

# MUHAMMED SHAHID AT

Line Haul supervisor / Logistic Executive / Operation Executive

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📍 Dubai, UAE



## CAREER OBJECTIVE

Dynamic and dedicated logistics professional with 2 years of experience in line haul operations, gateway management, and customer relationship enhancement. Skilled in optimizing operational efficiency and minimizing turnaround times, seeking a challenging role in a growth-oriented organization to leverage my expertise in logistics and supply chain management.

## WORK EXPERIENCE

### Line Haul supervisor

#### Xpressbees Logistics Solutions

⌚ 12/2023 - 11/2024     🗂️ Kochi, INDIA

- Directed linehaul operations, optimizing dispatching, routing, and tracking processes, leading to a 15% reduction in Turnaround Time TAT failures. Reduced TAT failure by 15% through innovative route mapping and scheduling strategies.
- Negotiated favourable freight rates with transporters, reducing transportation costs by 10% while maintaining operational efficiency.
- Improved billing and consignment tracking accuracy by 20%, ensuring reliable operations and minimizing discrepancies.
- Ensured timely and seamless daily vehicle availability through proactive coordination with transporters.
- Conducted detailed analyses of operational reports, identifying performance gaps and implementing corrective actions to achieve regional targets.
- Improve the TAT need to minimize the TAT failure and plan strategies accordingly.

### Gateway Operations Agent

#### DHL Express Pvt Ltd

⌚ 10/2022 - 11/2023     🗂️ Bengaluru Airport, INDIA

- Oversee the smooth and efficient handling of air cargo operations, including the management of incoming and outgoing shipments, ensuring timely and accurate transfer between air carriers and ground transportation.
- Monitor and streamline the flow of cargo within the airport, ensuring that all operational tasks, including baggage handling, storage, and transfers, are completed efficiently to meet airline and customer deadlines.
- Oversaw container receiving and clearance procedures, ensuring timely and accurate documentation and delivery.
- Collaborated closely with shipping carriers, vendors, and other key stakeholders to ensure the smooth and efficient execution of logistics operations, facilitating timely deliveries and minimizing operational disruptions.
- Supervised shipping and receiving activities, maintaining high standards of accuracy and timeliness.
- Ensure all necessary documentation, such as air waybills, customs declarations, and cargo manifests, are completed accurately and in compliance with national and international aviation and customs regulations.
- Coordinate with customs authorities to facilitate quick and efficient clearance of goods, ensuring that all import and export regulations are adhered to, and preventing delays or penalties.

## PERSONAL DETAILS

Date of Birth. - 16/10/2001

Marital Status - Single

Nationality - Indian

## LANGUAGES

- English
- Hindi
- Malayalam
- Tamil
- Arabic

## KEY ACHIEVEMENTS

Line Haul Management

Warehouse Management

Importing Documentation

Fleet Coordination

Freight & Shipping Documentation

Cost Optimization

Invoice Clearance

Technology Proficiency

## COMPUTER PROFICIENCY

- MS Office
- MS Excel
- Cargo Booking Platform
- E-Commerce Platform

## WORK EXPERIENCE

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### Operations Executive

[Niya Logistics & Aviation Skills Tech Academy](#)

07/2021 - 12/2021 Bengaluru, INDIA

- Delivered exceptional service to B2B and B2C clients by ensuring shipment accuracy and resolving issues promptly, improving client satisfaction scores.
- Assisted in billing and shipment tracking processes, improving client satisfaction scores through accuracy and timely updates.
- Ensured compliance with international trade regulations, safety standards, and company policies to maintain operational integrity.
- Played a key role in maintaining efficiency across shipping and logistics operations, contributing to the organization's service excellence.

## EDUCATION

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### BACHELOR OF BUSINESS ADMINISTRATION

[Koshys institute of management studies, Bangalore North University](#)

06/2019 - 10/2022 Bengaluru, North University BNU

### DIPLOMA IN LOGISTICS AND SUPPLY CHAIN MANAGEMENT

[BIA&L, BANGLORE](#)

06/2019 - 08/2022 Bengaluru

### Training in logistics and shipping management

[Niya Logistics & Aviation skills Tech Academy](#)

2021 Bengaluru, India

## SKILLS

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- Supply Chain Management
- Logistics Coordination and analysis
- Inventory Control & Warehouse Management
- Importing and Exporting Operation
- ERP System Proficiency
- Vendor and Customer Relationship Management
- Data Analysis and Reporting
- Transportation and Fleet Management

## REFERENCE

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Stephin Mathew

Line Haul Operation Manager, Xpressbees Logistics Solutions

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