



Munasib Khan

Aviation and Ground Handling Expert:
10 Years of Experience in Baggage Operations at
Etihad Airlines

Aviation Operations Specialist.

Employment Visa (Transferable)



Contact

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Dubai, UAE



Trainings & Certifications

- Higher Secondary School Certificate
- Dangerous Goods Regulations Certificate
- Fire Warden Diploma at Etihad Training Center completed in 2014
- Care Team member certificate at KLM Airlines in 2015
- HHT (Hand Held Terminal)
- BRS(Baggage Reconciliation System
- GCAS QMS Safety Awareness



Languages

- Arabic (Fluent)
- English (Intermediate)
- Urdu (Native)
- Hindi (Fluent)
- Pashto (Native)



Computer Skills

- Microsoft Outlook, MS Office: Word, Excel, PowerPoint, Internet
- Customer Service
- Communication Skills
- Time Management
- Adaptability
- Teamwork

Profile Summary

Experienced Baggage Team Leader with 10+ years at Etihad Airport Services. Skilled in managing baggage operations, ensuring compliance, and leading teams to achieve on-time performance and customer satisfaction.

Work Experience

Light Vehicle Driver | National Hotels Company, Abu Dhabi

2023 - Present

- Safely operate light vehicles to transport guests, staff, and materials to various destinations as assigned by the supervisor.
- Adhere to all traffic laws, regulations, and company policies while driving, ensuring the safety of passengers and pedestrians at all times.
- Provide courteous and efficient transportation services to guests, assisting with loading and unloading luggage or other items as required.
- Maintain a professional appearance and demeanor while representing the company, delivering exceptional customer service to all passengers.

Baggage Team Leader | Etihad Airport Services,

Abu Dhabi 2010- 2020

- Supervising baggage handling operations to ensure efficiency and compliance with airline and airport regulations.
- Coordinating with ground staff, baggage handlers, and other airport personnel to facilitate smooth baggage transfer and loading processes.
- Handled lost and found baggage and transfer baggage efficiently.
- Enforced security and hazardous material regulations to ensure safety.
- Prepared and submitted daily, weekly, and monthly reports to the Duty Manager.
- Coordinated with seniors to resolve operational issues.

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Managed ULDs and allocated staff according to requirements. Arranged flight allocation based on load factors.