

Sideek Koya

Logistics Coordinator - Land Freight

Experienced Land freight Operation with over 10 years in Logistic industry. Excellent reputation for resolving problems and improving customer satisfaction.



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Dubai, UAE



WORK EXPERIENCE

Land Freight Operation & Customer Support

Coast Land Transport LLC

06/2007 - 06/2010

Dubai, UAE

Achievements/Tasks

- Communicated with clients politely and professionally, maintaining excellent working relationships.
- Ensured delivery paperwork was accurately completed and processed after shifts.
- Planned driving routes according to traffic to exceed delivery turnaround targets.

Logistic & Sales Coordinator

Intermodal Freight Transport LLC

02/2011 - 01/2013

Dubai, UAE

Achievements/Tasks

- Directed daily operations to achieve maximum output and reduce costs.
- Planned logistics across international boundaries to reliably meet delivery requirements.
- Oversaw recording and timely dispatch of loads.

Land Freight Operation & Pricing

Aljamal Gen: Land Transport LLC

05/2015 - 01/2015

Dubai, UAE

Achievements/Tasks

- Carried out day-to-day duties accurately and efficiently.
- Quickly learned and applied new skills to daily tasks, improving efficiency and productivity.

Land Freight Operational Head

Alpha Line Cargo LLC

05/2023 - Present

Dubai, UAE

Achievements/Tasks

- Delivered exceptional customer service by proactively listening to concerns and answering questions.
- Applied critical thinking to analyze problems, evaluate solutions and select best decisions.

SKILLS

Proficient Knowledge in M.S Office

Knowledge in Operational Software, ERP Tally. And Quick Book Accounting software and Ixpert

Strong problem-solving abilities

Proficient in Microsoft Office Suite (Word, Excel, PowerPoint)

Effective time management and organizational skills

Experience in route optimization and load planning

Valid (UAE)Light Vehicle Manual License

LANGUAGES

Malayalam

Native or Bilingual Proficiency

English

Full Professional Proficiency

Hindi

Full Professional Proficiency

Arabic

Professional Working Proficiency

CERTIFICATES

International Purchasing & Supply Chain management Institute , (IPSCMI)

CISCP Issued By Blue Ocean-Dubai

EDUCATION

Bachelor of Commerce

Madurai Kamaraj University