

# Sanuranj Kunnummal Anilkumar

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## EDUCATION

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### Coursera

Supply Chain Management

Remote

Oct 2021- May 2022

- An online non-credit professional certificate program focused on Supply Chain Logistics, Supply Chain Operations, Supply Chain Planning, Supply Chain Sourcing, and Supply Chain Management Strategy.

### Sapienza University of Rome

MSc in Business Management (50% Online)

Rome, Italy

Sept 2019 -Jan 2022

- Master's degree focused on management, strategic management, performance measurement, industrial economics, and statistics.

## WORK EXPERIENCE

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### Diemme Fiori

Logistics Officer

Rome, Italy

Feb 2021 – Mar 2023

### Big lift Shipping BV

Sea Freight Operation Executive

Amsterdam, Netherlands

Mar 2023 – Sept 2024

- Coordinated sea freight operations for over 50 shipments per month, achieving a 95% on-time delivery rate through effective communication with carriers and customers.
- Managed customs clearance processes, ensuring compliance with regulations, which reduced shipment delays by 20% and saved the company approximately EUR 15,000 annually in penalties.
- Developed and maintained comprehensive transport documentation for all shipments, resulting in a 30% reduction in documentation errors and improving the overall efficiency of the freight process.
- Collaborated with cross-functional teams to streamline logistics operations, leading to a 15% decrease in operational costs by optimizing routing and carrier selection.
- Utilized Microsoft Office and logistics software to generate and analyze shipment reports, increasing reporting accuracy by 25% and enabling data-driven decision-making.
- Enhanced customer satisfaction scores by 20% through proactive communication and timely updates on shipment status, ensuring transparency and building trust with clients.
- Trained and mentored new staff on sea freight procedures and documentation requirements, contributing to a 30% faster onboarding process and improving team productivity.
- Identified and implemented process improvements that resulted in an overall increase in shipment throughput by 10%, enhancing the company's service capability and revenue potential.
- Executed cost-saving initiatives in sea freight operations, negotiating favourable terms with carriers that led to a 15% reduction in shipping costs, resulting in annual savings of EUR 25,000 while maintaining service quality and delivery timelines

## SKILLS

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Microsoft 365 Dynamics Business Central | Sea Freight Operations | Freight Forwarding | Customs Clearance Processes | Transport Documentation Management | Logistics Software Proficiency | TMS | WMS Microsoft Office Suite | Data Analysis and Reporting | Strong Communication Skills | Customer Service Orientation | Team Collaboration and Leadership | Problem-Solving Abilities | Attention to Detail | Time Management | Supply Chain Management Principles | International Shipping Regulations | Cargo Handling Procedures | Risk Management in Logistics |

**Languages:** English - Fluent | Malayalam - Native | Hindi - Fluent | Tamil - Fluent |