

## HANEEN HASAN

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(Visiting Visa – Available Immediately)



## PROFESSIONAL SUMMARY

Highly motivated BBA Aviation & Logistics graduate with internship experience in customer relationship management, business operations, and financial services. Adept at managing client queries, coordinating operations, and delivering service excellence. Skilled in digital marketing, MS Office, and business communication, with a strong understanding of logistics workflows, supply chain concepts, and aviation industry operations. Currently on a Visiting Visa and seeking an entry-level opportunity in the UAE to contribute to a dynamic organization's growth while building a long-term career in aviation, logistics, or operations management.

## CORE COMPETENCIES

- Aviation & Logistics Operations
- Customer Relationship Management (CRM)
- Supply Chain Coordination
- Digital Marketing Fundamentals
- Business Communication
- MS Office (Word, Excel, PowerPoint)
- Financial Product Promotion
- Time Management & Teamwork
- Problem Solving & Adaptability

## EDUCATION

Bachelor of Business Administration (BBA) – Aviation & Logistics  
Yenepoya University, Mangalore — Graduated 2025

Higher Secondary Education (12th Grade)  
Furqan PU College — 2022

Secondary School Certificate (10th Grade)  
Peace Public School — 2019

## PROFESSIONAL EXPERIENCE

Relationship Trainee – Rupeek Fintech (Internship)

- Assisted the sales and customer relationship teams in promoting financial products.
- Managed client queries and ensured timely resolution to enhance customer satisfaction.
- Supported daily operations to streamline service delivery and improve workflow efficiency.
- Gained practical exposure to fintech services and customer relationship management strategies.

## ACHIEVEMENTS & CERTIFICATIONS

- C Programming Course – Infosys, July 2025
- Member, National Service Scheme Unit 1 – Yenepoya University
- Completed 8 business-related online courses (Coursera – details available upon request)
- Recognized for teamwork, adaptability, and professional communication during internship

## LANGUAGES

- English – Fluent
- Hindi – Fluent
- Kannada – Intermediate
- Malayalam – Intermediate
- Beary – Native

## ADDITIONAL INFORMATION

Visa Status: Visiting Visa (UAE) – Available Immediately

Relocation: Open to opportunities across UAE

Driving License: Available upon request

## **CERTIFICATE**

C Programming Course – Infosys, July 2025

Certificate attached separately in PDF format.