

Sanuranj Kunnummal Anilkumar

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EDUCATION

Coursera

Supply Chain Management

Remote

Oct 2021- May 2022

- An online non-credit professional certificate program focused on Supply Chain Logistics, Supply Chain Operations, Supply Chain Planning, Supply Chain Sourcing, and Supply Chain Management Strategy.

Sapienza University of Rome

MSc in Business Management (50% Online)

Rome, Italy

Sept 2019 -Jan 2022

- Master's degree focused on management, strategic management, performance measurement, industrial economics, and statistics.

WORK EXPERIENCE

Diemme Fiori

Logistics Officer

Rome, Italy

Feb 2021 – Mar 2023

Big lift Shipping BV

Sea Freight Operation Executive

Amsterdam, Netherlands

Mar 2023 – Sept 2024

- Coordinated sea freight operations for over 50 shipments per month, achieving a 95% on-time delivery rate through effective communication with carriers and customers.
- Managed customs clearance processes, ensuring compliance with regulations, which reduced shipment delays by 20% and saved the company approximately EUR 15,000 annually in penalties.
- Developed and maintained comprehensive transport documentation for all shipments, resulting in a 30% reduction in documentation errors and improving the overall efficiency of the freight process.
- Collaborated with cross-functional teams to streamline logistics operations, leading to a 15% decrease in operational costs by optimizing routing and carrier selection.
- Utilized Microsoft Office and logistics software to generate and analyze shipment reports, increasing reporting accuracy by 25% and enabling data-driven decision-making.
- Enhanced customer satisfaction scores by 20% through proactive communication and timely updates on shipment status, ensuring transparency and building trust with clients.
- Trained and mentored new staff on sea freight procedures and documentation requirements, contributing to a 30% faster onboarding process and improving team productivity.
- Identified and implemented process improvements that resulted in an overall increase in shipment throughput by 10%, enhancing the company's service capability and revenue potential.
- Executed cost-saving initiatives in sea freight operations, negotiating favourable terms with carriers that led to a 15% reduction in shipping costs, resulting in annual savings of EUR 25,000 while maintaining service quality and delivery timelines.

SKILLS

Microsoft 365 Dynamics Business Central | Sea Freight Operations | Freight Forwarding | Customs Clearance Processes | Transport Documentation Management | Logistics Software Proficiency | TMS | WMS Microsoft Office Suite | Data Analysis and Reporting | Strong Communication Skills | Customer Service Orientation | Team Collaboration and Leadership | Problem-Solving Abilities | Attention to Detail | Time Management | Supply Chain Management Principles | International Shipping Regulations | Cargo Handling Procedures | Risk Management in Logistics |

Languages: English - Fluent | Malayalam - Native | Hindi - Fluent | Tamil - Fluent |