



RISHI KALIA

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Work Summary / Experience

- 7.2 yrs. of IT experience.
- 6 yrs. of Salesforce.com experience.
- Engage in developing different requirement using **Apex, Visualforce, Opensocial API, Facebook API and Google Appengine** as well as introduce new features to existing applications.
- The main responsibilities include design and development and maintenance of application based on clouds concept.
- Received appreciation from client (Salesforce.com)
- Applications developed got listed on various social networking portals such as facebook.com, Myspace.com, hyves.nl, hi5.com etc.
- Used JavaScript/Jquery, HTML and CSS as Client side languages and python as server side language for social networking applications.
- Proactively work to resolve client issues and handles client's queries.

Skill Set

Language	Apex, Visualforce, Python, HTML, CSS, JavaScript, Jquery
Cloud Platform	Salesforce.com, Google App Engine, Informatica
CRM	Salesforce.com
Subscription Package	Zuora.com
Salesforce Tools	Ant Migration, PostBin, AjaxDebugShell.
IDE	Maven Mates, Eclipse, Komodo Edit
API	REST, SOAP, Streaming API
ETL Tools	Data Loader, Informatica Cloud, Jitterbit

Certifications

- Salesforce Certified Administrator.
- Salesforce Certified App Builder.
- Salesforce Certified Platform Builder I.
- Cleared Salesforce Platform Builder II (Multiple Choice). Waiting for Assignment.

Working Experience

Currently working as Senior Dev Support Engineer at Salesforce.com, Noida
(Sept, 15 to Till Date)

Worked as Technical Lead at 3 Pillar Global, Noida (Sept, 14 to Sept,15)

Worked as Technical Lead at Astadia IT Solutions,Gurgaon (Oct, 12 to Aug, 14)

Worked as Lead Engineer at HCL Technologies, Noida (Jan, 12 to Oct, 12).

Worked as Software Engineer at HCL Technologies, Noida (Dec, 10 to Dec, 11).

Application Engineer, Oxylabs Networks Pvt. Ltd, Gurgaon (Dec, 09 to Dec, 10)

Projects

Organization	3 Pillar Global
Clients	Equinox Fitness
Role	Technical Lead
Solution Environment	Salesforce.com
ETL Tools	Informatica Cloud, Data Loader
Description	<p>Equinox Fitness is a luxury fitness clubs with presence in US, UK and Canada. Before switching to cloud based Salesforce platform they were using .Net-based solution for gyms. 3 pillar Global provided Equinox Salesforce based solution to boost their business and share data with multiple clubs and geographies. My role in this project is to implement the customization using Apex and Visualforce. Deal with business stakeholder to understand requirement and provide them solution.</p> <p>Worked from Equinox Location in New York, USA. Had meeting with stakeholders to discuss project module. Worked with client team (Legacy App developers) to migrate and understand data relationship.</p>

Organization	Astadia
Clients	American Airlines
Role	Technical Lead
Solution Environment	Salesforce.com
ETL Tools	Informatica Cloud
Description	American Airlines (AA) is major US Airlines and is a member of One World Airlines Alliance. They share their fares, schedules and services with other member of the Alliance. Astadia provided AA Salesforce based solution to share and backup data from different alliances. My role in this project was to implement the customization using Apex and Visualforce. Make data available to other systems, for which various batch jobs were created. Maintain data from different sources like Oracle, Flat files using informatica cloud.

Organization	Astadia
Clients	Benefit Mall
Role	Technical Lead
Solution Environment	Salesforce.com
ETL Tools	Informatica Cloud
Description	Benefit Mall (BM) is a national provider of employee benefits, payroll, HR and employee services. BM provides its services to more than 2 lac small and medium business houses. Astadia provided integration solution to connect Salesforce with third party system (Benefit Point). We have to implement the two-way integration where data flow from SF to BP and Vice Versa. BP provides SOAP based API to integrate with Salesforce. Eventually client want to remove its dependency from BP and wanted to migrate its data from BP to SF. Informatica cloud was used to migrate data from flat files to SF.

Organization	Astadia
Clients	NBC Universal
Role	Technical Lead
Solution Environment	Salesforce.com
Description	NBC Universal is an American media and entertainment company engaged in the production and marketing of entertainment, news, and information products and services to a global customer base. The company owns and operates multiple cable channels and several television production companies. Based on NBC Universal's requirements, Astadia proposed Sales forecasting solution designed and deployed over Salesforce.com. The objective was to provide a common global platform to support the sales forecasting business process. System allows capturing of all sales actuals, estimates and future revenue across all territories. My Role was to implement the requirement in SF, I customize the standard Opportunity management according to the clients requirement.

Organization	Astadia
Clients	Elsevier, Broadsoft
Role	Technical Lead
Solution Environment	Salesforce.com
Subscription Solution	Zuora
Description	Zuora is an enterprise software company that is used by organization whose revenue model is based on the subscription economy. For Salesforce, Zuora provide a package to be installed to automate the billing operations. As per clients requirement we need to customize the couple of VF pages but Zuora don't allow to get its pages customize so to meet the requirement We have to Clone the Zuora VF pages and functionality in Salesforce and used their REST based API to Sync data to Zuora.

Organization	Astadia
Client	Cardinal Health
Role	Technical Lead
Solution Environment	Salesforce.com
Other Technologies	Ext.js
ETL Tools	Informatica Cloud
Description	Cardinal Health (CAH) is a fortune 500, healthcare service company. It has largest pharma and medical product distribution network. Astadia provided them Sales forecast solution. Before using salesforce as their forecast management tool, they used Excel. My role was to implement the generic sales forecast UI in Visualforce and apex that replicate the functionality of MS Excel for their employees at different hierarchy. Using this UI, Sales people can forecast their sales and set their goals based on contracts they have in pipeline, time left till the financial year-ends. Ext.js was used to implement Ajax based modules of the page. After this project was completed, Astadia market this as a product to its other clients.

Organization	HCL Tech
Project	Tier-2 Developer Support
Clients	Salesforce.com
Major Role	Lead Engineer
Tools	Salesforce.com Platform, Postbin, dataloader, Workbench, Soap UI, Force.com Explorer, Ant Migration Tool, Ajax debug shell, Various browser plugin like firebug, Yslow, HTTP fox for client side debugging.
Description	Role of T-2 support is to help SFDC clients to help the resolve the issue faced while implementing solution on Salesforce. Help developers around the globe to implement the requirement as per best practices.

Applications handled in Oxylabs Networks:

App Name	What's Your Street Reputation?
Portal	Facebook, MySpace
Languages/Platform	JavaScript, Python, Google Appengine, Facebook Graph API
Role	Product Development
Description	What's Your Street Reputation is among the top 10 applications listed on MySpace. It's available on Facebook, Hyves and Hi5. This application provides interactive way to Answer Question about your friends and reveals their secrets and facts.

- Also developed various viral applications such as **the friend test, Drinks with friends, lovekarma** etc. available on Facebook.

Academic Profile

Institute Of Engineering and Technology, Ropar.

B.Tech, Computer Science Engineering, August 2009, Aggregate 72%.

Interests & Activities

- Read details about stocks listed in NSE and BSE for investment and trading.
- Music lover.
- Love to travel to new places.
- Study technologies related to Cloud Computing.
- Awarded among the **best performer** of the Project from Client Salesforce.com.
- Promoted to **Lead Engineer** within a year.
- Learning zeal for new technologies that can be integrated with Salesforce.com.
- Open to learn new Programming Language.

Personal Details

Date of Birth	28 th Feb, 1987
Gender	Male
Marital Status	Married
Nationality	Indian
Languages Known	English, Hindi and Punjabi

Declaration

I hereby declare that the information furnished above is true to the best of my knowledge.

Rishi Kalia