

Sangram Tandale

Contact

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Languages

English
Marathi
Hindi

Hobbies

🔍 Cooking

🔍 Skill Highlights

- Customer Service
- Portfolio management
- Complex problem solving
- Relationship management
- Providing customer support

Summary

Goal-oriented Customer Service experience with 1.5 years of experience in insurance and BPO industry and finance service sectors .

Experience

Senior consultant – 07/2022 to till now
WNS

- Vehicle insurance recovery process for Suncorp
- Discussion of claims with opp party insurance company based in Australia and progress the claim recovery
- Analysis and review of settlements offer sent by opp party insurance company
- Dealing with tow , hire car and repairs consultant to discuss the offer in behalf of Suncorp and brands
- Sent offer to managers and opp party insurance company to discuss over the email or call
- Sending settlement offer to review and discussion with third party dealer to review
- Co-ordinate between insured individual and insurance company to provide them customer service .

Education

BSC com from BAMU university Aurangabad in 2014 .
12 th from Aurangabad Rajashri Shahu collage with 63% .
10 th from Maharashtra Public school Aurangabad 74% .

Certifications

PGDMS in 2016 .
Post graduating diploma in Management and services from Manipal University in 2016

