

GUSTAV MURCIA ALCALA.

Toro Mazotte 281, Central Station, Santiago City, Chile
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OBJECTIVE: Professional business administration with knowledge of support systems, logistics and warehousing.

EDUCATION:

EAN University [School of Business Administration] Colombia, Title: Business Administrator, *[Postponed Studies, Last year of study]*.

Double Degree, Université Du Québec à Chicoutimi Canadá). Accredited – ACBSP – Association of Collegiate Business Schools and Programs. www.uqac.ca

- Applications: Microsoft Office, Sap business one, Other software databases and communications.
- Chilean Driver's License, B/D,
 - Car driver: Experience [fifteen years ago].
 - Forklift operator: Experience [Seven years ago].

WORK EXPERIENCE:

- 2024-2025: Forklift Operator: The main function is the transportation, loading, and unloading of materials using a forklift. All work is always checked preventively to avoid accidents or material falling from a height.
Packaging Marinetti, Santiago, Chile. [Full time].
- 2021-2022: Warehouse manager: Responsible for order processing in distribution center and dispatches; two people in charge, logistics support.
Pacific Nutrition, Santiago, Chile. [Full time].
- 2018-2020: Customer Service Manager Jr: Responsible for order processing in distribution center and dispatches.
TW Logística, Santiago, Chile. [Full time].
- 2016-2017: Technical Support Assistant: Commercial management with electronic suppliers, warehouse management and logistics. Systematization and submission of reports on request.
Securitas Chile, Santiago, Chile. [Full time].
- 2015-2016: Inventory Analyst: Responsible for the entry, processing and exit of goods, warehouse audits and warehouse. Systematization and reporting on request.
TFL Chile SpA, Santiago, Chile. [Full Time].
- 2014-2015: Support Area Assistant: Administrator of resources, telephone technical support to the client, coordination of calls and assignment of tasks to work group. Systematization and reporting on request.
DBNet Corporación, Santiago, Chile [Full time].

- 2004-2012: Systems Analyst, Others: Database administrator, technical support to users, internal designed software. Coordination area of monitoring of ATMs and alarm systems.
Diebold Colombia S.A., Bogota, Colombia [Full Time].

SKILLS:

- Organized and responsible with my tasks.
- Consistent with fulfilling tasks and deadlines.
- Interpersonal communication with respect.
- I speak and express in Spanish fluently.
- I speak and write basic English.

ACTIVITIES:

- Volunteering: I want to be part of a fire company, help with catastrophes and earthquakes, shelters.
- Artistic activities: Interests in Colombian provincial music.
- Sports Activities: Interests and practice of Baseball. Motor racing.

JOB REFERENCES:

Cesar Duran - Operations Supervisor – SPE Smart Process Spa- MM Packaging Marinetti.
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<https://spexpress.cl>

Alan Cerdá Reyes - Operations Supervisor - TW Logistic In-House – INDURA S.A.
Phone: +56 (2) 25303456 – Cell phone: +56 9 87220668
acerda@tw.cl - <https://www.tw.cl/>

Rodrigo Navia Cuevas - Operations Manager - Securitas Chile.
Phone: +56 (2) 2916 5529 – Cell phone: +56 9 97541887
rodrigo.navia@securitaschile.com - www.securitaschile.cl

José Luis Gonzales - General Counter - The Fresh Link Chile SpA.
Phone: +56 (2) 2242 6969 – Cell phone: +56 9 61571821
Phone: +56 (2) 2246 6100 – Cell phone: +56 9 85284624
www.gflink.co

Marcos Figueroa - Customer Service Representative - DBNet Ingeniería de Software S.A.
Phone: +56 (2) 2584 7835 Cell phone: +56 9 89981486
www.dbnet.cl

Elizabeth Rodríguez - Human resources manager – Diebold Colombia S.A.
Phone: +57 (1) 5953 300 Ext: 2117, Cell phone: +57 315 7801855
www.diebold.com

PERSONAL REFERENCES:

Ángel Fabián Oyarce Cabezas - Agricultural engineer - Residencial Hostel Administrator.
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