Garima Singh

Female, 25 years | English, Hindi



Work Experience 18 months (ongoing)

Ernst & Young LLP, Strategy Consulting

April 2015 - Present

- Proposed integrated approach to identify key drivers of growth based on quantitative and qualitative research
- · Critically assessed usage patterns, awareness level and perception of different product varieties
- Identified triggers and barriers for adoption of the product segment, and relative positioning of client vis-à-vis competition
- Proposed engagement plan for key opinion leaders and influencers for market activation in rural areas
- Recommended alternate channels of sales & marketing and other institutions for rapid growth in market penetration

Title: Market entry considerations and strategy in 'Over The Counter' drugsClient: A large global pharmaceuticals player

- Conducted assessment of target market, industry trends & drivers, entry barriers, regulatory requirements, challenges, risks
- Examined the opportunity, growth patterns in key product segments and competitive landscape of the target market
- Critically analysed client's product portfolio, current capabilities and positioning in the target market
- Conducted benchmarking against successful business models, identified best practices and critical success factors
- Identified and assessed strategic options for market expansion, and advantages, risks and challenges associated with each
- Recommended approach for client's entry and growth in the OTC market in the country

Title: As-is assessment and action plan development for Sales & MarketingClient: A large chain of tertiary care hospitals

- Assessed synergy of organization structure, policies procedures defined for S&M to operationalise annual plans and goals
- Identified and examined focus areas, enabling processes and variations in structure and roles of functions at 5 key units
- Identified issues in the matrix organisation structure, process frameworks and monitoring and control mechanisms
- Co-developed action plan and mitigation strategies for identified gaps and risks to improve functional effectiveness
- Recommended the approach for alignment of sales & marketing strategy with overall business strategy

Title: Post-merger integration of an acquired hospital

Client: A large super specialty healthcare network

- Identified key objectives and guidelines for integration management office for the acquired hospital
- Recommended plan to communicate acquisition by assessing positioning of acquired entity through market research
- · Created high level organogram and planned employee engagement activities to achieve people alignment
- Ensured achievement of compliance to statutory standards as well as standards of the healthcare network
- Achieved alignment of MIS and internal communication, and integration of Hospital Information System
- Ensured realization and reporting of synergies in procurement of consumables and equipment
- Achieved alignment for clinical excellence and governance of the integrated entity

Title: Commercial due diligence and strategy development for a tertiary-care hospital

Client: An international PE firm

- Assessed market size, quality of catchment and healthcare infrastructure in NCR through primary and secondary research
- Identified key drivers of growth along with market volumes and share for key specialties and procedures
- Modelled demand and supply patterns in healthcare infrastructure over next 5 years to identify potential opportunity areas
- Conducted survey and comparative assessment of financial performance, pricing and perception of key competitors in NCR
- Identified opportunities to close revenue gaps and developed action plan required for change

Title: Market assessment for super-specialty performance chemicals

Client: An international chemicals manufacturer

- Critically analysed the current business model, product portfolio, current capabilities and market positioning of the client
- Identified major market segments, applications and key customers for the current product portfolio
- · Assessed market size, modelled growth trends and the key growth drivers in each segment
- Conducted assessment of critical customer requirements and buying behaviours, product-wise demand and supply situation
- · Identified areas of opportunity in end-user industries for achieving rapid top-line and bottom-line growth

Title: Reengineering Indian Healthcare

Thought Leadership: EY & FICCI

- Analysed the key factors for catalysing the reengineering of the current healthcare system in India
- Created framework for emerging consumerism in healthcare and actions needed for building holistic healthcare experience
- Analysed on the need for shifting from a 'disease-focused' model to a customer-centric model and actions required
- Identified challenges in the business aspects of healthcare and areas for achieving and sustaining operational efficiency

Project Title: Design Go - To - Market Strategy For Premium Markets - Wrigley Market feasibility analysis of Wrigley's upcoming premium segment products via primary research Market feasibility analysis of Wrigley's upcoming premium segment products via primary research Benchmarking of annual sales data with historic data to deduce improvements in sales post STAR Gap analysis of STAR model by studying consumer behaviour; Competitive analysis of DSMs Derived relationship between average call time of STAR DSM & merchandising on average sales Conducted pilot of STAR model in tier 1 city, achieved increase of 83% in sales revenue (2 months)

Recommended sales & distribution enhancement & sustainability plan that Wrigley should adopt

	e Projects			
Nutritious Foods	Retail sector analysis and id	entification of n	ew medium for sales of in-house brands	Strategy
MBASkool	 Comprehensive analysis of 50 brands of Life Science & Healthcare sector: UK, Australia Published brand analysis, STP, study of intrinsic/extrinsic environment on website 			Market Analysis
	BSNL- ERP SAP Implementation in Human Capital Management Module			Telecom
HCL Technologies	Critically analysed implementation of SAP ERP - HCM for BSNL by HCL Examined the business benefits to BSNL due to implementation of ERP Suite			Mgmt.
Projects				
FMS, Delhi	 Marketinguese across Geographical boundaries (Case Examples - Coke, McDonald's) International Marketing, Global Branding and Domestic Market Extension In-depth analysis: Controllable & Uncontrollable factors for critical success of brands 			Market Research
	Distribution channels of Microfinance Institutions (MFI) in India		Marketing	
FMS, Delhi	Analyzed MFI networks in India; Studied corporate tie-ups for HUL, Emami (4A model)		Channels	
Academic Profile				
Class X (CBSE)		2007	Ramjas School, R. K. Puram	91.4%
Class XII (CBSE)		2009 2013	Ramjas School, R. K. Puram	82%
· · · · · · · · · · · · · · · · · · ·	B. Tech. (Electronics & Communication)		IGIT, GGSIPU Delhi	67.60%
MBA (Major: Market	ing, IT Minor: Strategy)	2015	FMS, Delhi	67.8%
	Achieved a preliminary score of 640/800 in Bloomberg Aptitude Test (BAT)			2013
	Awarded Gold Certificate of Merit for 5 years for academic excellence in school			2003-08
		_	athematics in Global A+ Challenge	2004
Academic			ngineering subjects in college	2009-13
Achievements	Top scorer in English with 95% marks in Ramjas School in Class XII			2009
	Secured more than 90% in 4 subjects in Class X, CBSE Board exams			2007
	100 percentile - English, 98 percentile - Logical Ability; AmCAT, Aspiring Minds			2012
	• Campus Placement Offer from TCS for the post of Assistant Systems Engineer - Trainee			2012
Workshops	· ·		vestments by ICICI Direct in FMS, Delhi	2013
•	Attended day long worksh	nop Market Res	earch & Consumer Insights, General Mills	2013
Positions of Respon				2011 12
	Placement Coordinator, 1	_		2011-12
-	• General Secretary, Co-Founder- Synergy Sports Club, 1st Sports Club, IGIT			2011-12
Team / Society /	Campus Ambassador, Intaglio, the business summit of IIM Calcutta			2014
Club	Member, IEEE Student Branch of Indira Gandhi Institute of Technology			2012
	 Event Manager - Decoration Team for the Annual Function of Ramjas School Supervisor, Designing Team - Bulletin Board Wall Magazine, Ramjas School 			2008
T 1 : 1/6 !: 1				2007
Technical / Cultural			'12, the Annual Technical fest of IGIT	
Festivals	Coordinator for Theatre in Cultural fest; Received Certificate of Appreciation			2012
		•	• •	2010
Intra-school	Captain of Throw ball Tea	am, Mercury Ho	use in Ramjas School, R. K. Puram	2010 2007-08
Intra-school	Captain of Throw ball Tea	am, Mercury Ho	• •	2010
Intra-school Extracurricular Acti	 Captain of Throw ball Tea Elected as Deputy House 	nm, Mercury Ho Captain for Mer	use in Ramjas School, R. K. Puram rcury House in Ramjas School	2010 2007-08 2007-08
Extracurricular Acti	 Captain of Throw ball Tea Elected as Deputy House ivities Case on Customer Specification 	c Service, publis	use in Ramjas School, R. K. Puram rcury House in Ramjas School shed in Economic Times Casebook	2010 2007-08 2007-08 2015
	 Captain of Throw ball Tea Elected as Deputy House ivities Case on Customer Specifi Leadership and Adaptive 	c Service, publis	use in Ramjas School, R. K. Puram recury House in Ramjas School shed in Economic Times Casebook re of NPNL, GSMC, IIM Raipur	2010 2007-08 2007-08 2015 2014
Extracurricular Acti	 Captain of Throw ball Tea Elected as Deputy House ivities Case on Customer Specifi Leadership and Adaptive Role of Emotions in B2B R 	c Service, publis Challenges: Castelationships : A	shed in Economic Times Casebook e of NPNL, GSMC, IIM Raipur Literature Review; IIM Calcutta	2010 2007-08 2007-08 2015 2014 2014
Extracurricular Acti	 Captain of Throw ball Tea Elected as Deputy House ivities Case on Customer Specifi Leadership and Adaptive Role of Emotions in B2B R 1st Position— 'IPL Brand N 	c Service, publis Challenges: Cas Challenges: Cas Celationships: A	ched in Economic Times Casebook te of NPNL, GSMC, IIM Raipur Literature Review; IIM Calcutta Marketing Event, FMS	2010 2007-08 2007-08 2015 2014 2014 2013
Extracurricular Acti Cases/Papers	 Captain of Throw ball Tea Elected as Deputy House Case on Customer Specifi Leadership and Adaptive Role of Emotions in B2B R 1st Position— 'IPL Brand N 1st Runner Up, Fuente (Le 	c Service, publis Challenges: Cas Challenges: Cas Celationships: A Manager' Sports adership Event	shed in Economic Times Casebook se of NPNL, GSMC, IIM Raipur Literature Review; IIM Calcutta Marketing Event, FMS Design Competition), Fiesta FMS Delhi	2010 2007-08 2007-08 2015 2014 2014 2013 2013
Extracurricular Action Cases/Papers Competitions/	 Captain of Throw ball Tea Elected as Deputy House Case on Customer Specifi Leadership and Adaptive Role of Emotions in B2B R 1st Position— 'IPL Brand N 1st Runner Up, Fuente (Le National Finalists (Top 5) 	c Service, publis Challenges: Cas Challenges: Cas Clanager' Sports adership Event in Praudyogiki,	shed in Economic Times Casebook se of NPNL, GSMC, IIM Raipur Literature Review; IIM Calcutta Marketing Event, FMS Design Competition), Fiesta FMS Delhi the IT event of IIM Rohtak	2010 2007-08 2007-08 2015 2014 2014 2013 2013 2014
Extracurricular Acti Cases/Papers	 Captain of Throw ball Tea Elected as Deputy House ivities Case on Customer Specifi Leadership and Adaptive Role of Emotions in B2B R 1st Position— 'IPL Brand N 1st Runner Up, Fuente (Le National Finalists (Top 5) 1st Position— Chakravyuh 	c Service, publis Challenges: Cas Relationships: A Manager' Sports adership Event in Praudyogiki, , Impulse '13, th	ched in Economic Times Casebook the of NPNL, GSMC, IIM Raipur Literature Review; IIM Calcutta Marketing Event, FMS Design Competition), Fiesta FMS Delhi the IT event of IIM Rohtak the annual technical fest of IGIT-IEEE	2010 2007-08 2007-08 2015 2014 2014 2013 2013 2014 2013
Extracurricular Action Cases/Papers Competitions/	 Captain of Throw ball Tea Elected as Deputy House Case on Customer Specifi Leadership and Adaptive Role of Emotions in B2B R 1st Position— 'IPL Brand N 1st Runner Up, Fuente (Le National Finalists (Top 5) 1st Position — Chakravyuh National Finalists (Top 5) 	c Service, publis Challenges: Cas Relationships: A Manager' Sports adership Event in Praudyogiki, , Impulse '13, th Consilium, the B	ched in Economic Times Casebook the of NPNL, GSMC, IIM Raipur the Literature Review; IIM Calcutta Marketing Event, FMS Design Competition), Fiesta FMS Delhi the IT event of IIM Rohtak the annual technical fest of IGIT-IEEE B-Plan event at RGIPT	2010 2007-08 2007-08 2015 2014 2014 2013 2014 2013 2014
Extracurricular Action Cases/Papers Competitions/ Events	 Captain of Throw ball Tea Elected as Deputy House Case on Customer Specifi Leadership and Adaptive Role of Emotions in B2B R 1st Position— 'IPL Brand N 1st Runner Up, Fuente (Le National Finalists (Top 5) 1st Position— Chakravyuh National Finalists (Top 5) Published a premiere arti 	c Service, publis Challenges: Cas Challenges: Cas Celationships: A Chanager' Sports adership Event in Praudyogiki, , Impulse '13, th Consilium, the E	shed in Economic Times Casebook se of NPNL, GSMC, IIM Raipur Literature Review; IIM Calcutta Marketing Event, FMS Design Competition), Fiesta FMS Delhi the IT event of IIM Rohtak se annual technical fest of IGIT-IEEE B-Plan event at RGIPT larketing magazine	2010 2007-08 2007-08 2015 2014 2013 2013 2014 2013 2014 2013
Extracurricular Action Cases/Papers Competitions/	 Captain of Throw ball Tea Elected as Deputy House Case on Customer Specifi Leadership and Adaptive Role of Emotions in B2B F 1st Position— 'IPL Brand N 1st Runner Up, Fuente (Le National Finalists (Top 5) 1st Position— Chakravyuh National Finalists (Top 5) Published a premiere arti 1st Position—Inter-House 	c Service, publis Challenges: Cas Challenges: Cas Celationships: A Manager' Sports adership Event in Praudyogiki, , Impulse '13, th Consilium, the E cle in NMIMS M English Debate	shed in Economic Times Casebook e of NPNL, GSMC, IIM Raipur Literature Review; IIM Calcutta Marketing Event, FMS Design Competition), Fiesta FMS Delhi the IT event of IIM Rohtak ne annual technical fest of IGIT-IEEE 3-Plan event at RGIPT larketing magazine Competition in Ramjas School	2010 2007-08 2007-08 2015 2014 2013 2014 2013 2014 2013 2014 2013 2007
Extracurricular Action Cases/Papers Competitions/ Events	 Captain of Throw ball Tea Elected as Deputy House Case on Customer Specifi Leadership and Adaptive Role of Emotions in B2B R 1st Position— 'IPL Brand N 1st Runner Up, Fuente (Le National Finalists (Top 5) 1st Position— Chakravyuh National Finalists (Top 5) Published a premiere arti 1st Position— Inter-House 1st Position— Inter-House 	c Service, publis Challenges: Cas Relationships: A Manager' Sports adership Event in Praudyogiki, , Impulse '13, th Consilium, the E cle in NMIMS M English Debate Throw Ball Com	ched in Economic Times Casebook the of NPNL, GSMC, IIM Raipur Literature Review; IIM Calcutta Marketing Event, FMS Design Competition), Fiesta FMS Delhi the IT event of IIM Rohtak the annual technical fest of IGIT-IEEE B-Plan event at RGIPT larketing magazine Competition in Ramjas School spetition in Ramjas School	2010 2007-08 2007-08 2015 2014 2013 2013 2014 2013 2014 2013 2007 2007
Extracurricular Action Cases/Papers Competitions/ Events	 Captain of Throw ball Tea Elected as Deputy House Case on Customer Specifi Leadership and Adaptive Role of Emotions in B2B R 1st Position— 'IPL Brand N 1st Runner Up, Fuente (Le National Finalists (Top 5) 1st Position— Chakravyuh National Finalists (Top 5) Published a premiere arti 1st Position— Inter-House 1st Position— Inter-House 	c Service, publis Challenges: Cas Relationships: A Manager' Sports adership Event in Praudyogiki, , Impulse '13, th Consilium, the E cle in NMIMS M English Debate Throw Ball Com	shed in Economic Times Casebook e of NPNL, GSMC, IIM Raipur Literature Review; IIM Calcutta Marketing Event, FMS Design Competition), Fiesta FMS Delhi the IT event of IIM Rohtak ne annual technical fest of IGIT-IEEE 3-Plan event at RGIPT larketing magazine Competition in Ramjas School	2010 2007-08 2007-08 2015 2014 2013 2013 2014 2013 2014 2013 2007 2007 2007
Cases/Papers Competitions/ Events Declamation	 Captain of Throw ball Tea Elected as Deputy House Case on Customer Specifi Leadership and Adaptive Role of Emotions in B2B R 1st Position— 'IPL Brand N 1st Runner Up, Fuente (Le National Finalists (Top 5) 1st Position— Chakravyuh National Finalists (Top 5) Published a premiere arti 1st Position— Inter-House 1st Position— Inter-House Scouts and Guides Annual Started the 'I Love Chocol 	c Service, publis Challenges: Cas Relationships: A Ranager' Sports adership Event in Praudyogiki, , Impulse '13, th Consilium, the B cle in NMIMS M English Debate Throw Ball Com I Training Camp late' initiative for	shed in Economic Times Casebook se of NPNL, GSMC, IIM Raipur Literature Review; IIM Calcutta Marketing Event, FMS Design Competition), Fiesta FMS Delhi the IT event of IIM Rohtak se annual technical fest of IGIT-IEEE B-Plan event at RGIPT larketing magazine Competition in Ramjas School spetition in Ramjas School at Ramjas Mountaineering Institute or helping neighbourhood Orphanage	2010 2007-08 2007-08 2015 2014 2013 2014 2013 2014 2013 2007 2007 2007 2002 2012
Extracurricular Action Cases/Papers Competitions/ Events	 Captain of Throw ball Tea Elected as Deputy House Case on Customer Specifi Leadership and Adaptive Role of Emotions in B2B R 1st Position— 'IPL Brand N 1st Runner Up, Fuente (Le National Finalists (Top 5) 1st Position— Chakravyuh National Finalists (Top 5) Published a premiere arti 1st Position—Inter-House 1st Position—Inter-House Scouts and Guides Annua Started the 'I Love Chocol Initiated a Collection Driv 	c Service, publis Challenges: Castelationships: Alanager' Sports adership Event in Praudyogiki, Impulse '13, the Consilium, the Ecle in NMIMS MEnglish Debate Throw Ball Com I Training Camplate' initiative for eto help under	ched in Economic Times Casebook de of NPNL, GSMC, IIM Raipur de Literature Review; IIM Calcutta Marketing Event, FMS Design Competition), Fiesta FMS Delhi the IT event of IIM Rohtak de annual technical fest of IGIT-IEEE B-Plan event at RGIPT larketing magazine Competition in Ramjas School at Ramjas Mountaineering Institute	2010 2007-08 2007-08 2015 2014 2013 2013 2014 2013 2014 2013 2007 2007 2007