HITESH GUPTA

Phone:+91-8826621010

E-mail : [hiteshgupta86@gmail.com](mailto:hiteshgupta86@gmail.com)

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| Career Objective: |

To carve a niche for myself as a versatile professional and to contribute to the growth of industry and society as per best of my capabilities.

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| Experience Summary: |

7 Year and 8 month of working Experience in IT Industry

* Certified eCommerce Developer skilled in Websphere Commerce v7.0.
* Experience in **IBM** **WebSphere Commerce Server (WCS)** **6 &** **WebSphere Commerce Server (WCS)** **7** Technology

for building Ecommerce applications.

* Experience in developing **Java/J2EE Based Applications** using Struts Framework.
* Experience is developing Micro service based platform.
* Experience with cloud technologies.
* Experience in handling End to End developments.

 Understanding of retail e-Commerce industry domain with experience in IT projects for industry leaders like Marks & Spencer, QVC and Sears Co.

* Team player with good analytical & communication skills. A motivated worker and always open to learning new

technologies.

* Strong debugging and problem solving skills with excellent understanding of system development methodologies, techniques and tools.

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| Professional Experience: |

* Working as **Senior Associate Technology, L2** for **Sapient, Gurgaon** from June, 2011 till date.
* **Systems Engineer** for **Infosys Technologies Ltd, Mangalore** from August, 2009 till June, 2011.

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| Educational Qualification: |

* Bachelor of Technology in Computer Science: Overall Percentage 75,Graduated in June 2009; Swami Keshvanand Institute of Technology, Jaipur, India
* May 2004, Central Board of Secondary Education, XII 73.4%
* May 2002, Central Board of Secondary Education, X 78.6%

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| Software Exposure: |

Operating Systems : UNIX, MS-DOS, Windows 2000/XP

Languages : Java, C/C++, PL/SQL

Java Technologies : JDBC, JSP

Web Server : Tomcat/Apache Server

Application Server : Web Sphere Commerce Server

Databases : MS-Access, DB2, Oracle

Web Technologies : Java script, HTML

Tools : TOAD, SQL\*PLUS

I.D.E’s : Eclipse, RAD 6.0

Debugging tools :Firebug, Filezilla, fiddler, Cookie editor, Putty

Quality Assurance and Bug tracking tool : JIRA

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| Technical Skills: |

* **DevOps :**
  + Dedicated to optimization experienced DevOps Engineer understands the melding of operations and development to quickly deliver code to customers.
  + .Has experience with the Cloud and monitoring processes as well as DevOps development.
  + Worked within the Cloud for integration processes.
  + Monitored developed applications and fixed bugs
  + Focused towards Continuous Integration and Continuous Delivery of application
* **WCS Server Implementation:**
* Complete Understanding of **WCS Architecture** with working experience on WCS version 6.
* **Installation of WCS 7.0 including RAD and WAS 6.0.1** with the latest fix packs and feature packs.
* Good understanding on the **Catalog Subsystem** including associated data model with **category page Redesign, subcategory page redesign** as the major enhancements **(Client🡪 Sears).**
* Good understanding on the **Member Subsystem** and **Order subsystem.**
* Handy experience in creating new **controller and task commands**, customizing out of box functionality (WCS framework specified commands) using basic java concepts.
* **International Shipping 🡪** Designing and Implementation of the logic for bringing up the site internationally available **(92 Countries)** for the customers to buy and ship products internationally.
* **Created new store from Scratch (searspr.com) 🡪** Complete creation of searspr store specifically for Puerto Rico solely based on sears model.
* **Header Redesign 🡪** Redesigning and improving the performance of sears site.
* Participated in designing of **store locator** and **subscription** functionalities.
* **SOFTWARE models:**
* Worked on both **Waterfall model and agile model** under the guidance of efficient managers for creating applications under critical time constraints.
* **JAVA/J2EE Implementation:**
* Developing applications using **Struts/JSF framework.**
* Complete understanding of basic java concepts like polymorphism, encapsulation and others.
* **WEB technologies:**
* Worked on **JSP 2.0/** implementing **JSTL Tag library** with complete understanding of HTML tags.
* Complete understanding on **Servlets /JSPs.**
* Handy knowledge on **JavaScript, Jquery implementation** for handling front end scripting.

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| Project Handle in Infosys: |

**ECOM Client: Sears Holding Corporation**

* SHC (Sears Holding Corporation) is the USA’s fourth largest broad line retailer with approximately 3,900 full-line and specialty retail stores in the United States and Canada.
* Sears Holdings is the leading home appliance retailer as well as a leader in tools, lawn and garden, home electronics and automotive repair and maintenance.
* As a part of ecommerce development and expansion, sears have various sites such as sears, Kmart, Kenmore, craftsman, mygofer, and searspr.

1. **Module: Browse & Internationalization**

**Duration:** 12 Months

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| **2). Project Title** | **Application Support** |
| Period |  |
| Company | Infosys Technologies Ltd. |
| Description |  Designing and Implementation of the logic for bringing up the site internationally available   Solving Issues raised by both Business or in prod Environment .   Also handles frequent minor operational enhancements & business tasks. |
| Role | Support |
| Tools |  Firebug , Fiddler , Cookie Editor , User agent Switcher   DB2   Eclipse, WCS(6.0), |

1. **Module: SearsPR.com**

**Duration:** 5 Months

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| **2). Project Title** | **Application Support** |
| Period |  |
| Company | Infosys Technologies Ltd. |
| Description |  Designing and Implementation of the logic for bringing up the new site searspr.com   Solving Issues raised by both Business or in prod Environment . |
| Role | Development |
| Tools |  Firebug , Fiddler , Cookie Editor , User agent Switcher   DB2   Eclipse, WCS(6.0), |

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| Responsibilities undertaken in Project: |

* + Analyzing wireframes and HTMLs to build application and raising beforehand dependencies and issues.
  + Preparing technical designs and trackers for the applications for efficient results.
  + Good experience in handling Client calls and participation in initial business requirement talks.
  + Delivering defect free application under critical time constraints.
  + Testing and Quality assurance both unit and Integration testing to make the code base more refined.
  + Handling the client calls & onsite calls.
  + Working under pressure, completing the tasks under deadlines.

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| Project Handle in Sapient: |

1. **ECOM Client: Marks & Spencer**

* **Marks and Spencer plc** is a major British multinational retailer with 703 stores in the United Kingdom and 361 stores spread across more than 40 countries
* It specializes in the selling of clothing and luxury food products.

**Module: Profile, Assisted ordering,Order Management and 3rd party integration.**

**Duration:** Months

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| **2). Project Title** | **Application Support** |
| Period |  |
| Company | Sapient |
| Description | Designing and Implementation of the logic for bringing up the new site for Marks and Spencer  Development of My Account and Assisted ordering functionalities.  Integration with third parties like Bing ,Exact target and Customer services.  4 months client side experience for capturing client requirements and designing various functionalities |
| Role | Team Lead /Architect |
| Tools |  Firebug , Fiddler , Cookie Editor , User agent Switcher   DB2   Eclipse, WCS(6.0), |

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| Client Side Experience |

* Currently playing role of an architect/lead developer for the MCFP project.
* Working primarily on WCS along with new technologies in cloud and APIs.
* Visited UK for around 3 years to capture client requirement and enhancement for Member , catalog and order subsystems
* Participated in end to end design of Store locator, Subscription, and exact target integration.

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| Responsibilities undertaken in Project: |

* + Analyzing wireframes and HTMLs to build application and raising beforehand dependencies and issues.
  + Leading team for delivering critical functionalities.
  + Preparing technical designs and trackers for the applications for efficient results.
  + Good experience in handling Client calls and participation in initial business requirement talks.
  + Delivering defect free application under critical time constraints.
  + Testing and Quality assurance both unit and Integration testing to make the code base more refined.

1. **ECOM Client: QVC**

QVC is a multinational corporation specializing in televised home shopping.

**Module: QVC DE redesign and OMS integration**

**Duration:** 6 Months

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| **2). Project Title** | **Application Support** |
| Period |  |
| Company | Sapient |
| Description | Redesigning and Implementation of the logic for bringing up the site for QVC.   * Integration with new OMS.   Solving Issues raised by both Business or in prod Environment . |
| Role | Development |
| Tools |  Firebug , Fiddler , Cookie Editor , User agent Switcher   DB2   Eclipse, WCS(6.0), |

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| Responsibilities undertaken in Project: |

* + Analyzing wireframes and HTMLs to build application and raising beforehand dependencies and issues.
  + Preparing technical designs and trackers for the applications for efficient results.
  + Good experience in handling Client calls and participation in initial business requirement talks.
  + Delivering defect free application under critical time constraints.
  + Testing and Quality assurance both unit and Integration testing to make the code base more refined.

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| Extra Curricular Accolades: |

* Awarded Best performer in project in Sapient for two times.
* Awarded with ‘Rock-star’ performer in monthly meeting.
* Secretary and Treasurer of ISTE –Student Chapter in SKIT (Indian Society Of Technical Education)
* Organized various activities under the aegis of ISTE for the benefit of Engineering students.
* Finalist in CIRCUIT RIDER (a circuit design competition).
* Finalist in EXPLORE C.

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| Personal Details: |

**Name** **:** Hitesh Gupta

**Date of Birth** **:** 15th May,1986

**Languages** **:** English, Hindi

**Per. Address :** c/o Shri V. B. Gupta,

A-302 Malviya Nagar,

Jaipur, Rajasthan-302017

**Contact No. :** +91-8826621010

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| Declaration: |

I hereby declare that the above information is true to the best of my knowledge and belief.

**Date :**

**Place :** (Hitesh Gupta)