Akash Karunakaran

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Career Objective

To be the best fit in the present digital world by leveraging my technical and BPM knowledge for the benefit of the organisation while enabling myself to acquire professional skills, excellence and an opportunity to perform to the best of my potential.

Education

Sep'14 – Global Master of Business Administration
Sep'15 Major: Information Technology Management

SP Jain School of Global Management- CGPA 3.37/4

Singapore-Sydney

Dubai-

Aug'06 – May'10 Bachelor of Engineering

Major: Electronics and Communication Engineering

Kongu Engineering College, Anna University, Tamil Nadu-Aggregate: 81%

India

Work Experience – 69 months

Oct'15- Genpact India Pvt. Ltd Till Date Role-Transition Manager

Client Domain-Commercial Real Estate, Australian Banking and Insurance

- Owning End to End project management Plan-Initiation, Planning, Execution, Monitor and Control, and Closure of Project
- Managing the cost-effective delivery of the scope as defined in the transition's project schedule and budget
- Identification, resolution and tracking of risks and issues
- Establishing governance model to ensure project is tracked and governed at each toll gate
- Effectively communicating project expectations with both internal and external stakeholders
- Working with Solutions team in RFP/RFI responses and sharing creative and cost effective solutions from a transition stand point, recently leading to conversion of a deal for an Australian retail client and Swiss insurance client
- Currently engaged in a transformation program for the wealth division of an Australian Bank with an objective to provide roadmap on implementation of digital solutions process improvement and outsourcing opportunities
- Involved in multiple onsite solution design workshop for Real Estate company and was successfully able to transition 20FTE with strong potential growth of 100+FTE for Valuations and underwriting process
- Led a transition of 30FTE with fresh setup of workspace at Jaipur for Australian bank for a mortgage process
- Project managing a transition of 18FTE which is leading to my current organisation venturing into a new geography

Oct'13 – Cognizant Technology Solutions Sep'14 Role – Associate Projects

Client Domain – Shipping Logistics

- Facilitated a mobile application solution in android platform to improve business process flow of inland transportation system by capturing the proof of delivery. Accepted by the client for its future road map. The prototype won 1st prize in WWL **Hackathon** 2014-innovation summit
- Integrated third party consignment monitoring information with track and trace application of the client to provide end to end visibility of the supply chain
- Acted as the bridge between the development team and client by gathering requirements and preparing Business requirement document (BRD) and Technical requirement document (TRD)
- Responsibilities include conducting interview for internal team member selection, report generation, monthly work order planning, estimation, streamline business processes

India

India

Sep'10 – Cognizant Technology Solutions Oct'13 Role –Programmer Analyst

India

- Developed prototype to automate a business process which can generate a potential savings of \$146000 per year. The prototype won 1st prize in T&L Hackathon 2013innovation summit
- **Re-engineered** the development process model by performing AS-IS and TO-BE analysis, which increased the efficiency of team members and the quality of deliverables by reducing the number of bugs by 25%
- Audit representative for web portfolio, responsible to work closely with Process Auditor and address non-conformance/observations in QMS tool, which enabled quality deliverables to client
- Understood the pain-points of new joiners and collaborated with managers to come up with an on boarding process for the new joiners
- Responsibilities include system and integration testing, development of front end(Java) and backend(SQL) modules as per SDLC, wireframes for web applications

Projects & Internships

Action Learning Program: Merck, Sharp & Dohme International GmbH(MSD)

Singapore

- Analyze various features of Apple Health and Research kit and their implications to clinical trials
- Understand the Global Clinical Development (GCD) process and Interact on weekly basis with IT Global innovation network of MSD to provide updates
- Study the wearables and medical devices which can be integrated with ARK for clinical trials
- Perform competitor analysis and find the competitors footprint in the mobile apps arena
- Recommend implementation strategies for MSD to use Apple Research kit as a platform to conduct clinical trials and increase customer engagement

Applied Research Project: Use and intervention of cloud in real estate industry

• Understand the real estate markets acceptance level for IT and find the categories in the industry for which Cloud offerings could be made

Sydney

- Performed **Competitor analysis** of cloud service provider in Australia for real estate agencies
- Proposed strategic recommendations for the client to help them gain a competitive advantage with their Cloud offerings

Banking it Big- Leveraging Big Data in the BFSI sector for Scalability and Customer Satisfaction

Dubai

- Researched on how Big data can give an competitive edge to the banks in UAE
- Propose ideas for cross selling using Big Data

Interests / Additional Information

- 'Performance Excellence Award 2012' by **client** for contributing to web portfolio
- 'Rainmaker Award 2011' by cognizant for contributing to WWL account
- 'Phoenix team Award' for team's contribution to the account and for showing high level of flexibility and adaptability to the changing customer requirements
- Successfully completed Lynda certifications on Project management fundamentals and Earned value management. Prince 2 certification exam scheduled during August, 2017
- Performed market research in Dubai for a startup. As part of the research met several international companies that participated in GITEX 2014, Dubai
- Part of organizing committee of an international music concert 'Airtel Super Singer International'
- Hobbies include backwater kayaking, motorsports and photography
- Valid Business Visa for Australia and USA