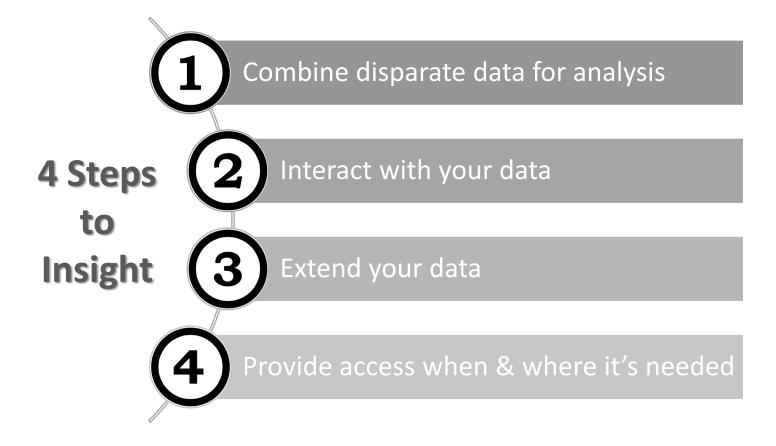
# CREATE A DATA-DRIVEN DECISION MAKING FOR HUMAN RESOURCE



# USING *ANALYTICS* TO TRACK EMPLOYEE PERFORMANCE, IMPROVE AND RETAIN THEM

#### **Opportunity dimension – Mapping function to opportunity**

## **ATTRITION ANALYTICS**

**Attrition Rate** 

% contribution of Attrition

Type of Attrition & Detailed Reason

**Cohort Analysis** 

**Attrition Trend** 

Performance vs Attrition

Year on Year Attrition Growth/Degrowth

#### **MANPOWER**

Fill Rate

Role Based, Regionwise

Status about Vacancies

Service-Centre SV wise rate

Storewise Staffwise rate

## Incentive Analysis

Designation wise Incentive scheme

Target vs Achievement

## Training Effective ness

Trained vs Untrained

**Attendance** 

**CSAT Score** 

Complaint correlation with Training and Attrition

Productivity (Revenue per job)

### Employee Satisfaction Survey

Reason

**Progress** 

### Retention Analytics

Basis of Incentive Earning/Performance Rating / Potential

Reason for Non-Retention

## Hiring & On-Boarding

Optimization of source of Hiring and Panel for hiring

Day of on-boarding/Training provided

## Actionable Reports/Alerts

YTD Attrition rate against target

No. of high potential employees

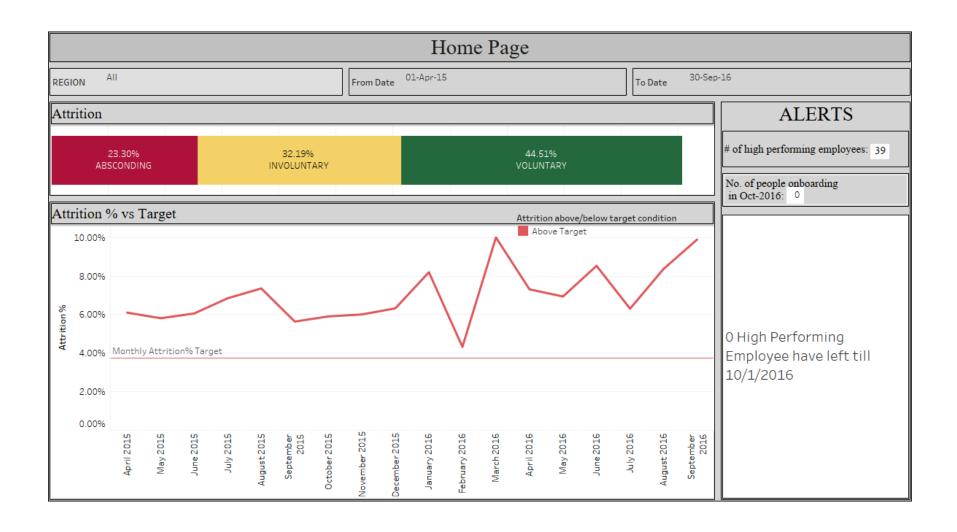
No. of joinees in present month

Top 5/Bottom 5 employees of LW

Monthly full & final settlement figure

### **Attrition Analytics**

### HR Landing Page



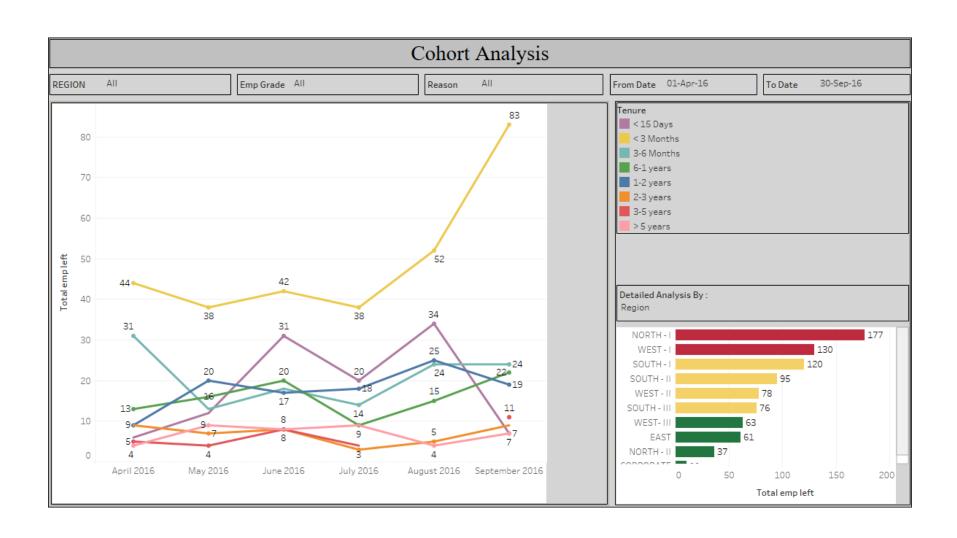
## What is region-wise ,grade-wise, type-wise attrition?



## Attrition analysis classified by month-wise cohorts

♦ Monthly Joinees Attrition Analysis													
Region (All)		₹	p Grade (AII)		▼ Rea	ason All		· C	msc/Fm (All)	<b> </b>	Select Date	9/19/2016	
January 2016	77	5%	12%	21%	32%	38% 42%		45%	48%	53%	57%	61%	65%
February 2016	108	6%	20%	30%	41%	Janu	ary 2016	56%	58%	59%	69%	73%	
March 2016	107	896	27%	38%	43%		New Joinees : 77 25 Left		69%	72%	78%		
April 2016	109	10%	17%	26%	31%	(active:	52 /out of : 77 Attrition% : 42		63%	67%			
May 2016	182	10%	21%	30%	37%	44%	50%	59%	64%				
June 2016	187	20%	29%	40%	46%	54%	65%	72%	5				
July 2016	194	10%	21%	37%	42%	62%	66%						
August 2016	192	17%	38%	47%	56%	63%							
September 2016	99	996	15%	41%	46%								
October 2016	54	6%	17%	20%									
November 2016	35	3%	9%										
December 2016	554	0%											
		O Mo	1 Mo.	2 Mo.	3 Mo.	4 Mo.	5 Mo.	6 Mo.	7 Mo.	8 Mo.	9 Mo.	10 Mo.	11 Mo.

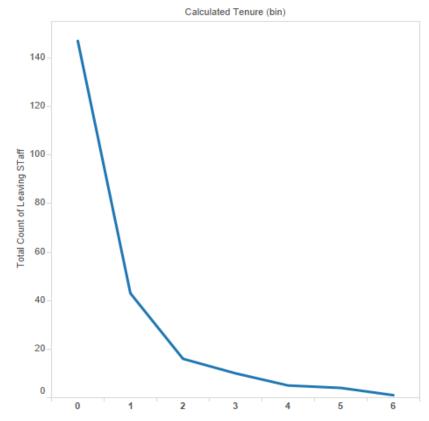
#### What is the tenure-wise trend of attrition?



### Is Tenure trend matching the target?



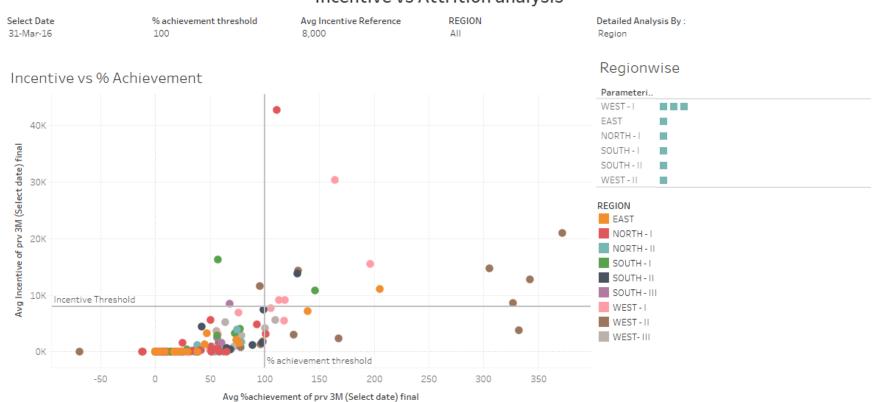
#### Tenure Trend



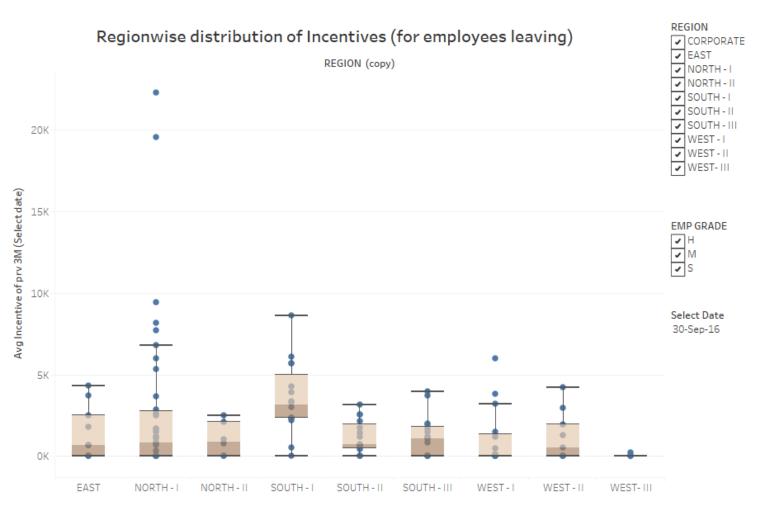
The trend of distinct count of Sap\_Code for Calculated Tenure (bin). The data is filtered on Designation and Employee Status. The Designation filter keeps Brand Staff and Senior Brand Staff. The Employee Status filter keeps Left.

## Are high performing Employees leaving?

#### Incentive vs Attrition analysis



## What is region-wise distribution of incentives for employees left?

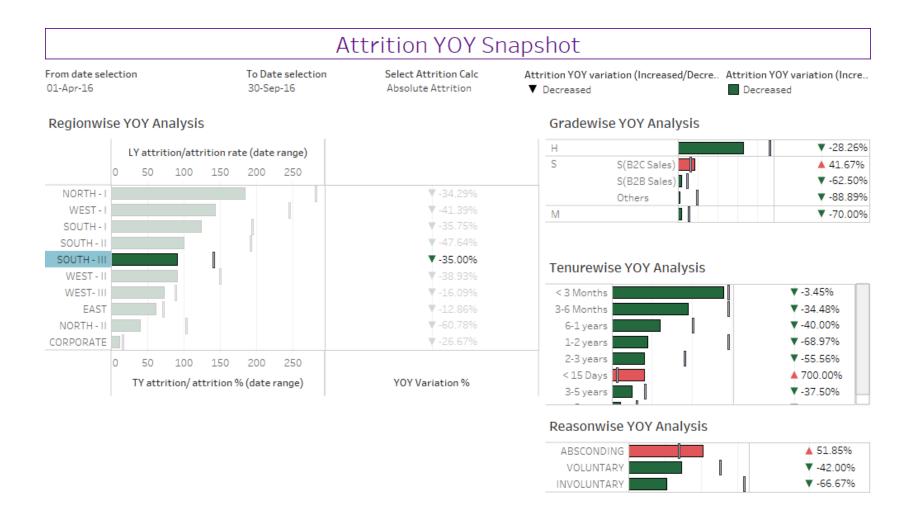


## Tenure-wise and % Achievement-wise Attrition

To Date
31-Oct-16 ATTRITION CALENDAR Employee Status Achievement Zone Reason Store Grade
All All All All All

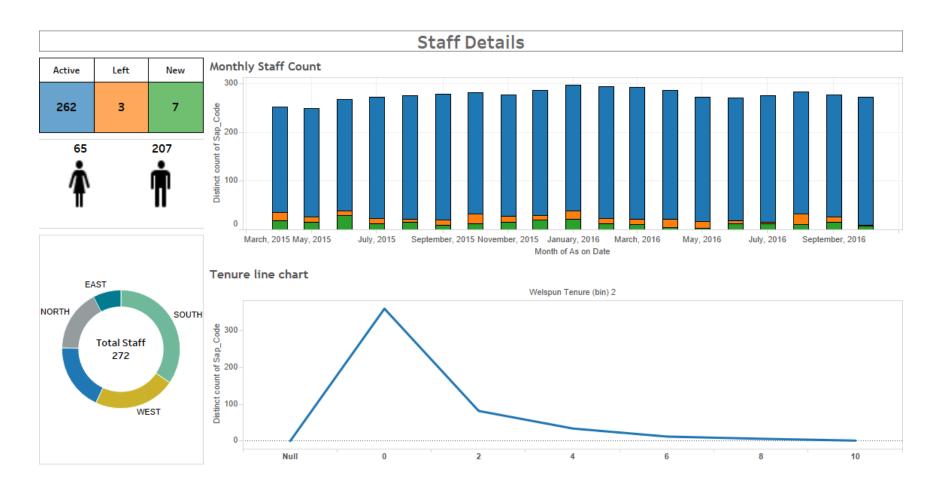
		FY 2017															Gran													
				pr			Ma					ın			Jı				Aı				Se					ct		d Tot
Store Grade	Tenure	80% - 90%	90% - 100%	more than	Rest	80% - 90%	90% - 100%	more than	Rest	80% - 90%	90% - 100%	more than	Rest	80% - 90%	90% - 100%	more than	Rest	80% - 90%	90% - 100%	more than	Rest	80% - 90%	90% - 100%	more than	Rest	80% - 90%	90% - 100%	more than	Rest	al
A	1 - 2 year		1	1					1												1									4
	6 months - 1 year														1					1										2
	Less than 6 months		2					1	1							1				1										6
	more than 2 year	1																	1	1			1	1	1					6
В	1 - 2 year	1																1		1										3
	6 months - 1 year						1														1							1		3
	Less than 6 months						1													1										2
	more than 2 year				1			1																	2					4
С	1 - 2 year			2	2	1			1				1								4	1			2					14
	6 months - 1 year				1	1			2	1			2			1		1			4									13
	Less than 6 months			1	3				3			1	1				1		1		2				3				2	18
	more than 2 year				1								1											1						3
Grand Total		2	3	4	8	2	2	2	8	1		1	5		1	2	1	2	2	5	12	1	1	2	8			1	2	78

### **Attrition YOY Analysis**



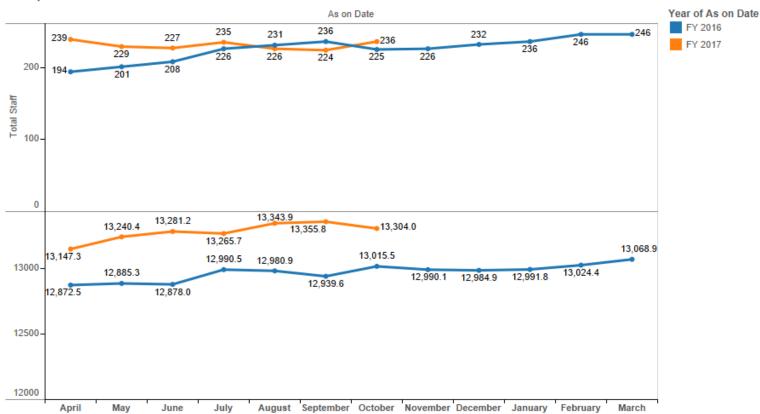
### **Manpower Analytics**

## What is status-wise and Gender-wise manpower?



### What is cost per staff?

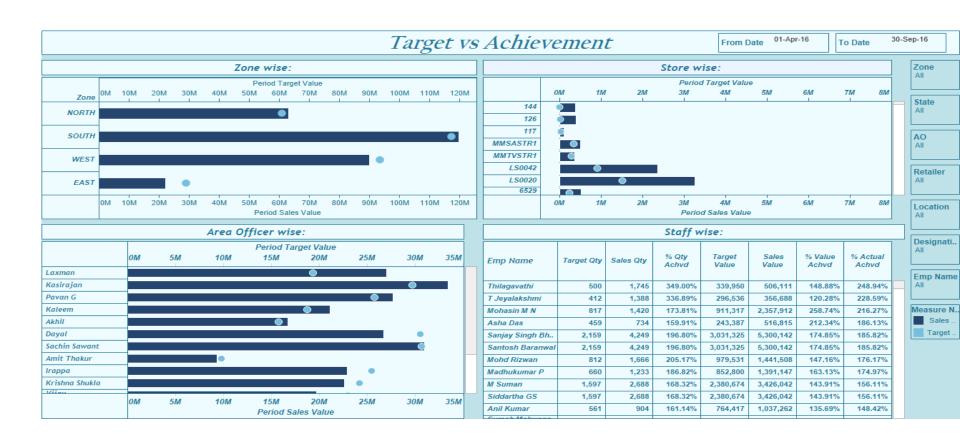
#### Cost per Staff



The trends of distinct count of Sap\_Code and Staff Cost PM for As on Date Month. Color shows details about As on Date Year. The data is filtered on Employee Status and Designation. The Employee Status filter keeps Active. The Designation filter keeps Brand Staff and Senior Brand Staff.

### **Incentives**

### What is Store-wise, Staff-wise Target vs Achievement?



### **Retention Analytics**

### Which employees should be retained?

#### Staff Retention Analysis

Potentia	l Staff			
	more than 100%	90% - 100%	80% - 90%	Rest
more than 2 year	Total Staff - 42	Total Staff - 8	Total Staff - 16	Total Staff - 23
1 - 2 year	Total Staff - 28	Total Staff - 3	Total Staff - 7	Total Staff - 41
6 months - 1 year	Total Staff - 23	Total Staff - 7	Total Staff - 10	Total Staff - 22
Less than 6 months	Total Staff - 19	Total Staff - 7	Total Staff - 6	Total Staff - 40

Staff Deta	ails				
Sap_Code	Emp_Name	Designation	Avg. We Ispun T enure	Period Achvd	
47315	Shankar Kumar Chou	Senior Brand Staff	7.35		
47316	Dambaru Subedi	Senior Brand Staff	7.24	0.95	
47322	Dharmendar Kumar	Senior Brand Staff	6.48	1.14	
47334	Bhagyashri Yadav	Senior Brand Staff	5.82	0.62	
47336	Simran Khan	Senior Brand Staff	5.74	1.11	
47337	G C Mahesh	Senior Brand Staff	5.67	0.76	
47339	Soma Saha	Senior Brand Staff	5.57	0.81	
47341	Dinesh Prajapati	Senior Brand Staff	5.51	1.37	
47347	Jamshed Iqbal	Senior Brand Staff	5.50	0.86	
47349	Arpita Yadav	Senior Brand Staff	5.47	1.11	
47353	Bindu Jaiswar	Senior Brand Staff	5.46	0.46	
47357	Sharmila Ratan	Senior Brand Staff	5.30	1.12	
47355	Sikander Sheikh	Senior Brand Staff	5.23	0.95	
47382	Nashim Moin Shaikh	Senior Brand Staff	5.08	0.80	
47361	Roopa Shetty K	Senior Brand Staff	5.08	1.16	
47383	Bhupender Kumar Arya	Brand Staff	5.07	0.72	
47381	Mehtab Khan	Senior Brand Staff	4.97	1.00	
47386	Ramjatan Patel	Brand Staff	4.88	0.99	
47387	Balwant Singh	Brand Staff	4.86	1.22	
47391	Arvind Pandey	Brand Staff	4.68	1.42	
47380	Sudha S	Senior Brand Staff	4.62	1.59	
47392	Roopa H	Brand Staff	4.60	0.63	
47395	Mohan Chander	Brand Staff	4.50	1.06	

From Date 01-Apr-16

To Date 31-Oct-16

Zone0

Store Grade

Designation Multiple values

Employee Status Multiple values