

HARIKRISHNA

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Krishna Kripa Dhavalakuzhy, Mayyanad PO Kallam

SALES/OPERATIONS COORDINATOR

Highly stimulated and enthusiastic with nearly 4 years of experience working in Logistics environment. To be employed in a highly progressive organization in a challenging position where my acquired skills can be optimally utilized firm and to grow along with the organization as well.

KEY COMPETENCIES

Expert in handling Export Shipments - SEA	Willing to learn and work in a team	Highly skilled in FINS (Functionally Integrated Solution), MS Office (Word, Excel, PowerPoint) - CERTIFIED
Handling pressure	Problem solving	
critical thinking	Flexibility	Adaptability

PROFESSIONAL EXPERIENCE

**TWIN INFO SOLUTIONS PVT LTD
(BO CONSOLIDATED SHIPPING SERVICES- DUBAI)**

Feb 2021 - Dec 2024

SALES/OPERATIONS COORDINATOR

- Preparing documents for the Export consoles to various destination
- Sending Pre-Alert to different agents/destinations.
- Submitting shipping instruction and communicating with carriers.
- Submitting the manifest in Dubai Trade.
- Communications with POD/POL agents, Shipping line and clients
- Handling and trained in different areas apart from the core as per business requirement.
- Container Booking from different lines (Both DG & Non DG)
- Inform clients of factors such as shipping options, timelines, transfers, or regulations affecting shipments.
- Provide shipment status notification to exporters and consignees.
- Communication with customer for their shipments & needs
- Checking MSDS whether its DG or Non DG

Reliance Fresh/Smart point

Aug 2019- Jan 2021

Customer service Executive (CSA)

- JioMart Delivery arrangements.
- JioMart Delivery checking
- Handling Customer complaints

EDUCATION

CILT International Professional Diploma in Logistics and shipping management
Reliant Institute of Logistics (2019- 2020)

Higher Secondary

Mayyanad Higher Secondary School Mayyanad Kollam (2016 - 2018)

High School

Mayyanad Higher Secondary School Mayyanad Kollam (2015 - 2016)

REFERENCES

SANDEEP MV

Manager of Twin Info Solutions
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SUDEER

SM of Reliance
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