



Start-Tech Academy

# Avoiding Clutter



## Tom

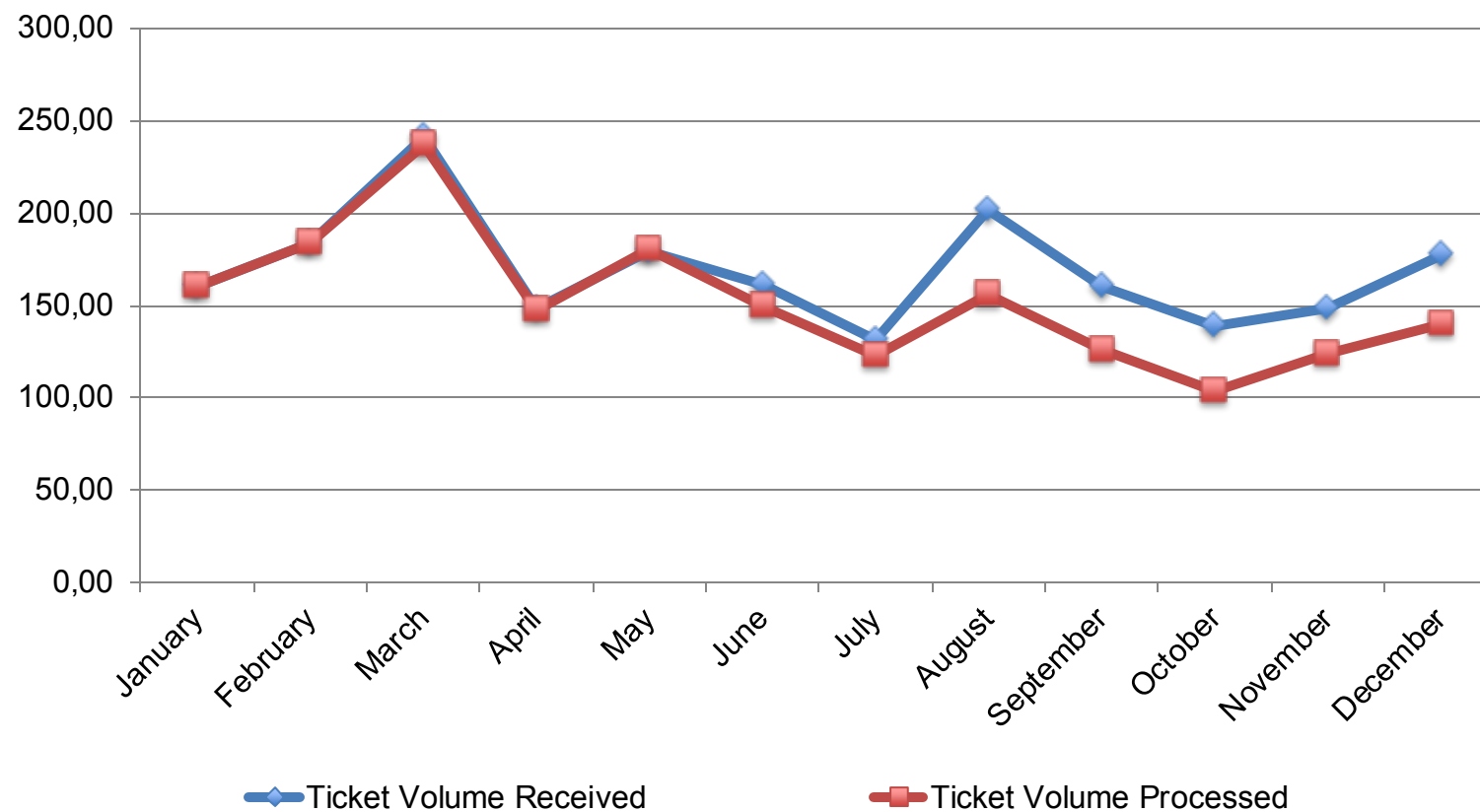
### **Head of Technical Team, Information technology (IT)**

Your team receives tickets, or technical issues, from employees. Your team's productivity is suffering from being short-staffed. And You want to plot the monthly trend of incoming tickets and those processed over the past calendar year.



# Avoiding Clutter

Graph A



# Avoiding Clutter

Graph B

