

SAMER FATMA

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CAREER OBJECTIVES

Enthusiastic MBA graduate with a specialization in Airline and Airport Management, eager to apply academic knowledge and skills to contribute to the success of an aviation organization. Seeking an entry-level position where I can leverage my education and passion for the industry to make a meaningful impact.

KEY COMPETENCIES

Operational Management: Understanding of airport and airline operations, including safety protocols and logistical planning.

Customer Service: Knowledge of best practices for enhancing passenger satisfaction and handling inquiries.

Analytical Skills: Ability to analyze data, identify trends, and propose solutions for operational improvements.

Communication: Strong verbal and written communication skills, with experience in presenting and reporting findings.

Technical Proficiency: Familiar with airline management software and basic data analysis tools.

EDUCATION & CERTIFICATIONS

Master of Business Administration in Airline and Airport management

Victoria College, United Arab Emirates; Affiliated with Bharathiar University, Tamil Nadu

Relevant Coursework: Aviation Operations, Airport Management, Airline Economics, Aviation Safety, Customer Service, Aviation Resource Management, Aviation Legal Environment, Airline marketing, and Air Traffic control

Bachelor of Business Administration in Airline and Aiport management

Victoria College, United Arab Emirates; Affiliated with Bharathiar University, Tamil Nadu

Relevant Coursework: Travel Agency Operations, Resource and Logistics Management, Ancillary Services, Public Relations, Aircraft Maintenance and Crew management, and Airline and Airport Organisation.

Completed Schooling from The Emirates National School, Sharjah, United Arab Emirates.

WORK EXPERIENCE

Although I do not have any work experience yet, I more than make up for this with my enthusiastic nature, positive attitude, and willingness to learn from others.

EXTRACURRICULAR ACTIVITIES

- SPORTS - BASKETBALL AND VOLLEYBALL
- VOLUNTEERING AT SCHOOL EVENTS
- PEER LEADERSHIP GROUPS
- WRITING CLUB
- TUTORING
- CODING [MySQL]

LANGUAGES SPOKEN

- ENGLISH : FLUENT
- HINDI : FLUENT
- URDU : FLUENT
- ARABIC : MILD
- KOREAN : MILD

DECLARATION: I, AT THIS MOMENT, DECLARE THAT THE INFORMATION PROVIDED ABOVE IS TRUE AND I WILL CONTRIBUTE MY BEST EFFORTS TO A SIGNIFICANT EXTENT IN ACHIEVING THE OBJECTIVES OF THE ORGANIZATION IF ALLOWED TO SERVE.

-SAMER FATMA



ഭാരത്യാർ പല്ക്കാലക്ഷ കൃഷ്ണ
Bharathiar University

മലബാറിലെ പ്രാഥമ്യ മന്ദിരങ്ങൾ

FACULTY OF SOCIAL SCIENCES

பார்த்தியர்	பல்கலைக் கழகம்	தாய்வர் 2021ஆம்	ஆண்டு	பா—த்திய	கோர்வில்
சுமீர் மு.மாடி,	இந்திய	வகுப்பில்	கேதர்ச்சி	பொறுத்த	தச்சியலை—ந்தியப்பாக,
ஏ.பி.மீ.	கேதர்வாளர்கள்	சான்றித்துறை	ஏற்று.	வணக்க நிர்வாகவியல் நிறைஞர் (விமான மற்றும்	கோர்வில்
விமான நிறைவேலை மேலாண்மை)	என்னும்	பா. எ. த்தினான்	அவர்க்கும்	பல்கலைக்	நிறைஞர்.
இவச்சினாயுடன், பார்த்தியர் பல்கலைக் கழக ஆட்சிக் குழு வழங்குகின்றது.	ஏ.பி.க	ஏ.பி.க	ஏ.பி.க	ஏ.பி.க	ஏ.பி.க

The Syndicate of the Bharatiar University hereby makes known that SAMER FATMA has been admitted to the Degree of **MASTER OF BUSINESS ADMINISTRATION (AIRLINE & AIRPORT MANAGEMENT)**, having been certified by duly appointed Examiners to be qualified to receive the same and was placed in **SECOND** Class, at the Examination conducted in **DECEMBER 2021** by Bharatiar University.

Given under the Seal of the University



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குடியிருப்பு
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குடியிருப்பு

காம்பிடால் கோல்பூரூபம்
கோல்பூரூபம் காம்பிடால்

Controller of Examinations i/c

காந்தியர்கள் (காந்தி)

Registrar(i/c)

ՄՅԱՐՁՈՒՄ

for Vice-Chancellor

தினமே வெற்றுத் தாக்குத்

Reg. No: 19NA5075



பாரதியர் பல்கலைக் கழகம்
Bharathiar University

சமூக அறிவியல் பலம்

FACULTY OF SOCIAL SCIENCES

May 2019

ஆண்டு

து-த்திய

தேர்வில்

தகுதிமொழித்துப்பாக,

சமீர் பிட்டமா

பெற்றுத்

என்னும்

பாட-த்தினை அவருக்குடி

The Syndicate of the Bharathiar University hereby makes known that **SAMER FATMA** has been admitted to the Degree of **BACHELOR OF BUSINESS ADMINISTRATION**, having been certified by duly appointed Examiners to be qualified to receive the same in **AIRLINE & AIRPORT MANAGEMENT** and was placed in the **SECOND Class**, at the Examination conducted in **MAY 2019** by Bharathiar University.

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கோயம்புத்தூர்

Coimbatore

நாள்

april 25, 2019

கெர்வாலையர்(பெட்ட)

பத்ரவீரன்(பெட்ட)

Dated 18th December 2019 Controller of Examinations i/c

ISSUED ON - 2 JUN 2023

Registrar(i/c)

for Vice-Chancellor