



Banwari Lal Dhetarwal

Cargo Operation | Supervisor | Customs Clearance | Import & Export Coordinator | Logistic Coordinator | Customer Support Executive

PROFESSIONAL SUMMARY

Results-driven professional with **8+ years** of experience in **aviation and logistics**, **specializing in Cargo Operations, Strategy & Planning, and Transport**. Proven track record as a **Cargo Operations Supervisor, Customs Clearance Specialist, and Import/Export & Logistics Coordinator**. Skilled in administrative management, cargo handling, and cross-functional coordination to drive operational efficiency and service excellence.

WORK EXPERIENCE

May 2024- Feb 2025

Avisha Trading LLC | Dubai
Supervisor

Roles & Responsibilities:

- Enhanced supply chain efficiency by ensuring timely **delivery of goods and supplies to customers and warehouses**, contributing to smooth operational flow.
- Conducted quality checks on food products and managed purchasing based on **customer requirements to ensure satisfaction** and compliance with standards.
- Maintained **accurate records of inventory levels and stock movements** to ensure effective inventory control and support seamless supply chain operations.
- Coordinated with internal and external teams to manage **Inbound and Outbound shipments**, ensuring timely and accurate handling of goods throughout the supply chain.
- Demonstrated effective supervision and leadership to guide team members, ensuring productivity and alignment with organizational goals.
- Provided strong leadership and oversight to team members, fostering a collaborative and **results-oriented work environment**.
- Led and supervised teams effectively, promoting accountability, performance excellence, and continuous improvement.

June 2018 - May 2024

AAI Cargo Logistics & Allied Services | Jaipur
Supervisor of Operations

- Comprehensive experience managing cargo operations with a strong focus on efficiency, safety, and regulatory compliance.
- Maintained accurate records and adhered to Standard Operating Procedures (SOPs) for handling VAL (Valuable) cargo.
- Proficient in Integrated Cargo Management System (ICMS) with end-to-end expertise in booking, tracking, documentation, inventory, and reporting to streamline cargo operations.
- Successfully managed import and export operations in a high-volume logistics environment, handling an average throughput of over 100 tons daily across domestic and international routes.
- Maintained close coordination with freight forwarders, customs officials, ground handlers, and airline cargo departments to ensure timely and secure movement of goods.
- Led teams of 100+ and conducted regular training programs to maintain high safety standards and service quality.

CONTACTS

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Visa Status

Employment Visa

Skills

- Proficient in MS Office applications (Word, Excel, PowerPoint) for efficient documentation, reporting, and presentation purposes.
- Experienced in raising invoices and managing billing operations using systems such as Comsoft, SAP, AIMS, and other relevant platforms.
- Skilled in supervising the handling of various cargo types, including VAL, VUN, PER, HUM, and AVI, ensuring adherence to safety and handling protocols.

Education

- **2014 MBA in Finance & HR**

Subodh Institute of Management & Carrer Studies, Jaipur, Rajasthan

- **2012 BBA**

Trilok Singh College, Sikar, Rajasthan

Language

- English
- Hindi

- Prepared and recommended cargo budget, covering manpower, expenses, and facilities, and monitored financial performance against budgeted targets for cost-efficiency.
- Managed all cargo products, including time and temperature-sensitive goods, live animals, courier/mail, and dangerous goods, ensuring compliance and quality handling.
- Maintained accurate records of invoices, payments, and expense reports in accounting software (e.g. ComSoft, AIMS, Tally).
- Collaborated with auditors during internal and external audits, providing required documentation and explanations.
- Generated MIS reports to provide timely financial insights for management.
- Prepared and analyzed financial statements such as profit & loss accounts, and cash flow statements.

August 2016 - May 2018

AAI Cargo Logistics & Allied Services I Jaipur

Data Operator

- Accurately entered cargo shipment details including airway bills, consignee/shipper data, and cargo descriptions into the system.
- Verified shipping documents for completeness and cross-checked entries with physical documents to ensure accuracy.
- Generated daily and weekly cargo movement and inventory reports for internal use and client updates.
- Maintained data confidentiality and adhered to company SOPs and documentation standards.
- Utilized tools such as MS Excel, Google Sheets, and ERP systems for data entry and management.
- Collaborated with different departments to verify and validate data for consistency and accuracy.

Certifications

- Basic Air Cargo Awareness Programme
- Dangerous Goods Regulations for Load Controllers, Loadmasters and Ground Dispatchers

Achievement

- Appreciation for outstanding performance in handling International and Domestic Cargo with utmost safety.