



Employment Visa (Transferable)

Contact

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Dubai, UAE

Trainings & Certifications

- Higher Secondary School Certificate
 - Dangerous Goods Regulations Certificate
 - Fire Warden Diploma at Etihad Training Center completed in 2014
 - Care Team member certificate at KLM Airlines in 2015
 - HHT (Hand Held Terminal)
 - BRS(Baggage Reconciliation System
 - GCAS QMS Safety Awareness

Languages

- Arabic (Fluent)
 - English (Intermediate)
 - Urdu (Native)
 - Hindi (Fluent)
 - Pashto (Native)

Computer Skills

- Microsoft Outlook, MS Office: Word, Excel, PowerPoint, Internet
 - Customer Service
 - Communication Skills
 - Time Management
 - Adaptability
 - Teamwork

Munasib Khan

Aviation and Ground Handling Expert: 10 Years of Experience in Baggage Operations at Etihad Airlines

Aviation Operations Specialist.

Profile Summary

Experienced Baggage Team Leader with 10+ years at Etihad Airport Services. Skilled in managing baggage operations, ensuring compliance, and leading teams to achieve on-time performance and customer satisfaction.

Work Experience

Light Vehicle Driver | National Hotels Company,

- Abu Dhabi** 2023 - Present

 - Safely operate light vehicles to transport guests, staff, and materials to various destinations as assigned by the supervisor.
 - Adhere to all traffic laws, regulations, and company policies while driving,
 - ensuring the safety of passengers and pedestrians at all times.
 - Provide courteous and efficient transportation services to guests, assisting with loading and unloading luggage or other items as required.
 - Maintain a professional appearance and demeanor while representing the company, delivering exceptional customer service to all passengers.

Baggage Team Leader | Etihad Airport Services,

Abu Dhabi 2010- 2020

- Supervising baggage handling operations to ensure efficiency and compliance with airline and airport regulations.
 - Coordinating with ground staff, baggage handlers, and other airport personnel to facilitate smooth baggage transfer and loading processes.
Handled lost and found baggage and transfer baggage efficiently.
 - Enforced security and hazardous material regulations to ensure safety.
 - Prepared and submitted daily, weekly, and monthly reports to the Duty Manager.
 - Coordinated with seniors to resolve operational issues.
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Managed ULDs and allocated staff according to requirements. Arranged flight allocation based on load factors.