



# ALTAMASH ANSARI



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Kuwait

## CAREER PROFILE

**Dynamic Logistics Coordinator and industry expert with a drive for tackling goals and achieving success. Bringing forth the ability to lead and collaborate with teams to get task done with precision, with a substantial knowledge about supply chains and logistics industry. Committed to optimizing and coordinating processes and experienced in troubleshooting and overcoming challenges.**

**Esteemed Freight and Logistics Coordinator with a distinguished track record in international shipping. Proficient in spearheading teams towards operational distinction, coupled with advanced mastery in Industry related software's and supply chain management. Exhibits a robust capacity for process optimization, adapt problem-solving, and ensuring punctual delivery**

## EXPERIENCE

### DHL GLOBAL FORWARDING, MUMBAI, INDIA.

#### ASSOCIATE

(SEPT 2021 - SEPT 2024)

- Directed Canadian Import shipments across Air, Truck, and Ocean, employing advanced Excel capabilities to compile comprehensive reports, thereby enhancing operational consistency.
- Lead employee development initiatives through regular training sessions and strategic planning meetings, markedly boosting team efficiency and achieving key performance indicators.
- Executed in-depth audits and root cause analysis in collaboration with stakeholders, utilizing tracking software such as Logis, Sap, CW1 and ZOC7, to refine processes and improve client satisfaction levels.

### DHL GLOBAL FORWARDING, MUMBAI, INDIA.

#### SENIOR PROCESS ASSOCIATE

(NOV 2018 - FEB 2021)

- Responsible for Canadian Import shipment for Air, Truck & Ocean, creating reports in excel for internal and external divisions to keep the flow of work consistent
- Manage escalations and issues through root cause analysis, partnership, and weekly client calls.
- Part of the L&D Team auditing shipments and team meetings to keeps the work flowing. Review the performance of the team on a weekly basis, along with the time limits, to make sure the agreed goals and KPI's are met, which will help us reach our company goal.

## **OMKAR REALTORS & DEVELOPERS, MUMBAI, INDIA**

### **SALES INTERN**

( MAY 2017 - JUNE 2017 )

- Cross and up-selling of real estate properties to existing and new clients in B2C segment.
- Handling multiple marketing activities
- Providing customer support services for clients

## **DHL GLOBAL FORWARDING, MUMBAI, INDIA.**

### **JUNIOR PROCESS ASSOCIATE**

( FEB 2014 - MARCH 2015 )

- Agent for cargo shipments and handling in coordination with DHL control tower.
- Customs processing of shipments for business partners and clients and workflow with internal divisions and external agencies.
- Training/auditing shipments & creation and management of shipments.
- Used tracking software such as Millman, Logis, GSC, SAP.

## **EDUCATION**

MBA	Rizvi Institute of Management Studies	2018
BMS	Patuck college of commerce	2016

## **CERTIFICATIONS**

Cargowise Certified Operator	Wisetech Academy	2023
MS - OFFICE	Keerti Computer Institute	2011
Tally	Keerti Computer Institute	2011
D.T.P	Keerti Computer Institute	2011

## **PERSONAL INFORMATION**

**MARITAL STATUS : MARRIED**  
**NATIONALITY : INDIAN**  
**DATE OF BIRTH : 26/08/1994**

## **DECLARATION**

I do hereby confirm that the information provided above is true and to the best of my knowledge and belief.

**ALTAMASH ANSARI**  
**DATE :**