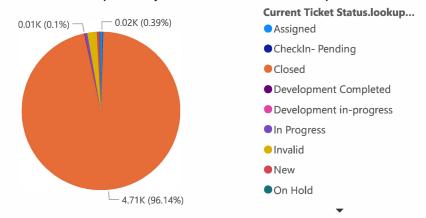
**CSP Helpdesk Analysis** Year 4974 2021 Count of Agent.title by User Type Count of Category.lookupValue by 2022 Count of Current Ticket Status.I... Application.lookupValue 1.3K (26....) **User Type** 2023 Internal FileNet Count of Application.lookupValue by 2024 DataCap Server **Priority** Application.lookupValue Line of Business External High Low Knowtion 3.65K (73.4...) WebSphere Others Count of Current Ticket Status.lookupValue by Month SharePoint Count of Curren... Urgent Medium SharePoint Online CS Helpdesk 500 Kofax ECM Internal 0K 2K 2K 0K 2K Count of Category.lookupValue Count of Application.looku... Count of Application.looku...





## Count of Client.lookupValue and Count of Initial Modified Time by Current Ticket Status.lookupValue

