

SANJAY GONSALVES

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GitHub: <https://github.com/sanjay1626> |

Portfolio: <https://sanjay1626.github.io/Portfolio-2021/>

SUMMARY

Recently completed my intensive Web Development Coding Certificate at the University of California San Diego Extension. Having an appetite for continuous learning, collaboration, and problem-solving. Extending in continuing experience in the foundations of web development while honing my skills in HTML5, CCS, Bootstrap, and JavaScript, jQuery, React, Node.js, Axios, Express, Handlebars, and a bit of MongoDB & MySQL. Equally passionate about building applications with each project is to best engage the audience for an impactful user-experience and excited to leverage my skills with a company to grow and become a valuable asset.

TECHNICAL SKILLS

JavaScript | Node | React | HTML & CSS | Computer Technician | Technical & Customer Support | Data Entry/Team Lead | Data Research | Warehouse Supervisor | FC Associate | Full Stack Developer.

Languages: English

Applications: Brewery Tour, Severe Weather, Exquisite Corpse Sound bath, Weather Dashboard | Fitness Tracker | Employee Tracker | Google Book Search | Password Generator

PROJECTS

Brewery Tour | GitHub: <https://github.com/CDRobinsonIII/brewery-tour> |
| Deployed: <https://cdrobinsoniii.github.io/brewery-tour/>

- Our group created a web application that searched for local micro breweries in the city the user typed in the search box. The goal of the web application was to generate a brewery tasting tour map based on the user's choices from the list of breweries provided.
- Core responsibilities for the project, Front-End development, creative design, page layout, user experience and functionality of objects (eg. buttons, links, pages etc..)
- Tools used were plain HTML & CSS, Javascript, API/AJAX call, DOM, JQuery.

Severe Weather Alert (SWA) | GitHub: <https://github.com/highwolfx/severe-weather-alerts> |
| Deployed: <https://ness-project.herokuapp.com/>

- Our group created a web application to sign up for severe weather alerts, focused on earthquakes in your desired location.
- Core responsibilities for this project was the Front-End & Back-end development, design, layout, user experience and functionality of objects (eg. buttons, links etc..) in addition assigned in user login authentication to allow user to login/logout from the dashboard and able to register to SQL database if not yet a user.
- Technologies used were Node.js, Express, Passport, Sequelize, Bcrypt, MySQL and wireframes such as Handlebars, Bootstrap, JQuery. Google API was also utilized in this project.

Exquisite Corpse Sound Bath |

GitHub: <https://github.com/sanjay1626/Exquisite-Corpse-Sound-Bath-git> |
Deployed: <https://drive.google.com/file/d/19VeQr7q0brCgmRHAuJwkXTsUKZQATwmS/view>

- Our group created a music application that will randomly select three beats from the database and play along with recorded sound by user.
- Application is still under development and has not yet been deployed due to technical issues with Heroku.
- My core responsibilities for this project was the Front-End & Back-end development, design, layout, user experience and functionality of objects (eg. buttons, links etc..) in addition assigned in user login authentication using Java Web Token (JWT) and Local Storage to store user data, with user validations. In addition, added effects using JavaScript and Dynamic music API search and using React Mic to record sound from the microphone.
- Technologies used were React, Node.js, Express, AJAX call, Bootstrap, JQuery, JWT, React-router DOM, React Mic,.

EXPERIENCE

FC Associate Amazon Prime

2020 – Present
San Diego, CA

Fulfill basic warehousing and stock order duties. Receiving and processing incoming stock and materials, picking and filling orders from stock, overseeing the packing and shipping of orders, and/or managing, retrieving, and organizing stock, a good understanding of warehousing procedures, a good eye for detail, and the ability to lift heavy objects

Key Accomplishments:

- processes orders quickly and efficiently while adhering to safety and quality standards.
- Received swag items for achieving high performance rates.

Warehouse Supervisor
BlackArrow Express

2016 – 2019
Baguio City, PH

Strategically plan and manage logistics, warehouse, transportation and customer services Direct. Keep track of quality, inventory, delivery routes, transport cost and efficiency to be able to meet client expectations.

Key Accomplishments:

- Meet cost, productivity, accuracy and timeless targets.
- Maintain metrics and analyze data to assess performance and implement improvements
- Supervise, coach and trained in-house and delivery workforce.
- Handled 4 in-house assistants, 30 riders and two delivery truck drivers
- Hiring and handling payroll.
- Consider one of the fastest courier service in the City

Data Entry/Area Supervisor
Filmetrics Inc.

2011 – 2011
Baguio City, PH

Monitor & report daily data captures for each branch. Tally data captures with SSS E-6 Forms of each branch for data certification, evaluate and hire potential operators for other branches. Branch visit once a month and coordinate with SSS Branch manager and Operation Manager for any update due to process and any concern regarding data capture operations.

Key Accomplishments:

- Area Supervisor for 8 branches in Luzon.
- Handled installation and setup of data capture kiosk.
- Supervisor saw potential due to my fast technical skills while on training, and was given a promotion as a Area Supervisor after one week of training.

Customer Service Representative
Aegis People Support Inc.

2008 – 2010
Baguio City, PH

Providing first line customer support for SallieMae, handled and processed private and federal loans, assisted clients providing first step process, documentation and guidelines in obtaining a student loan.

Key Accomplishments:

- Generated reports and monitored teams daily, weekly & monthly attendance.
- Generated reports and monitored teams Quality Assurance.
- Provided assistance to new agents in handling clients and account SOP's.
- Ensures quality and accuracy in all phone transactions, Attained high performance ratings.
- Attained excellent customer service satisfaction.
- Attained awards for performance and customer service.
- Ability to work under pressure with minimal supervision.

Technical Support Representative
Sykes Asia Inc.

2005 – 2006
Quezon City, PH

Provided first line technical support for AT&T Home & Business DSL, accountable for timely and accurate response to client's issues. Solve client's concern quickly in accordance with the account SOP's. Responsible for follow – up to ensure customer needs and expectations are satisfied. Web support in assisting clients in creating and accessing online accounts, up-selling to new products and service to existing clients.

Key Accomplishments:

- Attained a 85% - 100% Quality Assurance evaluation.
- Attained good case handling time.
- Quickly thinks of ways to solve a customer's concern in accordance to the process, attaining excellent rapport with clients.
- Attained excellent communication skills
- Attained high knowledge in DSL troubleshooting and router configuration.

EDUCATION

Bootcamp Certificate: University of California San Diego Extension, San Diego, CA

A 6-month intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Bulma, Node, MySQL, MongoDB, Express, Handelbars.js & ReactJS.

Certification: UCSD Extension, San Diego, CA

EDUCATION

Degree: University of Baguio, Baguio City, Philippines

A 5-year program combination of electrical engineering and computer science with the foundation of basic science, mathematics, software and engineering . Design microprocessors and develop embedded systems that are used in desktops or handheld devices. The ability to analyze, plan, design, install, operate and maintain digital devices, computer hardware, and software systems.

BS in Computer Engineering: University of Baguio, Baguio City, Philippines