

NILESH MAHARSHI

Current Address-

6/382, Ashok Nagar B S.S.B road Meera chowk

Sri Ganganagar (Rajasthan)

Contact No. - +91-9950688637

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OBJECTIVE

To enhance my working capacities, professional skills, business Efficiencies and to serve my organization in best possible way with sheer determination and commitment.

EMPLOYMENT DETAILS

Total Experience – 4 years.

At present, working at (N) CODE SOLUTIONS (A DIVISION OF GNFC LTD.), Jaipur (Raj.) as a Network Management Engineer since APRIL, 2016.

Project Name – State Data Centre Govt. of Rajasthan & SECLAN.

JOB RESPONSIBILITIES

- ❑ To providing support to more than 5000 IT assets at Secretariat of Rajasthan Employees.
- ❑ LAN, WAN Connectivity maintenance for government of Rajasthan and Department of Information technology (DoIT) departments like Chief Minister Office and Residence, Secretariat and various government depts. (JDA, JNN, PHED, PWD, Tourism etc.).
- ❑ **Product handling:** - Cisco (2950, 3750, 6509 Model) switches and Cisco IP Phone (3905, 7911, 7912, 7960, 7821, 8841 Model).
- ❑ Responsible for maintaining the records of office inventory.
- ❑ Coordinating with the **VIP user's of Chief Minister Office and Ministry** of government of Rajasthan.
- ❑ Assisting the admin manager in planning and executing the events and other activities in organization.
- ❑ Responsible for checking the office's assets are in good condition.
- ❑ Responding the mails.
- ❑ Provides staff support for administrative tasks and projects relative to the Desktop, Wide Area Network, Local Area Network and Telephone functions .
- ❑ Provides leadership by projecting a positive attitude, and providing learning incentives .
- ❑ Ability to manage multiple high priority initiatives in a fast paced highly technical environment

PREVIOUS EMPLOYMENT

Worked as a Network Management Engineer from June 2015 – April 2016 (1.11 years) at Wipro InfoTech, Jaipur (Raj.)

Project Name – State Data Centre Govt. of Rajasthan & SECLAN.

JOB RESPONSIBILITIES

- ❑ Responsible for maintaining the records of office inventory.

- ❑ Assisting the admin manager in planning and executing the events and other activities in organisation.
- ❑ Responsible for assuring users are provided efficient and timely first and second level support on a 7x24 basis .
- ❑ Performs staff scheduling to ensure Help Desk coverage during normal business hours and on-call support as required .
- ❑ Management of third party vendors in resolving network related problems and to ensure compliance with service commitments and service levels as agreed.
- ❑ Escalation of calls to relevant persons / vendors after first level problem isolation.
- ❑ Track inventory of any items sent for repairs and follow up for replacement.
- ❑ Ensuring Preventive Maintenance Schedules adhered to by Vendors.

PREVIOUS EMPLOYMENT

Nov 12 - Jan 15: Network Hub (Venture of US IT and HR Solutions Pvt. Ltd.) - Jaipur, Rajasthan As IT Trainer

- ❑ Providing Networking Solutions & Technical help to various Clients.
- ❑ Managing a team of 6 technicians who are providing services to our client.
- ❑ Collecting feedback from the clients and resolving their technical problems related to computer systems, fax machine and computer accessories.
- ❑ Responsible for Os Installation

ACADEMIC

- ❑ B.TECH (Information Technology) from Arya Institute of Engineering and Technology, RTU with 61.25 % in 2012.
- ❑ XII from Bhopal Vala Arya Sr. Secondary School, Jaipur, R.B.S.E. With 61.23 % in 2007.
- ❑ X from Bhopal Vala Arya Sr. Secondary School, Jaipur, R.B.S.E. With 73.83 % in 2005.

TECHNICAL SKILLS

- ❑ Capable of doing installation, configuration, management & troubleshooting of LAN/WAN networks and Networking Devices like Switches and IP Phones.
- ❑ Configuration if CISCO IP PHONE model (CISCO IP PHONE 7960, 7911, 7912, 7821,8841)
- ❑ Knowledge of all kinds of Third party Software.
- ❑ Network Printer configuration and management.
- ❑ Remote Desktop Support, and Remote Assistance and Active Directory Services.
- ❑ Experience on BROCADE devices , (ICX and VDX switches) configuration and troubleshooting , communication with CISCO devices.
- ❑ IP Addressing (IPV4), Cabling Cisco devices, Router Fundamental, Basic Router Configurations, IP Routing, NAT Configuration, fiber optics cable splicing, utp cable crimping, excellent knowledge of LAN Network including fiber, utp, media convertor, network issues, rectification of network issues, looping, broadcasting, network tool i.e. what sup gold, network analysis, TCP/IP, WAN, WLAN, Switches configuration.
- ❑ Win XP, Windows7 Desktop Administration & Troubleshooting.
- ❑ Win XP, Windows7 Desktop Administration & Troubleshooting.

PERSONAL DETAILS

Father’s Name : Mr. Rajender Kumar
Mother’s Name : Mrs. Mamata Maharshi
Date of Birth : 06 May, 1989
Marital Status : Married
Gender : Male
Linguistic Abilities : Hindi, English
Nationality : Indian
Permanent Address : 6/382,Ashok Nagar B, S.S.B Road Meera Chowk
Sri Ganganagar Rajasthan
PIN:335001

DECLARATION

I hereby declare that particulars written above are correct to the best of my knowledge and belief.

(NILESH MAHARSHI)