**Parveen** **Sharma**

Expert in development techniques and tools, with a passion for continuous learning and exploring new concepts

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# Profile Summary

* Dynamic and results-driven FileNet Developer with over 7.8 years of experience in designing, developing, and maintaining FileNet applications.
* Proven expertise in creating workflows, Solution, and document classes using the IBM FileNet P8 platform.
* Adept at troubleshooting and debugging existing applications, providing support and maintenance.
* Strong background in document management, workflow systems,
* Skilled in working with various technologies including, WebSphere, and SQL.
* Worked on RESTful Web API using Spring Boot and enhancements in existing API’s functionality that helped increase efficiency. Familiar with REST API, JSON, XML.
* Actively collaborated and contributed with cross-functional teams in the entire lifecycle of software development (SDLC), including the study of conceptual design, inventory analysis, and coding.
* Actively participated regularly in scrum meetings under Agile methodology to discuss the work done and challenges faced.
* Well-versed hands-on knowledge of Core Java, J2EE, Microservices, Object-Oriented Programming (OOPS), Collections, Exception Handling, JDBC, Servlets, JSP, JPA, Java 8, Spring Boot.

# Technical Skills

* **Languages:** IBM FileNet, IBM Case Manager, FileNet Workflows, ICN, Plugins,

Java, Spring Boot, Microservices, JavaScript, SQL, System Design, Struts, Servlet, JSP

* **Frameworks / Libraries:** Java 8,Spring Boot, Spring MVC, Hibernate, Microservices, Junit
* **Databases:** MySQL, SQL, MongoDB
* **Developer Tools: Eclipse, RAD, IntelliJ,** Maven, Postman, Git, JIRA, WinSCP, IBM WAS Console, TFS, FileNet Deployment Manager (FDM)
* **Software Development Methodology:** Agile, Scrum

# Education

**Bachelor of Computer Applications** *Himachal Pradesh*

*Arni University, Kangra. June 2013* *– Aug 2016*

**Professional Experience**

**HCL Tech | Technical Lead | FileNet/Java** *Noida (UP)* | Mumbai

**Client: PNB MetLife India Insurance| Responsibilities** *Feb 2022* *– present*

**Project:** **PNB MetLife India (Insurance Domain)**

Working in PNB MetLife India project in Insurance Domain. Chief responsibilities were handling the applications SWIFT and FileNet. In Swift, there are multiple module I have worked on UI development, Java Backed API, FileNet, DB side changes. I am leading the Java Team.

**I have created multiple FileNet Spring Boot Rest API’s, including:**

* **Uploading documents to FileNet.**
* **Downloading documents as Base64, with each document represented as a Base64 array to accommodate multiple content elements.**
* **Retrieving the list of pending applications for each work queue.**
* **Creating an Activity History API.**
* **Adding logs to MongoDB.**

**Period: February 2022 – Present**

**Tools/Technologies Used:**

* Java
* FileNet, Workflow
* ICN, ACCE
* Servlets, JSP
* JDBC

**Team Size:**

* 6

**Role:**

* Development/Production issue analysis/solution

**Key Result Areas:**

* IBM FileNet API Development.
* Proficiency in developing Java-based APIs.
* Maintained log files.
* Workflow design.
* Component queue operation.
* Performed Java coding for integration work.
* Managed document classes, folders, and custom objects.
* Subscription-based workflow and launching workflows using Java API.

**TCS | Senior FileNet Developer** *Gurugram (HR)*

**Client: Lloyds Bank | Responsibilities** *May 2021* *– Feb 2022*

**Projects | Responsibilities**

* Pega CCT Workflow Design and Maintain the FileNet Workflow.
* Created an Escalation Email Scheduler Utility for workflow, which runs on a time frame and checks if any work item is pending in someone's bucket for more than 5 days, then sends an email to their manager.
* Created some Java Spring Boot Rest API with FileNet Integration to retrieve and update the documents.
* Created the Work Queue and Component Queue in FileNet Process Configuration Console.
* Worked on RESTful Web API using Spring Boot and enhancements in existing API’s functionality that helped increase efficiency. Familiar with REST API, JSON, XML.
* Actively participated regularly in scrum meetings under Agile methodology to discuss the work done and challenges faced.

**Cues Simplify IT Service Pvt Ltd. | FileNet/Java Developer** *Gurugram (HR) & Mumbai*

*June 2017 – May 2021*

**Project: BondEvalue Android App**

**Period: Jun 2017 – Jan 2018**

**Description & Role:**

* Platform for bond investors to bring transparency in bonds.
* Simplifies bond evaluation and analysis, making it more convenient for users.
* Responsibilities include UI design, logic and scenario building, and development**.**

**Technologies Used:**

* Android
* Java

**Team Size:**

* 3

**Project: Lending Platform**

**Period:** February 2018 – August 2018

**Description & Role:**

* A web-based application platform where customers can apply for loans against their unpaid invoices.
* Financial institutions credit money to customers' accounts after deducting interest.
* Roles and responsibilities include logic and scenario building, and development.
* Disbursement amounts calculated through automated logic, considering customer ratings and other parameters.

**Technologies Used:**

* Java
* MySQL
* AngularJS
* HTML

**Team Size:**

* 6

**Project: DMS Implementation for Real Estate (Mumbai)**

**Client: K Raheja Corp**

**Period:** September 2018 – May 2021

**Tools/Technologies Used:**

* FileNet 5.5
* Content Navigator 3.04
* Java 1.8
* SQL Server 2016

**Team Size:**

* 6

**Role:**

* Development/Support

**Key Result Areas:**

* Designed workflows and developed Java-based applications, integrating them with solutions.
* Assessed ACCE and data design.
* Possessed working knowledge and hands-on experience with FileNet Deployment Manager.
* Developed IBM FileNet APIs.
* Performed Java coding for integration work.
* Managed document classes, folders, and custom objects.
* Proficient in developing Java-based APIs.
* Created subscription-based workflows and launched workflows using Java API.
* Developed plugins in Content Navigator using Dojo and Java.
* Created menus in Navigator using Dojo and Java.
* Developed custom Java projects for operations used in workflow component queues.

**Plugins: IBM Content Navigator (ICN) Plugins**

* Created 3-4 dashboards using ICN plugins, such as Architecture Dashboard, Accounts Payable Dashboard, and Task Manager (a common dashboard for all).
* Showed the Graph also in the Dashboard by using the High chart Library.
* Developed an Accounts Payable Report for the accounts team, allowing them to easily check which work items are pending with whom, and enabling data download in Excel format.

**Achievement & awards**

* **Promoted to Technical Lead from Senior Software Engineer in October 2023**
* **Lead a team of 5 developers, mentoring and guiding them to successfully deliver multiple high-priority project ahead of schedule.**
* **Recognized as ‘Employee of the Year’ for outstanding contributions to critical projects and fostering a collaborative team environment.**

**Hobbies**

* **Mentoring juniors and freshers in the Java and career guidance sessions.**
* **Conducting technical discussions and sharing insights on Java microservices and best practices.**
* **Collaborating with peers to solve coding challenges and enhance collective learning.**