

ARUL DISHANTHAN

AID
CONTACT CENTER ASSISTANT



Periyakamam Eluthoor
Mannar , Srilanka



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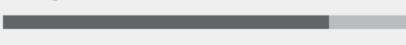
EDUCATION

ORDINARY LEVAL

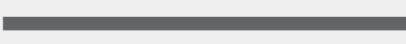
St.Xaviour's Boy's College /
Mannar

LANGUAGES

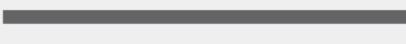
English



Tamil



Hindi



Malayalam



Sinhalam



DRIVING LICENSE

Driving license category

Light Tractor

WORK EXPERIENCE

ECULINE

(Eurocenter

Fzco)

Jan 2016 - 2024

Dubai

FORKLIFT OPERATOR

- Operated forklifts safely in warehouse and logistics environments
- Loaded and unloaded goods with accuracy and care
- Followed safety protocols and site regulations at all times
- Assisted with inventory control and stock organization
- Worked efficiently under pressure to meet daily deadlines

Port City BPO

Feb- July

TELESALES EXECUTIVE – GAMING INDUSTRY

- Promoted gaming products and services via phone
- Achieved and exceeded monthly sales targets
- Handled customer queries and provided product guidance
- Built rapport with clients to boost sales and retention
- Maintained accurate call and sales records

ABOUT ME

Motivated and customer-focused contact centre agent with a passion for delivering exceptional service. Skilled in handling customer inquiries and resolving issues efficiently. Strong communication skills and a positive attitude, committed to enhancing the customer experience and contributing to team success.

PERSONAL DETAILS

Date of birth:

20 Dec 1998

Nationality:

Sri Lankan

Marital status:

Un-Married