

# Sideek Koya

## Logistics Coordinator - Land Freight

Experienced Land freight Operation with over 10 years in Logistic industry. Excellent reputation for resolving problems and improving customer satisfaction.



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Dubai, UAE



## WORK EXPERIENCE

### Land Freight Operation & Customer Support

Coast Land Transport LLC

06/2007 - 06/2010

Dubai, UAE

#### Achievements/Tasks

- Communicated with clients politely and professionally, maintaining excellent working relationships.
- Ensured delivery paperwork was accurately completed and processed after shifts.
- Planned driving routes according to traffic to exceed delivery turnaround targets.

### Logistic & Sales Coordinator

Intermodal Freight Transport LLC

02/2011 - 01/2013

Dubai, UAE

#### Achievements/Tasks

- Directed daily operations to achieve maximum output and reduce costs.
- Planned logistics across international boundaries to reliably meet delivery requirements.
- Oversaw recording and timely dispatch of loads.

### Land Freight Operation & Pricing

Aljamal Gen: Land Transport LLC

05/2015 - 01/2015

Dubai, UAE

#### Achievements/Tasks

- Carried out day-to-day duties accurately and efficiently.
- Quickly learned and applied new skills to daily tasks, improving efficiency and productivity.

### Land Freight Operational Head

ABC

05/2023 - Present

Dubai, UAE

#### Achievements/Tasks

- Delivered exceptional customer service by proactively listening to concerns and answering questions.
- Applied critical thinking to analyze problems, evaluate solutions and select best decisions.

## CERTIFICATES

International Purchasing & Supply Chain management Institute , (IPSCMI)

CISCP Issued By Blue Ocean-Dubai

## EDUCATION

### Bachelor of Commerce

Madurai Kamaraj University

## SKILLS

Proficient Knowledge in M.S Office

Knowledge in Operational Software, ERP Tally. And Quick Book Accounting software and Ixpert

Strong problem-solving abilities

Proficient in Microsoft Office Suite (Word, Excel, PowerPoint)

Effective time management and organizational skills

Experience in route optimization and load planning

Valid (UAE )Light Vehicle Manual License

## LANGUAGES

Malayalam

*Native or Bilingual Proficiency*

English

*Full Professional Proficiency*

Hindi

*Full Professional Proficiency*

Arabic

*Professional Working Proficiency*

## SUPPORTED CAUSES

Environmental Conservation: Actively engaged in initiatives promoting sustainable practices, such as beach clean-ups and tree planting events.

## INTERESTS

Traveling and Cultural Immersion: Thrive on experiencing different cultures, cuisines, and traditions while exploring new destinations.