# Objective

Self-motivated, innovative and goal-oriented management professional committed to total customer satisfaction.Drives company growth by executing projects in a timely manner.

# Experience

## Associate Project Manager Feb 2015 - Present

* Collaborated with the sales, pre-sales and support teams to deploy products into customer's environment
* Led communication with stakeholders regarding product goals and progress made.
* Worked on all Storage and Backup EMC products like VNX, VMAX, Isilon, Data Domain, Avamar, ECS, ScaleIO
* Developed and managed project plans, SOWs and proposal content developed for the customer based upon customer requirements and system architecture.
* Worked on RFP’s with Sales and accounts team
* Provided over-arching results, recommendations, and documentation.
* Managed key accounts like Stanford Healthcare and McKesson Corporation
* Led first VxRail deployment from India COE.
* Led a Wellness Project for Synopsys Isilon cluster to improve cluster's Performance thereby working with cross-functional teams like Engineering, Field, Support, and Account.

## Associate Software Engineer July 2014 - Feb 2015

* Managed call flows and responded to technical support needs of customers.
* Defined and documented technical best practices.
* Managed wide variety of customer service and administrative tasks to resolve customer issues quickly and efficiently.
* Trained end-users in SAP MM in generating Sales and Purchase Orders

# Education

## VIT UNIVERSITY June 2010 – May 2014

Bachelors of Technology Information Technology

CGPA - 8.03

## ST. Theresa’s Convent School Karnal March 2009- April 2010

CBSE- Physics, Chemistry, Maths

Percentage- 86.6%

# Skills

* Project planning and development
* Self-motivated
* Strong verbal communication
* Team leadership
* Certified in SAP MM
* EMCISA Certified
* CAPM Certified
* ITIL Certified

# Accomplishments

* Awarded with NSTSE (NATIONAL SCIENCE TALENT SEARCH EXAMINATION) certification
* Received AET (ARYABHATTA ENUCATIONAL TRUST) certifications
* Certified for various Extra Curricular activities in Sports, music etc.
* Former team member of ISTE (INDIAN SOCIETY OF TECHNICAL ENGINEERS)
* Worked as a Coordinator in cultural fest RIVIERA

# Hobbies

* Watching TV Series
* Listening to Music
* Travelling