

Case Study

HR SOLUTIONS



Facts at Glance



Organisation

Top global leader in financial



Service

HR assistance



Industry

Finance Country



Country

USA/INDIA

About The Organisation

JPMorgan Chase & Co. is an American multinational investment bank and financial services holding company headquartered in New York City. A leader in financial services, offering solutions to clients in more than 100 countries with one of the most comprehensive global financial services.



The Project

Our client wanted HR resources to focus on up? scaling their company as the in-house HR issues were being time-consuming as more time was spent on internal employee management. Their business was at a stage where it was scaling to the next level, and it needed to mobilize internal resources and get on-board new ones. To assist with our client's talent needs and gaps in their current HR strategy, Ace Global delivered tailored and dedicated talent solutions in the form of outsourced, multi-tiered HR personnel. We also helped train and onboard resources without them having to worry about getting the resources adjusted to the pre-existing company workflow and overall employee retention.

Challenges

01

Difficulty in finding the right talent resources who can align with their business needs.

02

As demand for company services continues to grow, it is vital that the HR team can readily adapt to the company's standard HR operating protocols and deliver higher value.

03

Managing employee retention and the workplace culture.

04

Consistently upgrading the HR strategy by curating apt employee-benefit programs, compensation and benefits, and find, screen, recruit and on-board global talents.

The Results

- Our HR talent solution helped the firm to measure team member performance against established company standards, report on results, and proactively address any performance concerns with additional coaching and training.
- A dedicated team of 12 members to manage payroll administration while freeing up time and bandwidth for current staff.
- The client redeployed existing staff to more critical projects that were put on the back burner due to time constraints.
- Eliminate duplication of effort, increase efficiency and thereby create efficient, cost-effective, affordable HR.
- Create a new paradigm in HR outsourcing by pioneering new processes, questioning existing solutions, and thinking forward.