

# Vince Pillarte

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## Personal Details

- Date of Birth : 12/09/1997
- Nationality : Filipino

## Objective

Experienced professional with previous work experience in the Philippines, seeking opportunities in the UAE. Although new to the UAE work environment, I am eager to learn, adaptable, and committed to contributing positively to any team while developing my skills.

## Education

Course / Degree	School / University	Grade / Score	Year
Bachelor of Science in Information Technology	Access Computer Collage	Incomplete	2014 - 2015
High School	Tagumpay National High School		2010-2014
Grade School	Tagumpay Elementary School		2004-2010

## Experience

- **GICF** Jan 2024 - May 2024  
Contact Center Associate 1  
Provided support to clients by approving medical procedures under their insurance plans and answering coverage-related questions.
- **PhilSeven / 7-Eleven** Oct 2022 - Oct 2023  
Sales Area Maintenance / Sales Associate  
Handled cashiering duties and assisted customers with purchases while supporting store operations, upselling products, maintaining inventory, and contributing to achieving sales and performance KPIs.
- **Concentrix** Nov 2020 - Apr 2021  
CSR Advisor 1  
CSR - Retail (Remote / WFH)  
Provided remote support for retail accounts, handling customer inquiries, orders, returns, and product guidance while maintaining accurate records and delivering excellent customer service.
- **NinjaVan PH** Sept 2018 - Aug 2019  
Sorter / Warehouse Worker  
Warehouse / Logistics Associate  
Handled parcels by placing them in designated locations for dispatch, assisted with repackaging

damaged items, tracked missing parcels, and maintained warehouse cleanliness.

- **Private Employer** Jan 2018 - Aug 2018  
Private General Laborer  
Assisted in Construction Help, Cleaning and Moving of Equipments
- **Petron Corp.** Jul 2017 - Nov 2017  
Pump Attendant  
Assisted customers by refueling vehicles, checking and topping up fluids, maintaining tire pressure, and keeping the station clean.
- **Private Employer** 2015 - Jul 2017  
General Laborer  
Assisted in Construction Help, Cleaning and Moving of Equipments

## Projects

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- **NFT Play-to-Earn Gaming (May 2021 - Jun 2022)**  
Self-Initiated-Project Beginner Level
  - Participated in blockchain-based NFT games, managing digital assets.
  - Learned hands-on about blockchain, digital ownership, and market dynamics.
  - Paused activity but gained foundational knowledge and practical experience.
  - Leveraged NFT gaming as a primary source of income during the pandemic, demonstrating resilience, discipline, and adaptability.
- **Forex Trading(March 2025 - Present)**  
Beginner Level
  - Started trading in global currency markets; learning from practical experience.
  - Developed analytical thinking, risk awareness, and decision-making skills.
  - Temporarily paused to focus on other priorities, now preparing to re-engage and expand expertise.

## Skills

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- Beginner Forex Skills - Market Analysis | Risk Awareness & Management | Data Interpretation | Digital Platform Literacy | Patience & Discipline
- Customer Service & Relationship Building | Product Knowledge & Presentation | Communication & Interpersonal Skills | Time Management & Organization | Teamwork | Basic Digital Tools( POS system, CRM & MS office)
- Operational Skills - Picking, Packing and Dispatching Parcels | Operating Manual Equipment(Pallet Jack, Trolley) | Inventory Management & Order Handling | Inspecting & Repackaging Damaged Parcels | Teamwork & Communication

## Interests

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- Anime, Movies, Dramas
- Sports, Music, Reading