+91-705-705-1806   **P R A D E E P   V A R A N A S I**   pradeepvaranasi91@gmail.com

EMPLOYMENT

Senior Systems Engineer	**Infosys**	**March 2014 - Till date**

JUNIPER NETWORKS -Technical Assistance Centre   June 14 – Jan 15

Description: Juniper Networks Technical Assistance Centre provides support to the customers and the J-partners for device management, initial installation, troubleshooting networks and managing customer networks with respect to the requirement.

Trained on Network security fundamentals, Juniper SRX branch devices, voice and accent and handling customers in Infosys, Pune. [June 2014 – October 2014]

Key Skills:

- Good knowledge on network security technologies.
- Network Technologies and Protocols: TCP/IP, Ethernet, FTP, TFTP, HTTP, ARP, Telnet, SSH, DHCP, DNS, OSPF, BGP, ICMP.
- Security Features: NAT, IPSEC, VPNs, ALG.
- High Availability: Clusters
- Juniper SRX-Series Firewalls: SRX 100/110/210/220/240
- Operating System: Junos (Juniper), Linux, Microsoft Windows XP/Vista/7/8, Ubuntu.
- Strong probing and troubleshooting skills.
- Worked on traffic capturing tools like Wire-shark.
- Strong verbal and written communication skills.
- Good Knowledge on Software Development Life Cycle.

LEVEL 3 COMMUNICATOINS– Order Manager   Feb 15 – Till date

Description: Level 3 Communications is an American multinational telecommunications and Internet service provider company headquartered in Broomfield, Colorado. It operates a Tier 1 network. The company provides core transport, IP, voice, video, and content delivery for most of the medium to large Internet carriers in North America, Latin America, Europe, and in Asia.

Responsibilities:

- Catch, follow up on a variety of orders and process them further.
- Exclusive analysis and high bar reporting on the orders using MS Excel.
- Responsible for placing order of high end network equipment to the desired customer on Client tools.
- Analyzing the logistics and responsible for follow up with the operational managers.
- Work on automation of spread sheet input feed using Macros.
- Meetings with client on a daily basis and reviewing the analysis reports.
- Follow up with 3 party vendors regarding SLA and cutting down time.
- Documenting the work done on a regular basis.
- Cross checking the aspects like service, scope and quality meeting the requirement of client.

EDUCATION

- Master of Science in Information Technology (Specialized in Software Engineering) from Jawaharlal Nehru Technological University, Kakinada in collaboration with Carnegie Mellon University, Pittsburgh. CGPA: 6.61 [June-2014]
- B.E. in Electronics and Communications Engineering from SCSVMV University, Kancheepuram. CGPA: 7.41. [May-2012]
- Higher Secondary Schooling from Narayana Junior College, Kakinada with 91.7%. [April 2008]
- Secondary Schooling from Sri Gowthami Public School, Rajahmundry with 81.1%. [April 2006]

ADDITIONAL TECHNICAL EXPERIENCE

- Intern at IT&C Dept, Andhra Pradesh Secretariat. Electronic Public Distribution System which mobilizes the existing system and maintains a live record of the transactions at any point of time. Android, NFC, HTML, CSS, MySQL [Jan 2014 – June 2014]
- Document Tracking System tool, STPI (Software Technology Parks of India) is built to improve the efficiency of retrieving the documents online and tracking the movement within an organization. It's cost effective and improves productivity. HTML, JSP, CSS, Jquery, JavaScript. [April 2013 – December 2013]

ADDITIONAL EXPERIENCE AND ACHIEVEMENTS

- Consecutively hosted & presented Q1 FY17 & Q2 FY17 client updates in the Town Hall Meets. [2016]
- Emceed several Infosys & account level events. [2016]
- Active part of Infosys CSR Team, contributing my knowledge to students of Zilla Parishad School, Maan Village, Pune. [2015 – present]
- Won 2nd place in "Bird's Eye View", short story writing contest organized by AFE Carnival, Infosys. [2015]
- Won Best Role Taker awards as part of Infosys Pune Toastmasters Club, Pune [2015, 2016]
- Attended and pitched an Idea at Startup Weekend Pune by Google Entrepreneurs [2015]
- Mentor: Shared knowledge on MS Office, C language & Business Plan and Management to MSIT juniors. [June 2013 – August 2013]
- Achieved state 14th and national 93rd in Sir C.V. Raman talent exam. [2002]

Languages and Tools

- R, SAS, UML; C; Java; MySQL; HTML; JavaScript; CSS; Oracle 11g; Python
- Eclipse Juno 4.2.2, NetBeans 7.4, EditPlus 3.5, MySQL Workbench 6.0, Ms Office, Prezi