



Shahid Muhammad Ali

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Objective

Results-driven logistics professional with 9+ years of experience specializing in operations, customer service, and multimodal cargo management. Adept at managing logistics for international shipments via sea, air, and road, with expertise in customs clearance, freight forwarding, and supply chain optimization. Proven track record of delivering cost-effective solutions and ensuring compliance with regulatory requirements. Experienced in coordinating teams and leading projects under tight deadlines. Comprehensive knowledge of Mirsal II clearance procedures and the logistics framework in the UAE

Experience

- Nuplas Industries FZCO- Jebel Ali, Dubai, UAE**
Logistics Officer

May 2023 - Present

 - Direct end-to-end logistics for import/export operations, coordinating with carriers, customs, and clients. • Manage project shipments, ensuring compliance with regulatory and customer requirements.
 - Oversee the documentation process, including Mirsal II clearance, customs paperwork, and Certificates of Origin.
- Hellmann Worldwide Logistics L.L.C. - Jebel Ali, Dubai, UAE**
Customer Service Executive

April 2020 - March 2023

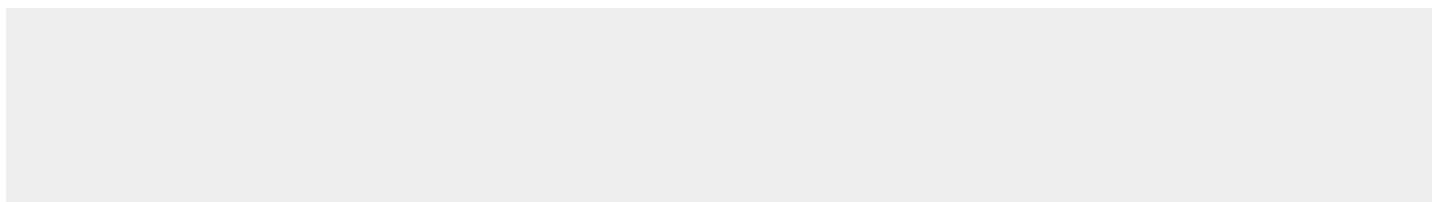
 - Handled customer inquiries and resolved logistical challenges efficiently, ensuring high satisfaction. • Processed import/export documentation and coordinated with clearance, transport, and finance teams to meet operational deadlines.
 - Successfully managed shipments from origin to destination, tracking and updating clients on delivery progress
- Business Way Freight Cargo L.L.C. - Dubai, UAE**
Logistics Operations and Customer Service Executive

April 2018 - March 2020

 - Managed the full logistics cycle, including route planning, carrier booking, and consolidation of air, sea, and road shipments.
 - Negotiated favourable rates with carriers, optimizing costs while maintaining timely and secure transport solutions.
 - Developed cost-effective shipping strategies while ensuring regulatory compliance across various product types, including perishables, machinery, and chemicals
- Masstrans Freight L.L.C. - Dubai, UAE**
Operations Executive

March 2015 - March 2018

 - Managed door-to-door logistics operations, ensuring timely and safe delivery of goods to multiple geographic locations.
 - Administered import/export documentation and collaborated with customs and regulatory bodies to ensure seamless clearance.
 - Led the coordination between shipping lines, clearance teams, and clients to streamline operations and resolve any logistical issues



Education

AWH ENGINEERING COLLEGE CALICUT, KERALA
Bachelor of technology in Mechanical Engineering India

JUNE 2011

N.S.S HIGHER SECONDARY SCHOOL- CALICUT, KERALA
Higher Secondary Education in Biology Science

JUNE 2006

Skills

- Logistics & Supply Chain Management: Expertise in handling multimodal transport, including air, sea, and road freight.
- Customer Service: Proven ability to manage client relationships, resolve issues, and ensure a high level of service satisfaction.
- Customs & Regulatory Knowledge: Deep understanding of Dubai customs procedures, including Mirsal II clearance.
- Leadership & Teamwork: Strong leadership in managing teams and projects, fostering collaboration and efficiency.
- Cost Optimization: Skilled at negotiating favourable terms with carriers and implementing cost-effective logistics strategies
- Time Management: Ability to manage multiple tasks and deadlines in fast-paced environments
- Technical Proficiencies • Software: SAP, WMS, Oracle • MS Office: Word, Excel, PowerPoint • Adobe: Photoshop

Interests

- Football
- Traveling
- Movies
- Music

Languages

- Malayalam
- English
- Hindi
- Tamil

Personal Details

- Date of Birth : 03/02/1988
- Marital Status : Single
- Nationality : Indian
- Passport : R8217684(until August 2027)
- Gender : Male
- Driving Licence : U.A.E driving license:572417