

UX PROCESS

Use Case Diagrams

UX PROCESS SIMPLIFIED

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Use Case Diagram

A Use Case is a list of events/actions which shows the interaction between a system(Website) and its User (actor)

Its more inclined towards System Behaviour rather than user behavior

It was basically a Software Requirements gathering tool

UX Process Simplified

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Use Case Diagram Components

In my case **FrokLand**

Actors would be: Customer, Delivery Department, Website admin, Helpline girl, Stock purchase manager

Events/Action : Login, Signup, Checkout process, Calling Helpline

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