

## CONTACT

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## OBJECTIVE

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Dedicated and adaptive Ramp and Cargo Operations professional with over seven years of experience across flight operations, cargo handling, and aircraft loading for both wide- and narrow-bodied aircraft. Proven expertise in cargo acceptance, space allocation, ULD build-up, and preparation of manifests and NOTOC in compliance with airline procedures. Skilled in handling special cargo (HUM, PER, GCR, AVI), supervising ramp operations, and coordinating with stakeholders to ensure safety, efficiency, and regulatory compliance. Recognized for leading teams, resolving complex operational challenges, and contributing to secure and seamless ground and cargo handling processes in dynamic aviation environments.

## EXPERIENCE

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December 2023 -  
October 2024

- **BAGGAGE REPRESENTATIVE**

SAUDIA GROUND SERVICES

- Jeddah International Airport, Saudi Arabia
- Baggage Coordination Managed the smooth flow of baggage from check-in counters to aircraft loading, ensuring accuracy and compliance with airline protocols.
- Customer Service Assisted passengers with baggage-related inquiries and resolved any issues promptly and professionally.
- Safety Compliance Ensured adherence to safety guidelines in handling baggage to prevent accidents and delays.
- Operational Reporting Maintained detailed logs of baggage handling operations to support audit and compliance checks.
- Team Collaboration Worked closely with other departments, such as security and ramp agents, to ensure seamless coordination of baggage handling processes.

January 2023 -  
December 2023

- **RED CAP**

CELEBI

- Cochin International Airport
- Flight Coordination: Supervised the Baggage Make-up Area (BMA) for both international and domestic flights.
- Loading & Unloading: Handled the manual loading and unloading of baggage and cargo with precision and safety measures in place.
- ULD Management: Managed and inspected Unit Load Devices (ULD) for efficient baggage handling
- Operational Reporting: Recorded flight and maintained accurate logs of all ramp activities for compliance.

October 2021 -  
March 2022

- **CARGO OPERATIONS**

ARABIAN TRAVELS

- Dubai Airport Terminal 2 , Cargo Free zone
- GSA Of Air india and Air india express flight.
- Giving space for Cargo agency
- Cargo acceptance as per concerned airline procedure
- Preparation of manifest.

December 2016 -  
August 2019

- **CARGO CUSTOMER SERVICE/RAMP OPERATIONS**

AIR INDIA AIR TRANSPORT SERVICES PVT LTD (AIATSL)

- Calicut International Airport
- Cargo space allocation and reservation
- Cargo acceptance as per concerned airline procedure
- Check and verify the marks labels and Air way bill
- Preparation of Cargo manifest

- NOTOC
  - Supervising ULD bulidup and ramp handling
  - Special Cargo handling (HUM,PER,GCR,AVI,etc..)
  - Supervising loading of Cargo
- November 2015 - December 2016
- **CARGO CUSTOMER SERVICE AGENT**  
KHULLAR HOSPITALITY PVT LTD
    - Calicut International Airport
    - Cargo space allocation and reservation
    - Cargo acceptance as per concerned airline procedure
    - Check and verify the marks labels and Air way bill
    - Preparation of Cargo manifest
    - NOTOC Preparation
    - Supervising ULD bulidup and ramp handling
    - Special Cargo handling (HUM,PER,GCR,AVI,etc..)
    - Supervising loading of Cargo

## EDUCATION

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- May 2018
- **BHARATHIYAR UNIVERSITY**  
BA LITERATURE
- March 2012
- **DE PAUL HIGHER SECONDARY SCHOOL,THRISSUR**  
HIGHER SECONDARY EDUCATION

## SKILLS

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- Cargo Operations Import and export
- Aircraft Loading Procedures
- Cargo handling and shipment coordination
- Cargo Acceptance and Documentation
- Cargo Management
- Baggage Handling
- Problem Solving
- Ramp Supervision
- Safety Compliance
- ULD Management
- Operational Efficiency
- Time Management
- Flight Coordination
- Aircraft Load Supervision
- Attention to Detail
- Documentation
- Adaptability
- Ground Handling Operation
- Team Leadership

## PERSONAL DETAILS

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- Nationality : INDIAN
- Passport : Y6581169

## CERTIFICATIONS

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- UFTAA : IATA
- AIRCRAFT WEIGHT AND BALANCE PRINCIPAL
- BAGGAGE HANDLING
- BASIC HAND SIGNALS
- AIRCRAFT LOADING
- RAMP AIRSIDE SAFETY
- DIPLOMA IN AIRCRAFT