



ALTAMASH ANSARI



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Mumbai

CAREER PROFILE

Dynamic Logistics Coordinator and Customs expert with a drive for tackling goals and achieving success. Bringing forth the ability to lead and collaborate with teams to get task done with precision, with a substantial knowledge about supply chains and logistics industry. Committed to optimizing and coordinating processes and experienced in troubleshooting and overcoming challenges.

Esteemed Freight and Logistics Coordinator with a distinguished track record in international shipping and customs acumen. Proficient in spearheading teams towards operational distinction, coupled with advanced mastery in MS Excel and supply chain management. Exhibits a robust capacity for process optimization, adept problem-solving, and ensuring punctual delivery

EXPERIENCE

DHL GLOBAL FORWARDING, MUMBAI, INDIA.

ASSOCIATE - CUSTOMS

(SEPT 2021 - SEPT 2024)

- Directed Canadian Import shipments across Air, Truck, and Ocean, employing advanced Excel capabilities to compile comprehensive reports, thereby enhancing operational consistency.
- Lead employee development initiatives through regular training sessions and strategic planning meetings, markedly boosting team efficiency and achieving key performance indicators.
- Executed in-depth audits and root cause analysis in collaboration with stakeholders, utilizing tracking software such as Logis, Sap, CW1 and ZOC7, to refine processes and improve client satisfaction levels.

DHL GLOBAL FORWARDING, MUMBAI, INDIA.

SENIOR PROCESS ASSOCIATE

(NOV 2018 - FEB 2021)

- Responsible for Canadian Import shipment for Air, Truck & Ocean, creating reports in excel for internal and external divisions to keep the flow of work consistent
- Manage escalations and issues through root cause analysis, partnership, and weekly client calls.
- Part of the L&D Team auditing shipments and team meetings to keeps the work flowing. Review the performance of the team on a weekly basis, along with the time limits, to make sure the agreed goals and KPI's are met, which will help us reach our company goal.

OMKAR REALTORS & DEVELOPERS, MUMBAI, INDIA

SALES INTERN

(MAY 2017 - JUNE 2017)

- Cross and up-selling of real estate properties to existing and new clients in B2C segment.
- Handling multiple marketing activities
- Providing customer support services for clients

DHL GLOBAL FORWARDING, MUMBAI, INDIA.

JUNIOR PROCESS ASSOCIATE

(FEB 2014 - MARCH 2015)

- Agent for cargo shipments and handling in coordination with DHL control tower.
- Customs processing of shipments for business partners and clients and workflow with internal divisions and external agencies.
- Training/auditing shipments & creation and management of shipments.
- Used tracking software such as Millman, Logis, GSC, SAP.

EDUCATION

MBA	Rizvi Institute of Management Studies	2018
BMS	Patuck college of commerce	2016

CERTIFICATIONS

Cargowise Certified Operator	Wisetech Academy	2023
MS - OFFICE	Keerti Computer Institute	2011
Tally	Keerti Computer Institute	2011
D.T.P	Keerti Computer Institute	2011

PERSONAL INFORMATION

MARITAL STATUS : MARRIED
NATIONALITY : INDIAN
DATE OF BIRTH : 26/08/1994

DECLARATION

I do hereby confirm that the information provided above is true and to the best of my knowledge and belief.

ALTAMASH ANSARI
DATE :