

# NANDU J RADHAKRISHNAN

## Shop Manager

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## SUMMARY

I am an experienced shop manager with a strong background in logistics and supply chain management. My expertise lies in supervising operations, training staff, and implementing successful merchandising strategies that enhance customer satisfaction and drive sales. I am a quick learner with excellent decision-making and leadership skills, dedicated to fostering a positive and productive work environment.

## EXPERIENCE

2023

Deira, United Arab Emirates

- Shop manager  
**AL TAIR AL MOHAJIR GENERAL TRADING LLC**  
A general trading company operating within the retail sector in Deira.
  - Managed daily store operations to ensure seamless functionality and customer satisfaction.
  - Supervised and trained staff, fostering a motivated and efficient team.
  - Implemented effective merchandising strategies to enhance product visibility and drive sales.
  - Monitored inventory levels, conducted stock audits, and coordinated with suppliers for replenishment.
  - Set sales targets and tracked team performance to achieve business objectives.
  - Ensured a clean, organized, and welcoming store environment for customers.
  - Handled customer inquiries and resolved complaints to maintain high satisfaction levels.
  - Analyzed sales data and prepared reports to identify trends and improve operational efficiency.

## EDUCATION

2023

United Arab Emirates

- Distribution and logistics management  
**Dubai university**
- Diploma in logistics and supply chain management  
**UPES, Dehradun**
- Professional diploma in computerized and financial accounting  
**Kerala Rutronix**
- Higher secondary  
**CHSS Chattanchal**
- High school  
**Ambika English Medium School**

## DIGITAL SKILLS

SAP - Material management

Tally, ERP 9

Microsoft Office Suite

Peachtree

Incoterms

EXIM Procedures

## STRENGTHS

### Learning Ability

Quick learner

### Time Management

Respect time and learns patiently within the set parameter

### Communication

Good leadership and communication skills

### Decision Making

Optimistic thinker and makes right decision

### Leadership

Good decision maker

## LANGUAGES

Malayalam(Native)



English



Hindi

