Sangam Shrestha

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SUMMARY

Software Engineer with 4+ years of expe- EAST TENNESSEE STATE UNIVERSITY rience in backend and full-stack develop- SOFTWARE ENGINEER ment. Skilled in Java, Spring Boot, .NET. June 2025 - Present | Johnson City, TN AWS, and REST APIs. Strong track record in building scalable, secure cloud applications and improving performance.

EDUCATION

EAST TENNESSEE STATE UNIVER-SITY

M.S. IN COMPUTER SCIENCE - 3.9 **GPA**

May 2025 | Johnson City, TN

SKILLS

BACKEND Java 8/11/17/21, Spring Boot, SpringAI, Swagger (OpenAPI), C#, REST APIs, JPA, Hibernate, JDBC, Python. Microservices

FRONTEND Angular 8/9/10/11/12/13, TypeScript, JavaScript, HTML5, CSS3, SCSS, Material Design

CLOUD & DEVOPS: AWS (EC2, S3. CloudWatch, RDS, IAM), Docker, Kubernetes, CI/CD, CloudFormation, Blue-Green, Canary

DATABASE: MySQL, PostgreSQL, SQL Server, MongoDB

SECURITY & APIS: RESTful APIs, OAuth2, JWT, Spring Security

TESTING: JUnit. NUnit. Cucumber

TOOLS PROCESS: GitHub, Bitbucket, JIRA, Confluence, Agile, IntelliJ, Maven, NPM

LINKS

LinkedIn.com/sangamstha GitHub.com/sangamsthxa Portfolio.com/sangam-shrestha

COURSEWORK

Software Engineering Software Design Software Verification and Validation Data Analysis Machine Learning Natural Language Processing

PROFESSIONAL EXPERIENCE

- Built a PWA using C#, .NET & JavaScript adopted by 25+ schools, digitizing IEPs and enabling offline access, improving compliance and access for 1,000+ students.
- Integrated Google Translation API for bilingual English-Marshallese support. expanding accessibility by 40%+.
- Deployed via Docker on AWS EC2, ensuring 99.9% uptime and reducing operational overhead.
- Implemented centralized CloudWatch logging, cutting issue resolution time by 40%.

EAST TENNESSEE STATE UNIVERSITY

GRADUATE TEACHING ASSISTANT

Aug 2023 - May 2025 | Johnson City, TN

- Taught C#, .NET Core, JavaScript to 100+ students through labs and live coding, raising average class grades from C- to B.
- Conducted code reviews and debugging workshops, improving project quality and coding standards.
- Mentored new TAs, standardizing instruction and enhancing team consistency.

BMP INFOLOGY PVT. LTD.

SOFTWARE ENGINEER

Nov 2018 - June 2023 | Kathmandu, NP

- Developed backend microservices for ERP modules, reducing query response times from 15s to <3s.
- Led migration of legacy monolith to microservices, reducing infrastructure costs by 25%.
- Built a multilingual Angular frontend (English, Chinese, Japanese), increasing international adoption.
- Secured APIs with JWT and RBAC, strengthening data integrity and compliance.

PROJECTS

ONLINE DELIVERY MANAGEMENT SYSTEM

Mar 2019 - Aug 2019

Engineered a full-stack delivery management platform, integrating the MapBox API for real-time routing and Dijkstra's algorithm for shortest-path calculations.

LAYOFF RISK PREDICTION MODEL

Feb 2024 - Jun 2024

Achieved 93% accuracy in predicting layoffs using ML, enabling proactive HR workforce planning.

AIRLINE SENTIMENT ANALYSIS

Sep 2024 - Dec 2024

Analyzed 23K+ customer reviews with DistilBERT, extracting insights to improve customer satisfaction in airline services.

AWARDS / ACTIVITIES

2022 Top 1/100 Academic Excellence Award 2018 Top 4/25 Hack By Girls in ICT Hackathon 2017 (1 week) Tech Camp Bootcamp