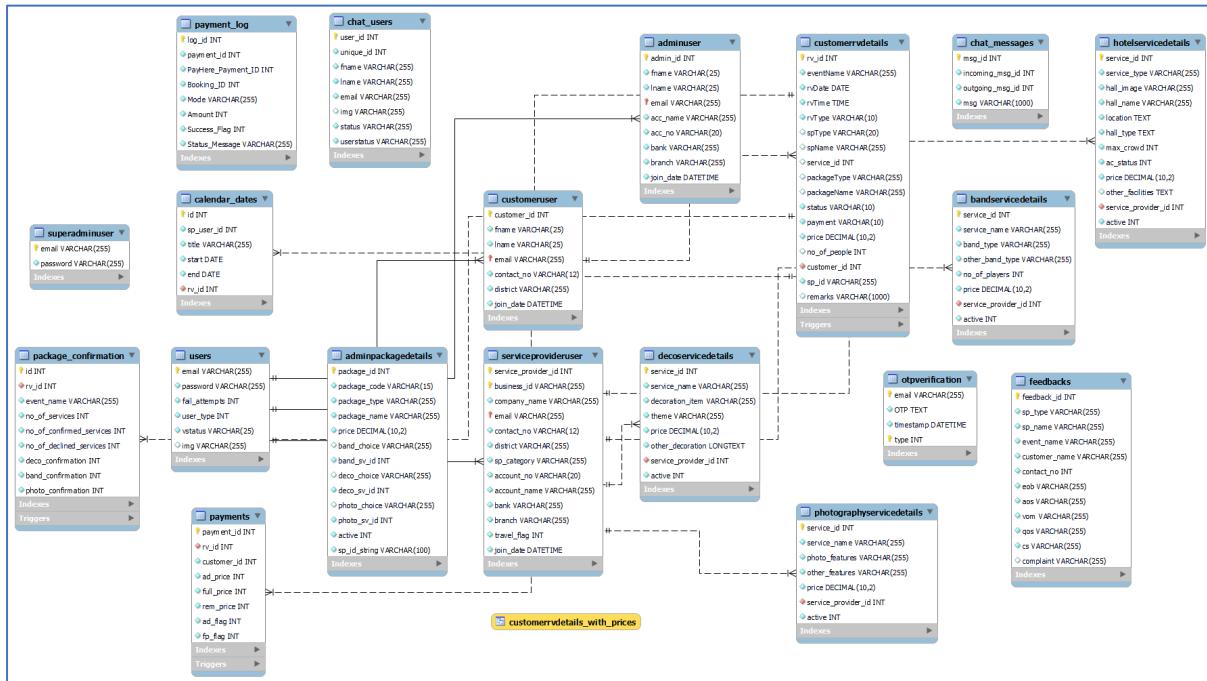


Methods called in the controllers and models are matched with the class diagram functions

```
⑨ DecoService.php ×
app > controllers > ⑨ DecoService.php > DecoService > addNewService
213
214     public function deactivate(){
215         if (isset($_GET['service_id'])){
216             $service_id=$_GET['service_id'];
217
218             if($this->decoModel->activate_deactivate("deactivate",0,$service_id))
219                 | redirect('DecoService/viewAllServices');
220
221
222
223
224
225
226     public function home()
227     {
228         | $this->view('decoCompany/homepage');
229     }
230     public function addservices()
231     {
232         | redirect('DecoService/addNewService');
233     }
234     public function viewservices()
235     {
236         | redirect('DecoService/viewAllServices');
237     }
238     public function logout()
239     {
240         | redirect('User/signout');
241     }
242
243 }
244
```

```
⑨ DecoModel.php ×
app > models > ⑨ DecoModel.php > DecoModel > getNumberOfServices
1  <?php
2  class DecoModel extends Model
3  {
4      public function addDecoService($data)
5      {
6          $this->insert('decoservicedetails', [
7
8              'service_name' => $data['name'],
9              'other_decoration' => $data['other_deco'],
10             'theme' => $data['theme'],
11             'price'=>$data['price'],
12             'decoration_item' => $data['decoration'],
13             'service_provider_id' => $data['service_provider_id']
14
15         ]);
16     }
17
18     public function getDecoServiceDetails()
19     {
20         $results = $this->getResultSet("decoservicedetails", "", []);
21
22         return $results;
23     }
24
25     public function getDecoServiceDetailsByServiceID($id)
26     {
27         $results = $this->getSingle("decoservicedetails", "", ['service_id' => $id]);
28
29         return $results;
30     }
31
32     public function getServicesByServiceProvider($serviceproviderID)
33     {
34         $results = $this->getResultSet("decoservicedetails", "", ['service_provider_id' => $serviceproviderID]);
35
36         return $results;
37     }
38
```

ER Diagram – Design vs Database (AWS)



Database Design matches with the hosted DB

Action	Rows	Type	Collation	Size	Overhead
Browse	9	InnoDB	utf8mb4_general_ci	48.0 KIB	-
Browse	2	InnoDB	utf8mb4_general_ci	32.0 KIB	-
Browse	5	InnoDB	utf8mb4_general_ci	48.0 KIB	-
Browse	11	InnoDB	utf8mb4_general_ci	32.0 KIB	-
Browse	32	InnoDB	utf8mb4_general_ci	16.0 KIB	-
Browse	7	InnoDB	utf8mb4_general_ci	16.0 KIB	-
Browse	26	InnoDB	utf8mb4_general_ci	32.0 KIB	-
Browse	1	InnoDB	utf8mb4_general_ci	32.0 KIB	-
Browse	5	InnoDB	utf8mb4_general_ci	48.0 KIB	-
Browse	7	InnoDB	utf8mb4_general_ci	48.0 KIB	-
Browse	0	InnoDB	utf8mb4_general_ci	16.0 KIB	-
Browse	4	InnoDB	utf8mb4_general_ci	32.0 KIB	-
Browse	4	InnoDB	utf8mb4_general_ci	16.0 KIB	-
Browse	6	InnoDB	utf8mb4_general_ci	16.0 KIB	-
Browse	4	InnoDB	utf8mb4_general_ci	48.0 KIB	-
Browse	6	InnoDB	utf8mb4_general_ci	32.0 KIB	-
Browse	1	InnoDB	utf8mb4_general_ci	16.0 KIB	-
Browse	10	InnoDB	utf8mb4_general_ci	16.0 KIB	-
Sum	~143	InnoDB	utf8mb4_general_ci	576.0 KIB	0 B

Server: 127.0.0.1 > Database: trueeventhorizons_db > Table: adminpackagedetails

	#	Name	Type	Collation	Attributes	Null	Default	Comments	Extra	Action
<input type="checkbox"/>	1	package_id	int			No	None		AUTO_INCREMENT	Change Drop More
<input type="checkbox"/>	2	package_code	varchar(15)	utf8mb4_general_ci		No	None			Change Drop More
<input type="checkbox"/>	3	package_type	varchar(255)	utf8mb4_general_ci		No	None			Change Drop More
<input type="checkbox"/>	4	package_name	varchar(255)	utf8mb4_general_ci		No	None			Change Drop More
<input type="checkbox"/>	5	price	text	utf8mb4_general_ci		No	None			Change Drop More
<input type="checkbox"/>	6	band_choice	varchar(255)	utf8mb4_general_ci		Yes	NULL			Change Drop More
<input type="checkbox"/>	7	band_sv_id	int			No	0			Change Drop More
<input type="checkbox"/>	8	band_price	decimal(10,2)			No	0.00			Change Drop More
<input type="checkbox"/>	9	deco_choice	varchar(255)	utf8mb4_general_ci		Yes	NULL			Change Drop More
<input type="checkbox"/>	10	deco_sv_id	int			No	0			Change Drop More
<input type="checkbox"/>	11	deco_price	decimal(10,2)			No	0.00			Change Drop More
<input type="checkbox"/>	12	photo_choice	varchar(255)	utf8mb4_general_ci		Yes	NULL			Change Drop More
<input type="checkbox"/>	13	photo_sv_id	int			No	0			Change Drop More
<input type="checkbox"/>	14	photo_price	decimal(10,2)			No	0.00			Change Drop More
<input type="checkbox"/>	15	active	int			No	1			Change Drop More
<input type="checkbox"/>	16	sp_id_string	varchar(100)	utf8mb4_general_ci		No	None			Change Drop More

Server: 127.0.0.1 > Database: trueeventhorizons_db > Table: adminuser

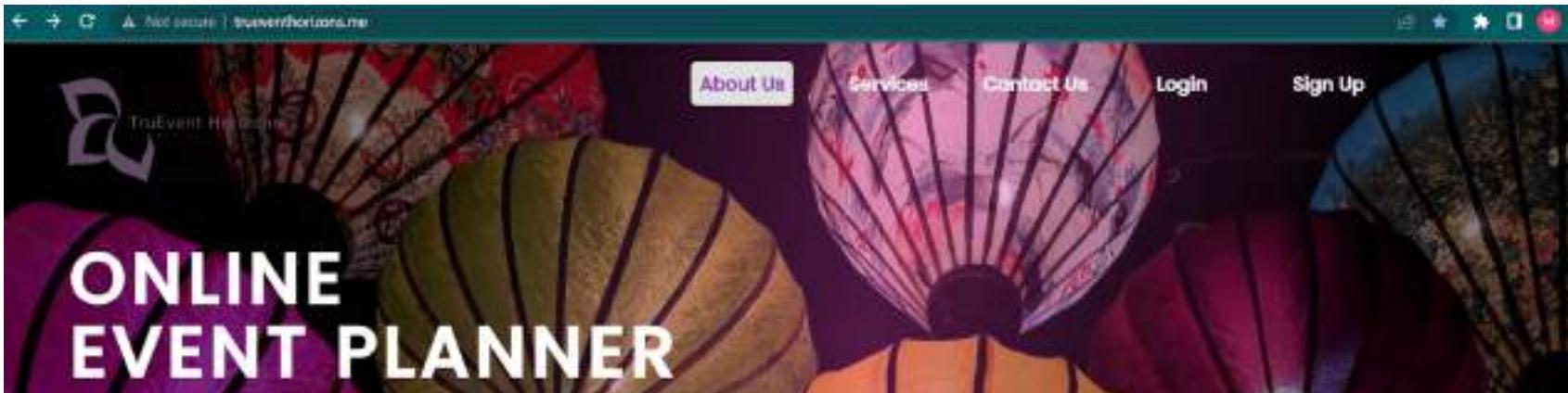
	#	Name	Type	Collation	Attributes	Null	Default	Comments	Extra	Action
<input type="checkbox"/>	1	admin_id	int			No	None		AUTO_INCREMENT	Change Drop More
<input type="checkbox"/>	2	fname	varchar(25)	utf8mb4_general_ci		No	None			Change Drop More
<input type="checkbox"/>	3	Iname	varchar(25)	utf8mb4_general_ci		No	None			Change Drop More
<input type="checkbox"/>	4	email	varchar(255)	utf8mb4_general_ci		No	None			Change Drop More
<input type="checkbox"/>	5	acc_name	varchar(255)	utf8mb4_general_ci		No	None			Change Drop More
<input type="checkbox"/>	6	acc_no	varchar(20)	utf8mb4_general_ci		No	None			Change Drop More
<input type="checkbox"/>	7	bank	varchar(255)	utf8mb4_general_ci		No	None			Change Drop More
<input type="checkbox"/>	8	branch	varchar(255)	utf8mb4_general_ci		No	None			Change Drop More
<input type="checkbox"/>	9	join_date	datetime			No	CURRENT_TIMESTAMP		DEFAULT_GENERATED	Change Drop More

Appendix 02

Testing Environment

General Cases - Saneru

Test case 01

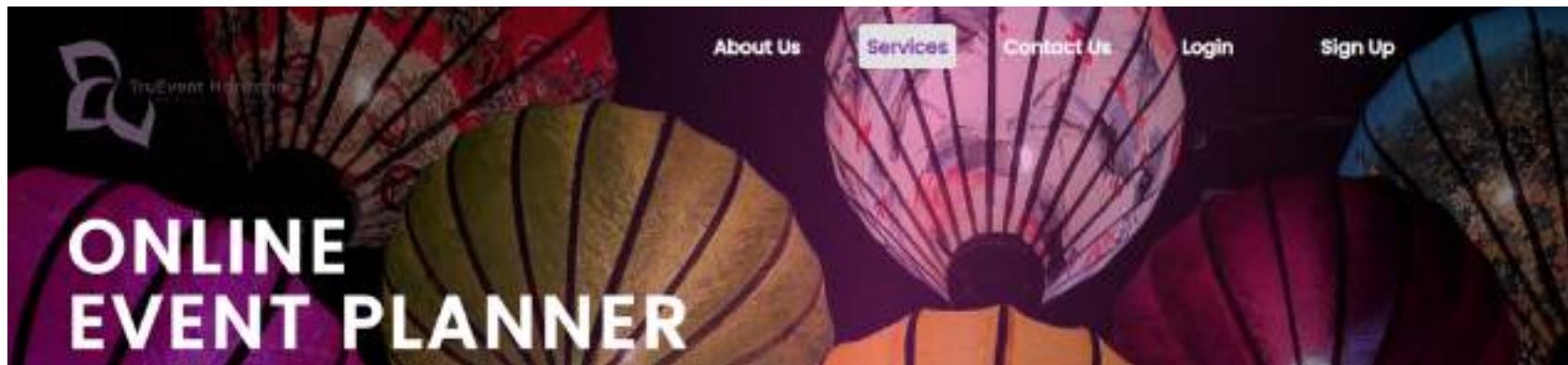
Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on about us in the landing page	none	Scroll down to the about us section.	Scrolled down to the about us section.	Success ▾
Steps of Process				
Go to the website → click on the about us in the header				
 <p>The screenshot shows a web browser window with the URL "https://www.eventplanneronline.com". The header features a logo with the letters "E" and "T" and the text "TrueEvent Home". The main navigation menu includes "About Us", "Services", "Contact Us", "Login", and "Sign Up". The background of the page is a vibrant collage of various event-related images, including balloons and people. The "About Us" section is highlighted with a purple box. Below the header, the text "ONLINE EVENT PLANNER" is displayed in large, bold, white letters. The "About Us" section contains a small image of a city skyline at night and a paragraph of text: "Our Event Planning Management System Is A Web Application That Allows Customers And Service Providers To Come Together And Plan And Manage Events, Parties, And Other".</p>				

Test case 02

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on services in the landing page	none	Scroll down to the services section.	Scrolled down to the services section.	Success ▾

Steps of Process

Go to the website → click on the services in the header



Our Services

TruEvent Horizons is An Event Planning Management System That Provides Services For Four Main User Categories: Hotel Managers, Decoration Companies, Music Bands, And Photography Companies. The System Allows These Service Providers To Showcase Their Services And Connect With Potential Clients, Helping Them To Grow Their Businesses And

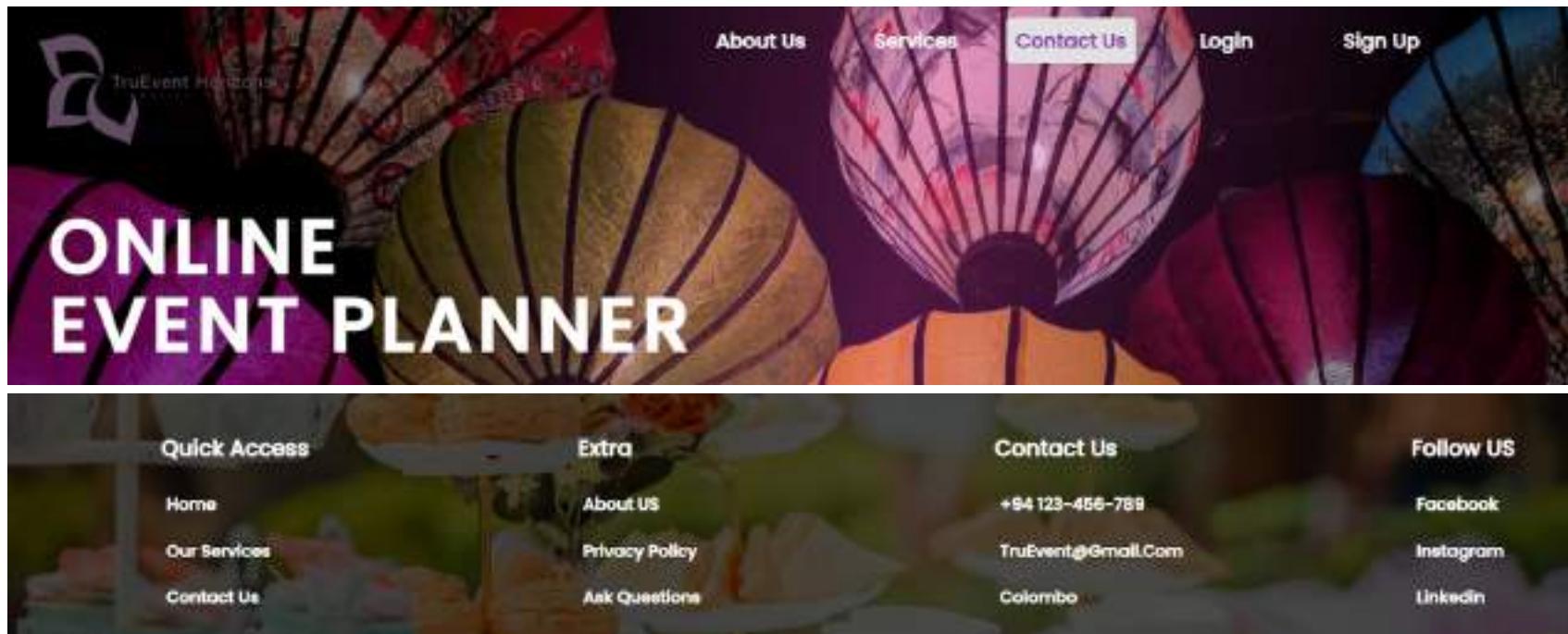


Test case 03

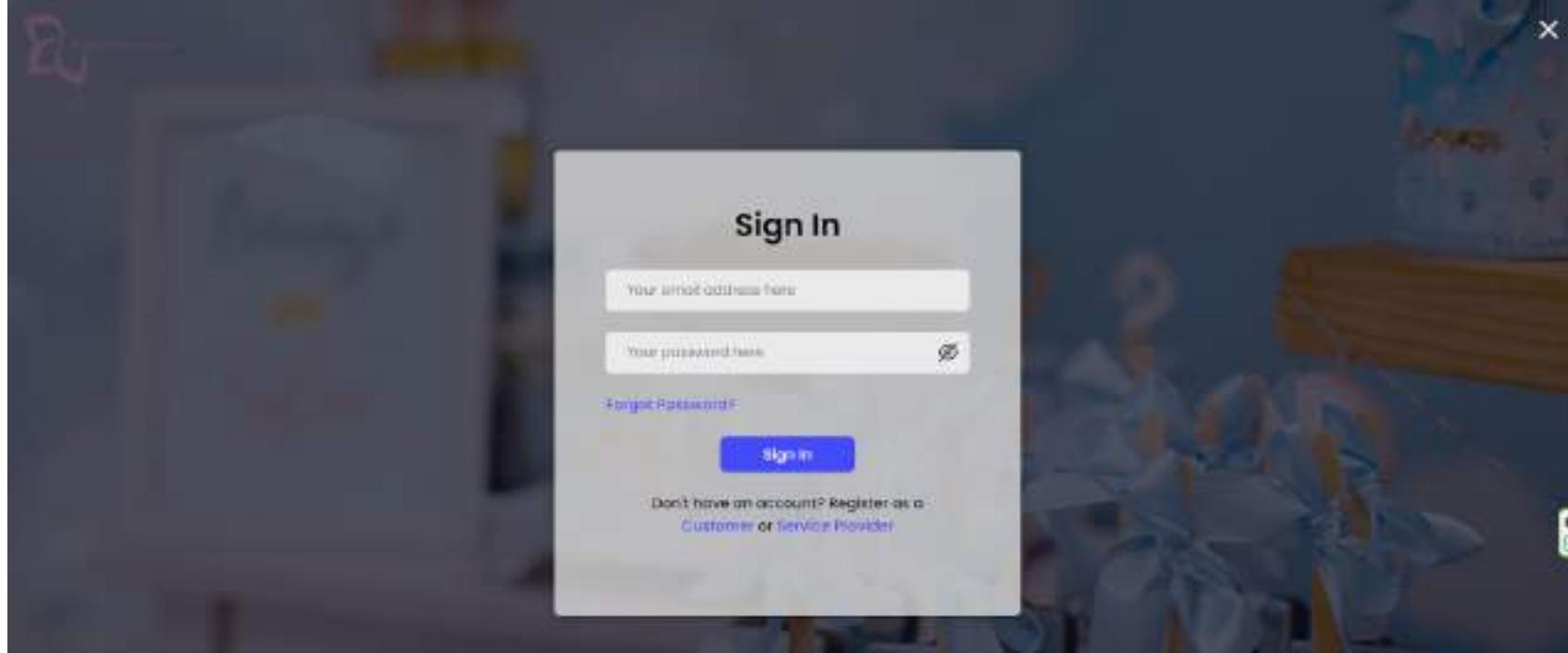
Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on contact us in the landing page	none	Scroll down to the footer section.	Scrolled down to the footer section.	Success ▾

Steps of Process

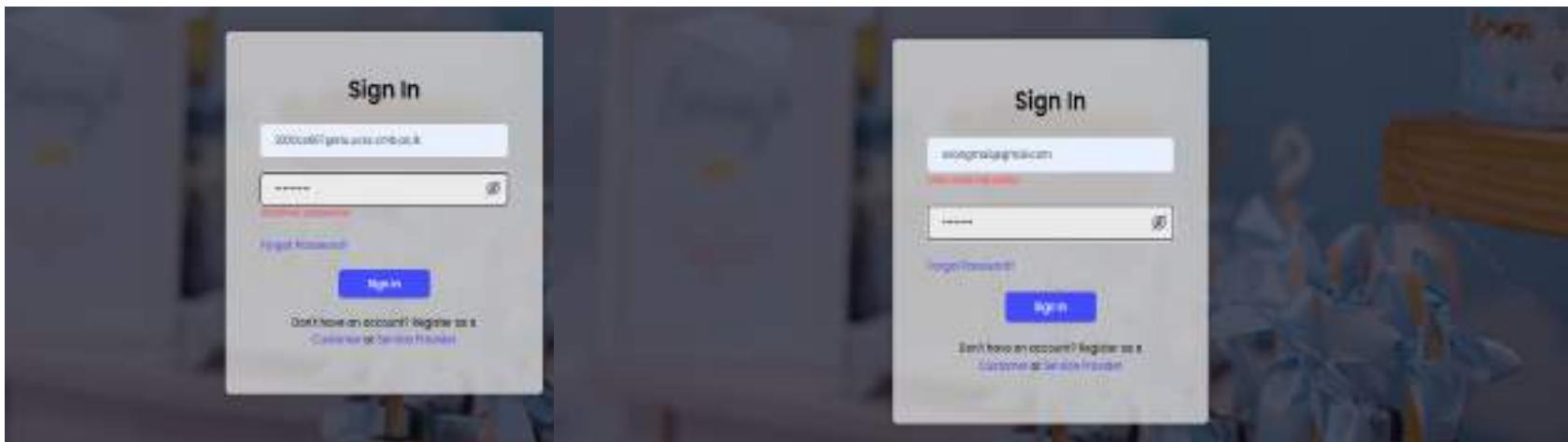
Go to the website → click on the contact us in the header



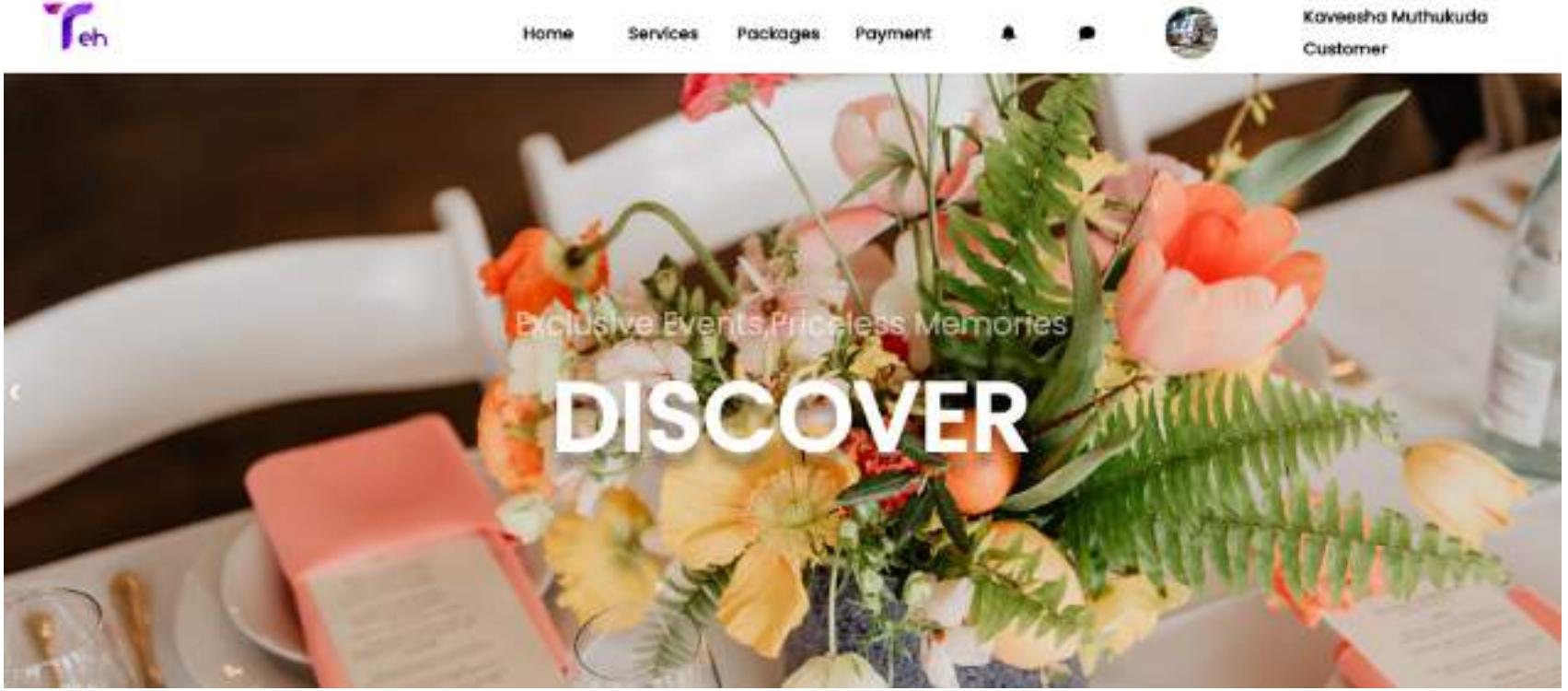
Test case 04

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on Login in the Landing Page	none	Redirect to the login or the sign in page	Successfully redirected to the sign in page.	Success ▾
Steps of Process				
Click on login				
				

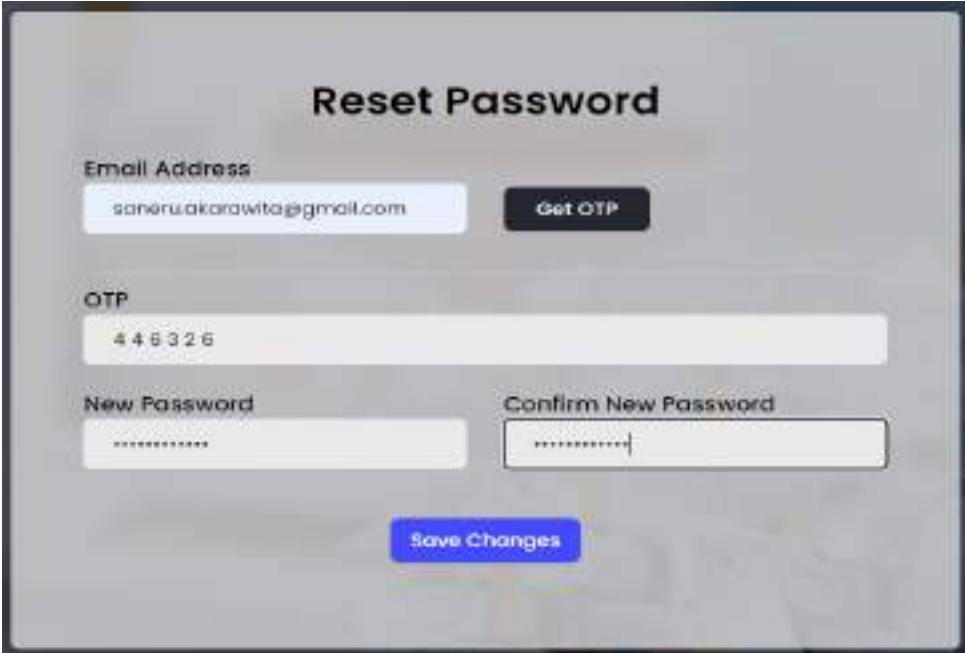
Test case 05

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Sign in using invalid data	Invalid type of email/ not matching password/	Error message indicating it	Login Failed. Error messages appeared successfully.	Failure ▾
Steps of Process				
Provide an invalid or unregistered email / Provide unmatched password → click sign in				
				

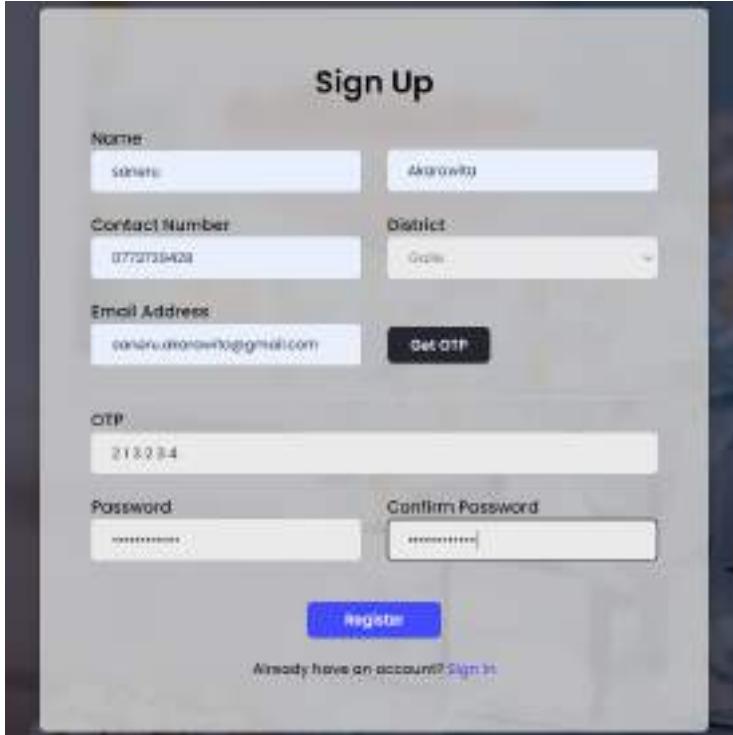
Test case 06

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Sign in using invalid data	Valid username and Password	Successful Log in	Login Success.	Success ▾
Steps of Process				
Provide a valid email and password → click sign in				
 <p>The screenshot shows a website for event planning. At the top, there's a navigation bar with links for Home, Services, Packages, and Payment. On the right side of the header, there's a user profile section with a photo and the name 'Kaveesha Muthukude Customer'. Below the header, there's a large, vibrant floral arrangement in the background. Overlaid on the flowers is the text 'Exclusive Events, Priceless Memories' and a large, bold 'DISCOVER' button. The overall theme is elegant and professional.</p>				

Test case 07

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Reset Password/ Forget Password	Current email/OTP sent via email/New password/Confirm new password	Password reset successfully.	Login Success.	Success ▾
Steps of Process				
Click forgot password → enter valid email → click on get OTP → get the valid otp via email and enter → provide new credentials				
				

Test case 08

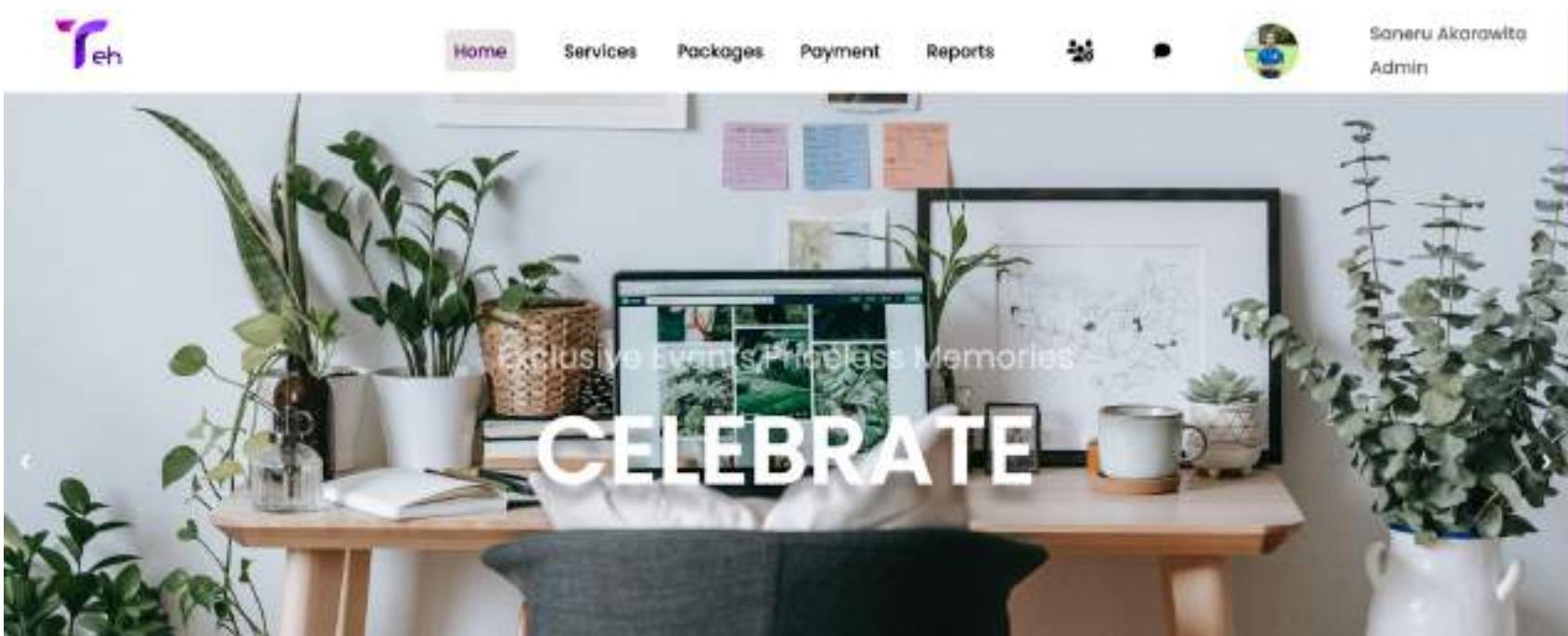
Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Sign up as a customer	name/contact no./district/email/OTP/Password	Successful Sign up	User successfully registered as a customer	Success ▾
Steps of Process				
Click sign up as a customer → enter valid name/email/district/contact no → click on get OTP → get the valid otp via email and enter → provide password → signup				
				

Test case 09

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Sign up as a Service Provider	name/contact no./district/email/OTP/Password/Acc details	Successful Sign up	User successfully registered as a Service Provider	Success ▾
Steps of Process				
Click sign up as a Service Provider → enter valid Company name/ Business reg number → Fill out district/contact no → select service type → enter email address → click on get OTP → get the valid otp via email and enter → provide password → enter account details → signup				
				

User Type: Admin - Kaveesha

Test case 01

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Home” in the header	none	Direct to home page of Admin User role.	Direct to home page of Admin User role.	Success ▾
Steps of Process				
Login as Admin → click on “Home” in the header				
				

Test case 02

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “View Services” in the dropdown header of services.	none	Direct to view services of Admin User role.	Direct to view services of Admin User role.	Success ▾

Steps of Process

Login as Admin → click on “View Services” drop down in “services” in the header

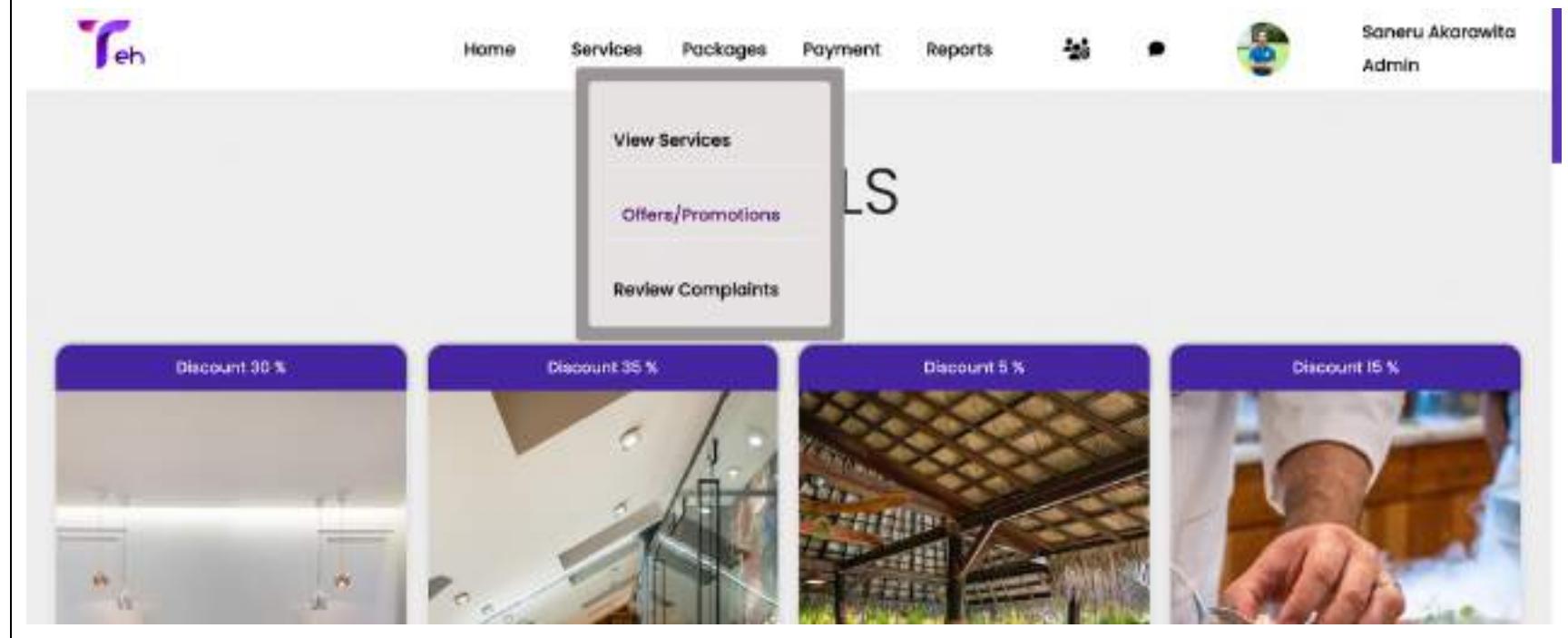
The screenshot shows a web-based hotel management system. At the top, there is a navigation bar with links for Home, Services, Packages, Payment, and Reports. On the far right, a user profile is displayed with the name "Saneru Akarowita" and the role "Admin". Below the navigation bar, there is a large central area featuring four images of hotel rooms or public spaces: a modern bathroom, a bedroom with a double bed, a restaurant interior, and an outdoor terrace. Overlaid on this central area is a dropdown menu from the "Services" button. The dropdown menu has three options: "View Services", "Offers/Promotions", and "Review Complaints". The "View Services" option is highlighted with a light gray background. The letters "LS" are visible in the background of the central area, likely indicating a specific location or section of the hotel.

Test case 03

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Offers/Promotions” in the dropdown header of services.	none	Direct to “Offers/Promotions of Admin User role.	Direct to “Offers/Promotions of Admin User role.	Success ▾

Steps of Process

Login as Admin → click on “View Services” drop down in “services” in the header



Test case 04

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Review Complaints” in the dropdown header of services.	none	Direct to Review Complaints and feedback form.	Direct to Review Complaints and feedback form.	Success ▾

Steps of Process

Login as Admin → click on “Review Complaints” drop down in “services” in the header

The screenshot shows a web application interface. At the top, there is a navigation bar with links for Home, Services, Packages, Payment, and Reports. On the far right of the navigation bar, there is a user profile icon and the text "Saneru Akarawita Admin". Below the navigation bar, the main content area has a title "Review Complaints And Feedback". A modal window is open in the center of the screen. Inside the modal, there are several input fields and a table-like structure for feedback. The input fields include "Event Name" (After Interim 3.0 Party), "Customer Name" (Kavisha Muthukodi), "Service Provider Name" (Shongo - Io), and "Customer Contact Number" (70274693). The feedback section contains a table with two rows. The first row has columns "Feedback Area" (Ease Of Booking) and "Rating" (Fair). The second row has columns "Feedback Area" (Booking Confirmation) and "Rating" (Good).

Feedback Area	Rating
Ease Of Booking	Fair
Booking Confirmation	Good

Test case 05

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “View Packages” in the dropdown header of packages.	none	Direct to “View Packages” in admin user role.	Direct to “View Packages” in admin user role.	Success ▾

Steps of Process

Login as Admin → click on “View Packages” in drop down of “packages” in the header

The screenshot shows a website interface for event planning. At the top, there is a navigation bar with links for Home, Services, Packages, Payment, and Reports. On the far right, there is a user profile for 'Saneru Akarowita Admin'. A dropdown menu is open over the 'Packages' link, containing four options: 'View Packages', 'Add Packages', 'Offers/Promotions', and 'Review Complaints'. Below the navigation bar, there is a large banner with the text 'BEST SELLING PACKAGES' and several thumbnail images of different event settings. Each thumbnail has a caption below it: '25th Birthday Package' (Plan Your Birthday), '10th Anniversary Package' (Plan Your Anniversary), 'Farewell Party Package' (Plan Your Corporate Event), and '25th Service Celebration Package' (Plan Your Corporate Event).

Test case 06

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Add Packages” in the dropdown header of packages.	none	Direct to Add packages in admin user role.	Direct to Add packages in admin user role.	Success ▾

Steps of Process

Login as Admin → click on “Add Packages” in drop down of “packages” in the header

The screenshot shows a web application interface for adding packages. At the top, there is a navigation bar with links for Home, Services, Packages, Payment, and Reports. On the far right, there is a user profile icon and the text "Saneru Akarawita Admin". The main content area has a title "ADD PACKAGES". Below the title is a form with the following fields:

- Package Code: A text input field labeled "Enter Package Code".
- Package Type: A dropdown menu labeled "Select A Package Type".
- Package Name: A text input field labeled "Enter Package Name".
- Price: A text input field labeled "Enter Package Price".

Below the form, there is a section labeled "Services Included:" which is currently empty.

Test case 07

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “offers/promotions” in the dropdown header of packages.	none	Direct to offers/promotions page in admin user role.	Direct to offers/promotions page in admin user role.	Success ▾
Steps of Process				
Login as Admin → click on “offers/promotions” in drop down of “packages” in the header				

Test case 08

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Review Complaints” in the dropdown header of packages.	none	Direct to Review Complaints page in admin user role.	Direct to Review Complaints page in admin user role.	Success ▾

Steps of Process

Login as Admin → click on “Review Complaints” in drop down of “packages” in the header

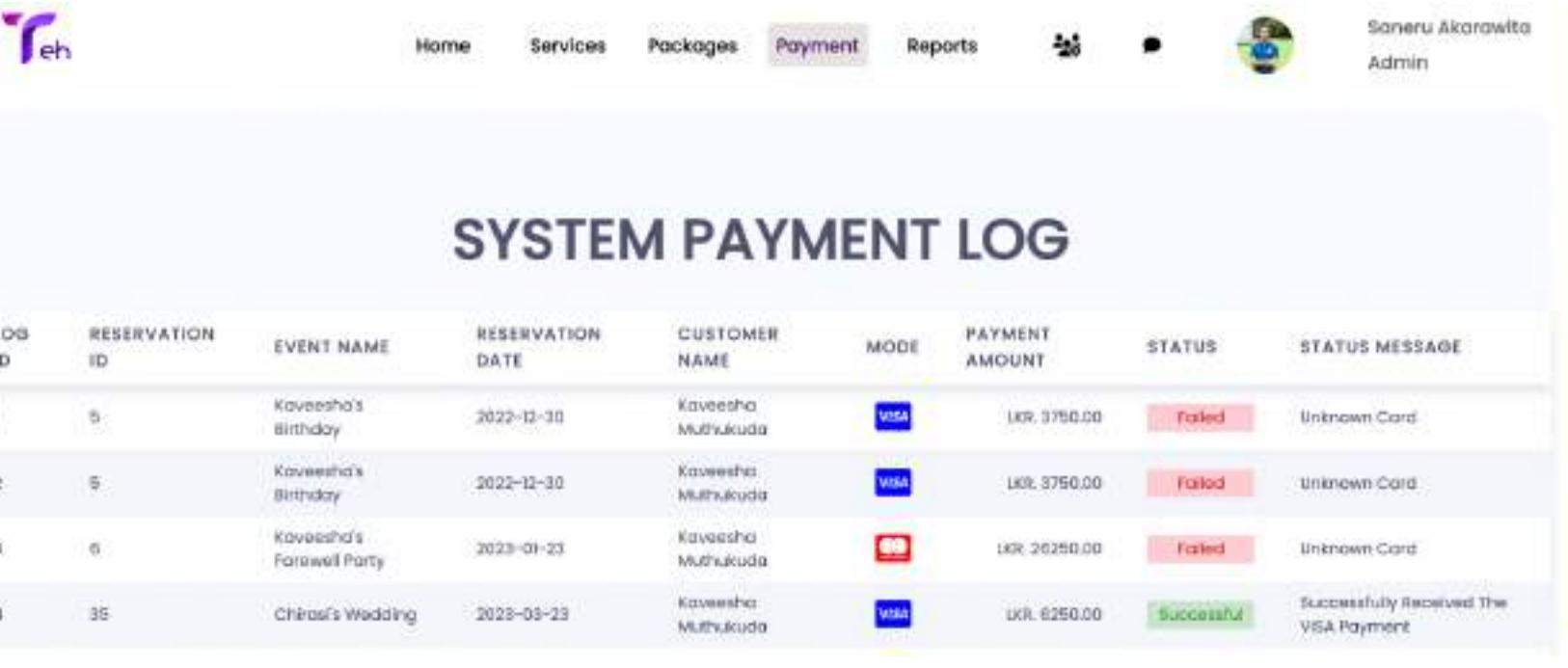
The screenshot shows a web application interface. At the top, there is a navigation bar with links for Home, Services, Packages, Payment, and Reports. On the far right of the navigation bar, there is a user profile icon and the text "Saneru Akarawita Admin". Below the navigation bar, the main content area has a title "Review Complaints And Feedback". Under this title, there are several input fields: "Event Name" (After Interim 3.0 Party), "Customer Name" (Kavisha Muthukodi), "Service Provider Name" (Shongo - Io), "Customer Contact Number" (70274872), and a "Feedback" section with a table. The "Feedback" table has two columns: "Feedback Area" (Ease Of Booking) and "Rating" (Fair). The entire screenshot is framed by a thick black border.

Test case 09

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Payment” in the header.	none	Direct to Payment page in admin user role.	Direct to Payment page in admin user role.	Success ▾

Steps of Process

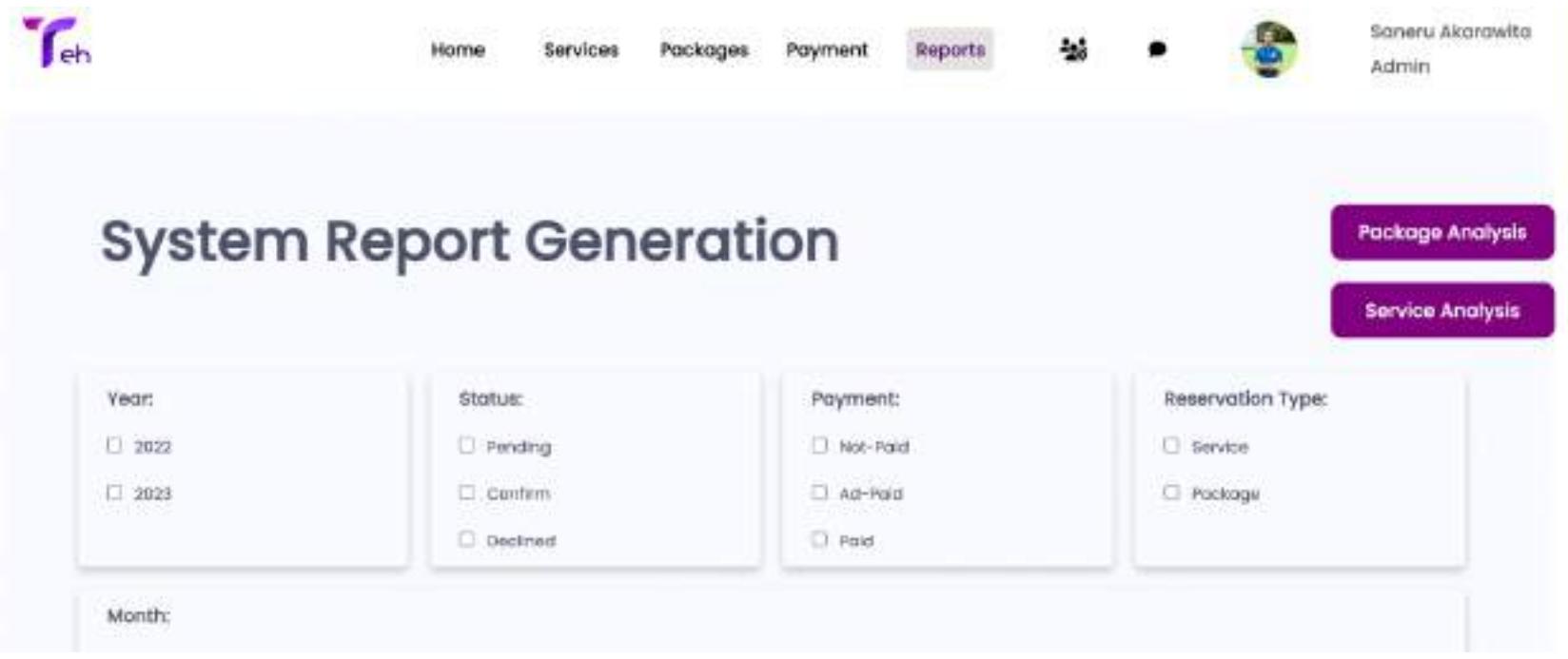
Login as Admin → click on payment in the header



The screenshot shows a web application interface for managing event reservations. At the top, there is a navigation bar with links: Home, Services, Packages, Payment (which is highlighted in purple), Reports, and a user profile for Soneru Akarawita (Admin). Below the navigation bar, the main content area is titled "SYSTEM PAYMENT LOG". A table displays the following data:

LOG ID	RESERVATION ID	EVENT NAME	RESERVATION DATE	CUSTOMER NAME	MODE	PAYMENT AMOUNT	STATUS	STATUS MESSAGE
1	5	Kaveesha's Birthday	2022-12-30	Kaveesha Muthukuda	VISA	LKR. 3750.00	Failed	Unknown Card
2	6	Kaveesha's birthday	2022-12-30	Kaveesha Muthukuda	VISA	LKR. 3750.00	Failed	Unknown Card
3	6	Kaveesha's Farewell Party	2023-01-23	Kaveesha Muthukuda	BB	LKR. 20250.00	Failed	Unknown Card
4	35	Chirasi's Wedding	2023-03-23	Kaveesha Muthukuda	VISA	LKR. 6250.00	Successful	Successfully Received The VISA Payment

Test case 10

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Reports” in the header.	none	Direct to Reports in admin user role.	Direct to Reports in admin user role.	Success ▾
Steps of Process				
Login as Admin → click on Reports in the header				
 <p>The screenshot shows a web application interface. At the top, there is a navigation bar with links: Home, Services, Packages, Payment, Reports (which is highlighted in purple), and a user icon. To the right of the navigation bar, the user's name "Saneru Akanowita" and role "Admin" are displayed. Below the navigation bar, the main content area has a title "System Report Generation". There are four filter sections: "Year" (checkboxes for 2022 and 2023), "Status" (checkboxes for Pending, Confirm, Declined), "Payment" (checkboxes for Not-Paid, Ad-Paid, Paid), and "Reservation Type" (checkboxes for Service and Package). At the bottom left, there is a "Month:" input field.</p>				

Test case 11

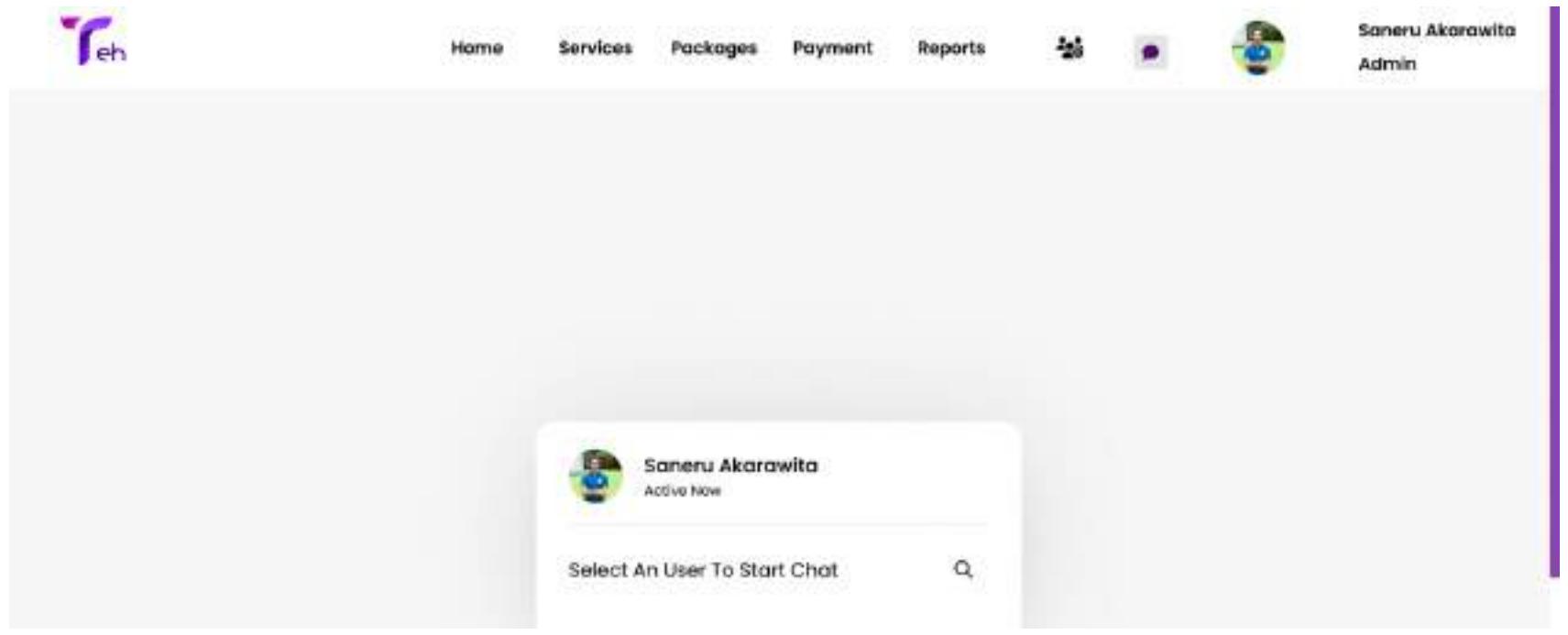
Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on the Setting icon in the header.	none	Direct to Dashboard of System users in admin user role.	Direct to Dashboard of System users in admin user role.	Success ▾

Steps of Process

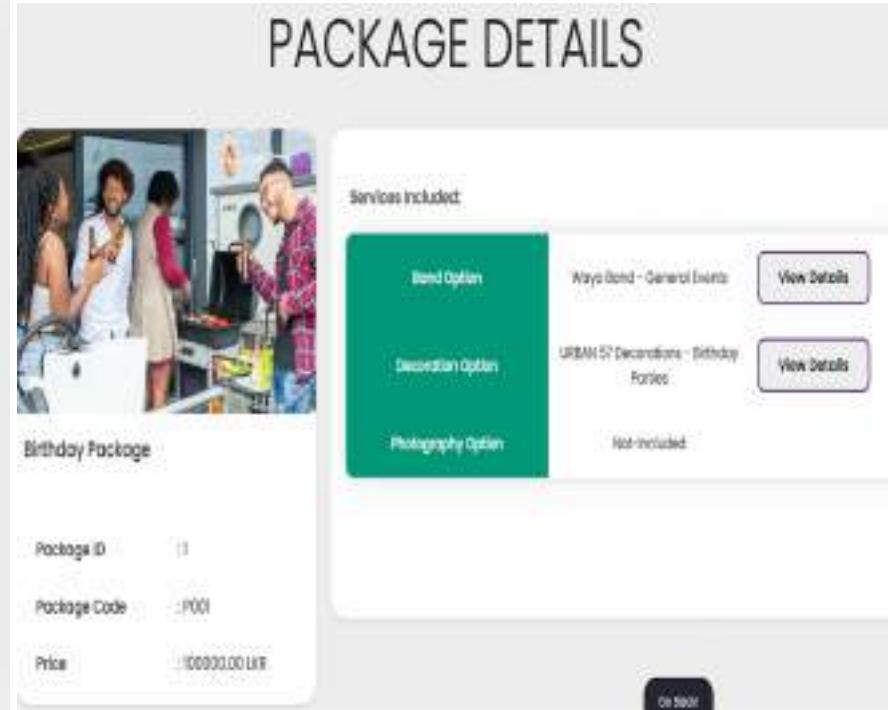
Login as Admin → Click on the Setting icon in the header.

The screenshot shows a web application dashboard. At the top, there is a navigation bar with links: Home, Services, Packages, Payment, Reports, and a user icon. To the right of the user icon, it says "Soneru Akarawita" and "Admin". Below the navigation bar, the main title "Dashboard Of System Users" is displayed. Underneath the title, there is a section titled "Service Providers To Be Approved" which contains a table with columns: BUSINESS ID, COMPANY NAME, EMAIL, CURRENT STATUS, and ACTIONS. At the bottom left of the dashboard, there is a link labeled "User Management".

Test case 12

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on the Chat icon in the header.	none	Direct to chat in the admin user role.	Direct to chat in the admin user role..	Success ▾
Steps of Process				
Login as Admin → Click on the Chat icon in the header.				
				

Test case 13

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on the view button in the packages page.	none	Direct to the view page.	Direct to the view page.	Success ▾
Steps of Process				
Login as Admin → Click on “view packages” in header→ click view button				
 Birthday Package Plan Your Birthday View Edit Disable	 PACKAGE DETAILS Services included: <ul style="list-style-type: none">Food Option View DetailsDecorations Option View DetailsPhotography Option Not Included <p>Package ID: 1 Package Code: P001 Price: 10000.00 EUR</p> Close			

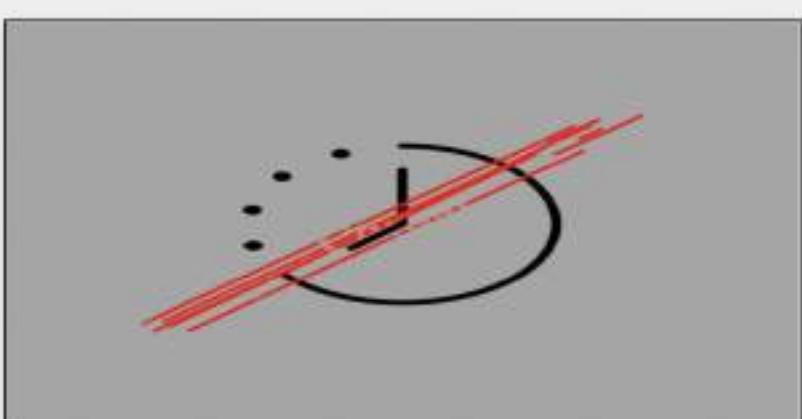
Test case 14

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on the edit button in the packages page.	none	Direct to the edit page.	Direct to the edit page.	Success ▾
Steps of Process				
Login as Admin → Click on “view packages” in header→ click edit button				
 <p>Birthday Package Plan Your Birthday View Edit Disable</p>	<h2>EDIT PACKAGES</h2> <p>Package Code: P001 Package Type: Birthday Package</p> <p>Package Name: Birthday Package Price: 100000.00</p> <p>Services Included:</p> <p>Bands: Wazzo Band - General Events Decorations: URBAN ST Decorations - Birthday</p> <p>Photography: Select A Photography Option</p> <p>Update</p>			

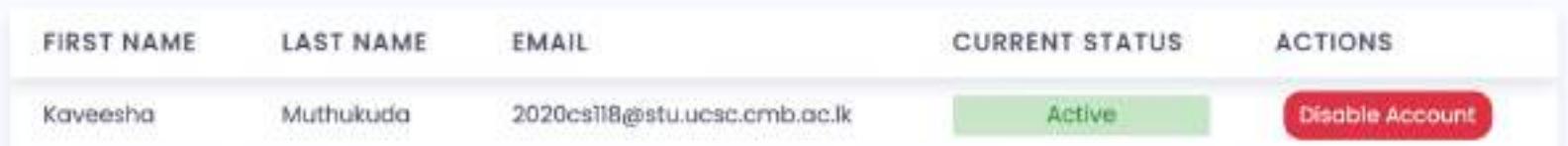
Test case 15

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on the disable button in the packages page.	none	Get disabled.	Get disabled.	Success ▾
Steps of Process				
Login as Admin → Click on “view packages” in header→ click disable button				

Test case 16

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on the enable button in the packages page.	none	Get enabled.	Get enabled.	Success ▾
Steps of Process				
Login as Admin → Click on “view packages” in header→ click enable button				
 Birthday Package Plan Your Birthday Enable Delete		 Birthday Package Plan Your Birthday View Edit Disable		

Test case 17

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status										
Click on the disable button in the user management dashboard.	none	Get disabled and status change into inactive.	Get disabled and status change into inactive.	Success ▾										
Steps of Process														
Login as Admin → Click on User management icon in header → click disable button of user you want to disable														
 <p><u>User Management</u></p> <table><thead><tr><th>FIRST NAME</th><th>LAST NAME</th><th>EMAIL</th><th>CURRENT STATUS</th><th>ACTIONS</th></tr></thead><tbody><tr><td>Kaveesha</td><td>Muthukuda</td><td>2020cs118@stu.ucsc.cmb.ac.lk</td><td>Active</td><td><button>Disable Account</button></td></tr></tbody></table>					FIRST NAME	LAST NAME	EMAIL	CURRENT STATUS	ACTIONS	Kaveesha	Muthukuda	2020cs118@stu.ucsc.cmb.ac.lk	Active	<button>Disable Account</button>
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FIRST NAME	LAST NAME	EMAIL	CURRENT STATUS	ACTIONS										
Kaveesha	Muthukuda	2020cs118@stu.ucsc.cmb.ac.lk	Inactive	<button>Enable Account</button>										

Test case 18

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on the enable button in the user management dashboard.	none	Get enabled and status change into active.	Get enabled and status change into active.	Success ▾

Steps of Process

Login as Admin → Click on User management icon in header→ click enable button of user you want to disable

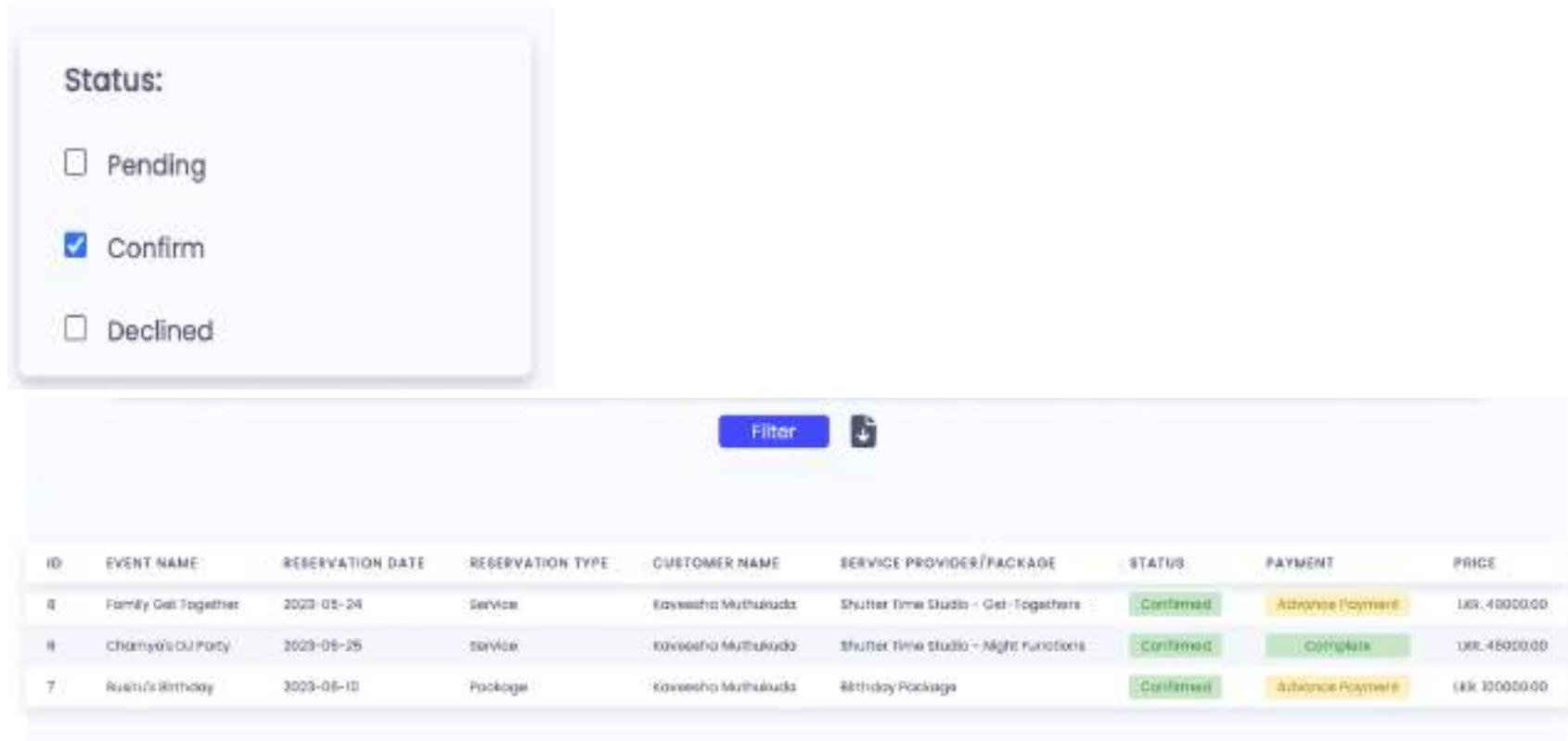
User Management

FIRST NAME	LAST NAME	EMAIL	CURRENT STATUS	ACTIONS
Kaveesha	Muthukuda	2020cs118@stu.ucsc.cmb.ac.lk	Inactive	Enable Account

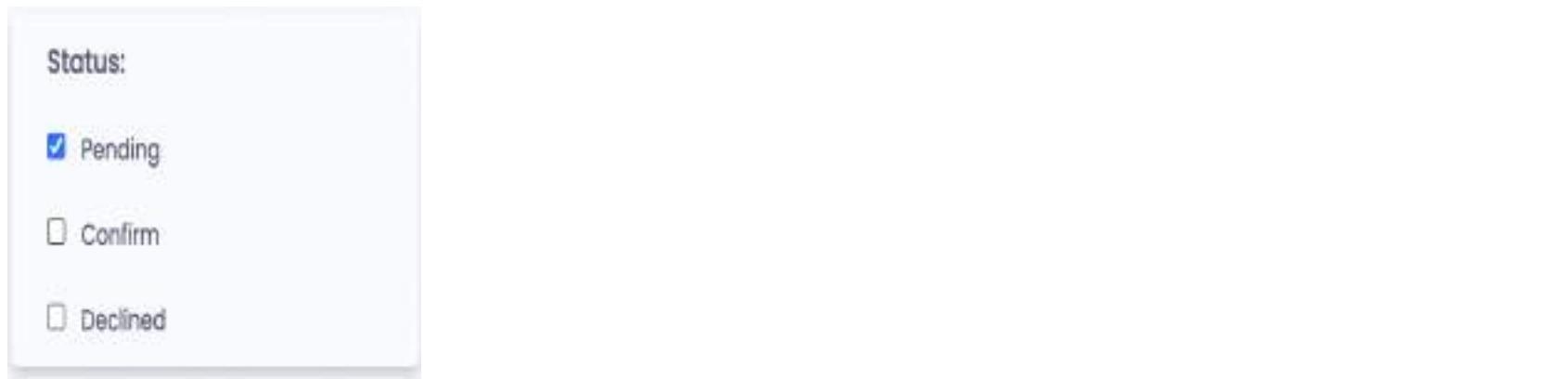
User Management

FIRST NAME	LAST NAME	EMAIL	CURRENT STATUS	ACTIONS
Kaveesha	Muthukuda	2020cs118@stu.ucsc.cmb.ac.lk	Active	Disable Account

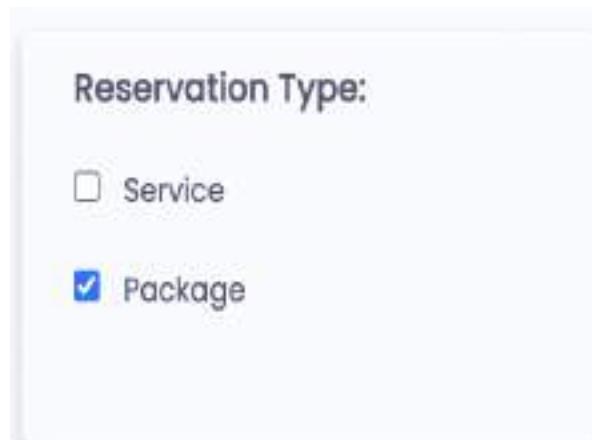
Test case 19

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status																																				
Check if confirmed reservations could be filtered in the reports.	none	Display of confirmed reservations.	Display of confirmed reservations.	Success ▾																																				
Steps of Process																																								
Login as Admin → Click on reports in header→ click confirm checkbox→click filter																																								
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Test case 20

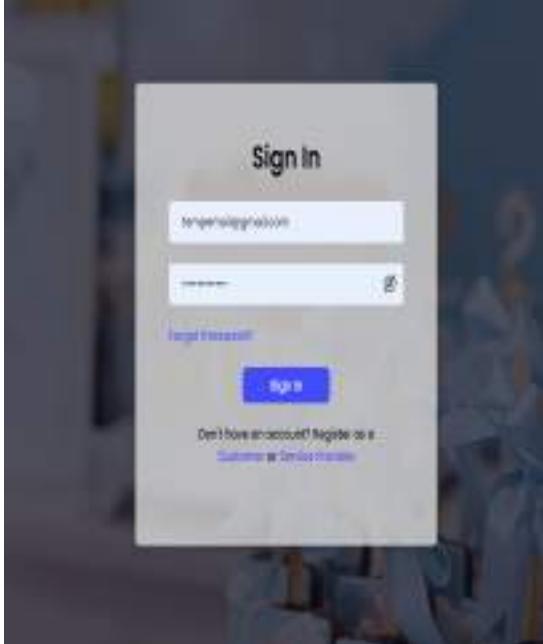
Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status																																																						
Check if pending reservations could be filtered in the reports.	none	Display of pending reservations.	Display of pending reservations.	Success ▾																																																						
Steps of Process																																																										
Login as Admin → Click on reports in header→ click pending checkbox→click filter																																																										
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4	Hari Vechi Eve	2023-12-31	Service	Kaveshna Muthukuda	SHANGRI-LA - Tea Lounge	Pending	Not Paid	USD. 120000.00																																																		

Test case 21

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status																											
Check if package reservations could be filtered in the reports.	none	Display of package reservations.	Display of package reservations.	Success ▾																											
Steps of Process																															
Login as Admin → Click on reports in header→ click package checkbox→click filter																															
 <p>Reservation Type:</p> <p><input type="checkbox"/> Service</p> <p><input checked="" type="checkbox"/> Package</p> <table border="1"><thead><tr><th>ID</th><th>EVENT NAME</th><th>RESERVATION DATE</th><th>RESERVATION TYPE</th><th>CUSTOMER NAME</th><th>SERVICE PROVIDER/PACKAGE</th><th>STATUS</th><th>PAYMENT</th><th>PRICE</th></tr></thead><tbody><tr><td>5</td><td>Sachin's 10th Anniversary</td><td>2022-05-26</td><td>Package</td><td>Kaveesha Muthukudu</td><td>10th Anniversary Package</td><td>Pending</td><td>Not Paid</td><td>LKR 20000.00</td></tr><tr><td>7</td><td>Isha's Birthday</td><td>2022-05-10</td><td>Package</td><td>Kaveesha Muthukudu</td><td>Birthday Package</td><td>Confirmed</td><td>Advance Payment</td><td>LKR 10000.00</td></tr></tbody></table>					ID	EVENT NAME	RESERVATION DATE	RESERVATION TYPE	CUSTOMER NAME	SERVICE PROVIDER/PACKAGE	STATUS	PAYMENT	PRICE	5	Sachin's 10th Anniversary	2022-05-26	Package	Kaveesha Muthukudu	10th Anniversary Package	Pending	Not Paid	LKR 20000.00	7	Isha's Birthday	2022-05-10	Package	Kaveesha Muthukudu	Birthday Package	Confirmed	Advance Payment	LKR 10000.00
ID	EVENT NAME	RESERVATION DATE	RESERVATION TYPE	CUSTOMER NAME	SERVICE PROVIDER/PACKAGE	STATUS	PAYMENT	PRICE																							
5	Sachin's 10th Anniversary	2022-05-26	Package	Kaveesha Muthukudu	10th Anniversary Package	Pending	Not Paid	LKR 20000.00																							
7	Isha's Birthday	2022-05-10	Package	Kaveesha Muthukudu	Birthday Package	Confirmed	Advance Payment	LKR 10000.00																							

User Type: Service Provider (Hotel) - Chirasi

Test case 01

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Sign in as Hotel Manager User role	Valid username and password	Successfully signed in as Hotel Manager.	Successfully signed in as Hotel Manager.	Success ▾
Steps of Process				
Provide valid email and password → click “sign in”				
		 		

Test case 02

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on "Home" in the header	none	Direct to the Homepage of the hotel manager user role.	Direct to the Homepage of the hotel manager user role.	Success ▾
Steps of Process				
Sign in to the Hotel Manager dashboard → Click on the "Home" in the header				

Test case 03

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “View Venues” in the header	none	Direct to the View All Venues Page.	Direct to the View All Venues Page.	Success ▾

Steps of Process

Sign in to the Hotel Manager dashboard → Click on the “View Venues” in the header



The screenshot shows the SHANGRI-LA Hotel Manager dashboard. At the top, there is a navigation bar with links for Home, Services, Calendar, Payment, Reports, and a user icon. A dropdown menu is open over the 'Services' link, showing 'View Venues' and 'Add Venues' options. Below the navigation bar, the main content area has a title 'YOUR AVAILABLE VENUES'. It displays four venue cards:

- Ideal For Night Functions**: Starting From 4500.00 INR. Buttons: View, Edit, Delete.
- Ideal For Business Gatherings**: Starting From 3750.00 INR. Buttons: View, Edit, Delete.
- Ideal For Birthday Parties**: Starting From 5000.00 INR. Buttons: View, Edit.
- Ideal For Get-Togethers**: Starting From 3500.00 INR. Buttons: View, Edit, Delete.

Test case 04

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “View All Services” in the home page	none	Direct to the View All Services Page.	Direct to the View All Services Page.	Success ▾

Steps of Process

Sign in to the Hotel Manager dashboard → Click on the “View All Services” in the home page

The screenshot displays two sections of the Hotel Manager dashboard under the heading "YOUR AVAILABLE VENUES".

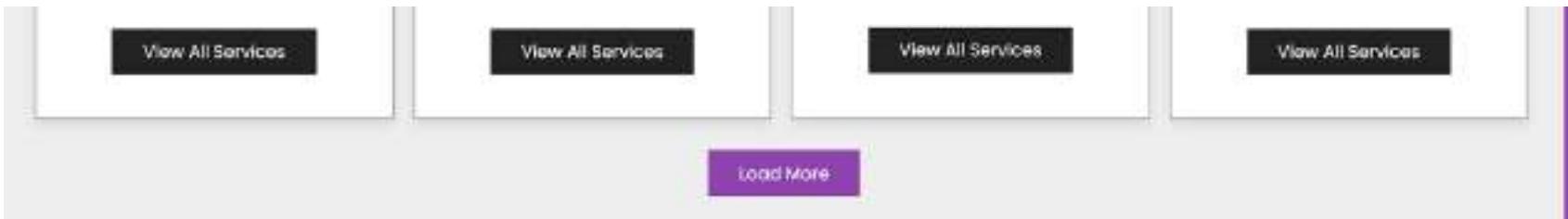
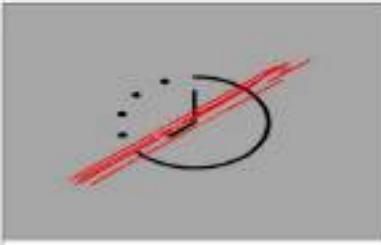
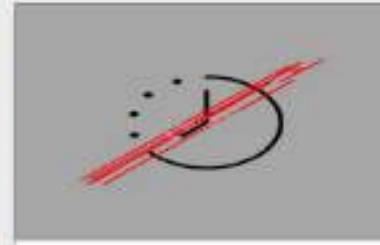
Top Section: This section shows four venue options:

- Special For Anniversary Parties:** An image of a building at night, with a purple "View All Services" button below it.
- Special For Birthday Parties:** An image of an interior room, with a black "View All Services" button below it.
- For Special Get-Together Parties:** An image of a building at night, with a black "View All Services" button below it.
- For Special Corporate Parties:** An image of a pool area at night, with a black "View All Services" button below it.

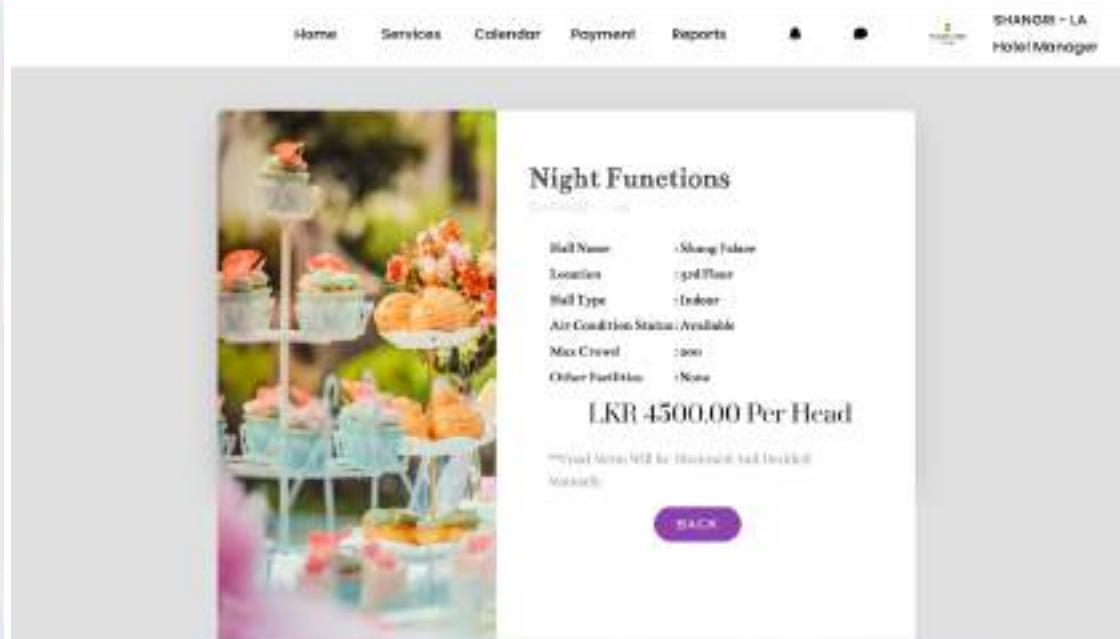
Bottom Section: This section shows four venue options:

- Ideal For Night Functions:** An image of a pool area at night, with a green "View" button, a grey "Edit" button, and a red "Disable" button below it. Text indicates starting from 4500.00 GBP.
- Ideal For Business Gatherings:** An image of an indoor event space, with a green "View" button, a grey "Edit" button, and a red "Disable" button below it. Text indicates starting from 3250.00 GBP.
- Ideal For Birthday Parties:** A placeholder image with a red circle and a question mark, with a grey "Enable" button below it.
- Ideal For Get-Togethers:** An image of a building at night, with a green "View" button, a grey "Edit" button, and a red "Disable" button below it. Text indicates starting from 3500.00 GBP.

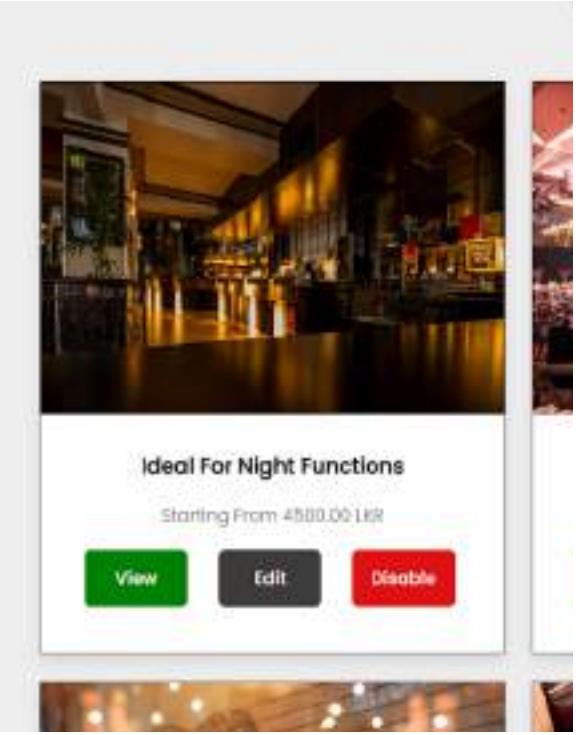
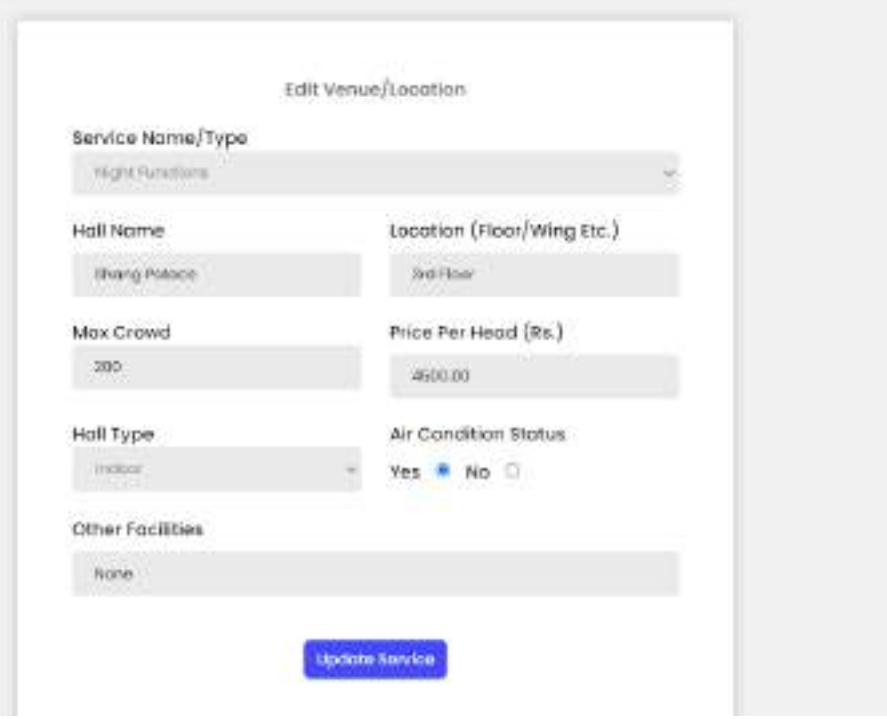
Test case 05

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Load More” in the home page	none	Direct to the View All Services Page.	Direct to the View All Services Page.	Success ▾
Steps of Process				
Sign in to the Hotel Manager dashboard → Click on the “Load More” in the home page				
	 Ideal For Night Functions Starting From 4800.00 LKR Enable	 Ideal For Business Gatherings Starting From 3750.00 LKR View Edit Disable	 Ideal For Birthday Parties Starting From 8000.00 LKR Enable	 Ideal For Get-Togethers Starting From 3800.00 LKR View Edit Disable

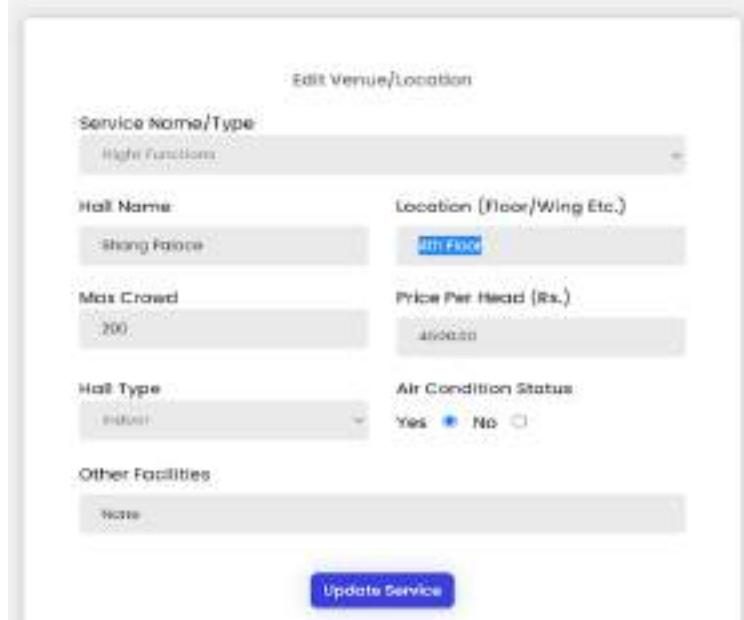
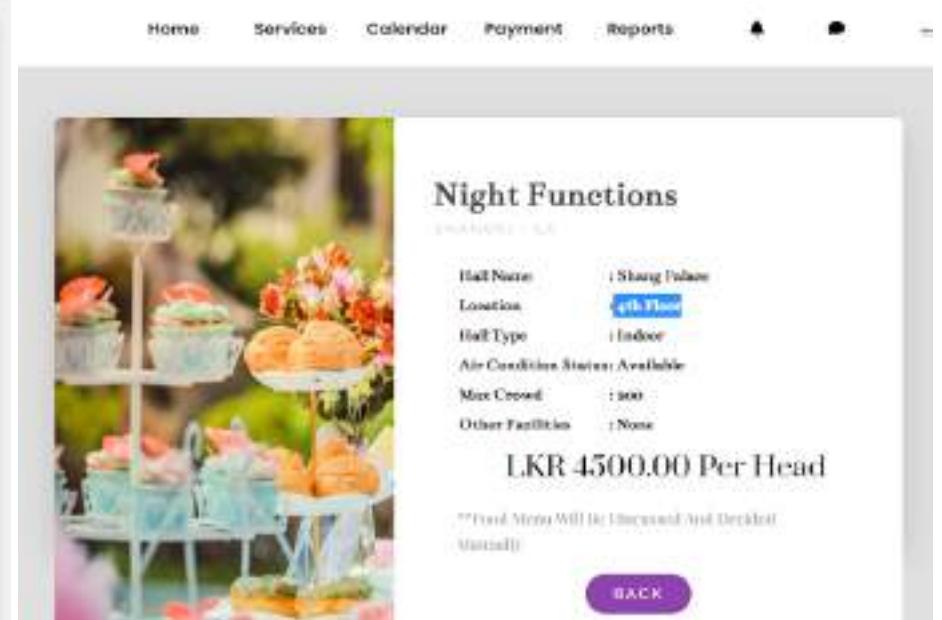
Test case 06

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status														
Click on the “View” button in each one of the venues.	none	Display all details about the venue.	Display all details about the venue.	Success ▾														
Steps of Process																		
Sign in to the Hotel Manager dashboard → Click the “Load More” in the Home page → Click on the “view” button in each one of the venues.																		
 Ideal For Night Functions Starting From LKR 4500.00 Per Head View Edit Disable	 <p>The screenshot shows a detailed view of a venue named "Shang Palace". The venue is described as being ideal for night functions, starting from LKR 4500.00 per head. It features a large, well-lit hall with a dance floor and a stage. The details page includes a summary table with the following information:</p> <table border="1"><thead><tr><th>Detail</th><th>Value</th></tr></thead><tbody><tr><td>Hall Name</td><td>Shang Palace</td></tr><tr><td>Location</td><td>Gold Floor</td></tr><tr><td>Hall Type</td><td>Indoor</td></tr><tr><td>Air Condition Status</td><td>Available</td></tr><tr><td>Max Crowd</td><td>300</td></tr><tr><td>Other Facilities</td><td>None</td></tr></tbody></table> <p>The price is listed as LKR 4500.00 Per Head. A note at the bottom states: "Please Note: All the above rates are subject to change based on availability and demand." There is a "BACK" button at the bottom right.</p>	Detail	Value	Hall Name	Shang Palace	Location	Gold Floor	Hall Type	Indoor	Air Condition Status	Available	Max Crowd	300	Other Facilities	None			
Detail	Value																	
Hall Name	Shang Palace																	
Location	Gold Floor																	
Hall Type	Indoor																	
Air Condition Status	Available																	
Max Crowd	300																	
Other Facilities	None																	

Test case 07

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on the “Edit” button in each one of the venues.	none	Display all details about the venue.	Display all details about the venue.	Success ▾
Steps of Process				
Sign in to the Hotel Manager dashboard → Click the “Load More” in the Home page → Click on the “Edit” button in each one of the venues.				
 				

Test case 08

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Edit venue's details	Relevant Edited values	Update Venue details as last edited and direct to the view all services page.	Update Venue details as last edited redirect to the view all services page.	Success ▾
Steps of Process				
Sign in to the Hotel Manager dashboard → Click the “Load More” in the Home page → Click the Edit button→ Edit values that you want to update → Click “Update Service” button				
 				

Test case 09

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Disable currently service	none	Disable service.	Disable service.	Success ▾

Steps of Process

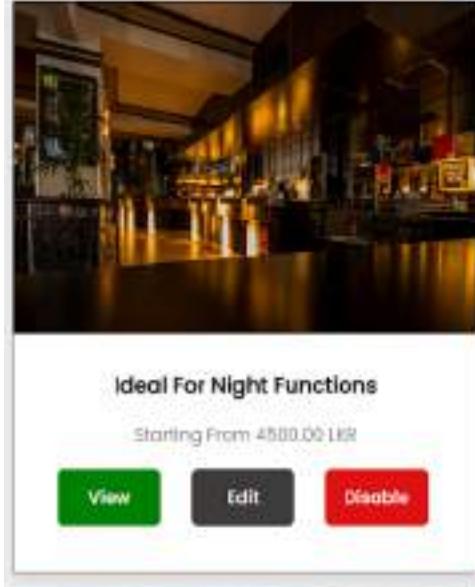
Sign in to the Hotel Manager dashboard → Click the “Load More” in the Home page → Click on the “Disable” button in each one of the venues.

The image shows a screenshot of a Hotel Manager dashboard. It displays four cards representing different venues:

- Card 1:** Ideal For Night Functions. Starting From 4500.00 LKR. Buttons: View, Edit, **Disable**.
- Card 2:** Ideal For Business Gatherings. Starting From 3750.00 LKR. Buttons: View, Edit, **Disable**.
- Card 3:** Ideal For Night Functions. Starting From 4500.00 LKR. Buttons: **Enable** (with a large red circle and slash over the original 'Disable' button).
- Card 4:** Ideal For Business Gatherings. Starting From 3750.00 LKR. Buttons: View, Edit, **Disable**.

The third card's 'Disable' button is visually disabled, suggesting it has already been executed or is not available.

Test case 10

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Enable currently disabled service	none	Enable the previously disabled service.	Enable the previously disabled service.	Success ▾
Steps of Process				
Sign in to the Hotel Manager dashboard → Click the “Load More” in the Home page → Click on the “Enable” button in each one of the venues				
		 <p>Ideal For Night Functions Starting From 4500.00 INR View Edit Disable</p>	 <p>Ideal For Business Gatherings Starting From 3750.00 INR View Edit Disable</p>	

Test case 11

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click "Add Venues" in the header.	none	Add a new Venue.	Add a new Venue..	Success ▾

Steps of Process

Sign in to the hotel manager dashboard → Click on the "Add Venues" in the header

The image shows a screenshot of a hotel manager dashboard. At the top, there is a navigation bar with links: Home, Services, Calendar, Payment, Reports, and a dropdown menu. The dropdown menu is open, showing options: View Venues, Add Venues, Offers/Promotions, and Reservation Log. Below the navigation bar, there is a large banner with the text 'MAKING YOUR EVENT MEMORABLE' and 'Create Memories'. On the right side of the screen, a modal window titled 'Add Venue/Location' is displayed. The modal contains fields for Service Name/Type (with a dropdown placeholder 'Select Event Name Or Type...'), Hall Image (with a note about file types and a 'Choose File' button), Hall Name (with a placeholder 'Enter Hall Name/Name'), Location (Floor/Wing Etc.) (with a placeholder 'Enter location name'), Max Crowd (with a placeholder 'Enter Maximum Crowd'), Price Per Head (Rs.) (with a placeholder 'Enter Price Of Service'), Hall Type (with a dropdown placeholder 'Select A Hall Type...'), Air Condition Status (with radio buttons for Yes and No, where Yes is selected), Other Facilities (with a placeholder 'Enter Other Facilities Here'), and an 'Add Service' button at the bottom.

Test case 12

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click the “Add Service” button without entering any data in the Add Venue form.	none	Display error message.	Display error message.	Failure ▾

Steps of Process

Sign in to the hotel manager dashboard → Click on the “Add Venues” in the header→ Click “Add Service” Button.

The screenshot shows a web-based form titled "Add Venue/Location". The form includes fields for "Service Name/Type" (dropdown menu), "Hall Image (Note)" (input field with placeholder "Please select an item in the list. 1 OFF"), "Hall Name" (input field with placeholder "Enter Hall Name Here"), "Location (Floor/Wing Etc.)" (input field with placeholder "Enter Location Name"), "Max Crowd" (input field with placeholder "Enter Maximum Crowd"), "Price Per Head (Rs.)" (input field with placeholder "Enter Price Of Service"), "Hall Type" (dropdown menu with placeholder "Select A Hall Type"), "Air Condition Status" (radio buttons for "Yes" and "No", with "No" selected), and "Other Facilities" (input field with placeholder "Enter Other Facility Name"). At the bottom is a blue "Add Service" button. A red error message box is visible on the left side of the screen, indicating a failure in step 12.

Test case 13

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Enter Invalid data for the Add venue form.	Invalid Max Count	Invalid error message display.	Invalid error message display..	Failure ▾

Steps of Process

Sign in to the Hotel Manager dashboard → Click on the “Add Venues” in the header → Enter invalid max count → Click “Add Service” Button.

The screenshot shows the 'Add Venue/Location' form. The 'Service Name/Type' dropdown is set to 'General Venues'. The 'Hall Image' field contains a file named 'hallLogo'. The 'Hall Name' field is 'Liberty Hall' and the 'Location (Floor/Wing Etc.)' field is '6th Floor'. In the 'Max Crowd' field, the value '-500' is entered, which is highlighted in red with a validation error message: 'Value must be greater than or equal to 1.' The 'Price Per Head (Rs.)' field contains '4500'. The 'Air Condition Status' section has 'Yes' selected with a checked radio button. The 'Other Facilities' field contains 'None'. At the bottom is a blue 'Add Service' button.

Test case 14

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Enter Invalid data for the Add venue form.	Invalid Price	Display error message.	Display error message.	Failure ▾

Steps of Process

Sign in to the Hotel Manager dashboard → Click on the “Add Venues” in the header → Add invalid price → Click “Add Service”

The screenshot shows the 'Add Venue/Location' form. The fields filled are:

- Service Name/Type: Select Box (Placeholder: Select Hotel Name Or Type...)
- Hall Image (Note:- Allowed Only JPG, JPEG, PNG, & GIF): Choose File (No file chosen)
- Hall Name: Liberty Hall
- Location (Floor/Wing Etc.): 4th Floor
- Max Crowd: 300
- Price Per Head (Rs.): ₹8000 (with a red validation message: Invalid Price Format)
- Hall Type: Select A Hall Type (Placeholder: Select A Hall Type...)
- Air Condition Status: Yes (radio button) No (radio button, checked)
- Other Facilities: None (Placeholder: None)

At the bottom right is a blue 'Add Service' button.

Test case 15

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Enter All Valid Data for the Add Venue form	Valid relevant data	Successfully Add a new venue.	Successfully Add a new venue..	Success ▾

Steps of Process

Sign in to the Hotel Manager dashboard → Click on the “Add Venues” in the header → Add valid data → Click “Add Service”

The figure consists of three vertically stacked screenshots from a Hotel Manager application.

- Screenshot 1 (Left): Add Venue/Location Form**
A form titled "Add Venue/Location". Fields include:
 - Service Name/Type:** General Events (dropdown menu).
 - Hall Image (Note:- Allowed Only JPG, JPEG, PNG, & GIF):** A placeholder image showing an indoor event space with tables and chairs.
 - Hall Name:** Liberty Hall.
 - Location (Floor/Wing Etc.):** 4th Floor.
 - Max Crowd:** 200.
 - Price Per Head (Rs.):** 8000.
 - Hall Type:** Indoor (dropdown menu).
 - Air Condition Status:** Yes (radio button selected).
 - Other Facilities:** None.
 A blue "Add Service" button is at the bottom.
- Screenshot 2 (Middle): Preview of Added Hall**
A preview card for "Liberty Hall" showing:
 - Image: An indoor hall with a high ceiling and a view of a city skyline through large windows.
 - Text: "Ideal for General Events" and "Starting From 8000.00/-".
 - Buttons: "View", "Edit", and "Disable".
- Screenshot 3 (Right): General Events Details**
A details page for "General Events" with the following information:

Hall Name	: Liberty Hall
Location	: 4th Floor
Hall Type	: Indoor
Air Condition Status	: Available
Max Crowd	: 1900
Other Facilities	: None

LKR 8000.00 Per Head

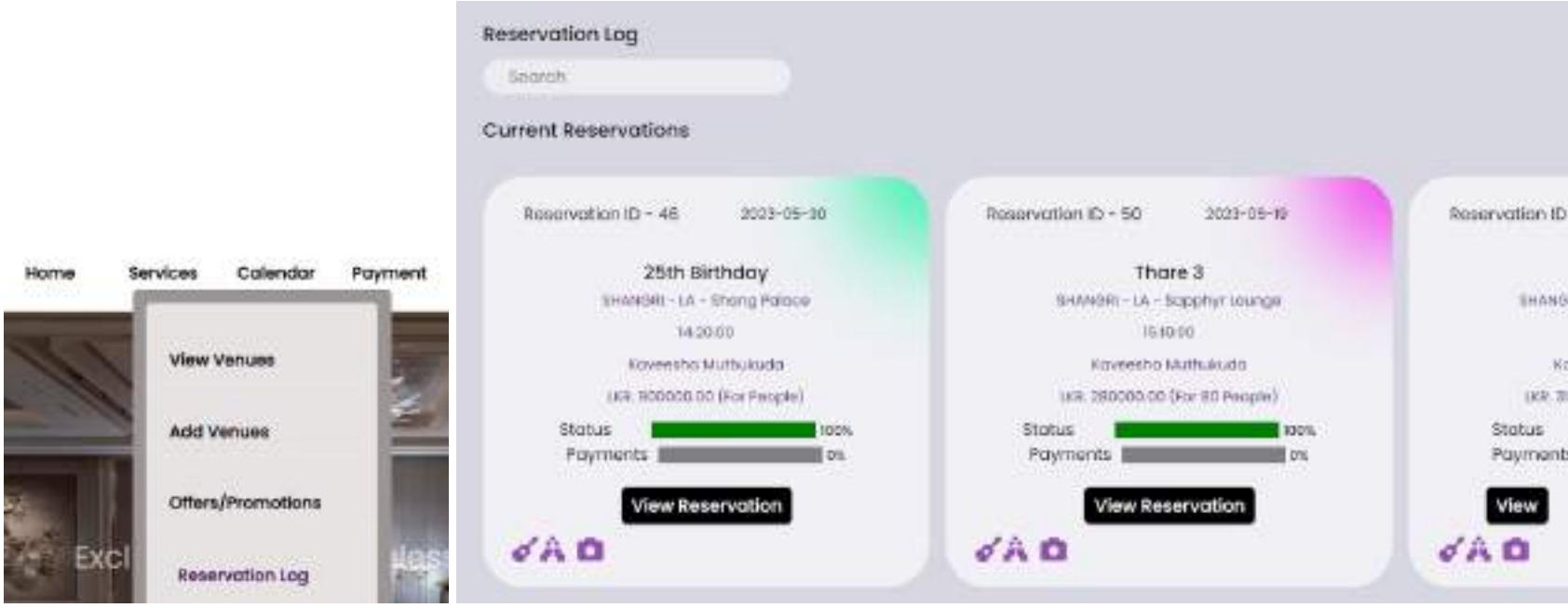
*Food Menu Will Be Determined And Decided Manually

A purple "BACK" button is at the bottom right.

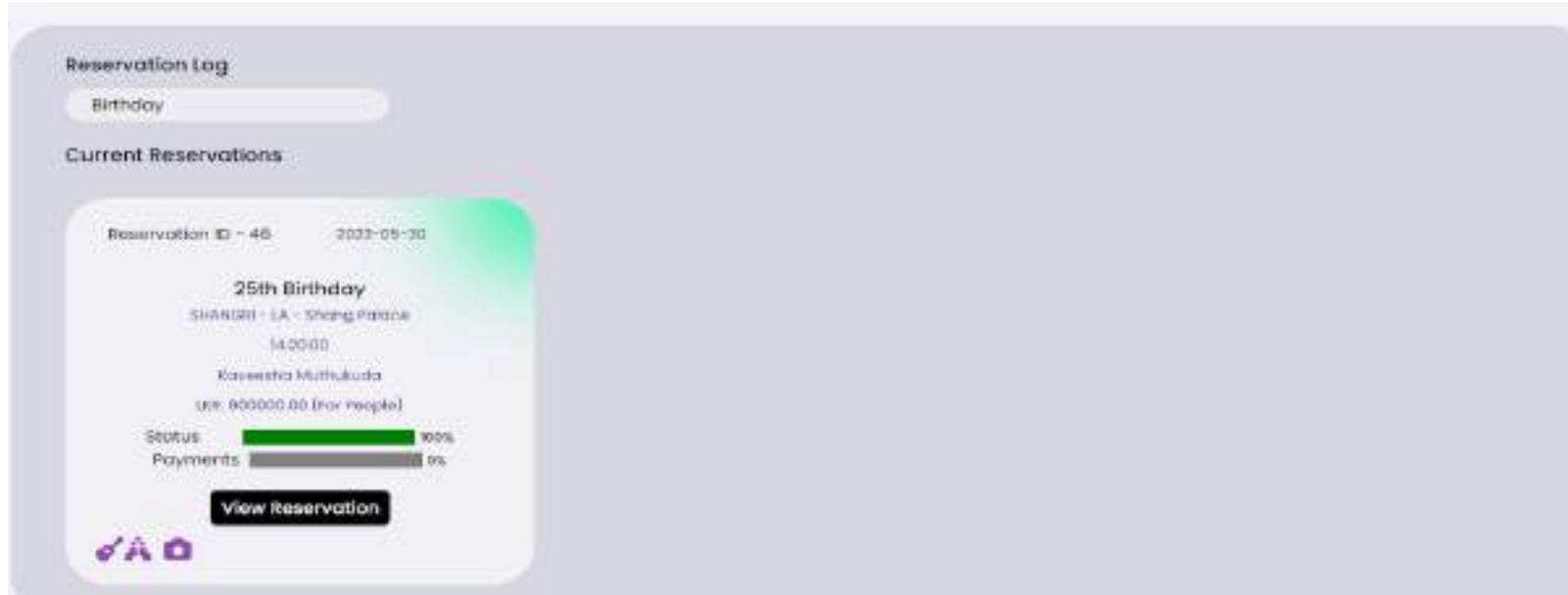
Test case 16

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Offers and Promotions”in the header	none	Display available offers and promotions for relevant service.	Display available offers and promotions for relevant service.	Success ▾
Steps of Process				
Sign in to the Hotel Manager dashboard → Click on the “Offers and Promotions” in the header				
 SHANGRI - LA Night Functions - Shang Palace View Details	 Kingsbury Hotel General Events - Harbour Court View Details	 Cinnamon Grand Colombo Wedding Parties - Tea Lounge View Details	 SHANGRI - LA Birthday Parties - Central Ocean View View Details	

Test case 17

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Reservation Log” in the header	none	Direct to the reservation logs page.	Direct to the reservation logs page.	Success ▾
Steps of Process				
Sign in to the Hotel Manager dashboard → Click on the “Reservation Log” in the header				
 A screenshot of the Hotel Manager dashboard. At the top, there's a navigation bar with links for Home, Services, Calendar, Payment, View Venues, Add Venues, Offers/Promotions, and Reservation Log. The Reservation Log link is highlighted with a red box. Below the navigation is a search bar labeled "Search". The main content area is titled "Current Reservations". It shows two active reservations: "Reservation ID - 48" (2023-05-30) and "Reservation ID - 50" (2023-05-19). Each reservation card displays the event details (e.g., "25th Birthday", "Shangri-La - Shang Palace", "14:20:00"), guest information ("Kaveesha Muthukudo", "(KR. 100000.00 (For People)"), and progress bars for Status (100%) and Payments (0%). At the bottom of each card is a "View Reservation" button and a set of three small icons (calendar, location, and person).				

Test case 18

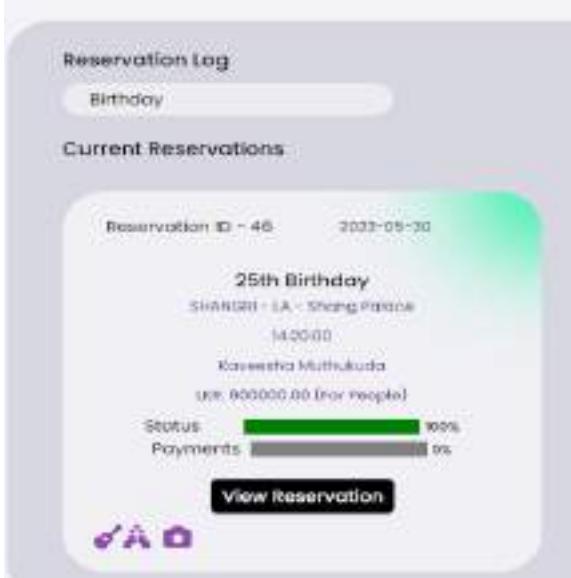
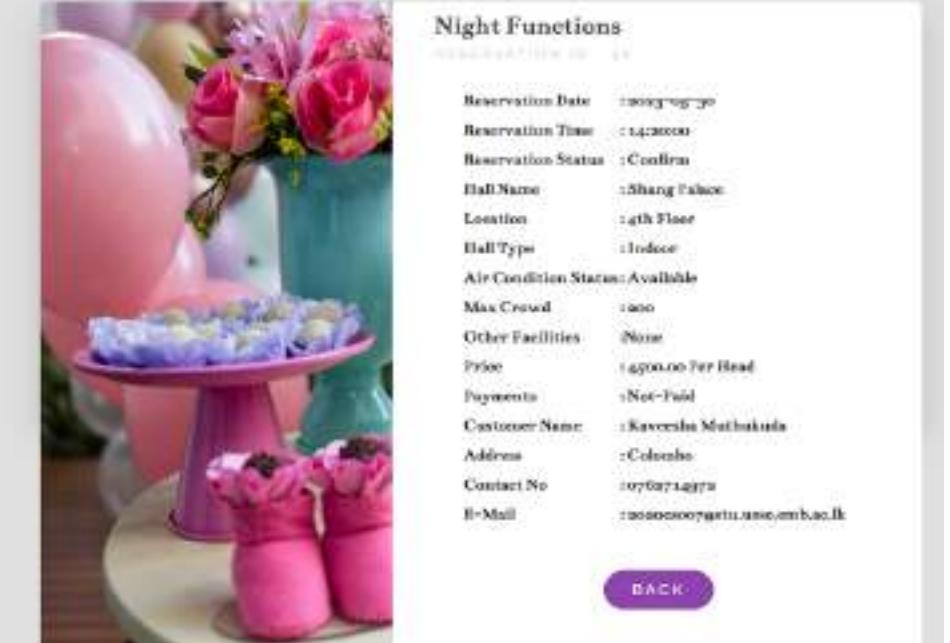
Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Enter Values want to search in the reservation log	Search Data	Gives filtering data according to the search value.	Gives filtering data according to the search value.	Success ▾
Steps of Process				
Sign in to the Hotel Manager dashboard → Click on the “Reservation Log” in the header → Search a value → Display relevant filtering data				
				

Test case 19

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “View Reservation” in the Reservation Log	none	Displays the relevant reservation details(confirm),service details and customer details.	Displays the relevant reservation details(confirm),service details and customer details.	Success ▾

Steps of Process

Sign in to the Hotel Manager dashboard → Click on the “Reservation Log” in the header → Click on “View Reservation”

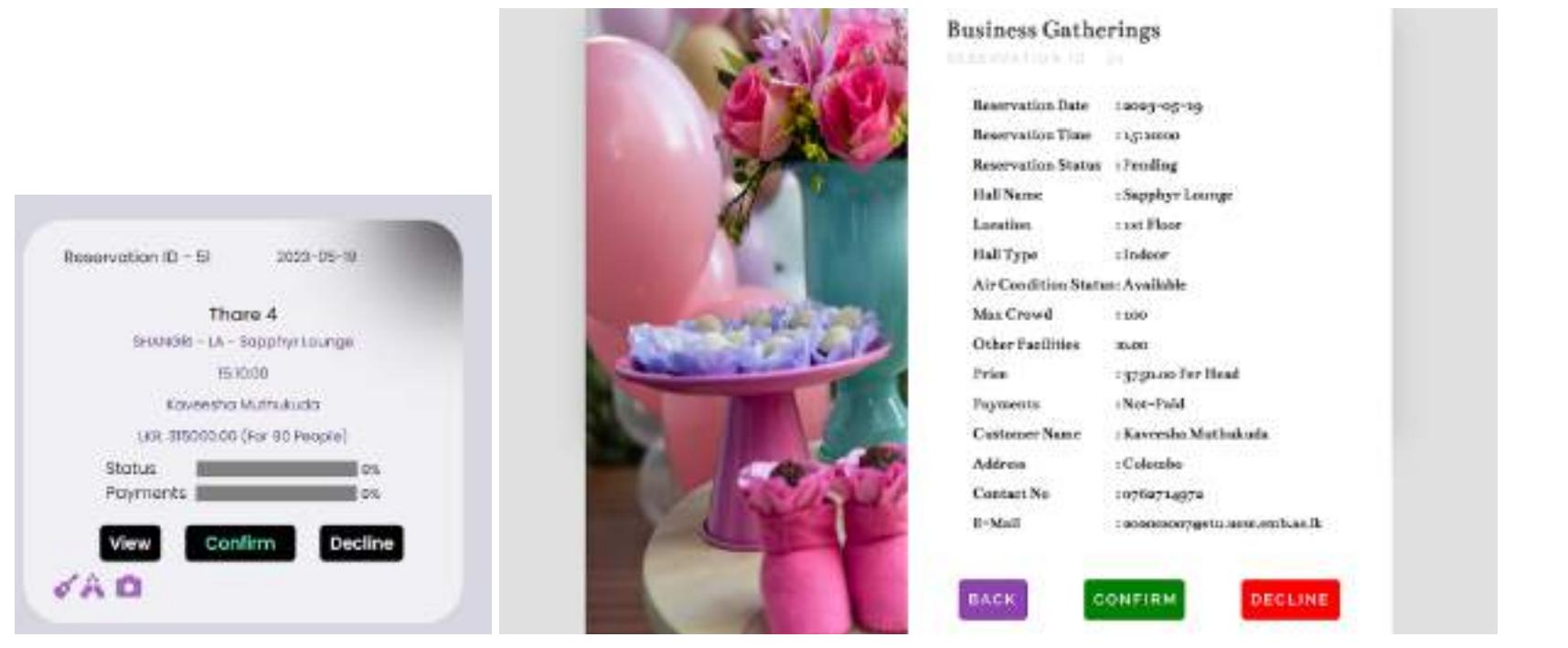
 <p>The screenshot shows the Hotel Manager dashboard. In the top navigation bar, there is a dropdown menu labeled "Reservation Log". Below it, under "Current Reservations", there is a card for a "25th Birthday" event. The card displays the following information: Reservation ID - 46, Date - 2023-05-30, Location - SHANRI - 1A - Shang Palace, Time - 14:00:00, Customer Name - Kaviesha Muthukuda, and Total Amount - LKR. 900000.00 (for People). There are two progress bars: "Status" at 100% and "Payments" at 0%. At the bottom of the card is a "View Reservation" button.</p>	 <p>The screenshot shows a detailed view of a reservation log titled "Night Functions". On the left, there is a photograph of a pink-themed birthday party setup with balloons and flowers. To the right, a table lists the following reservation details:</p> <table border="1"> <tbody> <tr> <td>Reservation Date</td> <td>: 2023-05-30</td> </tr> <tr> <td>Reservation Time</td> <td>: 14:00:00</td> </tr> <tr> <td>Reservation Status</td> <td>: Confirm</td> </tr> <tr> <td>Hall Name</td> <td>: Shang Palace</td> </tr> <tr> <td>Location</td> <td>: 1st Floor</td> </tr> <tr> <td>Hall Type</td> <td>: Indoor</td> </tr> <tr> <td>Air Condition Status</td> <td>: Available</td> </tr> <tr> <td>Max Crowd</td> <td>: 200</td> </tr> <tr> <td>Other Facilities</td> <td>: None</td> </tr> <tr> <td>Price</td> <td>: LKR 900.00 per Head</td> </tr> <tr> <td>Payments</td> <td>: Net-Paid</td> </tr> <tr> <td>Customer Name</td> <td>: Kaviesha Muthukuda</td> </tr> <tr> <td>Address</td> <td>: Colombo</td> </tr> <tr> <td>Contact No</td> <td>: 0760714977</td> </tr> <tr> <td>E-Mail</td> <td>: kaviesha.muthukuda@emb.ac.lk</td> </tr> </tbody> </table> <p>At the bottom right of the detail view is a "BACK" button.</p>	Reservation Date	: 2023-05-30	Reservation Time	: 14:00:00	Reservation Status	: Confirm	Hall Name	: Shang Palace	Location	: 1st Floor	Hall Type	: Indoor	Air Condition Status	: Available	Max Crowd	: 200	Other Facilities	: None	Price	: LKR 900.00 per Head	Payments	: Net-Paid	Customer Name	: Kaviesha Muthukuda	Address	: Colombo	Contact No	: 0760714977	E-Mail	: kaviesha.muthukuda@emb.ac.lk
Reservation Date	: 2023-05-30																														
Reservation Time	: 14:00:00																														
Reservation Status	: Confirm																														
Hall Name	: Shang Palace																														
Location	: 1st Floor																														
Hall Type	: Indoor																														
Air Condition Status	: Available																														
Max Crowd	: 200																														
Other Facilities	: None																														
Price	: LKR 900.00 per Head																														
Payments	: Net-Paid																														
Customer Name	: Kaviesha Muthukuda																														
Address	: Colombo																														
Contact No	: 0760714977																														
E-Mail	: kaviesha.muthukuda@emb.ac.lk																														

Test case 20

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “View” in the Reservation Log	none	Displays the relevant reservation details(pending),service details and customer details.	Displays the relevant reservation details(pending),service details and customer details.	Success ▾

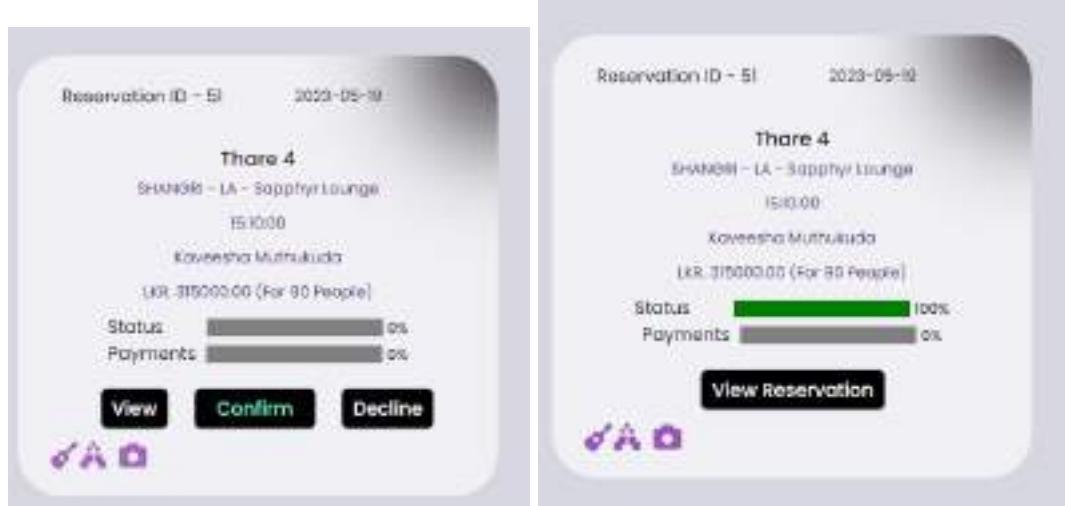
Steps of Process

Sign in to the Hotel Manager dashboard → Click on the “Reservation Log” in the header → Click on “View”



The screenshot displays two main sections of a Hotel Manager application. On the left, a modal window titled "Reservation ID - 51" shows details for a reservation made on 2023-05-19. The reservation is for "Table 4" at "SHANSHI - LA - Sapphyr Lounge" at 15:00.00, for "Kavesho Mathukuda". The total cost is LKR 315000.00 (For 80 People). Status and Payments are shown as 0%. Buttons for "View", "Confirm", and "Decline" are available. On the right, a larger window titled "Business Gatherings" provides a detailed view of the same reservation. It lists various parameters: Reservation Date (2023-05-19), Reservation Time (15:00:00), Reservation Status (Pending), Hall Name (Sapphyr Lounge), Location (1st Floor), Hall Type (Indoor), Air Condition Status (Available), Max Crowd (100), Other Facilities (None), Price (37500.00 per Head), Payments (Not Paid), Customer Name (Kavesho Mathukuda), Address (Colombo), Contact No (0764714974), and E-Mail (kavesho.mathukuda@emba.lk). Below these details are three buttons: "BACK", "CONFIRM" (highlighted in green), and "DECLINE". The background features a blurred image of a pink balloon and a floral arrangement.

Test case 21

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Confirm” in the Reservation Log	none	Confirm reservation and email sent to the relevant customer and service provider can only view it and status change as pending to confirm.	Confirm reservation and email sent to the relevant customer and service provider can only view it and status change as pending to confirm.	Success ▾
Steps of Process				
Sign in to the Hotel Manager dashboard → Click on the “Reservation Log” in the header → Click on “Confirm”				
				

Test case 22

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Decline” in the Reservation Log	none	Decline reservation and email sent to the relevant customer and that reservation removed in the service provider’s Reservation Log	Decline reservation and email sent to the relevant customer and that reservation removed in the service provider’s Reservation Log	Success ▾

Steps of Process

Sign in to the Hotel Manager dashboard → Click on the “Reservation Log” in the header → Click on “Decline”

The screenshot shows the 'Current Reservations' section of the Hotel Manager dashboard. It displays three reservation cards:

- Reservation ID - 5** (2023-05-19): Thare 4, SHANGRI - LA - Sapphyr Lounge, INR 10000, Kaviesha Muthukuda, INR 315000.00 (For 90 People). Status: 0%, Payments: 0%. Buttons: View, Confirm, Decline.
- Reservation ID - 46** (2023-06-30): 25th Birthday, SHANGRI - LA - Shang Palace, INR 20000, Kaviesha Muthukuda, INR 900000.00 (For 80 People). Status: 100%, Payments: 0%. Button: View Reservation.
- Reservation ID - 50** (2023-06-19): Thare 3, SHANGRI - LA - Sapphyr Lounge, INR 10000, Kaviesha Muthukuda, INR 280000.00 (For 80 People). Status: 100%, Payments: 0%. Button: View Reservation.

Test case 23

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Confirm” in the View in the Reservation Log	none	Confirm reservation email sent to the customer and status change as pending to confirm.	Confirm reservation email sent to the customer and status change as pending to confirm.	Success ▾

Steps of Process

Sign in to the Hotel Manager dashboard → Click on the “Reservation Log” in the header → Click on “View” → Click on “Confirm”

Reservation Date	2023-05-19
Reservation Time	15:00:00
Reservation Status	Pending
Hall Name	Sapphy Lounge
Location	1st Floor
Hall Type	Indoor
Air Condition Status	Available
Max Crowd	100
Other Facilities	None
Price	LKR 30000.00 Per Head
Payments	Not Paid
Customer Name	Kavesho Mathukanda
Address	Colombo
Contact No	0769714997
E-Mail	kavesho.mathukanda@gmail.com

BACK **CONFIRM** **DECLINE**

Thare 4	BRAND - LA - Sapphy Lounge	15:00:00
Kavesho Mathukanda		
LKR 30000.00 (For 30 People)		
Status	100%	Payments 0%
View Reservation		

Test case 24

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Decline” in View on the Reservation Log	none	Confirm reservation email sent to the customer and status change as pending to confirm.	Confirm reservation email sent to the customer and status change as pending to confirm.	Success ▾

Steps of Process

Sign in to the Hotel Manager dashboard → Click on the “Reservation Log” in the header → Click on “View” → Click on “Decline”

The screenshot shows the Hotel Manager dashboard. On the left, there's a sidebar titled "Business Gatherings" with various details about a reservation:

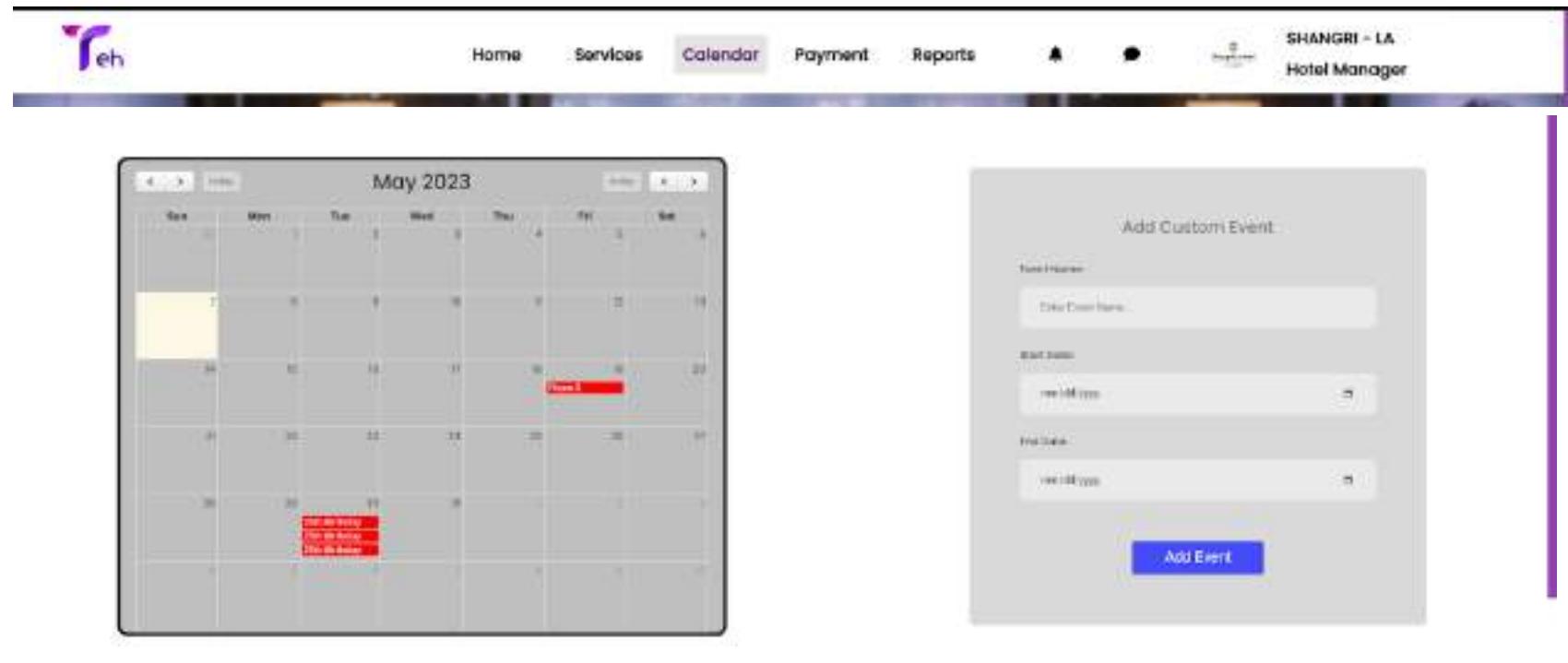
- Reservation Date: 2023-05-19
- Reservation Time: 15:00:00
- Reservation Status: Pending
- Hall Name: Sapphy Lounge
- Location: 1st Floor
- Hall Type: Indoor
- Air Condition Status: Available
- Max Crowd: 100
- Other Facilities: None
- Price: 37500.00 Per Head
- Payments: Not Paid
- Customer Name: Kaveshha Muthukuda
- Address: Colombo
- Contact No: 0766714972
- E-Mail: kaveshha.muthukuda@embas.lk

On the right, under "Current Reservations", there are two entries:

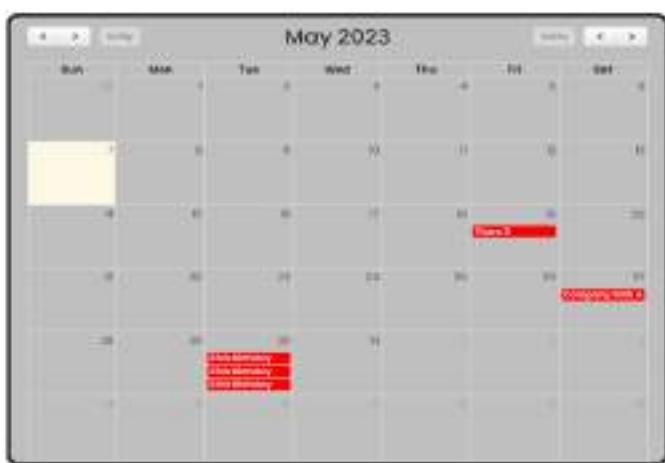
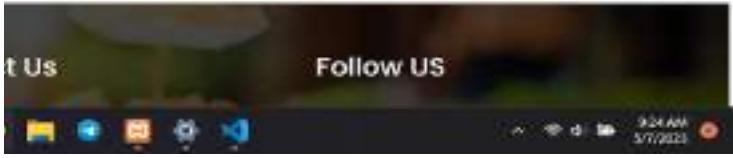
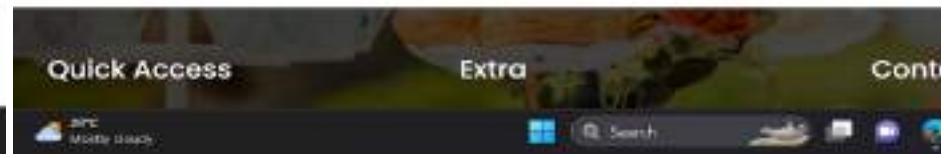
- Reservation ID - 46** (Status: 100%, Payments: 0%)
25th Birthday
SHANGRI-LA - Shang Palace
14:00:00
Kaveshha Muthukuda
LKR. 900000.00 (For People)
View Reservation
- Reservation ID - 50** (Status: 100%, Payments: 0%)
Thare 3
SHANGRI-LA - Sapphy Lounge
15:00:00
Kaveshha Muthukuda
LKR. 280000.00 (For 80 People)
View Reservation

At the bottom of the screen, there are three buttons: BACK (purple), CONFIRM (green), and DECLINE (red).

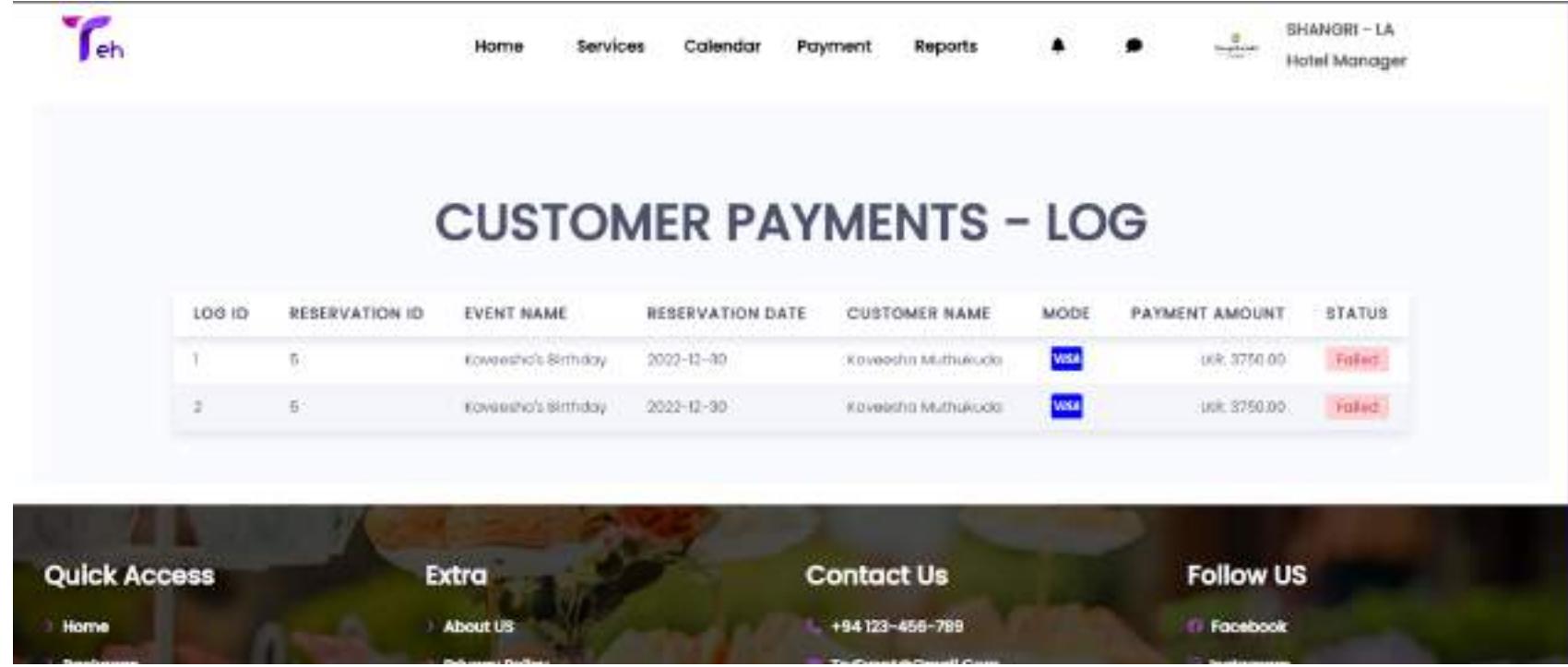
Test case 25

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Calendar” in the header	none	Displays all reservation dates according to the user role.	Displays all reservation dates according to the user role.	Success ▾
Steps of Process				
Sign in to the Hotel Manager dashboard → Click on the “Calendar” in the header				
 A screenshot of a web-based hotel management system. At the top, there's a navigation bar with links for Home, Services, Calendar (which is highlighted in blue), Payment, and Reports. To the right of the navigation is a user profile icon and the text "SHANGRI-LA Hotel Manager". Below the navigation, there's a large calendar for May 2023. Several events are visible as colored boxes: a yellow box from Monday, May 1st to Friday, May 5th; a red box from Saturday, May 6th to Sunday, May 7th; and a red box from Wednesday, May 10th to Saturday, May 13th. A tooltip for the red box on May 10th says "Event 2" and "Event 2". On the right side of the screen, a modal dialog box titled "Add Custom Event" is open. It has fields for "Event Name" (with placeholder "Enter Event Name..."), "Start Date" (set to "2023-05-06"), and "End Date" (set to "2023-05-09"). At the bottom of the dialog is a blue "Add Event" button.				

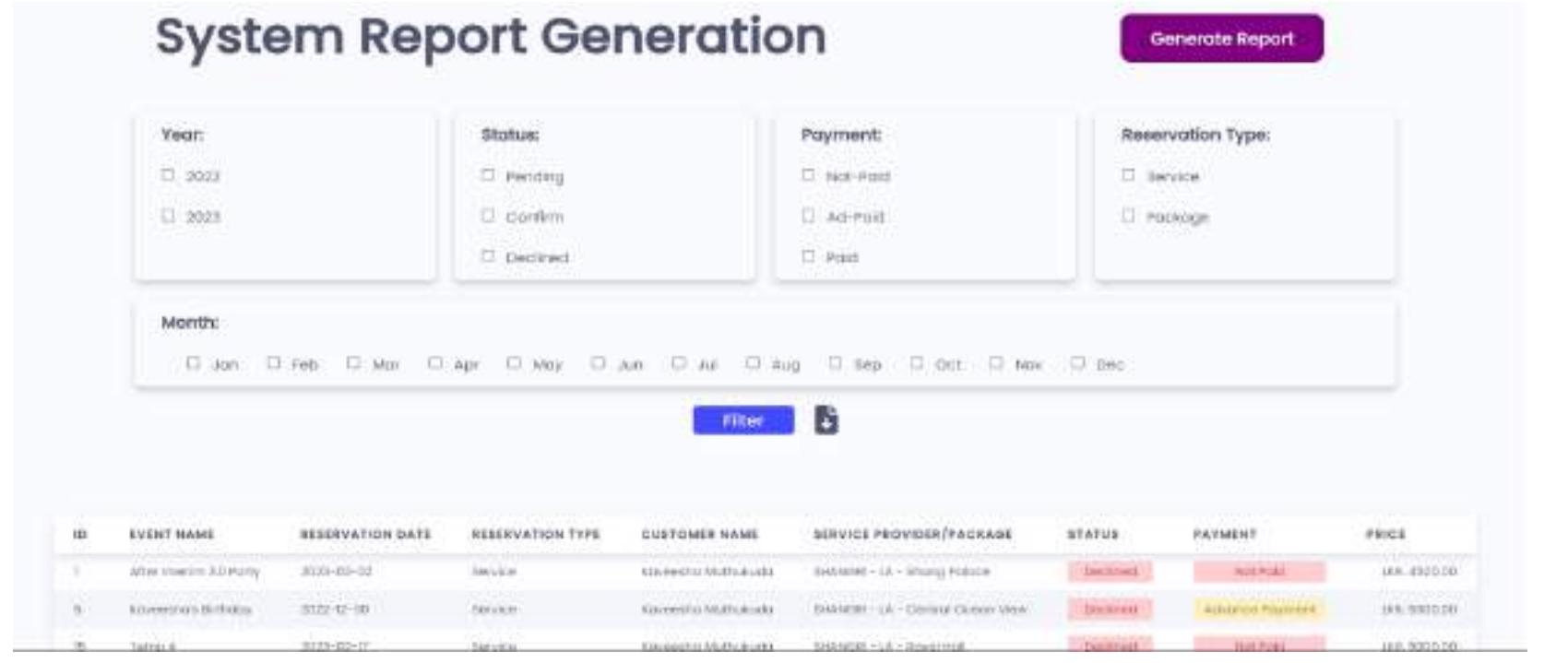
Test case 26

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Add custom event in the Calendar	Event Name and Start Date and End Date	Displays relevant events in the calendar.	Displays relevant events in the calendar.	Success ▾
Steps of Process				
Sign into the Hotel Manager dashboard → Click on “Calendar” in the header → Fill Add custom event form → Click on “Add Event”				
				
				

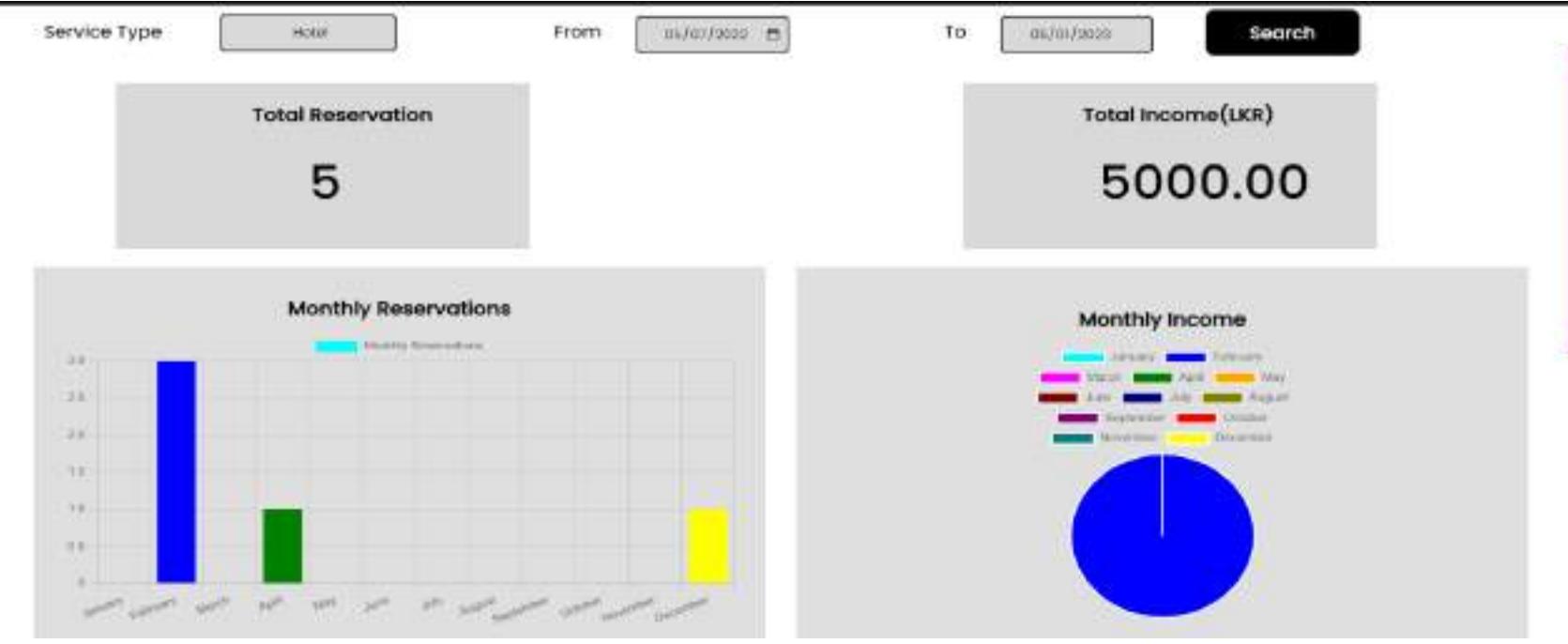
Test case 27

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status																								
Click on “Payment” in the header	none	Displays payment details according to the user role.	Displays payment details according to the user role.	Success ▾																								
Steps of Process																												
Sign into the Hotel Manager dashboard → Click on “Payment” in the header																												
 <p>The screenshot shows the Hotel Manager dashboard with the title "CUSTOMER PAYMENTS - LOG". Below it is a table with the following data:</p> <table border="1"><thead><tr><th>LOG ID</th><th>RESERVATION ID</th><th>EVENT NAME</th><th>RESERVATION DATE</th><th>CUSTOMER NAME</th><th>MODE</th><th>PAYMENT AMOUNT</th><th>STATUS</th></tr></thead><tbody><tr><td>1</td><td>5</td><td>Kaveesho's Birthday</td><td>2023-12-30</td><td>Kaveesho Muthukodi</td><td>Wxa</td><td>lkR. 3750.00</td><td>Failed</td></tr><tr><td>2</td><td>5</td><td>Kaveesho's Birthday</td><td>2023-12-30</td><td>Kaveesho Muthukodi</td><td>Wxa</td><td>lkR. 3750.00</td><td>Failed</td></tr></tbody></table> <p>At the bottom, there are sections for "Quick Access", "Extra", "Contact Us", and "Follow US".</p>					LOG ID	RESERVATION ID	EVENT NAME	RESERVATION DATE	CUSTOMER NAME	MODE	PAYMENT AMOUNT	STATUS	1	5	Kaveesho's Birthday	2023-12-30	Kaveesho Muthukodi	Wxa	lkR. 3750.00	Failed	2	5	Kaveesho's Birthday	2023-12-30	Kaveesho Muthukodi	Wxa	lkR. 3750.00	Failed
LOG ID	RESERVATION ID	EVENT NAME	RESERVATION DATE	CUSTOMER NAME	MODE	PAYMENT AMOUNT	STATUS																					
1	5	Kaveesho's Birthday	2023-12-30	Kaveesho Muthukodi	Wxa	lkR. 3750.00	Failed																					
2	5	Kaveesho's Birthday	2023-12-30	Kaveesho Muthukodi	Wxa	lkR. 3750.00	Failed																					

Test case 28

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status																																					
Click on “Reports” in the header	none	Display all reservation details and can view the filtering data.	Display all reservation details and can view the filtering data.	Success ▾																																					
Steps of Process																																									
Sign into the Hotel Manager dashboard → Click on “Reports” in the header																																									
 <p>The screenshot shows the 'System Report Generation' page. At the top right is a purple 'Generate Report' button. Below it are four filter sections: 'Year' (checkboxes for 2023 and 2025), 'Status' (checkboxes for Pending, Confirm, Declined), 'Payment' (checkboxes for Not Paid, Ad-Paid, Paid), and 'Reservation Type' (checkboxes for Service and Package). A 'Month' section below includes checkboxes for all twelve months. At the bottom left is a blue 'Filter' button, and at the bottom right is a small download icon. The main area displays a table of reservation details:</p> <table><thead><tr><th>ID</th><th>EVENT NAME</th><th>RESERVATION DATE</th><th>RESERVATION TYPE</th><th>CUSTOMER NAME</th><th>SERVICE PROVIDER/PACKAGE</th><th>STATUS</th><th>PAYMENT</th><th>PRICE</th></tr></thead><tbody><tr><td>1</td><td>Afternoon J.D Party</td><td>2023-05-02</td><td>Service</td><td>Kiran@HotelsIndia</td><td>SHANSHI - LA - Shang Palace</td><td>Declined</td><td>Not Paid</td><td>INR. 4500.00</td></tr><tr><td>2</td><td>Karen's Birthday</td><td>2023-02-10</td><td>Service</td><td>Karen@HotelsIndia</td><td>SHANSHI - LA - Grand Glass View</td><td>Declined</td><td>Advanced Payment</td><td>INR. 5500.00</td></tr><tr><td>3</td><td>Tatya's</td><td>2023-02-17</td><td>Service</td><td>Kiran@HotelsIndia</td><td>SHANSHI - LA - Grand Hall</td><td>Pending</td><td>Not Paid</td><td>INR. 3000.00</td></tr></tbody></table>	ID	EVENT NAME	RESERVATION DATE	RESERVATION TYPE	CUSTOMER NAME	SERVICE PROVIDER/PACKAGE	STATUS	PAYMENT	PRICE	1	Afternoon J.D Party	2023-05-02	Service	Kiran@HotelsIndia	SHANSHI - LA - Shang Palace	Declined	Not Paid	INR. 4500.00	2	Karen's Birthday	2023-02-10	Service	Karen@HotelsIndia	SHANSHI - LA - Grand Glass View	Declined	Advanced Payment	INR. 5500.00	3	Tatya's	2023-02-17	Service	Kiran@HotelsIndia	SHANSHI - LA - Grand Hall	Pending	Not Paid	INR. 3000.00					
ID	EVENT NAME	RESERVATION DATE	RESERVATION TYPE	CUSTOMER NAME	SERVICE PROVIDER/PACKAGE	STATUS	PAYMENT	PRICE																																	
1	Afternoon J.D Party	2023-05-02	Service	Kiran@HotelsIndia	SHANSHI - LA - Shang Palace	Declined	Not Paid	INR. 4500.00																																	
2	Karen's Birthday	2023-02-10	Service	Karen@HotelsIndia	SHANSHI - LA - Grand Glass View	Declined	Advanced Payment	INR. 5500.00																																	
3	Tatya's	2023-02-17	Service	Kiran@HotelsIndia	SHANSHI - LA - Grand Hall	Pending	Not Paid	INR. 3000.00																																	

Test case 29

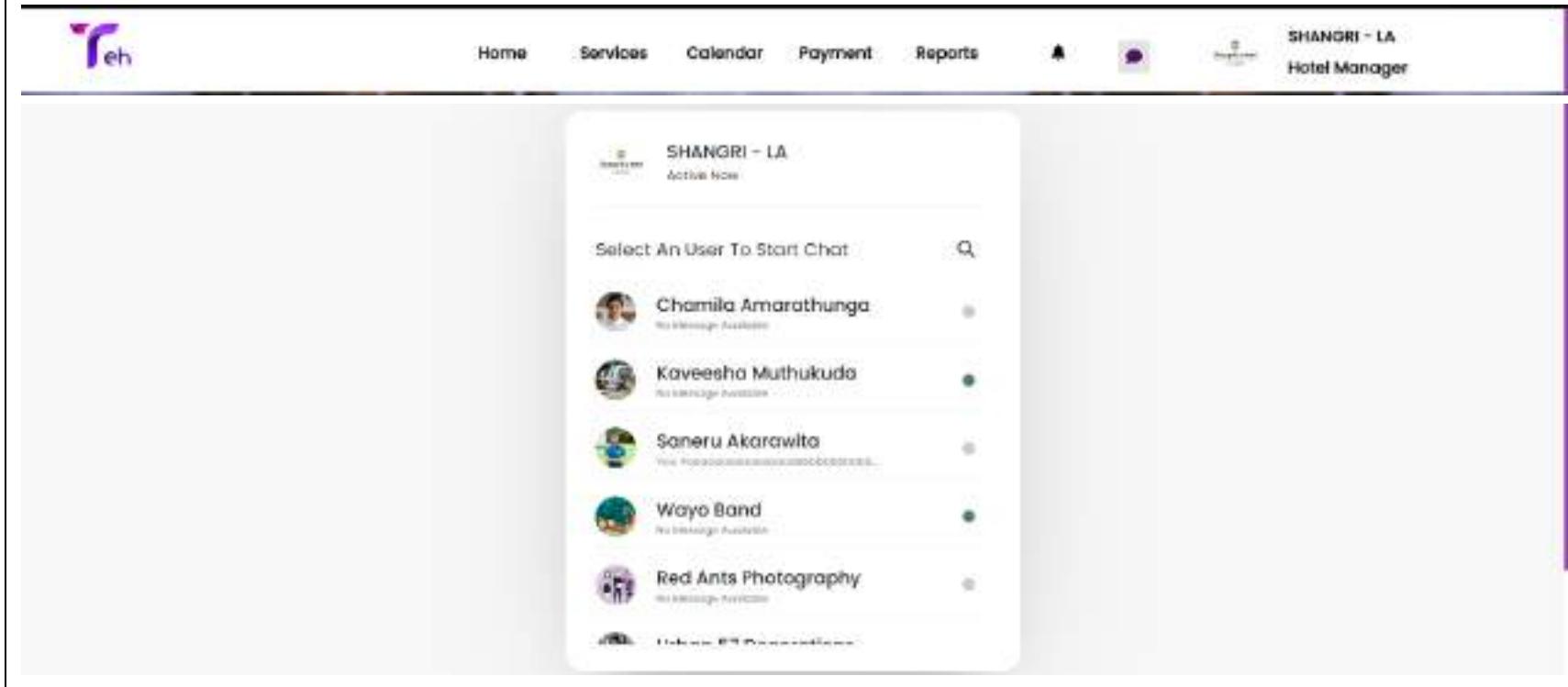
Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Generate Report” in the reports page	Start date and End date	Displays the monthly income and reservations.	Displays the monthly income and reservations.	Success ▾
Steps of Process				
Sign into the Hotel Manager dashboard → Click on “Reports” in the header → Click on “Generate Report”				
				

Test case 30

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on Chat icon in the header	none	Display chat.	Display chat.	Success ▾

Steps of Process

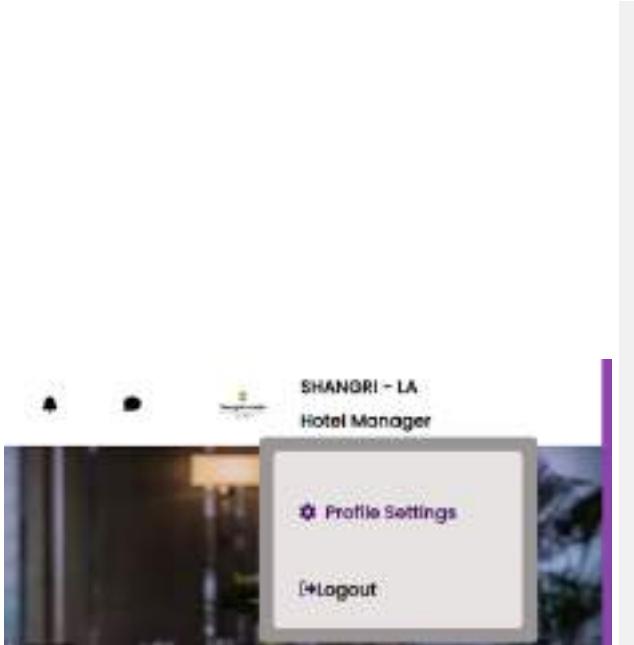
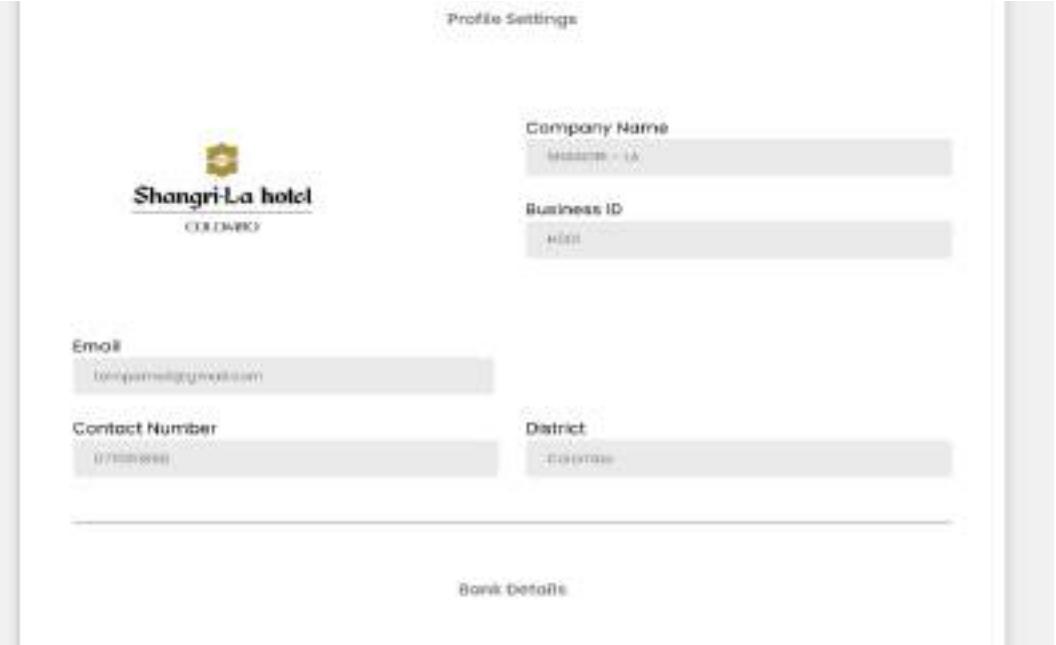
Sign into the Hotel Manager dashboard → Click on Chat icon in the header



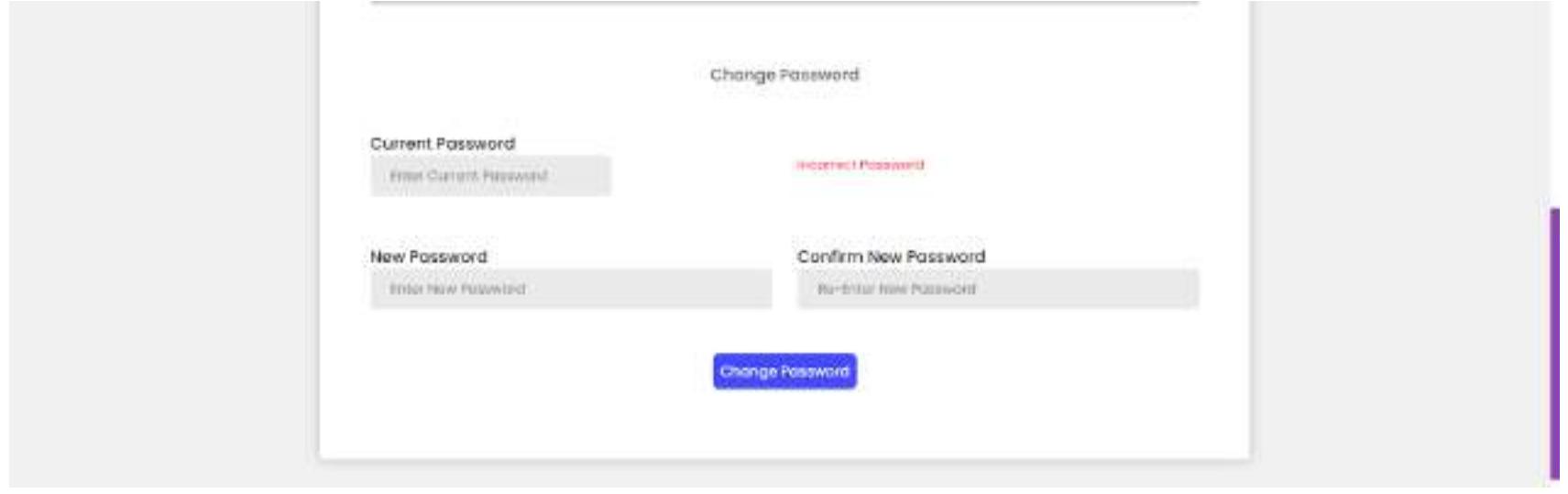
Test case 31

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Search” icon in the chat	Search Data	Display relevant user's chat.	Display relevant user's chat.	Success ▾
Steps of Process				
Sign into the Hotel Manager dashboard → Click on Chat icon in the header → Click on Select search icon → Enter Search Data				
 A screenshot of a chat application window. At the top, there is a header for "SHANGRI - LA" with the status "ACTIVE NOW". Below the header, a search bar contains the text "Red Ants". Underneath the search bar, a list item is displayed with a small profile picture, the text "Red Ants Photography", and the subtitle "The Photography Association".				

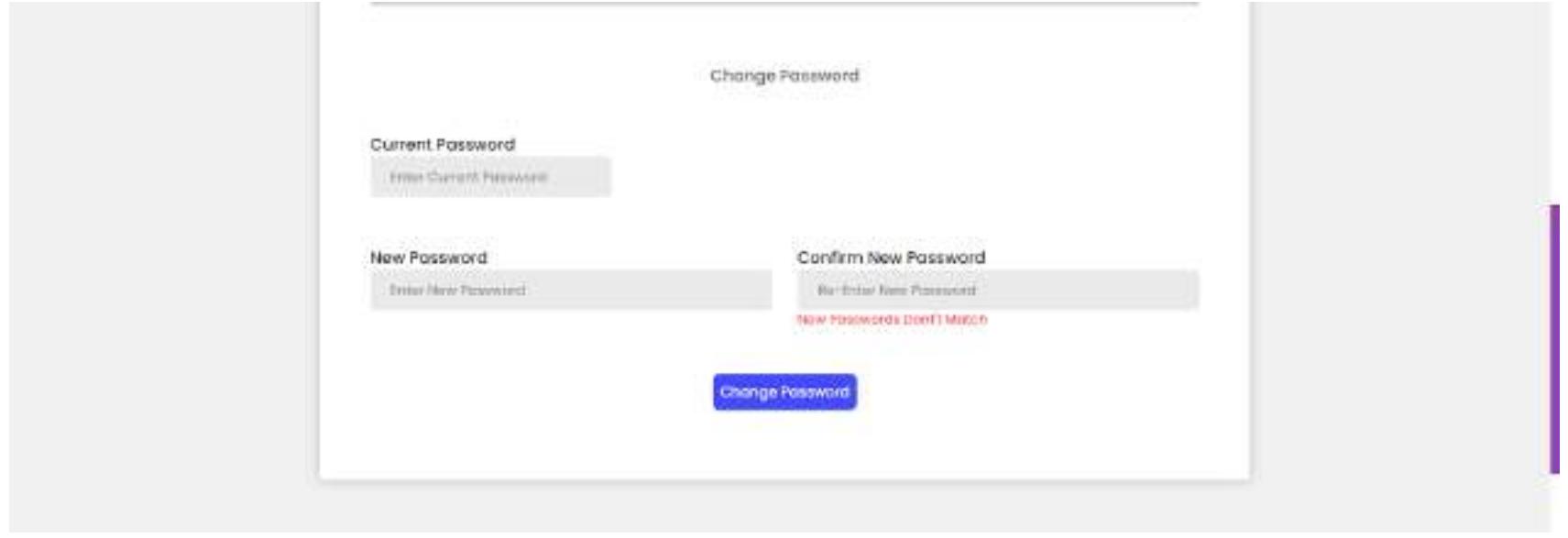
Test case 32

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Profile Settings” in the header	none	Display all profile details and change password option.	Display all profile details and change password option.	Success ▾
Steps of Process				
Sign into the Hotel Manager dashboard → Click on “Profile Settings” in the header				
 				

Test case 33

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Change Password	Incorrect current password	Display error message.	Display error message.	Failure ▾
Steps of Process				
Sign into the Hotel Manager dashboard → Click on “Profile Settings” in the header → Enter invalid current password → Click “Change Password”				
 A screenshot of a web application's "Change Password" form. The form has four input fields: "Current Password" (containing "Enter Current Password"), "New Password" (containing "Enter New Password"), "Confirm New Password" (containing "Re-enter New Password"), and a "Change Password" button at the bottom. A red error message "Incorrect Password" is displayed above the "New Password" field, indicating that the current password was entered incorrectly.				

Test case 34

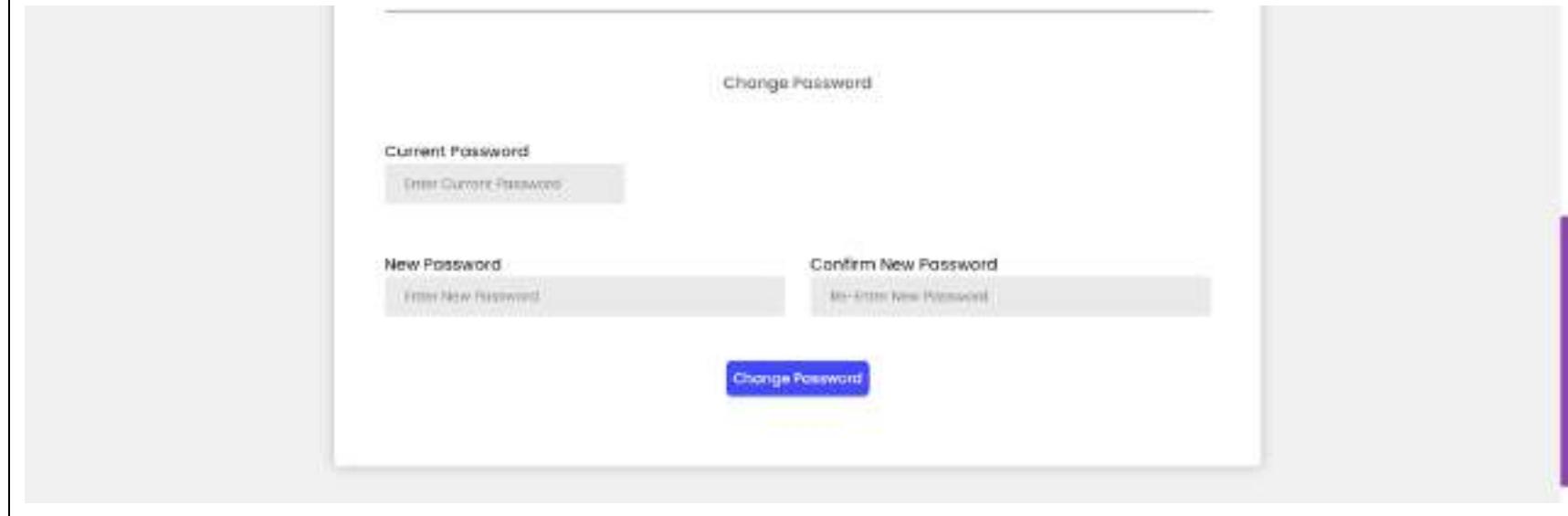
Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Change Password	Different new password and confirm new password	Display error message	Display error message.	Failure ▾
Steps of Process				
Sign into the Hotel Manager dashboard → Click on “Profile Settings” in the header → Enter different new password and confirm new password → Click “Change Password”				
 A screenshot of a web-based application's "Change Password" form. The form is contained within a light gray box. At the top center is the title "Change Password". Below it are three input fields: "Current Password" (with placeholder "Enter Current Password"), "New Password" (with placeholder "Enter New Password"), and "Confirm New Password" (with placeholder "Re-Enter New Password"). A red error message "New Passwords Don't Match" is displayed below the "Confirm New Password" field. At the bottom center is a blue "Change Password" button.				

Test case 35

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Change Password	Enter valid data	Successfully changed password	Successfully changed password.	Success ▾

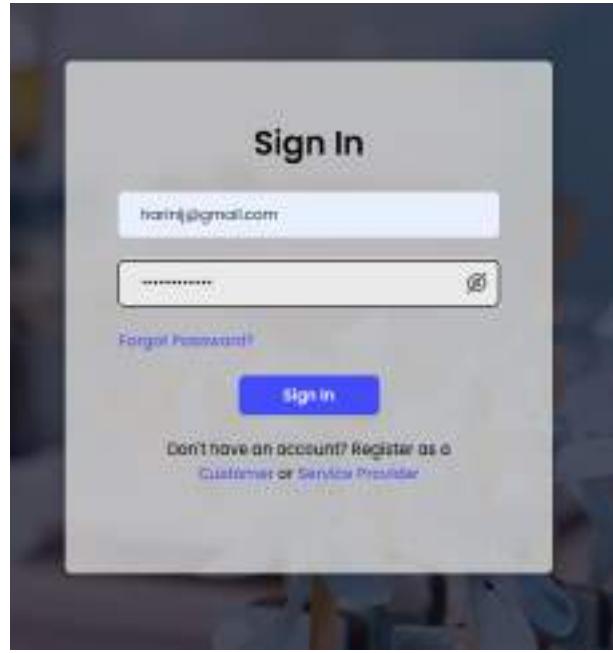
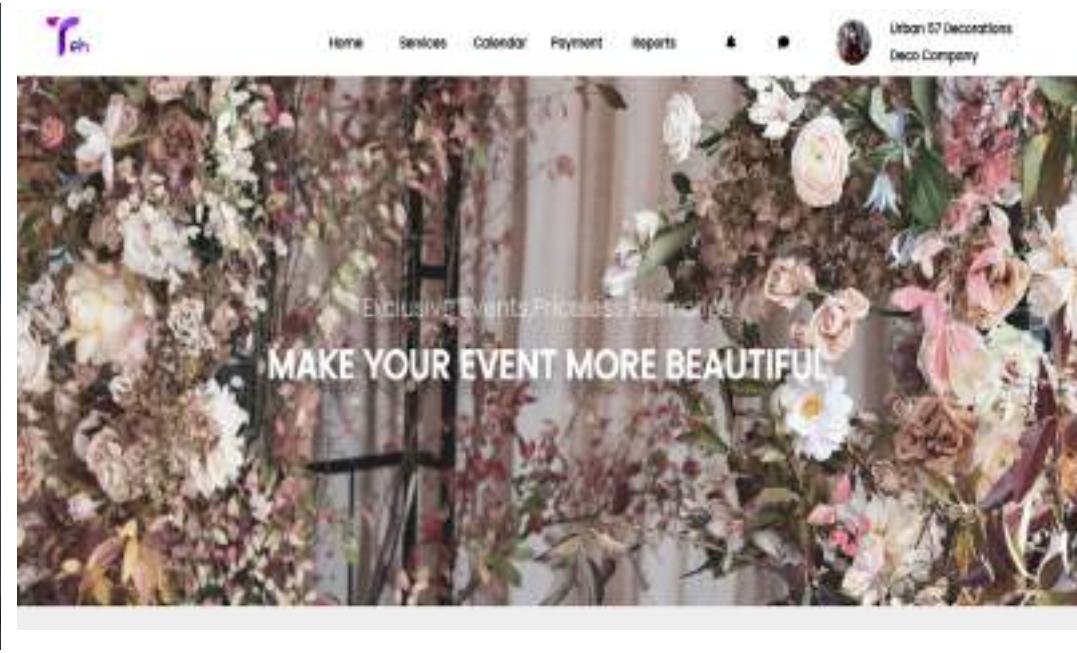
Steps of Process

Sign into the Hotel Manager dashboard → Click on “Profile Settings” in the header → Enter Valid data → Click “Change Password”

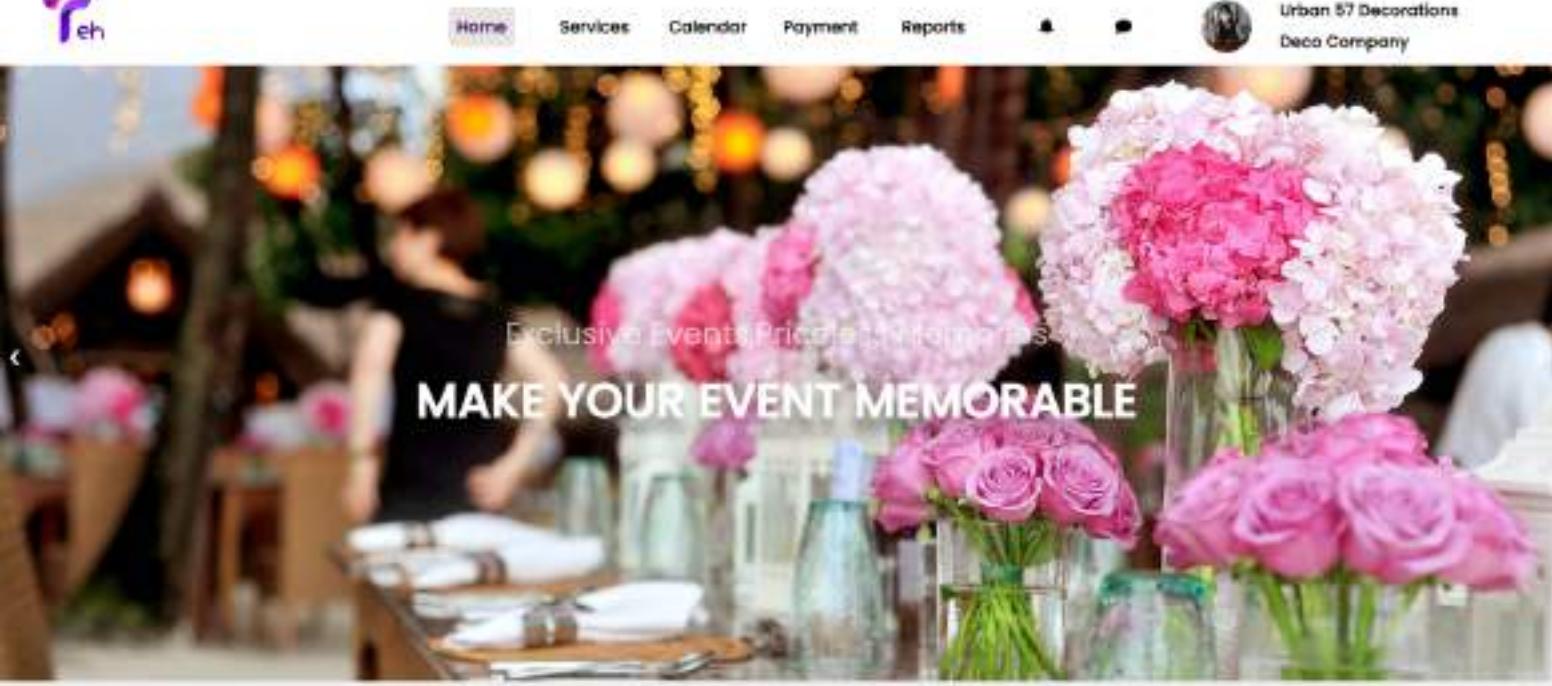


User Type: Service Provider (Decoration) - Harini

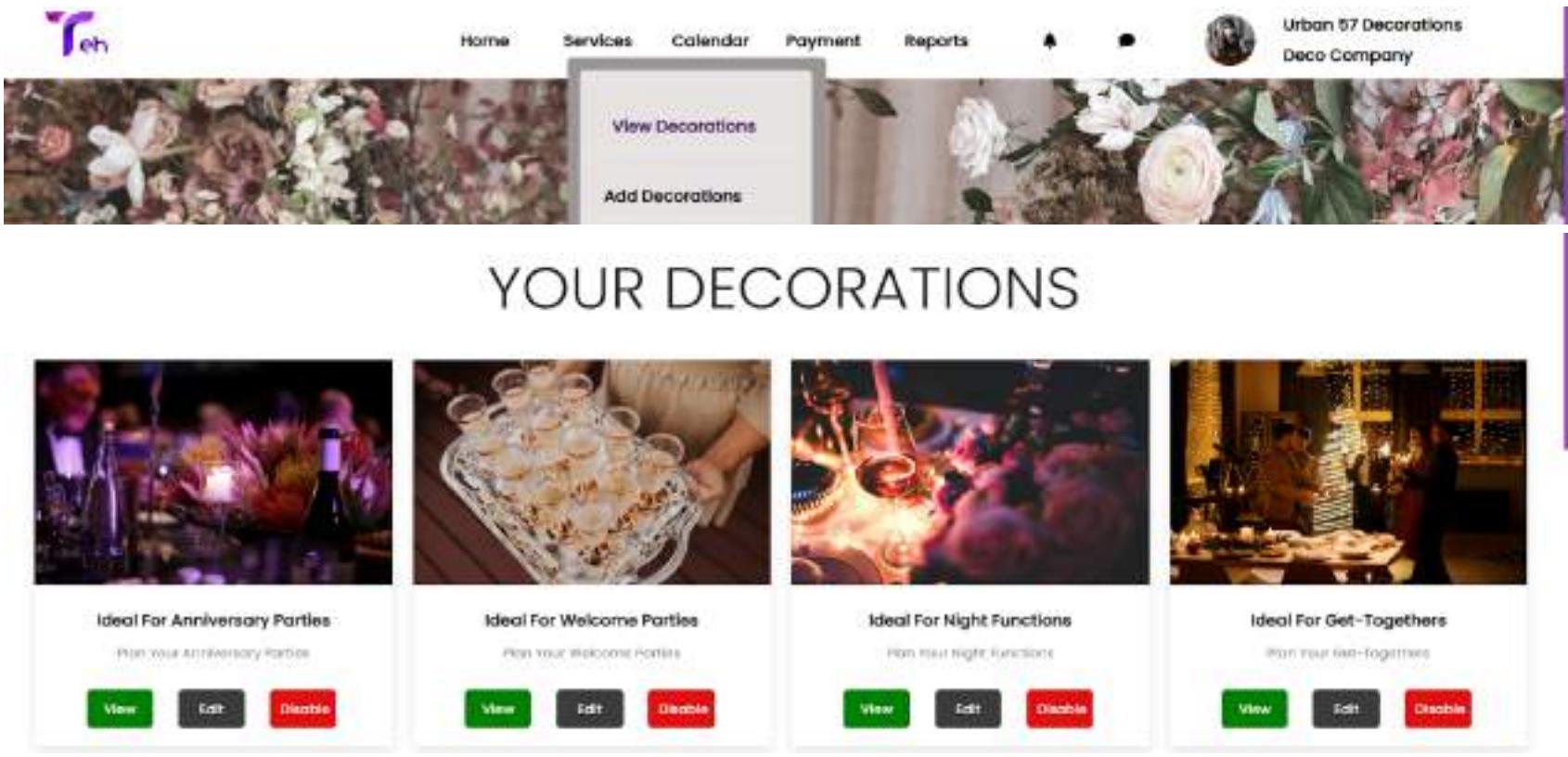
Test case 01

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Sign in as Decoration company user role	Valid username and password	Successfully signed in as a Decoration company	Successfully signed in as a Decoration company	Success 
Steps of Process				
Provide a valid email and a password → Click 'sign in'				
 A screenshot of a mobile-style sign-in form titled "Sign In". It has two input fields: one for "Email" containing "harini@gmail.com" and one for "Password". Below the password field is an "Eye" icon. At the bottom are "Forgot Password?" and "Sign In" buttons, and a link "Don't have an account? Register as a Customer or Service Provider".		 A screenshot of the service provider's home page. The header includes a logo, navigation links for "Home", "Services", "Calendar", "Payment", and "Reports", and a profile picture for "Urban 57 Decorations Deco Company". The main content features a large image of a floral arrangement and the text "Exclusive Events Planning Services" and "MAKE YOUR EVENT MORE BEAUTIFUL".		

Test case 02

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'Home' in the header	None	Direct to the homepage of Decoration company User	Direct to the homepage of Decoration company User	Success ▾
Steps of Process				
Sign in to Decoration Company dashboard → Click on 'Home' in the header				
				

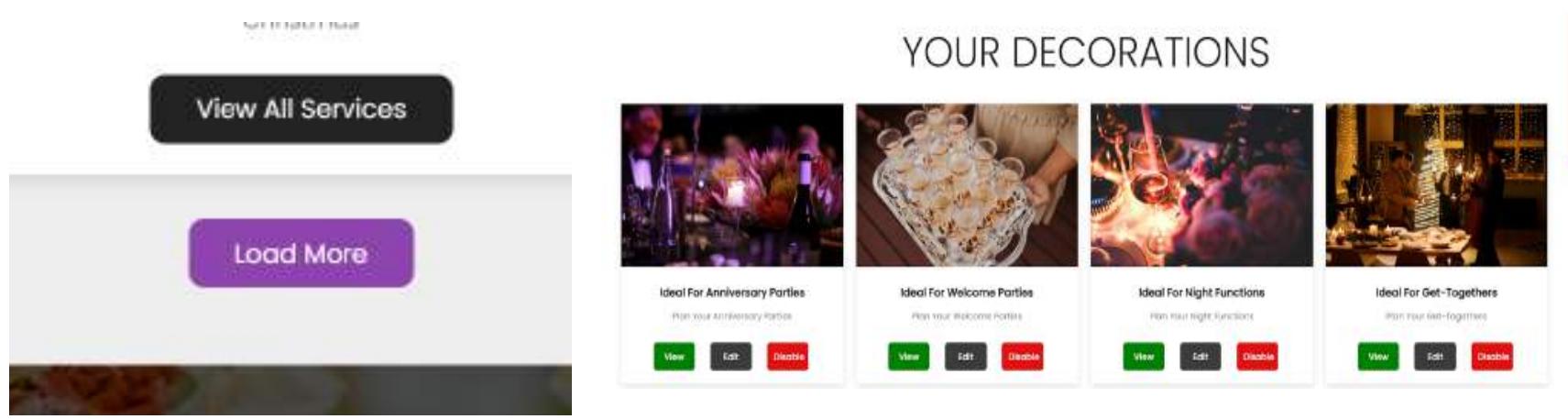
Test case 03

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'View Decorations' in the header	None	Direct to view all decorations page	Direct to view all decorations page	Success ▾
Steps of Process				
Sign in to Decoration Company dashboard → Click on 'View Decorations' in the header				
				

Test case 04

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'View All Services' in the homepage	None	Direct to view all decorations page	Direct to view all decorations page	Success ▾
Steps of Process				
Sign in to Decoration Company dashboard → Click on 'View All Services' in the homepage				
 <p>Special For Birthday Parties Colourful</p> <p>View All Services</p>	 <p>Ideal For Anniversary Parties Plan Your Anniversary Parties</p> <p>View Edit Disable</p>	 <p>Ideal For Welcome Parties Plan Your Welcome Parties</p> <p>View Edit Disable</p>	 <p>Ideal For Night Functions Plan Your Night Functions</p> <p>View Edit Disable</p>	 <p>Ideal For Get-Togethers Plan Your Get-togethers</p> <p>View Edit Disable</p>

Test case 05

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'Load More' in the homepage	None	Direct to view all decorations page	Direct to view all decorations page	Success ▾
Steps of Process				
Sign in to Decoration Company dashboard → Click on 'Load More' in the homepage				
				

Test case 06

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'View' of a decoration	None	Display all the details of relevant decoration	Display all the details of relevant decoration	Success ▾

Steps of Process

Click on 'Load More' in the homepage → Click on 'View' of a decoration



Ideal For Anniversary Parties

Plan Your Anniversary Parties

View

Edit

Disable

The screenshot shows a product detail page for a decoration. At the top right, there is a small thumbnail image of a festive scene with balloons and lights. The main title is "Anniversary Parties". Below it, the price is listed as "50000.00 LKR". To the left of the price, there is some very small, illegible text. On the right side of the page, there is a "BACK" button. The central part of the page contains several lines of text describing the decoration's theme and items:

Theme : Masquerade Ball Theme
Decoration : Fresh Flowers, Artificial Flowers, Balloons, Candles, Lights, Banners.
Items : None
Decorations :

Test case 07

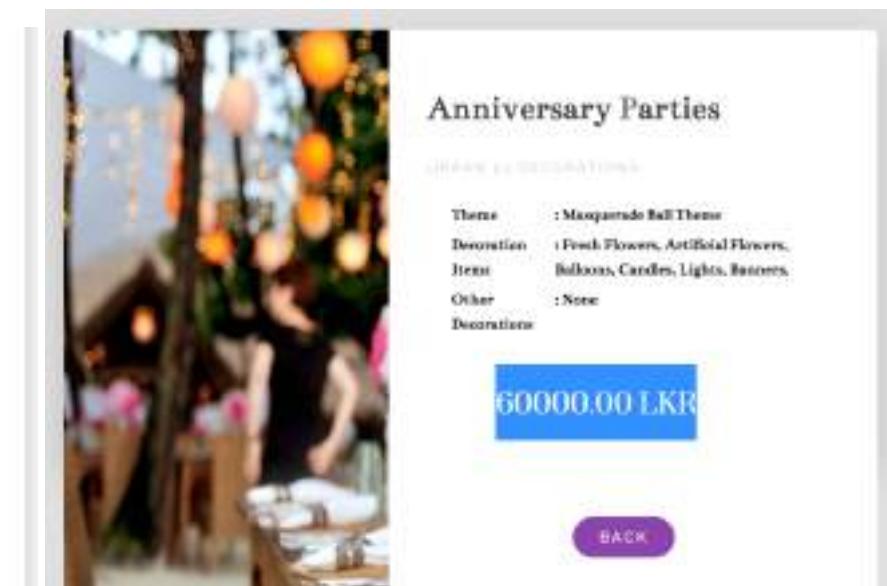
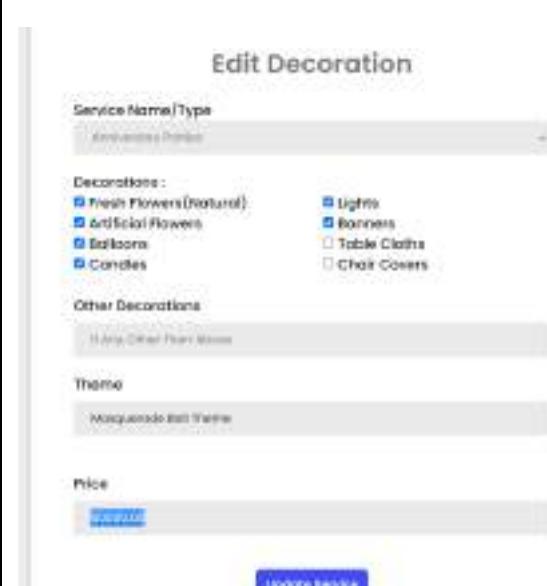
Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'Edit' of a decoration	None	Display all the details of relevant decoration	Display all the details of relevant decoration	Success ▾
Steps of Process				
Click on 'Load More' in the homepage → Click on 'View' of a decoration				
 <p>Ideal For Anniversary Parties</p> <p>Plan Your Anniversary Parties</p> <p>View Edit Disable</p>	<p>Edit Decoration</p> <p>Service Name/Type Anniversary Parties</p> <p>Decorations :</p> <ul style="list-style-type: none"><input checked="" type="checkbox"/> Fresh Flowers(Natural)<input checked="" type="checkbox"/> Artificial Flowers<input checked="" type="checkbox"/> Balloons<input checked="" type="checkbox"/> Candles<input checked="" type="checkbox"/> Lights<input checked="" type="checkbox"/> Banners<input type="checkbox"/> Table Cloths<input type="checkbox"/> Chair Covers <p>Other Decorations # Any, Other Than Above</p> <p>Theme Masquerade Ball Theme</p> <p>Price 50000.00</p> <p>Update Service</p>			

Test case 08

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Edit decoration details	Relevant values	Update decoration details according to the edit and direct to view all decorations page	Update decoration details according to the edit and direct to view all decorations page	Success ▾

Steps of Process

Click the 'Edit' on decoration → Edit values that you want to update → Click 'Update Service' button



Test case 09

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Disable a decoration service	None	Disable service	Disable service	Success ▾

Steps of Process

Click on 'Load More' in the homepage → Click on 'Disable' of a decoration



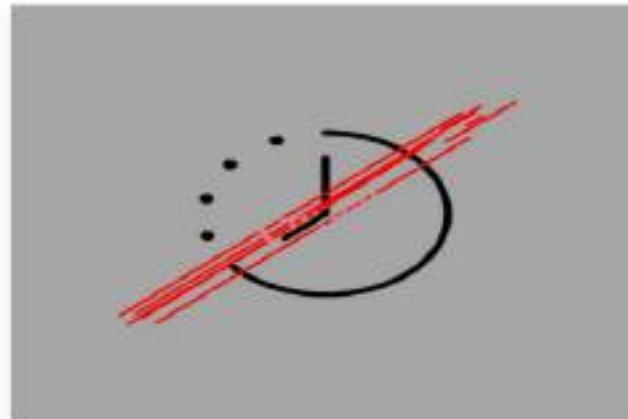
Ideal For Anniversary Parties

Plan Your Anniversary Parties

View

Edit

Disable



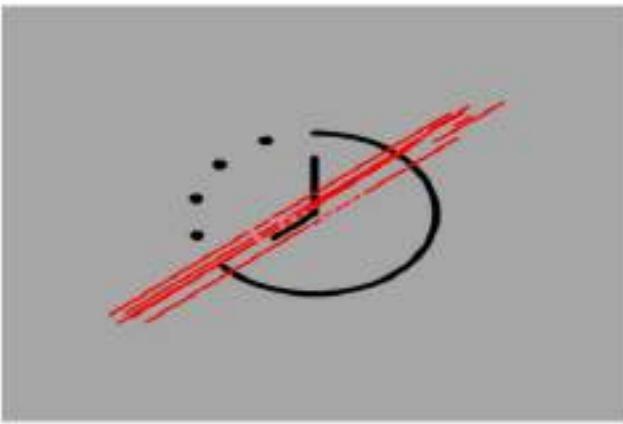
Ideal For Anniversary Parties

Plan Your Anniversary Parties

Enable

Delete

Test case 10

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Enable a disabled service	None	Enable the disabled service	Enable the disabled service	Success ▾
Steps of Process				
Click on 'Load More' in the homepage → Click on 'Enable' of a decoration				
		Ideal For Anniversary Parties Plan Your Anniversary Parties	Ideal For Anniversary Parties Plan Your Anniversary Parties	
Enable	Delete	View	Edit	Disable

Test case 11

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'Add decoration' in the header	None	Display form to add a new decoration	Display form to add a new decoration	Success ▾

Steps of Process

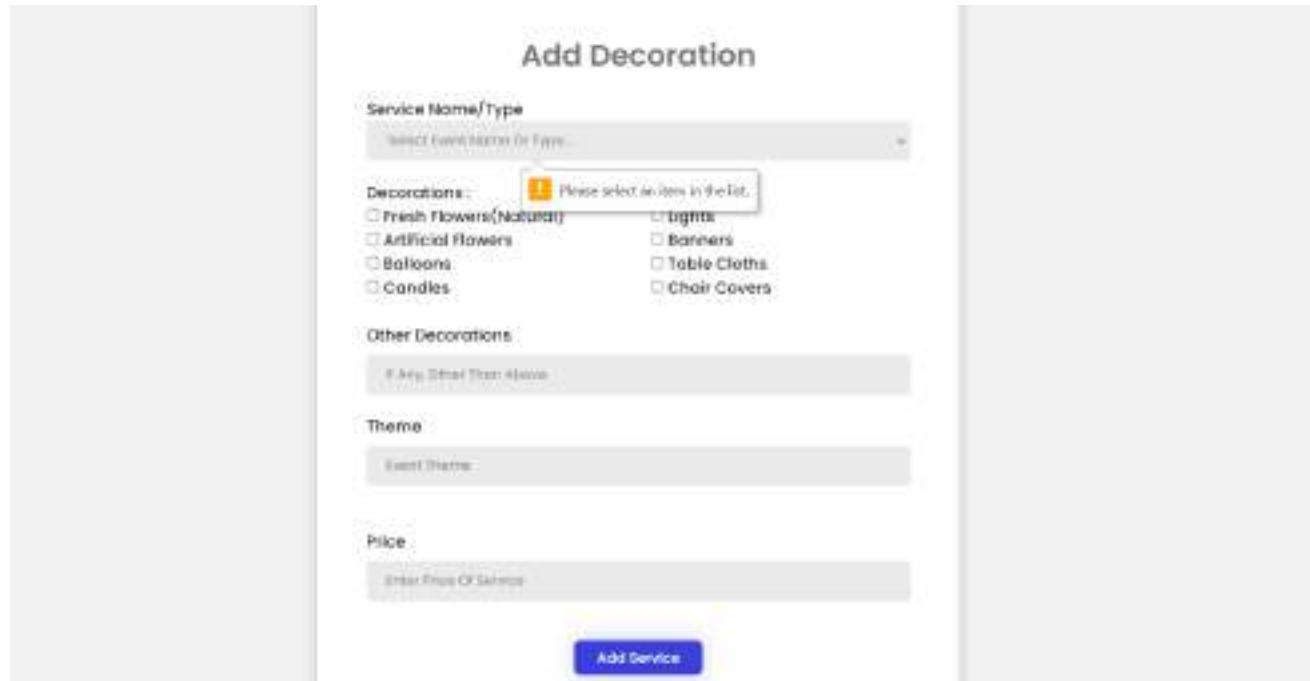
Sign in to Decoration Company dashboard → Click on 'Add Decorations' in the header

The screenshot shows the 'Urban 57 Decorations Deco Company' dashboard. At the top, there is a navigation bar with links for Home, Services, Calendar, Payment, Reports, and a user profile icon. Below the navigation bar, there is a large decorative image of pink hydrangea flowers. Overlaid on this image is a modal dialog box titled 'Add Decoration'. The dialog box contains several input fields and dropdown menus:

- Service Name/Type:** A dropdown menu currently set to 'Select Service Type'.
- Decorations:** A list of checkboxes for different decoration types:
 - Floral Flowers (Plants)
 - Artificial Flowers
 - Wreaths
 - Candles
 - Lights
 - Banners
 - Table Cloths
 - Chair Covers
- Other Decorations:** A dropdown menu currently set to 'Select Other Decorations'.
- ITEMS:** A dropdown menu currently set to 'Select Items'.
- Price:** A dropdown menu currently set to 'Select Price'.

At the bottom right of the dialog box is a blue 'Add Service' button.

Test case 12

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'Add Service' in the Add Decoration form without entering data	None	Display error message	Display error message	Failure ▾
Steps of Process				
Sign in to Decoration Company dashboard → Click on 'Add Decorations' in the header → Click "Add Service" Button				
				

Test case 13

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Enter invalid data to Add Decoration form	Invalid price	Display error message	Display error message	Failure ▾

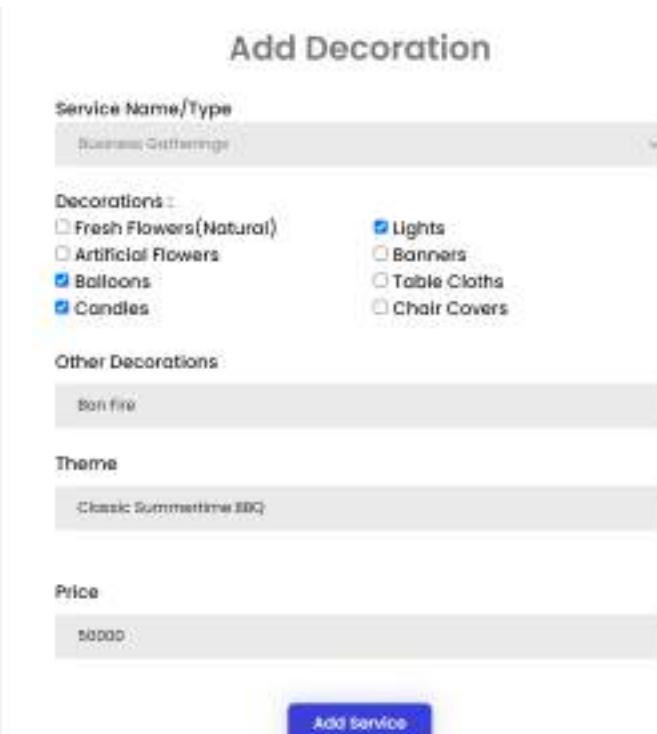
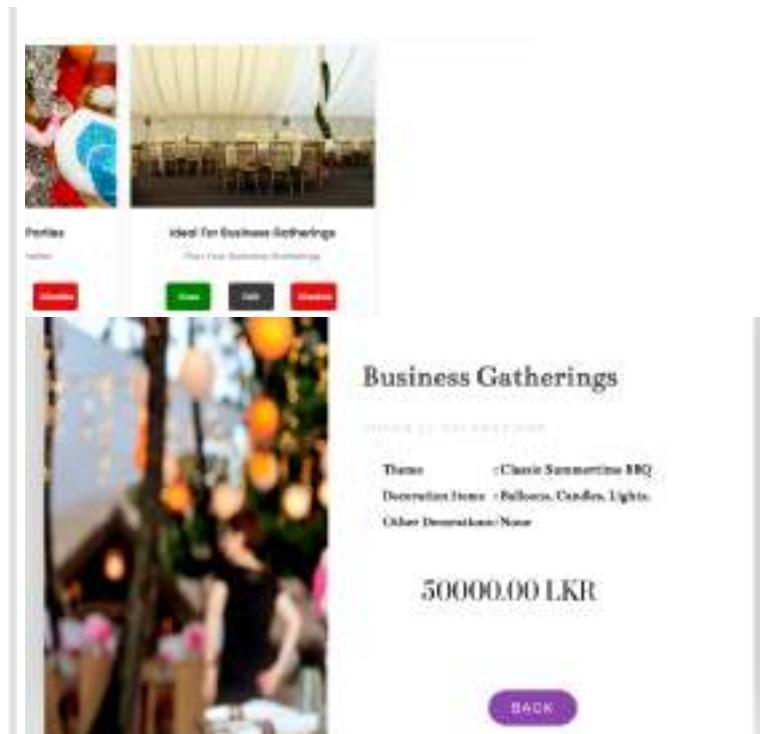
Steps of Process

Click on 'Add Decorations' in the header → Enter invalid price → Click "Add Service" Button

The image displays two identical-looking web forms side-by-side, titled "Add Decoration". Both forms have a "Service Name/Type" dropdown set to "Welcome Parties". The "Decorations:" section contains several checkboxes. In the left form, the "Fresh Flowers(Natural)" checkbox is checked. In the right form, the "Lights" checkbox is checked. Both forms also have sections for "Other Decorations" (with a placeholder "If Any, other than above"), "Theme" (set to "Event Theme"), and "Price" (set to "-40000"). Both forms have a red validation message at the bottom stating "Invalid Price Format". At the bottom of each form is a blue "Add Service" button.

Add Decoration	Add Decoration
Service Name/Type Welcome Parties	Service Name/Type Select Event Name Or Type...
Decorations : <input checked="" type="checkbox"/> Fresh Flowers(Natural) <input type="checkbox"/> Artificial Flowers <input checked="" type="checkbox"/> Balloons <input type="checkbox"/> Candles	Decorations : <input type="checkbox"/> Fresh Flowers(Natural) <input type="checkbox"/> Artificial Flowers <input type="checkbox"/> Balloons <input type="checkbox"/> Candles
<input checked="" type="checkbox"/> Lights <input type="checkbox"/> Banners <input type="checkbox"/> Table Cloths <input type="checkbox"/> Chair Covers	<input type="checkbox"/> Lights <input type="checkbox"/> Banners <input type="checkbox"/> Table Cloths <input type="checkbox"/> Chair Covers
Other Decorations If Any, other than above	Other Decorations If Any, other than above
Theme Royal Theme	Theme Event Theme
Price -40000	Price Enter Price Of Service Invalid Price Format
Add Service	Add Service

Test case 14

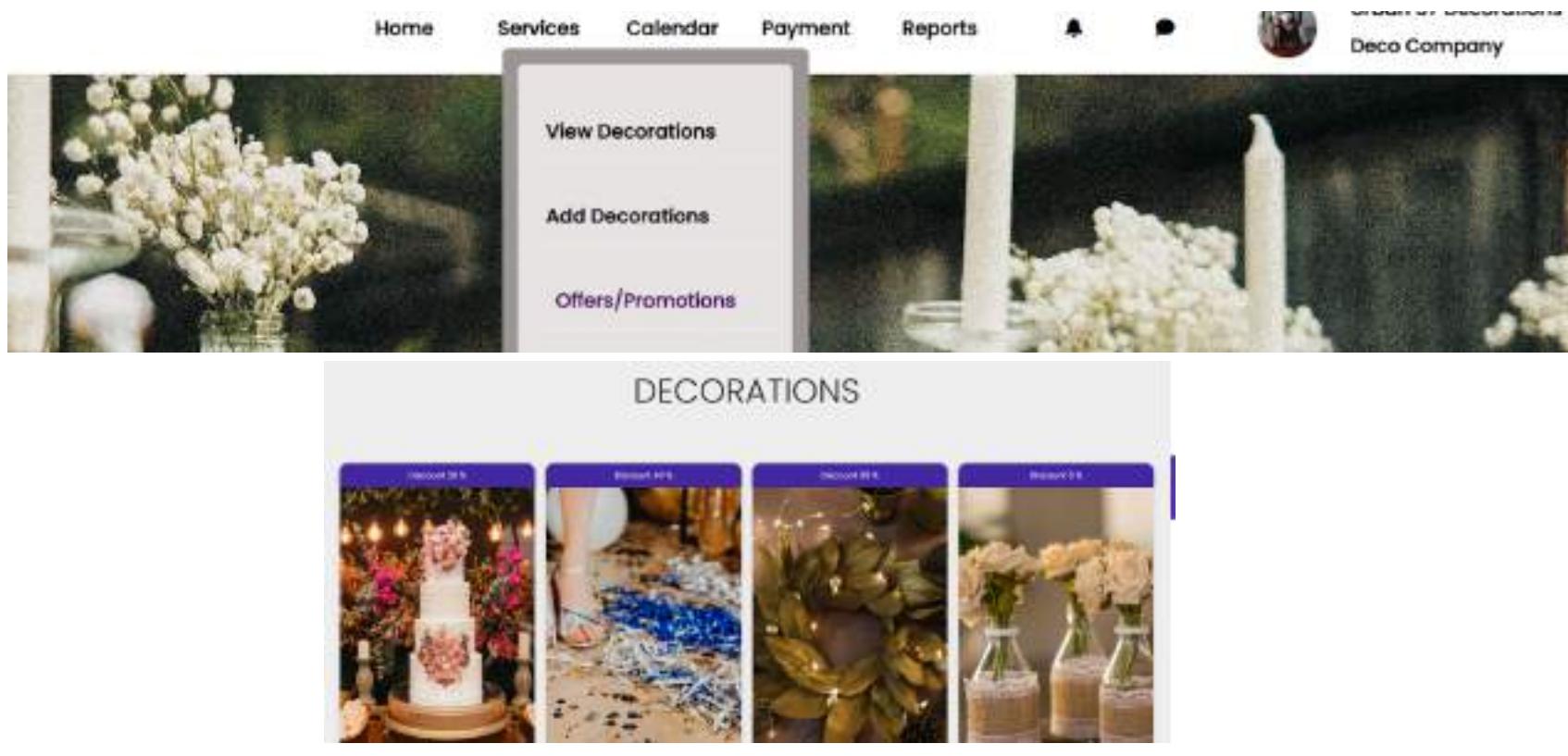
Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Enter valid data to Add Decoration form	Valid data	Add a new decoration service	Add a new decoration service	Success ▾
Steps of Process				
Click on 'Add Decorations' in the header → Enter valid price → Click "Add Service" Button				
				

Test case 15

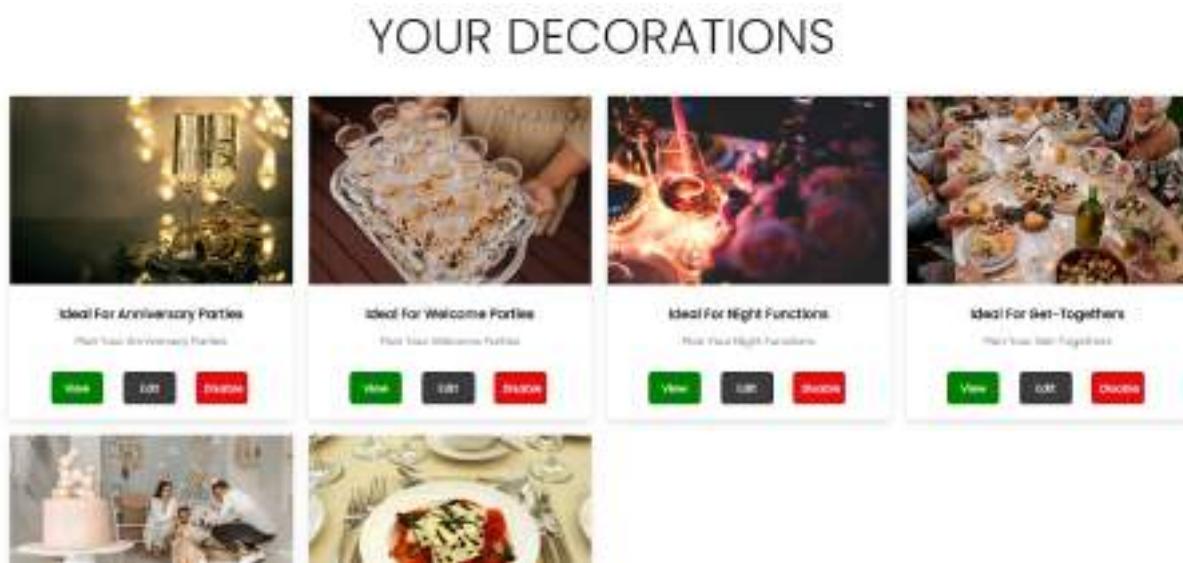
Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'Offers/Promotions' in the header	None	Display offers and promotions page	Display offers and promotions page	Success ▾

Steps of Process

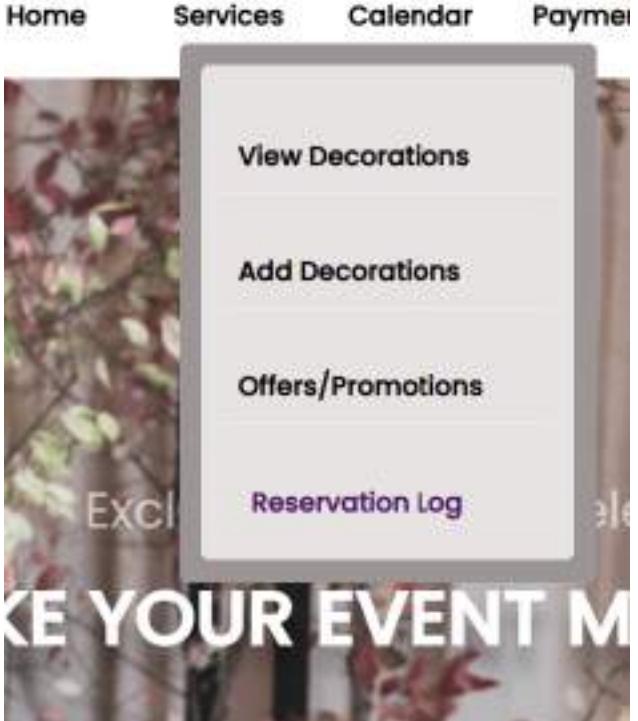
Sign in to Decoration Company dashboard → Click on 'Offers/Promotions' in the header



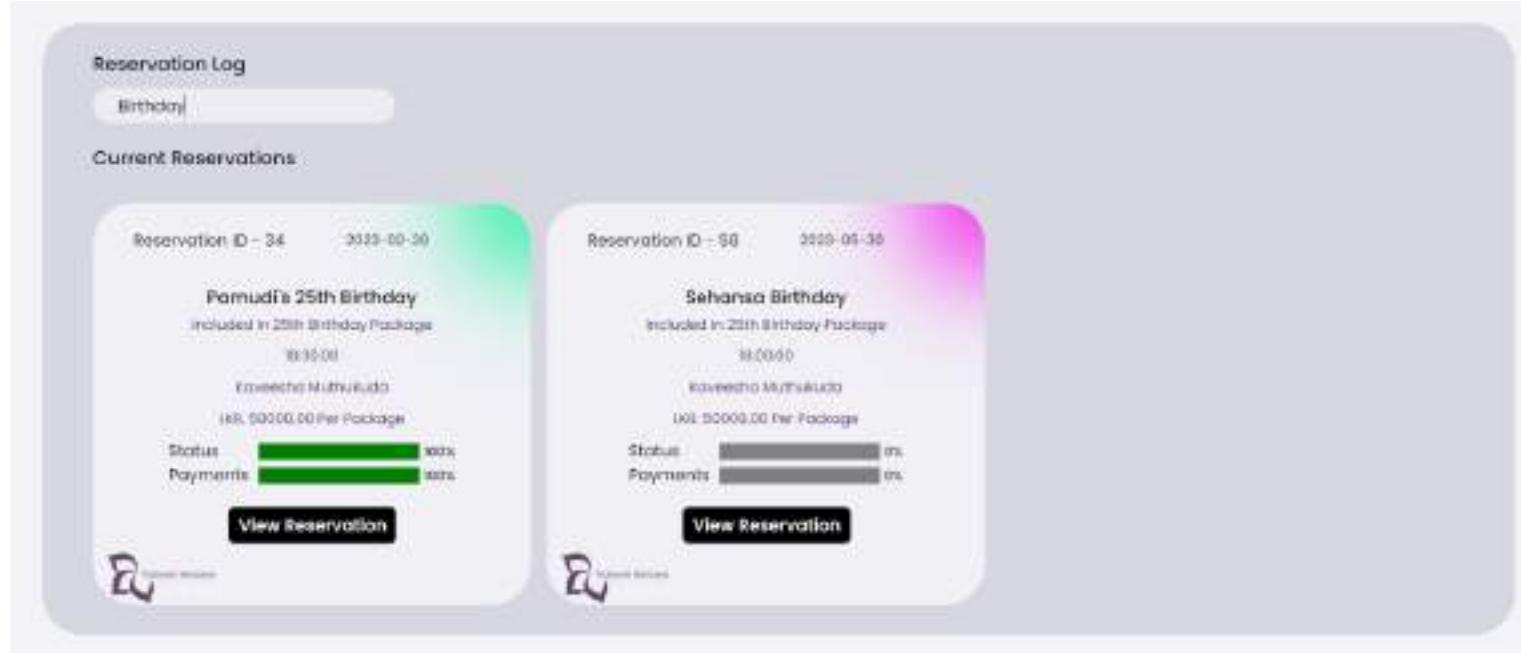
Test case 16

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'View Service' of offers and promotions	None	Display all services	Display all services	Success ▾
Steps of Process				
Click on 'Offers/Promotions' in the header → Click on 'View Service'				
 <p>Business Gatherings Provided By Urban 57 Decorations</p> <p>View Service</p>	 <p>YOUR DECORATIONS</p> <p>Ideal For Anniversary Parties View Edit Delete</p> <p>Ideal For Welcome Parties View Edit Delete</p> <p>Ideal For Night Functions View Edit Delete</p> <p>Ideal For Get-Togethers View Edit Delete</p>			

Test case 17

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'Reservation Log' in the header	None	Display reservation log page	Display reservation log page	Success ▾
Steps of Process				
Sign in to Decoration Company dashboard → Click on 'Reservation Log' in the header				
				

Test case 18

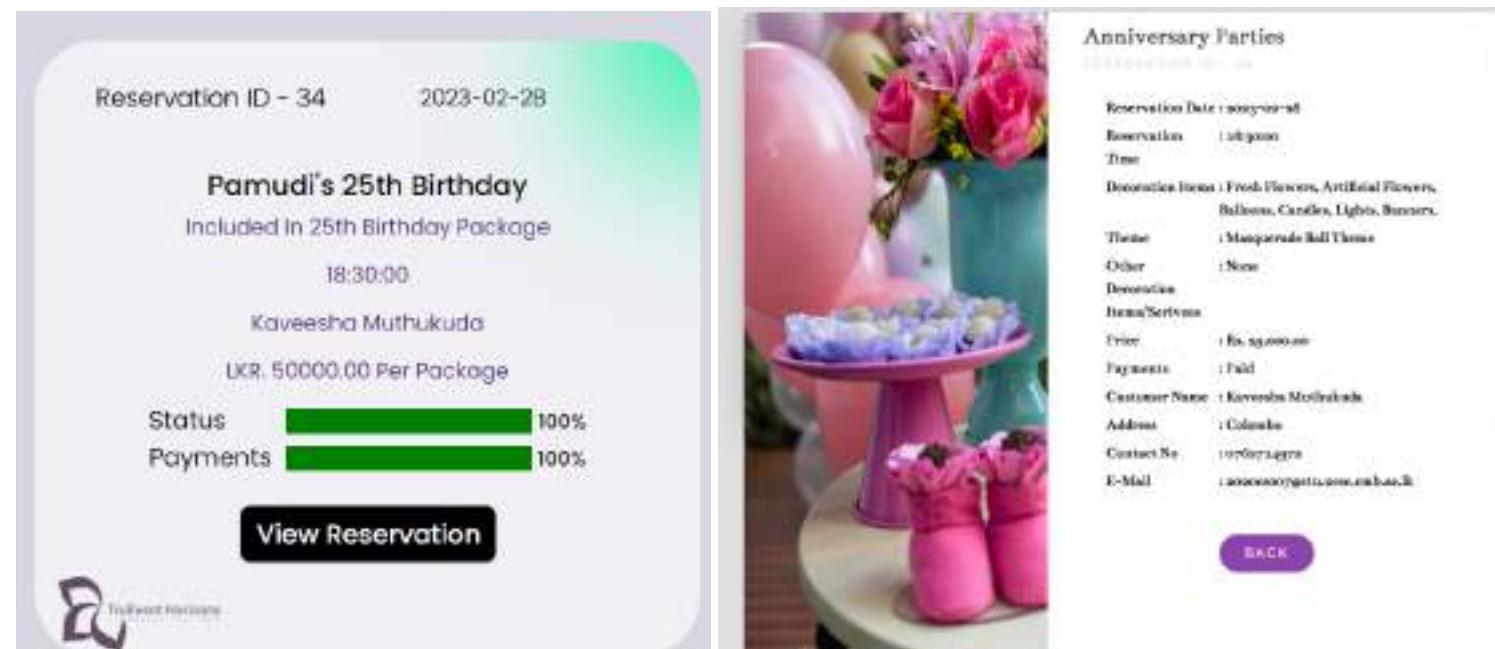
Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Using search bar in the reservation log page	Search data	Display filtered values according to the search value	Display filtered values according to the search value	Success ▾
Steps of Process				
Sign in to Decoration Company dashboard → Click on 'Reservation Log' in the header → Search a value → Display relevant filtered data				
 A screenshot of a web application titled 'Reservation Log'. At the top left, there is a search bar containing the text 'Birthday'. Below the search bar, the heading 'Current Reservations' is displayed. Two reservation cards are visible, each with a green gradient overlay. The first card on the left is for 'Parvudi's 25th Birthday' with Reservation ID 34, date 2023-05-30, and total amount 10,000.00. The second card on the right is for 'Sehansa Birthday' with Reservation ID 50, date 2020-05-30, and total amount 10,000.00. Both cards show payment status as 100% and a 'View Reservation' button at the bottom.				

Test case 19

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “View Reservation” in the Reservation Log	None	Displays the relevant reservation details(confirm),service details and customer details.	Displays the relevant reservation details(confirm),service details and customer details.	Success ▾

Steps of Process

Sign in to Decoration Company dashboard → Click on ‘Reservation Log’ in the header → Click on “View Reservation”



The screenshot displays two main sections: a summary card on the left and a detailed view on the right.

Summary Card (Left):

- Reservation ID - 34
- Date: 2023-02-28
- Event Name: Pamudi's 25th Birthday
- Included In: 25th Birthday Package
- Start Time: 18:30:00
- Customer Name: Kaveesha Muthukuda
- Total Amount: LKR. 50000.00 Per Package
- Status: 100% (green bar)
- Payments: 100% (green bar)
- View Reservation** button

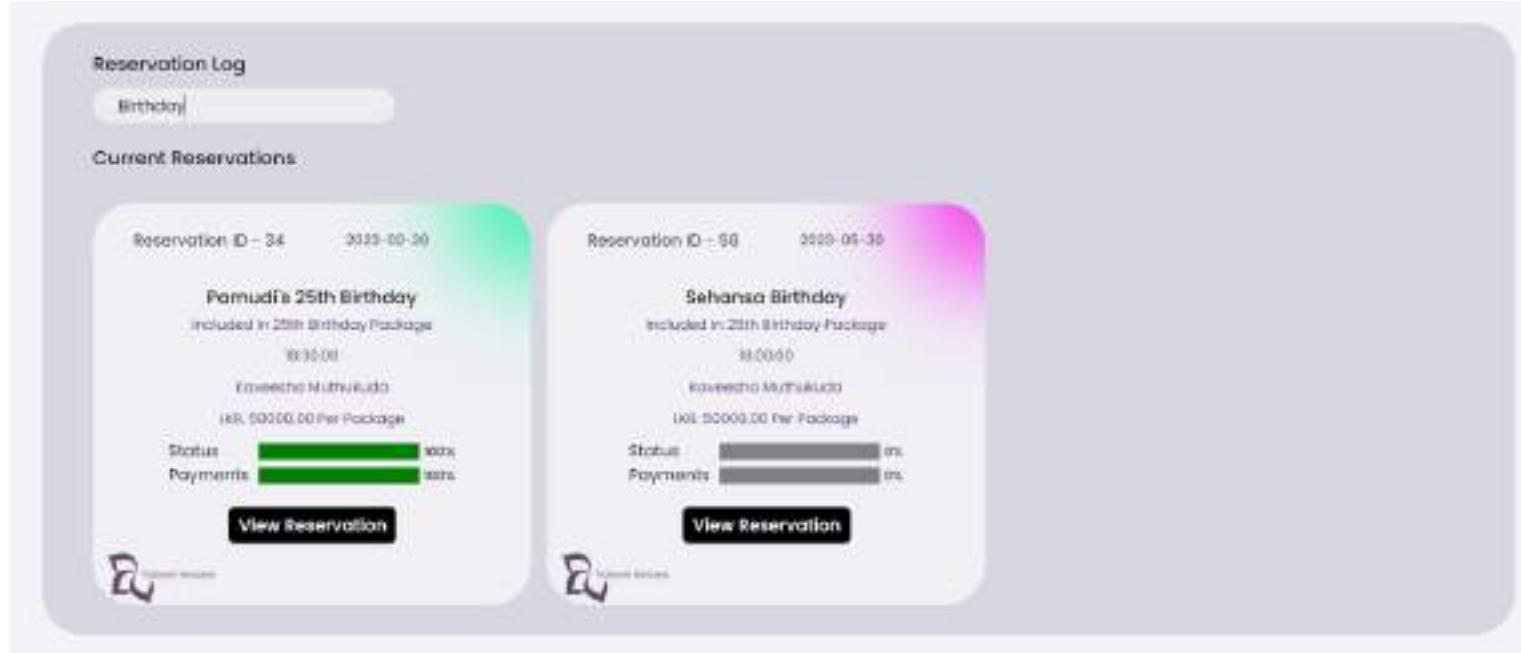
Detailed View (Right):

Anniversary Parties

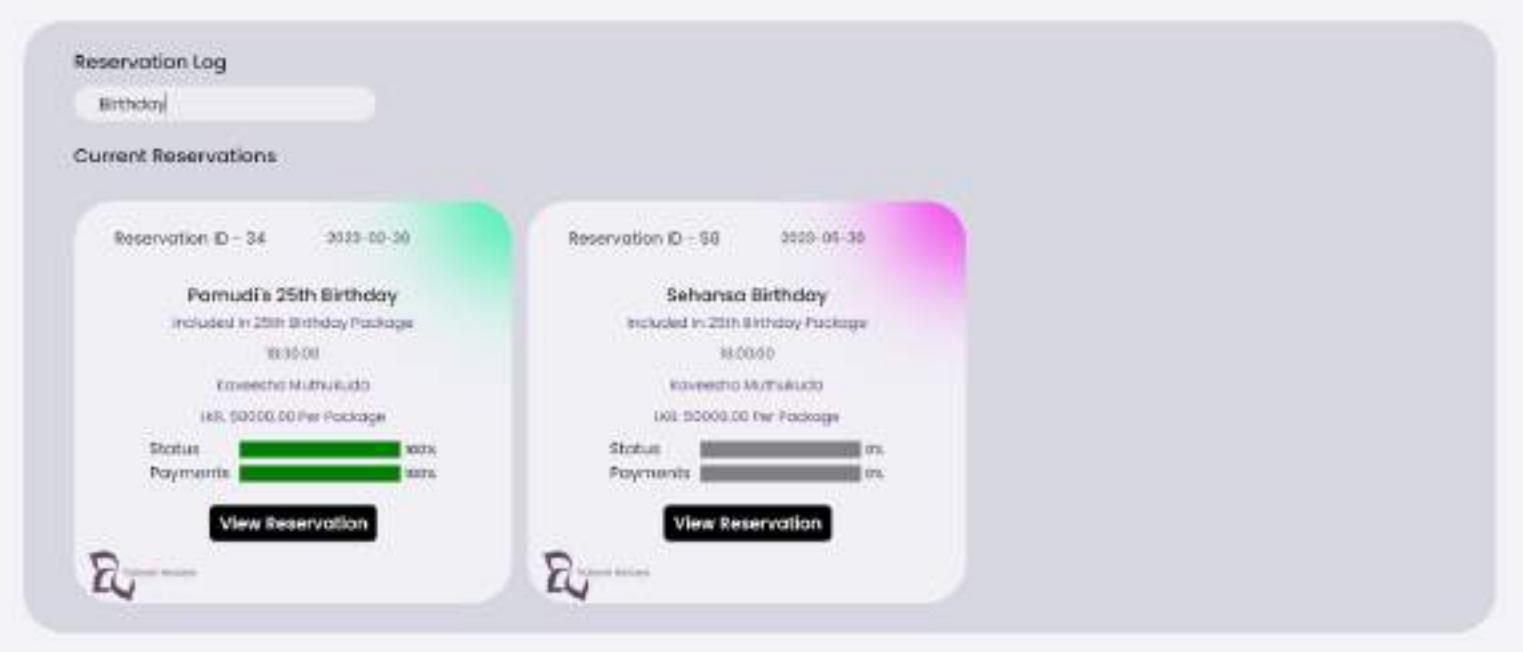
Reservation Date: 2023-02-28
 Reservation Time: 18:30:00
 Decoration Items: Fresh Flowers, Artificial Flowers, Balloons, Candles, Lights, Banners.
 Theme: Masquerade Ball Theme
 Other: None
 Decoration Items/Servicemen:
 Price: Rs. 50000.00
 Payment Status: Paid
 Customer Name: Kaveesha Muthukuda
 Address: Colombo
 Contact No: +94709999999
 E-Mail: kaveesha.muthukuda@gmail.com

BACK button

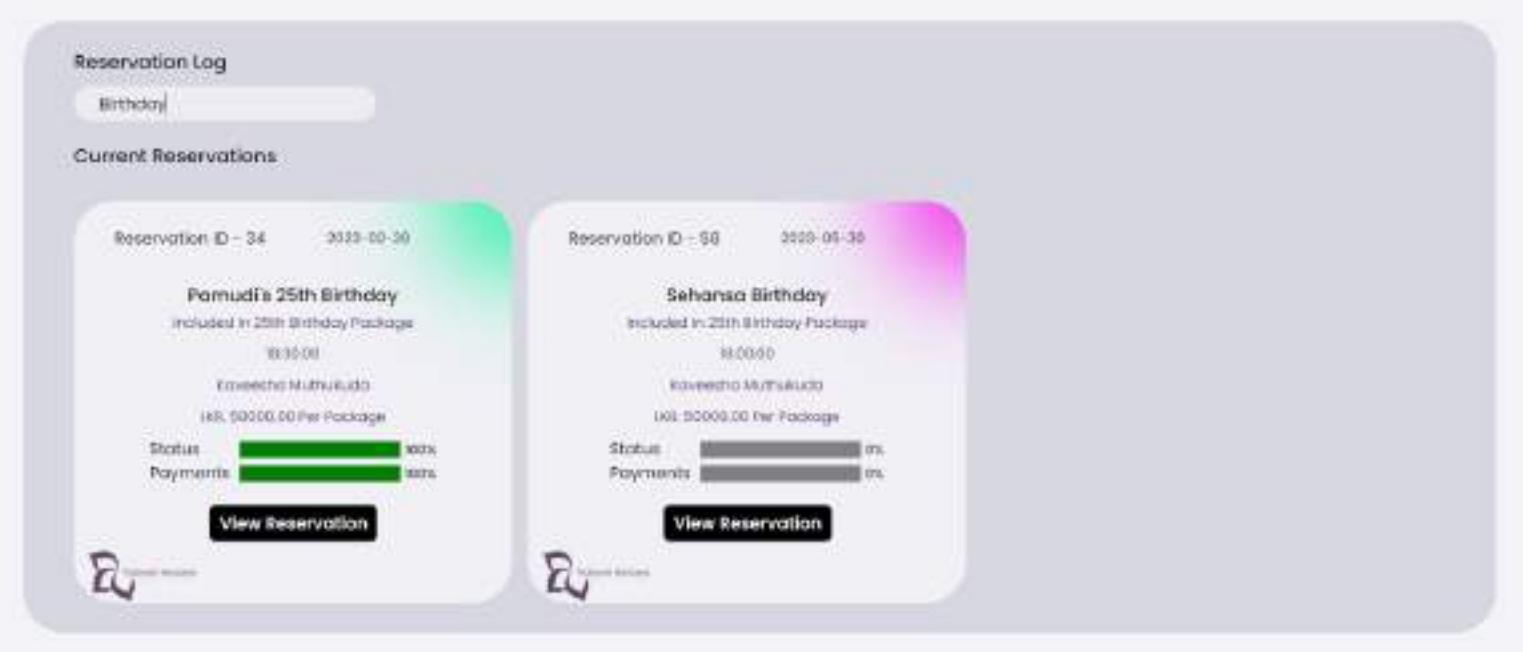
Test case 20

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Using search bar in the reservation log page	Search data	Display filtered values according to the search value	Display filtered values according to the search value	Success ▾
Steps of Process				
Sign in to Decoration Company dashboard → Click on 'Reservation Log' in the header → Search a value → Display relevant filtered data				
 A screenshot of a web application titled 'Reservation Log'. At the top left, there is a search bar containing the text 'Birthday'. Below the search bar, the heading 'Current Reservations' is displayed. Two reservation cards are visible, each with a green rounded rectangle highlighting the 'Reservation ID' and 'Status' sections. The first card is for 'Parvudi's 25th Birthday' with Reservation ID 34, Status 100%, and Payments 100%. The second card is for 'Sehansa Birthday' with Reservation ID 50, Status 0%, and Payments 0%. Both cards include a 'View Reservation' button at the bottom.				

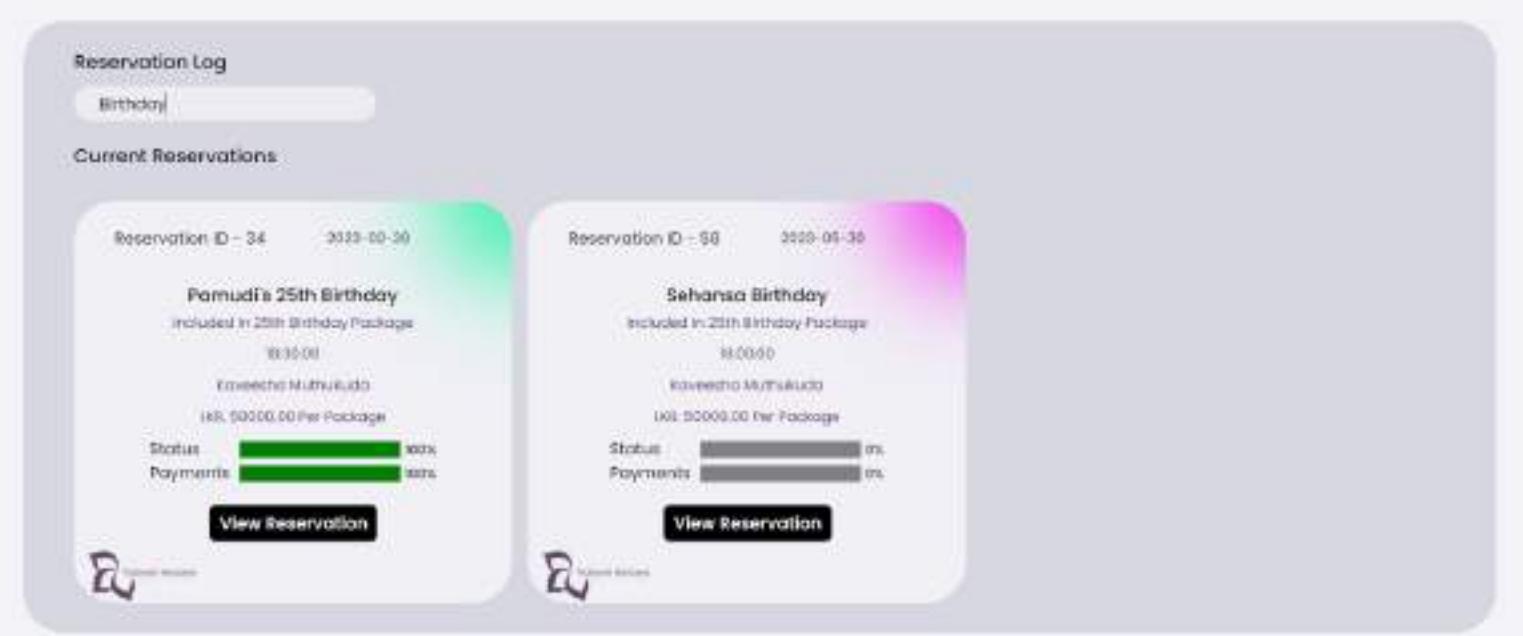
Test case 21

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “View” in the Reservation Log				Success ▾
Steps of Process				
Sign in to Decoration Company dashboard → Click on ‘Reservation Log’ in the header → Search a value → Display relevant filtered data				
 <p>The screenshot shows the 'Reservation Log' section of a web application. At the top, there is a search bar with the placeholder 'Birthday'. Below it, a heading 'Current Reservations' is followed by two cards representing reservations:</p> <ul style="list-style-type: none">Reservation ID - 34 (highlighted with a green gradient overlay) - 3023-01-30 Name: Parvudhi's 25th Birthday Included in 25th Birthday Package 100.00 Koneechchi Nutukkudu 100.0000.00 Per Package Status: <div style="width: 100%;">100%</div> Payments: <div style="width: 100%;">100%</div> View ReservationReservation ID - 50 (highlighted with a pink gradient overlay) - 3023-01-30 Name: Sehansa Birthday Included in 25th Birthday Package 100.00 Koneechchi Nutukkudu 100.0000.00 Per Package Status: <div style="width: 0%;">0%</div> Payments: <div style="width: 0%;">0%</div> View Reservation				

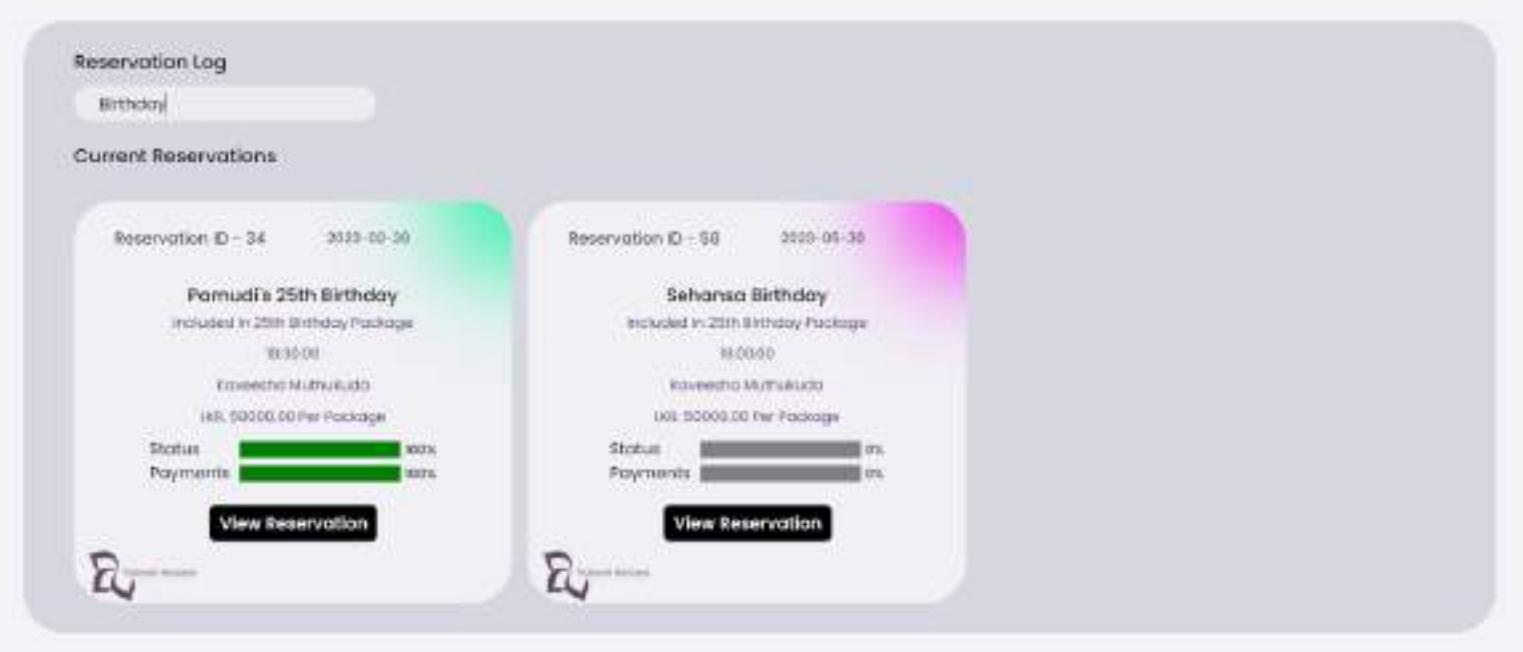
Test case 22

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Confirm” in the Reservation Log				Success ▾
Steps of Process				
Sign in to Decoration Company dashboard → Click on ‘Reservation Log’ in the header → Search a value → Display relevant filtered data				
 <p>The screenshot shows the 'Reservation Log' section of a web application. At the top, there is a search bar with the placeholder 'Birthday'. Below it, a heading 'Current Reservations' is followed by two card-like components representing reservations:</p> <ul style="list-style-type: none">Reservation ID - 34 (highlighted with a green gradient overlay) 3023-01-30 Parvudhi's 25th Birthday Included in 25th Birthday Package 00:00:00 Koneechchi Muthukudo (Rs. 50000.00 Per Package) Status: <div style="width: 100%;">100%</div> Payments: <div style="width: 100%;">100%</div> View ReservationReservation ID - 58 (highlighted with a pink gradient overlay) 3023-01-30 Sehansa Birthday Included in 25th Birthday Package 00:00:00 Koneechchi Muthukudo (Rs. 50000.00 Per Package) Status: <div style="width: 0%;">0%</div> Payments: <div style="width: 0%;">0%</div> View Reservation				

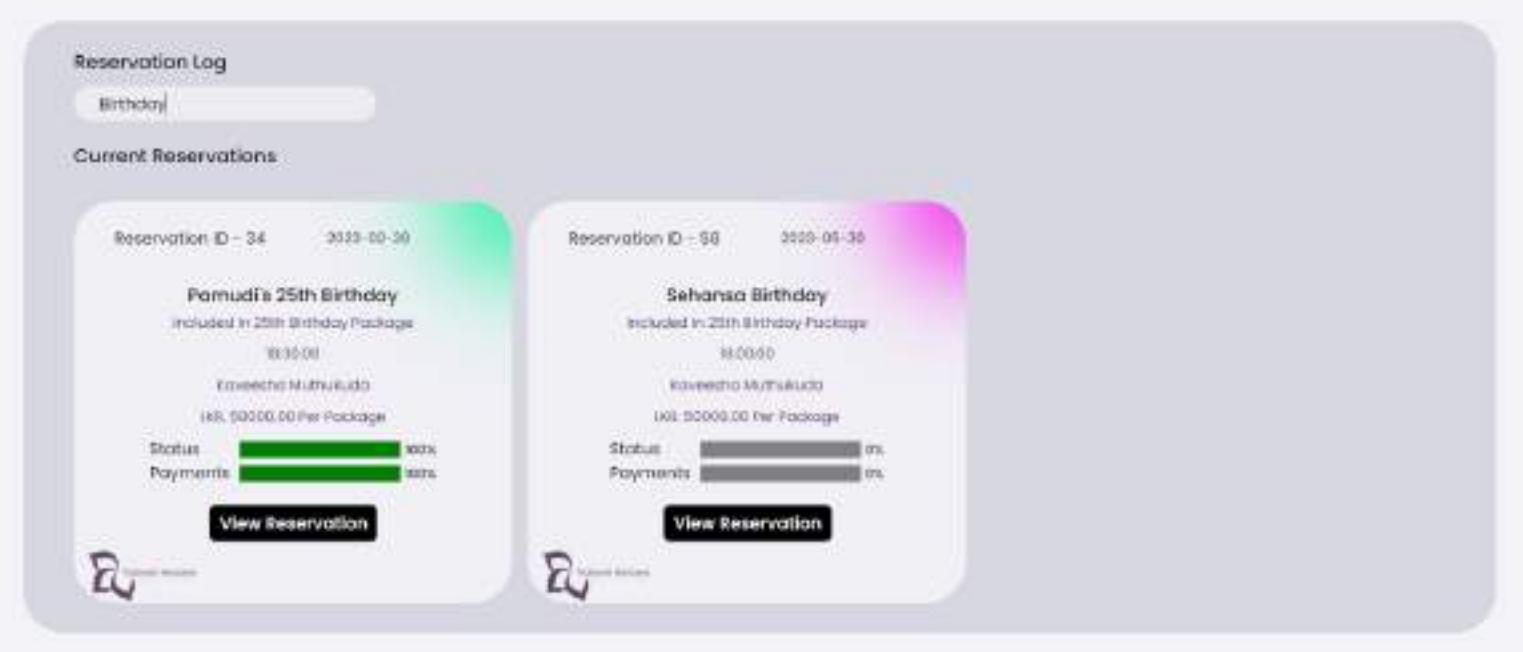
Test case 23

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Decline” in the Reservation Log	Search data			Success ▾
Steps of Process				
Sign in to Decoration Company dashboard → Click on ‘Reservation Log’ in the header → Search a value → Display relevant filtered data				
 <p>The screenshot shows the 'Reservation Log' section of a web application. At the top, there is a search bar with the placeholder 'Birthday'. Below it, the heading 'Current Reservations' is displayed. Two reservation cards are visible, each representing a birthday package:</p> <ul style="list-style-type: none">Reservation ID - 34 (highlighted in green) - 3023-01-30: Name: Parvudhi's 25th Birthday Included in 25th Birthday Package Total: 100.00 Kaveesha Muthukudo Total: 50000.00 Per Package Status: [Green Progress Bar] 100% Payments: [Green Progress Bar] 100% View ReservationReservation ID - 50 (highlighted in pink) - 3023-01-30: Name: Sehansa Birthday Included in 25th Birthday Package Total: 100.00 Kaveesha Muthukudo Total: 50000.00 Per Package Status: [Grey Progress Bar] 0% Payments: [Grey Progress Bar] 0% View Reservation				

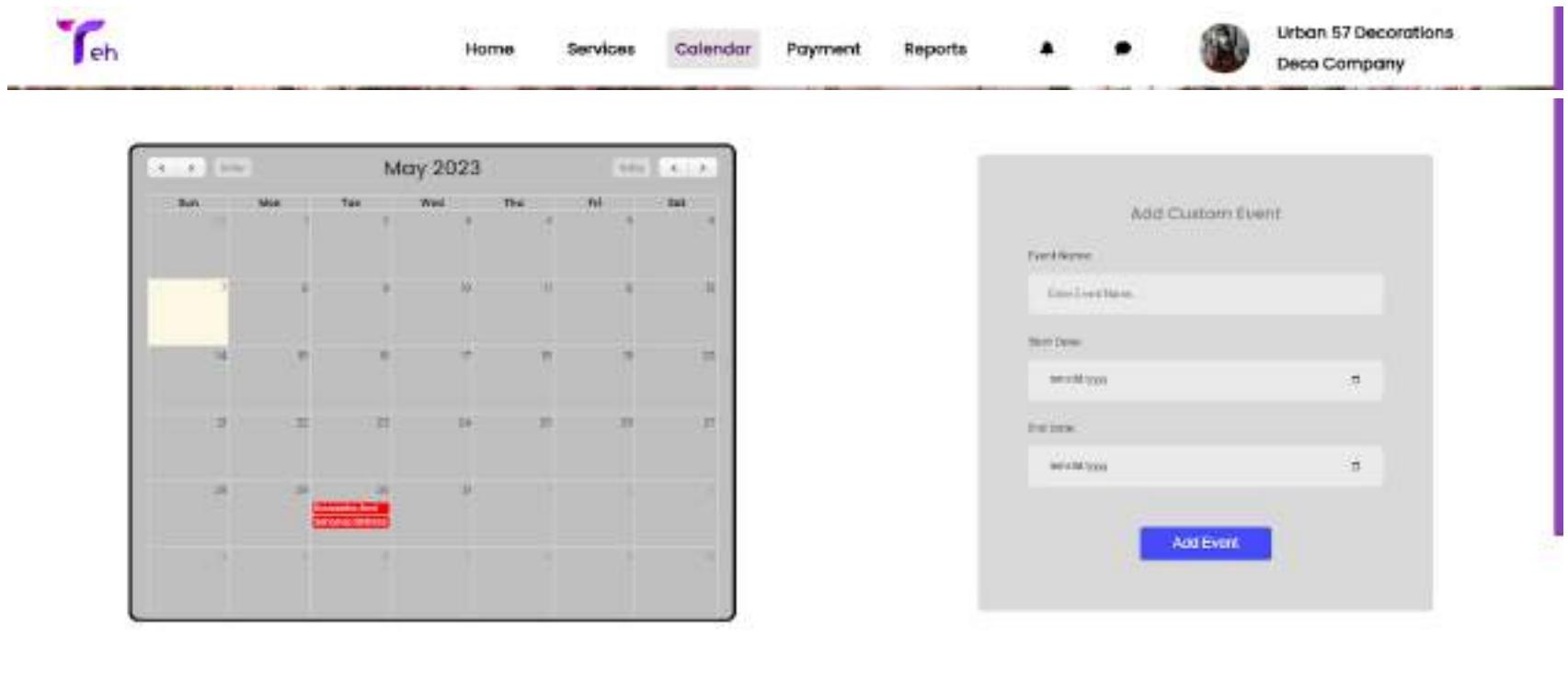
Test case 24

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Confirm” in the View in the Reservation Log				Success ▾
Steps of Process				
Sign in to Decoration Company dashboard → Click on ‘Reservation Log’ in the header → Search a value → Display relevant filtered data				
 A screenshot of a web application titled "Reservation Log". At the top left, there is a search bar with the placeholder "Birthday". Below it, the heading "Current Reservations" is displayed. Two reservation cards are shown, each with a green gradient overlay. <ul style="list-style-type: none">Reservation ID - 34 (highlighted in green) - 3023-01-30 Parvudhi's 25th Birthday Included in 25th Birthday Package Rs. 50000.00 Per Package Koneechchi Muthukudo Rs. 50000.00 Per Package Status: <div style="width: 100%;">100%</div> Payments: <div style="width: 100%;">100%</div> View ReservationReservation ID - 58 (highlighted in pink) - 3023-01-30 Sehansa Birthday Included in 25th Birthday Package Rs. 50000.00 Per Package Koneechchi Muthukudo Rs. 50000.00 Per Package Status: <div style="width: 0%;">0%</div> Payments: <div style="width: 0%;">0%</div> View Reservation The screenshot shows a purple vertical bar on the right side of the interface.				

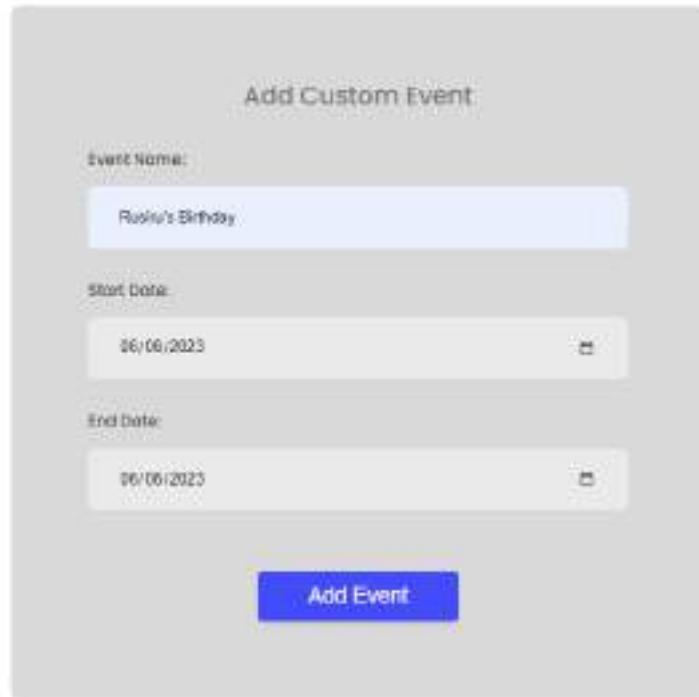
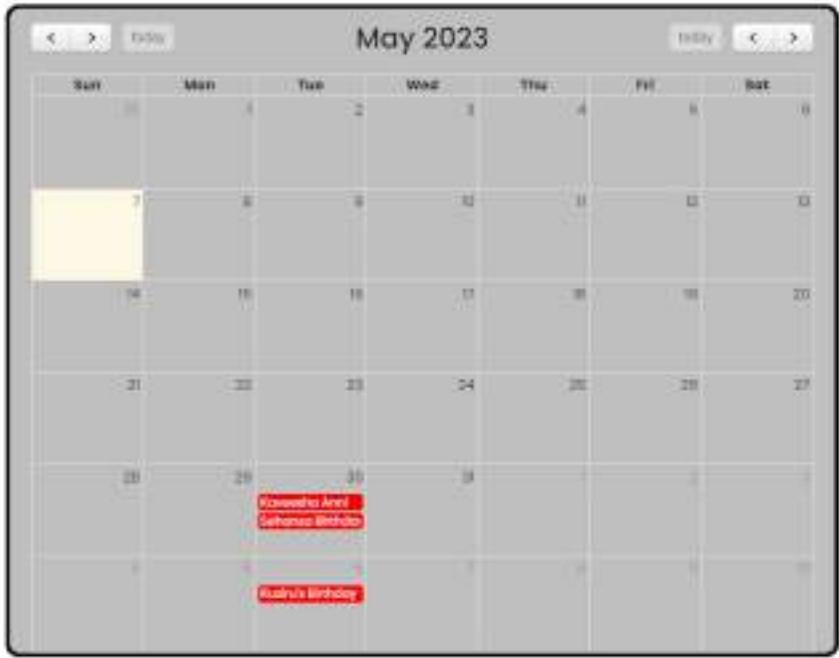
Test case 25

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Decline” in View on the Reservation Log				Success ▾
Steps of Process				
Sign in to Decoration Company dashboard → Click on ‘Reservation Log’ in the header → Search a value → Display relevant filtered data				
 <p>The screenshot shows the 'Reservation Log' section of a web application. At the top, there is a search bar with the placeholder 'Birthday'. Below it, a heading 'Current Reservations' is followed by two cards representing reservations:</p> <ul style="list-style-type: none">Reservation ID - 34 (highlighted with a green gradient overlay) - 3023-01-30 Name: Parvudhi's 25th Birthday Included in 25th Birthday Package 100.00.00 Koneechchi Nutukkudu 100.0000.00 Per Package Status: <div style="width: 100%;">100%</div> Payments: <div style="width: 100%;">100%</div> View ReservationReservation ID - 50 (highlighted with a pink gradient overlay) - 3023-01-30 Name: Sehansa Birthday Included in 25th Birthday Package 100.00.00 Koneechchi Nutukkudu 100.0000.00 Per Package Status: <div style="width: 0%;">0%</div> Payments: <div style="width: 0%;">0%</div> View Reservation				

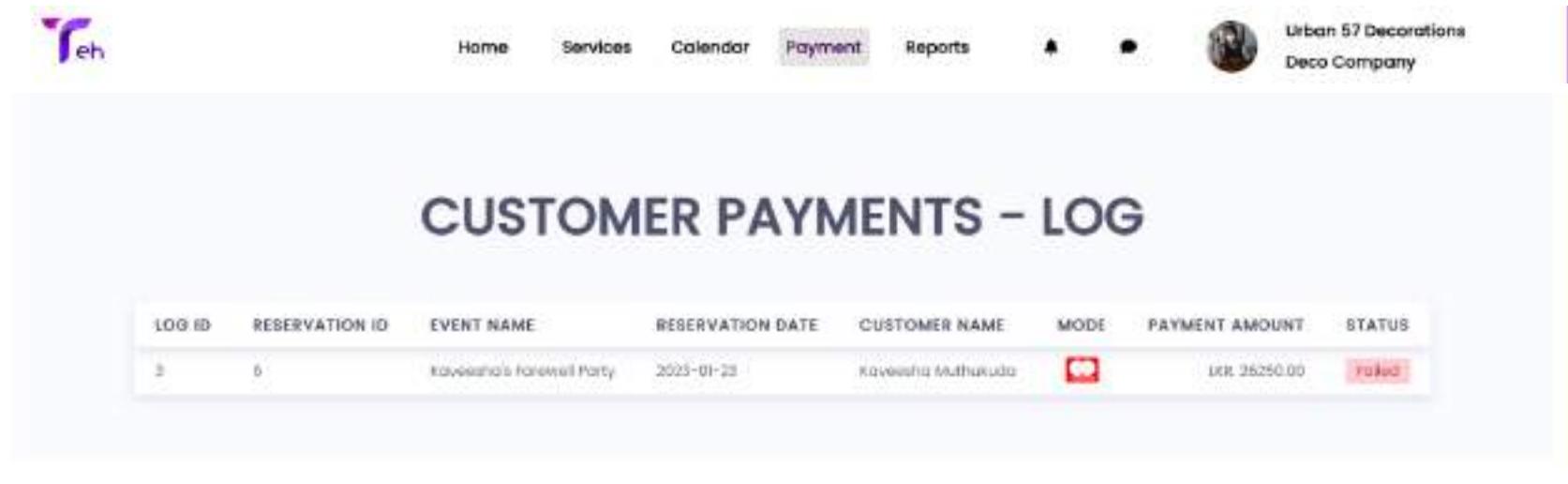
Test case 26

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Calendar” in the header	None	Display all reservation dates according to the user role	Display all reservation dates according to the user role	Success ▾
Steps of Process				
Sign in to Decoration Company dashboard → Click on ‘Calendar’ in the header				
	 A screenshot of a web-based application interface. At the top, there is a navigation bar with links for Home, Services, Calendar (which is highlighted in blue), Payment, and Reports. To the right of the navigation are user profile icons and the text "Urban 57 Decorations Deco Company". Below the navigation is a large calendar for May 2023. The calendar grid shows days from Monday to Sunday. A red rectangular box highlights the date May 20th, which has the text "Reservation Date" and "CONFIRMED" written on it. To the right of the calendar, a modal window titled "Add Custom Event" is open. It contains fields for "Event Name" (with placeholder "Enter Event Name..."), "Start Date" (set to "2023-05-20"), and "End Date" (set to "2023-05-20"). At the bottom of the modal is a blue "Add Event" button.			

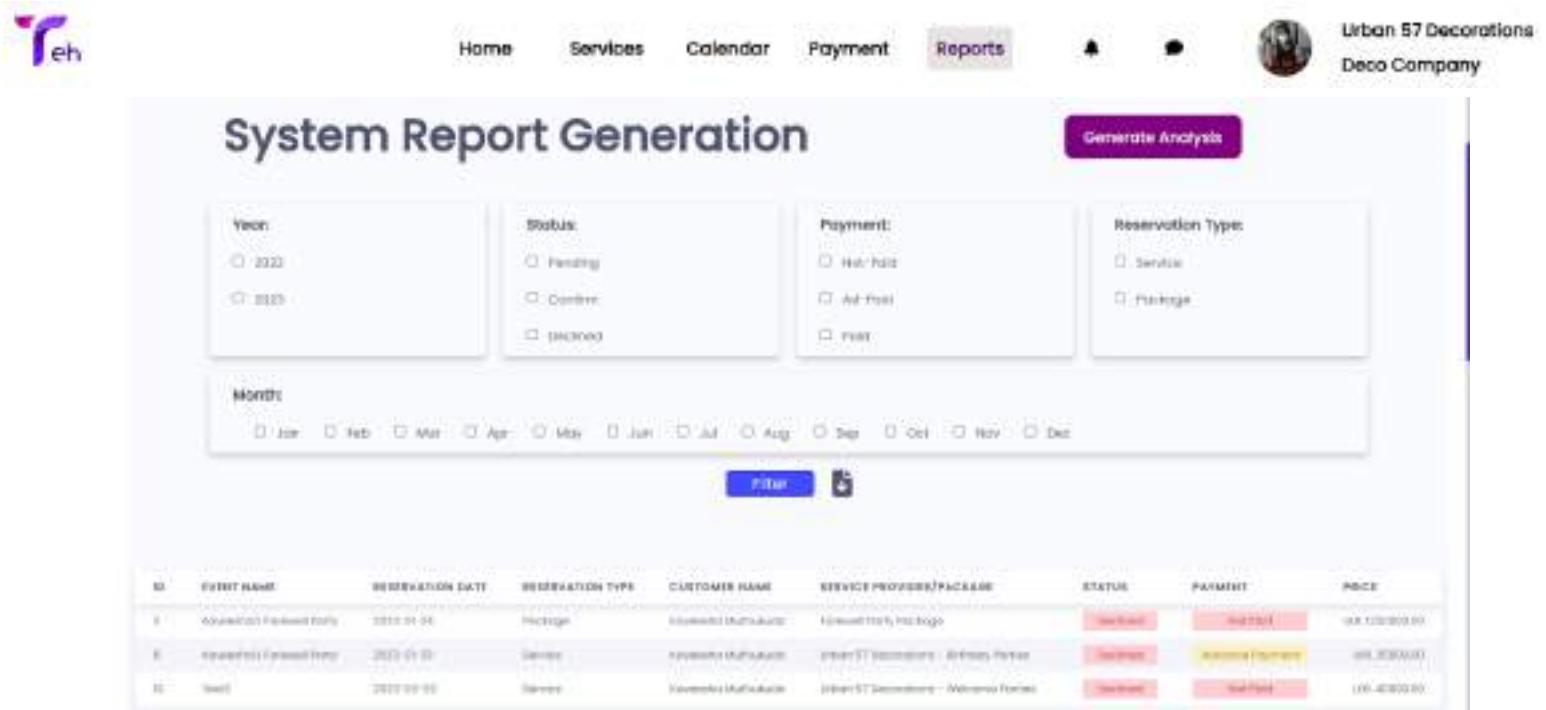
Test case 27

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Add custom event in the Calendar	Event Name and Start Date and End Date	Displays relevant events in the calendar	Displays relevant events in the calendar	Success ▾
Steps of Process				
Sign in to Decoration Company dashboard → Click on 'Calendar' in the header → Fill Add custom event form → Click on 'Add Event'				
 				

Test case 28

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'Payment' in the header	None	Display payment details according to the user role	Display payment details according to the user role	Success ▾
Steps of Process				
Sign in to Decoration Company dashboard → Click on 'Payment' in the header				
 <p>The screenshot shows the 'Customer Payments - Log' section of the dashboard. At the top, there is a navigation bar with links for Home, Services, Calendar, Payment (which is highlighted in purple), Reports, and a user profile. Below the navigation, the title 'CUSTOMER PAYMENTS - LOG' is displayed in large, bold, dark blue letters. A table below the title lists payment logs. The columns are labeled: LOG ID, RESERVATION ID, EVENT NAME, RESERVATION DATE, CUSTOMER NAME, MODE, PAYMENT AMOUNT, and STATUS. One row is visible in the table, showing a log entry for reservation ID 6, event name 'Kavishna's farewell Party', date 2023-01-28, customer name 'Kavishna Muthukudo', mode 'UPI', amount 'INR 26250.00', and status 'PENDING'.</p>				

Test case 29

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status																																				
Click on “Reports” in the header	None	Display all reservation details and can view the filtering data	Display all reservation details and can view the filtering data	Success ▾																																				
Steps of Process																																								
Sign in to Decoration Company dashboard → Click on ‘Reports’ in the header																																								
 <table border="1" data-bbox="380 1207 1689 1354"> <thead> <tr> <th>ID</th> <th>FIRST NAME</th> <th>RESERVATION DATE</th> <th>RESERVATION TYPE</th> <th>CUSTOMER NAME</th> <th>SERVICE PROVIDER/PACKAGE</th> <th>STATUS</th> <th>PAYMENT</th> <th>PRICE</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Akashika Prakash Ray</td> <td>2023-01-01</td> <td>Holiday</td> <td>Kalyanika Muthukumar</td> <td>Harvest Party Package</td> <td>Booked</td> <td>Not Paid</td> <td>Rs. 120000.00</td> </tr> <tr> <td>2</td> <td>Akashika Prakash Ray</td> <td>2023-01-01</td> <td>Service</td> <td>Kalyanika Muthukumar</td> <td>Urban ST Decorations - Artistry Person</td> <td>Booked</td> <td>Advance Payment</td> <td>Rs. 30000.00</td> </tr> <tr> <td>3</td> <td>Varshini</td> <td>2023-01-01</td> <td>Service</td> <td>Kalyanika Muthukumar</td> <td>Urban ST Decorations - Wedding Planner</td> <td>Booked</td> <td>Not Paid</td> <td>Rs. 40000.00</td> </tr> </tbody> </table>					ID	FIRST NAME	RESERVATION DATE	RESERVATION TYPE	CUSTOMER NAME	SERVICE PROVIDER/PACKAGE	STATUS	PAYMENT	PRICE	1	Akashika Prakash Ray	2023-01-01	Holiday	Kalyanika Muthukumar	Harvest Party Package	Booked	Not Paid	Rs. 120000.00	2	Akashika Prakash Ray	2023-01-01	Service	Kalyanika Muthukumar	Urban ST Decorations - Artistry Person	Booked	Advance Payment	Rs. 30000.00	3	Varshini	2023-01-01	Service	Kalyanika Muthukumar	Urban ST Decorations - Wedding Planner	Booked	Not Paid	Rs. 40000.00
ID	FIRST NAME	RESERVATION DATE	RESERVATION TYPE	CUSTOMER NAME	SERVICE PROVIDER/PACKAGE	STATUS	PAYMENT	PRICE																																
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2	Akashika Prakash Ray	2023-01-01	Service	Kalyanika Muthukumar	Urban ST Decorations - Artistry Person	Booked	Advance Payment	Rs. 30000.00																																
3	Varshini	2023-01-01	Service	Kalyanika Muthukumar	Urban ST Decorations - Wedding Planner	Booked	Not Paid	Rs. 40000.00																																

Test case 30

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'Generate Analysis' in the reports page	Start date and End date	Display the monthly income and reservations	Display the monthly income and reservations	Success ▾
Steps of Process				
Sign in to Decoration Company dashboard → Click on 'Reports' in the header → Click on 'Generate Analysis'				
				

Test case 31

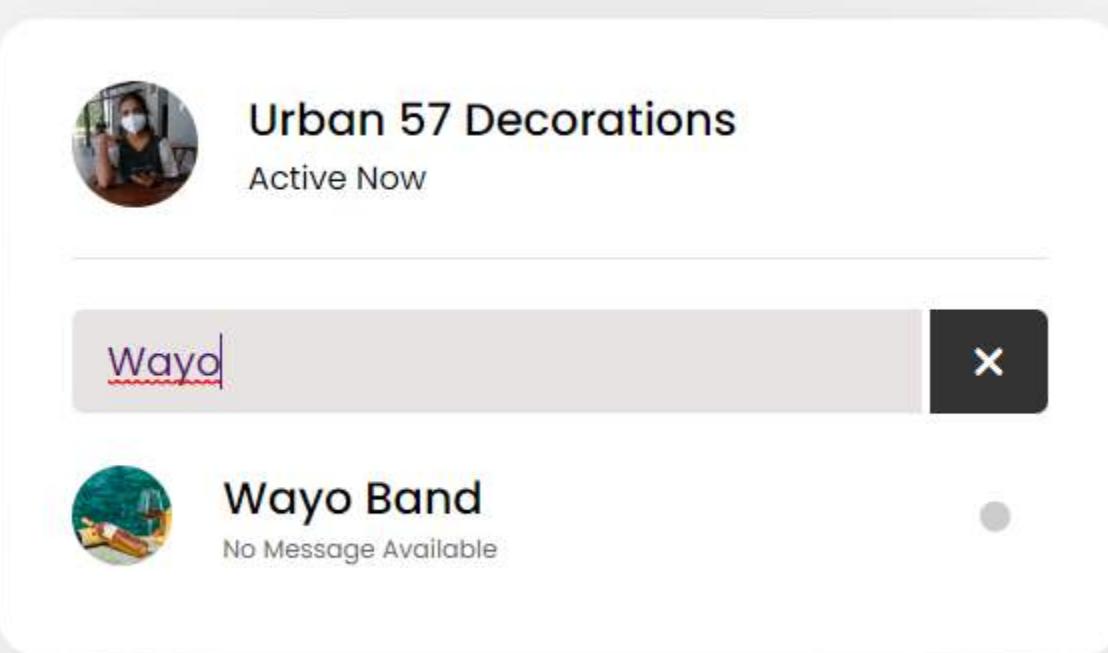
Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on Chat icon in the header	None	Display chat	Display chat	Success ▾

Steps of Process

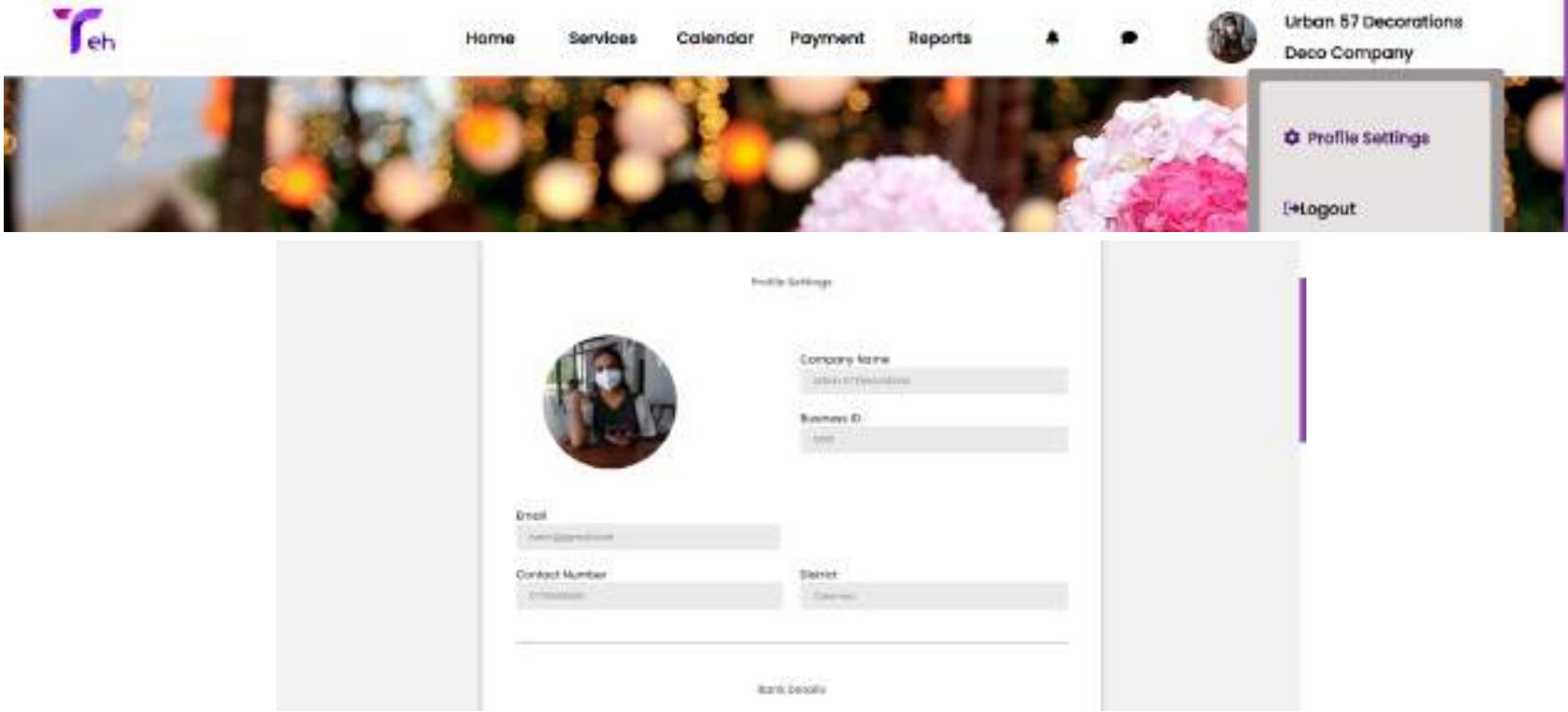
Sign in to Decoration Company dashboard → Click on Chat icon in the header

The screenshot shows a web application interface for a decoration company. At the top, there is a navigation bar with links for Home, Services, Calendar, Payment, Reports, and a user profile. A purple notification bell icon is visible. On the right side, the company name "Urban 57 Decorations Deco Company" is displayed next to a profile picture. Below the navigation bar, a large white pop-up window is centered on the screen. This window has a header section showing a profile picture and the text "Urban 57 Decorations" and "Active Now". Below this, there is a search bar labeled "Select An User To Start Chat" with a magnifying glass icon. A list of users is displayed, each with a small profile picture, their name, and a status message. The users listed are: Chamila Amarathunga (Idle), Kaveesha Muthukuda (Idle), Saneru Akarawita (No Unread Messages), Wayo Band (No Unread Messages), and Red Ants Photography (Idle). At the bottom of the pop-up, there are two buttons: "SEARCH" and "CLEAR". The background of the page is light gray, and the overall layout is clean and modern.

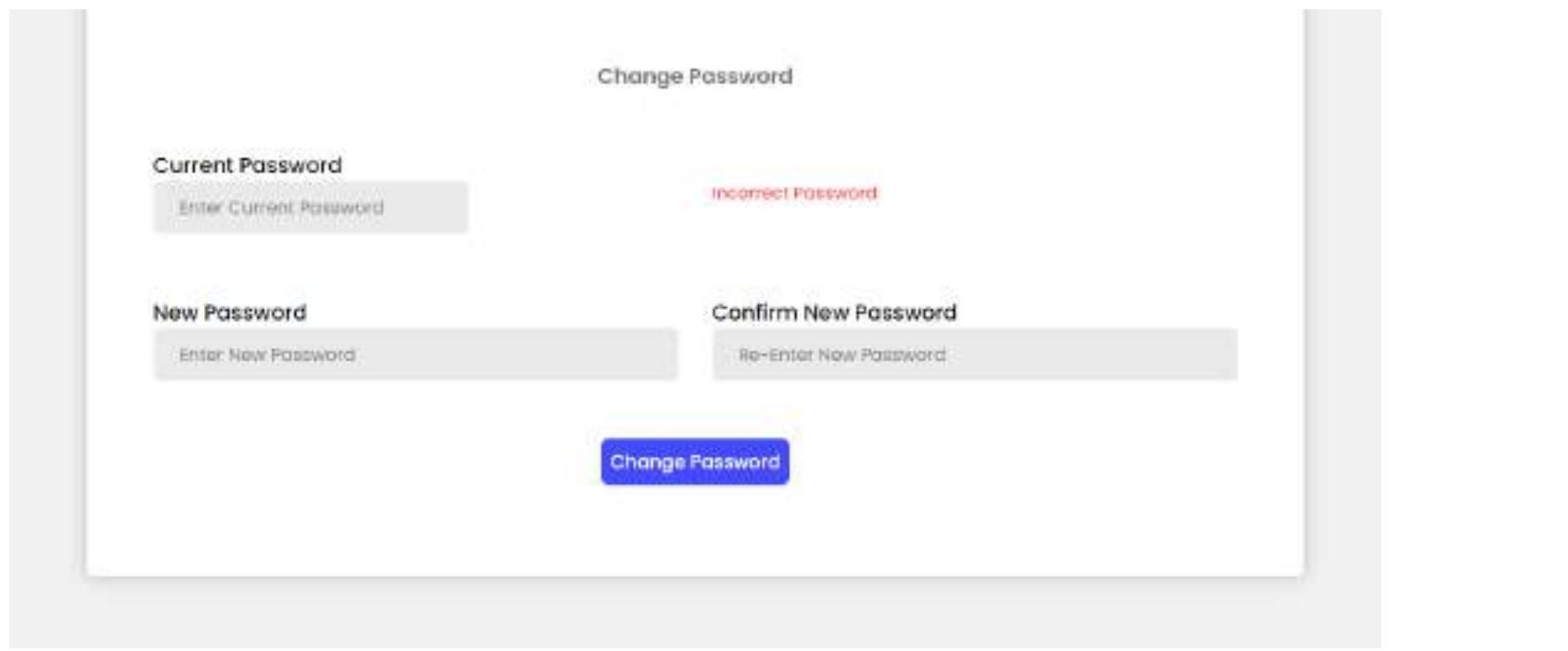
Test case 32

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'Search' icon in the chat	Search Data	Display relevant user's chat	Display relevant user's chat	Success ▾
Steps of Process				
Sign in to Decoration Company dashboard → Click on Chat icon in the header → Click on Select search icon → Enter Search Data				
				

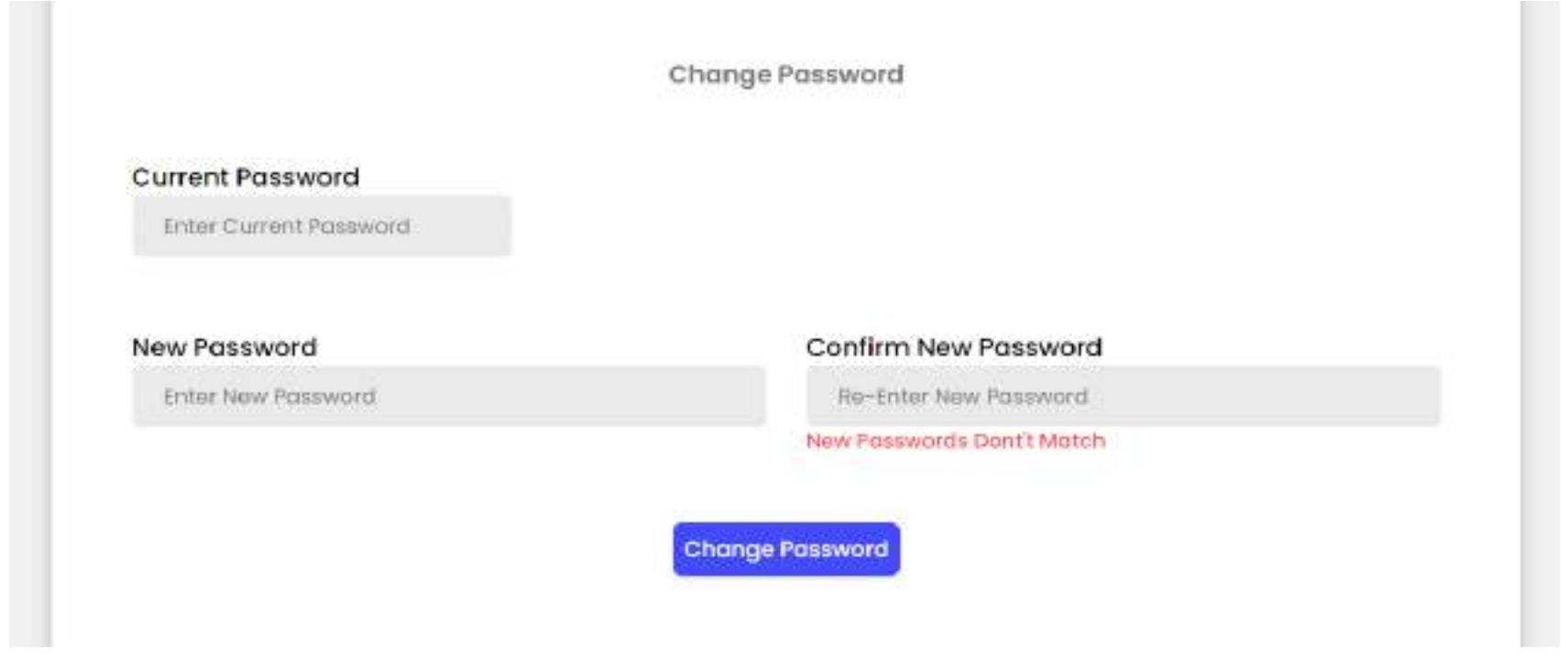
Test case 33

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'Profile Settings' in the header	None	Display all profile details and change password option	Display all profile details and change password option	Success ▾
Steps of Process				
Sign in to Decoration Company dashboard → Click on 'Profile Settings' in the header				
 A screenshot of a web application for 'Urban 57 Decorations Deco Company'. At the top, there's a navigation bar with links for Home, Services, Calendar, Payment, and Reports. On the far right of the header, there's a user profile icon and the text 'Urban 57 Decorations Deco Company'. A dropdown menu is open from the profile icon, showing options for 'Profile Settings' (which is highlighted with a blue circle) and 'Logout'. Below the header, the main content area shows a blurred background image of flowers. In the foreground, a modal window titled 'Profile Settings' is displayed. It contains fields for 'Company Name' (set to 'Urban 57 Decorations'), 'Business ID' (set to '12345'), 'Email' (set to 'info@decocompany.com'), 'Contact Number' (set to '0123456789'), and 'Street' (set to '123 Main Street'). There are also 'Edit Details' and 'Save' buttons at the bottom of the modal.				

Test case 34

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Change password	Incorrect current password	Display error message	Display error message	Failure ▾
Steps of Process				
Sign in to Decoration Company dashboard → Click on 'Profile Settings' in the header → Enter invalid current password → Click 'Change Password'				
 A screenshot of a 'Change Password' form. At the top, it says 'Change Password'. Below that, there's a 'Current Password' field with the placeholder 'Enter Current Password'. To the right of this field, the text 'Incorrect Password' is displayed in red. Below the current password field are two more fields: 'New Password' (placeholder 'Enter New Password') and 'Confirm New Password' (placeholder 'Re-Enter New Password'). At the bottom of the form is a blue 'Change Password' button.				

Test case 35

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Change password	Different new password and confirm new password	Display error message	Display error message	Failure ▾
Steps of Process				
Sign in to Decoration Company dashboard → Click on 'Profile Settings' in the header → Enter different new password and confirm new password → Click 'Change Password'				
 <p>The screenshot shows a 'Change Password' form. It has four input fields: 'Current Password' (gray placeholder), 'New Password' (gray placeholder), 'Confirm New Password' (gray placeholder), and a red error message 'New Passwords Don't Match'. A blue 'Change Password' button is at the bottom.</p>				

Test case 36

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Change password	Enter valid data	Successfully changed password	Successfully changed password	Success ▾

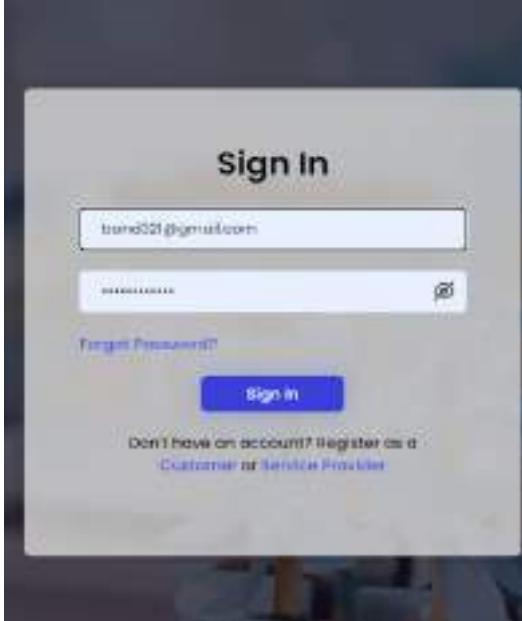
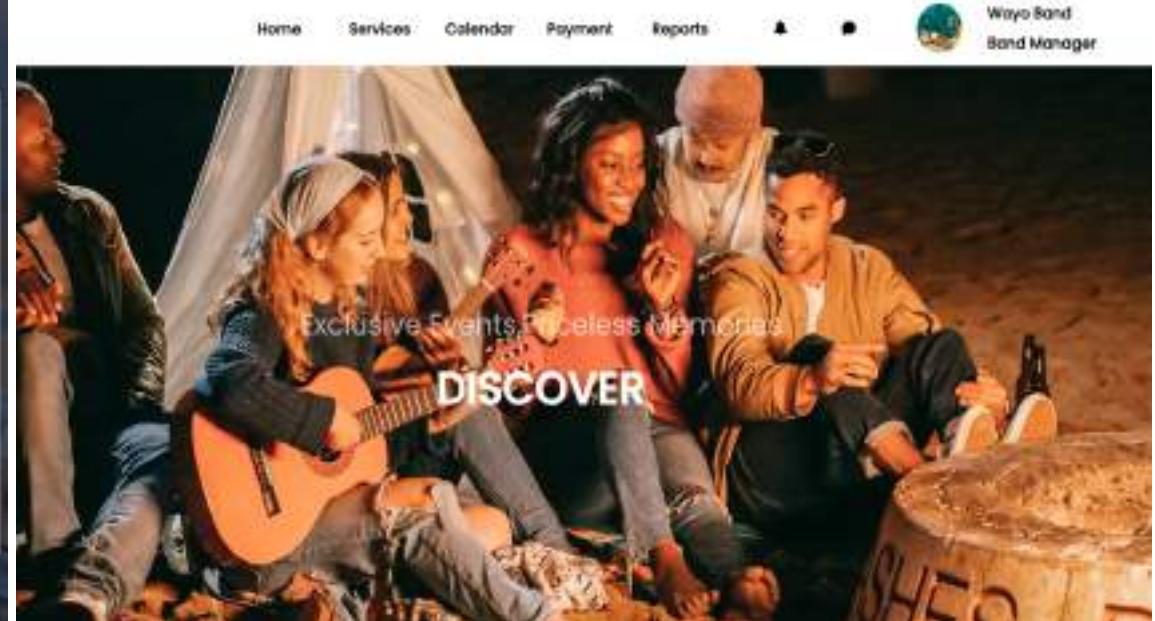
Steps of Process

Sign in to Decoration Company dashboard → Click on 'Profile Settings' in the header → Enter valid valid → Click 'Change Password'

The screenshot shows a 'Change Password' form on a mobile device. At the top center is the title 'Change Password'. Below it are three input fields: 'Current Password' with placeholder 'Enter Current Password', 'New Password' with placeholder 'Enter New Password', and 'Confirm New Password' with placeholder 'Re-Enter New Password'. At the bottom center is a blue rectangular button labeled 'Change Password'.

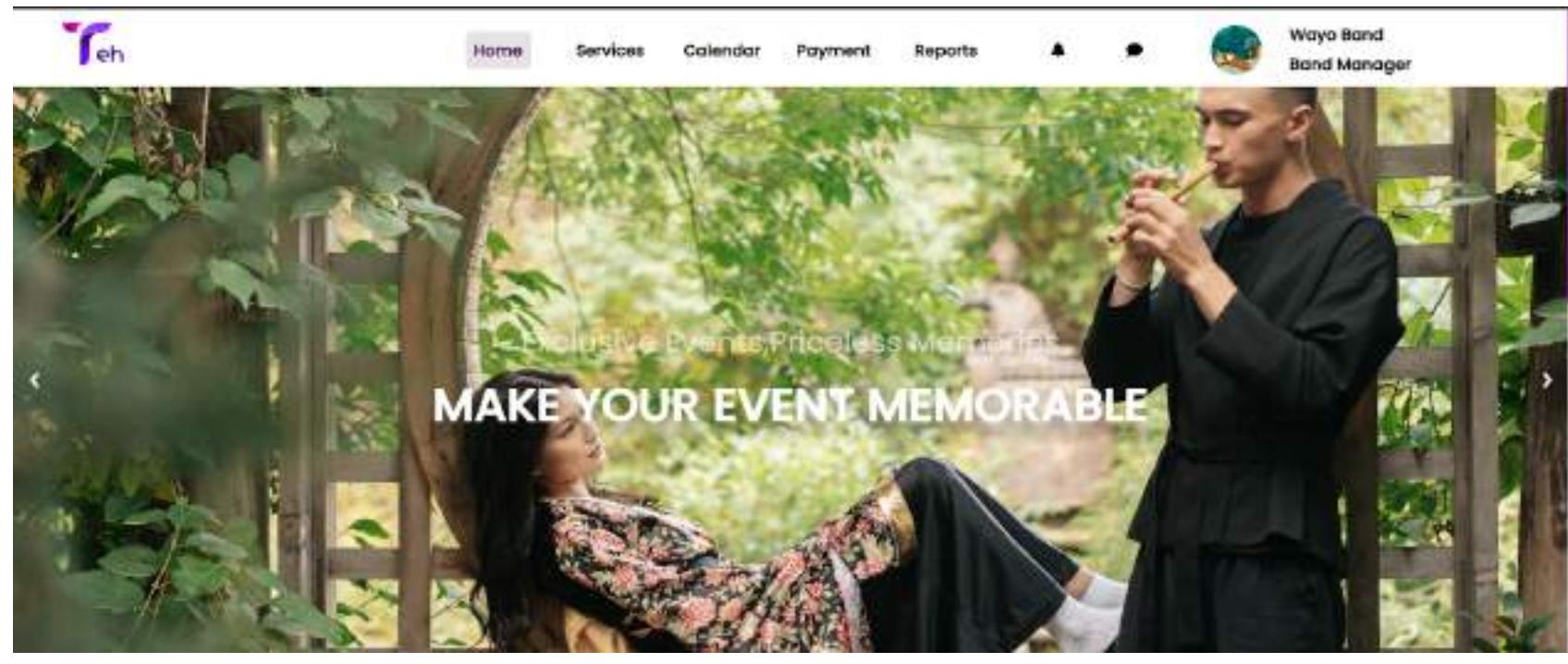
User Type: Service Provider (Band) - Chirasi

Test case 01

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Sign in as Band Manager User role	Valid username and password	Successfully signed in as Band Manager.	Successfully signed in as Band Manager.	Success ▾
Steps of Process				
Provide valid email and password → click “sign in”				
		 <p>Home Services Calendar Payment Reports</p> <p>Woyo Band Band Manager</p> <p>EXCLUSIVE EVENTS, PRICELESS MEMORIES</p> <p>DISCOVER</p>		

Test case 02

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Home” in the header	none	Direct to the Homepage of the band manager user role.	Direct to the Homepage of the band manager user role.	Success ▾
Steps of Process				
Sign in to the band Manager dashboard → Click on the “Home” in the header				



Test case 03

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “View bands” in the header	none	Direct to the View All Venues Page.	Direct to the View All Venues Page.	Success ▾

Steps of Process

Sign in to the band Manager dashboard → Click on the “View bands” in the header

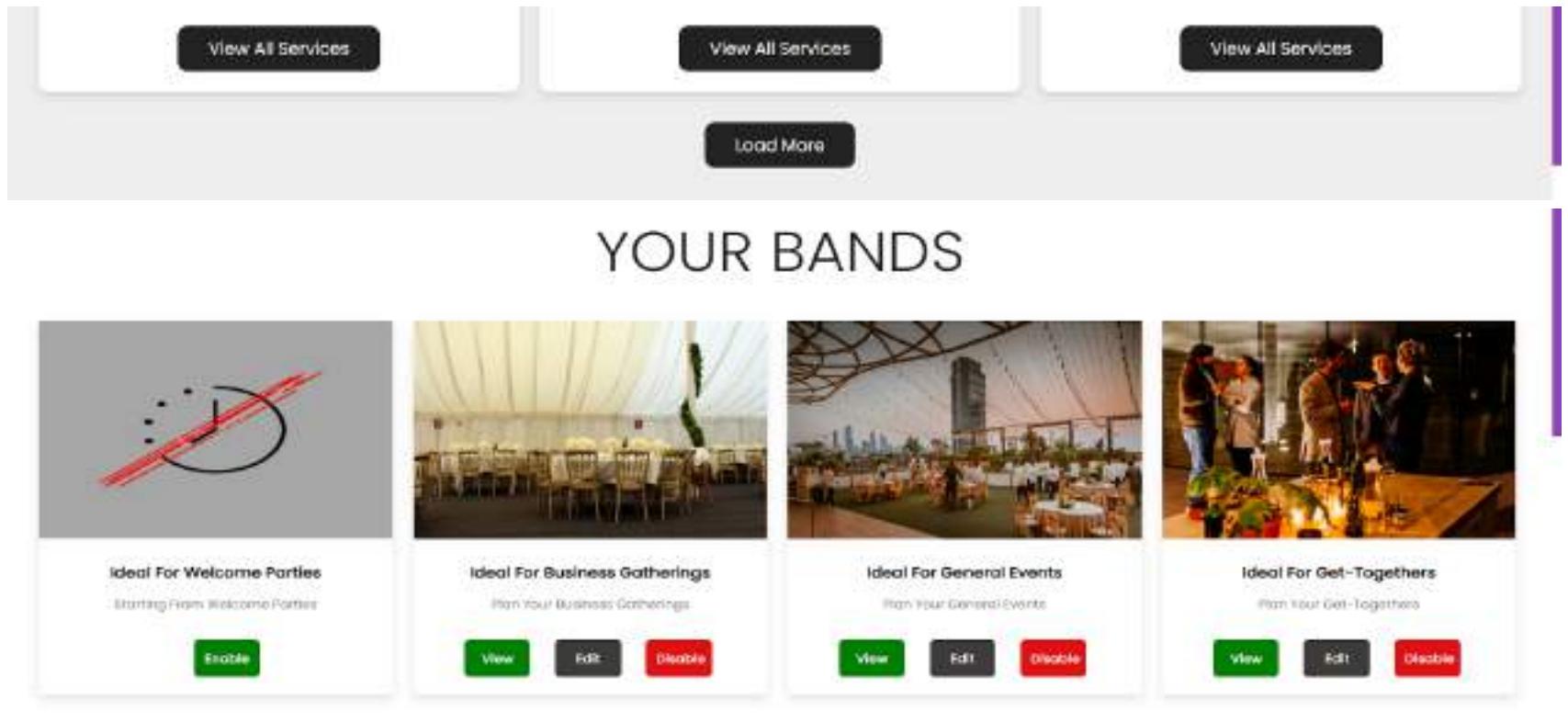
The screenshot shows the Wayo Band Band Manager dashboard. At the top, there is a navigation bar with links for Home, Services, Calendar, Payment, Reports, and a user profile icon labeled "Wayo Band Band Manager". Below the navigation bar, the main heading "YOUR BANDS" is displayed. Underneath this heading, there are four cards, each representing a different type of event venue:

- Ideal For Welcome Parties**: Shows a small icon of a person at a welcome party. Below the icon, it says "Starting From Welcome Parties". It includes three buttons: "Enable" (green), "View" (green), and "Disable" (red).
- Ideal For Business Gatherings**: Shows a large hall with many tables and chairs. Below the icon, it says "From Your Business Gatherings". It includes three buttons: "View" (green), "Edit" (black), and "Disable" (red).
- Ideal For General Events**: Shows a large outdoor event space with tables and chairs under a tent. Below the icon, it says "From Your General Events". It includes three buttons: "View" (green), "Edit" (black), and "Disable" (red).
- Ideal For Get-Togethers**: Shows a group of people gathered around a table. Below the icon, it says "From Your Get-Togethers". It includes three buttons: "View" (green), "Edit" (black), and "Disable" (red).

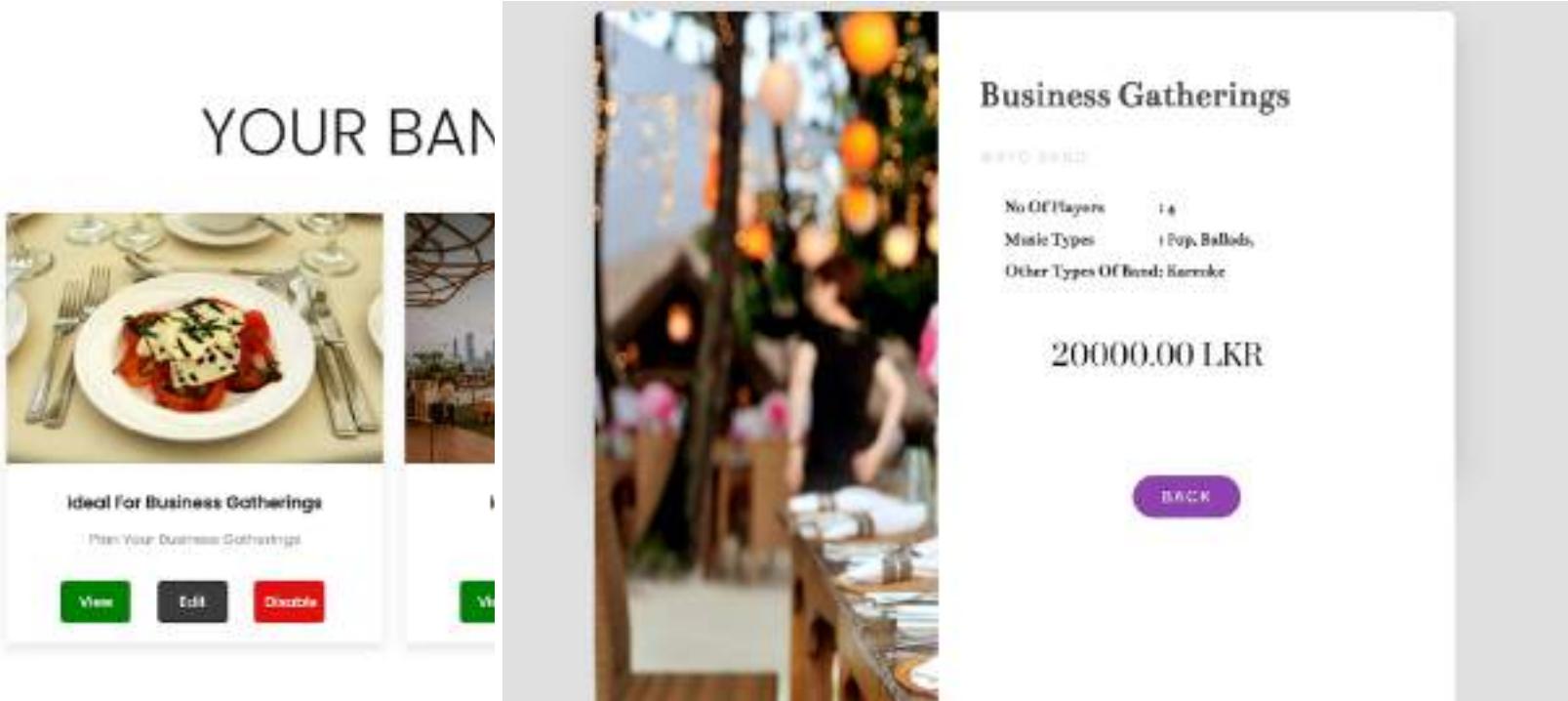
Test case 04

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “View All Services” in the home page	none	Direct to the View All Services Page.	Direct to the View All Services Page.	Success ▾
Steps of Process				
Sign in to the band Manager dashboard → Click on the “View All Services” in the home page				
 <p>YOUR BAND SERVICES</p> <p>Special For Birthday Parties View All Services</p> <p>For Special Night Functions View All Services</p> <p>For special Anniversary Parties View All Services</p>				
 <p>YOUR BANDS</p> <p>Ideal For Welcome Parties Starting From Welcome Parties Enable</p> <p>Ideal For Business Gatherings From Your Business Gatherings View Edit Disable</p> <p>Ideal For General Events From Your General Events View Edit Disable</p> <p>Ideal For Get-Togethers From Your Get-Togethers View Edit Disable</p>				

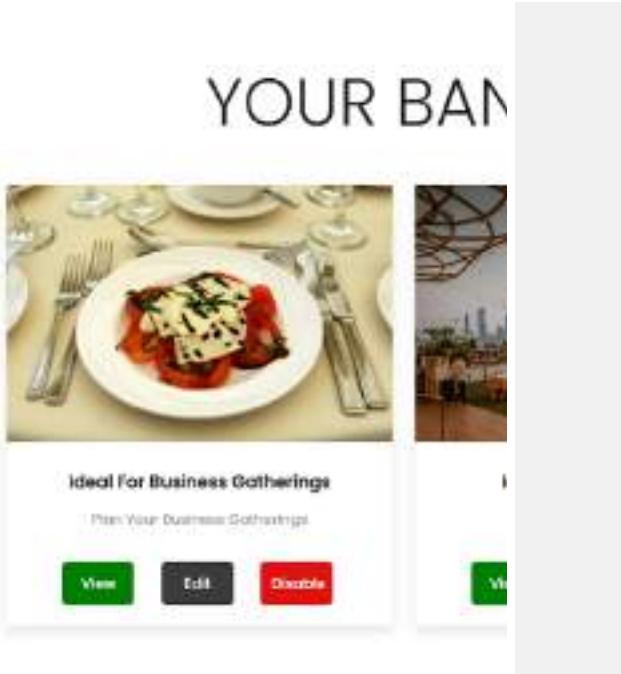
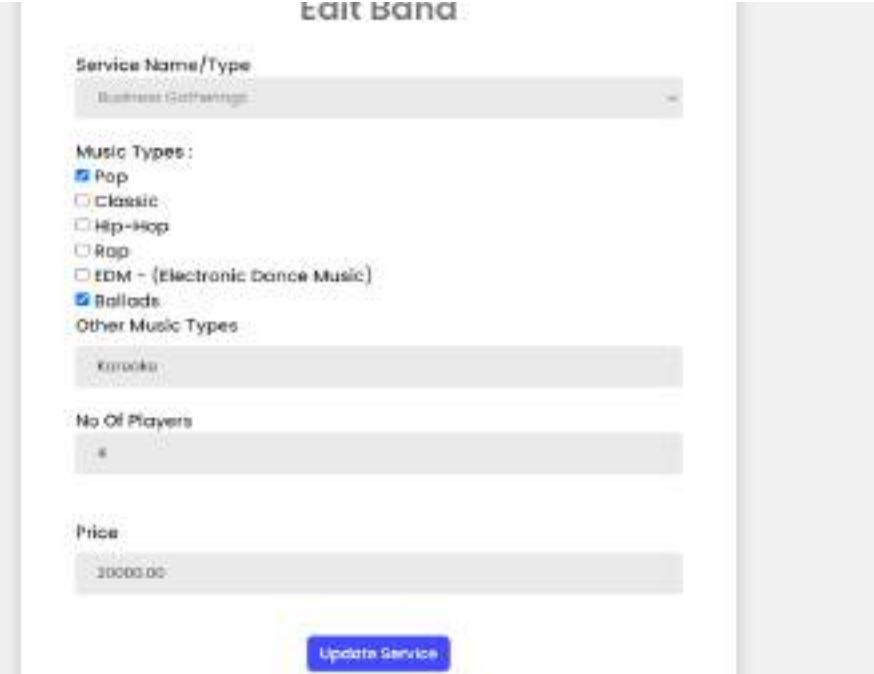
Test case 05

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Load More” in the home page	none	Direct to the View All Services Page.	Direct to the View All Services Page.	Success ▾
Steps of Process				
Sign in to the Band Manager dashboard → Click on the “Load More” in the home page				
				

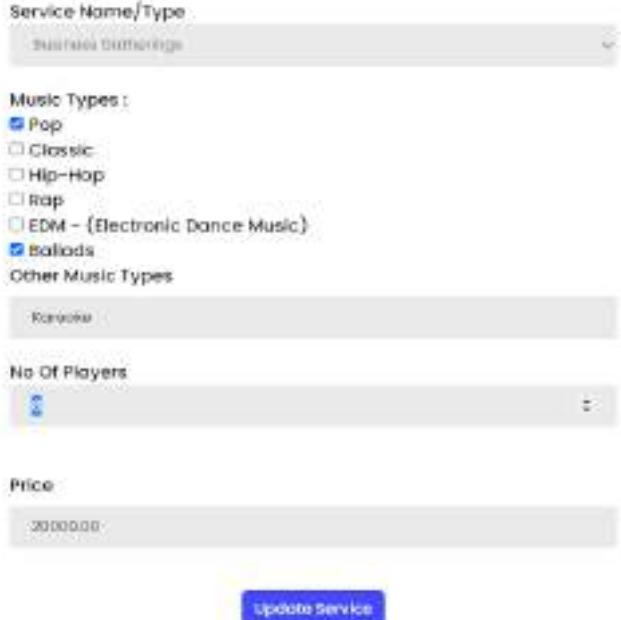
Test case 06

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on the “View” button in each one of the band services.	none	Display all details about the band service.	Display all details about the band service.	Success ▾
Steps of Process				
Sign in to the Band Manager dashboard → Click the “Load More” in the Home page → Click on the “view” button in each one of the band services.				
 <p>The screenshot shows a band service card for "Business Gatherings". The card features a large image of a meal, the title "YOUR BAND", and a brief description: "Ideal For Business Gatherings". It includes three buttons: "View", "Edit", and "Disable". To the right of the card, a larger modal window is open, displaying detailed information about the service: "Business Gatherings", "INFO", "No Of Players: 14", "Music Types: Pop, Ballads", "Other Types Of Band: Karaoke", and a price of "20000.00 LKR". A "BACK" button is at the bottom of the modal.</p>				

Test case 07

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on the “Edit” button in each one of the band Service.	none	Display all details about the band Service.	Display all details about the band Service.	Success ▾
Steps of Process				
Sign in to the Band Manager dashboard → Click the “Load More” in the Home page → Click on the “Edit” button in each one of the band services.				
 				

Test case 08

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Edit band's details	Relevant Edited values	Update band details as last edited and direct to the view all services page.	Update band details as last edited redirect to the view all services page.	Success ▾
Steps of Process				
Sign in to the Band Manager dashboard → Click the Edit button → Edit values that you want to update → Click “Update Service” button				
				

Test case 09

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Disable currently service	none	Disable service.	Disable service.	Success ▾

Steps of Process

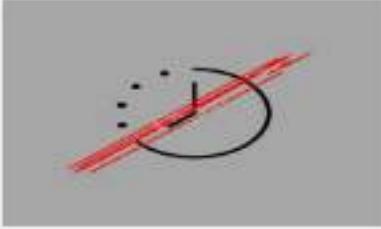
Sign in to the Band Manager dashboard → Click the “Load More” in the Home page → Click on the “Disable” button in each one of the band services.

The screenshot shows the Band Manager dashboard with the following layout:

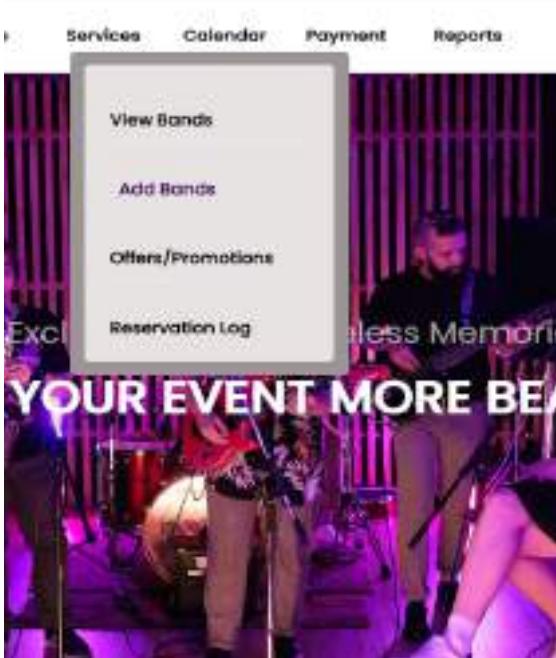
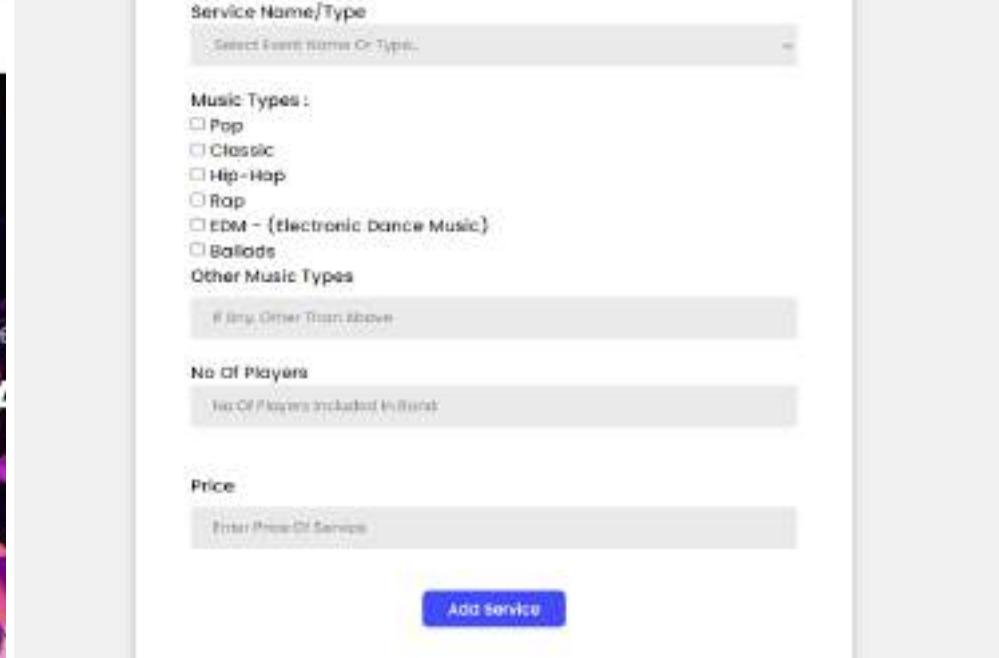
- Welcome Parties:** Shows a photo of a dinner table. Below it, the text "Ideal For Welcome Parties" and "Plan Your Welcome Parties". At the bottom are three buttons: "View" (green), "Edit" (grey), and "Disable" (red).
- Business Gatherings:** Shows a photo of a large hall with tables and chairs. Below it, the text "Ideal For Business Gatherings" and "Plan Your Business Gatherings". At the bottom are three buttons: "View" (green), "Edit" (grey), and "Disable" (red).
- General Events:** Shows a photo of an outdoor event under a tent. Below it, the text "Ideal For General Events" and "Plan Your General Events". At the bottom are three buttons: "View" (green), "Edit" (grey), and "Disable" (red).

A large red "X" is drawn over the "Disable" button of the first service card (Welcome Parties). The "Disable" button is also circled in black.

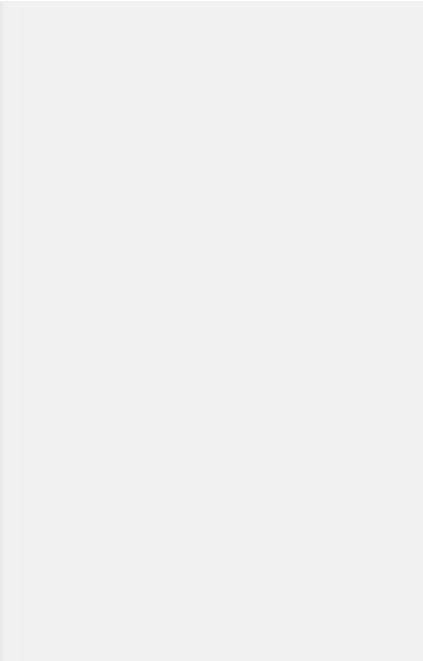
Test case 10

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Enable currently disabled service	none	Enable the previously disabled service.	Enable the previously disabled service.	Success ▾
Steps of Process				
Click the “Load More” in the Home page → Click on the “Enable” button in each one of the venues				
		 Ideal For Welcome Parties Plan Your Welcome Parties View Edit Disable	 Ideal For Business Gatherings Plan Your Business Gatherings View Edit Disable	 Ideal For Gen... Plan Your Gen... View Edit

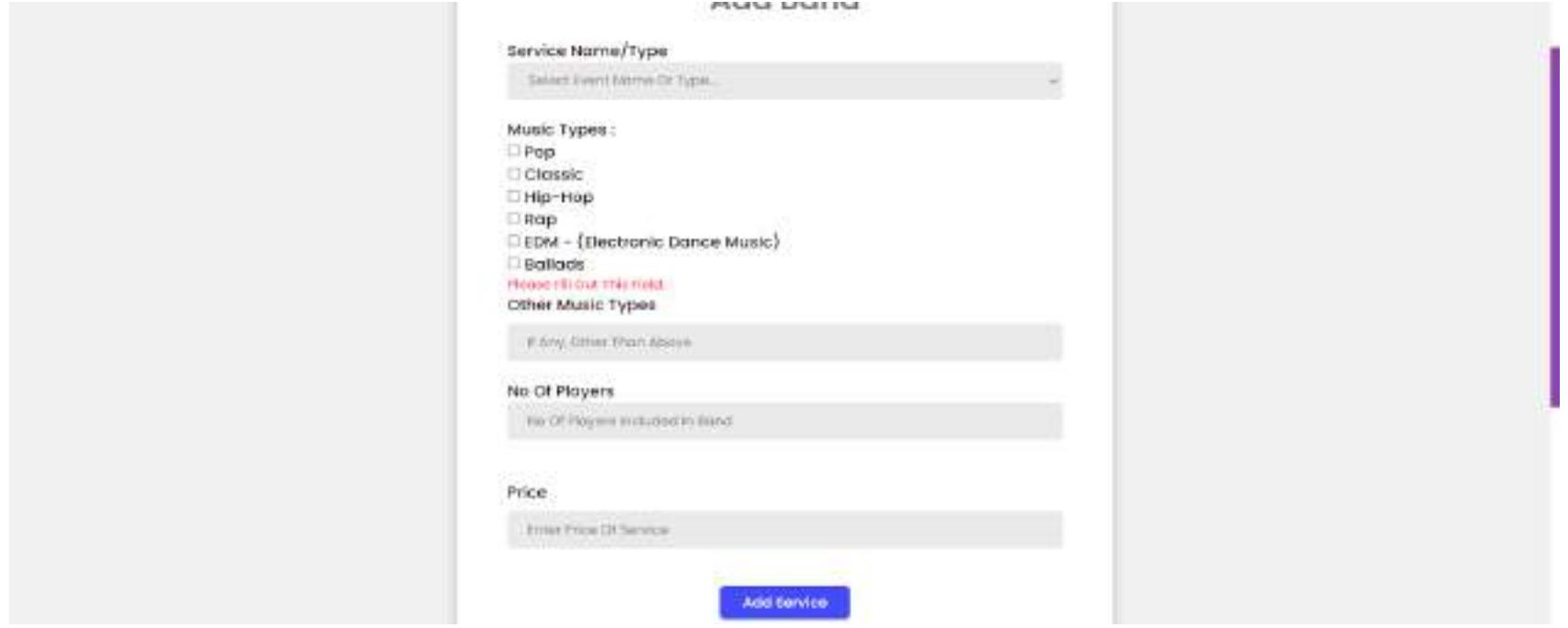
Test case 11

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click “Add Band” in the header.	none	Add a new band service.	Add a new band service.	Success ▾
Steps of Process				
Sign in to the band manager dashboard → Click on the “Add bands” in the header				
				

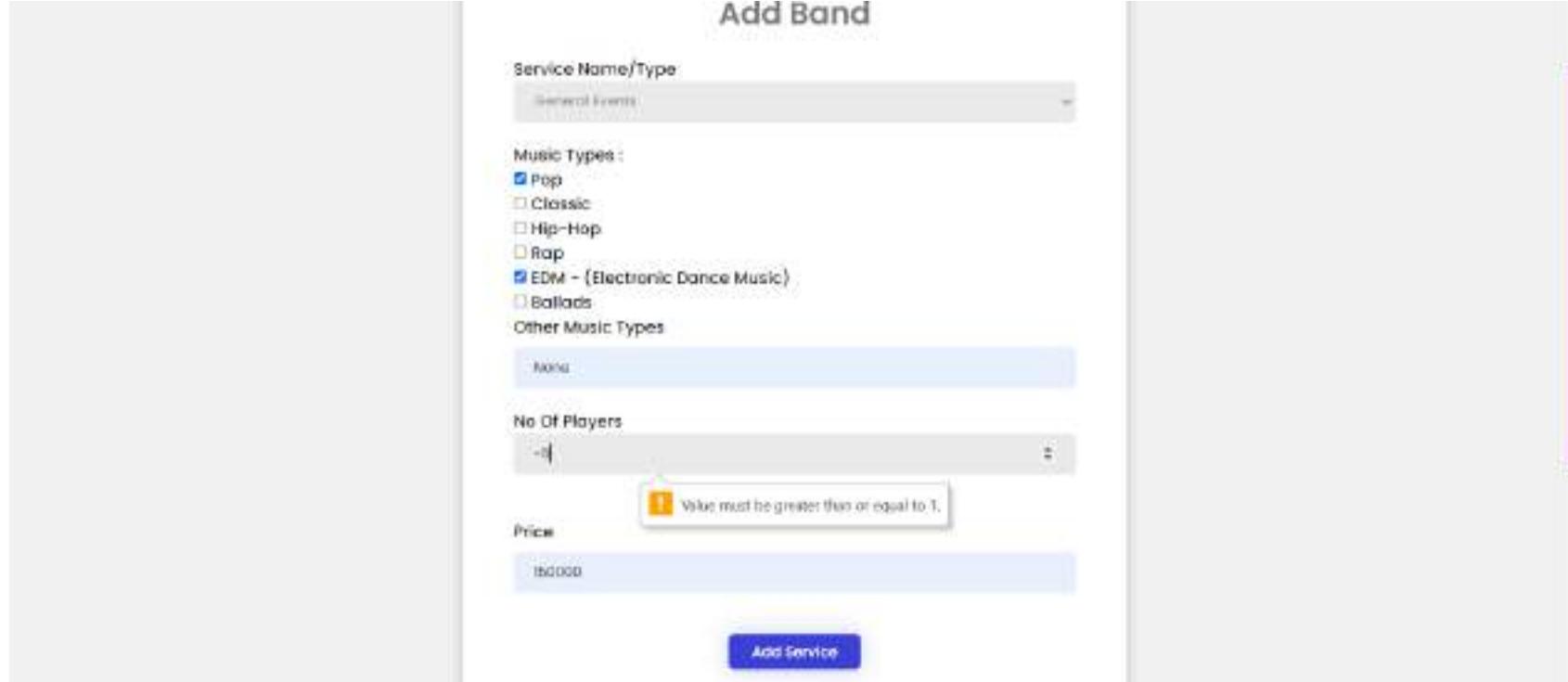
Test case 12

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click the “Add Service” button without entering any data in the Add bands form.	none	Display error message.	Display error message.	Failure ▾
Steps of Process				
Sign in to the band manager dashboard → Click on the “Add Bands” in the header→ Click “Add Service” Button.				
				

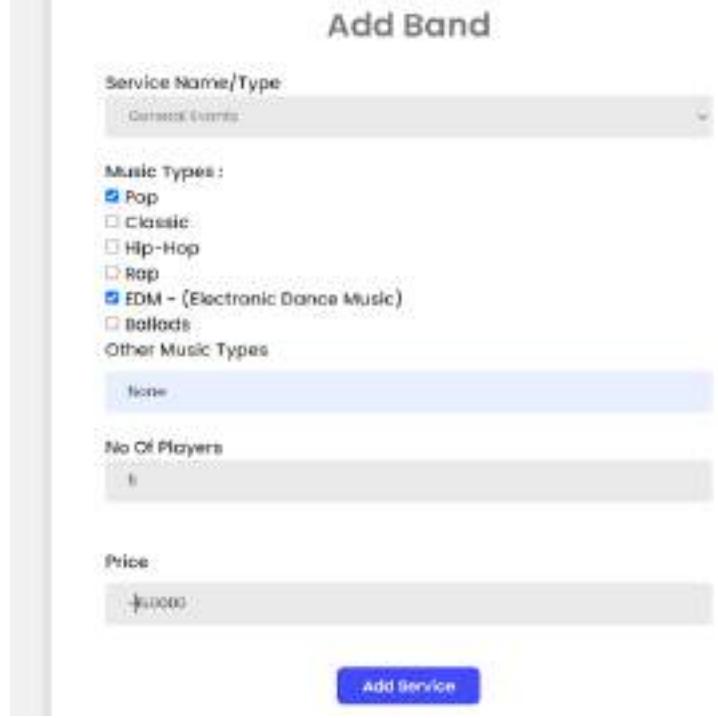
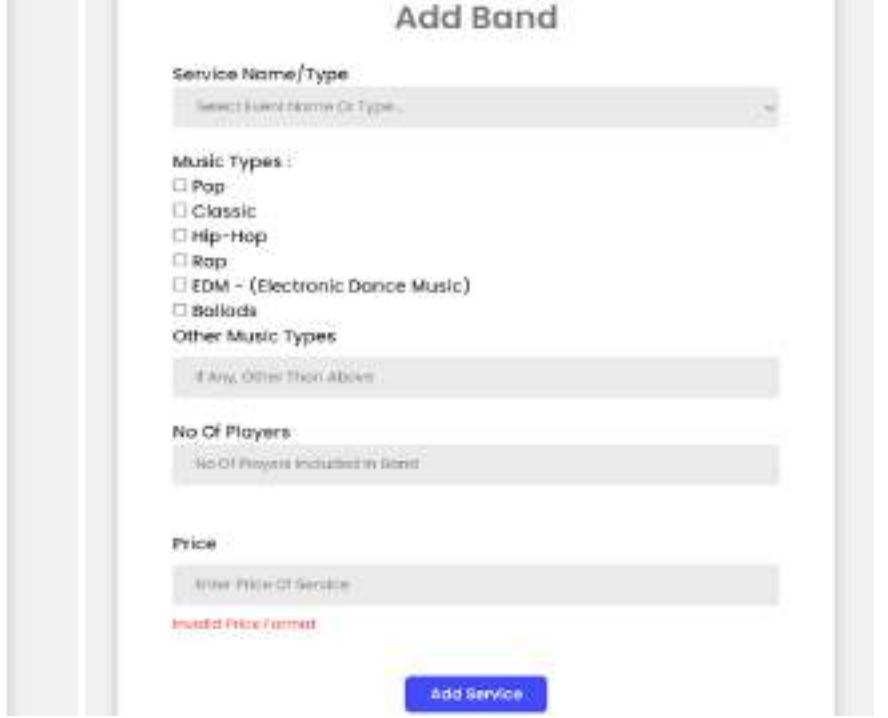
Test case 13

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Enter Invalid data for the Add Bands form.	Not select only music types and enter valid data for other fields.	Invalid error message display.	Invalid error message display..	Failure ▾
Steps of Process				
Sign in to the band manager dashboard → Click on the “Add Bands” in the header→Not select music types → Click “Add Service” Button.				
				

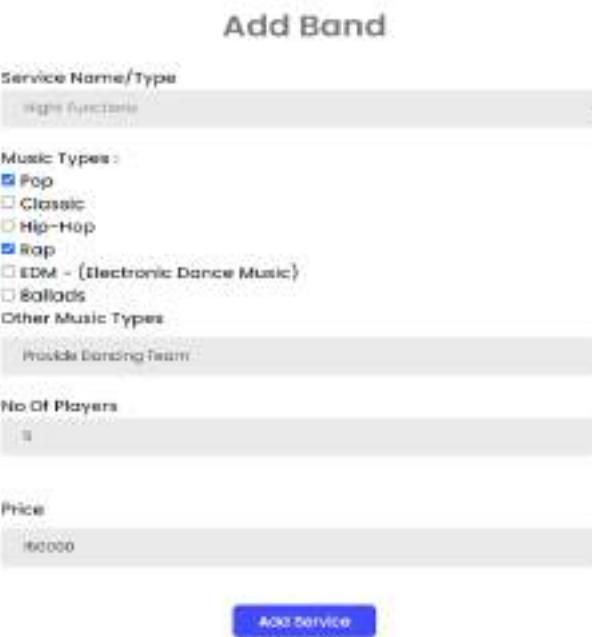
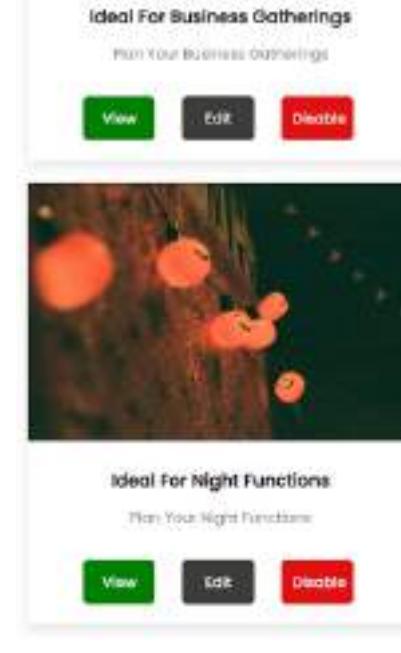
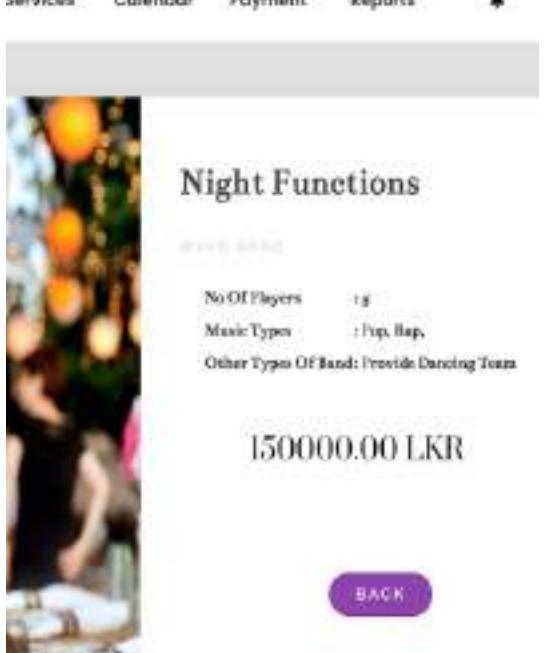
Test case 14

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Enter Invalid data for the Add Bands form.	Invalid No of Players.	Invalid error message display.	Invalid error message display..	Failure ▾
Steps of Process				
Sign in to the band manager dashboard → Click on the “Add Bands” in the header→Enter invalid no of players field → Click “Add Service” Button.				
 <p>The screenshot shows the 'Add Band' form. In the 'No Of Players' field, the value '-1' is entered, which is invalid. A yellow error message box appears below the field stating 'Value must be greater than or equal to 1.' The 'Add Service' button at the bottom is disabled.</p>				

Test case 15

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Enter Invalid data for the Add Bands form.	Invalid Price	Display error message.	Display error message.	Failure ▾
Steps of Process				
Sign in to the band manager dashboard → Click on the “Add Bands” in the header → Enter invalid price → Click “Add Service” Button.				
				

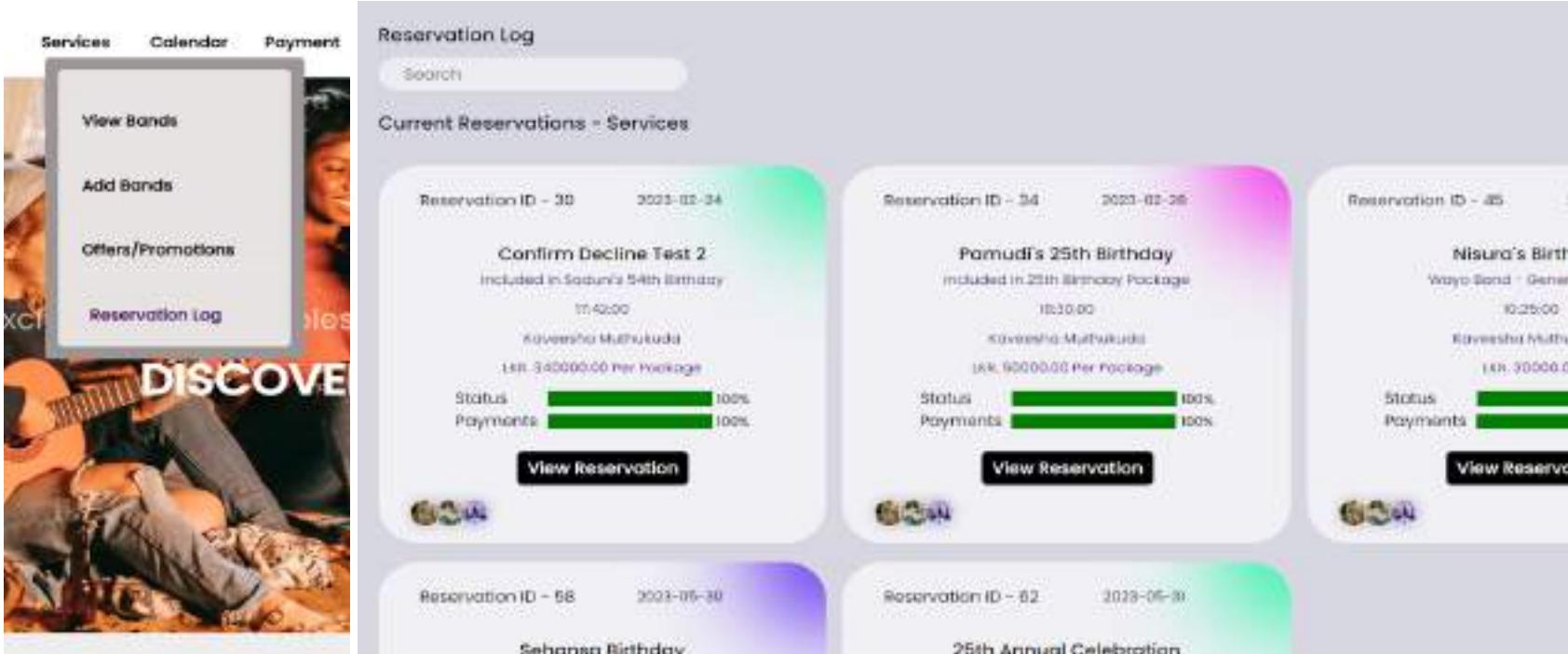
Test case 16

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Enter All Valid Data for the Add Band form	Valid relevant data	Successfully Add a new band service.	Successfully Add a new band service.	Success ▾
Steps of Process				
Sign in to the band manager dashboard → Click on the “Add Bands” in the header → Enter valid data → Click “Add Service” Button.				
  				

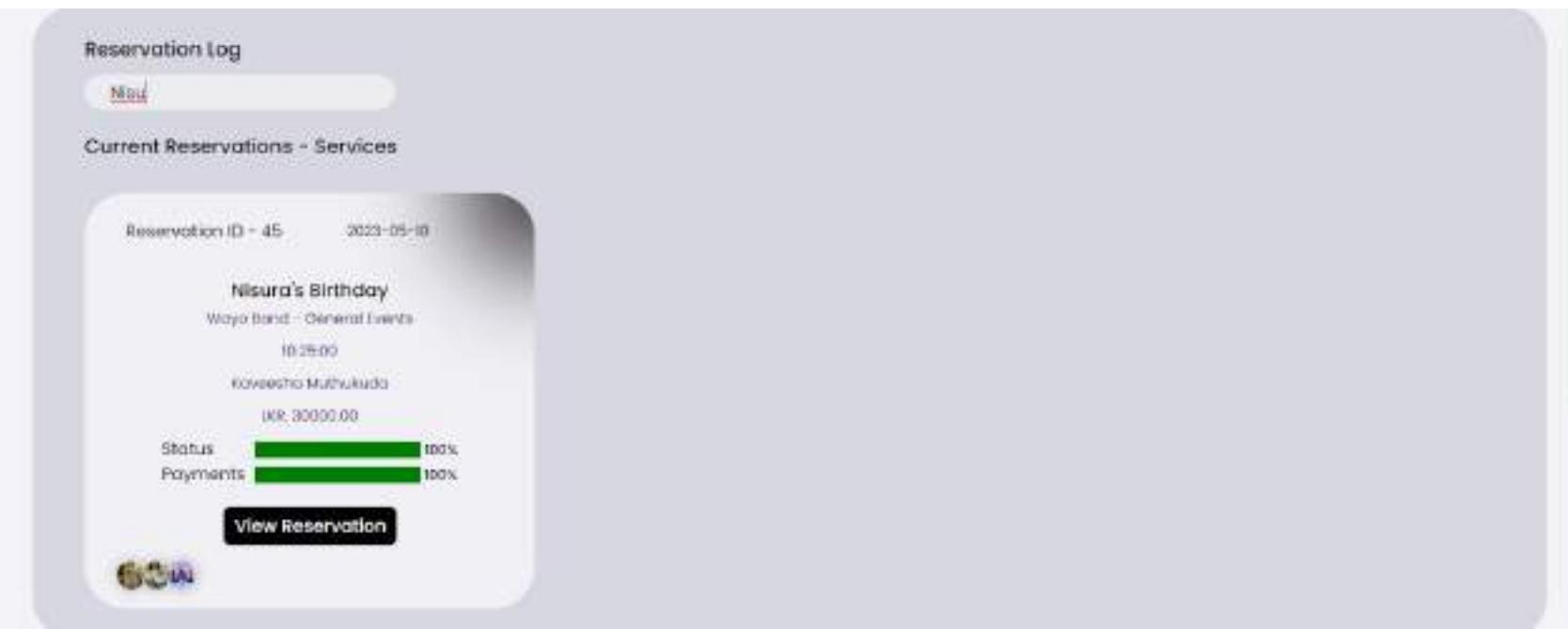
Test case 17

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Offers and Promotions”in the header	none	Display available offers and promotions for relevant service.	Display available offers and promotions for relevant service.	Success ▾
Steps of Process				
Sign in to the Band Manager dashboard → Click on the “Offers and Promotions” in the header				
 Business Gatherings Provided By Woyo Band View Service	 Welcome Parties Provided by Woyo Band View Service	 Anniversary Parties Provided by Woyo Band View Service		

Test case 18

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Reservation Log” in the header	none	Direct to the reservation logs page.	Direct to the reservation logs page.	Success ▾
Steps of Process				
Sign in to the Band Manager dashboard → Click on the “Reservation Log” in the header				
				

Test case 19

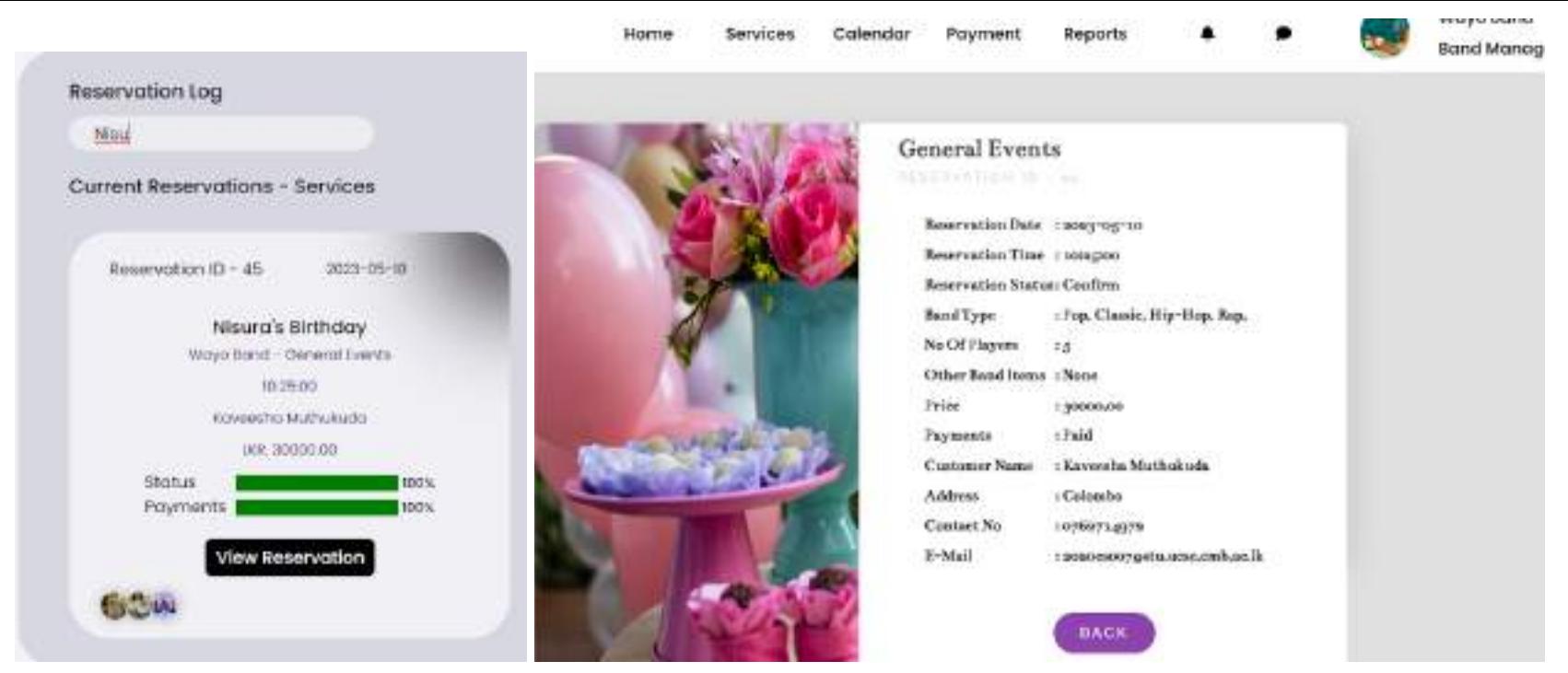
Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status																				
Enter Values want to search in the reservation log	Search Data	Gives filtering data according to the search value.	Gives filtering data according to the search value.	Success ▾																				
Steps of Process																								
Sign in to the Band Manager dashboard → Click on the “Reservation Log” in the header → Search a value → Display relevant filtering data																								
 <p>The screenshot shows the 'Reservation Log' section of the Band Manager dashboard. A search bar at the top contains the text 'Nisura'. Below it, a table lists a single reservation entry:</p> <table border="1"><thead><tr><th colspan="2">Current Reservations - Services</th></tr></thead><tbody><tr><td>Reservation ID - 45</td><td>2023-05-10</td></tr><tr><td colspan="2">Nisura's Birthday</td></tr><tr><td>Woyo Band - General Events</td><td></td></tr><tr><td>10:25:00</td><td></td></tr><tr><td>Konkeshio Mutukudo</td><td></td></tr><tr><td>IKR-30000.00</td><td></td></tr><tr><td>Status</td><td>100%</td></tr><tr><td>Payments</td><td>100%</td></tr><tr><td colspan="2">View Reservation</td></tr></tbody></table> <p>At the bottom left of the screenshot, there is a small logo consisting of four colored circles (blue, yellow, red, green) followed by the text 'GOAN'.</p>					Current Reservations - Services		Reservation ID - 45	2023-05-10	Nisura's Birthday		Woyo Band - General Events		10:25:00		Konkeshio Mutukudo		IKR-30000.00		Status	100%	Payments	100%	View Reservation	
Current Reservations - Services																								
Reservation ID - 45	2023-05-10																							
Nisura's Birthday																								
Woyo Band - General Events																								
10:25:00																								
Konkeshio Mutukudo																								
IKR-30000.00																								
Status	100%																							
Payments	100%																							
View Reservation																								

Test case 20

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “View Reservation” in the Reservation Log	none	Displays the relevant reservation details(confirm),service details and customer details.	Displays the relevant reservation details(confirm),service details and customer details.	Success ▾

Steps of Process

Sign in to the Band Manager dashboard → Click on the “Reservation Log” in the header → Click on “View Reservation”



The screenshot shows two main views of the Band Manager application. On the left, the 'Reservation Log' page displays a list of current reservations. One specific reservation is highlighted for 'Nisura's Birthday' on May 10, 2023, for a band named 'General Events'. This reservation has a status of 100% and a payment status of 100%. A 'View Reservation' button is visible at the bottom of this card. On the right, a detailed view of this reservation is shown. The 'General Events' reservation is displayed with various details: Reservation Date (2023-05-10), Reservation Time (10:25 AM), Reservation Status (Confirm), Band Type (Pop, Classic, Hip-Hop, Reg.), No Of Players (3), Other Band Items (None), Price (Rs. 30000.00), Payments (Paid), Customer Name (Kaveshha Muthukuda), Address (Colombo), Contact No (0766711979), and E-Mail (kaveshha.m@getu.acse.cmb.ac.lk). A 'BACK' button is located at the bottom right of this detailed view.

Test case 21

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “View” in the Reservation Log	none	Displays the relevant reservation details(pending),service details and customer details.	Displays the relevant reservation details(pending),service details and customer details.	Success ▾

Steps of Process

Sign in to the Hotel Manager dashboard → Click on the “Reservation Log” in the header → Click on “View”

The image consists of two side-by-side screenshots of a software application interface. The left screenshot shows a summary view of a reservation entry. The right screenshot shows a detailed view of the same reservation entry, identified by the text "RESERVATION ID - 45".

Left Screenshot (Summary View):

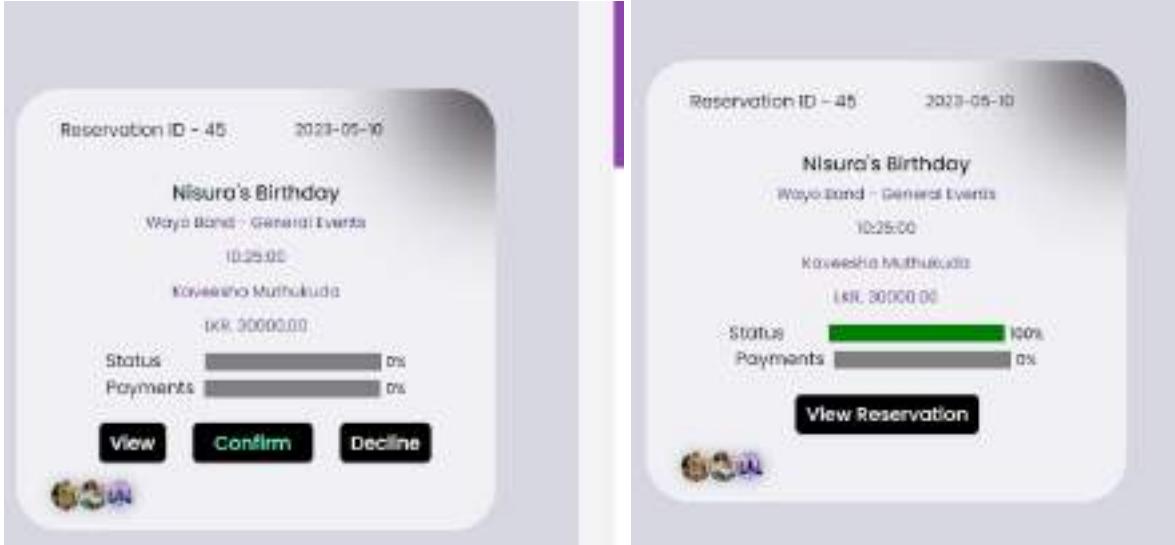
- Reservation ID - 45
- Date: 2023-05-10
- Event Name: Nisuro's Birthday
- Category: Wayo Band - General Events
- Time: 10:25:00
- Customer Name: Kaveesha Muthukuda
- Total Amount: PKR. 30000.00
- Status: Pending (0% complete)
- Payments: Pending (0% complete)
- Buttons: View, Confirm, Decline

Right Screenshot (Detailed View):

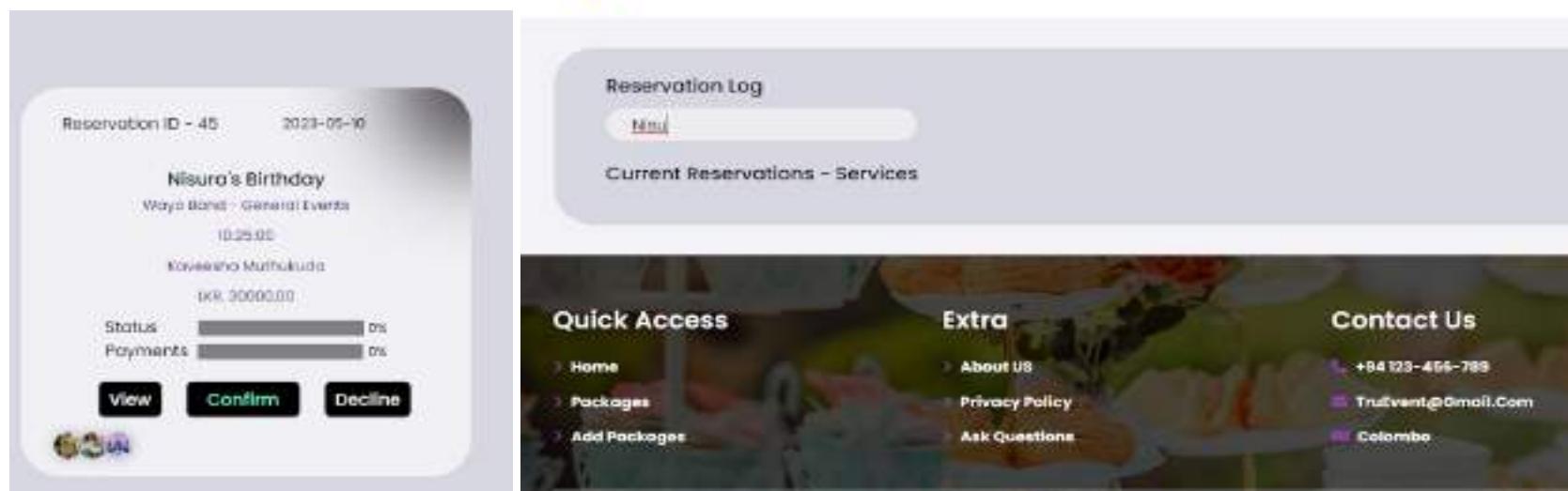
- General Events**
- RESERVATION ID - 45
- Reservation Date : 2023-05-10
- Reservation Time : 10:25:00
- Reservation Status: Pending
- Band Type: Pop, Classic, Hip-Hop, Rap.
- No Of Players: 15
- Other Band Items: None
- Fees: 30000.00
- Payments: Not-Paid
- Customer Name: Kaveesha Muthukuda
- Address: Colombo
- Contact No: 0760714977
- E-Mail: kaveesha.muthukuda@outlook.com.lk
- Buttons: BACK, CONFIRM, DECLINE

A large image of a pink balloon and a floral arrangement is visible in the background of the detailed view.

Test case 22

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Confirm” in the Reservation Log	none	Confirm reservation and email sent to the relevant customer and service provider can only view it and status change as pending to confirm.	Confirm reservation and email sent to the relevant customer and service provider can only view it and status change as pending to confirm.	Success ▾
Steps of Process				
Sign in to the Hotel Manager dashboard → Click on the “Reservation Log” in the header → Click on “Confirm”				
				

Test case 23

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Decline” in the Reservation Log	none	Decline reservation and email sent to the relevant customer and that reservation removed in the service provider’s Reservation Log	Decline reservation and email sent to the relevant customer and that reservation removed in the service provider’s Reservation Log	Success ▾
Steps of Process				
Sign in to the Hotel Manager dashboard → Click on the “Reservation Log” in the header → Click on “Decline”				
 <p>The screenshot shows the Hotel Manager dashboard. At the top, there is a navigation bar with links: Home, Services, Calendar, Payment, and Reports. On the left, a sidebar displays a reservation summary for "Nisuro's Birthday" on "2023-05-10". The summary includes the guest name "Wayo Band - General Events", the amount "10,25.00", and the total payment "LKR 30000.00". It also shows progress bars for "Status" and "Payments", both at 0%. Below this are three buttons: "View", "Confirm", and "Decline". On the right, the main content area is titled "Reservation Log" and shows a list of current reservations under "Current Reservations - Services". A large banner at the bottom features sections for "Quick Access" (Home, Packages, Add Packages), "Extra" (About US, Privacy Policy, Ask Questions), and "Contact Us" (with icons for phone, email, and location).</p>				

Test case 24

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Confirm” in the View in the Reservation Log	none	Confirm reservation email sent to the customer and status change as pending to confirm.	Confirm reservation email sent to the customer and status change as pending to confirm.	Success ▾

Steps of Process

Sign in to the Band Manager dashboard → Click on the “Reservation Log” in the header → Click on “View” → Click on “Confirm”

General Events
RESERVATION ID - 45

Reservation Date : 2023-05-10
Reservation Time : 10:25:00
Reservation Status: Pending
Band Type : Pop, Classic, Hip-Hop, Rap.
No Of Players : 15
Other Band Items : None
Price : 50000.00
Payments : Not-Paid
Customer Name : Kaviesha Muthukuda
Address : Colombo
Contact No : 0760714973
E-Mail : kaviesha.muthukuda@usd.cmb.lk

BACK **CONFIRM** **DECLINE**

Reservation ID - 45 2023-05-10
Nisurci's Birthday
Wayo Band - General Events
10:25:00
Kaviesha Muthukuda
LKR 50000.00
Status:

100%

Payments:

0%

View Reservation

Test case 25

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Decline” in View on the Reservation Log	none	Confirm reservation email sent to the customer and status change as pending to confirm.	Confirm reservation email sent to the customer and status change as pending to confirm.	Success ▾

Steps of Process

Sign in to the Band Manager dashboard → Click on the “Reservation Log” in the header → Click on “View” → Click on “Decline”

General Events
RESERVATION ID : 148

Reservation Date : 2023-09-10
Reservation Time : 11:00 AM
Reservation Status: Pending
Band Type : Pop, Classical, Hip-Hop, Rap.
No Of Players : 1 G
Other Band Items : None
Price : \$1000.00
Payments : Not Paid
Customer Name : Keerasha Muthukoda
Address : Colombo
Contact No : 0760714973
E-Mail : keerasha007@gmail.com.lk

BACK **CONFIRM** **DECLINE**

Reservation Log
New

Current Reservations - Services

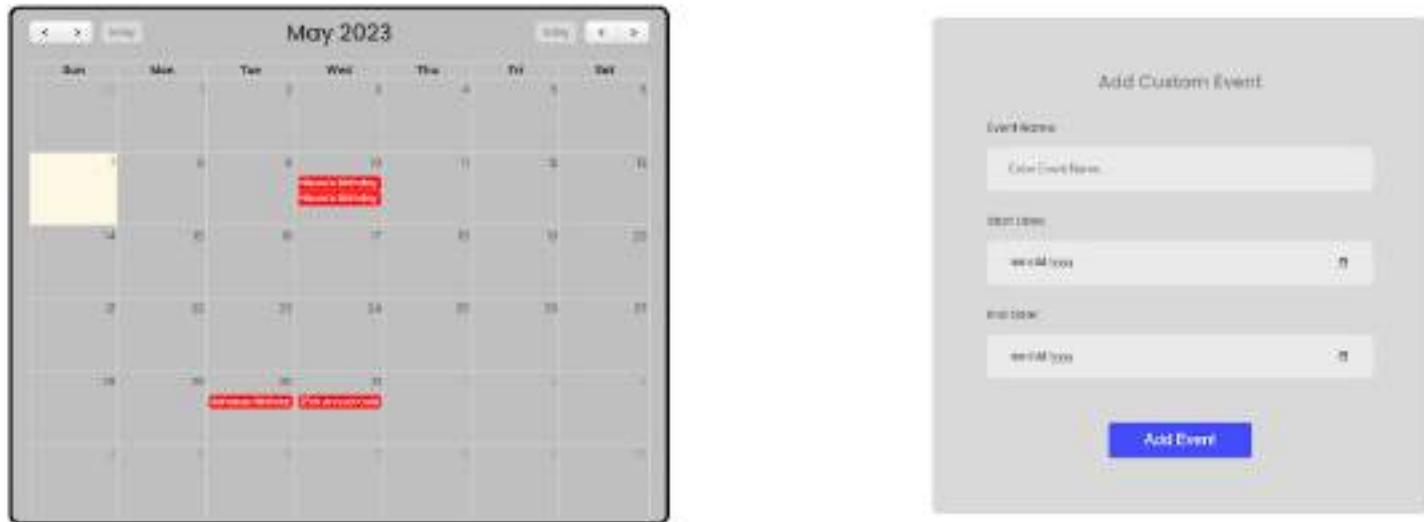
Quick Access

- Home
- Packages
- Add Packages

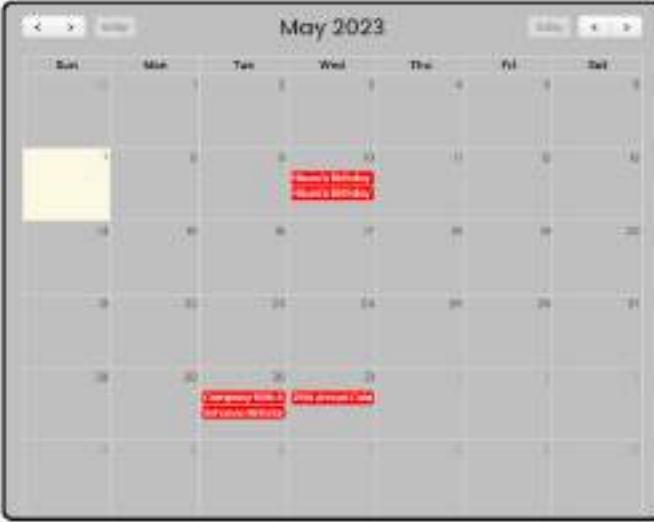
Extra

- About Us
- Privacy Policy
- Ask Questions

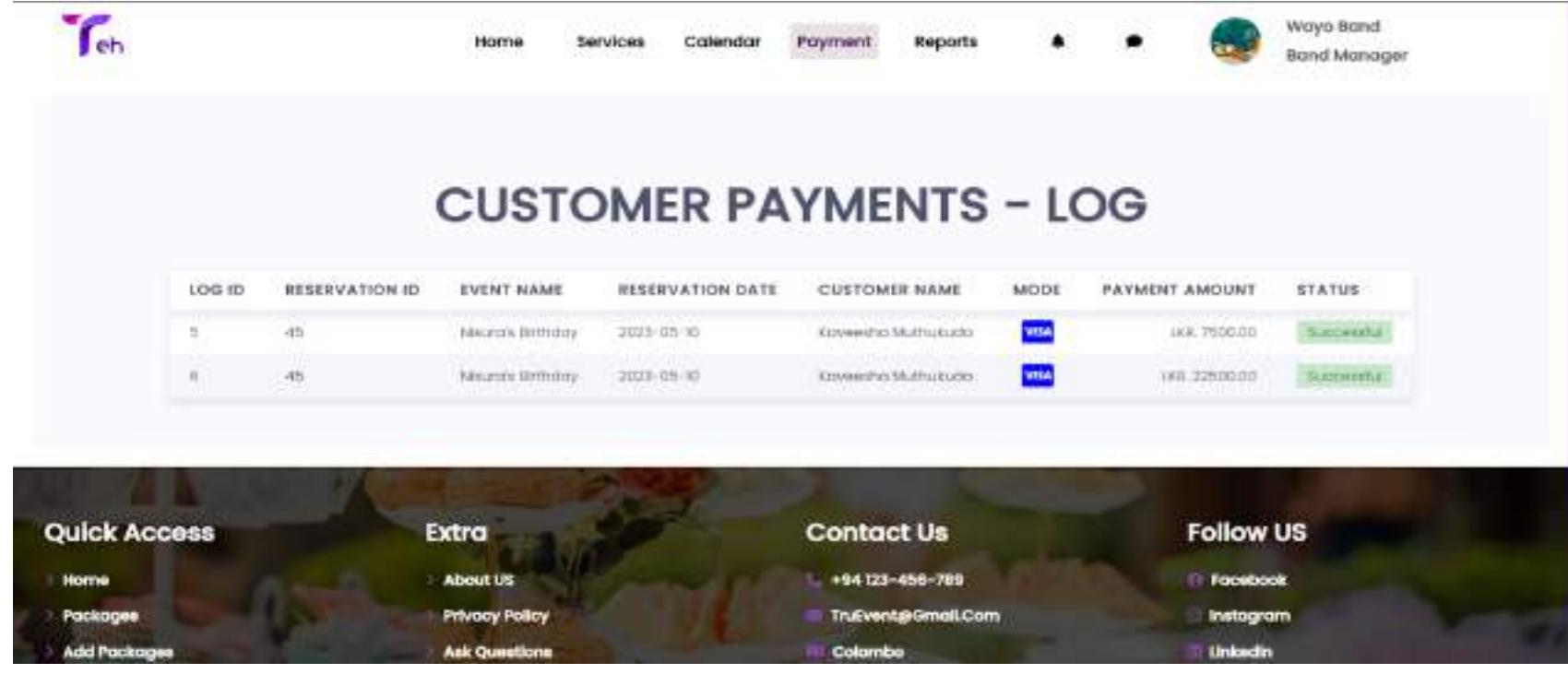
Test case 26

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Calendar” in the header	none	Displays all reservation dates according to the user role.	Displays all reservation dates according to the user role.	Success ▾
Steps of Process				
Sign in to the Band Manager dashboard → Click on the “Calendar” in the header				
				

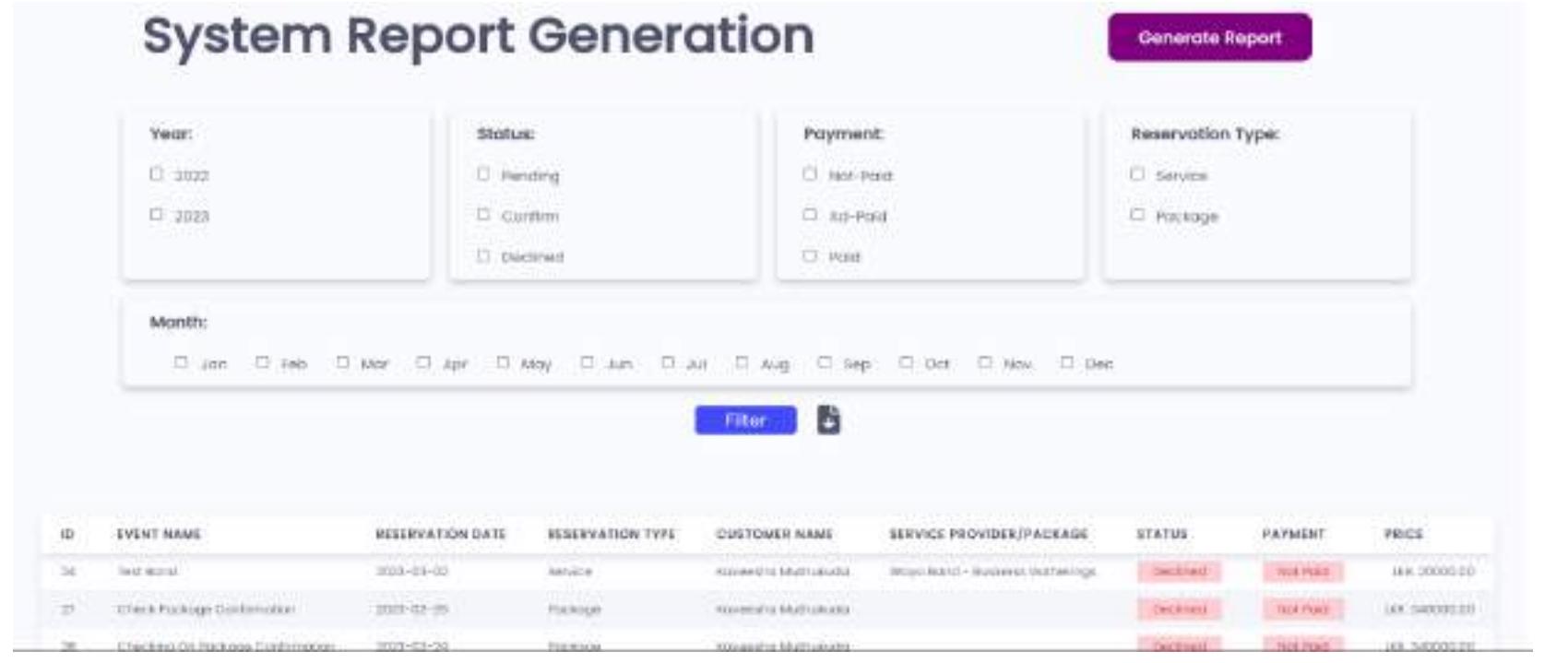
Test case 27

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Add custom event in the Calendar	Event Name and Start Date and End Date	Displays relevant events in the calendar.	Displays relevant events in the calendar.	Success ▾
Steps of Process				
Sign into the Band Manager dashboard → Click on “Calendar” in the header → Fill Add custom event form → Click on “Add Event”				
 				

Test case 28

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status																								
Click on “Payment” in the header	none	Displays payment details according to the user role.	Displays payment details according to the user role.	Success ▾																								
Steps of Process																												
Sign into the Band Manager dashboard → Click on “Payment” in the header																												
 <p>The screenshot shows the Wayo Band Band Manager dashboard. At the top, there is a navigation bar with links for Home, Services, Calendar, Payment (which is highlighted in pink), Reports, and a user profile icon. Below the navigation bar, the title "CUSTOMER PAYMENTS – LOG" is displayed in large, bold, dark blue letters. Underneath the title is a table with the following data:</p> <table border="1"><thead><tr><th>LOG ID</th><th>RESERVATION ID</th><th>EVENT NAME</th><th>RESERVATION DATE</th><th>CUSTOMER NAME</th><th>MODE</th><th>PAYMENT AMOUNT</th><th>STATUS</th></tr></thead><tbody><tr><td>5</td><td>45</td><td>Nikunj's Birthday</td><td>2023-05-10</td><td>Kowsheha Muthukudo</td><td>VISA</td><td>LKR 7500.00</td><td>Successful</td></tr><tr><td>6</td><td>45</td><td>Nikunj's Birthday</td><td>2023-05-10</td><td>Kowsheha Muthukudo</td><td>VISA</td><td>LKR 32500.00</td><td>Successful</td></tr></tbody></table> <p>At the bottom of the dashboard, there are four sections: "Quick Access" (with links to Home, Packages, and Add Packages), "Extra" (with links to About US, Privacy Policy, and Ask Questions), "Contact Us" (with links to +94 123-456-789, TrueEvent@gmail.Com, and Colombo), and "Follow US" (with links to Facebook, Instagram, and LinkedIn).</p>					LOG ID	RESERVATION ID	EVENT NAME	RESERVATION DATE	CUSTOMER NAME	MODE	PAYMENT AMOUNT	STATUS	5	45	Nikunj's Birthday	2023-05-10	Kowsheha Muthukudo	VISA	LKR 7500.00	Successful	6	45	Nikunj's Birthday	2023-05-10	Kowsheha Muthukudo	VISA	LKR 32500.00	Successful
LOG ID	RESERVATION ID	EVENT NAME	RESERVATION DATE	CUSTOMER NAME	MODE	PAYMENT AMOUNT	STATUS																					
5	45	Nikunj's Birthday	2023-05-10	Kowsheha Muthukudo	VISA	LKR 7500.00	Successful																					
6	45	Nikunj's Birthday	2023-05-10	Kowsheha Muthukudo	VISA	LKR 32500.00	Successful																					

Test case 29

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Reports” in the header	none	Display all reservation details and can view the filtering data.	Display all reservation details and can view the filtering data.	Success ▾
Steps of Process				
Sign into the Band Manager dashboard → Click on “Reports” in the header				
				

System Report Generation

Generate Report

Year:

- 2022
- 2023

Status:

- Pending
- Confirm
- Declined

Payment:

- Not-Paid
- Paid-Paid
- Paid

Reservation Type:

- Service
- Package

Month:

- Jan
- Feb
- Mar
- Apr
- May
- Jun
- Jul
- Aug
- Sep
- Oct
- Nov
- Dec

Filter



ID	EVENT NAME	RESERVATION DATE	RESERVATION TYPE	CUSTOMER NAME	SERVICE PROVIDER/PACKAGE	STATUS	PAYMENT	PRICE
34	Band Recital	2023-03-03	Service	Customer 1234567890	Music Band - Business Package	Declined	Not Paid	LKR 20000.00
35	Check Package Confirmation	2023-02-25	Package	Customer 1234567890	Music Band - Business Package	Declined	Not Paid	LKR 30000.00
36	Check On Trackness Confirmation	2023-03-20	Service	Customer 1234567890	Music Band - Business Package	Accepted	Not Paid	LKR 20000.00

Test case 30

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Generate Report” in the reports page	Start date and End date	Displays the monthly income and reservations.	Displays the monthly income and reservations.	Success ▾
Steps of Process				
Sign into the Band Manager dashboard → Click on “Reports” in the header → Click on “Generate Report”				

Service Type

From

To

Search

Total Reservation

8

Monthly Reservations From Packages

Legend: Hotel - Hotel Booked Through Packages

Month	Reservations
Jan	8
Feb	2
Mar	0
Apr	0

Total Income (LKR)

123,075.14

Monthly Reservations From Service

Legend: Hotel - Hotel Booked Through Service

Month	Income (LKR)
Jan	120
Feb	105
Mar	0
Apr	0

Monthly Income From Packages

Package Type	Income (LKR)
Premium	100,000
Standard	20,000
Business	10,000
Family	5,000
Corporate	2,000
Special	1,000
Custom	1,000

Monthly Income From Service

Service Type	Income (LKR)
Room Booking	100,000
Food & Beverage	20,000
Spa Services	10,000
Event Management	5,000
Guest Relations	2,000
Other Services	1,000

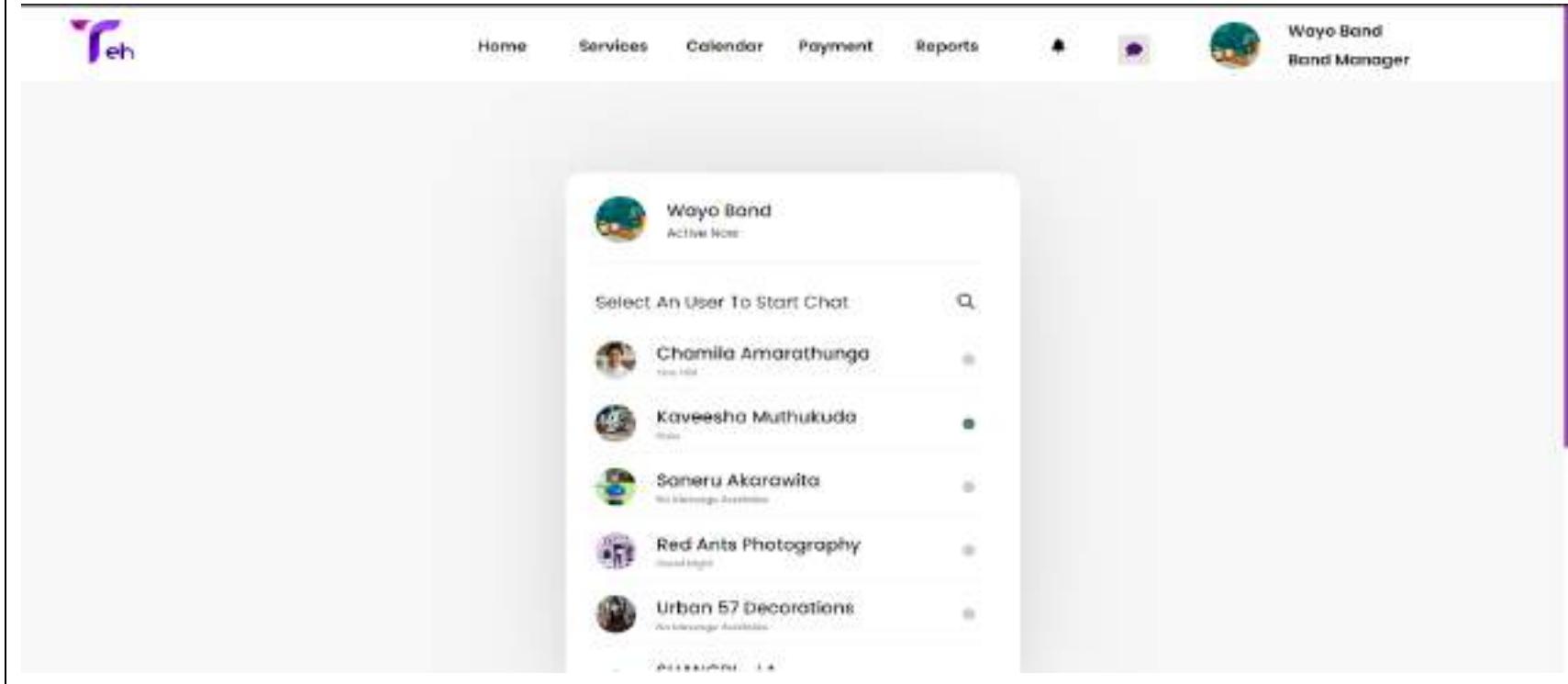
No	Event Name	Reservation Date	Reservation Type	Customer Name	Service Provided/Package	Status	Payment	Price
24	Grand Opening	2023-03-01	Service	Kirantha Muthukrishna	Wynona Hotel - Business Gathering	Canceled	Not Paid	LKR 30000.00
25	Corporate Business Conference	2023-03-05	Packages	Kirantha Muthukrishna	Wynona Hotel - Business Gathering	Completed	Partial Paid	LKR 100000.00
26	Charity Fundraising Event	2023-03-20	Packages	Kirantha Muthukrishna	Wynona Hotel - Fundraising	Canceled	Not Paid	LKR 50000.00
27	Customer Loyalty Award	2023-04-01	Packages	Kirantha Muthukrishna	Wynona Hotel - Loyalty Program	Completed	Full Paid	LKR 100000.00

Test case 31

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on Chat icon in the header	none	Display chat.	Display chat.	Success ▾

Steps of Process

Sign into the Band Manager dashboard → Click on Chat icon in the header

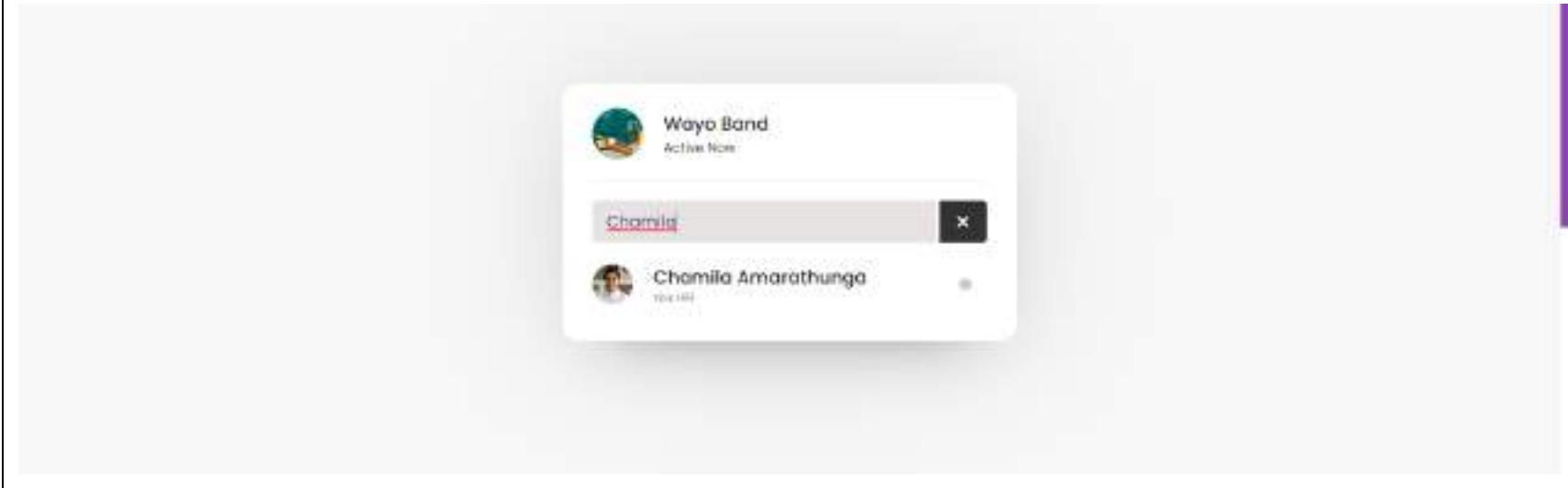


Test case 32

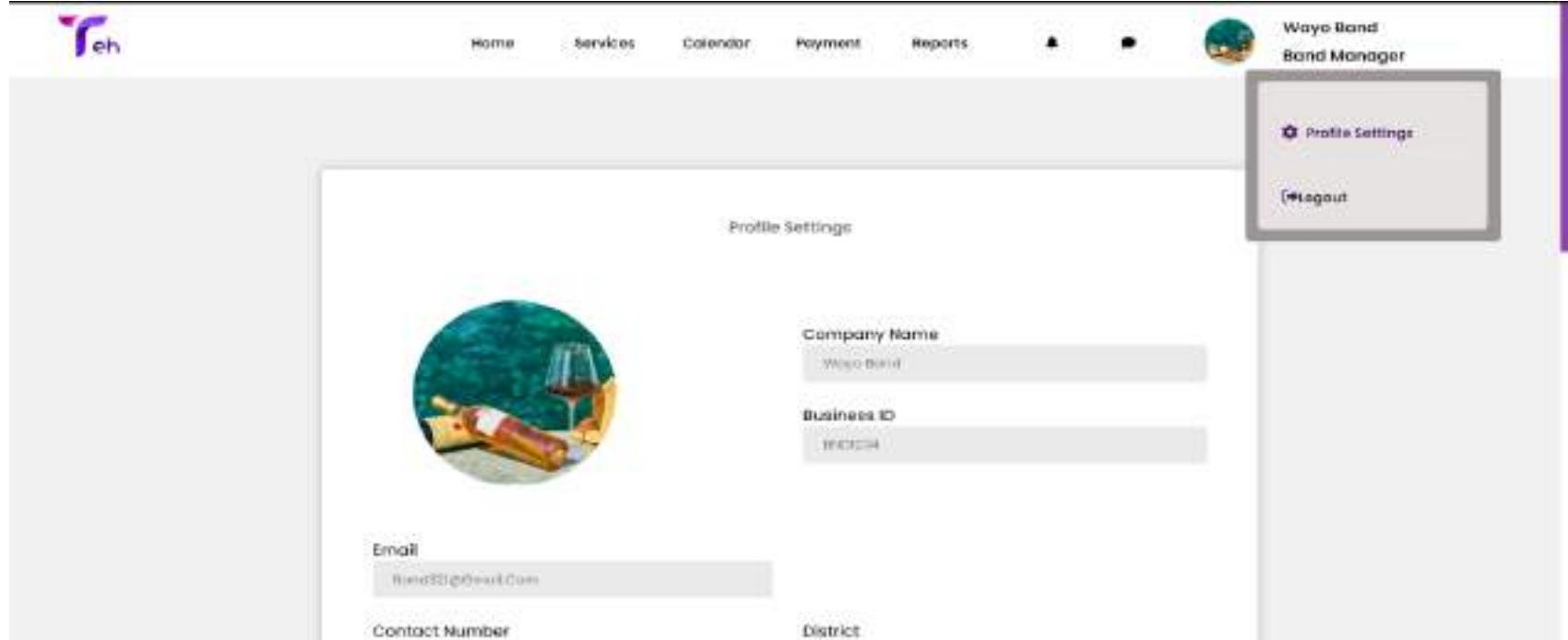
Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Search” icon in the chat	Search Data	Display relevant user's chat.	Display relevant user's chat.	Success ▾

Steps of Process

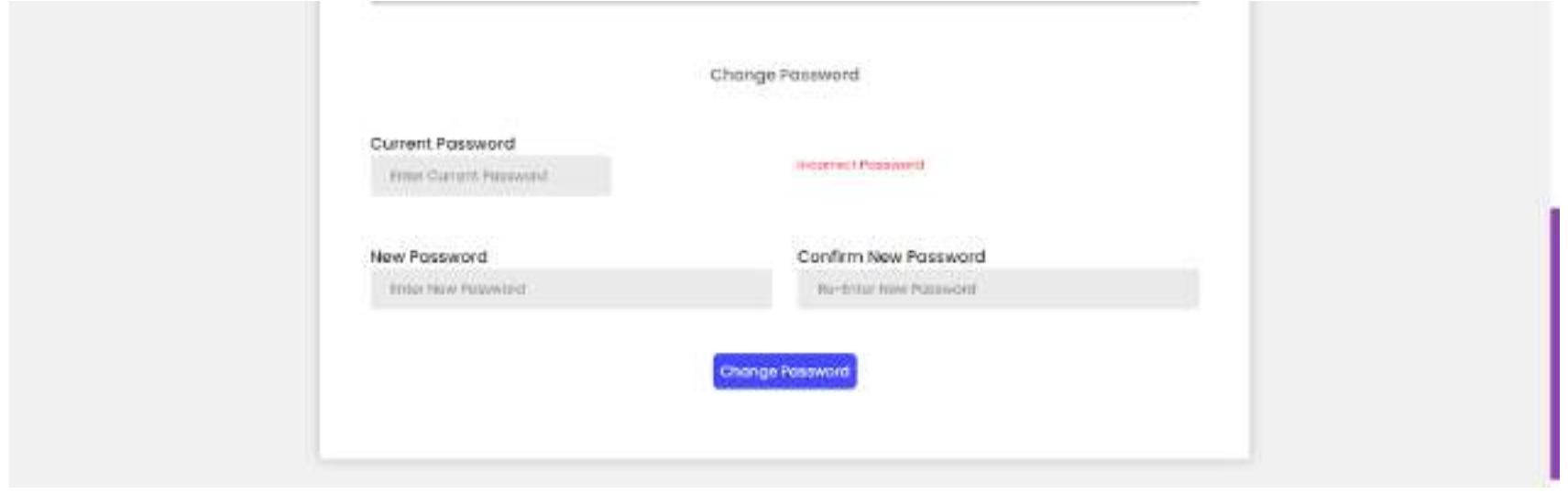
Sign into the Band Manager dashboard → Click on Chat icon in the header → Click on Select search icon → Enter Search Data



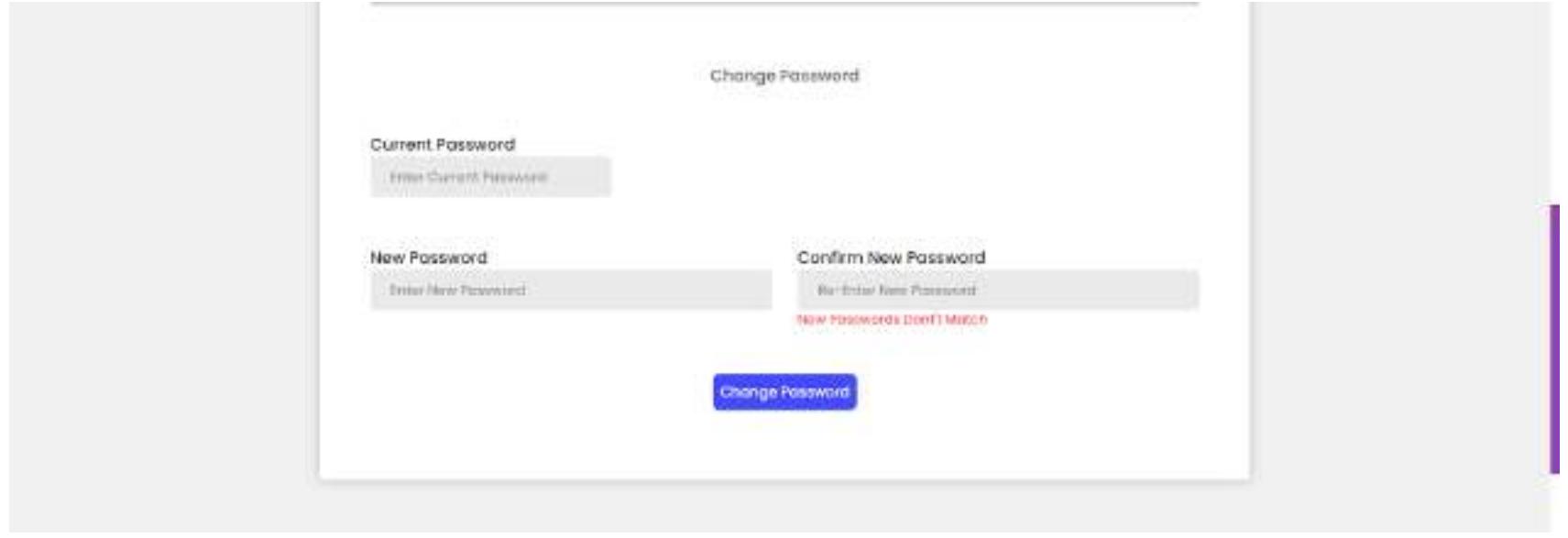
Test case 33

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Profile Settings” in the header	none	Display all profile details and change password option.	Display all profile details and change password option.	Success ▾
Steps of Process				
Sign into the Hotel Manager dashboard → Click on “Profile Settings” in the header				
 A screenshot of a web-based hotel management system. At the top, there's a navigation bar with links for Home, Services, Calendar, Payment, and Reports. On the far right of the header, there's a user profile icon labeled "Wayo-Band Band Manager". A dropdown menu is open from this icon, showing options like "Profile Settings" and "Logout". Below the header, the main content area has a title "Profile Settings". It features a circular profile picture of a bottle and glass. There are two input fields: "Company Name" containing "Wayo-Band" and "Business ID" containing "WFC004". At the bottom of the page, there are fields for "Email" (with the value "Band32@gmail.com") and "Contact Number", followed by a "District" field.				

Test case 34

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Change Password	Incorrect current password	Display error message.	Display error message.	Failure ▾
Steps of Process				
Sign into the Band Manager dashboard → Click on “Profile Settings” in the header → Enter invalid current password → Click “Change Password”				
 A screenshot of a web page titled "Change Password". It has four input fields: "Current Password" (containing "Enter Current Password"), "New Password" (containing "Enter New Password"), "Confirm New Password" (containing "Re-enter New Password"), and a "Change Password" button. A red error message "Incorrect Password" is displayed above the "New Password" field.				

Test case 35

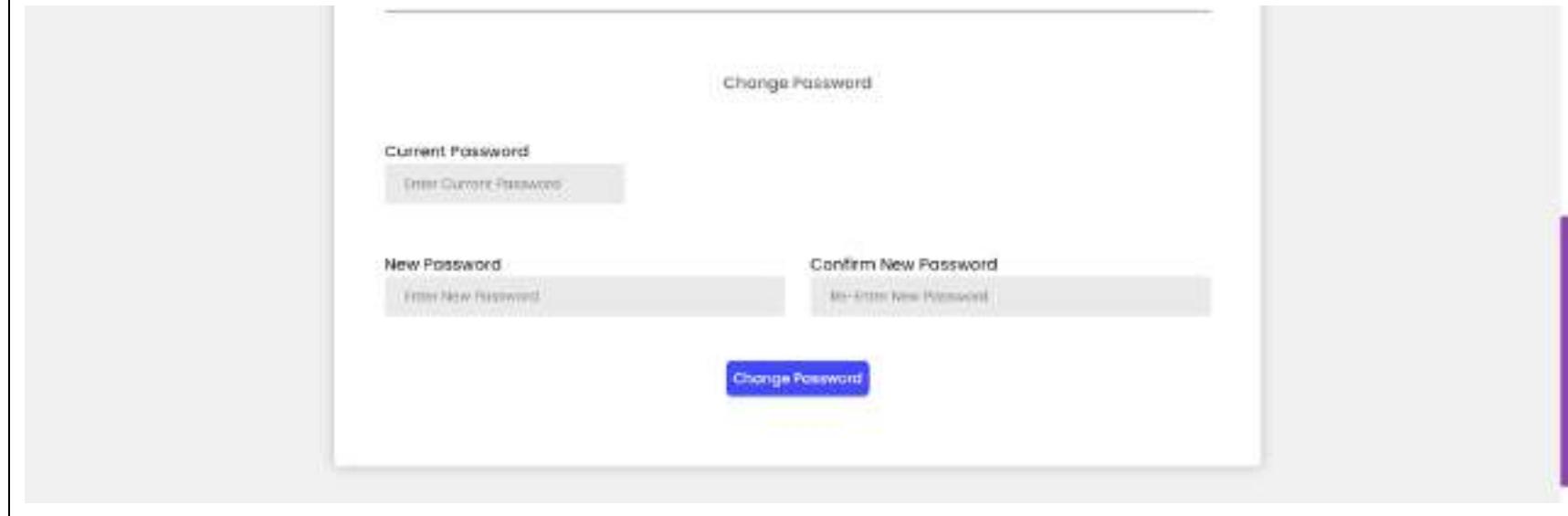
Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Change Password	Different new password and confirm new password	Display error message	Display error message.	Failure ▾
Steps of Process				
Sign into the Bandl Manager dashboard → Click on “Profile Settings” in the header → Enter different new password and confirm new password → Click “Change Password”				
 A screenshot of a web-based "Change Password" form. The form has a light gray background with a white central input area. At the top center is the title "Change Password". Below it are three input fields: "Current Password" (with placeholder "Enter Current Password"), "New Password" (with placeholder "Enter New Password"), and "Confirm New Password" (with placeholder "Re-Enter New Password"). A red error message "New Passwords Don't Match" is displayed below the "Confirm New Password" field. At the bottom center is a blue "Change Password" button.				

Test case 36

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Change Password	Enter valid data	Successfully changed password	Successfully changed password.	Success ▾

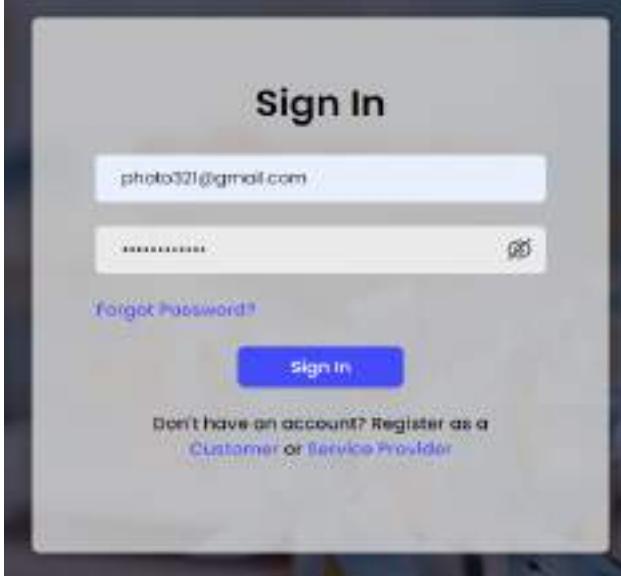
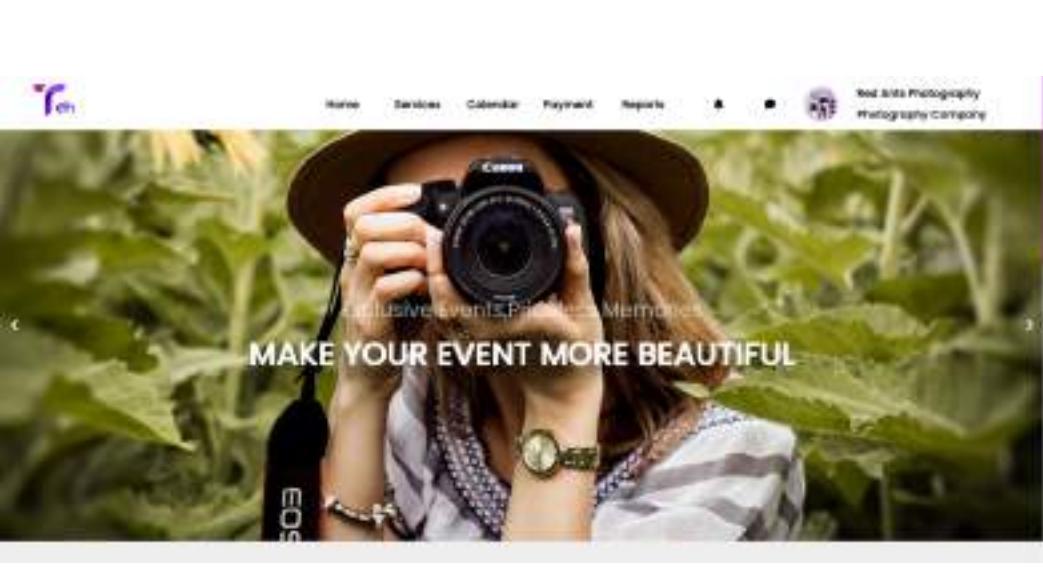
Steps of Process

Sign into the Band Manager dashboard → Click on “Profile Settings” in the header → Enter Valid data → Click “Change Password”



User Type: Service Provider (Photography) - Harini

Test case 01

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Sign in as Photography company user role	Valid username and password	Successfully signed in as a Photography company	Successfully signed in as a Photography company	Success ▾
Steps of Process				
Provide a valid email and a password → Click 'sign in'				
 A screenshot of a sign-in page titled "Sign In". It has two input fields: one for "Email" containing "photo321@gmail.com" and one for "Password". Below the password field is a "Forgot Password?" link. At the bottom is a blue "sign in" button. A note at the bottom says "Don't have an account? Register as a Customer or Service Provider".		 A screenshot of a website homepage for "Red Arts Photography Photography company". The header includes a logo, navigation links for Home, Services, Calendar, Payment, Reports, and a user icon. The main content features a large photo of a person taking a picture with a Canon camera, with the text "MAKE YOUR EVENT MORE BEAUTIFUL".		

Test case 02

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'Home' in the header	None	Direct to the homepage of Photography company User	Direct to the homepage of Photography company User	Success ▾
Steps of Process				
Sign in to Photography Company dashboard → Click on 'Home' in the header				
				

Test case 03

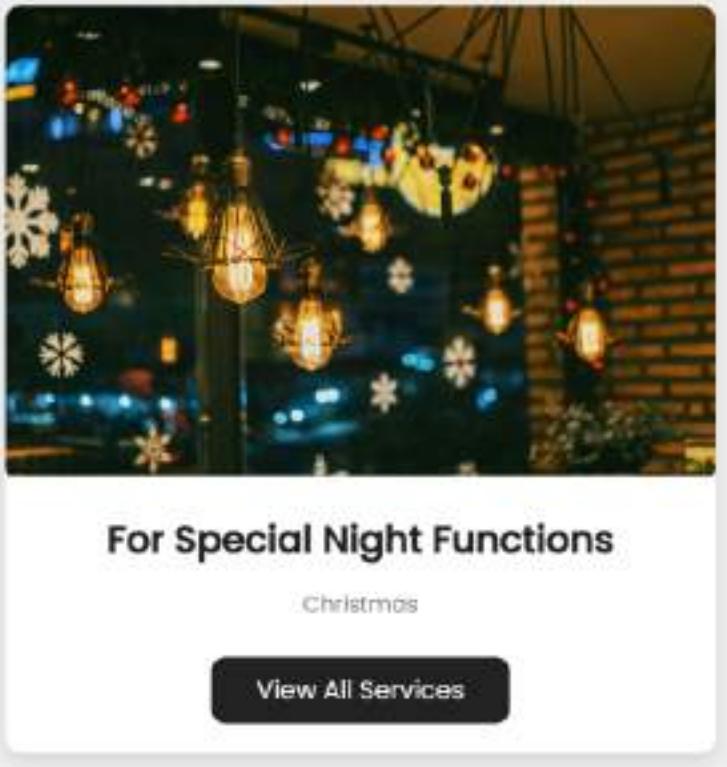
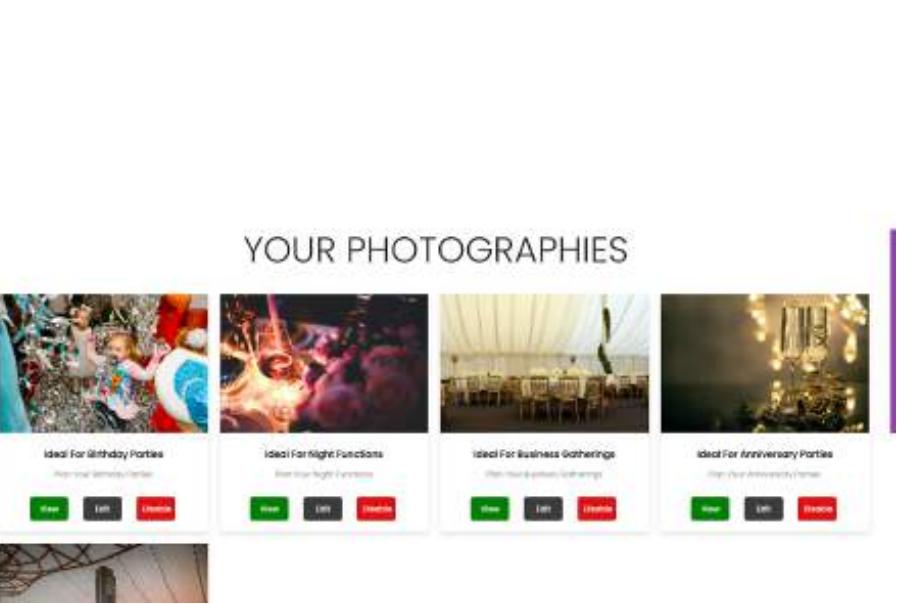
Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'View Photographies' in the header	None	Direct to view all Photographies page	Direct to view all Photographies page	Success ▾

Steps of Process

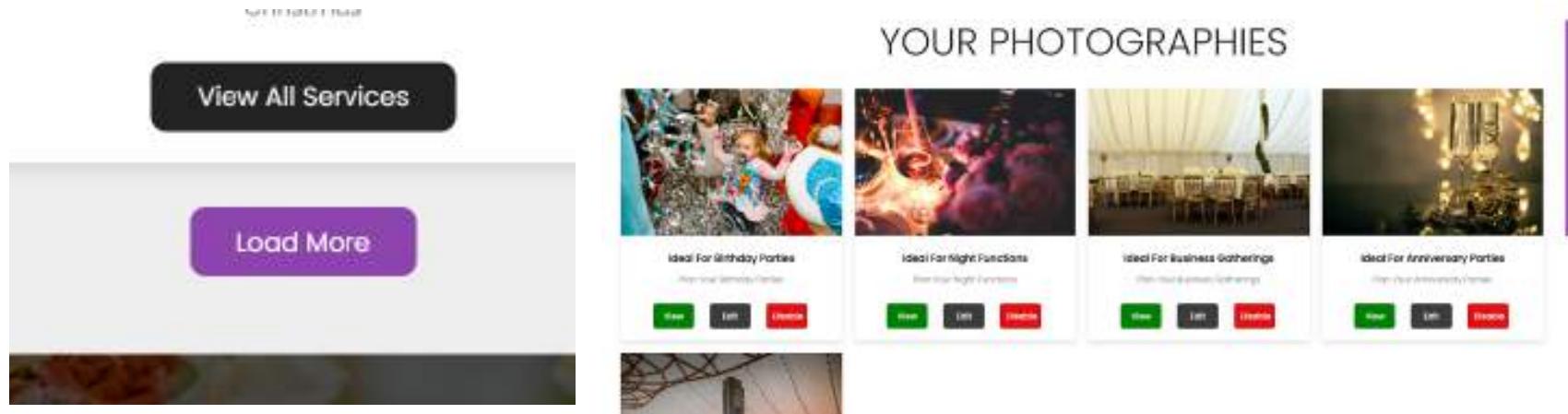
Sign in to Photography Company dashboard → Click on 'View Photographies' in the header

The screenshot shows a web-based dashboard for a photography company. At the top, there is a navigation bar with tabs: Home, Services, Calendar, Payment, and Reports. To the right of the tabs are three small icons: a bell, a message bubble, and a profile picture. A modal window is open in the center of the screen, with a semi-transparent dark overlay covering the rest of the page. The modal has a light gray background and contains the text "View Photographies" in purple. Below the modal, the main content area has a heading "YOUR PHOTOGRAPHIES" in large, bold, gray capital letters. Underneath this heading, there are four thumbnail images arranged horizontally. Each thumbnail includes a caption and three small buttons at the bottom: a green "View" button, a black "Edit" button, and a red "Delete" button. The captions are: "Ideal For Birthday Parties", "Ideal For Night Functions", "Ideal For Business Gatherings", and "Ideal For Anniversary Parties".

Test case 04

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'View All Services' in the homepage	None	Direct to view all Photographies page	Direct to view all Photographies page	Success ▾
Steps of Process				
Sign in to Photography Company dashboard → Click on 'View All Services' in the homepage				
				

Test case 05

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'Load More' in the homepage	None	Direct to view all Photographies page	Direct to view all Photographies page	Success ▾
Steps of Process				
Sign in to Photography Company dashboard → Click on 'Load More' in the homepage				
				

Test case 06

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'View' of a Photography	None	Display all the details of relevant Photography	Display all the details of relevant Photography	Success ▾

Steps of Process

Click on 'Load More' in the homepage → Click on 'View' of a Photography



Ideal For Birthday Parties

Plan Your Birthday Parties

View

Edit

Disable



Birthday Parties

REDACTED PHOTOGRAPHER

Features : Full-Day Photo Shoots, Professional Lighting Setup, Professional Cameras And Lens Kits, Photo Editing, Color Correction And Retouching, Multi-Shooter.

Other : Transport Cost
Features

35000.00 LKR

BACK

Test case 07

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'Edit' of a Photography	None	Display all the details of relevant Photography	Display all the details of relevant Photography	Success ▾

Steps of Process

Click on 'Load More' in the homepage → Click on 'View' of a Photography



Ideal For Birthday Parties

Plan Your Birthday Parties

View **Edit** **Disable**

Edit Photography Service

Service Name/Type
Birthday Parties

Features :

- Full-Day Photo Shoots
- Half-Day Photo Shoots
- Professional Lighting Setup
- Professional Camera And Lens Kits
- Photo Editing - Color Correction And Retouching
- Single-Shooter
- Multi-Shooter

Other Features

Transport Cost

Price
35000.00

Update Service

Test case 08

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Edit Photography details	Relevant values	Update Photography details according to the edit and direct to view all Photographies page	Update Photography details according to the edit and direct to view all Photographies page	Success ▾

Steps of Process

Click the 'Edit' on Photography → Edit values that you want to update → Click 'Update Service' button

Edit Photography Service

Service Name/Type
Birthday Parties

Features:

- Full-Day Photo Shoots
- Half-Day Photo Shoots
- Professional Lighting Setup
- Professional Camera And Lens Kits
- Photo Editing - Color Correction And Retouching
- Single-Shooter
- Multi-Shooter

Other Features

Transport Cost

Price
50000

Update Service

Birthday Parties

ESCAPE PHOTOGRAPHY

Features : Full-Day Photo Shoots, Professional Lighting Setup, Professional Camera And Lens Kits, Multi-Shooter,

Other : Transport Cost

Features

50000.00 LKR

BACK

Test case 09

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Disable a Photography service	None	Disable service	Disable service	Success ▾

Steps of Process

Click on 'Load More' in the homepage → Click on 'Disable' of a Photography



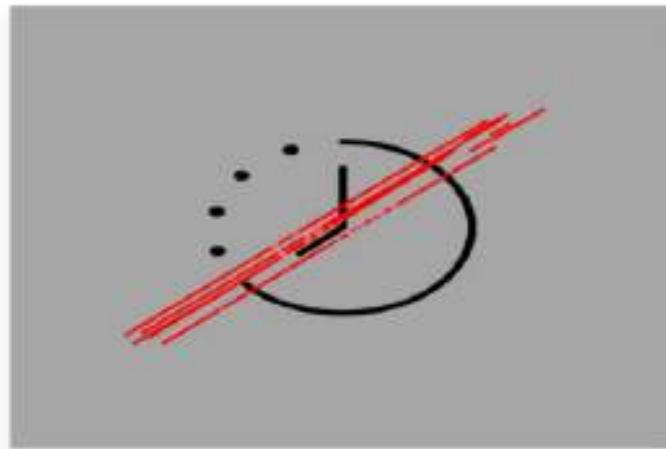
Ideal For Birthday Parties

Plan Your Birthday Parties

View

Edit

Disable



Ideal For Birthday Parties

Plan Your Birthday Parties

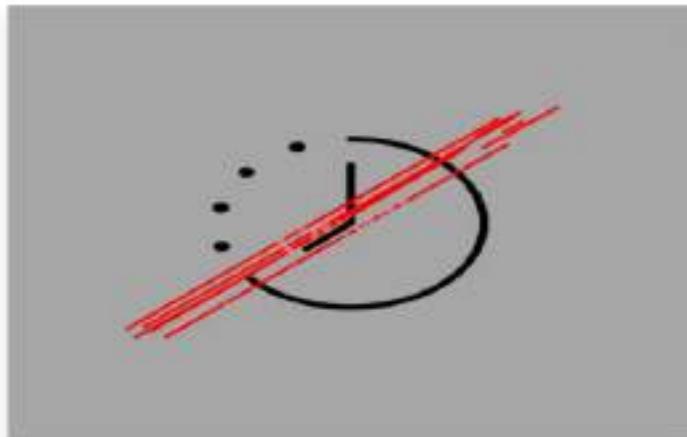
Enable

Test case 10

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Enable a disabled service	None	Enable the disabled service	Enable the disabled service	Success ▾

Steps of Process

Click on 'Load More' in the homepage → Click on 'Enable' of a Photography



Ideal For Birthday Parties

Plan Your Birthday Parties

Enable



Ideal For Birthday Parties

Plan Your Birthday Parties

View

Edit

Disable

Test case 11

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'Add Photography in the header	None	Display form to add a new Photography	Display form to add a new Photography	Success ▾

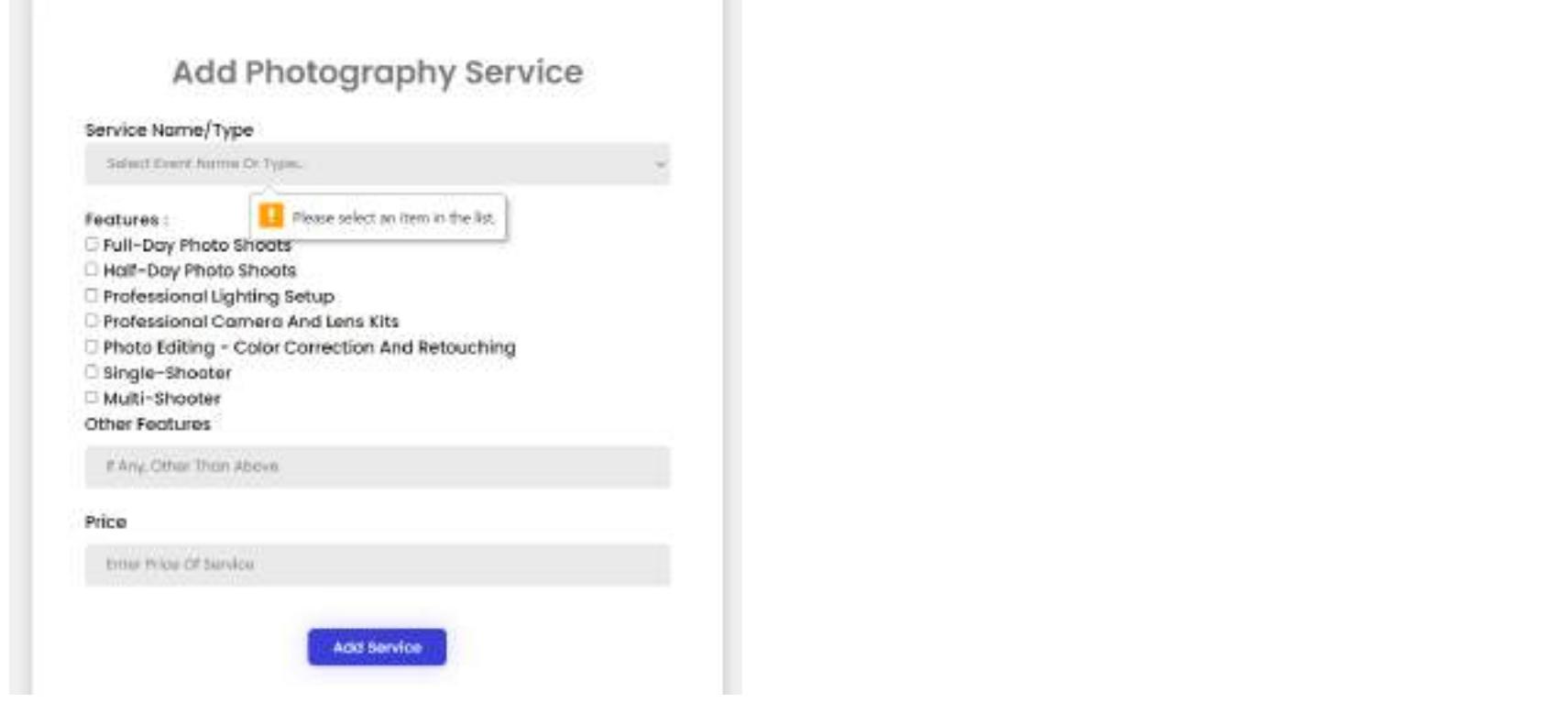
Steps of Process

Sign in to Photography Company dashboard → Click on 'Add Photographies' in the header



The screenshot shows the Red Ants Photography Photography Company dashboard. At the top, there is a navigation bar with links for Home, Services, Calendar, Payment, and Reports. To the right of these links is a user icon and the company name. A dropdown menu is open over the 'Services' link, showing two options: 'View Photographies' and 'Add Photographies'. Below this, the main content area is titled 'Add Photography Service'. It contains several input fields and dropdown menus. One dropdown menu under 'Service Name/Type' is expanded, showing various service types like Full-Day Photo Shoots, Half-Day Photo Shoots, Professional Lighting, etc. Another dropdown menu under 'Features' is also expanded, listing features such as Single-Shooter, Multi-Shooter, and Other Features. There is a price input field set to 'One Hour of Service' and a blue 'Add service' button at the bottom.

Test case 12

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'Add Service' in the Add Photography form without entering data	None	Display error message	Display error message	Failure ▾
Steps of Process				
Sign in to Photography Company dashboard → Click on 'Add Photographies' in the header → Click "Add Service" Button				
 A screenshot of a web-based application titled 'Add Photography Service'. The form includes fields for 'Service Name/Type' (a dropdown menu showing 'Select Event, Name Or Type...'), 'Features' (a list of checkboxes for various photo services like Full-Day Photo Shoots, Half-Day Photo Shoots, etc.), and 'Other Features' (a text input field containing 'g Any, Other than Above'). Below these is a 'Price' section with a dropdown menu showing 'Enter Price Of Service'. At the bottom is a blue 'Add Service' button.				

Test case 13

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Enter invalid data to Add Photography form	Invalid price	Display error message	Display error message	Failure ▾

Steps of Process

Click on 'Add Photographies' in the header → Enter invalid price → Click "Add Service" Button

The screenshot displays two identical 'Add Photography Service' forms side-by-side, illustrating a test case for invalid input handling.

Left Form (Actual State):

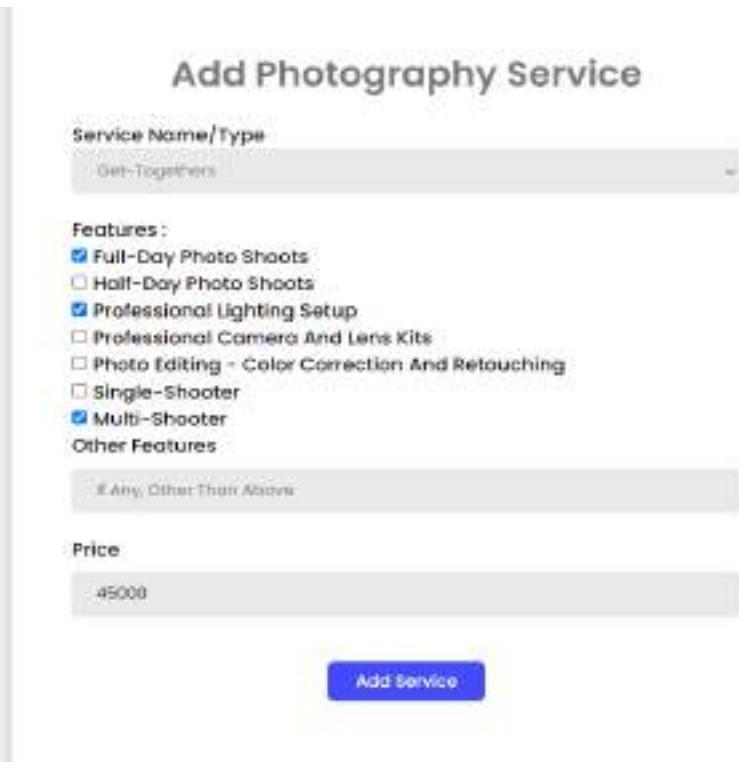
- Service Name/Type:** Set to "Get-Togethers".
- Features:** Checkboxes selected: "Full-Day Photo Shoots", "Professional Lighting Setup", "Multi-Shooter".
- Other Features:** Text input field containing "-40000".
- Price:** Text input field containing "-40000".
- Add Service:** A blue button at the bottom.

Right Form (Expected State):

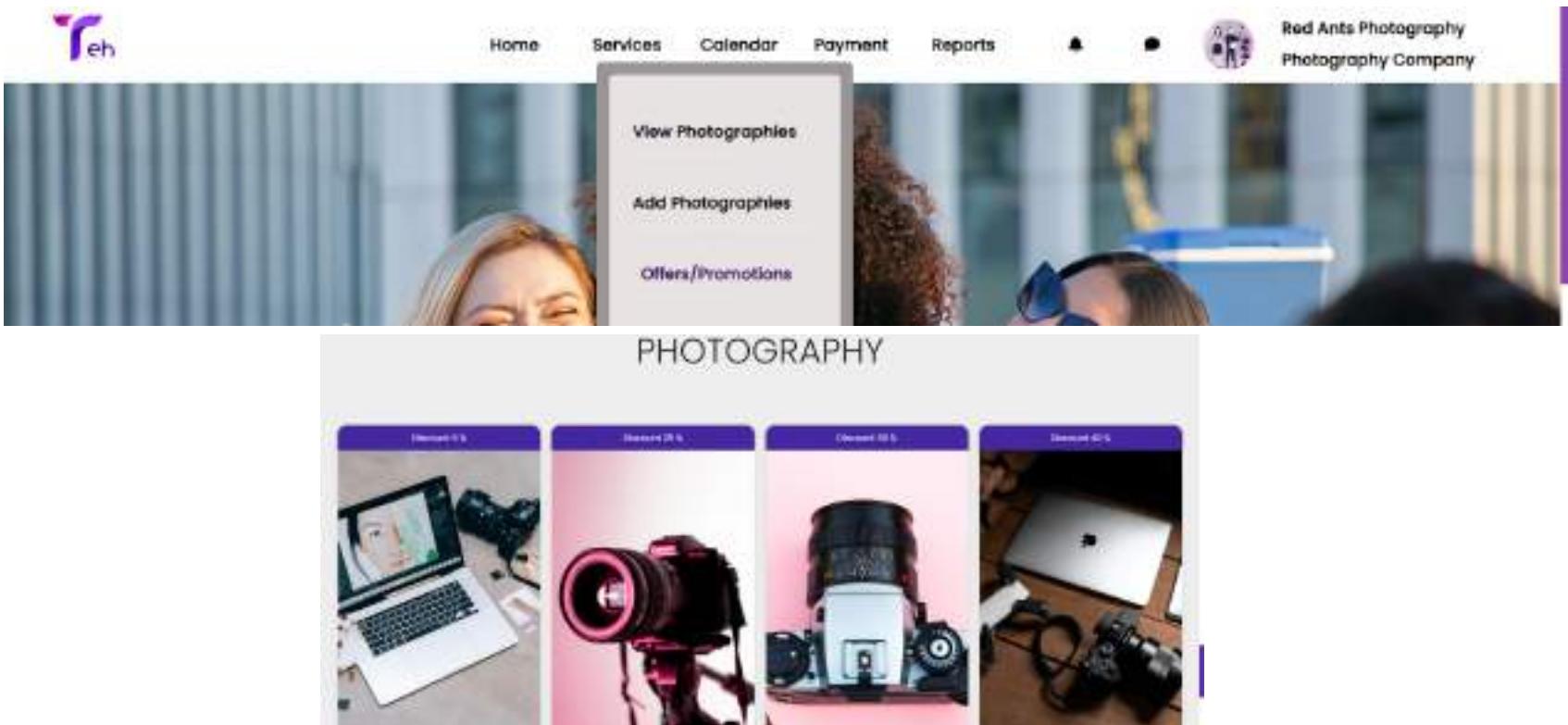
- Service Name/Type:** Placeholder "Select Event Name Or Type...".
- Features:** All checkboxes are empty.
- Other Features:** Placeholder "If Any, Other Than Above...".
- Price:** Placeholder "Enter Price Of Service...".
- Add Service:** A blue button at the bottom.

A red error message "Invalid Price format!" is visible below the price input field on the left form.

Test case 14

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Enter valid data to Add Photography form	Valid data	Add a new Photography service	Add a new Photography service	Success ▾
Steps of Process				
Click on 'Add Photographies' in the header → Enter valid price → Click "Add Service" Button				
	 Ideal For Get-Togethers: Harmless get-togethers	 Get-Togethers Ideal For Get-Togethers: Harmless get-togethers Features: Full-Day Photo Shoots, Professional Lighting Setup, Multi-Shooter Other: None Tatooos: 45000.00 LKR BACK		

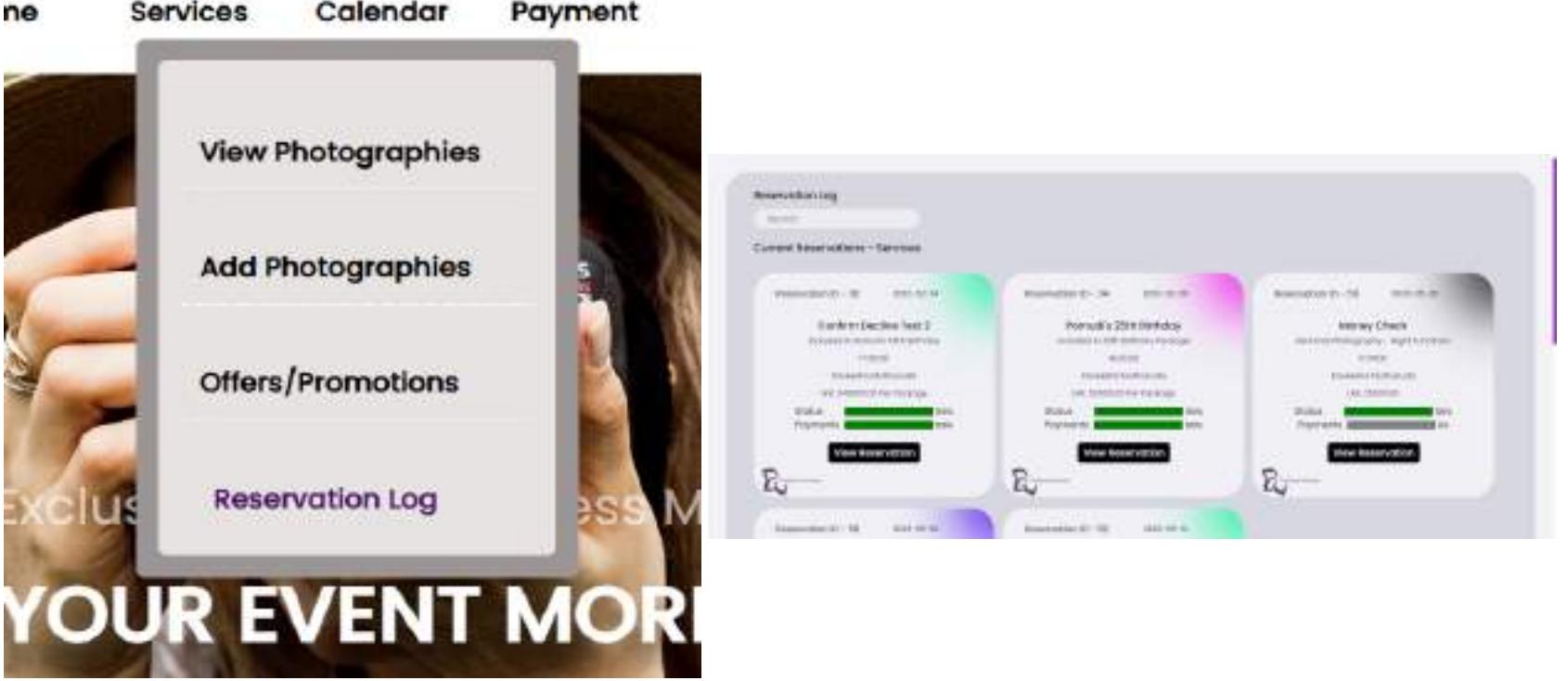
Test case 15

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'Offers/Promotions' in the header	None	Display offers and promotions page	Display offers and promotions page	Success ▾
Steps of Process				
Sign in to Photography Company dashboard → Click on 'Offers/Promotions' in the header				
 A screenshot of a web browser displaying a photography company's dashboard. At the top, there is a navigation bar with links for Home, Services, Calendar, Payment, and Reports. On the far right of the header, there is a logo for "Red Ants Photography" and "Photography Company". A purple sidebar on the left contains the letters "Teh". In the center, there is a large image of a woman with blonde hair. Overlaid on this image is a white rectangular menu box with a black border. The menu contains three items: "View Photographies", "Add Photographies", and "Offers/Promotions". The "Offers/Promotions" item is highlighted with a blue background. Below the menu, the word "PHOTOGRAPHY" is written in capital letters. At the bottom of the page, there are four smaller images arranged horizontally, each showing different photography equipment or scenes.				

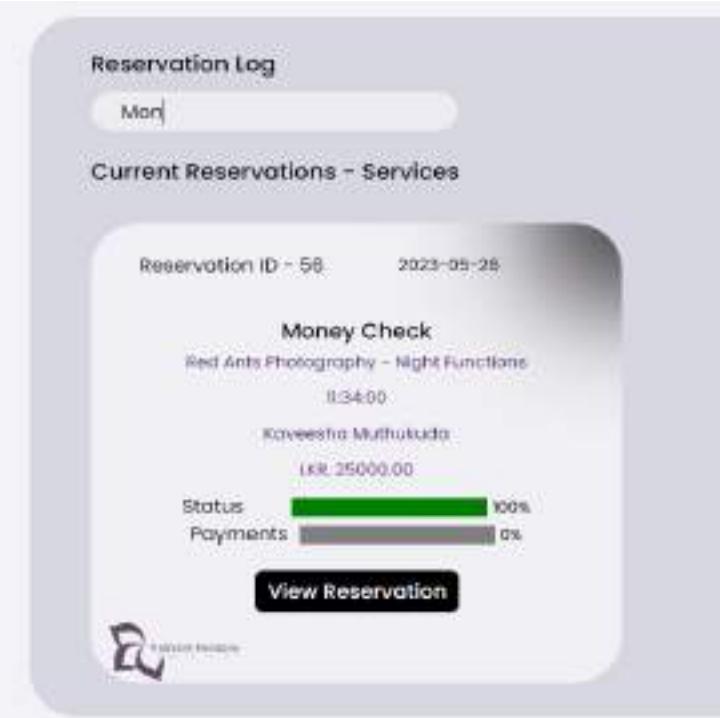
Test case 16

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'View Service' of offers and promotions	None	Display all services	Display all services	Success ▾
Steps of Process				
Click on 'Offers/Promotions' in the header → Click on 'View Service'				
 <p>General Events Provided By Red Ant Photography View Service</p>	 <p>YOUR PHOTOGRAPHIES</p> <ul style="list-style-type: none">Ideal For Birthday Parties View Edit DeleteIdeal For Night Functions View Edit DeleteIdeal For Business Gatherings View Edit DeleteIdeal For Anniversary Parties View Edit Delete			

Test case 17

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'Reservation Log' in the header	None	Display reservation log page	Display reservation log page	Success ▾
Steps of Process				
Sign in to Photography Company dashboard → Click on 'Reservation Log' in the header				
				

Test case 18

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Using search bar in the reservation log page	Search data	Display filtered values according to the search value	Display filtered values according to the search value	Success ▾
Steps of Process				
Sign in to Photography Company dashboard → Click on 'Reservation Log' in the header → Search a value → Display relevant filtered data				
 A screenshot of a web application interface titled "Reservation Log". At the top, there is a search bar containing the letter "Mon". Below the search bar, the heading "Current Reservations - Services" is displayed. A specific reservation is highlighted with a gray background and rounded corners. The reservation details shown are: "Reservation ID - 58", "2023-05-26", "Money Check", "Red Ants Photography - Night Functions", "11:34:00", "Kaveesha Muthukuda", "LKR 25000.00", "Status: 100%", and "Payments: 0%". At the bottom of the highlighted area, there is a black button labeled "View Reservation". In the bottom left corner of the screenshot, there is a logo for "EduGangam".				

Test case 19

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “View Reservation” in the Reservation Log	None	Displays the relevant reservation details(confirm),service details and customer details.	Displays the relevant reservation details(confirm),service details and customer details.	Success ▾

Steps of Process

Sign in to Photography Company dashboard → Click on ‘Reservation Log’ in the header → Click on “View Reservation”

Reservation ID - 56 2023-05-26

Money Check

Red Ants Photography - Night Functions

11:34:00

Kaveesha Muthukuda

LKR. 25000.00

Status : 100%

Payments : 0%

View Reservation

Student Name: [Redacted]

Night Functions

RESERVATION ID : 56

Reservation : 2023-05-26

Date

Reservation : 11:34:00

Time

Features : Professional Lighting Setup, Professional Camera And Lens Kits, Single-Shooter,

Other : None

Features

Price : 25000.00

Payments : Not Paid

Customer : Kaveesha Muthukuda

Name

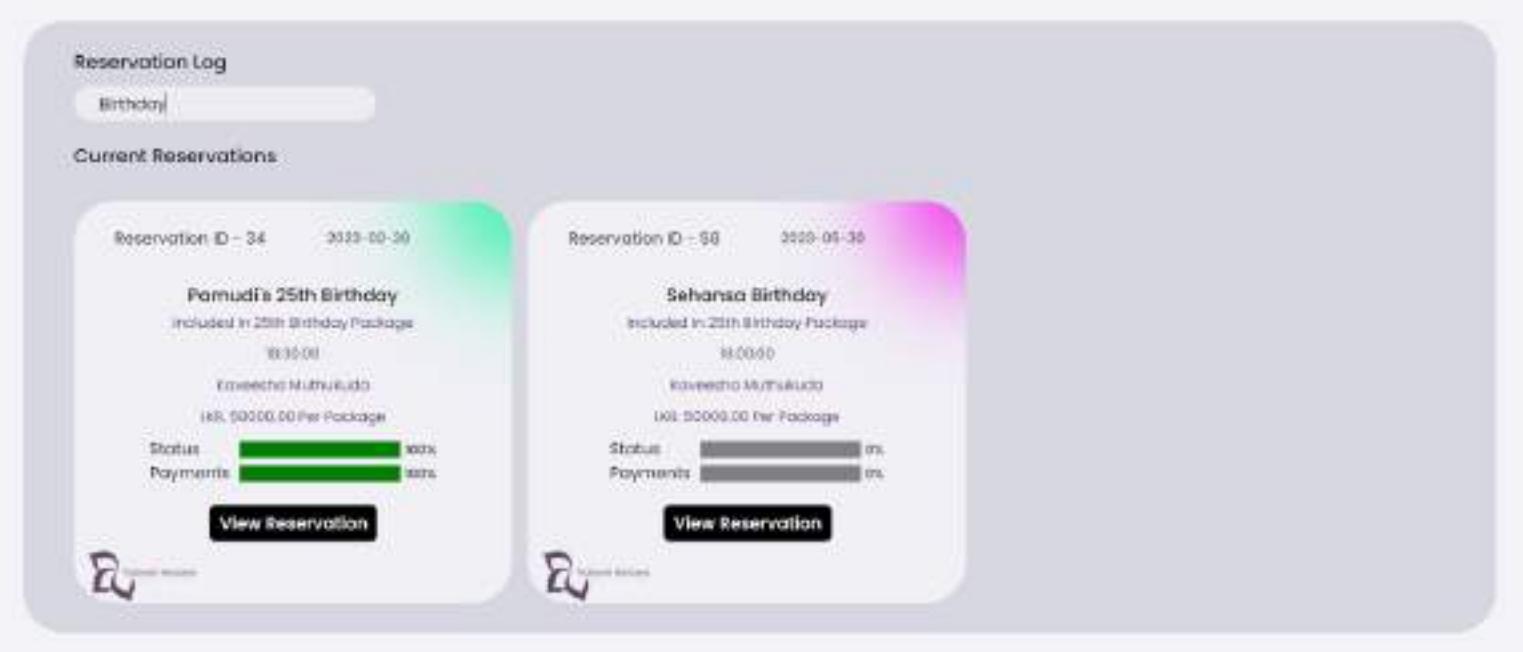
Address : Colombo

Contact No : 0766734978

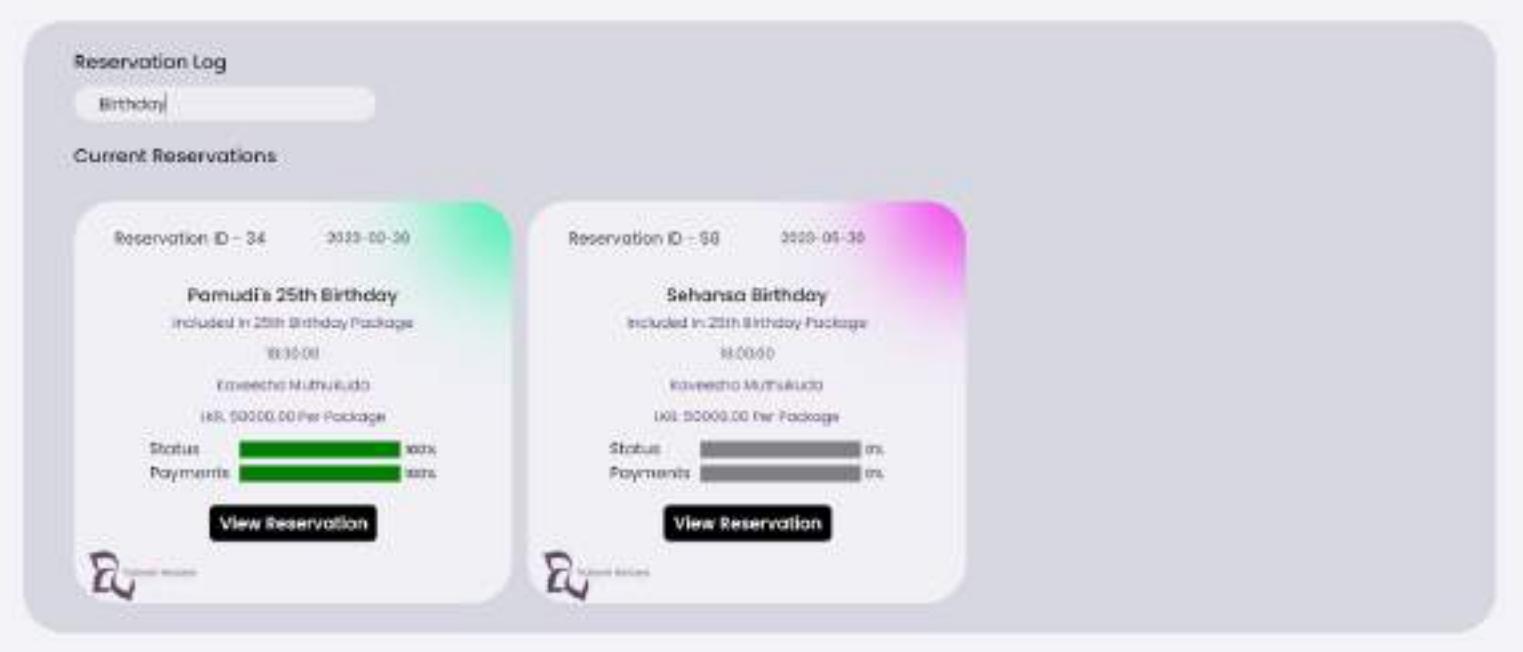
E-Mail : 80800907@stu.uoee.edu.lk

BACK

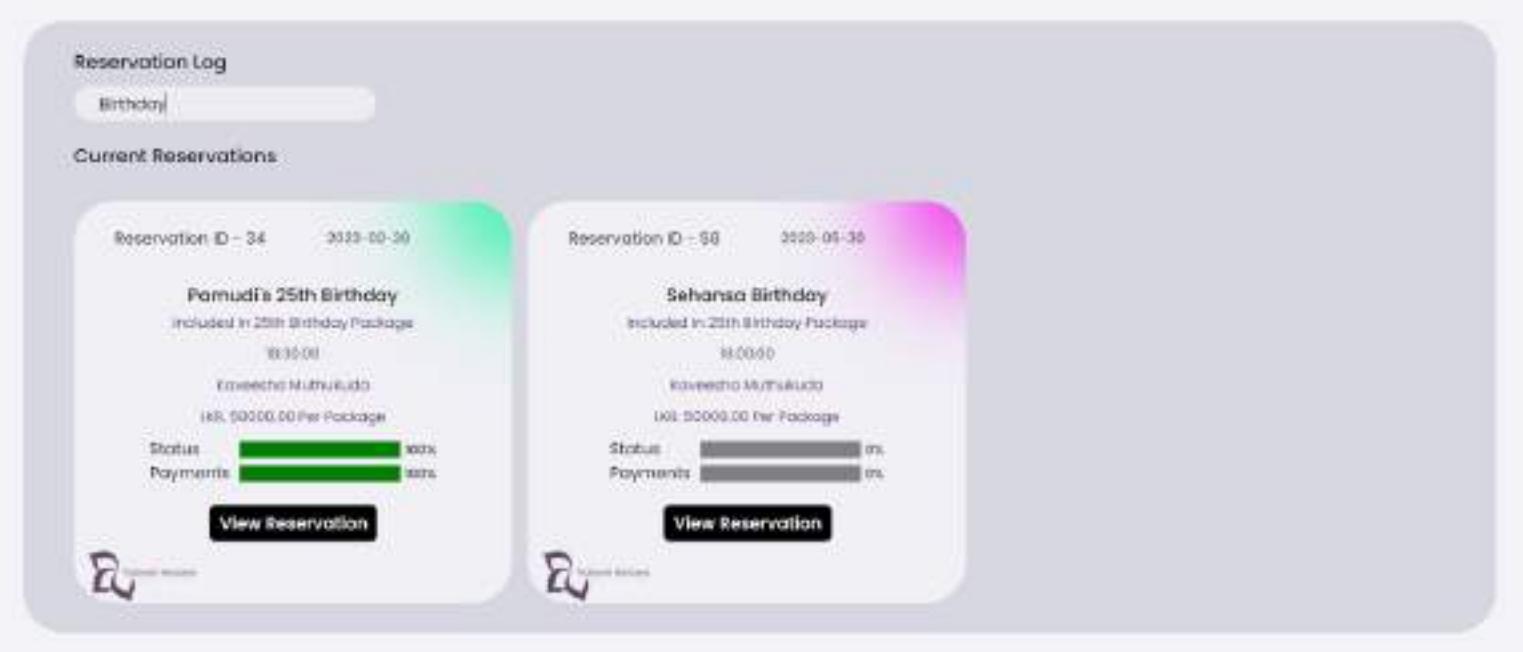
Test case 20

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “View” in the Reservation Log				Success ▾
Steps of Process				
Sign in to Decoration Company dashboard → Click on ‘Reservation Log’ in the header → Search a value → Display relevant filtered data				
 <p>The screenshot shows the 'Reservation Log' section of a web application. At the top, there is a search bar with the placeholder 'Birthday'. Below it, a heading 'Current Reservations' is followed by two cards representing reservations:</p> <ul style="list-style-type: none">Reservation ID - 34 (highlighted with a green gradient overlay) - 3023-01-30 Name: Parvudhi's 25th Birthday Included in 25th Birthday Package 100.00 Koneechchi Nutukkudu 100.0000.00 Per Package Status: <div style="width: 100%;">100%</div> Payments: <div style="width: 100%;">100%</div> View ReservationReservation ID - 50 (highlighted with a pink gradient overlay) - 3023-01-30 Name: Sehansa Birthday Included in 25th Birthday Package 100.00 Koneechchi Nutukkudu 100.0000.00 Per Package Status: <div style="width: 0%;">0%</div> Payments: <div style="width: 0%;">0%</div> View Reservation				

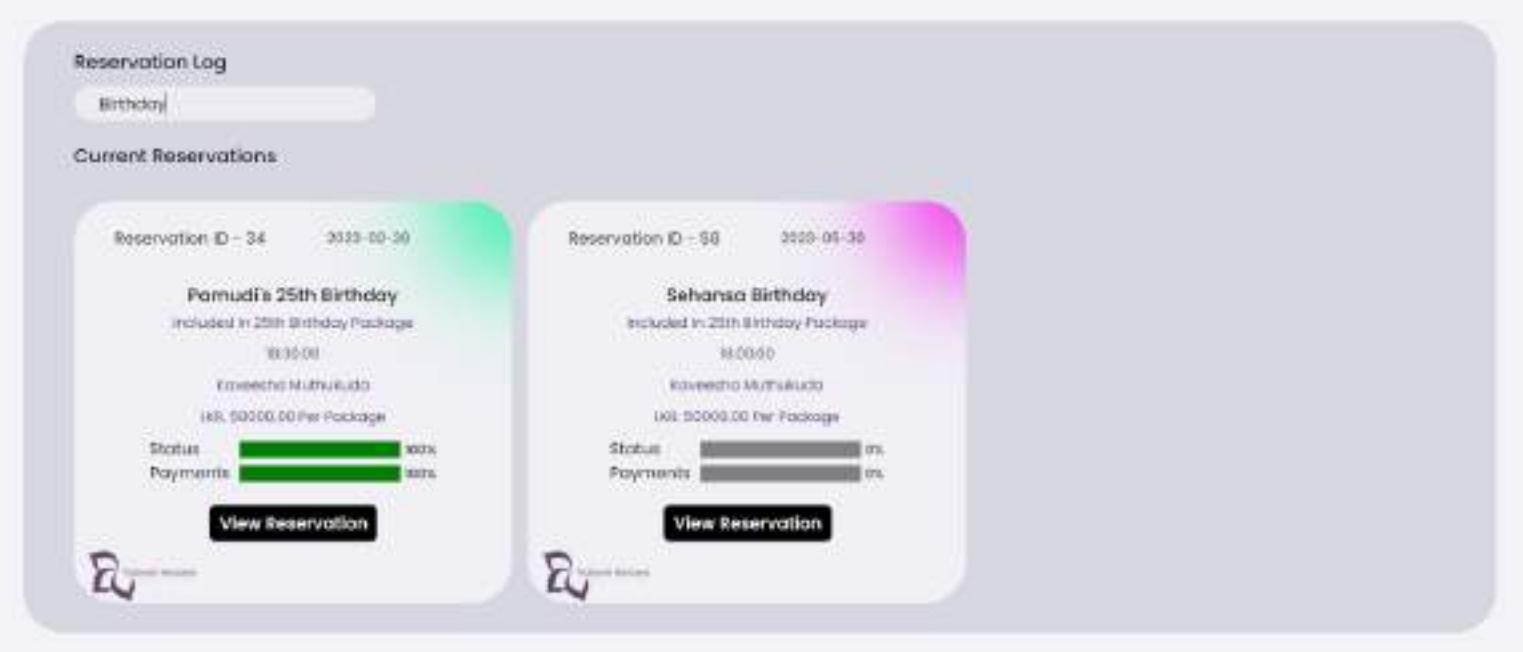
Test case 21

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Confirm” in the Reservation Log				Success ▾
Steps of Process				
Sign in to Decoration Company dashboard → Click on ‘Reservation Log’ in the header → Search a value → Display relevant filtered data				
 A screenshot of a web application interface titled "Reservation Log". At the top left is a search bar with the placeholder "Birthday". Below it is a section titled "Current Reservations" containing two cards. The first card, highlighted with a green gradient overlay, is for "Parvudhi's 25th Birthday" (Reservation ID: 34, Date: 2023-01-30) and includes details: "Included in 25th Birthday Package", "100.00", "Koneechchi Muthukudo", "(Rs. 50000.00 Per Package)", "Status: 100%", "Payments: 100%", and a "View Reservation" button. The second card, highlighted with a pink gradient overlay, is for "Sehansa Birthday" (Reservation ID: 58, Date: 2023-05-30) and includes similar details: "Included in 25th Birthday Package", "100.00", "Koneechchi Muthukudo", "(Rs. 50000.00 Per Package)", "Status: 0%", "Payments: 0%", and a "View Reservation" button. Both cards feature a small decorative logo at the bottom left.				

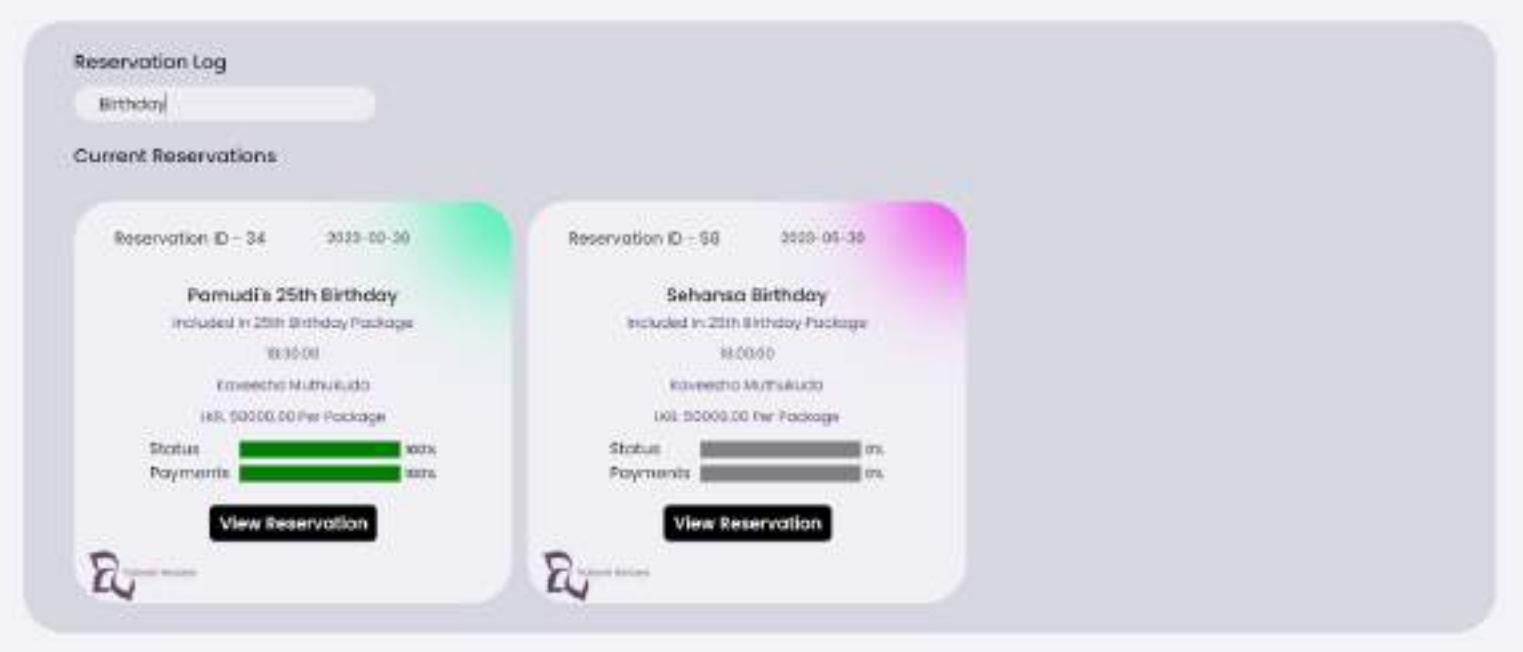
Test case 22

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Decline” in the Reservation Log	Search data			Success ▾
Steps of Process				
Sign in to Decoration Company dashboard → Click on ‘Reservation Log’ in the header → Search a value → Display relevant filtered data				
 A screenshot of a web application interface titled "Reservation Log". At the top, there is a search bar with the placeholder "Birthday". Below it, a section titled "Current Reservations" displays two cards. The first card, highlighted with a green gradient overlay, is for "Parvudhi's 25th Birthday" (Reservation ID: 34, Date: 2023-01-30) and includes details: "Included in 25th Birthday Package", "100.00", "Koneeshtha Muthukudo", "(KR: 50000.00 Per Package)", "Status: 100%", "Payments: 100%", and a "View Reservation" button. The second card, highlighted with a pink gradient overlay, is for "Sehansa Birthday" (Reservation ID: 58, Date: 2023-05-30) and includes similar details: "Included in 25th Birthday Package", "100.00", "Koneeshtha Muthukudo", "(KR: 50000.00 Per Package)", "Status: 0%", "Payments: 0%", and a "View Reservation" button. Both cards feature a small decorative logo at the bottom left.				

Test case 23

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Confirm” in the View in the Reservation Log				Success ▾
Steps of Process				
Sign in to Decoration Company dashboard → Click on ‘Reservation Log’ in the header → Search a value → Display relevant filtered data				
 <p>The screenshot shows the 'Reservation Log' section of a web application. At the top, there is a search bar with the placeholder 'Birthday'. Below it, a heading 'Current Reservations' is followed by two cards representing reservations:</p> <ul style="list-style-type: none">Reservation ID - 34 (highlighted with a green gradient overlay) - 3023-01-30 Name: Parvudhi's 25th Birthday Included in 25th Birthday Package Status: Completed Payments: 100% paid View ReservationReservation ID - 50 (highlighted with a pink gradient overlay) - 3023-01-30 Name: Sehansa Birthday Included in 25th Birthday Package Status: Pending Payments: 0% View Reservation				

Test case 24

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Decline” in View on the Reservation Log				Success ▾
Steps of Process				
Sign in to Decoration Company dashboard → Click on ‘Reservation Log’ in the header → Search a value → Display relevant filtered data				
 A screenshot of a web application titled "Reservation Log". At the top left, there is a search bar with the placeholder "Birthday". Below it, the heading "Current Reservations" is displayed. Two reservation cards are shown side-by-side. The first card, highlighted with a green gradient overlay, is for "Parvudhi's 25th Birthday" (Reservation ID: 34, Date: 2023-01-30). It includes details: "Included in 25th Birthday Package", "100.00", "Koneechchi Muthukudo", "(Rs. 50000.00 Per Package)", and progress bars for "Status" and "Payments" both at 100%. A "View Reservation" button is at the bottom. The second card, highlighted with a pink gradient overlay, is for "Sehansa Birthday" (Reservation ID: 58, Date: 2023-05-30). It includes details: "Included in 25th Birthday Package", "100.00", "Koneechchi Muthukudo", "(Rs. 50000.00 Per Package)", and progress bars for "Status" and "Payments" both at 100%. A "View Reservation" button is at the bottom. Both cards feature a small decorative logo at the bottom left.				

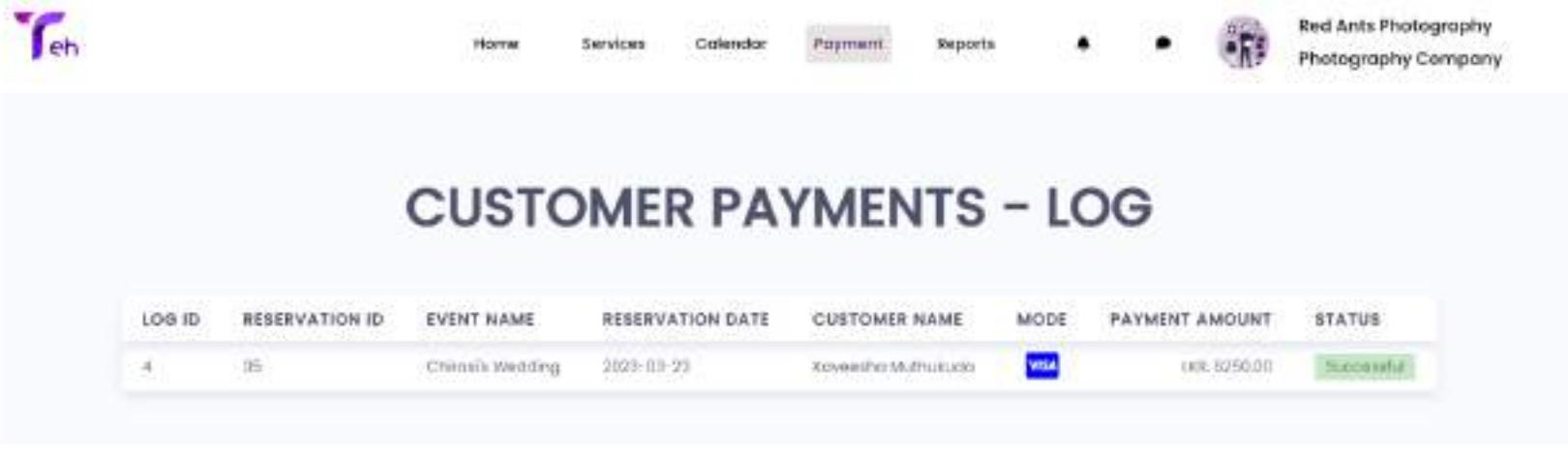
Test case 25

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Calendar” in the header	None	Display all reservation dates according to the user role	Display all reservation dates according to the user role	Success ▾
Steps of Process				
Sign in to Photography Company dashboard → Click on ‘Calendar’ in the header				
				

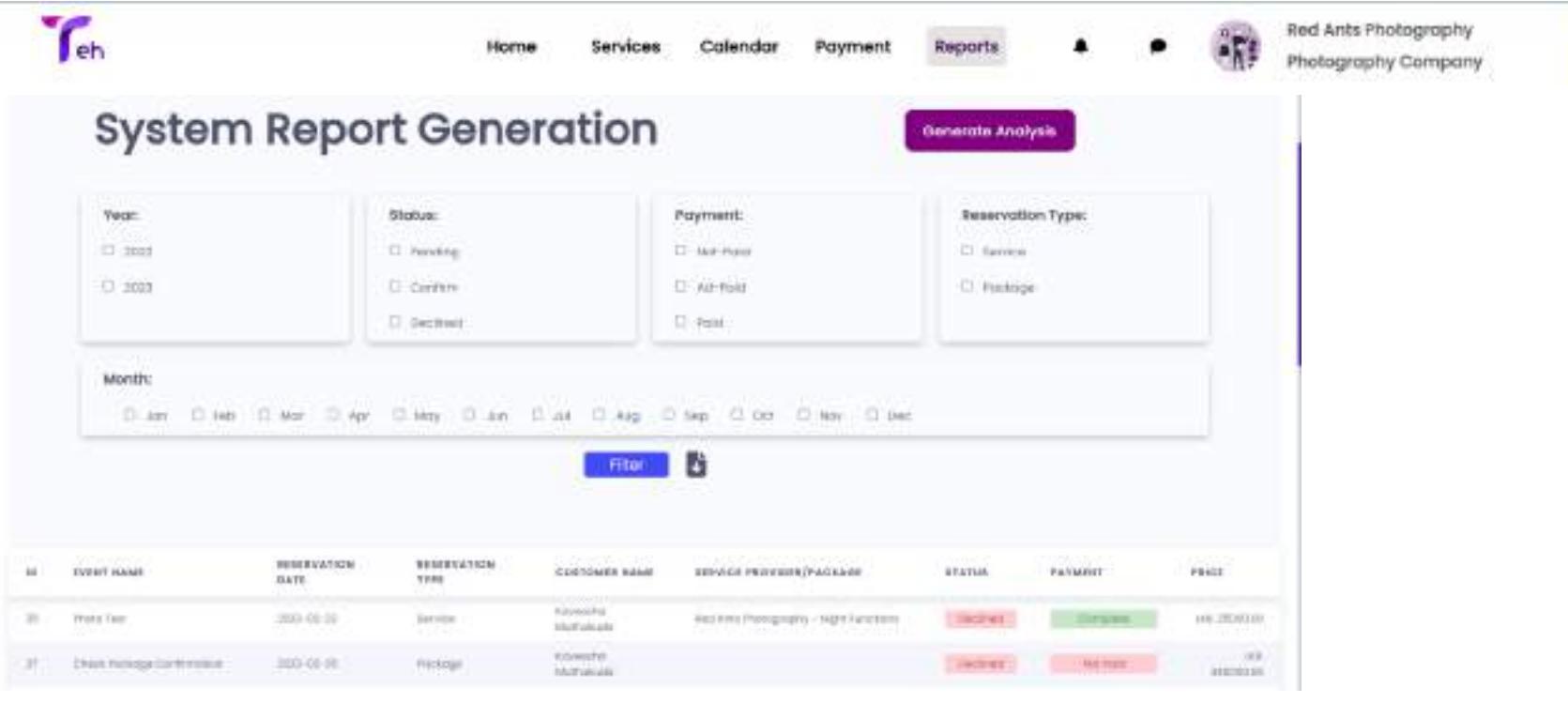
Test case 26

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Add custom event in the Calendar	Event Name and Start Date and End Date	Displays relevant events in the calendar	Displays relevant events in the calendar	Success ▾
Steps of Process				
Sign in to Photography Company dashboard → Click on 'Calendar' in the header → Fill Add custom event form → Click on 'Add Event'				
 				

Test case 27

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status																
Click on 'Payment' in the header	None	Display payment details according to the user role	Display payment details according to the user role	Success ▾																
Steps of Process																				
Sign in to Photography Company dashboard → Click on 'Payment' in the header																				
 <p>The screenshot shows the Photography Company dashboard with a navigation bar at the top. The 'Payment' menu item is highlighted in blue. Below the navigation bar, the main content area is titled 'CUSTOMER PAYMENTS – LOG'. A table displays payment logs with columns: LOG ID, RESERVATION ID, EVENT NAME, RESERVATION DATE, CUSTOMER NAME, MODE, PAYMENT AMOUNT, and STATUS. One row is visible in the table.</p> <table border="1"><thead><tr><th>LOG ID</th><th>RESERVATION ID</th><th>EVENT NAME</th><th>RESERVATION DATE</th><th>CUSTOMER NAME</th><th>MODE</th><th>PAYMENT AMOUNT</th><th>STATUS</th></tr></thead><tbody><tr><td>4</td><td>RS</td><td>Chinu's Wedding</td><td>2023-03-23</td><td>Xaverius Muthuveloo</td><td>VISA</td><td>EUR 8250.00</td><td>Successful</td></tr></tbody></table>					LOG ID	RESERVATION ID	EVENT NAME	RESERVATION DATE	CUSTOMER NAME	MODE	PAYMENT AMOUNT	STATUS	4	RS	Chinu's Wedding	2023-03-23	Xaverius Muthuveloo	VISA	EUR 8250.00	Successful
LOG ID	RESERVATION ID	EVENT NAME	RESERVATION DATE	CUSTOMER NAME	MODE	PAYMENT AMOUNT	STATUS													
4	RS	Chinu's Wedding	2023-03-23	Xaverius Muthuveloo	VISA	EUR 8250.00	Successful													

Test case 28

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “Reports” in the header	None	Display all reservation details and can view the filtering data	Display all reservation details and can view the filtering data	Success ▾
Steps of Process				
Sign in to Photography Company dashboard → Click on ‘Reports’ in the header				
				



Home Services Calendar Payment Reports



Red Ants Photography
Photography Company

System Report Generation

Generate analysis

Year:

- 2022
- 2023

Status:

- Pending
- Confirm
- Declined

Payment:

- Mid-Paid
- All-Paid
- Paid

Reservation Type:

- Service
- Package

Month:

- Jan
- Feb
- Mar
- Apr
- May
- Jun
- Jul
- Aug
- Sep
- Oct
- Nov
- Dec

Filter



ID	EVENT NAME	RESERVATION DATE	RESERVATION TYPE	CUSTOMER NAME	SERVICE PROVIDED/PACKAGE	STATUS	PAYMENT	PRICE
30	Photo Session	2023-06-20	Service	Karen Ng Matthew	Red Ants Photography - Night Functions	Upcoming	Unpaid	HKD 2000.00
31	Client Photo Confirmation	2023-06-20	Package	Karen Ng Matthew	Upcoming	Unpaid	HKD 2000.00	

Test case 29

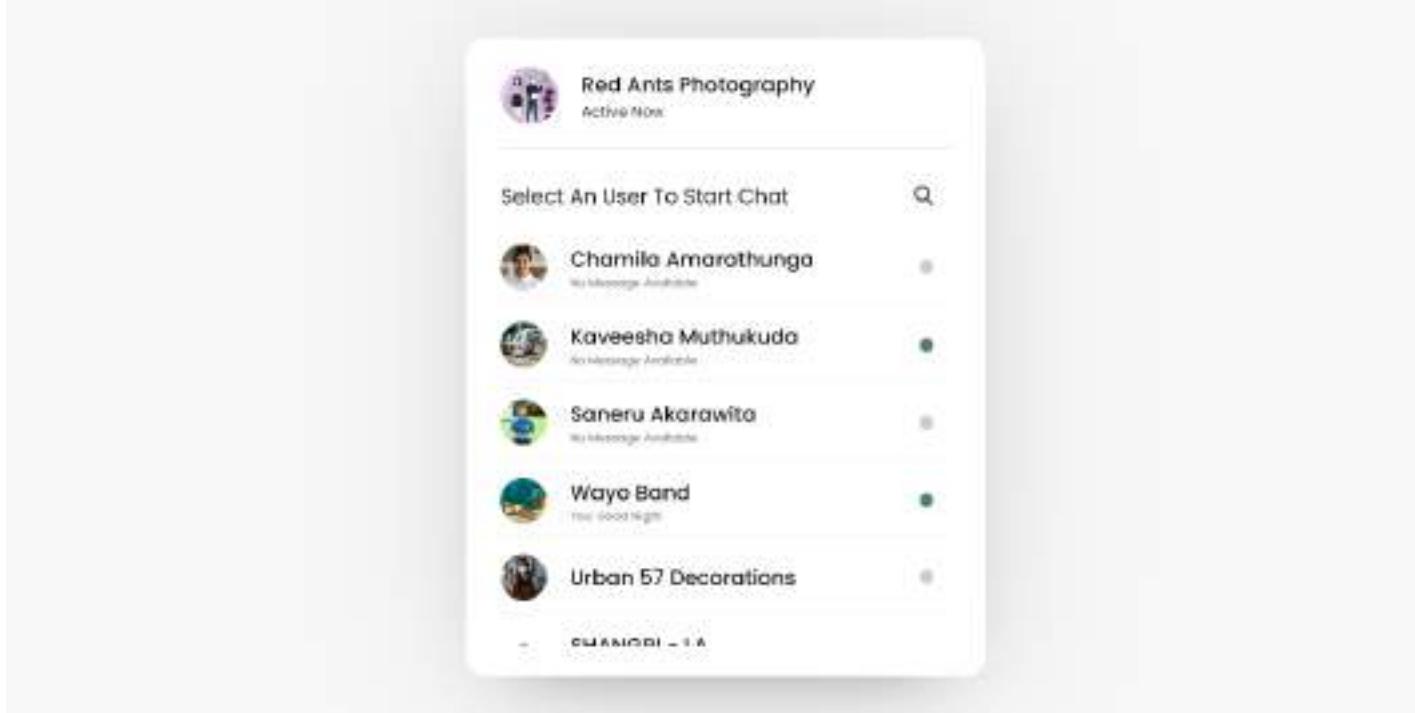
Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'Generate Analysis' in the reports page	Start date and End date	Display the monthly income and reservations	Display the monthly income and reservations	Success ▾
Steps of Process				
Sign in to Photography Company dashboard → Click on 'Reports' in the header → Click on 'Generate Analysis'				

Test case 30

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on Chat icon in the header	None	Display chat	Display chat	Success ▾

Steps of Process

Sign in to Photography Company dashboard → Click on Chat icon in the header



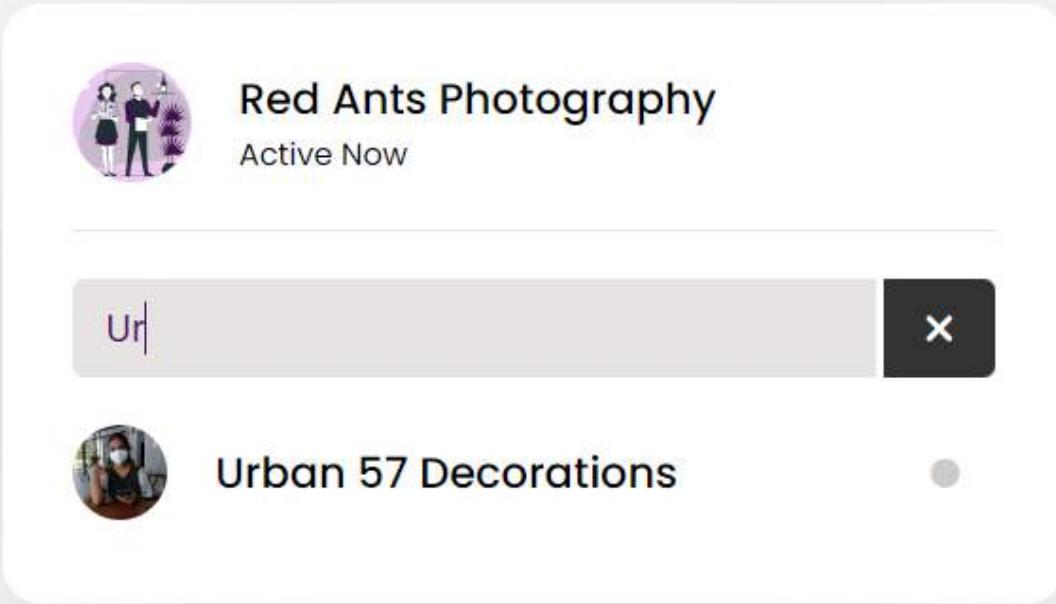
The screenshot shows the Photography Company dashboard. At the top, there is a navigation bar with links for Home, Services, Calendar, Payment, and Reports. To the right of these links are icons for notifications and user profiles, followed by the text "Red Ants Photography" and "Photography Company". A purple vertical bar is positioned on the far right.

A modal window titled "Red Ants Photography" (Active Now) is displayed. It contains a search bar labeled "Select An User To Start Chat" with a magnifying glass icon. Below the search bar is a list of users with their names, profile pictures, and status indicators:

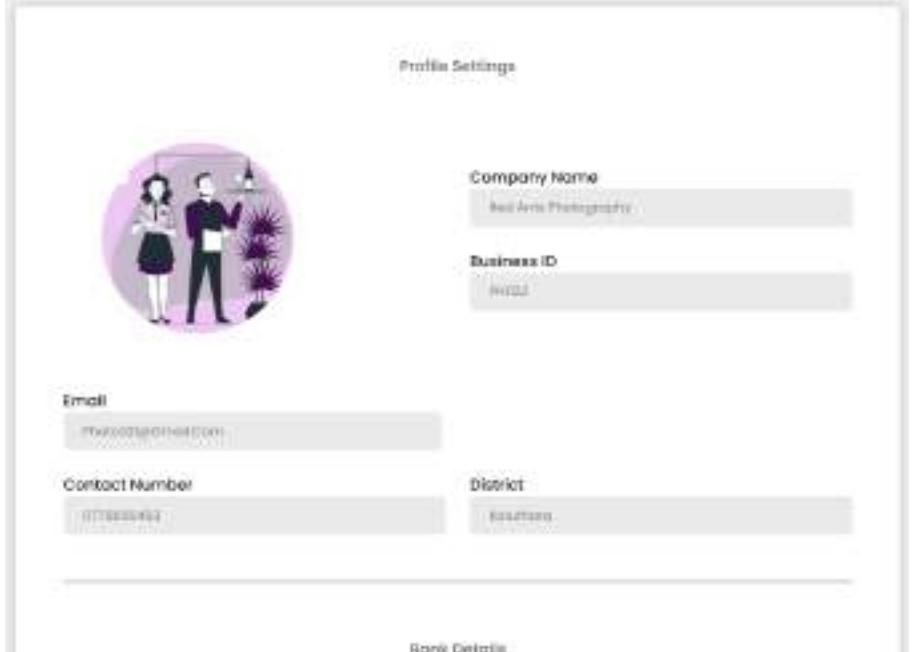
- Chamilo Amarathunga (No message available)
- Kaveesha Muthukudo (No message available)
- Saneru Akarawito (No message available)
- Wayo Band (Has good night)
- Urban 57 Decorations (No message available)

At the bottom of the modal, there is a footer with the text "SEARCHED - 1 A".

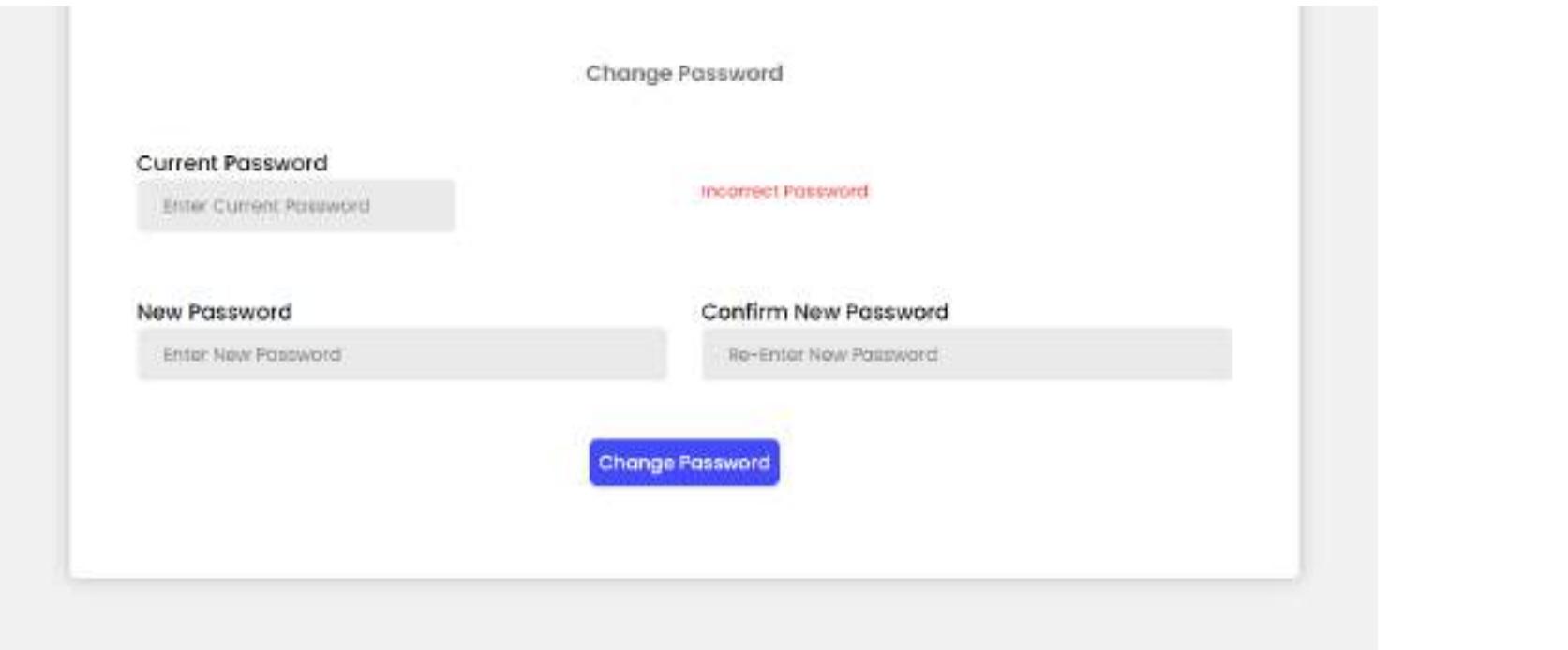
Test case 31

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'Search' icon in the chat	Search Data	Display relevant user's chat	Display relevant user's chat	Success ▾
Steps of Process				
Sign in to Photography Company dashboard → Click on Chat icon in the header → Click on Select search icon → Enter Search Data				
				

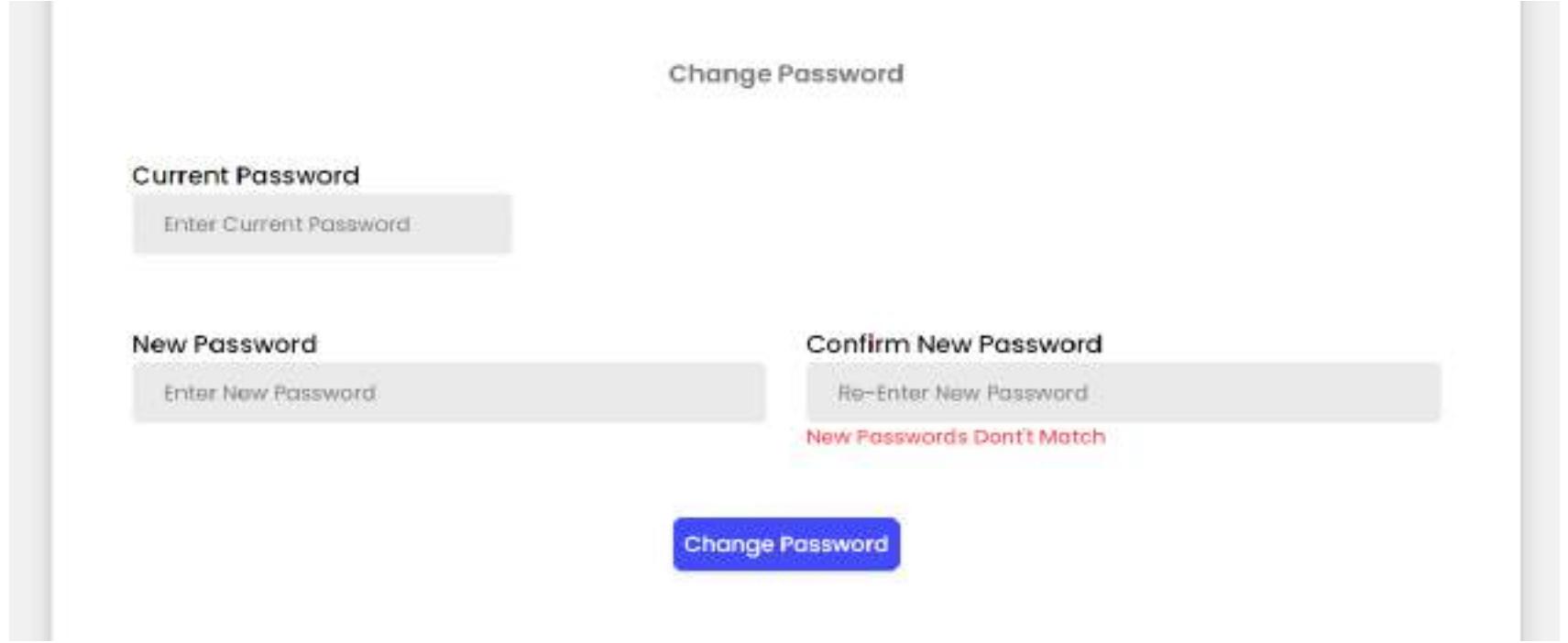
Test case 32

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on 'Profile Settings' in the header	None	Display all profile details and change password option	Display all profile details and change password option	Success ▾
Steps of Process				
Sign in to Photography Company dashboard → Click on 'Profile Settings' in the header				
 				

Test case 33

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Change password	Incorrect current password	Display error message	Display error message	Failure ▾
Steps of Process				
Sign in to Photography Company dashboard → Click on 'Profile Settings' in the header → Enter invalid current password → Click 'Change Password'				
 A screenshot of a 'Change Password' form. At the top, it says 'Change Password'. Below that is a 'Current Password' field containing 'Enter Current Password'. To its right, the text 'Incorrect Password' is displayed in red. Below the current password field is a 'New Password' field containing 'Enter New Password'. To its right is a 'Confirm New Password' field containing 'Re-Enter New Password'. At the bottom center is a blue 'Change Password' button.				

Test case 34

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Change password	Different new password and confirm new password	Display error message	Display error message	Failure ▾
Steps of Process				
Sign in to Photography Company dashboard → Click on 'Profile Settings' in the header → Enter different new password and confirm new password → Click 'Change Password'				
 <p>The screenshot shows a 'Change Password' form. It has four input fields: 'Current Password' (disabled), 'New Password' (disabled), 'Confirm New Password' (disabled), and a 'Change Password' button. A red error message 'New Passwords Don't Match' is displayed above the 'Change Password' button.</p>				

Test case 35

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Change password	Enter valid data	Successfully changed password	Successfully changed password	Success ▾

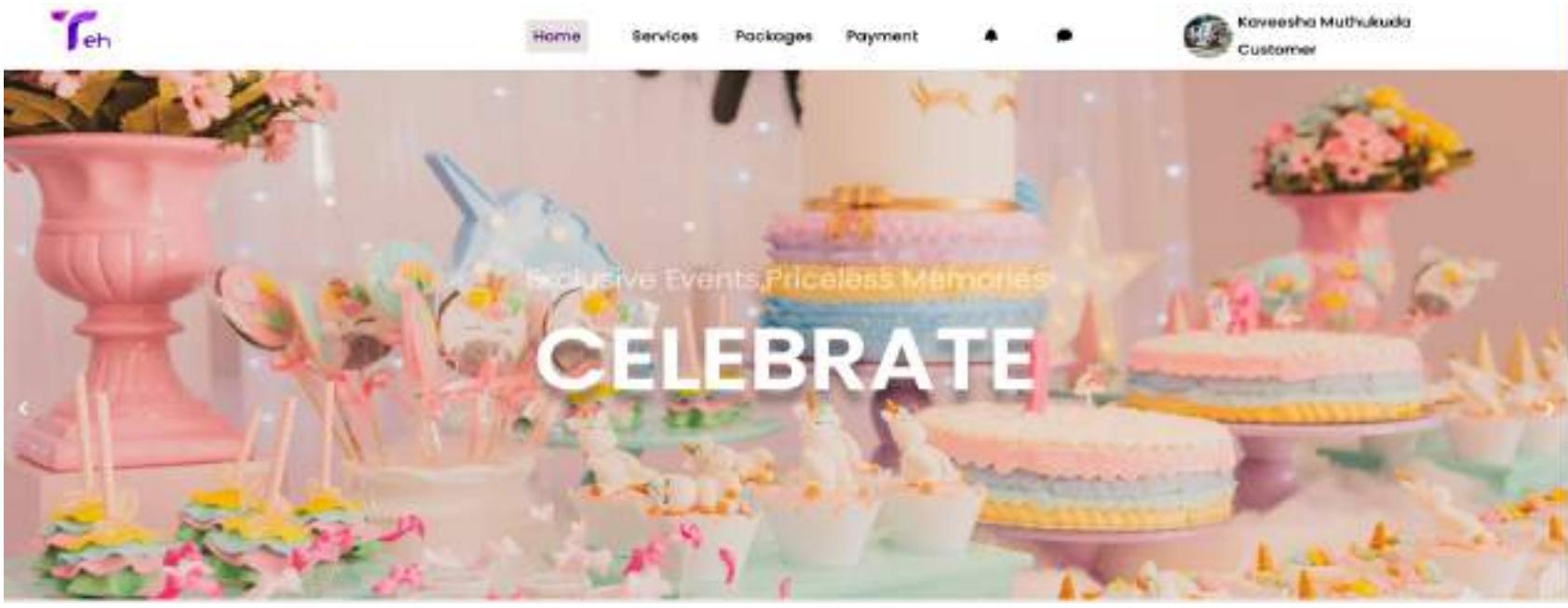
Steps of Process

Sign in to Photography Company dashboard → Click on 'Profile Settings' in the header → Enter valid valid → Click 'Change Password'

The screenshot shows a 'Change Password' form. At the top center is the title 'Change Password'. Below it, there is a section labeled 'Current Password' with a placeholder 'Enter Current Password'. To the right, there are two input fields: 'New Password' (placeholder 'Enter New Password') and 'Confirm New Password' (placeholder 'Re-Enter New Password'). At the bottom center is a blue button labeled 'Change Password'.

User Type: Customer - Kaveesha

Test case 01

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on Home in the Header	none	Direct to Home Page of Customer User role.	Direct to Home Page of Customer User role.	Success ▾
Steps of Process				
Sign into Customer Account → Click on the Home in the header				
				

Test case 02

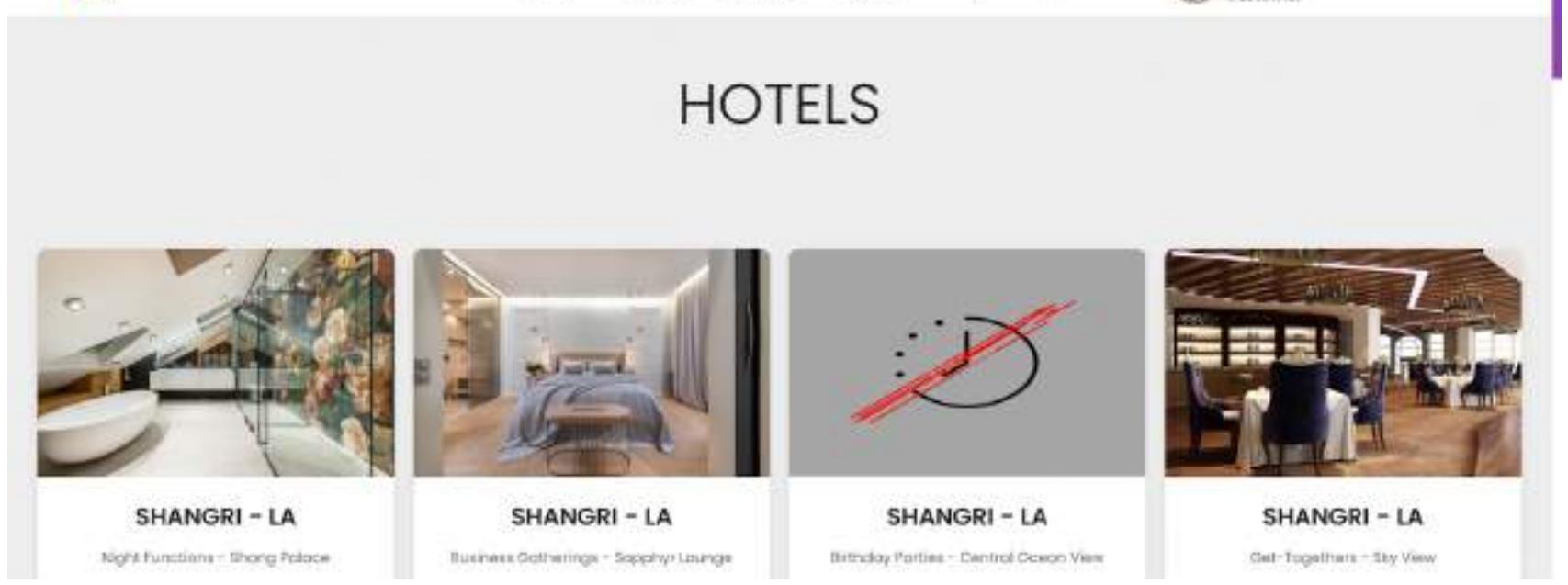
Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on View Services in the Header	none	Direct to View Services of Customer User role.	Direct to View Services of Customer User role.	Success ▾

Steps of Process

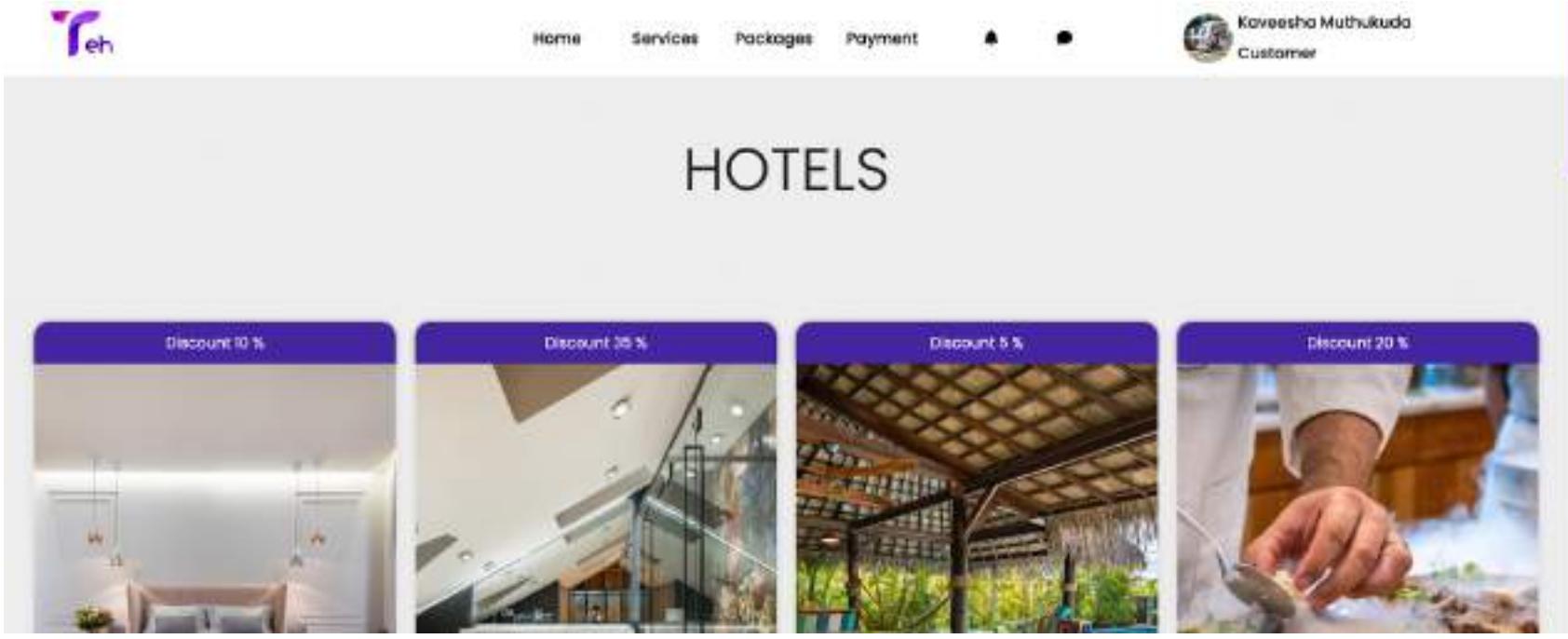
Sign into Customer Account → Click on View Services in the header

The screenshot shows a web application interface for a hotel booking platform. At the top, there is a navigation bar with links for Home, Services, Packages, and Payment. On the right side of the header, there is a user profile section for 'Kaveesha Muthukuda' (Customer). Below the header, there are four service cards for 'SHANGRI - LA'. The first and third cards have a red circle with a slash drawn over them, indicating they are unavailable. The second and fourth cards are available and feature images of a bathroom and a bedroom respectively. A dropdown menu is open over the second card, listing five options: 'View Services', 'Add Reservation', 'Offers/Promotions', 'Reservation Log', and 'Provide Feedbacks'. The 'View Services' option is highlighted with a purple background.

Test case 03

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on Add Reservation in Services	none	Direct to page where available reservations are listed.	Direct to page where available reservations are listed.	Success ▾
Steps of Process				
Sign into Customer Account → Click on Add Reservations in Services dropdown in header				
				

Test case 04

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on offers/promotions in dropdown of services in header	none	Direct to offers/promotions in page in Customer User role	Direct to offers/promotions in page in Customer User role	Success ▾
Steps of Process				
Sign into Customer Account → Click on offers/promotions in services drop down in header				
				

Test case 05

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on Reservation log in dropdown of services in header	none	Direct to Reservation log page in Customer User role	Direct to Reservation log page in Customer User role	Success ▾

Steps of Process

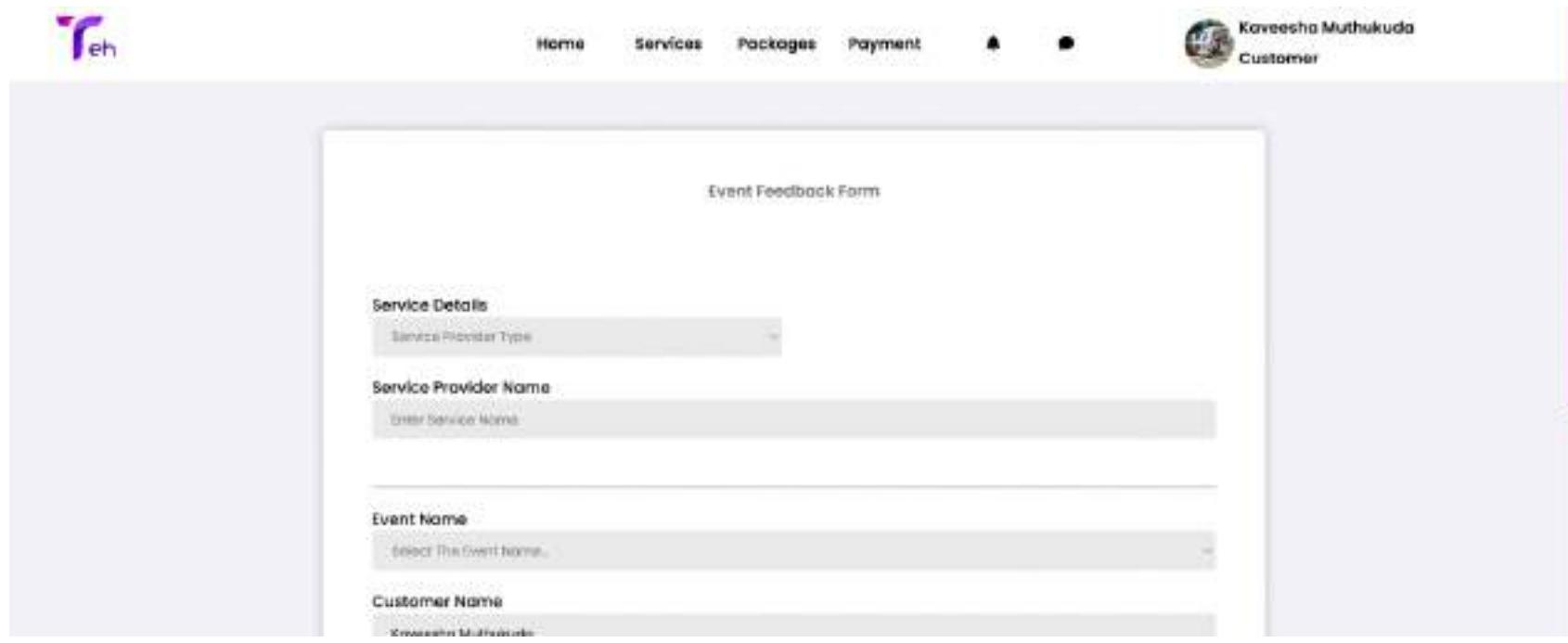
Sign into Customer Account → Click on Reservation log in services drop down in header

The screenshot shows the Reservation Log page for a customer named Kaveesha Muthukuda. The page has a navigation bar with Home, Services, Packages, and Payment options. The Services option is highlighted. The main content area displays three service reservations:

- Service - Hotel** (2023-02-02): After Interim 3.0 Party, SHANORI - LA - Shong Poloco, 20:00:00, LKR 4500.00 (For People). Status: Your Reservation Has Been Canceled Due To Advance Payment Time Out.
- Service - Hotel** (2022-12-30): Kaveesha's Birthday, SHANORI - LA - Central Ocean View, 17:00:00, LKR 5000.00 (For People). Status: Your Reservation Has Been Canceled Due To Full Payment Time Out.
- Service - Decoration** (2023-01-23): Kaveesha's Farewell Party, Urban 57 Decorations - Birthday Parties, 19:00:00, LKR 35000.00. Status: Your Reservation Has Been Canceled Due To Full Payment Time Out.

Each reservation card includes a "View Reservation" button at the bottom.

Test case 06

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on Provide Feedbacks in dropdown of services in header	none	Direct to Event Feedback form.	Direct to Event Feedback form.	Success ▾
Steps of Process				
Sign into Customer Account → Click on Provide Feedbacks of services drop down in header				
				

Test case 07

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on View Packages in dropdown of Packages in header	none	Direct to View Packages page in Customer user role.	Direct to View Packages page in Customer user role.	Success ▾

Steps of Process

Sign into Customer Account → Click on View Packages of packages drop down in header

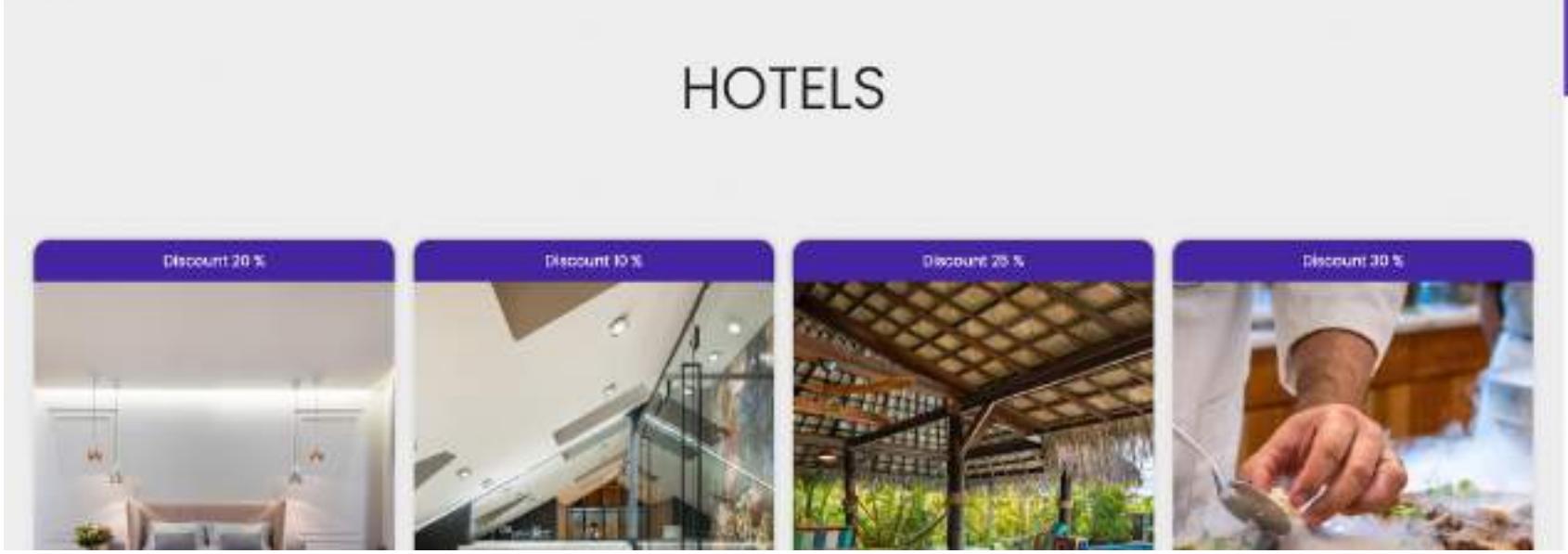
The screenshot shows a web application interface for event planning. At the top, there is a navigation bar with a logo ('Teh'), Home, Services, Packages (which is the active tab), and Payment. To the right of the navigation is a user profile for 'Kaveesha Muthukuda' (Customer). Below the navigation, the main content area has a large heading 'BEST SELLING PACKAGES'. Underneath this heading are four promotional boxes, each representing a different package:

- 25th Birthday Package**: Shows a group of people at a birthday party. Button: 'View Package'.
- 10th Anniversary Package**: Shows a couple at an anniversary dinner. Button: 'View Package'.
- Farewell Party Package**: Shows a formal farewell party setup. Button: 'View Package'.
- 25th Service Celebration Package**: Shows a corporate event setup. Button: 'View Package'.

Test case 08

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on Add Reservation in dropdown of Packages in header	none	Direct to Add Reservation/View Reservation page in Customer user role.	Direct to Add Reservation/View Reservation page in Customer user role.	Success ▾
Steps of Process				
Sign into Customer Account → Click on Add Reservation of packages drop down in header				
				

Test case 09

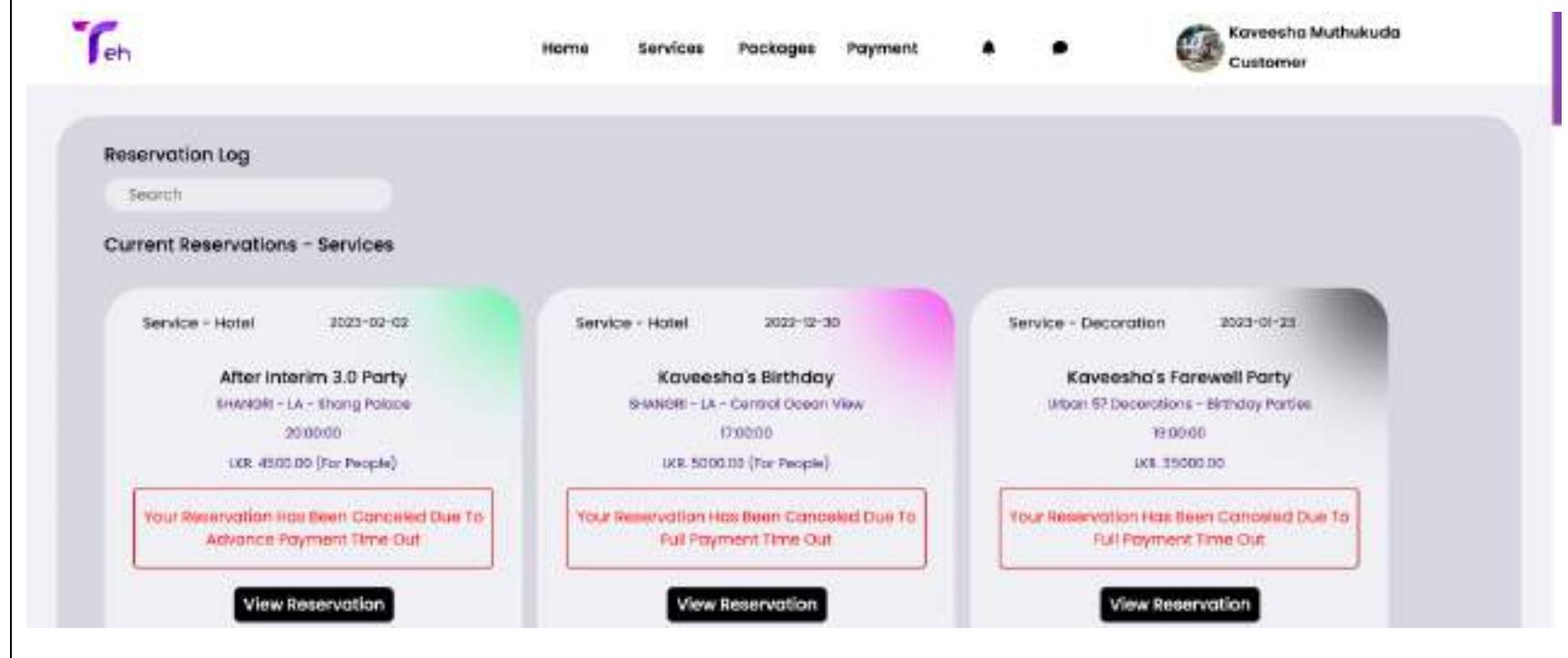
Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on Offers/Promotions in dropdown of Packages in header	none	Direct to Offers/Promotions page in Customer user role.	Direct to Offers/Promotions page in Customer user role.	Success ▾
Steps of Process				
Sign into Customer Account → Click on Offers/Promotions of packages drop down in header				
				

Test case 10

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on Reservation log in dropdown of Packages in header	none	Direct to Reservation log page in Customer user role.	Direct to Reservation log page in Customer user role.	Success ▾

Steps of Process

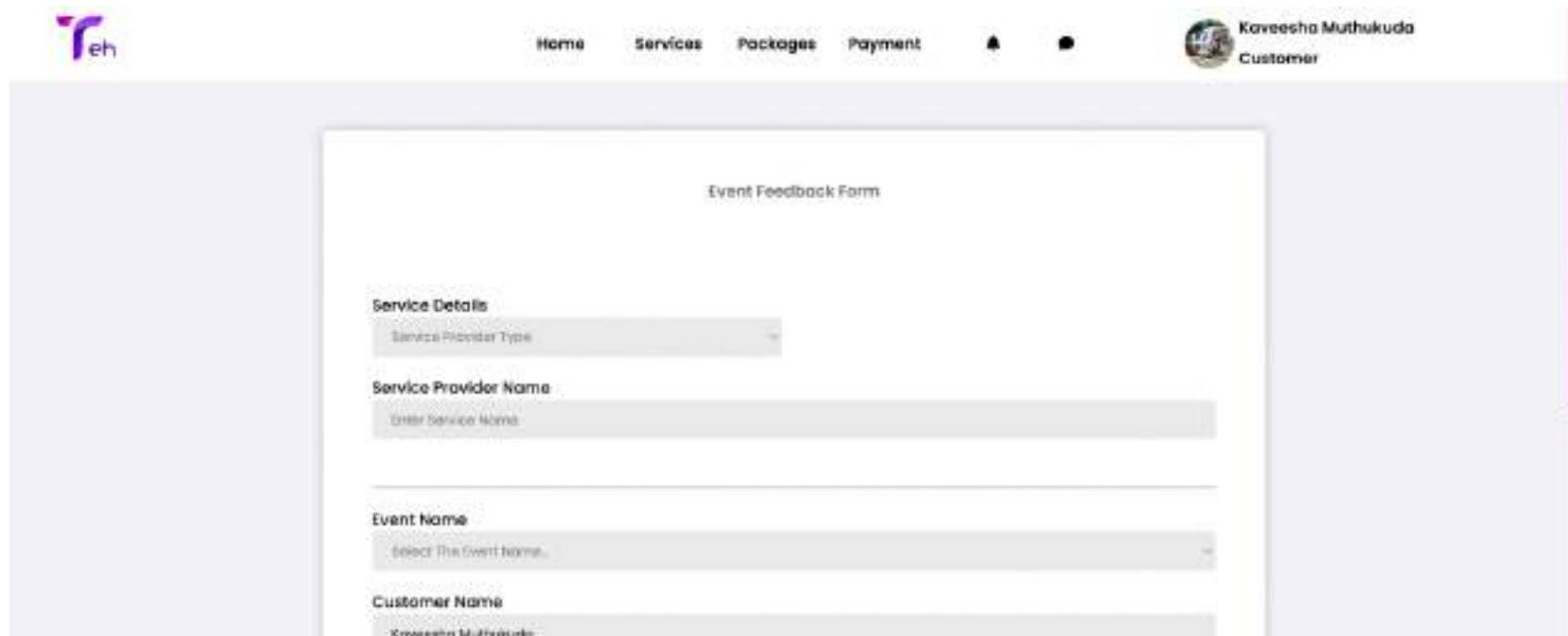
Sign into Customer Account → Click on Reservation log of packages drop down in header



The screenshot shows the 'Reservation Log' section of a travel booking website. The header features a logo ('Teh'), navigation links ('Home', 'Services', 'Packages', 'Payment'), and a user profile for 'Kaveesha Muthukuda Customer'. The main content area displays three reservation cards:

- Service - Hotel** (2023-02-02): SHANORI - LA - Shong Poloco
20:00:00
LKR 4500.00 (For People)
Your Reservation Has Been Canceled Due To Advance Payment Time Out!
View Reservation
- Service - Hotel** (2022-12-30): Kaveesha's Birthday
SHANORI - LA - Central Ocean View
17:00:00
LKR 5000.00 (For People)
Your Reservation Has Been Canceled Due To Full Payment Time Out!
View Reservation
- Service - Decoration** (2023-01-23): Kaveesha's Farewell Party
Urban 57 Decorations - Birthday Parties
19:00:00
LKR 35000.00
Your Reservation Has Been Canceled Due To Full Payment Time Out!
View Reservation

Test case 11

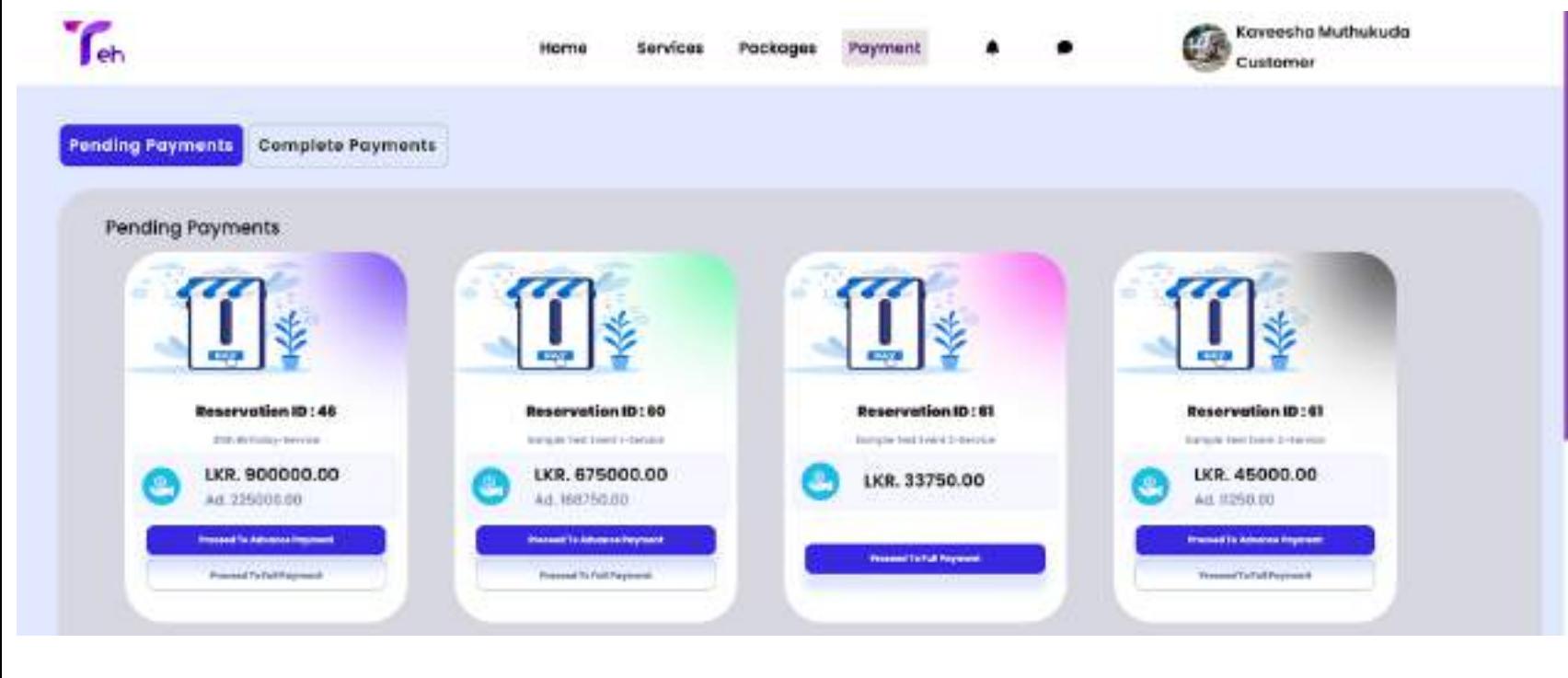
Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on Provide Feedbacks in dropdown of packages in header	none	Direct to Event Feedback form.	Direct to Event Feedback form.	Success ▾
Steps of Process				
Sign into Customer Account → Click on Provide Feedbacks of packages drop down in header				
				

Test case 12

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on Payment in the Header	none	Direct to Payment Page.	Direct to Payment Page.	Success ▾

Steps of Process

Sign into Customer Account → Click on the Home in the header



The screenshot shows the Teh app's payment interface. At the top, there is a navigation bar with icons for Home, Services, Packages, and Payment. The Payment icon is highlighted with a purple background. On the right side of the header, there is a user profile for "Kaveesha Muthukuda" with the role "Customer". Below the header, there are two tabs: "Pending Payments" and "Complete Payments", with "Pending Payments" being the active tab. The main area displays four pending payment cards, each representing a different reservation:

Reservation ID	Description	Amount	Action Buttons
46	2020-06 Holiday - Service	LKR. 900000.00 Ad. 22500.00	Pending To Advance Payment Pending To Full Payment
60	Isuru - Test Tenant 1 - Service	LKR. 675000.00 Ad. 168750.00	Pending To Advance Payment Pending To Full Payment
61	Isuru - Test Tenant 2 - Service	LKR. 33750.00	Pending To Advance Payment Pending To Full Payment
63	Sample - Test Tenant 2 - Service	LKR. 45000.00 Ad. 11250.00	Pending To Advance Payment Pending To Full Payment

Test case 13

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on the “view service” of a hotel in the view services page of the customer.	none	Direct to specific service.	Direct to specific service.	Success ▾

Steps of Process

Sign into Customer Account → Go to view services page→Click view service of the specific service needed in a hotel.



Birthday Parties
SHANGRI-LA

Hall Name : Royal Hall
Location : 4th Floor
Hall Type : Indoor
Air Condition Status : Available
Max Crowd : 100
Other Facilities : None

LKR 5000.00 Per Head

**Food Menu Will Be Discussed And Decided Manually

Make Reservation

Test case 14

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on the “view service” of the decorations in the view services page of the customer.	none	Direct to specific service.	Direct to specific service.	Success ▾
Steps of Process				
Sign into Customer Account → Go to view services page→Click view service of the specific service needed in a decorations.				
	<p>Birthday Parties</p> <p>URBAN 57 DECORATIONS</p> <p>Theme :Alice In Wonderland Decoration :Balloons, Candles, Lights, Banners, Items Table Cloths, Chair Covers, Other :None Decorations</p> <p>30000.00 LKR</p> <p>Make Reservation</p>			

Test case 15

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on the “view service” of the decorations in the view services page of the customer.	none	Direct to specific service.	Direct to specific service.	Success ▾
Steps of Process				
Sign into Customer Account → Go to view services page→Click view service of the specific service needed in a decorations.				
	<p>Birthday Parties</p> <p>URBAN 57 DECORATIONS</p> <p>Theme :Alice In Wonderland Decoration :Balloons, Candles, Lights, Banners, Items Table Cloths, Chair Covers, Other :None Decorations</p> <p>30000.00 LKR</p> <p>Make Reservation</p>			

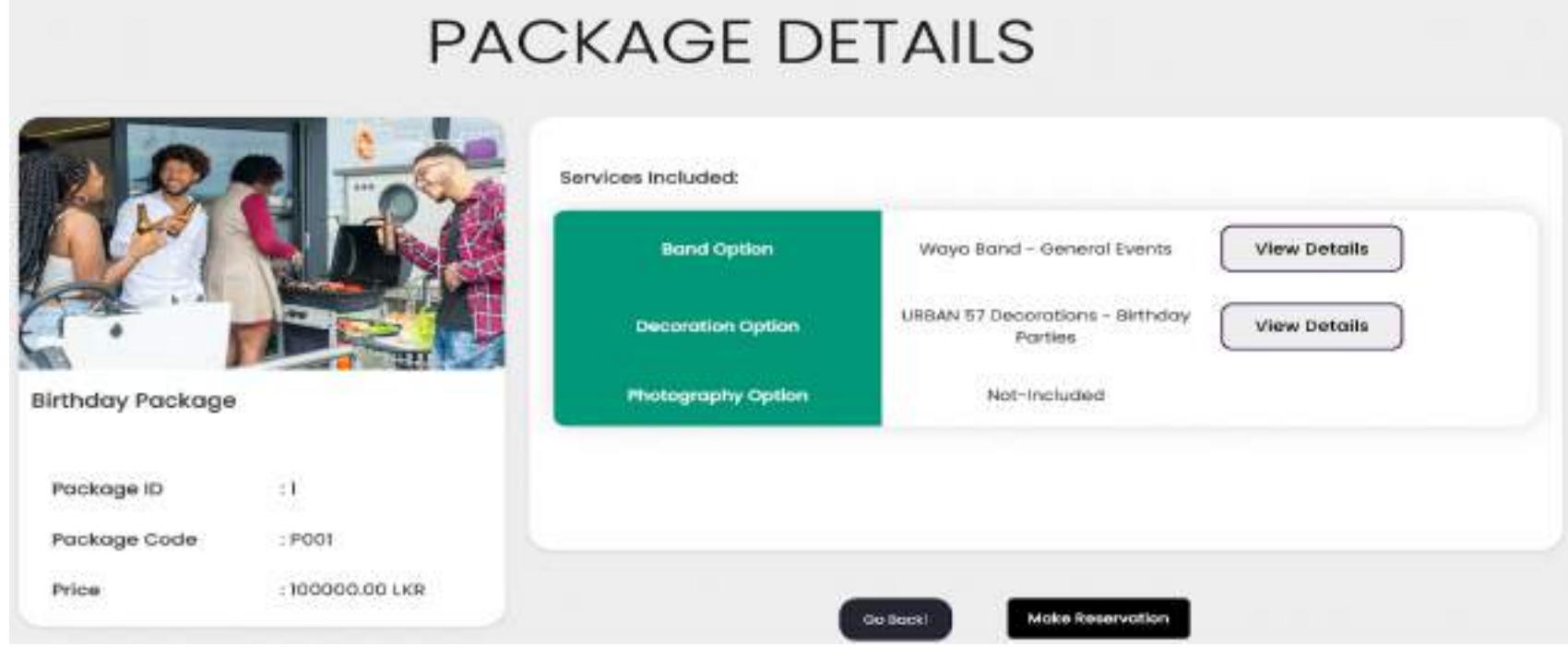
Test case 16

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on the “view service” of the bands in the view services page of the customer.	none	Direct to specific service.	Direct to specific service.	Success ▾
Steps of Process				
Sign into Customer Account → Go to view services page→Click view service of the specific service needed in a bands.				
	<p>Birthday Parties</p> <p>WAYO BAND</p> <p>No Of Players :4</p> <p>Music Types :Pop, Hip-Hop,</p> <p>Other Types Of Band: None</p> <p>200000.00 LKR</p> <p>Make Reservation</p>			

Test case 17

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on the “view service” of the photography in the view services page of the customer.	none	Direct to specific service.	Direct to specific service.	Success ▾
Steps of Process				
Sign into Customer Account → Go to view services page→Click view service of the specific service needed in a photography.				
	<p>Birthday Parties</p> <p>SHUTTER TIME STUDIO</p> <p>Features : Half-Day Photo Shoots, Professional Lighting Setup, Single-Shooter, Multi-Shooter.</p> <p>Other Features : Album Creation</p> <p>30000.00 LKR</p> <p>Make Reservation</p>			

Test case 18

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on the “view package” in the view Packages page of the customer.	none	Direct to specific package.	Direct to specific package.	Success ▾
Steps of Process				
Sign into Customer Account → Go to view packages page→Click view package of the specific package.				
				

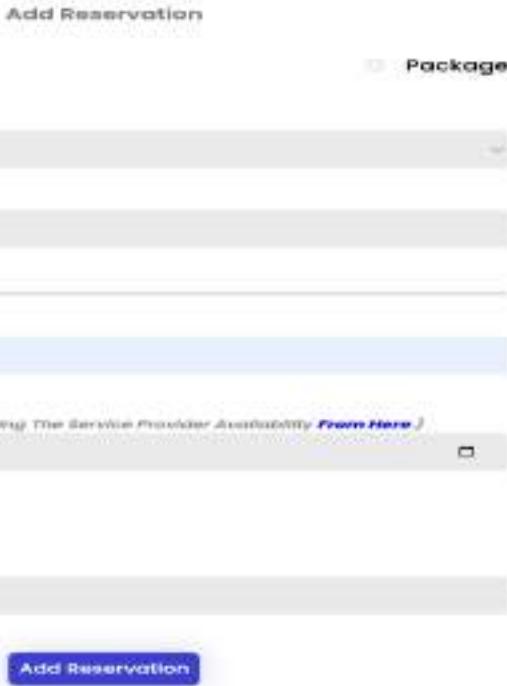
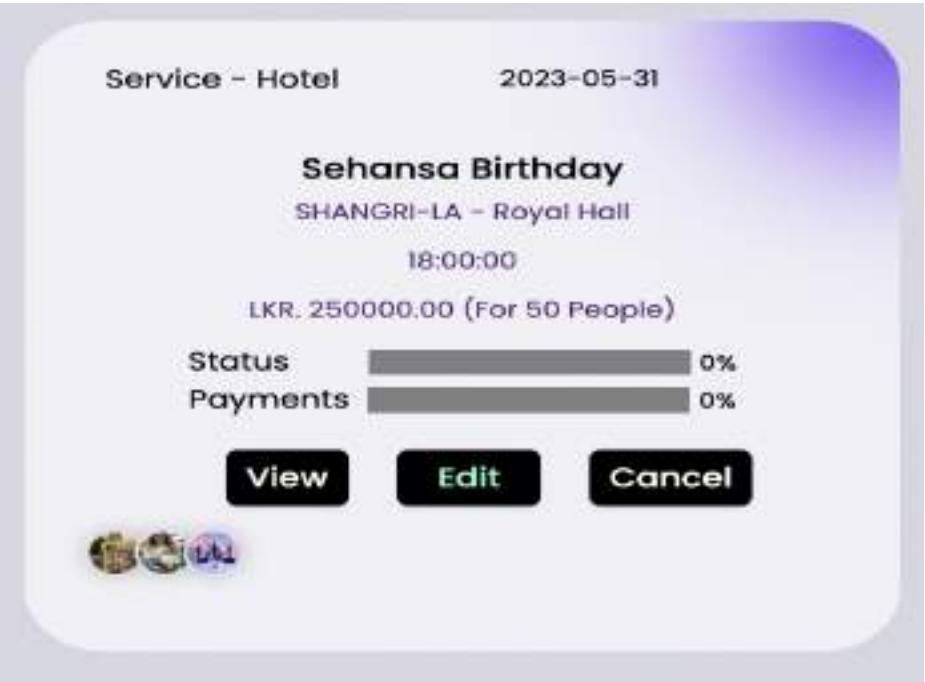
Test case 19

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “view details” of the band in the birthday package detail page of the customer.	none	Direct to the specific page with details of the band in the birthday package.	Direct to the specific page with details of the band in the birthday package.	Success ▾
Steps of Process				
Sign into Customer Account → Go to view packages page → Click view package of the birthday package → Click view details band				
				
			<h2>General Events</h2> <p>WAYO BAND</p> <p>No Of Players : 6</p> <p>Music Types : Rap, EDM,</p> <p>Other Types Of Band: Provide Dancing Team</p>	

Test case 20

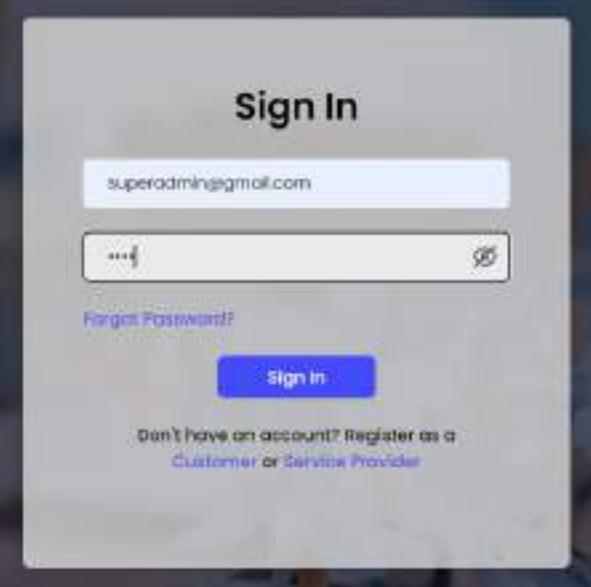
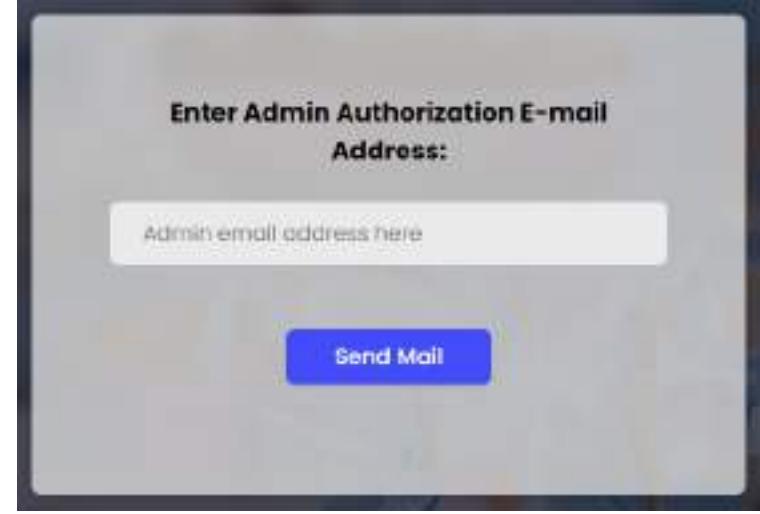
Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Click on “view details” of the decorations in the birthday package detail page of the customer.	none	Direct to the specific page with details of the decorations in the birthday package.	Direct to the specific page with details of the decorations in the birthday package.	Success ▾
Steps of Process				
Sign into Customer Account → Go to view packages page → Click view package of the birthday package → Click view details decorations				
	Birthday Parties URBAN 57 DECORATIONS	Theme : Alice In Wonderland Decoration : Balloons, Candles, Lights, Banners, Items : Table Cloths, Chair Covers, Other : Cake Decorations, Fireworks Decorations		

Test case 21

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Make a reservation.	Event name,reservation date,time,number of people	Showcase of the reservation in the reservation log	Showcase of the reservation in the reservation log	Success ▾
Steps of Proces				
Sign into Customer Account → Go to view services page → Click on “view service” of the specific reservation → Fill the form & make reservation				
				

User Type: Super Admin - Saneru

Test case 01

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Login as Super Admin	Valid Email/Password	Successful Login	Successful login and redirected to Super Admin dashboard	Success ▾
Steps of Process				
Enter valid username/password → Sign in → redirect to admin authorization dashboard of super admin				
				

Test case 02

Test Case	Input Parameters (If any)	Expected outcome	Result outcome	Status
Send Admin register links to the provided email	Valid Email	Successful email sending	Successfully sent an email to the given email address	Success ▾
Steps of Process				
Enter valid email → send mail → send an email to the given email address providing the register link of admin				
		