



Yusufdeen Kamaludeen

Senior IT System Administrator

Profile Summary

Experienced IT Professional with **16+ years** of expertise in **network management, server administration, and cybersecurity**. Proven ability to optimize IT infrastructures, resolve complex issues, and implement robust security measures. Skilled in team leadership and strategic planning to drive organizational success.

Education

Degree in Bachelor of Computer Application (BCA)
Annai college of Arts and Science, Bharathidasan University, India.

Certification

- ✓ Microsoft ® Certified Solution Associate (MCSA): 7110942
- ✓ Cisco Certified Network Associate (CCNA)

PROFESSIONAL EXPERIENCE

Senior IT System Administrator

IWorld Connect, Kingdom of Bahrain (May 2023 – Present)

Responsibilities:

- ♣ Managing windows Server 2003/2008/2012 R2/2019/2022 servers including deployment, hardware, software, configuration, troubleshooting, and monitoring.
- ♣ Administrating multiple Windows Server roles and features comprising File, Print, Terminal, and Windows Server Update Services, Web Server (IIS), and Active Directory services including user and group accounts and policies.
- ♣ Configuring and maintaining Hyper Converged Servers by creating virtual machines and assigning them to application.
- ♣ Managing the Dell, Fujitsu and HPE server hardware related issues to ensure the smooth running of hardware's.
- ♣ Managing the office 365 workloads for email services, Teams, SharePoint etc.
- ♣ Deploying and administrating VMware ESXI and Hyper-V.
- ♣ Configuring the NAS (QNAP & Easy Store) and SAN(Eternus) for centralize data storage.
- ♣ Responsible for taking backup from servers and client machines and old backup to new infrastructure (Veritas, Veeam and Windows image backup).
- ♣ Installing and configuring the Firewall, Routers, Switches, and Access points.
- ♣ McAfee Anti-Virus corporate and standalone software installation in server and client's machine with update patches.
- ♣ Analyze and isolate issues, monitor networks to ensure security and availability to specific users, evaluate and modify the system's performance and identify user needs.
- ♣ Maintaining the asset inventory of upgraded or updated system in the list.

WORK EXPERIENCE

Senior IT System Administrator

Microcenter Group, Kingdom of Bahrain (Aug 2014 – May 2023)

Responsibilities:

- ♣ Installing and managing Windows 2008, 2012 R2, 2016 and 2019 Servers.
- ♣ Maintaining the ADS, DNS, DHCP, RDS, FTP, WDS, IIS, Hyper-V, Print server, and File servers.
- ♣ Creating and maintaining the domain users with access restrictions and group policies.
- ♣ installation and troubleshooting Windows 8.1 and 10.
- ♣ Configured and Administrated Amazon Web services (AWS) provisioning and knowledge of AWS services like EC2, S3, ELB (Load Balancers) RDS, VPC, EBS etc.



CONTACT DETAILS

Al-Hoor, Manama,
Kingdom of Bahrain.

+973-33354064 / 36027034

yusufdeen@live.com

[linkedin.com/in/yusufdeen](https://www.linkedin.com/in/yusufdeen)

live:yusufdeen

TECHNICAL SKILLS

- ✓ Windows
- ✓ Virtualization
- ✓ Firewalls
- ✓ Storages
- ✓ Networks
- ✓ Cybersecurity
- ✓ AWS

LANGUAGES

Tamil (Native)

English (Professional)

German (Learner)

PERSONAL DETAILS

Father Name: Kamaludeen

Date of Birth: 26-02-1983

Gender: Male

Nationality: Indian

Marital Status: Married

Passport No: X9181383

- ♣ Installation and troubleshooting for all brands printers and Multifunction heavy printers.
- ♣ Installing and configuring the Routers, Switches, Access points and Network related devices.
- ♣ Installing and configuring Firewall devices for Head office to branches centralized connectivity and security.
- ♣ Anti-Virus corporate and standalone software's installation in server and client's machine with update patches.
- ♣ Network Cable Crimping and Patch Card fixing for network Infrastructure.
- ♣ Configuring the PBX Box with IP Phones for intercom and landline through network to monitor and record calls.
- ♣ Providing technical support onsite, remote and phone to all admin, helpdesk, clients, & Co-ordination with Off-site Branches.

IT Support Administrator & System Technician

Ricos IT Solution – Kingdom of Bahrain (Nov 2013 – July 2014)

Responsibilities:

- ♣ Installation, Maintains, analyzes, and troubleshoots Computers, Laptops, Notebooks, and computer peripherals.
- ♣ Install, configure, upgrade and troubleshoots for Windows XP, 7, 8 and 8.1
- ♣ Troubleshooting network connectivity in a LAN/WAN environment.
- ♣ Supports and maintains user account information including rights, security and system groups to AMC Clients and Tied-up clients.

Senior System Engineer

Shalom InfoTech Private Limited- Trichy, India (May 2009 – May 2013)

Responsibilities:

- ♣ Installation/Maintenance of Hardware/Software in Production environment and support clients to configure software/hardware to meet individual user's needs.
- ♣ Administration & Maintenance of Windows 2003 and 2008 Servers and Monitoring the server hardware status.
- ♣ Creating and Managing User Rights, Maintaining data and access security.
- ♣ Providing technical support to all admins, helpdesk, clients, & Co-ordination with Off-site Branches.
- ♣ Installation and troubleshooting of Windows XP and 7.
- ♣ Installation and troubleshooting Microsoft Office.
- ♣ Anti-Virus software installation in server and client's machines.
- ♣ Installation and maintenance of the printers and network printers.

IT Technical Support

Everonn System Education Limited- Trichy, India (Jan 2008 – April 2009)

Responsibilities:

- ♣ Manages network operations to include troubleshooting connectivity problems; installing & maintaining routers; adding/terminating users; assigning rights and access; resetting passwords; establishing e-mail addresses; assessing and reporting operational status; performing backups and restores; etc. Performs routine preventive maintenance on hardware and software.
- ♣ Configured and administered company networks (LAN) and servers and provided second-tier support.
- ♣ Manage the VSAT technology to installation, configuration and troubleshooting for the video conferencing.
- ♣ Troubleshoot operating system, network connectivity and Polaris software. Provide technical support to more than 30 branch administrators.

Branch Manager

CCI Computer Education- Chennai, India (Jan 2007 – Jan 2008)

Responsibilities:

- ♣ Conducting training sessions and creating study materials for Hardware Engineering, Computer Programming (Java & C/C++), Web site design and web programming, Windows 2000 Server, and Network Architecture & Design courses.
- ♣ Manage all aspects of Accounting, Marketing activities, Handled the examination of students and Administration.
- ♣ Maintaining the monthly accounts and entire infrastructure. Handling the student's data such as authorizing attendance, results, and certificates.

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