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As of the writing of this manual (version 2.9), the VICIdial manager administration screens are available fully translated in English, Spanish, Italian, Greek, German, French and Brazilian Portuguese.

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This manual contains many tutorials that will show you step-by-step instructions for how to set up many functions within VICIdial. The manual also has descriptions of the thousands of settings that are availa This is the official VICIdial® Contact Center Manager Manual.

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VICIdial® Multi-Server (Cluster) Manual - PoundTeam

VICIdial is a set of scripts that are designed to interact with the Asterisk Open-Source IP PBX Phone System to make it function as an inbound / outbound call center solution. Scripts are made up of PERL and PHP.

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