

BRYAN OPANY

Warehouse Assistant | Logistics Professional | Healthcare Support Specialist

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PROFILE SUMMARY

Detail-oriented and customer-focused professional with experience spanning logistics, warehousing, and healthcare support. Adept at streamlining processes to improve operational efficiency and providing exceptional service to clients and patients alike. Proven success in maintaining compliance with safety standards, managing inventories, and fostering collaborative team environments. Equipped to excel in logistics and warehousing roles with a blend of organizational expertise and hands-on experience.

CAREER HIGHLIGHTS

- Enhanced patient satisfaction scores by 20% through personalized healthcare delivery and effective communication.
 - Reduced infection rates by 15% in a healthcare setting by implementing robust infection control protocols.
 - Supported over 30 daily patient interactions as an intern, driving a 10% increase in operational efficiency.
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KEY SKILLS

- Logistics Coordination & Inventory Management
 - Healthcare Assistance & Patient Care
 - Time Management & Multitasking
 - Safety Compliance & Infection Control
 - Problem Solving & Process Optimization
 - Communication & Collaboration
 - Record Keeping & Data Accuracy
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PROFESSIONAL EXPERIENCE

Healthcare Assistant

Ujuzi Fursa Africa | June 2022 – June 2023

Delivered patient-centered care in a fast-paced healthcare environment while adhering to safety and quality standards.

- Provided compassionate support to over 20 patients daily, enhancing satisfaction levels by 20%.
- Assisted with mobility, hygiene, and dietary needs for 15+ patients, ensuring dignity and comfort.
- Maintained accurate records for 50+ patients, achieving full compliance with healthcare regulations.

Continued...

Intern – Healthcare Support

Nairobi South Hospital | July 2022

Supported healthcare professionals in delivering care to patients, focusing on efficiency and patient satisfaction.

- Assisted with care delivery for 30+ patients daily, contributing to a 10% efficiency improvement in operations.
 - Executed administrative tasks with precision, improving workflow and documentation accuracy.
 - Established strong patient relationships, driving a 15% increase in satisfaction scores.
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EDUCATION & CERTIFICATIONS

Professional Elderly Caregiver Course

Ujuzi Fursa Africa | May 2022 – August 2022

Kenya Certificate of Secondary Education (KCSE)

Orero Boys Secondary School | January 2009 – December 2012

ADDITIONAL INFORMATION

- Proficient in safety protocols and infection control procedures.
- Excellent physical stamina and time management skills suitable for high-demand roles in logistics and healthcare.