

VANKUSH A M



Address - Paloor Village & Post, Madikeri Taluk, Kodagu District, Karnataka, India – 571214

Contact - +971 581940066 (whatsapp) - +91 94807 66575

Email - vankushvicky@gmail.com

Nationality – Indian

Passport No – U2616884

Career Objective

Motivated and dedicated professional seeking a challenging position where I can leverage my skills and experience to contribute effectively to organizational success. Committed to continuous personal and professional growth, with a passion for delivering exceptional service and exceeding expectations.

Professional Experience

1. Flipkart Internet Pvt Ltd & Cleartrip

Operations Executive

Jan 2023 – May 2025

- Managed end-to-end domestic travel including flights, hotels, and cabs
- Delivered excellent employee travel support and service
- Resolved issues promptly with a solution-oriented approach
- Collaborated with internal teams to ensure smooth operations
- Ensured customer satisfaction through professional communication

2. Fipola Retail India Pvt Ltd

Team Leader

Mar 2022 – Jan 2023

- Led daily operations and monitored team performance
- Motivated team members to achieve sales and service goals
- Handled inventory and stock management efficiently
- Managed customer relations to enhance satisfaction and loyalty

3. Imarat Hotel, Kodagu

Front Office Executive

Jun 2019 – Nov 2019

- Ensured property and guest security
- Handled guest check-ins and check-outs
- Managed room inventory and housekeeping coordination
- Delivered personalized customer service to guests

Skills

- Travel & Hospitality Management
- Team Leadership & Staff Supervision
- Inventory & Operations Management
- Customer Relationship Management
- Problem Solving & Decision Making
- Communication & Interpersonal Skills

Education

MBA in Tourism and Travel Management

Mangalore University, Karnataka

2018 – 2020

Bachelor of Arts

Field Marshal K M Cariappa College, Mangalore University

2015 – 2018

Multilingual: Fluent in Kannada, English, Hindi

Interests

- Hiking & Adventure Travel
- Photography
- Cricket

Personal Details

Father's Name: Mohan Kumar A P

Mother's Name: Anitha A M

Date of Birth: 11/04/1997