

NISHAL CM

Logistics and Supply Chain Management Professional

Dubai , UAE • +971569584925 • nishalcm82@gmail.com • LinkedIn



SUMMARY

Logistics and Supply Chain professional with experience in courier operations, warehouse support, and client-facing logistics services. Skilled in route planning, vendor coordination, ERP/SAP, and Excel analytics. Strong knowledge of inventory management, procurement, and last-mile delivery, with a proven ability to ensure on-time performance, customer satisfaction, and compliance.

CORE COMPETENCIES

- Supply Chain Management
- Logistics Operations
- Inventory & Warehouse Management
- Procurement & Vendor Coordination
- Route & Transportation Planning
- Performance Monitoring & KPI Tracking
- Client Relationship Management
- ERP/SAP & Advanced Excel
- Problem Solving | Time Management | Communication

WORK EXPERIENCE

Franchise In-charge , DTDC Logistics & Courier

Aug 2023 - July 2025

Kerala , India

- Planned and coordinated daily courier, cargo, and return shipments, achieving a 98% on-time delivery rate across multiple routes.
- Managed dispatch scheduling, route planning, and driver coordination to enhance delivery efficiency and reduce turnaround times.
- Processed and handled 100+ shipments per day, ensuring accuracy in booking, labeling, and documentation (airway bills, invoices, and delivery notes).
- Monitored inventory and shipment tracking systems to maintain optimal stock levels and prevent delays in dispatch operations.
- Supported warehouse operations including order picking, packaging, and loading activities to meet client and delivery requirement.
- Maintained accurate records using Microsoft Excel and internal logistics software, ensuring transparency and data accuracy in all transactions.

Event Management Associate , Chakolas Pavillion

Sep 2022 - July 2023

Kerala , India

- Oversaw logistics coordination for large-scale events, including vendor management, procurement of materials, and scheduling.
- Ensured timely delivery of supplies and smooth execution of service operations.
- Managed client relationships, contracts, and compliance with quality standards.
- Balanced front-end client interaction with back-end operational planning.

EDUCATION

Diploma in Logistics & Supply chain management

2022 - 2023

SLBS Marklance institute (Singhania university) / Kerala , India

Course work : Procurement, Warehouse Management, Transportation, Inventory Control)

Bachelors in Business Administration (BBA)

2019 - 2022

Fathima Arts & Science College (Calicut university) / Kerala , India

Course work : Marketing management , Finance , business management , business operations)

SKILLS AND LANGUAGES

- **Technical Skills:** RP/SAP, MS Excel , (vlookup, xlookup, pivot tables, what-if analysis, goal seek, data validation), Power BI (basic), Email & Professional communication tools.
- **Languages:** English, Hindi, Malayalam