

Ankit Tamboli

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Experienced and results-oriented professional with over 17 years of overall experience, including 12+ years in **logistics, supply chain, and export management**. Seeking a **senior leadership position** where I can leverage my strategic insight, operational expertise, and proven track record to streamline processes, enhance efficiency, and drive sustainable growth across global supply chain and logistics functions.



Experience

04/2021 to 02/2025

Logistic Manager

Ananta Courier and Cargo, Udaipur, Rajasthan (India)

- Managed end-to-end logistics operations, including inbound and outbound shipments, warehousing, and transportation.
- Scheduled and tracked shipments to ensure timely, accurate, and cost-effective deliveries.
- Ensured on-time material delivery to project sites in accordance with client requirements and service level agreements (SLAs).
- Assessed and recommended optimal shipping methods, routes, and carriers based on cost, speed, and reliability.
- Negotiated rates and contracts with carriers to optimize logistics costs and service levels.
- Maintained comprehensive records for customer service, delivery timelines, and safety compliance.
- Directed and optimized the full order cycle from procurement through to final delivery.
- Collaborated and negotiated with suppliers, customers, and logistics partners to enhance service efficiency.
- Conducted cost analysis for supply chain operations to support budgeting and project proposals.
- Supervised a team of 35–40 members including admin staff and drivers to ensure operational efficiency.
- Oversaw the operation and maintenance of a fleet of 15–20 Light and Medium Commercial Vehicles (LCVs & MCVs).

07/2019 to 03/2021

Export Manager

Vardhman Mining Private Limited, Udaipur, Rajasthan (India)

- Managed end-to-end export logistics operations, ensuring timely and cost-effective movement of goods.
- Liaised and negotiated with freight forwarders, transporters, and customs agents to oversee the full order cycle.
- Ensured compliance with international trade regulations, customs procedures, and required documentation.
- Analyzed transportation costs and implemented strategies to improve supply chain efficiency and reduce expenses.
- Coordinated with internal departments such as sales and finance to align logistics with overall business processes.

Highlights

- Supply Chain Optimization
- Strategic Planning & Execution
- Inventory & Warehouse Management
- Transportation & Distribution Planning
- Route Optimization & Fleet Management
- 3PL & Vendor Management
- Budgeting & Cost Control
- Contract Negotiation & SLA Management
- Import/Export Compliance & Documentation
- Customer Service Excellence
- Process Improvement & Lean Logistics
- Team Leadership & Staff Development
- Cross-functional Team Collaboration
- Performance Metrics & KPI Monitoring

Education

- MBA (Logistic and Supply Chain - 2012)
CLMT, Udaipur
- Bachelor's in commerce (2010) VMOU, Kota
- Diploma in Computer Application Programme
RGCSM, Udaipur

Experience

- Resolved issues related to transportation, logistics systems, and international shipments.
- Recommended optimal shipping methods, routes, and schedules to enhance delivery performance.

07/2013 to 05/2019

Logistic and Supply Chain In-Charge

Hunter Foods Pvt. Ltd, Dubai (UAE)

- Managed inventory systems, ensuring accurate tracking of stock levels, receipts, withdrawals, and timely rotation or disposal of surplus materials.
- Oversaw inbound and outbound logistics including unloading, shelving, packing, labeling, and documentation of goods to maintain efficient warehouse operations.
- Coordinated closely with freight forwarders, transporters, and shipping agents for smooth movement of goods, including ex-works pickups, import ETAs, and offloading.
- Handled documentation for import/export processes such as invoices, packing lists, delivery advice, health certificates, certificates of origin, and local bill of entry preparation.
- Ensured compliance with Dubai Customs and other government authorities for GCC and international shipments, including securing duty-paid stamps and export contract approvals.
- Liaised with banks, clearing agents, and internal departments to facilitate timely clearance and delivery of import/export documentation.
- Negotiated with suppliers to reduce raw material and transportation costs while maintaining strong supplier relationships and up-to-date vendor records.
- Managed Oracle-based invoicing, export contract approvals, and customer coordination for shipments, payments, and repeat orders.
- Planned supply chain schedules proactively, especially during peak seasons, ensuring alignment between production, transporters, and customer timelines.
- Supported purchasing functions in the absence of the purchaser and maintained a safe, compliant working environment for all warehouse and logistics staff.

09/2011 to 06/2013

Process Manager

Udeesha Info Services, Ahmadabad, Gujrat (India)

- Led a customer service team of 35–40 agents, managing inbound/outbound sales and effectively resolving customer complaints to ensure service excellence and client satisfaction.

09/2009 to 05/2011

Call Center Manager

Paragon Mass Retail Pvt. Ltd, Udaipur, Rajasthan (India)

- Managed walk-in customers, led and assigned tasks to the sales team, encouraged back-end staff to convert inquiries into sales, and ensured high product quality based on customer feedback. Oversaw daily reports across departments, addressed customer complaints, and followed up on incoming inquiries to drive business growth.

Training

- **Zentex, India**
Call Center and Customer Service (Two Months)

Personal Profile

- **DOB** - 21/01/1986
- **Nationality** – Indian
- **Language** - English/Hindi