



WILSON DOMNIC MUTTUNGAL

OPERATION SUPERVISOR
Contact: +971 56 832 4025
+91-9967095230
Email : ws02081967@gmail.com

PERSONAL DETAILS:

Date of Birth : 02/08/1967
Nationality : Indian
Gender : Male
Marital Status : Married
Passport No. : B6048968

EDUCATION & CERTIFICATIONS

- Diploma in Cargo Management
IATA/FIATA, Quebec, Canada - 1999
- Bachelor of Commerce
Mumbai University - 1991
- Dangerous Goods Certification
Kingfisher Airlines – 2013
- HSC & SSC | Century Rayon High School – 1984 & 1986
- Good knowledge of Excel (Creating Interactive Dashboard in Excel)
- Knowledge of Power Point & Power Bi (Creating Interactive Dashboard)

Additional Training:

- Advanced Freight Forwarding procedures
- Supply chain risk management
- Customer relationship management

PROFESSIONAL SUMMARY

A dynamic and results-driven Logistics Supervisor with over 20 years of experience in supply chain management, warehousing, and operations across global markets. Expertise in managing end-to-end logistics, including imports/exports, budget management, and team leadership. Known for optimizing processes, reducing operational costs, and ensuring on-time delivery. Proven success in handling cross-functional teams and managing multi-million-dollar inventories across USA, GCC, Turkey, China, and India.

CORE COMPETENCIES

Strategic Logistics Management

- Advanced proficiency in coordinating sea, air and road transport for internal and domestic operations.
- Proven ability to oversee end to end logistics, from procurement to final distribution.

Process Optimization & Cost Control

- Skilled in implementing process improvements, reducing transit times and optimizing warehouse layouts to enhance efficiency.
- Expertise in budget preparation and resource allocation, achieving significant cost savings.

Project Leadership & Compliance

- Successful in leading cross-functional teams for large scale projects within strict deadlines.
- Proficient in compliance training, ensuring adherence to international trade regulations and safety standards.

Technology Integration & Reporting

- Competent in leveraging logistics management software for real-time tracking and inventory control.
- Adept at creating detailed MIS reports to track KPIs and inform strategic decisions

EXPERIENCE

WB Technologies Company Ltd (Kuwait)

Operation Logistics Supervisor | Dec 28th, 2020 - Dec 10th, 2024

- Lead logistics operations for the supply and distribution of gaming gadgets, computer equipment, and accessories across GCC, USA, Turkey & India.
- Oversee warehousing, import/export, and distribution, managing a team of 71 staff, including 3 supervisors and 36 drivers.
- Optimize shipping processes, achieving on-time delivery and cost-efficiency across all operations.

- Liaise with freight forwarders (FedEx, TNT, DHL, UPS, DSV) to ensure smooth cargo handling.
- Ensure full compliance with international shipping and safety standards.

Key Achievement: Reduced operational cost by 15%.

Around World Shipping Group (Kuwait)

Operation Supervisor – Supply Chain, Logistics & Management, Shipping | Feb 4th, 2020 – Nov 30th, 2020

- Managed import/export documentation and ensured customs compliance across multiple countries.
- Coordination with local and international vendors, ensuring timely cargo clearance and delivery.
- Collaborated with local ministries for approvals and shipping regulations.

Key Achievement: Reduced custom clearance delaying by 20%.

Flipkart (India)

Warehouse Assistant Manager | Oct 2018 – Oct 2019

- Managed shift cargo operations in a 1.3 lakh sq. ft. warehouse, supervising 250 staff across 6 departments.
- Directed the receipt, sorting, and dispatch of over 150,000 shipments per day across 18 service centers.
- Implemented safety training programs and prepared daily MIS reports for senior management.
- Handling 18 Service Centre & 18 Market place cargo arrival Vehicle.
- Offloading, Scanning and re bagging destinations wise canvas bags to All India thru Containers and thru Flights.

Key Achievement: Enhanced dispatch Accuracy by 25%

Just Buy Live (India)

Manager – Last Mile: 10th Oct 2016 – 30th June 2017

- Managing over all last mile operations.
- A team of 15 staff, 30 drivers and 30 cargo delivery vehicles.
- Handling Online delivery orders of 120 orders all over Mumbai.
- Staff handling, Training, Vehicles maintenance, route planning, Complains handling.

Delex Cargo India Private Ltd (India)

Manager Operations: Oct 2015 – Aug 2016

- Managed overall Ramp & Warehouse operations.
- Handling 30 flights with a team of 35 staffs (5 Supervisor/ 10 ramp staffs and 20 handlers).
- 120 Tons of cargo handled in a day.
- Team Building, Training, Handling Dangerous Goods, Meeting stake holders.

Kingfisher Airlines Limited (India)

Cargo Service Manager | May 15, 2007 – Mar 2014

- Managed warehouse and ramp operations for 66 Airbus flights daily, coordinating a team of 240 handlers.
- Ensured safe handling of Dangerous Goods (DG) and adherence to international air cargo regulations.
- Team Building, training & Coordination with ramp stake holders.
- Handling over 250 tons of cargo per day.

Key Achievement: Introduced a new cargo routing system

Blue Dart Express Limited (India)

Senior Executive Operations | Jan 1993 – May 7, 2007

- Handling warehouse and surface operations, managing a fleet of 46 cargo vehicles and 60 staff.
- Supervised international and domestic hub operations, dispatching cargo to over 22 service centers.
- Handling Blue Darts 6 own freighter flight cargo.

Key Achievement: Decreased shipment error by 30% through process of automation & staff training

DECLARATION:

I certify that all details provided above are all correct according to my knowledge and belief.

Wilson Dominic Muttungal