

Says

What have we heard them say? What can we imagine them saying?

> Teaching and learning

Help teaching faculty to improve.

centers.

What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?



Thinks

The first teaching and learning center.

North america was university.

Center for research on learning.



Different

kinds of

names.

Persona's name

Short summary of the persona

Many instructors have not been trained in teaching method.

Much different way

Faculty su[pport services

Amount of information

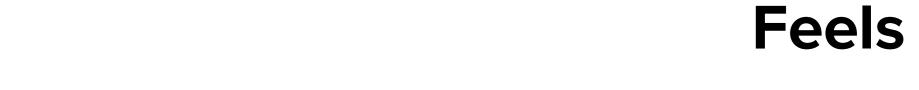
difficulties in teaching perfomance.

Modern teaching method



Does

What behavior have we observed? What can we imagine them doing?



What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?

