NIXON DAVIS THAIKKATTIL

CONTACT DETAILS

📞 +971545396965

✉ nixonthaikkattil2020@gmail.com

📍 Dubai, UAE

in https://www.linkedin.com/in/nixon-davis-thaikkattil-7417141b7/

SKILLS

- Negotiation
- FCL/AIR/LCL pricing
- Import/Export customer service
- Delivery/collection planning
- Damaged laden handling
- BL documentation

EDUCATION

April 2016

Diploma in Shipping & Logistics

Indian Institute of Logistics, Cochin

May 2013

Bachelor's Degree in B.SC Physics

St. Thomas' College, Thrissur

PERSONAL STATEMENT

As a former Customer Care Advisor at CMA CGM, I was committed to delivering timely and efficient service to clients for import and export bookings. I have been working in this industry since 2016 and gaining experience in various aspects and learned to adapt to the changing global market situation.

WORK HISTORY

December 2022 – January 2025

Import & Export Customer Care Advisor

CMA CGM (UK) Shipping Limited, Liverpool, Merseyside

- Import releases & delivery planning
- Export collection planning based on vessel window
- Coordinating COD requests through HO
- Frustrated Export and Damaged laden
- Cross trade

January 2022 - December 2022

LCL Export Documentation Clerk

Cardinal Global Logistics, Manchester, Greater Manchester

- Responsible for chasing LCL BL instructions
- BL amendment before and after call closure
- SI submission and ensure commercial documents
- Arrange pre-alerts and delay notification

August 2018 - September 2021

Import Pricing supervisor

Frontline Logistics, Malappuram, India (Qatar/KSA/Kuwait Back office)

- Act as team lead for the import pricing team
- Price negotiation with overseas agents within the WCA network
- FCL/AIR/LCL pricing and customer service
- Key account handling
- Buyers console

July 2016 - August 2018

LCL Transshipment Operation Assistant

Consolidated Shipping Group (CSS Group), Cochin, India (Dubai Back office)

- Assisting the Transshipment load list planner & update the tally & out-turn
- Pending cargo and storage
- LCL Documentation
- Dubai trade manifestation and BL amendments