



KUSSAY AL-NUSAIRAT

Operation Manager

It's an honor for me to introduce this resume with my personal information to apply to work in your group as an employee contributing in the development of this corporation

CONTACT

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PERSONAL DETAILS

- Birth Date : 09 / 09 / 1989
Nationality : Syrian
Marital status : Married
VISA : Kuwait Transferable VISA
Driving license : Available

EDUCATION

- Damascus University
Bachelors degree in English Translation

LANGUAGES

- Arabic
- English

OBJECTIVE

Results-driven Operations Manager with over 10 years of experience in logistics, supply chain, and operations management. Skilled in optimizing processes, leading cross-functional teams, and ensuring compliance with international trade and customs regulations. Proven ability to improve efficiency, reduce costs, and enhance customer satisfaction across land, sea, and air operations. Seeking to contribute expertise in operations leadership to support organizational growth and success.

WORK EXPERIENCE

- MA Anderson Group ,Kuwait** Mar 2025 - Present
Operation Manager
 - Direct overall operations including logistics, supply chain, and customs processes to ensure seamless workflow.
 - Develop and implement operational strategies that improve efficiency and cost-effectiveness.
 - Lead cross-functional teams, ensuring alignment with company objectives and performance goals.
 - Oversee vendor and client relations, securing contracts and maintaining strong partnerships.
 - Monitor key performance indicators (KPIs) to track progress and optimize performance.
 - Drive process improvements in warehouse, transportation, and documentation systems.
 - Ensure compliance with Kuwaiti regulations and international trade standards.
- Global Freight Systems** Mar 2023 - Mar 2025
Operation Manager
 - Directed logistics operations including customs clearance, transportation, and loading efficiently.
 - Managed import and export processes ensuring compliance with Kuwaiti trade regulations.
 - Coordinated with freight agents to secure shipping documents and necessary approvals.
 - Monitored cargo flow and delivery schedules to guarantee timely shipment completion.
 - Supervised unloading operations while enforcing safety standards and operational efficiency.
 - Optimized transportation methods to reduce costs and enhance service quality significantly.
 - Verified and legalized shipment documentation to ensure smooth customs clearance process.
- Suma International General Trading & Contracting** Aug 2019 - Mar 2023
Operation Manager
 - Supervised and managed the customs clearance process for import and export shipments.
 - Developed and implemented efficient logistics strategies to streamline supply chain operations.
 - Maintained records and tracked shipments to ensure timely deliveries.
 - Coordinated with government authorities to obtain required approvals and clearances.
 - Handled freight negotiations and vendor management to optimize logistics costs.
 - Oversaw warehouse operations, ensuring smooth handling of goods.
 - Supported the sales team with operations-related insights to enhance customer satisfaction.

SKILLS

Export & Import
Customs Clearance
Logistics Management
Land, Sea & Air Transport
Freight Forwarding
Shipment Tracking
Vendor Management
Supply Chain
Warehouse Operations
Route Planning
Risk Assessment
Team Leadership
Negotiation
Cost Control
Compliance & Regulations
Inventory Control
Documentation
Problem-Solving
Customer Service
Time Management
Multitasking
Reporting
Adaptability
Communication

Olayan International Co.

April 2015 -Aug 2019

Operation Manager

- Oversaw end-to-end logistics and supply chain operations, ensuring seamless integration with overall business objectives.
- Managed customs clearance processes, ensuring full compliance with local and international regulations.
- Coordinated with shipping agencies, freight forwarders, and carriers to optimize import/export processes and reduce delays.
- Supervised unloading, storage, and internal transportation using cranes, forklifts, and other material handling equipment, ensuring safety and efficiency.
- Developed and implemented delivery schedules and routing plans to meet customer expectations and operational targets.
- Led, trained, and motivated a team of logistics and operations staff to maximize productivity and maintain high workflow standards.
- Handled documentation, permits, and legal formalities for smooth shipment clearance and regulatory compliance.
- Monitored and maintained strict adherence to safety and quality standards across all logistics and operational activities.

COMPUTER SKILLS

Microsoft Windows
Microsoft Office : Word, Excel, PowerPoint.
Outlook

LINKEDIN

