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SAP CS (full form is Customer Service) module training material in PDF.Customer Service draws on functionality from different SAP application components like Plant Maintenance (PM) and Sales and Distribution (SD). Tutorial covers its configuration, process flow and other functionalities of SAP customer service module.

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Customer Service Processing (SD-SLS-OA) SAP AG Service Contract 8 April 2001 Service Contract Definition Sales document which is the central document in Customer Service (CS) to which other Customer Service documents can refer. Structure The service contract is made up of a header and one or more items. At header level you specify:

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SAP CS INTRODUCTION. SAP Customer service is a highly integrated process module which involves a strong integration of SAP PM,SD,MM,FICO and PS. The scenarios supported in this module includes Presales scenario for services, Sales scenario for services/spares, Post sales and special scenarios such as warranty claim processing, Intercompany scenarios. ...

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