


Rakshith.R

Representative Operations

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 Bengaluru, Karnataka

Profile

Dynamic professional with 2.5 years of experience in leveraging advanced language models and AI to drive innovative solutions. Skilled in content analysis, risk management, and strategic planning, with a strong track record of ensuring compliance and enhancing operational efficiency. Proficient in delivering high-quality results under tight deadlines, while continuously adapting to evolving technologies and challenges. Passionate about translating complex AI capabilities into practical applications that meet business objectives.

Projects

Hotel Booking Management System, (HBMS)

- Hotel Booking Management System, (HBMS)
- Developed a web application for hotel bookings and management based on client specifications.
- Implemented Java classes for the front-end, Java Beans for business logic, and Oracle 9i for the database.
- Enabled users to search for and reserve hotel rooms through the system.
- Integrated user, hotel employee, and admin components into a unified platform.

Analyzing Lean supply chain practices in the Automotive Industry: A case study of Tata Motors

- The project analyzes the implementation and effectiveness of lean supply chain practices at Tata Motors, using a mixed-methods approach to gather qualitative and quantitative data.
- It aims to assess the impact on operational efficiency, cost reduction, and customer satisfaction.
- By exploring lean principles such as JIT inventory management and value stream mapping, the research will identify the benefits and challenges of these practices, providing actionable recommendations for Tata Motors and other automotive companies.

Education

Executive MBA, Dayananda Sagar University

June 2023 – September 2024

Supply Chain & Logistics

Bachelor of Computer Applications, PESIAMS

June 2017 – October 2021

Professional Experience

Concentrix Daksh Services India Private Limited, Generative -AI

April 2022 – September 2024 | Bengaluru, India

- Collaborating with multidisciplinary teams to design and implement advanced AI-driven tools for generating and analyzing content, ensuring alignment with business objectives.
- Developing and refining AI models to enhance client engagement strategies, optimizing communication and content delivery processes.
- Conducting thorough evaluations of AI model outputs, ensuring accuracy and effectiveness in meeting project goals and client expectations.
- Analyzing vast amounts of content to identify trends and insights, driving improvements in AI-driven content generation workflows.
- Leading initiatives focused on automating complex tasks, significantly improving operational efficiency through the integration of AI technologies.
- Providing in-depth technical guidance and support to clients, ensuring a smooth adoption and seamless integration of AI solutions into their existing systems.

Risk Analyst

- Reviewing user-generated content to ensure compliance with quality standards and platform guidelines.
- Monitoring content for potential risks, including offensive or harmful material, and taking appropriate action to mitigate these risks.
- Analyzing and identifying patterns in content violations, helping to refine and improve moderation strategies.
- Staying updated on industry trends and evolving content guidelines to maintain effective risk management practices.
- Collaborating with teams to develop and implement risk mitigation strategies, ensuring content safety and compliance.
- Conducting detailed reviews of sensitive content, ensuring that it adheres to platform policies and regulatory requirements.

Skills

SQL

Supply chain

Root Cause Analysis

Risk Management

Problem Solving

Customer Relationship Management (CRM)

Service Level Maintenance

Strategic Planning

Analytical Thinking

Feedback Delivery

Certificates

Java Full Stack Development