

Test Mental Model of Users → Interview Questions

- How would you describe this website/app to someone who has never seen it before?
- How do you think this website/app works?
- Where does it bothers you? Why and how?
- Does it meet your expectations?
- How it is compared to other similar websites/apps you have used?
- Do you have any suggestion for this website/app?
- How would you use this website/app in your work day (office day)?