UNIT 1

OPTICAL STORAGE

Task 1 Discuss these questions.

- 1. What do CD & DVD stand for?
- 2. What is the main advantage of using DVDs instead of CDs?

Task 2 How do you say these expressions in Vietnamese.

Access the internet – word processor – four-digit PIN – PIN-protected card – multimedia – assembly line – network architecture – expansion slot – circuit board – binary system – upper-case character – speech recognition system – digitized image -

Task 3 Read the text below and find the following.

- 1. the advantages and disadvantages of optical discs over magnetic disks
- 2. the storage capacity of a double-sided, dual layer DVD
- 3. the difference between a DVD burner and a DVD recorder
- 4. the features of a portable DVD player which allow the user to play different formats
- 5. two possible successors to DVDs
- 6. where the Blu-ray format gets its name from

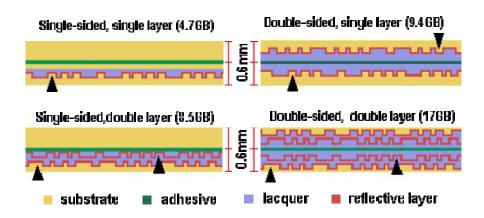
OPTICAL DISKS AND DRIVES

Optical discs can store data at much higher densities than magnetic disks. They are therefore ideal for multimedia applications where images, animation and sound occupy a lot of disc space. Furthermore, optical discs are not affected by magnetic fields, meaning that they are secure and stable, and can be transported through airport metal detectors without damaging the data. However, optical drives are slower than hard drives.

CDs and DVDs

At first sight, a DVD is similar to a CD. Both disks are 120 mm in diameter and 1.2 mm thick. They also both use laser beam to read data. However, they are very different in internal structure and data capacity. In a DVD, the tracks are very close together, thus

allowing more tracks. The pits in which data is stored are smaller, there are more pits per track. As a result, a CD can hold 650 – 700MB, whereas a basic DVD can hold 4.7GB. In addition, a DVD can be double-sided and dual layer, with a capacity of 18GB.



CDs come in three different formats:

- CD-ROMs (read-only memory) are read-only units, meaning you cannot change the data stored on them (for example, a dictionary or a game).
- CD-R (recordable) discs are write-once devices which let you duplicate music CDs and other data CDs.
- CD-RW (rewritable) discs enable you to write onto them many times, just like a hard disk.

DVDs also come in several formats:

- DVD-ROMs are used in DVD computer drives. They allow for data archiving as well as interactive content (for example, an encyclopedia or a movie).
- DVD-R or DVD+R can only be recorded on once.
- DVD-RW discs can be erased and re-used many times. They are used to back up data files and to record audio and video.

The DVD drive used in computers is also called a DVD burner because it records information by burning via a laser to a blank DVD disc. However, a DVD recorder typically refers to a standalone unit which resembles a video cassette recorder. New DVD recorder can play all CD and DVD formats. There are also portable DVD players - handheld devices which let you watch movies on TV, play games and listen to music, wherever you are. They come with a built-in DVD drive and widescreen (rectangular 16:9 format) LCD display. They usually support multi-format playback- that is, they can play many file formats, including DVD-video, DivX, CD audio discs, MP3 music and JPEG images.

HD-DVD and Blu-ray discs

These two competing formats are expected to replace current DVD as the standard for watching movies at home. On one side are Toshiba, Microsoft and the DVD Forum, who support the High Definition-DVD (HD-DVD). Sony, Panasonic, Samsung, JVC and many movie studios are behind the Blu-ray format.

A Blu-ray disc has a capacity of 25GB (single layer), 50GB (dual layer) and 100GB (four layers). Unlike DVDs, which use a red laser to read and write data. Blu-ray uses a blue-violet laser, hence its name. Blu-ray discs can record and play back high- definition television and digital audio, as well as computer data.

Task 4 Read the text again and make notes about the features of CDs, DVDs and Blu-ray discs.

	Capacity and formats	Possible uses
CD		
DVD		
Blu-ray		

Task 5 Look at these extracts from the text and put the words in bold into the correct column of the table.

- 1. They are **therefore** ideal for multimedia applications.
- 2. **Furthermore**, optical discs are not affected by magnetic fields.
- 3. **However**, they are very different in internal structure and data capacity.
- 4. As a result, a CD can hold 650-700MB, whereas a basic DVD can hold 4.7GB.
- 5. **In addition**, a DVD can be double-sided and dual layer.

Indicating addition	Making contrasts	Explaining the results
		or effects of something

Task 6 Choose the correct words in brackets to complete these sentences. Put them into the correct column of the above table.

- 1. (Although/Consequently) CDs and DVDs are similar in size and shape, their data structure is very different.
- 2. DVD holds more data than CDs. The pits burnt into the disc are smaller than on a CD, and the tracks are closer together. (On the other hand/As a result), DVDs can have up to four recordings layers.
- 3. A Blu-ray disc drive costs a lot of money (but/so) you should use it carefully..
- 4. Blu-ray is expected to replace DVD over the coming years (because/besides) it offers much greater storage capacity.
- 5. Both Blu-ray (and/in addition) HD-DVD devices are backward-compatible with current CDs and DVDs, meaning you can play your old discs on the new players.
- 6. Sony has invested millions of dollars in the development of Blu-ray technology. The success of Blu-ray is (whereas/therefore) vital for the company's future.

Task 7 Study the products in the computer catalogue and choose the most suitable device for the purposes (1-6). Give reasons for your choices. Try to use some connectors to make your statements more logical.

- 1. To keep the operating system and the programs on a home computer.
- 2. To watch a movie on a plane or in the back seat of a car
- 3. To hold your favourite photos and music
- 4. To make backup copies and to transport files between computers in a big company.
- 5. To hold historical records in the National Library
- 6. To read, write and re-write high-definition video and TV

Seagate hard drive

Superfast 8ms hard drive. Capacity ranges from 80GB to 1TB.

Iomega portable hard drive

160GB, 2.5" external hard drive. An affordable way to back up all your data, from business documents to emails.

LaCie DVD drive

16x DVD writer with free Nero DVD burning software. Can play and record both DVD+R and DVD-R discs, plus their rewritable counterparts, as well as all types of CD.

Panasonic portable DVD player

8' portable LCD DVD Player with Car Kit. Compatible with DVD-Video, CD, JPEG image CD and MP3-formatted audio CD.

Sony Blu-ray disc drive

Sony's Vaio AR laptop is the first portable Blu-ray studio, which includes a Blu-ray disc drive and a TV tuner, alongside a 17" widescreen display and a 2GHz Intel Core Duo processor.

Toshiba USB flash drive

High-speed 16GB pen drive with a built-in MP3 player. Plug directly into any USB connection.

Task 8 What's the basic meaning of these compound nouns?

Group A: Network computer – notebook computer – palmtop computer – laptop computer – desktop computer – handheld computer – mainframe computer – microcomputer

Group B: computer network - computer system - computer engineer - computer language - computer room - computer consultant

Group C: database – data block – data bus – data communication – data stream data field – data flow

Group D: bar code – colour code – machine code – 8-digit code – source code – object code

Group E: assembly language – high-level language – low-level language – computer language – markup language – programming language – symbolic language

Task 9 A device that scans bar codes is called a bar code scanner. What name is given to:

- 1. A device that reads magnetic cards?
- 2. A unit that gives a visual display of information on a screen?
- 3. A device that plots graphs?
- 4. A device that prints using a laser as the light source?
- 5. A device that prints using a jet of ink?
- 6. The rate of transmission of data?
- 7. A package for making presentations using multimedia?
- 8. A device used to input data to a computer?
- 9. A device used to read characters by optical means?

Task 10 Listen to the recording "How a CD works and its anatomy" then complete the following sentences.

1.	The sound (data) track on a CD starts at the of the disc and
	outwards. It is a series of spots and
2.	If we straightened it out into a straight, it would be miles long.
3.	In a CD drive, there are main components: a drive motor, a with
	lens pair and a mechanism.
4.	The function of the drive motor is to the disc. The laser is used to a laser beam onto the
5.	If the beam hits a flat surface, it back towards a sensor which
•	that light and recognizes as binary one.
6.	If the beam hits a bump and since the bump is not, the sensor
	pick up reflected light, recognizing binary
7.	From this series of flat and bumps, we can get a of ones and
	zeros digitally.
8.	Putting these digital signals into a converter to take out
	signals (sound waves).
9.	The thickness of CDs are usually millimeters. Most of the disc is
	plastic which is a substance and is coated with a thin of
	aluminum and on top of this aluminum layer is one of to the
	aluminum.
10	.The read-only CD (CD-ROM) can only be written on by manufacturer; we couldn't
	erase and it again. Unlike CD-ROM, the recordable CD (CD-R) can be
	by

[Type here]

11. On this kind of disc, there are no and flat areas imprinted on plasti
Between the protective layer and the reflective aluminum, there's a layer
12. Normally, the dye is translucent. The laser light will through it, the
reflective aluminum and bounce back.
13.A CD-R drive has a higher-powered than normal, which generate
when it strikes the disc, changing the light-sensitive dye and making
tiny black spot. This indicates that a is stored on the disc at that point.
14. In places where the dye is the laser light reflects straight bac
indicating that a is stored on the

UNIT 2

FLASH MEMORY

Task 1 Flash memory is used in many handheld devices. Match the descriptions (1-6) to the picture (a-f).

- 1. This handheld console lets you play game stored on ROM game cards, which have a small amount of flash memory to save user data, for example high scores.
- 2. This flash memory card is used as 'digital film' to store images on a digital camera.
- 3. This wireless LAN card allows laptop and PDA users to access the Internet from any Wi-Fi access point.
- 4. This USB flash pen drive is the latest mobile drive for your computer.
- 5. It looks like an ordinary watch, but this USB drive from Edge Tech can store up to 1GB of flash memory. It will let you save and transfer your photos, songs and data files easily.
- 6. This flash-based player provides everything you need to play music and store data on the go. It also comes with a built-in FM radio and voice recorder.



Task 2 Study the title of the text. Why is it a suitable title for an article about flash memory? Read the first paragraph of the text to find out.

Task 3 Read the whole text and decide which paragraphs are most likely to contain answers to these questions.

- 1. What is flash memory?
- 2. How much data can a flash memory card hold?
- 3. What are the differences between flash drives and external hard drives?
- 4. What can devices which use multi-level cell technology do?
- 5. What is the advantage of using U3 technology in flash drives?
- 6. What are the differences between RAM memory and flash memory?
- 7. What is the name of the flash card created by Sony for its digital camera?

MEMORY IN A FLASH

Flash memory is a type of non-volatile memory that can be electronically erased and reprogrammed. Its name was invented by Toshiba to express how much faster it could be erased – 'in a flash', which means 'very quickly'.

Unlike RAM, which is volatile, flash memory retains the information stored in the chip when the power is turned off. This makes it ideal for use in digital cameras, laptops, network switches, video game cards, mobile phones and portable multimedia players. In addition, it offers fast read access times (although not as fast as RAM), with transfer rates of 12MB per second. Unlike ROM chips, flash memory chips are rewritable, so you can upgrade programs via software.

Inside the chip, data is stored in several floating gate transistors, called cells. Each cell traditionally stores one bit of data (1= erased and 0= programmed). New devices have a multi-level cell structure so they can store more than one bit per cell. The chips are constructed with either NOR or NAND gates. NOR chips function like a computer's main memory, while NAND works like a hard drive. For example, in a camera, NOR flash contains the camera's internal software, while NAND flash is used to store the images.

Flash memory is used in several ways:

- Many PCs have their BIOS (basic input/output system) stored on a flash memory chip so it can be updated if necessary.
- Modems use flash memory because it allows the manufacturer to support new protocols.
- USB flash drives are used to save and move MP3s and other data files between computers. They are more easily transported than external hard drives because they use solid-state technology, meaning that they don't have fragile moving

- parts that can break if dropped. However, USB flash drives have less storage capacity than hard drives.
- New U3 smart drives allow users to store both applications and data. They have two drive partitions and can carry applications that run on the host computer without requiring installation.
- PDAs, to transfer games in video consoles, to record voice and music on MP3 players or to store movies on MP4 players. They are as small as a stamp, and capacity can range from 8MB to several gigabytes. The only limitation is that flash cards are often not interchangeable between devices. Some formats include: CompactFlash, Secure Digital, MultiMedia Card, miniSD card, and xD-Picture Card. Sony has its own product called the Memory Stick, used in its digital still cameras, video camcorders and the PlayStation Portable. The photos stored in a digital camera can be offloaded to a computer via cable or wirelessly. Another option is to have a flash card reader permanently connected to your PC; you simply eject the card from the camera and put it into the reader instead of having to plug the camera in.

The future of hard drives may be hybrid hard drives. Hybrid hard drives combine a magnetic hard disk and flash memory into one device. This allows computers to boot, or start, more quickly, and also reduces power consumption.

Task 4 Find words or phrases in the text with the following meanings.

- 1. permanent; able to hold data without power
- 2. able to be rewritten many times
- 3. different sections of a disk drive or storage area
- 4. to make a copy of a file so that the original is not lost
- 5. transferred to another device
- 6. a peripheral device that reads and writes flash memory cards
- 7. a product that integrates two different technologies
- Task 5 Try to form as many words as you can from *blog, mail* and *print* using affixation (adding a prefix or suffix), conversion (turning a noun into a verb and vice versa) and compounding (putting two or more words together). Make sentences with each of them.

Blog	Mail	Print
	To mail (the verb form)	Printout (the pages produced by the printer)

Task 6 Choose the correct word in brackets to complete the description of a digital voice recorder.

Olympus WS-320M digital voice recorder

Slim, attractive, and highly functional, the Olympus WS-320M digital voice recorder packs 1GB of internal flash memory into its (brighted/lightweight/lighter) housing, letting you record up to 277 hours of high-quality audio in WMA format. It's ideal for (record/recordable/recording) notes or long lectures, interviewing people, or capturing song ideas before they disappear. As an added bonus, the WS-320M can store up to 266 WMA or MP3 songs for high-quality stereo (player/playback/playoff).

The WS-320M features five separate file (folds/folding/folders), capable of holding 199 files each, so you can organize nearly 1,000 files by subject, theme or other category. Users also have the choice of four recording modes: HQ for high-quality audio, LP and SP for extended recording times, and ST HQ for stereo recording. And thanks to the voice (activation/activate/active) option, users don't need to press a single button to start recording – the WS-320M will record as soon as the built-in microphone picks up sound.

Perhaps the most convenient feature, however, is the built-in USB (connector/connect/connected), which eliminates the need for a USB cable. Once this is connected, you can (downloadable/download/upload) music files, images or documents from your PC, in effect turning the recording into a small hard drive. You can even transfer voice recordings to your computer for (store/storage/storeroom) or multimedia use.

- Task 7 Choose a flash-based device that you own and describe it.
- Task 8 You have received a text from a friend at a computer show. Write a short reply.

Hi. At the computer show in town. Need a new media player. What's the difference between MP3 & MP4 players? What features should I look for?

Thanks!

Task 9 The list below is made up of four groups of words (topic sets), consisting four main categories and example of each category. Find the topic sets and then write sentences to show the relationship between the groups of words. Use a different marker for each sentence. One has been done for you.

Trackball – mainframe – PC – microcomputer – programming language - mouse – input device – output device – printer – COBOL – desktop computer – keyboard – PASCAL – BASIC – scanner - laptop computer – monitor – speaker

Example: Mainframe, PC, microcomputer, desktop computer, laptop computer are all examples of different types of computers.

Task 10 Refer to these websites:

http://usbflashrecovery.com/flash-drive-whats-inside/
https://howflashdriveworks.wordpress.com/what-is-a-flash-drive/
https://www.scienceabc.com/innovation/usb-type-c-different-usbtype-type-b.html
and other related ones to write an explanation of:
a/ The anatomy of a typical USB flash drive (functions of its main

a/ The anatomy of a typical USB flash drive (functions of its main components)

b/ The differences of USB type A, USB type B and USB type C.

(The explanation must be written in your own words - do not copy & pasteand should not exceed 30 sentences)

UNIT 3

COMPUTER LANGUAGES

Task 1 Read the text. How many high-level computer languages are mentioned?

COMPUTER LANGUAGES

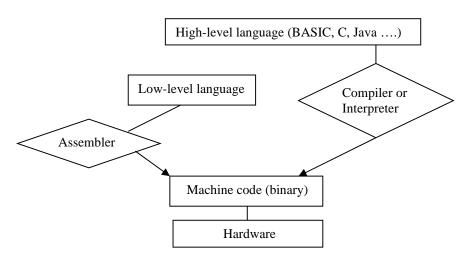
Unfortunately for us, computers can't understand spoken English or any other natural language. The only language they can understand directly is machine code, which consists of 1s and 0s (binary code).

Machine code is too difficult to write. For this reason, we use symbolic languages to communicate instructions to the computer. For example, assembly languages use abbreviations such as ADD, SUB, MPY to represent instructions. The program is then translated into machine code by a piece of software called an assembler. Machine code and assembly languages are called low-level languages because they are closer to the hardware. They are quite complex and restricted to particular machines. To make the programs easier to write, and to overcome the problem of intercommunication between different types of computer, software developers designed high-level languages, which are closer to the English language. Here are some examples:

- FORTRAN was developed by IBM in 1954 and is still used for scientific and engineering applications.
- COBOL (Common Business Oriented Language) was developed in 1959 and is mainly used for business applications.
- BASIC was developed in the 1960s and was widely used in microcomputer programming because it was easy to learn. VISUAL BASIC is a modern version of the old BASIC language, used to build graphical elements such as buttons and windows in Windows programs.
- PASCAL was created in 1971. It is used in universities to teach the fundamentals of programming.
- C was developed in the 1980s of AT&T. It is used to write system software, graphics and commercial applications. C++ is a version of C which incorporates object-oriented programming: the programmer concentrates on particular things (a piece of text, graphic or a table, .) and gives each object functions which can be altered without changing the entire program. For example, to add a new

- graphics format, the programmer needs to rework just the graphics object. This makes programs easier to modify.
- JAVA was designed by Sun in 1995 to run on the web. JAVA applets provide animation and interactive features on web pages.

Programs written in high-level languages must be translated into machine code by a compiler or an interpreter. A compiler translates the source code into object code- that is, converts the entire program into machine code in one go. On the other hand, an interpreter translates the source code line by line as the program is running.



It is important not to confuse programming languages with markup languages, used to create web documents. Markup languages use instructions, known as markup tags, to format and link text files. Some examples include:

- HTML, which allows us to describe how information will be displayed on web pages.
- XML, which stands for Extensible Markup Language. While HTML uses predefined tags, XML enables us to define our own tags; it is not limited by a fixed set of tags.

```
<ml>
<name> Andrea Finch. </name>
<nomework> Write a paragraph describing the C language </homework>
</xml>
```

In this XML example we have created two new tags: <name> and <homework>
VoiceXML, which makes web content accessible via voice and phone. VoiceXML is used to create voice applications that run on the phone, whereas HTML is used to create visual applications (for example, web pages).

Task 2 Match the words (1-7) to the definitions (a-g).

- a. Program instructions written in a particular computer language
- b. The techniques of detecting and correcting errors (or bugs) which may occur in programs
- c. A diagram representing the successive logical steps of the program
- d. A special program which converts the source program into machine code the only language understood by the processor
- e. The basic instructions understood by computers; it consists of 1s and 0s (binary code)
- f. A type of programming where programs are made from combinations of predefined modules that can be used over and over again
- g. A kind of language that is closer to the form that a computer can understand

Task 3 Read the text again and answer these questions.

- 1. Do computers understand human languages? Why?/Why not?
- 2. What is the function of an assembler?
- 3. Why did software developers design high-level languages?
- 4. Which language is used to teach programming techniques?
- 5. What is the difference between a compilers and an interpreter?
- 6. Why are HTML and VoiceXML called markup languages?

Task 4 Complete these sentences with a computer language from the text.

- 1. allows us to create our own tags to describe our data better. We aren't constrained by a pre-define set of tags the way we are with HTML.
- 2. IBM developed in the 1950s. It was the first high-level language in data processing.
- 3. applets are small programs that run automatically on web pages and let you watch animated characters, play games. etc.
- 4. is the HTML of the voice web. Instead of using a web browser and a keyboard, you interact with a voice browser by listening to pre-recorded audio output and sending audio input through a telephone.
- 5. This language is widely used in the business community. For example, the statement ADD VAT to NET-PRICE could be used in a program.

- 1. Flowchart
- 2. Source code
- 3. Compiler
- 4. Machine code
- 5. Debugging
- 6. Low-level language
- 7. Object-oriented programming

Task 5 Complete the sentences with correct parts of speech from program, compile, bug/debug

1.	is the proce	ss of writing using a compu	ıter language.
2.	A computer	is a set of instructions the	hat tells the computer how to do a
	specific task.		
3.	Programs written in	a high-level language requ	ire , that is translation into
	machine code, the la	anguage understood by the	processor.
4.		tion of a computer program	
	•		program before they write it.
	•	ram used to test and	·
			de by software called a
	. •		to generate an object program and
	diagnose possible ei		, , ,
9.			ntify the cause of errors and fixing
	them is called		, and the second
Task	6 Make senter	nces using these prompts	6.
1.	not easy / write instr	uctions in COBOL	
2.	expensive / set up a	data-processing area	
3.	advisable / test the p	programs under different co	nditions
4.	unusual / write a pro	gram that works correctly tl	he first time it's tested
5.	important / use a goo	od debugger to fix errors	
6.	easy / learn Visual B	BASIC	
Task	7 Choose the	correct words (a- c) to co	omplete these sentences.
1.			chine code is too difficult
	understand and deb	•	
	a. read	b. reading	c. to read
2.		how to be a better p	•
	a. learn	b. to learn	c. for to learn
3.		that computer lar	
	a. learning	b. learn	c. to learn
4.	He refuses t		
	a. do	b. doing	c. to do
5.	The engineers warne	ed the employees not	the cables.
	a. touch	b. to touch	c. touching

a. come

6. They may not to the conference.

b. coming

7.	Spyware can make	your PC more	slowly.	
	a. perform	b. performing	c. to	perform
8.	This program is too	slow the sime	ulation.	
	a. do	b. to do	c. do	ping
Task	•	iptions of Visual Ba	sic and Vo	iceXML then complete
		Visual BASIC		VoiceXML
	What does Visual BASIC & VoiceXML: stand for ?			
	When was it developed?			
	What are its main features?			
	What is it used for ?			
	in 1990. The name Beginner's All-pullinstruction Code. The refers to the technic graphical user interfactions alot of instructions elements, you just as such as buttons, icon	e BASIC stands for surpose Symbolic The adjective Visual que used to create a ace. Instead of writing to describe interface dd pre-defined objects as and dialog boxes. It is to create a variety of	was created accessible uses voice pre-recorded speech. Apply voice point mation and voice-ended to voice e-cord voice e-co	ortals, where you can hear infor- about sports, news, traffic, etc. abled intranets (private

c. to come

Task 9 Complete each gap in these sentences with the appropriate form of the correct verb from the list.

Back up – build up – catch up – free up – keep up – set up – start up – update upgrade – upload
1. To avoid losing data, you should your files regularly.
2. You can your PC by adding a new motherboard.

3. Delete some files to space on your hard disk.

4. Data is from regional PCs to the company's mainframe each night.

5. The operating system boots when you your computer.

6. She's taking a course to her knowledge of computing.

7. The computer checks the memory when it

8. He a website to advertise his travel company.

9. You can with developments by reading PC magazines.

10. If you miss a class, you can study the hand-outs to

11. The image in a digital camera is from a red, green, and blue mage.

Task 10 Summarize the information on different high-level computer languages by completing the table below.

Language Developed		Function	Characteristic			

Task 11 Listen to the recording about computer languages and then decide whether the statements below are True (T) or False (F).

- 1. Programming language is a formal language designed to communicate instruction to a computer.
- 2. Machine language is a common type of high-level language. It is directly understood by the computer and does not need to be translated.
- 3. Assembly language is readable by humans. It consists of symbols and letters.
- 4. Two types of low-level languages are machine language and assembly language.
- 5. Machine language is composed of ones and zeros so only computer hardware can understand it more easily than humans.
- 6. Assembly language is also called an assembler. 💉

- 7. To understand assembly language, computer hardware needs to use assembler as a translator.
- 8. Low-level languages are similar to English language.
- 9. It's easy for programmers using high-level languages to write application programs.
- 10. Fortran, Java and Python are examples of low-level languages.
- 11. High-level languages are much closer to natural languages using a set of rules that dictate how words together form a program.
- 12. An interpreter is a program that translate a program written in a high-level language to the machine language of a computer.
- 13. A compiler is a program that simulates a computer to understand a high-level language.
- 14. C and its derivative C++ are compilers.
- 15. Fortran is an example of interpreters.

UNIT 4

OPERATING SYSTEMS

Task 1 Study this text title. What do you think it means?

OPERATING SYSTEMS: HIDDEN SOFTWARE

Task 2 Read the text to find the answers to these questions.

- 1. What difference is there between applications software and operating systems?
- 2. What are the main functions of an operating system?
- 3. Why is the supervisor program the most important operating system program?
- 4. What is the difference between resident and non-resident programs?

When a brand new computer comes off the factory assembly line, it can do nothing. The hardware needs software to make it work. Are we talking about such as word processing or spreadsheet software? Partly. But an applications software package does not communicate directly with the hardware. Between the applications software and the hardware is a software interface – an operating system. An operating system is a set of programs that lies between applications software and the computer hardware.

The most important program in the operating system, the program that manages the operating system, is the supervisor program, most of which remains in memory and is thus referred to as resident. The supervisor controls the entire operating system and loads into memory other operating system programs (called nonresident) from disk storage only as needed.

An operating system has three main functions:

- (1) Manage the computer's resources, such as the central processing unit, memory, disk drives, and printers.
- (2) Establish a user interface, and
- (3) Execute and provide services for applications software.

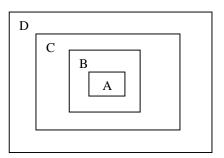
Keep in mind, however, that much of the work of an operating system is hidden from the user. In particular, the first listed function, managing the computer's resources, is taken care of without the user being aware the details.

Furthermore, all input and output operations, although invoked by an applications program, are actually carried out by the operating system.

Task 3 Match the labels to the four layers of this diagram with the help of the diagram caption.

- 1. applications program
- 2. user
- 3. hardware
- 4. operating system

A conceptual diagram of an operating system



Closest to the user are applications programs - software that helps a user compute a payroll or play a game or calculate the trajectory of a rocket. The operating system is a set of programs between the applications programs and the hardware.

Task 4 Rewrite each of these sentences like this:

An important function of the operating system is to manage the computer's resources. Managing the computer's resources is an important function of the operating system.

- 1. One task of the supervisor program is to load into memory non-resident programs as required.
- 2. The role of the operating system is to communicate directly with the hardware.
- 3. One of the key functions of the operating system is to establish a user interface.
- 4. An additional role is to provide services for applications software.
- 5. Part of the work of mainframe operating systems is to support multiple programs and users.
- 6. The task in most cases is to facilitate interaction between a single user and a PC.
- One of the most important functions of a computer is to process large amounts of data quickly.
- 8. The main reason for installing more memory is to allow the computer to process data faster.

Task 5 Complete these sentences with the correct form of the verb: infinitive or –ing form.

1. Don't switch off without (close down) your PC?

- 2. I want to (upgrade) my computer.
- 3. He can't get used to (log on) with a password.
- 4. You can find information on the Internet by (use) a search engine.
- 5. He objected to (pay) expensive telephone calls for Internet access.
- 6. He tried to (hack into) the system without (know) the password.
- 7. You needn't learn how to (program) in HTML before (design) webpages.
- 8. I look forward to (input) data by voice instead of (use) a keyboard.

Task 6 Choose the correct word to complete each sentence. You may have to change some words slightly.

	to change come not acconging.
1.	electron, electronics, electronically
	a. An pen is one example of an input device.
	b. A computer solves problems
	c. Many students go on to work as engineers.
2.	technology, technological, technologically, technologist
	a. The computer is the greatest Invention of the 20 th century.
	b. There are two Involved in a clipboard PC.
	c. Today's computers are far superior to those used a few
	years ago.
3.	identify, identifying, identifiable, identity
	a. The clipboard's pattern recognition software immediately the
	letters and numbers written by the stylus.
	b. Most computer companies will not allow people without an
	card to enter their premises.
	c. A password is a mechanism for the computer user and
	allowing access.
4.	computer, compute, computing, computation, computerize, computerization
	a. The of the manufacturing division will be expensive in the short
	term, but cost-effective in the long term.
	b. We should be able to our profit for next year fairly
	accurately with the new program.
	c. I could tell from all the on the board that a maths lesson
	was in progress.
Task 7	Here is a list of typical tasks performed by an operating systems. Fill
	In the blanks from the verbs: execute, monitor, format, diagnose.

Sometimes more than one may apply.

A typical operating system will:

- 1. input and output devices.
- 2. the status of hardware devices.
- 3.new disks.
- 4. disk errors.
- 5. disk commands relating to the deletion, copying, renaming of files.

Task 8 Word - play

Find the hidden words in this square. Some appear vertically, some horizontally, and some diagonally. They may be upside down or back to front. Use the clues below to help you. The number of letters in each word and the first letter of the word appear in brackets after the clue.

Find words which mean:

- 1. a computer that is small enough to hold in the hand. (7,P)
- 2. an electronic pen. (6,S)
- 3. to erase or omit. (6,D)
- 4. one type of portable computer which operates with an electronic pen. (9,C)
- 5. the information that the computer processes. (4,D)
- 6. a network of lines crossing at right angles. (4,G)
- 7. a signal to a processor to suspend temporarily the current sequence of instructions. (9,I)
- 8. a pattern used as a guide for creating letters or characters. (8,T)
- 9. an individual dot on a computer screen. (5,P)

С	Т	Α	Α	R		Т	Р	L	R
L	Р	Ζ	\vdash	Р		D	Α	П	Е
	_	Ш	Α	Ш	Ш	R	\Box	X	Т
Р	R	Т	D	L	Α	F	M		Ε
В	R	Ш	Е	S	Ζ	0	\vdash	Ы	M
0	Ш	\vdash	G	R		D	0	\dashv	Р
Α	Ш	\bigcirc	>	K	\Box	Μ	Р	Y	L
R	Ν	D	S	Т	Υ	L	U	S	Α
D	Ш	L	V	Е		Υ	S	Т	Т
Т	Р	U	R	R	Е	Т	Ν		Е

Task 9 Find sentences in the text above which are similar in meaning to the following statements.

- 1. A computer program cannot be directly processed by the computer until it has been compiled.
- 2. An operating system is stored on disk and has to be booted into the internal memory where it must reside throughout processing.
- 3. An operating system is a master control program which controls the functions of the computer system as a whole and the running of application programs.