

# YOUSIF MOHAMED SAEED BAREK AL MARRI

## Contact

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### Address

Abu Dhabi

## Education

2020

### High School

Al Falah High School

## Skills

- Fast Learner
- Flexibility
- Proficiency in Microsoft Office (Excel, PowerPoint, etc.)
- Ability to Work Under Pressure
- Preparedness for Challenging Conditions
- Teamwork

## Language

English

Arabic

## Experience

○ 2023 - July to October

### Customer Service Representative

- Worked as a Customer Service Representative for three months, providing exceptional customer support and ensuring client satisfaction.
- Gained proficiency in using Microsoft Excel and other Microsoft Office programs to manage data and streamline operations.
- Developed key skills in problem-solving, communication, and time management, ensuring smooth coordination with team members and clients.

Achievements and Certifications:

- Customer Service Certificate, highlighting excellence in communication and service delivery.
- Successfully implemented efficient processes for handling client inquiries, improving customer satisfaction rates.

○ 2023 - October to 2024 - August

### Practical Training Intern

- Completed a 10-month hands-on field training program, working under high-pressure environments to deliver effective results.
- Enhanced fieldwork and operational skills, including team management, decision-making, and crisis resolution.
- Adapted to various challenges and improved the ability to work effectively in dynamic environments.

Achievements and Certifications:

- Practical Training Certificate, showcasing proficiency in handling real-world challenges.
- Inspection Certificate from Abu Dhabi Police, validating expertise in conducting field inspections and compliance checks.

I has graduated from High school and has completed national service. My practical experience in customer service and field training has helped me develop strong skills in teamwork, problem-solving, and adaptability. I am proficient in Microsoft Office, work well under pressure, and am eager to take on new challenges.