

NANDU J RADHAKRISHNAN

Shop Manager

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SUMMARY

I am an experienced shop manager with a strong background in logistics and supply chain management. My expertise lies in supervising operations, training staff, and implementing successful merchandising strategies that enhance customer satisfaction and drive sales. I am a quick learner with excellent decision-making and leadership skills, dedicated to fostering a positive and productive work environment.

EXPERIENCE

2023

Deira, United Arab Emirates

Shop manager

AL TAIR AL MOHAJIR GENERAL TRADING LLC

A general trading company operating within the retail sector in Deira.

- Managed daily store operations to ensure seamless functionality and customer satisfaction.
- Supervised and trained staff, fostering a motivated and efficient team.
- Implemented effective merchandising strategies to enhance product visibility and drive sales.
- Monitored inventory levels, conducted stock audits, and coordinated with suppliers for replenishment.
- Set sales targets and tracked team performance to achieve business objectives.
- Ensured a clean, organized, and welcoming store environment for customers.
- Handled customer inquiries and resolved complaints to maintain high satisfaction levels.
- Analyzed sales data and prepared reports to identify trends and improve operational efficiency.

EDUCATION

2023

United Arab Emirates

Distribution and logistics management

Dubai university

2022

India

Diploma in logistics and supply chain management

UPES, Dehradun

2022

India

Professional diploma in computerized and financial accounting

Kerala Rutronix

2019

India

Higher secondary

CHSS Chattanchal

2017

India






High school

Ambika English Medium School

DIGITAL SKILLS

SAP - Material management Tally, ERP 9 Microsoft Office Suite Peachtree Incoterms EXIM Procedures

STRENGTHS

-  **Learning Ability**
Quick learner
-  **Decision Making**
Optimistic thinker and makes right decision
-  **Time Management**
Respect time and learns patiently within the set parameter
-  **Leadership**
Good decision maker
-  **Communication**
Good leadership and communication skills

LANGUAGES

Malayalam(Native)  English  Hindi 