

NAGARAJ KRISHNA

Career Objective

Look forward to a position in a professional organization to enhance my skills and knowledge. I believe in honest and discipline systematic hard work and positive attitude.



Work Experience

LM Exchange LLC – Dubai UAE. (Oct-2023 – Present)

Designation – Branch supervisor

- Managed branch operations, staff supervision, training, and development, ensuring adherence to policies
- Planned and supervised branch activities, ensured compliance with procedures and policies.
- Managed receipts, data entry, and daily financial reporting.
- Oversaw branch petty cash and ensured asset security
- Empowered employees to resolve problems and disputes independently, promoting efficiency

Customer Service Executive (OCT TO FEB 2024)

- ✓ Processing remittance such as mobile money, western union, Transfast, instant cash etc.
- ✓ Buying and selling foreign currencies.
- ✓ Processing WPS and GPSSA Transactions.
- ✓ Following all Bank financial securities regulations and procedures.
- ✓ Handling all kinds of quires from the customer efficiently.
- ✓ Ensure Customer Satisfaction.

Skills : • Risk Analyses, • Finance, • KYC Verification, • Currency Exchange, • Cash Handling, • Customer Satisfaction.

DKR Traders – Mangalore India. (April 2022 – June 2023)

Designation - Sales Executive & Customer Service

Products (Yale Digital locks, Spitze & everyday interior products & Albatour sliding system)

- Handled customer complaints, providing appropriate solutions to guarantee positive outcomes.
- Assisted customers with varying questions using product knowledge and service expertise.

Contact

Email: Nagarajbloor@gmail.com

Phone No. +971544015964

Address

Al Fahidi, Bur Dubai,
Dubai-UAE.

Personal Details

Father's Name - K Murali

Date of Birth - 24/11/1998

Gender - Male

Nationality - Indian

Marital Status - Single

Passport Details

Passport Number - W8211671

Place of Issue - Bangalore

Date of Issue - 09/12/2022

Date of Expiry - 08/12/203

Education

MBA in INTERNATIONAL BUSSINESS from University Evening College- Mangalore in 2021

Bachelor of Commerce from Canara College - Mangalore in 2019

P.U.C (Commerce) from Canara College - Mangalore in 2016

SSLC from Canara High School Urva - Mangalore in 2014

Technical Qualification

Computer Accounting Program
Knowledge in Internet Technology
Tally-ERP9 with GST

Languages Known

English ☒ ☒ ☒ ☒ ☒ ☐

Malayalam ☒ ☒ ☒ ☒ ☐ ☐

Hindi ☒ ☒ ☒ ☒ ☒ ☐

Kannada ☒ ☒ ☒ ☒ ☒ ☒

Konkani ☒ ☒ ☒ ☒ ☒ ☒

Tulu ☒ ☒ ☒ ☒ ☒ ☒

Skills

Good Communication Skills ☒ ☒ ☒ ☒ ☒ ☐

Team player ☒ ☒ ☒ ☒ ☒ ☒

Leadership quality ☒ ☒ ☒ ☒ ☒ ☒

Target oriented ☒ ☒ ☒ ☒ ☐ ☐

Customer relations ☒ ☒ ☒ ☒ ☒ ☒

Market trends understanding ☒ ☒ ☒ ☒ ☒ ☐

Microsoft Office ☒ ☒ ☒ ☒ ☒ ☐

Complaint resolution ☒ ☒ ☒ ☒ ☒ ☐

Social media management ☒ ☒ ☒ ☒ ☒ ☒

Hobbies

Driving
Event Management
Good Sports Player – Cricket, Basketball

Declaration

I hereby declare that the above information furnished by me is true to the best of my knowledge and belief.

NAGARAJ K