

Aakash Thapliyal

LOGISTICS & SUPPLY CHAIN MANAGEMENT



Objective

I aim to secure a position that allows me to leverage my talents, creativity, and capabilities to the fullest extent, thereby contributing both to the organization's growth and my personal development.

Education

2022-2024	Uttaranchal university Logistics & supply chain management
	Pursuing Master's in Business Administration
2014-2017	K.I.H.M.C.T Bachelors in HOTEL MANAGEMENT
2011, 2013	Standard 12th Completed 2013 Standard 10th Completed 2011 C.B.S.E Board

Skills & Interests

Oracle, ERP, Warehouse management, Inventory control, Cost minimization, leadership, customer centric, Innovative, creative, problem-solving, customer service, conflict resolution
Empathy, interpersonal communication, time management, teamwork, management.

Backpacking, cooking, listening to music, exploring.

Work Experience

01-24 to Present **OM Logistics Ltd.**
Key Operations Manager
Location: Bangalore Katakana

Job Role:

Daily check the MIS Report

Follow-up the shipments until delivery

To find out the Operation Failure on Daily basis to take corrective actions.

Daily submit the failure report to RICMD desk and Quality Team.

Daily working on the All India Kom's – Customer Failure Report

To find out the Operation Failure and Maintain the MIS Report and submitting to Quality Team on daily basis.

To find out KKK of Operation Failure and take proactive action for future.

Escalate the same to BI/BM/RM and submit to HRD for circular. Educate/Training to New KOM's about the working process and escalation.

01-24 to Present **om Logistics Ltd.**
Supply Chain Executive
Location : Bangalore Katakana

Job Role:

I manage and optimize the flow of goods and materials, ensuring efficient and cost-effective delivery.

My responsibilities include inventory management, order processing, vendor relations, logistics coordination, and compliance.

With a focus on data analysis and cost management, I utilize advanced supply chain software to enhance efficiency and visibility.

I collaborate closely with internal teams to align activities with business goals and resolve any supply chain issues promptly.

My goal is to ensure seamless operations and customer satisfaction.

10-23 to 12-23 **Om logistics Ltd.**
Management Trainee in Logistics and supply chain
Location: Faridabad Haryana

JOB ROLE:

In my role as a Management Trainee, I am exposed to a variety of aspects of the logistics industry, including operations planning, and customer service. I am confident that my strong analytical and problem-solving skills, as well as my ability to work quickly and efficiently under pressure will be valuable assets in this role.

06-23 to 08-23

Om Logistics Ltd.

Trainee Logistics and supply chain

Location: **Nalagarh**, Himachal Pradesh

During my internship at OM Logistics, I had the privilege of gaining hands-on in the dynamic world of logistics and supply chain management. I collaborated with a talented team to optimize processes, enhance efficiency, and ensure the timely delivery of goods across diverse sectors.

Job role:

I was crucially involved in warehouse operations, such as receiving and dispatching goods, and maintaining a clean and safe warehouse environment.

I also prepared and maintained various logistics documents, including manual and computerized records such as invoices, E-way bills, and challans.

Additionally, I gained exposure to transportation planning and routing, which involves optimizing the movement of goods from one location to another while minimizing costs and ensuring timely delivery.

I also became proficient in using ORACLE software to generate delivery documents like challans and computerized Billty, as well as trip sheets.

04-21 to 08-23

Hygiene auditor at equinox labs

Location: Dehradun, India

For two years, and 5 months I had the privilege of serving as a dedicated hygiene auditor at Equinox Labs, specializing in the hospitality sector. In this role, I played a pivotal part in upholding impeccable hygiene standards and safety practices across a diverse range of hospitality establishments

Job role:

- Conducted meticulous hygiene audits in hospitality industry.
- Generated detailed audit reports, highlighting areas for improvement and providing actionable recommendations.
- Collaborated closely with clients to develop customized hygiene and safety solutions.
- Played a crucial role in helping businesses achieve and maintain compliance with hygiene standards, thereby enhancing their reputation and customer trust.
- Stayed updated with industry regulations and emerging trends, ensuring audits were aligned with the latest guidelines.
- Fostered strong client relationships, earning a reputation for professionalism and reliability.

2021 (April)

Floor supervisor at Imperfecto Restaurants

Location: New Delhi, India

During the challenging period of the COVID-19 lockdown, I had the opportunity to serve as a floor supervisor at an esteemed casual dining restaurant while the restaurant was temporarily closed.

Job role:

My role as a floor supervisor during this unique period showcased my adaptability, leadership skills, and commitment to maintaining exceptional standards, even in the face of adversity. I was eagerly awaiting the reopening of the restaurant and was ready to provide guests with unforgettable dining experiences.

2019-2020

Floor supervisor at Nege & JU Restaurants

Location: New Delhi, India

Job role:

I had the honor of serving as a floor supervisor at a brand-new, multi-cuisine fine dining restaurant in Delhi. During my five months in this role, we embarked on an exciting journey to offer exceptional dining experiences. However, the arrival of the COVID-19 pandemic necessitated a temporary

closure, during which I actively contributed to preparing for our restaurant's triumphant return.

2019 (Jul to Nov)

Food and beverage executive at azure hospitality industry

Location: New Delhi, India

Job role:

- Identify customers' needs and respond proactively to all of their concerns.
- Provide two-way communication and nurture an ownership environment with emphasis in motivation and teamwork.
- Preserve excellent levels of internal and external customers.
- Comply with all health and safety regulations.
- Manage all F&B and day-to-day operations within budgeted guidelines and to the highest standards.

2018-2019

Food and beverage supervisor at purple green restaurants

Location: New Delhi, India

Job Role:

Analyze all guest requirements and prepare plans to resolve customer care-related issues and satisfy guests.
Monitor all phone calls for reservations.
Inspect food and beverage product preparation programs and maintain the company's goodwill.

2018 (Feb to Aug)

Guest service associate at DLF Emporio restaurants ltd

Location: New Delhi, India

Job Role:

Oversee all front and back-of-house restaurant operations.
Ensure customer satisfaction by promoting excellent service and responding to customer complaints tactfully and professionally.
Seek ways to reduce waste.

2016 (Feb to Jul)

Trainee at JW Marriott hotel

Location: Pune, India

Job Role:

Handling all customer-related complaints.
Greeting customers, escorting them to their seats, taking food and drink orders, and serving food and beverages.
Coordinating with team members to plan events, parties, etc.
Answering questions regarding hotel services, explaining menu items and specials, and offering personal, attentive treatment.

Computer skills

- MS EXCEL
 - MS POWERPOINT
 - MS WORD
-

Date:
Place:

I certify that all the information furnished above is correct and complete to the best of my knowledge & belief.