**Ankit Trikha**    
 *Contact: +91-9910067091*

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I am an IT professional with 9.3 yrs of experience in Mainframe Support & Project Lead/Project Management. Currently, I am working with TATA Consultancy Services Ltd, as an I.T. Analyst.

WORK EXPERIENCE

March' 2011 - till date Tata Consultancy Services (TCS).

Nov' 2008 - Dec' 2010 HCL, Noida as Sr. Analyst – Systems

May' 2007 - Nov'08 INFOSYS Technologies, Pune as Assistant Engineer

EDUCATION

Post Graduate Diploma in Information Technology (PGDIT) from SCDL 2008 - 2011  
BSc (Elect) from Delhi University 2002 - 2005  
12th from Ingraham Institute, ISC Board 2002  
10th from Ingraham Institute, ICSE Board 2000

TECHNICAL CERTIFICATION

Four months Certificate Course in C & C++ from 'APTECH in the year 2000.  
108 hours Course 'Creating Web Applications using Java' from 'NIIT Academy', New Delhi.  
Six months 'Certificate in Computing' from Indira Gandhi National Open University (IGNOU), New Delhi, Jan'2006 - June'2006.  
IBM 000 569 Certification: Tivoli Workload Scheduler Implementations.

Certificate in Project Management from TCS Business Domain Academy.

AWARDS & APPRECIATIONS

Awarded On-the-spot award from Client Bank of America in TCS.

Awarded Certificate of Appreciation for stupendous performance in supporting BT's White Label Managed Services (WLMS) Platforms in Infosys.

SKILLSET

Project Management

IBM Mainframes: JCL, CA7/CA11 Scheduler.

UNISYS Mainframes: ECL, Runstreams/Absolutes, POD environment setup, Creation/Updation DB.

Tools Used: Autosys IXP, TWS (Tivoli Workload Scheduler), HP-OVO (Open View Organiser), ITSM, CA Jobtrac, Bridge Clarify.  
Operating System: Z/OS, TSO/ISPF, JES2, JES3, Windows, Unix  
Languages: C/C++, Cobol

PROJECTS (CURRENT-PREVIOUS)

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| **Project Name** | **Royal Bank of Scotland W&G, Noida** |
| **Duration** | 1.87Months |
| **Period** | 01-Jul-2016 To 26-Aug-2016 |
| **Roles** | Resolver Manager (support ) |
| **Start Date** | 01-Jul-2016 |
| **End Date** | 26-Aug-2016 |
| **Responsibility** | * Monitoring ,supporting and reviewing Mainframe Batch Job flow in CA7 console and escalating the failures to related application owners during Batch run. * Preparing Run-Report and Failure Summary report for each Cycle Run. * Acts as a resolver by taking responsibility for a set of Mainframe Batch jobs and resolving their issues by acting as a mediator with the Operations team and Development team. |
| **Technical Skills** | CA7, JCL |
| **Project Closure Reason** | W&G shut down in August End. |

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| **Project Name** | **Royal Bank of Scotland Fraud Prevention – RAMESES, Noida** |
| **Duration** | 4.97 Months |
| **Period** | 23-Nov-2015 - 07-May-2016 |
| **Roles** | Project Manager |
| **Start Date** | 23-Nov-2015 |
| **End Date** | 07-May-2016 |
| **Responsibility** | * Preparation of Billing Vitals (BVs) for Client Invoicing monthly basis for consolidation and presenting to Client. * Maintaining Effort Tracker and Leave Tracker for resources in Fraud Portfolio. * Raising CR (Change Request), SOW for project time-lines extension. * Prepare Highs and Lows report after gathering project data bi-weekly. * Preparation of Weekly Status Report containing Milestones, Action Items, Resource utilization, PO Details, Summary, Risks & Dependencies for various projects in RBS. * Attending Internal PM Related Calls. |
| **Technical Skills** | Project Management |
| **Achievements** | Certificate in Project Management from TCS Business Domain Academy. |
| **Project Closure Reason** | Rameses was a small project comprises of 4 members in team in which code changes are required for a password synchronizer tool in .NET environment. My work was to manage the project and its related activities. Team tried a lot with code changes but the synchronizer did not behaved as expected by Client. Later on the project went to Infosys. |

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| **Project Name** | **Omnicare, Inc., Noida** |
| **Duration** | 4.27 Months |
| **Period** | 25-May-2015 - 30-Sep-2015 |
| **Roles** | Developer |
| **Start Date** | 25-May-2015 |
| **End Date** | 30-Sep-2015 |
| **Responsibility** | * Handling A/B/C priority issues raised by customer/users in accordance with level of severity in Service Now. * Providing resolution to the tickets by accessing Healthcare System Screens - front end Pick Basic application and fetching data from Universal Database. * Making changes to the screen code according to the tasks assigned - development activity. * Scheduling batch jobs in UV Scheduler. |
| **Technical Skills** | Pick Basic |
| **Achievements** | Completed Transition, recorded & delivered transition documents to ease upcoming team person, handled incidents, updated screen codes. |

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| **Project Name** | **Nationwide Building Society (NBS), Swindon United Kingdom (UK)** |
| **Duration** | 8.63 Months |
| **Period** | 25-Jul-2014 - 10-Apr-2015 |
| **Roles** | Developer |
| **Start Date** | 25-Jul-2014 |
| **End Date** | 10-Apr-2015 |
| **Responsibility** | * Generating Health Check reports of different Test Environments (PODs) and bringing pod up with each day's batch run qualifier. * Adhoc tasks - To run DYUPD, AATPASS, PRSTATE, DELITM, QANYTUP, AATEST, DELITM, AAHISTO/ABHISTO, ISA Suites, Statementing Suite - programs in Unisys Mainframe Environment specifically designed to perform a particular task. * Preparing Highs and Lows Reports to be distributed to Managers and Senior Management. * Maintaining threshold space pertaining to space issues in Unisys environment. Need to avoid space crunch. * Deployments of impacted items that will be used for batch runs in different POD environments. |
| **Technical Skills** | ECL, Cobol |
| **Achievements** | Onsite to Swindon, U.K. |

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| **Project Name** | **Ameriprise Financial Inc., Gurgaon** |
| **Duration** | 4.13 Months |
| **Period** | 01-Mar-2014 - 03-Jul-2014 |
| **Roles** | Developer |
| **Start Date** | 01-Mar-2014 |
| **End Date** | 03-Jul-2014 |
| **Responsibility** | * Code new JCL and Cobol programs and test them. * Creation of package using CHANGEMAN. * Create production walkthrough for Production Support team. * Create the test cases and capture the result for E1 (production) and E2 (test) environment. * Creation of RFC of different category using ServiceNow. * Identify the JCL, programs, parm members, copybooks, GDG files, VSAM files, Online CICS screens as a part of migration. |
| **Technical Skills** | IBM Mainframes - JCL, Cobol, DB2 |
| **Achievements** | -- |

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| **Project Name** | **BA Continuum India Pvt. Ltd. (BACI), Gurgaon** |
| **Duration** | 32.77 Months |
| **Period** | 09-Mar-2011 - 15-Nov-2013 |
| **Roles** | Module Leader |
| **Start Date** | 09-Mar-2011 |
| **End Date** | 15-Nov-2013 |
| **Responsibility** | * Provided support for various mainframe applications across 200 different LPARS for the following functions. * Production Exceptions. * Change-Man packages. * Abend resolution. * NBE access requests. * Midrange Server Support via Autosys tool. * Scheduling of Batch Jobs by using Tivoli Workload Scheduler (TWS). |
| **Technical Skills** | CA7/CA11, Autosys, TWS |
| A**chievements** | Received On-the-spot award from TCS for performance appreciations collected from Client site. |

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| **Organization Name** | **HCL** |
| **Customer Name** | **Johnson & Johnson** |
| **Duration** | 25 Months |
| **Role Name** | Senior Analyst |
| **Start Date** | 20-Nov-2008 |
| **End Date** | 10-Dec-2010 |
| **Role Description** | * Focuses on the availability and reliability of ITS services by executing processes, maintaining clear communications, and providing integrated support. Support includes activities related to: * Monitoring, control and operation of the Production Servers * Scheduling of the processes * Mainframe services * Creating tickets via ITSM and escalation for the failure of batch jobs in HP Openview * Scheduling of batch jobs via Tivoli Workload Scheduler (TWS) * Incident handling and monitoring of jobs in Citrix Espresso * Monitoring & scheduling of Mainframe Jobs through CA Jobtrack |
| **Technical Skills** | HP -TWS (Tivoli Workload Scheduler), HP-OVO (Open View Organiser), Citrix Espresso, ITSM, CA Jobtrack for Mainframe Scheduling. |

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| **Organization Name** | **Infosys Technologies** |
| **Customer Name** | **British Telecom (BT)** |
| **Duration** | 18.2 Months |
| **Role Name** | Assistant Engg |
| **Start Date** | 21-May-2007 |
| **End Date** | 17-Nov-2008 |
| **Role Description** | * Monitoring Production Servers is one of the critical task to make ensure that the various mounts/partitions of Unix servers should be within the threshold space and checks have to be made to each and every Unix server. * Creating and sending Hourly monitoring report containing the details of the disk free space and disk utilization of the Unix Servers. * Acknowledgement and closure of incidents pending in the 'Bridge Clarify' queues. * Web Logic activities (Daily activities of Inbounds & Outbounds) for the maintenance and stability. |
| **Technical Skills** | CA-Jobtrac, Citrix Espresso, BMC Remedy ITSM, HP-OVO (Open View Organizer), TWS |
| **Achievements** | Awarded Certificate of Appreciation for stupendous performance in supporting British Telecom White Label Managed Services (WLMS) Platforms in Infosys, Pune. |

**PERSONAL FORTE**

Date of Birth: 11/05/1984  
Passport No: P0019334 (16-June-2026)

(ANKIT TRIKHA)