



ANTHONY CHRISTOPHERRAJ

Logistics Coordinator

SUMMARY

6+ years of experience in Indian Logistics and an expert in Air and Sea Import. Managing shipments, receiving and organizing shipments, Systematic Pricing and Operations in Air and Sea Freight as per Indian Customs Formalities.

CONTACT

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LOCATION: Deira, Dubai

EMAIL:

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VISA VALIDITY: March 2025

EXPERIENCE

6+YEARS EXPERIENCE IN LOGISTICS INDUSTRY, INDIA AND FRESHER TO UAE

AREAS OF INTEREST

- Logistics Coordinator
- Air and Sea Import Pricing
- Customer Service and Operations

LANGUAGES

English	<div></div>
Tamil	<div></div>
Hindi	<div></div>
Telugu	<div></div>

WORK EXPERIENCE

IND FFT Worldwide Logistics - Assistant Manager July 2024 – December 2024

- Overseeing day-to-day customer service operations, ensuring smooth shipment processing, maintaining client relationships, resolving customer inquiries by providing accurate quotes and managing customer expectations, as per company policies and industry regulations.
- Delegate tasks effectively and ensure efficient workload distribution among team members.
- Analyzing the customer service reports, segregating and identifying the errors and providing the feasible solution.

GIVVEN Logistics Private Limited – Team Lead September 2022 – June 2024

- Lead and mentor a team of freight forwarding specialists, assigning tasks, providing guidance, and fostering professional development.
- Managing customer relationships, resolving complex shipment issues, Customer service operations, ensuring timely delivery while actively building and maintaining strong client relationships within the freight forwarding industry.

AGILTIY Logistics India Private Limited – Senior Executive January 2018 – August 2022

- Expert in Import Pricing, Customer Service and Operations
- Monitor shipment progress, identify potential delays, and take corrective action to ensure timely delivery.

SKYLIFT Cargo Private Limited – Air Export Executive November 2014 – December 2017

- Expertise in Air Export Customer Service and Operations.
- Coordinating with the Customers, Vendors, Airlines and Overseas Agents for smooth operations.

EDUCATION

B.COM at Annamalai University, Chidambaram, India
June 2007 – May 2010