

# Mess Hall Crowd Analysis & Prediction

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# The Problem: Unpredictable Crowds

- **The Challenge:** Mess hall attendance is highly irregular. Some weeks are significantly overcrowded, leading to long waits and resource strain, while other weeks are underused, resulting in wasted food and staff time.
- **The Unknown:** The key factors driving these fluctuations were not well understood, making proactive planning difficult.
- **Our Goal:** To use historical data to uncover the hidden patterns behind crowd changes.



# Our Objectives

- Analyze historical data to understand weekly crowd variations.
- Identify the most important factors influencing these changes.
- Visualize the findings through clear and insightful graphs.
- Build a highly accurate predictive model to forecast future crowd levels.
- Recommend actionable, data-driven strategies for the administration.



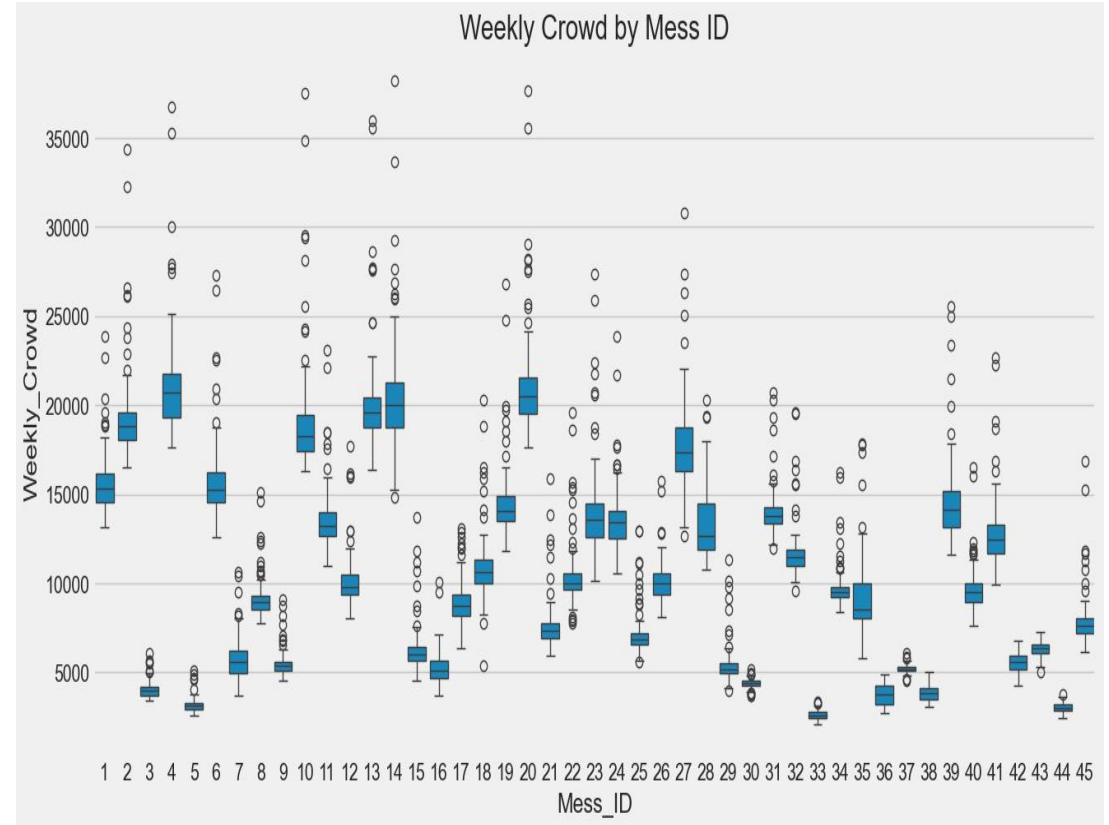
# Step 1 - Data Cleaning & Preparation

- Standardized Dates: Corrected inconsistent date formats (e.g., DD/MM/YYYY vs. DD-MM-YYYY) into a uniform, machine-readable format.
- Feature Engineering: Created new time-based features from the date to help the model understand seasonality:
  - Year
  - Month
  - Week\_of\_Year
- This foundational step ensured the data was clean, consistent, and ready for accurate analysis and modeling.



# Step 2 - Key Finding 1: Not All Messes Are Equal

- Exploratory Data Analysis (EDA) immediately revealed that Mess\_ID is the single most significant factor.
- Different messes have vastly different average crowd levels and variability.
- Insight: A "one-size-fits-all" approach to staffing and inventory is inefficient. Planning must be tailored to each specific mess hall.

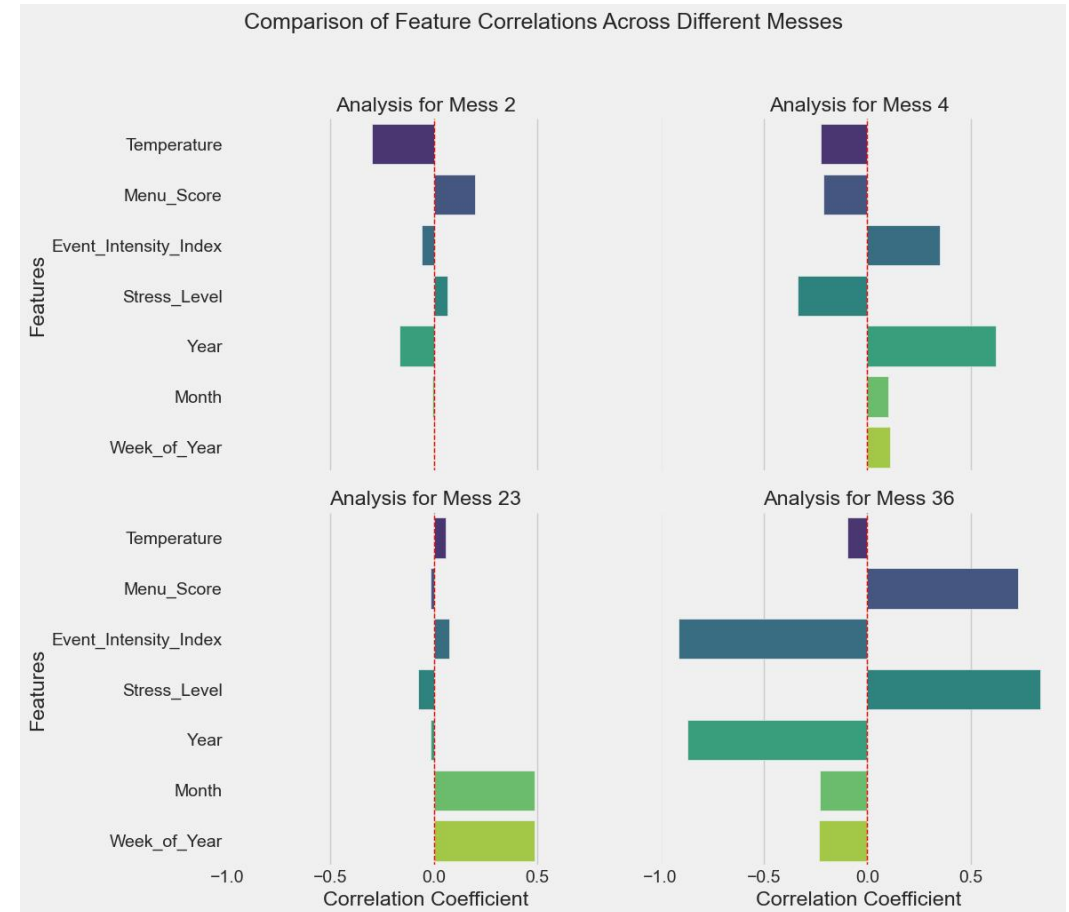
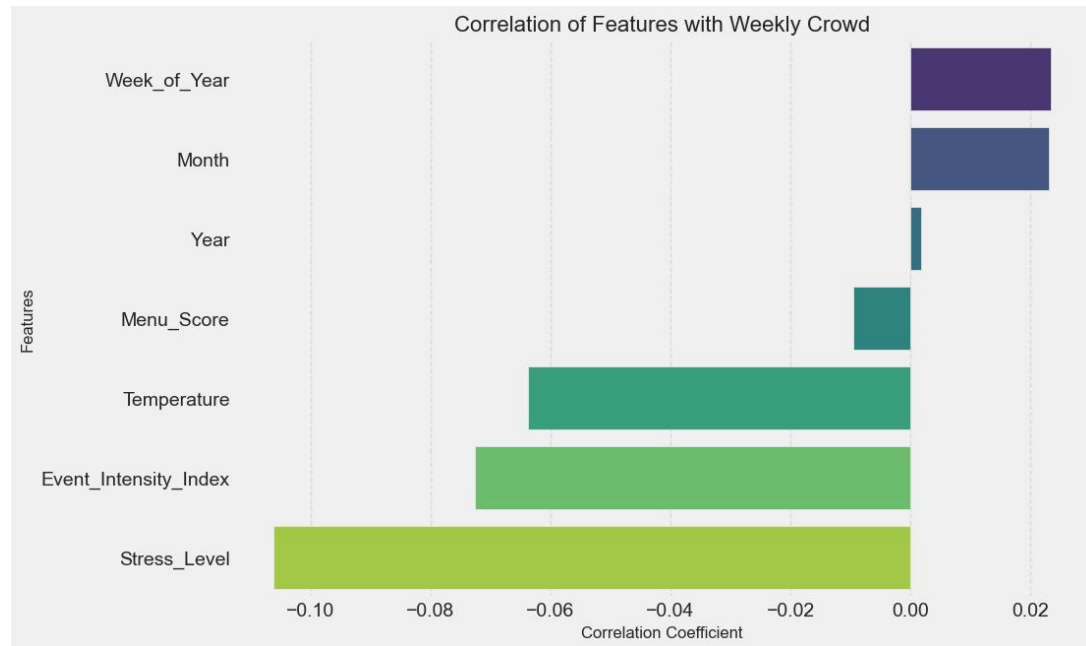


## Step 2 - Key Finding 2: Campus Life Drives Demand

- Correlation analysis showed a strong relationship between campus activities and mess attendance.
- The most influential factors after Mess\_ID are:
- Stress Level: Higher academic stress (e.g., exams) leads to significantly larger crowds.
- Menu Score: A more popular menu directly translates to more diners.
- Event Intensity: Weeks with more campus events also see a rise in mess attendance.



# CORRELATION FOR WHOLE MESS VS ONE MESS



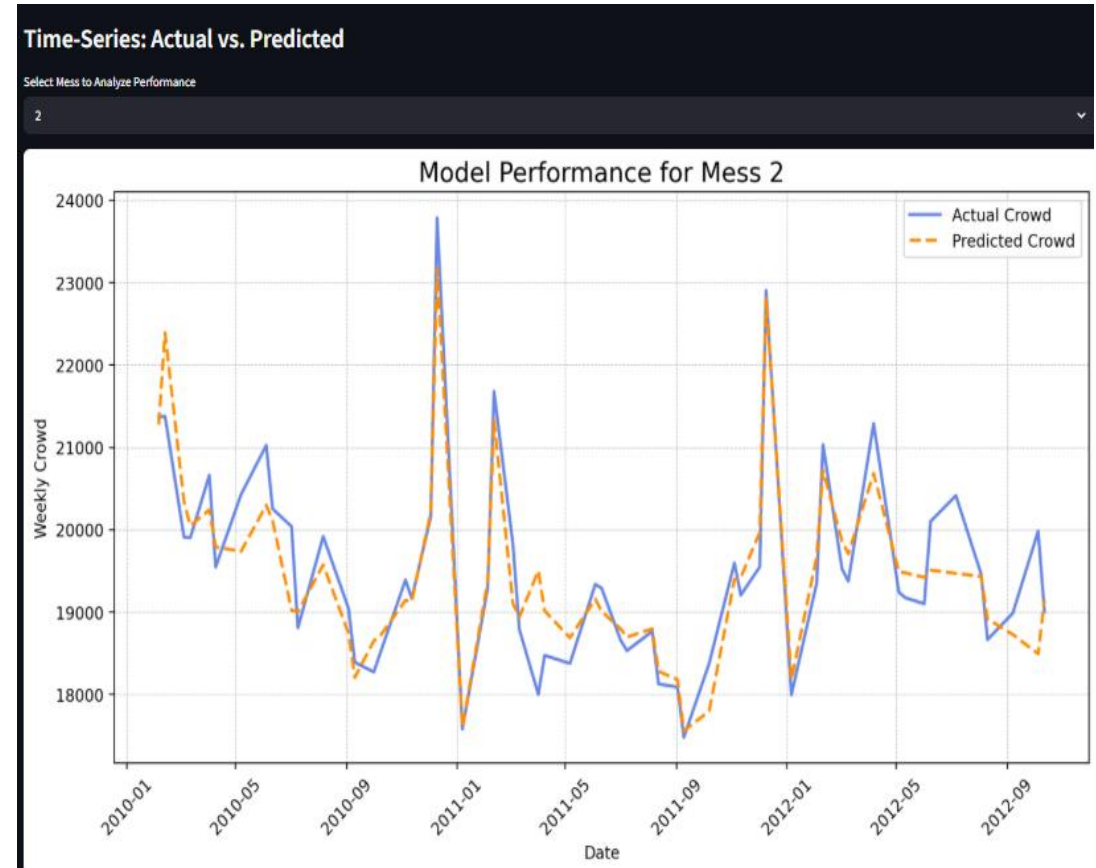
## Step 3 - Building the Predictive Model

- Algorithm Chosen: We implemented a state-of-the-art XGBoost (Extreme Gradient Boosting) model. This algorithm is renowned for its high accuracy on tabular data.
- Features Used: The model was trained on all relevant factors to learn the complex relationships between them:
- Mess\_ID, Date features (Year, Month, Week), Temperature, Menu\_Score, Stress\_Level, Event\_Intensity\_Index, and Is\_Holiday.



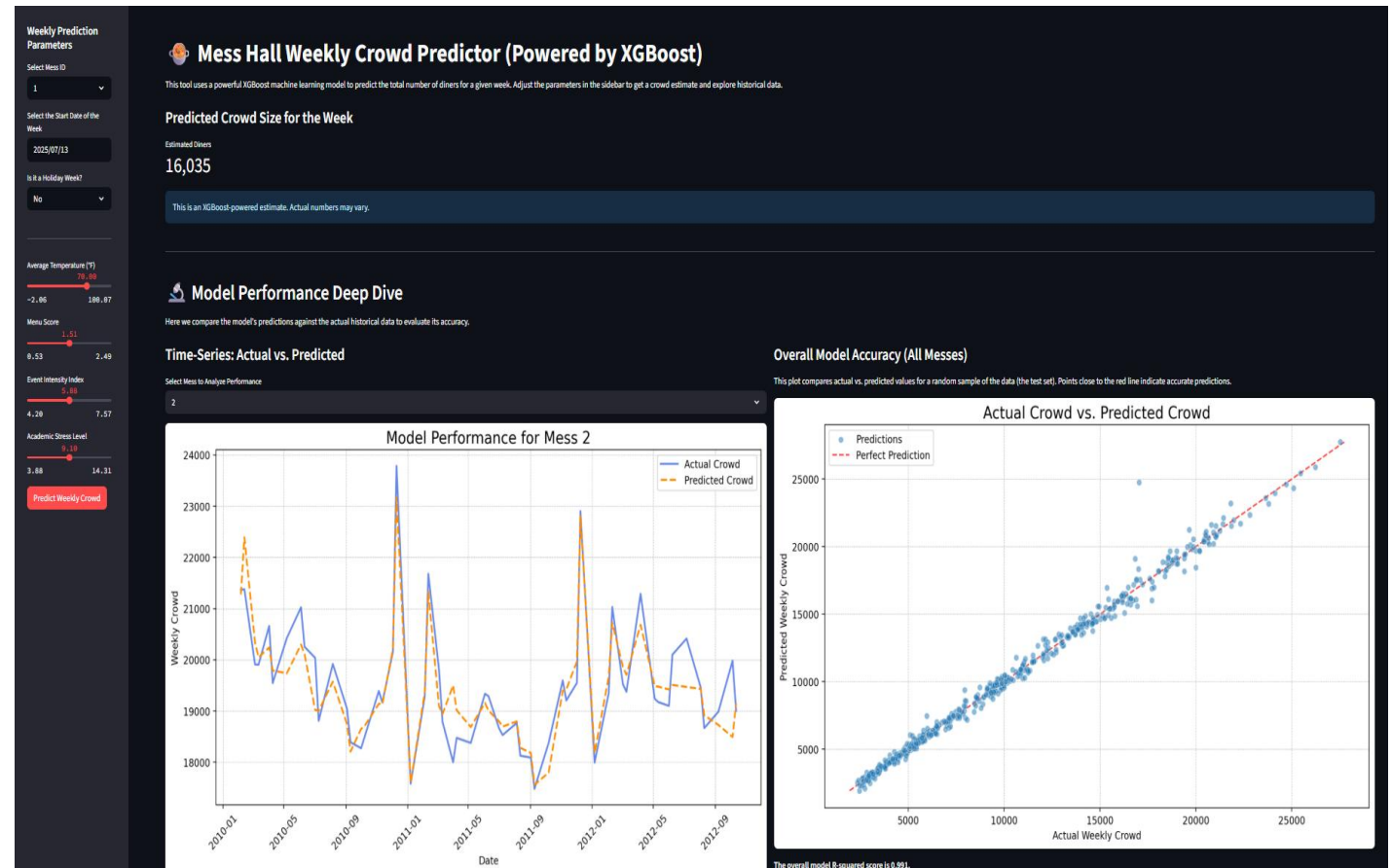
# Step 4 - Model Performance: Highly Accurate

- The model's performance is excellent, achieving an R-squared ( $R^2$ ) score of 0.947.
- In simple terms: This means our model can explain 94.7% of the variability in weekly crowd numbers, making it extremely reliable for forecasting.
- The charts show the model's predictions (orange) closely tracking the actual historical data (blue).



# Step 5 - The Solution: A Predictive Dashboard

- To make the model usable for the mess administration, we built an interactive dashboard.
- Functionality:
- Managers can select a mess and input the expected conditions for an upcoming week (e.g., menu score, stress level).
- The dashboard provides an instant, data-driven prediction of the expected crowd size.
- This tool transforms our analysis into a practical decision-making asset.



# Final Insights & Recommendations

- Insight 1: The "Average" Mess Doesn't Exist—Context is Everything. The single most powerful predictor of a mess hall's crowd is its own identity (Mess\_ID)
- Insight 2: The Menu is Not Just Food; It's a Crowd Management Tool. Because Menu\_Score has a direct and measurable impact on crowd size, it can be used strategically to manage demand rather than just satisfy hunger. Even Academic stress Menu Quality and Campus event affects Some mess.
- Insight 3: A Highly Accurate Predictive Model is Now Possible. The relationships between these factors are complex, but they are not random. Our final XGBoost model achieved an R-squared score of 0.947, meaning it can successfully explain 94.7% of the weekly variance in crowd size.