

# SAMER FATMA

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[https://www.linkedin.com/in/samer-fatma-901219194?](https://www.linkedin.com/in/samer-fatma-901219194?lipi=urn%3Ali%3Apage%3Ad_flagship3_profile_view_base_contact_details%3B6lygmia%2BQdiRPEf3FIPNSw%3D%3D)

[lipi=urn%3Ali%3Apage%3Ad\\_flagship3\\_profile\\_view\\_base\\_contact\\_details%3B6lygmia%2BQdiRPEf3FIPNSw%3D%3D](https://www.linkedin.com/in/samer-fatma-901219194?lipi=urn%3Ali%3Apage%3Ad_flagship3_profile_view_base_contact_details%3B6lygmia%2BQdiRPEf3FIPNSw%3D%3D)



## CAREER OBJECTIVES

Enthusiastic MBA graduate with a specialization in Airline and Airport Management, eager to apply academic knowledge and skills to contribute to the success of an aviation organization. Seeking an entry-level position where I can leverage my education and passion for the industry to make a meaningful impact.

## KEY COMPETENCIES

**Operational Management:** Understanding of airport and airline operations, including safety protocols and logistical planning.

**Customer Service:** Knowledge of best practices for enhancing passenger satisfaction and handling inquiries.

**Analytical Skills:** Ability to analyze data, identify trends, and propose solutions for operational improvements.

**Communication:** Strong verbal and written communication skills, with experience in presenting and reporting findings.

**Technical Proficiency:** Familiar with airline management software and basic data analysis tools.

## EDUCATION & CERTIFICATIONS

**Master of Business Administration** in Airline and Airport management

Victoria College, United Arab Emirates; Affiliated with Bharathiar University, Tamil Nadu

*Relevant Coursework: Aviation Operations, Airport Management, Airline Economics, Aviation Safety, Customer Service, Aviation Resource Management, Aviation Legal Environment, Airline marketing, and Air Traffic control*

**Bachelor of Business Administration** in Airline and Airport management

Victoria College, United Arab Emirates; Affiliated with Bharathiar University, Tamil Nadu

*Relevant Coursework: Travel Agency Operations, Resource and Logistics Management, Ancillary Services, Public Relations, Aircraft Maintenance and Crew management, and Airline and Airport Organisation.*

**Completed Schooling from The Emirates National School, Sharjah, United Arab Emirates.**

## WORK EXPERIENCE

Although I do not have any work experience yet, I more than make up for this with my enthusiastic nature, positive attitude, and willingness to learn from others.

## EXTRACURRICULAR ACTIVITIES

- SPORTS - BASKETBALL AND VOLLEYBALL
- VOLUNTEERING AT SCHOOL EVENTS
- PEER LEADERSHIP GROUPS
- WRITING CLUB
- TUTORING
- CODING [MySQL]

## LANGUAGES SPOKEN

- ENGLISH : FLUENT
- HINDI : FLUENT
- URDU : FLUENT
- ARABIC : MILD
- KOREAN : MILD

**DECLARATION: I, AT THIS MOMENT, DECLARE THAT THE INFORMATION PROVIDED ABOVE IS TRUE AND I WILL CONTRIBUTE MY BEST EFFORTS TO A SIGNIFICANT EXTENT IN ACHIEVING THE OBJECTIVES OF THE ORGANIZATION IF ALLOWED TO SERVE.**

**-SAMER FATMA**



Reg. No. 19NAA5075

**பாரதியார் பல்கலைக் கழகம்**  
**Bharathiar University**

**சமூக அறிவியல் புலம்**  
**FACULTY OF SOCIAL SCIENCES**

**பாரதியார் பல்கலைக் கழகம்**  
**சமீர் பட்டம், இரண்டாம்**  
**உரிய தேர்வாளர்கள் சான்றளித்ததை**  
**விமானநிலைய மேலாண்மை**  
**இலக்கியபுடன், பாரதியார் பல்கலைக் கழக ஆட்சிக் குழு வழங்குகின்றது.**

**மார்ச் 2021 ஆம்**  
**வகுப்பில்**  
**ஏற்று.**  
**என்னும்**  
**பட்டத்தினை**  
**அவருக்குப்**  
**பல்கலைக் கழக**

**தேர்ச்சி**  
**பெற்றுத்**  
**தகுதியடைந்திருப்பதாக.**  
**தேர்வில்**

The Syndicate of the Bharathiar University hereby makes known that SAMER FATMA has been admitted to the Degree of **MASTER OF BUSINESS ADMINISTRATION (AIRLINE & AIRPORT MANAGEMENT)**, having been certified by duly appointed Examiners to be qualified to receive the same and was placed in **SECOND** Class, at the Examination conducted in **DECEMBER 2021** by Bharathiar University.

Given under the Seal of the University.



**கோயம்புத்தூர்**  
**Coimbatore**  
**மாடி 14/03/27**  
**நாள்**

**MR**  
**தேர்வாளனையர்(பொ)**

**S. Nino**  
**பதிவாளர்(பொ)**

**11-1**  
**திணைவேந்தருக்காக**  
**for Vice-Chancellor**

**Dated: 13th May 2022** Controller of Examinations i/c

**Registrar(i/c)**

**ISSUED ON 21 DEC 2023**





Reg No: 16BMA2864

**பாரதியார் பல்கலைக் கழகம்**  
**Bharathiar University**

சமூக அறிவியல் புலம்  
**FACULTY OF SOCIAL SCIENCES**

**பாரதியார் பல்கலைக் கழகம்**

**விமான மற்றும் விமானநிலைய மேலாண்மை**

**இரண்டாம்**

வகுப்பில்

தேர்ச்சி

மே 2019 ஆம்

தேர்வில்

ஆண்டு

நடத்திய

சமீர் பட்டமா,

தகுதியடைந்துருப்பதாக,

உரிய

தேர்வாளர்கள்

சான்றளித்ததை ஏற்று.

வணிக நிர்வாகவியல் இளையர்

என்னும்

பட்டத்தினை

அவருக்குப்

பல்கலைக் கழக இலச்சினையுடன், பாரதியார் பல்கலைக் கழக ஆட்சிக் குழு வழங்குகின்றது.

The Syndicate of the Bharathiar University hereby makes known that **SAMER FATMA** has been admitted to the Degree of **BACHELOR OF BUSINESS ADMINISTRATION**, having been certified by duly appointed Examiners to be qualified to receive the same in **AIRLINE & AIRPORT MANAGEMENT** and was placed in the **SECOND Class**, at the Examination conducted in **MAY 2019** by Bharathiar University.

Given under the Seal of the University.



கோயம்புத்தூர்

Coimbatore

40677313  
நாள்

*[Signature]*  
தேர்வாளனையர்(பொ)

*[Signature]*  
பதிவாளர்(பொ)

Registrar(i/c)

for Vice-Chancellor

Dated 18th December 2019 Controller of Examinations i/c

ISSUED ON - 2 JUN 2023