

# Pankaj Sisodia

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Current Location : Coppell, Texas



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## Summary

- Information Technology professional with over 18 years of experience, Over 8+ years' experience in Information Security
- Worked as an IDAM Consultant/Project Manager/Sr. Business Analyst for various information security Projects.
- Thorough understanding of all the phases of Software Development Life Cycle (SDLC) and specialized in Agile, and Waterfall.
- Experience in gathering business and functional requirement, developing process flow diagrams, data analysis, generating financial reports and maintain (KPI) dashboards.
- Good negotiation, presentation, customer-focused and professional
- Extensive exposure to Onsite-Offshore and follow the sun model

## Tools/Skills

- Project Management : SDLC, Agile methodology
- Testing : Smoke Testing , Regression Testing , Integration Testing
- Tools : MS Project 2013, MS Visio, MS Office 2016
- RDBMS : Oracle 9i/10G, MySQL, SQL
- Platforms : Windows NT/97/2000/2003/ Win &, Win 8, Unix, SAP
- Networking : TCP/IP, Novell, ISO/OSI, Ethernet , Token Ring, VPN, SSH, PKI
- Identity Management : Tivoli Identity Management (ITIM), Oracle Identity Management (OIM) 10g, IdentityIQ (SailPoint)
- Single Sign On (SSO) : TFIM (Tivoli Federated Identity Manager), Okta SSO
- Multi-factor Authentication: SVIP (Symantec Validation & ID Protection), RSA SecurID, okta

## **Summary of Skills and Experience**

A dynamic professional with over 18 years of rich Domestic & Overseas experience in Information Security Operations , Software Development, Identity & Account Management, , Project Management, Requirement Gathering, Process Improvement and Team Management in an ITIL based environment.

Proven skills in managing teams to work in sync with the corporate set parameters & motivating them for achieving business and individual goals.

An effective communicator with excellent relationship building & interpersonal skills. Strong analytical, problem solving & organizational abilities. Possess a flexible & detail oriented attitude

## PROFESSIONAL EXPERIENCE

### Wipro Technologies - Since Sept '2007

**Designation:** Project Manager

#### Projects within Wipro:-

##### 1. Levi Strauss & Co.

**Domain:** Retail

**Project Duration:** March'15 – Till date

**Role:** Consultant – Identity & Access Management

**Location:** Westlake (Texas)

**Functional Area:** Identity & Access Management

#### Projects Description:-

Our complex information Security projects require the individuals expertise in the relevant technologies and domains which we understand is also an industry standard. The need to maintain and support our various projects in Identity & Access landscape. These service projects are for variable durations extending up to 60 months.

#### Project Functions:

- Managing technical support and IAM system availability service levels; respond promptly to disruptions of service and operational issues, communicate effectively with stakeholders, partners, management, and team members; prioritize responses based upon criticality of issue and business impact; direct quick restoration of services and resolution of issues.
- Maintaining a detailed understanding and strong knowledge of Identity and Access Management solutions and strategies, and participating as a leader in their development; exercise judgment and influence on key technical decisions (e.g., security standards and policies, technical solution and design choices, data flows and integration methods, scalability and capacity planning).
- Balancing and negotiating the needs of multiple stakeholders and communicate the business and operational advantages of various technical solution options.
- Collaborating to prioritize initiatives; creating schedule and cost estimates, determining staff levels, and developing plans for the area.
- Designing and implementing standards and processes for access enforcements (authentication and authorization protocols) and access governance (role management, certification, logging monitoring etc.)
- Establishing standards for enterprise application security and integration for on premise /hosted custom application as well as integration with SAAS applications
- Implementing procedures and controls to ensure password settings, Administration and delegation of rights, privileged access management in compliance with Levi's security standards
- Leading SSO/Federation integration solution with a multitude of 3rd party application providers

- Providing 24X7 administrative/consulting Support on ITIM ( Identity Management), TFIM/Okta (SSO), PAM (Thycotic Secret Server), SVIP (Symantec Validation & ID Protection)
- Ensuring communication is customer-focused and professional.

## **2. State Street Corporation**

**Domain:** Banking/Finance

**Project Duration:** April'11 – Feb'15

**Role:** Project Manager

**Location:** Boston, MA (US)

**Functional Area:** Identity & Access Management

### **Projects Description:-**

To develop an Enterprise Security framework to maintain Entitlements (Functional & data entitlements) and grant application access to end uses based on their Identities and role. Single Sign-On (SSO), Provisioning/De-provisioning workflows, Access Management, RBAC (Role-Based Access Control).

### **Project Functions:**

- Define and initiate releases, manage schedule, time and successfully acceptance of the release.
- Monitoring/tracking projects in Project Plans with respect to timeline, efforts and resources to ensure timely execution of projects.
- Plan & Manage demands, changes , Major & Minor releases
- Gathered business and functional requirement and prepared USE Case and user documentation (BRD's). Developed and maintained Requirement Traceability Matrix (RTM).
- Conduct JAD sessions; prepare documents - GAP analysis, business analysis, workflow analysis and develop data mapping and data interface document.
- Prepared test scenarios for testing system (UAT), creating data mapping documents
- Presented project demo's at various forums within the company to socialize and get project approval from various stakeholders
- Conducting and overseeing the performance of periodic risk assessments that identifies current and future vulnerabilities associated with release code.
- Collaborated with other projects for ensure seamless integration with other customer facing systems within the organization
- Coordinate development, unit & system testing activities

## **3. NESTLE BUSINESS SERVICES SA**

**Domain:** Retail

**Duration:** Dec 2007 – March 2010

**Role:** Project Manager  
**Location:** Vevey, Switzerland  
**Functional Area:** Identity & Access Management

**Projects Description:-**

To Implement ITIM (IBM Tivoli Identity Management) and Configure connectors to integrate 11 different platforms (Active Directory, Unix , RSA Secure ID etc ). Post implementation support & administration.

**Project Functions:**

- Managing overall operations for executing projects involving scoping, initiating, high level design and architecture, resource mobilization, execution within Scope and time parameters.
- Developed the scope and vision documents that defined the primary goals, objectives and scope of the project.
- Interview key subject matter experts to determine current IDM/security hardware and software profile.
- Prepared business requirements Documents (BRD) and got sign off to be used by the developers.
- Analyse current network layout, services and resources to determine required access.
- Determine user roles and responsibilities, classifying like users into groups to ease maintenance and rule implementations controlling access to resources appropriate to user and group classifications.
- Analyze and document (both existing and potential) solutions for the following: User account provisioning/de-provisioning, Enterprise Directory Services, Single Sign-On (web and desktop), Password Management, Role-Based access control, Strong Authentication
- Provide documentation and recommendations detailing best practices for user and access control as determined by independent research and current like institution implementations
- Post implementation support including 2 years request access administration on different platforms within ITIM.

**PREVIOUS PROFESSIONAL EXPERIENCES**

**1. Lehman Brothers services (P) LTD. (Now "Nomura Holdings Inc"),**

**Duration :** March '2006 TO Sept' 2007

**Location :** Mumbai (India)

**Role:** Project Lead

**Designation:** Engineer (Information Security)

**2. RS Components & Controls (I) Ltd,**

**Duration :** Feb'2000 To Feb'2006

**Location:** New Delhi (India)

**Role:** Team Lead

**Designation:** Senior Executive (Systems)

**3. Amity Business School,**

**Duration :** April '1998 To Feb'2000

**Location :** New Delhi/NCR (India)

**Role:** Network Engineer

**Designation:** Engineer

## Professional Certifications

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| • Wipro PMCP (Project Management certificate Program)      | 2014 |
| • Certified NetIQ Salesperson                              | 2013 |
| • CISM (Certified Information Security Manager)            | 2012 |
| • PRINCE2 (Projects in Controlled Environments) Foundation | 2011 |
| • PMP (Project Management Professional)                    | 2010 |
| • ITIL Foundation V3                                       | 2009 |
| • ISO-27001 (IT Security Lead Auditor)                     | 2007 |
| • CCNA (Cisco Certified Network Associate)                 | 2001 |
| • MCSE (Microsoft Certified System Engineer)               | 2000 |
| • HDSE (Higher Diploma In Software Engineering )           | 1999 |
| • DCA ( Diploma in Computer Application )                  | 1997 |

## Programme(s) / Training(s) Attended

- TOGAF (The Open Group Architecture Forum) 9.1 enablement program
- Agile software development ( 2 days)
- Project Management (4 full days) IIPM , Chennai
- Information Security Risk & Compliance Program
- Six Sigma (DAMIC)
- "Power of Attitude" in Switzerland
- "Leadership Development" in Switzerland
- "Leadership thru Service Excellence" in Switzerland
- "Managing Ambiguity" in Boston (USA)
- "Solution Orientation" in Boston (USA)

## Membership

- Project Management Institute (PMI) , USA (PMI ID - 1837491)
- ISACA, New England Chapter , USA (ISACA ID -770333)