



## **WILSON DOMNIC MUTTUNGAL**

**OPERATION SUPERVISOR**  
**Contact: +971 56 832 4025**  
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### **PERSONAL DETAILS:**

Date of Birth : 02/08/1967  
Nationality : Indian  
Gender : Male  
Marital Status : Married  
Passport No. : B6048968

### **EDUCATION & CERTIFICATIONS**

- Diploma in Cargo Management  
IATA/FIATA, Quebec, Canada - 1999
- Bachelor of Commerce  
Mumbai University - 1991
- Dangerous Goods Certification  
Kingfisher Airlines – 2013
- HSC & SSC | Century Rayon High School – 1984 & 1986
- Good knowledge of Excel (Creating Interactive Dashboard in Excel)
- Knowledge of Power Point & Power Bi (Creating Interactive Dashboard)

### **Additional Training:**

- Advanced Freight Forwarding procedures
- Supply chain risk management
- Customer relationship management

### **PROFESSIONAL SUMMARY**

A results driven Logistics Shipping Supervisor with over 20 years of experience in supply chain management, warehousing, Airlines and Sea Freight operations across global markets. Expertize in managing end-to-end Shipping logistics Operations A team leader Known for optimizing processes, reducing operational costs, and ensuring on-time delivery. Proven success in handling cross-functional teams and managing inventories across USA, GCC, Turkey, China, and India.

### **CORE COMPETENCIES**

- End To End Shipping Logistics Management
- Warehouse Operation & Inventory Control
- Supplychain Operations Optimization And Cost Reduction
- Team Leadership And Performance Management
- Vendor And Stakeholder Co-ordination
- Continues Process improvement

### **EXPERIENCE**

#### **WB Technologies Company Ltd (Kuwait) Operation Logistics Supervisor | Jan 1st 2021 - Dec 10th, 2024**

- Lead logistics operations for the supply and distribution of gaming gadgets, computer equipment, and accessories across GCC, China, USA, Turkey & India.
- Oversee warehousing, import/export distribution & managing a team of 71 staff, including 3 supervisors and 36 drivers.
- Optimize shipping processes, achieving on-time delivery and cost-efficiency across all operations.
- Liaise with freight forwarders (FedEx, TNT, DHL, UPS, DSV) to ensure smooth cargo handling.
- Ensure full compliance with international shipping and safety standards.

**Key Achievement:** Reduced operational cost by 15%.

**Around World Shipping Group (Kuwait)****Operation Supervisor – Feb 4th, 2020 – Nov 30th, 2020**

- Managed import/export documentation and ensured customs compliance across multiple countries.
- Coordination with local and international vendors & Customs ensuring timely cargo clearance and delivery.
- Collaborated with local ministries for approvals and shipping regulations.

**Key Achievement:** Reduced custom clearance delaying by 20%.**Flipkart (India)****Warehouse Assistant Manager | July 16th 2018 – August 31st, 2019**

- Managed shift cargo operations in a 1.3 lakh sq. ft. warehouse with the team of 250 staff across 6 departments.
- Directed the receipt, sorting, and dispatch of over 150,000 shipments per day across 18 service centers.
- Implemented safety training programs and prepared daily MIS reports for senior management.
- Handling 18 Service Centre & 18 Market place cargo arrival Vehicle.
- Offloading, Scanning and re bagging destinations wise canvas bags to All India thru Containers and thru Flights.

**Key Achievement:** Enhanced dispatch Accuracy by 25%**Just Buy Live (India)****Manager – Last Mile: 10th Oct 2016 – 30th June 2017**

- Managed last mile operations with a team of 15 staff, 30 drivers and 30 cargo delivery vehicles.
- Handling Online delivery orders of 120 orders all over Mumbai.
- Staff handling, Training, Vehicles management, route planning & Complains handling.

**Delex Cargo India Private Ltd (India)****Manager Operations: Oct 11th 2015 – Aug 27th 2016**

- Managed overall Ramp & Warehouse operations.
- Handling 30 flights with a team of 35 staffs (5 Supervisor/ 10 ramp staffs and 20 handlers.
- 120 Tons of cargo handled in a day.
- Team Building, Training, Handling Dangerous Goods, Meeting stake holders.

**Kingfisher Airlines Limited (India)****Cargo Service Manager | May 15, 2007 – Mar 14th 2014**

- Managed warehouse and ramp operations for 66 Airbus flights daily with a team of 240 handlers & four supervisor.
- Ensured safe handling of Dangerous Goods (DG) and adherence to international air cargo regulations.
- Team Building, training & Coordination with ramp stake holders for smooth operations.
- Handling over 250 tons of cargo per day.

**Key Achievement:** 100% Achievement in Reducing misrouting of cargo bags.**Blue Dart Express Limited (India)****Senior Executive Operations | Jan 4th 1993 – May 7, 2007**

- Handling warehouse and surface operations, managing a fleet of 46 cargo vehicles and 60 staff.
- Supervised international and domestic hub operations, dispatching cargo to over 22 service centers.
- Handling Blue Darts 6 own freighter flight cargo.

**Key Achievement:** Decreased shipment error by 30% through process of automation & staff training**DECLARATION:**

I certify that all details provided above are all correct according to my knowledge and belief.

**Wilson Dominic Muttungal**