

# Sameera Kundur Raghavendra

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Driven logistics graduate with a knack for streamlining e-commerce operations. Achieved a 15% reduction in delivery lead times through process optimization. Proven ability to exceed customer expectations and ensure on-time deliveries. My unique blend of skills, honed in both hospitality and logistics, fosters collaborative environments and drives positive outcomes. Seeking opportunities to leverage my expertise in supply chain, logistics, and procurement.

## CORE SKILLS

Supply Chain Management, Operational Efficiency, Cross-Functional Collaboration, Customer Satisfaction, Project Management, Leadership, Communication, Teamwork, Root cause analysis, Prioritization & scheduling.

## TECHNICAL SKILLS

SAP ERP, Microsoft Office Suite, Data Analysis, Logistics Software, Inventory Management Systems, Project Management Tools (e.g., JIRA, Asana), Educational Curriculum Development, MySQL

## EXPERIENCE

Sep 2021 – Jul 2022

### **Logistics Executive, Consistent Infotech, Bengaluru**

- Identified and resolved supply chain issues through effective collaboration with cross-functional teams, enhancing operational efficiency up to 95%.
- Coordinated deliveries, optimizing routes and reducing transportation costs by 25%.
- Streamlined logistics operations through collaboration with suppliers, carriers, and customers.
- Maintained a 98% on-time delivery rate, boosting customer satisfaction and retention by 20%.
- Played a key role in the design and execution of supply chain processes, improving the overall supply chain management system.
- Actively participated in logistics planning meetings, contributing valuable insights for process improvements.

## EDUCATION

### **MSc in Logistics and Operations Management**

#### **Minor: Supply chain management**

Cardiff University, Cardiff, Sep 2023

Research Project: Impact Of Digital Technology on The Sustainable and Resilient Agricultural Supply Chains in India: A Systematic Literature Review

### **BE in Mechanical Engineering**

SJB Institute of Technology, Bengaluru, Sep 2022

Research project: Design and Analysis of Stepper Assist Mechanism

## CERTIFICATION AND COURSES

- Project Management, Initiating and planning projects, University of Irvin California, Coursera
- Supply Chain Principles, Georgia Institute of Technology
- Python boot camp, London APP Brewery Udemy
- SAP ERP, Cardiff University
- CBT Therapy, The Academy of Modern Applied Psychology Udemy
- SQL, Data analysis Bootcamp, Analyst Builder

## INTERNSHIP

- Trainee Engineer, Electronics and Radar Development Establishment (LRDE), DRDO, Bengaluru, Jul 2019 – Aug 2019

## **EXTRACURRICULAR ACTIVITIES**

Jul 2016 – Jul 2020

### **NSS Worker, National Social Service Scheme, Bengaluru**

- Arranged blood donation camps and fundraising activities.
- Taught computer skills to underprivileged children, significantly impacting community education.
- Contributed to environmental conservation by planting 1000 trees across various locations.

## **PART-TIME JOBS**

Dec 2023 – May 2024(Present)

### **Assistant Manager, Sid's Bar and Restaurant with Rooms, Cardiff**

Jun 2023 – Nov 2023

### **Front House Crew Member, Pickford's Galley, and Bar, Cardiff**

Feb 2023 – Apr 2023

### **Team Member, Kaspas Desserts, Cardiff**