

# ARUL DISHAN<sup>AID</sup>THAN

CONTACT CENTER ASSISTANT



Periyakamam Eluthoor  
Mannar , Srilanka



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m

## EDUCATION

**ORDINARY LEVAL**  
St.Xaviour's Boy's College /  
Mannar

## LANGUAGES

English

Tamil

Hindi

Malayalam

Sinhalam

## DRIVING LICENSE

**Driving license category**  
Light Tractor

## WORK EXPERIENCE

### ECULINE

(Eurocenter  
Fzco)  
Jan 2016 - 2024  
Dubai

### FORKLIFT OPERATOR

- Operated forklifts safely in warehouse and logistics environments
- Loaded and unloaded goods with accuracy and care
- Followed safety protocols and site regulations at all times
- Assisted with inventory control and stock organization
- Worked efficiently under pressure to meet daily deadlines

**Port City BPO**  
Feb- July

### TELESALES EXECUTIVE – GAMING INDUSTRY

- Promoted gaming products and services via phone
- Achieved and exceeded monthly sales targets
- Handled customer queries and provided product guidance
- Built rapport with clients to boost sales and retention
- Maintained accurate call and sales records

## ABOUT ME

Motivated and customer-focused contact centre agent with a passion for delivering exceptional service. Skilled in handling customer inquiries and resolving issues efficiently. Strong communication skills and a positive attitude, committed to enhancing the customer experience and contributing to team success.

## PERSONAL DETAILS

**Date of birth:**  
20 Dec 1998

**Nationality:**  
Sri Lankan

**Marital status:**  
Un-Married