

# SHAHIN MK

Logistics And Supply Chain professional

+971505357256 ◇ shahinashraf.mk@gmail.com ◇ United Arab Emirates ◇ [LinkedIn](#)

## SUMMARY

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Logistics and Supply Chain Professional with a Postgraduate Diploma in Logistics & Supply Chain Excellence (CILT, UK) and a BBA in Business Administration. Experienced in inventory control, warehouse operations, freight coordination, procurement, and EXIM documentation. Skilled in managing inbound and outbound logistics, preparing shipping documents, and coordinating with freight forwarders, carriers, and customs agents. Knowledgeable in international trade compliance and logistics software. Detail-oriented and adaptable, with a strong focus on optimizing supply chain performance, reducing lead times, and improving delivery accuracy in fast-paced environments.

## EXPERIENCE

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**Sales Executive** 2023 — 2024  
Retail store India

- Managed inventory levels to ensure stock accuracy, minimize discrepancies, and support smooth inbound and outbound operations.
- Built and maintained strong relationships with suppliers, warehouse teams, and internal departments to streamline logistics activities.
- Provided exceptional customer service, addressing client needs and ensuring timely solutions to inquiries, which enhance customer satisfaction and loyalty.
- Analyzing sales trends for better decision-making.

## EDUCATION

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**Post Graduate in Logistics and Supply Chain Excellence, CILT UK** 2023 — 2024  
India

- Warehouse Management
- International Business
- EXIM Documentation
- Last Mile
- Supply Chain Management
- Procurement

**Bachelors in Business Administration, Kannur university** 2020 — 2023  
India

- Focused on business strategy, management, marketing, and finance. Gained a strong understanding of business operations and problem-solving techniques.

## CERTIFICATIONS

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**SAP Software Level 2**

**MS Excel Level 2**

**Certification in MS Word**

## PROJECTS

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**A Study on Investment perception of NRIs of Kannur District.**

- Analyzed responses from a crew of 50 individuals, uncovering that 90% were undergraduate students and emphasizing that 65% had been NRIs for over 15 years, guiding adjustments to service offerings.

## WEBINAR

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Key Account Management Marketing Communication in Logistics by resource person "M' OZLEM DALGA" , CILT TURKEY

## SKILLS

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**Technical Skills** Inventory Control, Customer Service, 5s, WMS, Lean supply chain, ERP

**Soft Skills** Versatile, leadership, interpersonal skills, prioritizing tasks and Time Management, Adaptability and Decision-Making under pressure, attention to detail and Documentation Accuracy

**Languages** English, Malayalam, Hindi, Tamil

**Interests** Travelling, Researching career enhancement