

Muhammed Rafeek

Logistics coordinator

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📍 Uae, Dubai

EXPERIENCE

Team leader

Instakart service pvt limited

06/2022 - 05/2024

Led a high-performing logistics team to streamline order fulfillment processes, achieving a 15% reduction in delivery delays over six months. Implemented real-time tracking systems and optimized routes, resulting in a 25% increase in delivery efficiency. Trained and mentored a team of 30+ associates, enhancing productivity by 20% through continuous process improvements and the adoption of technology-driven solutions. Played a key role in ensuring customer satisfaction levels remained above 95%, contributing to the overall success of the operation.

EDUCATION

Shipping and supply chain management

Guiders academy - Diploma

07/2021 - 09/2022

Business

Al Azhar college of arts & science - Bachelor of business administration

03/2018 - 06/2021

CERTIFICATES

SAP

09/2022 - Present

Air cargo

09/2022 - Present

SKILLS

Budgeting and cost management	Expert	Attention to detail	Expert
Communication	Expert	Time management	Expert
Technology proficiency	Expert	Problem solving	Expert
Health and safety compliance	Expert	Leadership and team management	Expert
Logistics and supply chain knowledge	Expert	Inventory management	Expert

LANGUAGES

Malayalam

Native

English

Fluent

Hindi

Basic