



# MUHAMMED NIBIL N

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## SUMMARY

A BBA graduate in Travel and Tourism Management (TTM) with additional certification in Logistics & Supply Chain Management,skilled in optimizing operational processes, managing travel services, and coordinating supply chains. Proficient in businessadministration, customer service, and logistical planning, equipped to handle diverse roles in tourism, logistics, and transportation sectors.

## EDUCATION

### Kannur University

BBA TTM

Kuthuparamba,kerala

**July 2020-April 2023**

### Adi group of institution

Diploma in Logistics and Supplychain Management

Ernakulam,India

**August 2023-February 2024**

## SKILLS

- **Tools:** Microsoft Excel, Microsoft PowerPoint, Microsoft Word
- **Soft Skill:**Communication,People Management,Team Work, Time Management, Multitasking,Adaptability,Problem Solving, Research Skill,Video Editing

## WORK EXPERIENCE

### Warehouse Associate

TATA BIGBASKET

Ernakulam, Kerala

**February 2024 – August 2024**

- Accurately picked and packed items from inventory based on customer orders, maintaining 99% order accuracy.
- Utilized handheld scanners and warehouse management systems to track and fulfill orders.
- Stacked items systematically on pallets or shelves to ensure stability and maximize storage efficiency.
- Followed safety guidelines to prevent damage to goods and maintain a safe work environment.

## PROJECTS

### Study On Self Service Technology in Hotels

**March 2023 – April 2023**

– A project study on self-service technology in hotels explores the implementation and impact of automated systems like self-check-in kiosks, mobile apps, and digital concierge services. The study focuses on how these technologies enhance guest experience by offering convenience, reducing wait times, and increasing operational efficiency. It also examines the challenges, such as maintaining personalized service and addressing technical issues, while assessing guest satisfaction and cost-effectiveness for hotel management.

## CERTIFICATES

- **Logistics and Supply Chain Management** | Adi Institute of Management Studies | **August 2023 – February 2024**
- **Procurement and Logistics Certificate** | disasterready.org | **December 2023**
- **SAP System Training on SCMP** | Adi Institute of Management Studies | **February**

## LANGUAGES

- **English:** Full Professional Proficiency
- **Malayalam:** Native or Bilingual Proficiency

## INTERESTS

Driving, Traveling, Video Editing