



## CONTACT

---

- 📞 +971 50 442 6946
- ✉️ joelshaloram7@gmail.com
- 📍 Dubai, UAE

## EDUCATION

---

2023 - 2024

BUSINESS SCHOOL OF  
LOGISTICS AND SHIPPING

- PG Diploma in International Logistics

2019 - 2023

ROHINI COLLEGE OF ENGINEERING  
AND TECHNOLOGY

- B.E in Mechanical Engineering

## SKILLS

---

- Microsoft office ( Excel, Word, PP)
- Incoterms
- Customer service
- Time Management Skills
- Cross Trade Shipping
- Negotiation in Pricing
- Handling ERP software

## LANGUAGES

---

- English (Fluent)
- Tamil (Native)

# JOEL SHALO RAM V

## CUSTOMER SERVICE AND PRICING

---

## PROFILE

---

Expertise in freight forwarding and Seeking a challenging position in the logistics sector where I can utilize my experience and skills to contribute to organizational growth. Eager to learn from experienced professionals, enhance my practical understanding, and play a valuable role in optimizing supply chain and logistics operations.

## WORK EXPERIENCE

---

- |  |                    |
|--|--------------------|
| ● <b>Transsafe Global Forwarding Pvt Ltd</b>   | APR 2024 -APR 2025 |
| Operation Executive - Air and Sea Import   |                    |
| • My daily operations involve, pricing, follow up transit shipment, securing new business.   |                    |
| • Handling different types of shipments free hand and nomination shipments both Sea and Air import shipment along with Cross Trade shipments.  |                    |
| • Negotiate and get better rates from overseas WCA agent for both air and sea freight enquiry and quote the rate to customer with margin.  |                    |
| • Once shipment nominated based on rate and schedule, iam follow for pickup status in origin based on incoterms and once draft received shared to customer for confirmation.   |                    |
| • After pre-alert received from origin agent I will arranging for import clearance and DO process, once shipment arrived I will deliver the goods with good customer satisfaction by arranging the local truck movement. |                    |
| • Updating weekly and daily report of shipment status to the customer.   |                    |
| • Overall coordination in Door - Door process in both the Air and Sea LCL & FCL freight forwarding.  |                    |

## ACHIEVEMENT

---

### The Rising Star Award

Issued by Transsafe Global Forwarding Pvt Ltd due to celebrating a remarkable contribution and impressive dedication for the organisation growth.