

Shadil Backer

Air Freight Operations & DG Handling Executive

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LinkedIn: <http://linkedin.com/in/shadilbacker> | Location: Deira, Dubai, United Arab Emirates



Profile Summary

Air Freight Operation Executive with proven expertise in dangerous goods (DG) cargo handling, IATA DGR compliance, freight forwarding, and customs documentation. Skilled in Calogi system, EK SkyCargo portal system, shipment tracking, stakeholder coordination, and international air logistics operations.

Professional Experience

Airfreight Operations and DG Handling Executive

BGL Cargo Express LLC, Dubai, United Arab Emirates | October 2022 to November 2024

- Coordinated and managed end-to-end air freight logistics, including booking, tracking, and documentation, ensuring timely, cost-effective, and compliant delivery of shipments.
- Oversaw operations using platforms such as Emirates SkyCargo and Calogi, maintaining accuracy in airway bills, customs clearance, and shipment records.
- Developed and implemented logistics strategies to streamline processes, improve efficiency, and drive cost savings across the supply chain.
- Liaised effectively with international agents, carriers, vendors, and customers to facilitate smooth freight forwarding operations and enhance service levels.
- Ensured proper handling and documentation of hazardous materials, adhering strictly to international safety and regulatory compliance standards.
- Delivered exceptional customer service by promptly resolving issues, addressing inquiries, and fostering positive relationships with clients and airline stakeholders.

Operation Executive Trainee

Hazecargo Group of Companies, Dubai, United Arab Emirates | July 2022 to September 2022

- Managed handling, packing, marking, and labeling of hazardous materials in strict accordance with IATA and ICAO dangerous goods regulations.
- Prepared and verified comprehensive dangerous goods documentation, ensuring full compliance with international air transport safety standards.
- Coordinated with regulatory authorities to obtain DCA approvals from Dubai Civil Aviation for the shipment of hazardous cargo.
- Assisted in day-to-day air cargo operations as an Operation Executive Trainee, adhering to safety protocols and supporting seamless dangerous goods logistics.

Cargo Executive

Akbar Express Cargo Private Limited, India | April 2022 to June 2022

- Executed end-to-end export and import procedures, managing documentation and customs compliance.
- Prepared and audited airway bills, invoices, and packing lists to ensure shipment accuracy.
- Coordinated daily office operations and cargo logistics for timely dispatch and delivery.
- Communicated with clients, carriers, and stakeholders to resolve shipment and cargo issues efficiently.

Counter Trainee | Reservation and Ticketing - Domestic and International

Akbar Travels of India Private Limited, India | January 2022 to March 2022

- Managed front-end and back-end reservation and ticketing for domestic and international flights.

- Processed visa clearances efficiently to support smooth travel arrangements.
- Coordinated hotel bookings to enhance customer service and travel experience.
- Assisted customers at the counter, ensuring accurate and timely service delivery.

Skills

Logistics & Freight Operations:

Air Freight Operations Management | Dangerous Goods Handling (Air Cargo) | Hazardous Materials Packing & Labeling | Shipment Tracking & Monitoring | Export & Import Logistics | Airline Cargo Operations | Cargo Dispatch & Delivery Coordination | Warehouse & Cargo Handling | Freight Forwarding Coordination | Airline Reservation & Ticketing (Domestic & International)

Compliance & Documentation:

IATA Dangerous Goods Regulations (DGR) | ICAO Regulations Adherence | Shipping Document Verification | DCA (Dubai Civil Aviation) Approval Process | Airway Bill Preparation & Auditing | Regulatory Documentation (Invoices, Packing Lists, etc.) | Customs Compliance | Visa Clearance Processing | Compliance with International Air Transport Standards

Customer Service & Coordination:

Client Communication & Coordination | Stakeholder Management | Conflict Resolution (Shipment & Cargo Issues) | Customer Assistance at Counters | Enhancing Customer Travel Experience | Office Operations Support | Vendor/Carrier Liaison | Cross-functional Team Collaboration

Technical & System Skills:

Calogi System Proficiency | Microsoft Office Suite | IATA Travel & Tourism Consultancy Knowledge

Education

Bachelor of Commerce (B.Com.) | Finance

University of Calicut, Kerala, India | 2018-2021

Additional Courses and Certifications

Dangerous Goods Regulation (DGR) 4.1.D

GCAA Approved Certificate Dubai, United Arab Emirates | 2024 - 2026

Diploma in IATA Travel & Tourism Consultant

IATA - Montreal, Canada | March 2022

Personal Details

Date of Birth:	26/10/1999
Gender:	Male
Nationality:	Indian
Passport Details:	S5280302 Date of Expiry: 11/09/2028
Languages Known:	English Tamil Hindi Malayalam