

KRISHNA PANDEY

Faridabad, India 121002
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Summary

A Self – Motivated Individual with a Bachelor's in Tourism & an advanced Diploma in Hospitality Administration. Seeking roles in Tourism, QSRs & Hotels. My Team Work Abilities, Client handling Knowledge, and Customer Service Capabilities are advantageous to both the business and my own development.

Skills

- Guest service & Handling
- Problem - Solving
- Adaptability
- Team work
- Telephone handling
- MS- Office (Excel, Word, Powerpoint)

Experience

Event Management Intern

September 2023 to September 2023

G20- ITC MAURYA – New Delhi, India

- Assisting Kitchen & Food Beverage Department Head.
- Helping staff members maintain Department productivity.

Event Intern

August 2023 to August 2023

ITC GRAND BHARAT (ODC) – Hassanpur Tauru, Gurugram, India

- Assisting Food & Beverage Department in Serving part

Industrial Trainee

August 2022 to January 2023

Green Park Hotels – VIZAG, India

- Upholding hotel standards and ensuring guests have a good stay in the housekeeping division.
- Help the kitchen crew to keep the kitchen department productive.
- In charge of the food and beverage department's daily operations, make sure that high standards of quality and service are upheld.
- Answering calls from guests and offering support in the role of a front desk intern.

Education

Bachelor of Tourism Studies : Tourism And Travel Management, Expected in December 2024

Indira Gandhi Open University – New Delhi, India

Advance Program in International Hospitality Administration : July 2024

International Institute of Hotel Management – New Delhi, India

Higher Senior Secondary : Humanities, April 2021

Presidium (NIOS Board) – Faridabad, India

Senior Secondary : April 2019

Surajkund International School (CBSE Board) – Faridabad, India

Certifications & Awards

- Kitchen Commodities (KC-1,2)
- Man of the match in intersociety Cricket championship
- Front office skills (Fo-1 -2)

Projects

- Participated in Enterperunrship & realia
- Representing college kitchen in Pullman by Novotel
- Worked as food soldiers during second year

Language

- English
- Hindi

Hobbies & Interests

- Traveling
- Listening Music
- Cricket
- Cooking