## Sangharsh Khandagale

#### Software Engineer

Looking for a challenging role where I can implement my problem-solving skills in web development & Data Structure Algorithm. And enhance them while working on interesting software products.

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in linkedin.com/in/sangharshkhandagale

7841946292

sang-harsh.github.io/SimplePortfolio/

github.com/sang-harsh

#### **EDUCATION**

## BE Information Technology

Government College of Engineering , Aurangabad

2014 - 2019 5.177 CGPA

#### Intermediate

Shri. Mukundraj Junior College, Ambajogai

2012 - 2014 66.31%

#### School

New Vision Public School, Ambajogai

2012 8.4 CGPA

## **WORK EXPERIENCE**

# **Senior Process Executive** Infosys BPM Limited

09/2019 - 11/2021

Pune

Achievements/Tasks

- Served to provide First Hand technical assistance to international service provider clients regarding the issue of directory number routings and network issues.
- Worked on Technical issues and service requests for global customers and processed over 50 support requests daily for technical assistance on wide range of issues.
- Experience in process training via video conferencing platforms to the newly joined employees and working with them on real-time cases.
- Worked closely with the team leads and managers by conducting meetings / KT sessions /Process Trainings.

## **SKILLS**



## **PERSONAL PROJECTS**

#### EasyShop 🗹

- An easy to use e-commerce website for purchase of various products with basic features like User Authentication, Google Sign In, Carousal, etc.
- Technology used :- React, Router, Firebase, Material UI, Local Storage.
- Code Link :- https://github.com/sang-harsh/easyshop

#### Portfolio JS 🗹

- A simple portfolio website with all my professional details like skills, projects and live activity sessions.
- Technology used :- Vanilla JS, HTML5 , CSS
- Code Link :- https://sang-harsh.github.io/SimplePortfolio

#### Travel Guide 🗹

- A Travel Guide website which provides information on Restaurants, Hotels and Attractions of a particular place. Also provides a basic map view of a particular location and renders the details accordingly.
- Technology used :- React, Router, Firebase, Material UI, Local Storage.
- Code Link : https://github.com/sang-harsh/travelguide

## **LANGUAGES**

English

Full Working Proficiency

Hindi

Bilingual Proficiency

Marathi

Native

## INTERESTS

Chess

Watching Movies and Series

Football