**Mayur Bagad**

Plot No. 10, Anmay, Behind Rajsarthi Hsg. So. Indiranagar, Nashik-9

Cell - +918087526756 Email Id- mayur.bagad@gmail.com

**Professional Summary:**

* **2+ years of experience in Software Services Industry** with functional experience in Application Design, Workflow Management, Inventory Analytics and Reporting Solutions.
* 6 Months of functional experience in **Health Insurance Domain**

**Skills:**

Pega PRPC (Functional), Workflow Management, Process Improvement, Microsoft Excel, MS Visio, MS CRM (Functional)

**Professional Experience:**

**Infosys Ltd, Pune (Associate Consultant,** 05/2016 to Current**)**

* Conducted interviews with key business users to collect information on business processes and user requirements
* **Designed and optimized BPM** workflows to cater to the requirement of making it flexible and functionally better in various phases of project life cycle
* Developed Project plans, goals, objectives and milestones for evaluating and measuring the effectiveness of operations
* Workflow changes into CRM application to accept customer queries through different modes of communication (SMS, Mail, Phone)

**Artha Group of Companies, Mumbai (Business Analyst - Intern),** 02/2016 to 03/2016**)**

* Analyzed client requirements to design the database and model usecases.
* Analyzed functional and non-functional data of power generators, consumers and traders in India
* Identified the most significant parameters for the investors/power consumers/power generators to enhance product usability
* Set processes for data refinement and data display in coordination with the technical team

**BASF India Ltd, Mumbai (Management Intern**, 05/2016 to 06/2016**)**

* Designed and developed **Inventory Analytics Reporting** for Construction Chemicals Division
* Designed dashboard to perform **obsolescence inventory trend analysis**
* Achieved **75% reduction** in Report generation time
* Automated reports containing 473 different product variants for all the warehouses and plants

**Cognizant Technology Solutions, Pune (Programmer Analyst,** 02/2013 to 09/2014**)**

* Designed and developed a Web Application which facilitates project performance details as required by the senior management team
* **Liaised directly with on-shore teams** to assess the impact of new training modules
* Developed a Web Application using **AGILE Methodology** for analysing the training data for various in-house technical courses
* Created a VBA application to **automate the validation process**
* Made recommendations and developed technical design for new application features and oversaw the implementation of application developments
* Conducted training sessions for associates of ‘Student Internship Program’ on the development methods and techniques

**Education:**

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| --- | --- | --- |
| **Year** | **Degree** | **Institute** |
| 2016 | MMS | Welingkar Institute of Management, Mumbai |
| 2012 | BE (Information Technology) | Smt. Kashibai Navale COE, Pune |
| 2008 | Class XII (Maharashtra State Board) | RYK Science College, Nashik |
| 2006 | Class X (Maharashtra State Board) | St. Francis High School, Nashik |

**Certifications**:

MB2 - 704 Microsoft Dynamics CRM Application (Microsoft)

**Achievements:**

* Awarded **Most Valuable Player for Q4 – 2013** for contribution in the Web Development and Agile Methodology projects
* Won first prize at WIT Solapur in the BE project competition
* Won second runner up at PICT, Pune in the event Impetus and Concepts’12

**Personal Information**:

Date of Birth : 23rd June, 1990

Marital Status : Single

Languages Known : English, Hindi and Marathi