

MUHAMMED SHAHID AT

Line Haul supervisor / Logistic Executive / Operation Executive

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Dubai, UAE



CAREER OBJECTIVE

Dynamic and dedicated logistics professional with 2 years of experience in line haul operations, gateway management, and customer relationship enhancement. Skilled in optimizing operational efficiency and minimizing turnaround times, seeking a challenging role in a growth-oriented organization to leverage my expertise in logistics and supply chain management.

WORK EXPERIENCE

Line Haul supervisor

Xpressbees Logistics Solutions

12/2023 - 11/2024 Kochi, INDIA

- Directed linehaul operations, optimizing dispatching, routing, and tracking processes, leading to a 15% reduction in Turnaround Time (TAT) failures. Reduced TAT failure by 15% through innovative route mapping and scheduling strategies.
- Negotiated favourable freight rates with transporters, reducing transportation costs by 10% while maintaining operational efficiency.
- Improved billing and consignment tracking accuracy by 20%, ensuring reliable operations and minimizing discrepancies.
- Ensured timely and seamless daily vehicle availability through proactive coordination with transporters.
- Conducted detailed analyses of operational reports, identifying performance gaps and implementing corrective actions to achieve regional targets.
- Improve the TAT need to minimize the TAT failure and plan strategies accordingly.

Gateway Operations Agent

DHL Express Pvt Ltd

10/2022 - 11/2023 Bengaluru Airport, INDIA

- Oversee the smooth and efficient handling of air cargo operations, including the management of incoming and outgoing shipments, ensuring timely and accurate transfer between air carriers and ground transportation.
- Monitor and streamline the flow of cargo within the airport, ensuring that all operational tasks, including baggage handling, storage, and transfers, are completed efficiently to meet airline and customer deadlines.
- Oversaw container receiving and clearance procedures, ensuring timely and accurate documentation and delivery.
- Collaborated closely with shipping carriers, vendors, and other stakeholders to ensure the smooth and efficient execution of logistics operations, facilitating timely deliveries and minimizing operational disruptions.
- Supervised shipping and receiving activities, maintaining high standards of accuracy and timeliness.
- Ensure all necessary documentation, such as air waybills, customs declarations, and cargo manifests, are completed accurately and in compliance with national and international aviation and customs regulations.
- Coordinate with customs authorities to facilitate quick and efficient clearance of goods, ensuring that all import and export regulations are adhered to, and preventing delays or penalties.

PERSONAL DETAILS

Date of Birth. - 16/10/2001

Marital Status - Single

Nationality - Indian

LANGUAGES

- English
- Hindi
- Malayalam
- Tamil
- Arabic

KEY ACHIEVEMENTS

Line Haul Management

Warehouse Management

Importing Documentation

Fleet Coordination

Freight & Shipping Documentation

Cost Optimization

Invoice Clearance

Technology Proficiency

COMPUTER PROFICIENCY

- MS Office
- MS Excel
- Cargo Booking Platform
- E-Commerce Platform

WORK EXPERIENCE

Operations Executive

Niya Logistics & Aviation Skills Tech Academy

📅 07/2021 12/2021 📍 Bengaluru, INDIA

- Delivered exceptional service to B2B and B2C clients by ensuring shipment accuracy and resolving issues promptly, improving client satisfaction scores.
- Assisted in billing and shipment tracking processes, improving client satisfaction scores through accuracy and timely updates.
- Ensured compliance with international trade regulations, safety standards, and company policies to maintain operational integrity.
- Played a key role in maintaining efficiency across shipping and logistics operations, contributing to the organization's service excellence.

EDUCATION

BACHELOR OF BUSINESS ADMINISTRATION

Koshys institute of management studies, Bangalore North University

📅 06/2019 10/2022 📍 Bengaluru, North University BNU

DIPLOMA IN LOGISTICS AND SUPPLY CHAIN MANAGEMENT

BIA&L, BANGLORE

📅 06/2019 08/2022 📍 Bengaluru

Training in logistics and shipping management

Niya Logistics & Aviation skills Tech Academy

📅 2021 📍 Bengaluru, India

SKILLS

- Supply Chain Management
- Logistics Coordination and analysis
- Supply Chain Management
- Importing and Exporting Operation
- Inventory Control & Warehouse Management
- ERP System Proficiency
- Vendor and Customer Relationship Management
- Data Analysis and Reporting
- Transportation and Fleet Management

REFERENCE

Stephin Mathew

Line Haul Operation Manager, Xpressbees Logistics Solutions

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