SURVEY TYPE

Survey Type Code : [＿＿＿＿＿＿]   Name : [＿＿＿＿＿＿＿＿＿]   [Insert]

Status : [Active ▼]

S.No	Survey Type Code	Survey Name	Action
1	CSS	Customer Satisfaction	✎ ✗
2	ESS	Employee Satisfaction	✎ ✗
3	Cab-106	Cab Service Feedback	✎ ✗
4	Visitor-1	Visitor-1	✎ ✗

ADD SURVEY

Company: [Varuna ▼]   Survey Name: [＿＿＿＿＿＿]   Survey Type: [Select ▼]

Survey Description: [＿＿＿＿＿＿]

[Save] [Cancel]

SURVEY MANAGEMENT

[New Survey]

Search By :   Survey Code : [＿＿＿＿＿＿＿]   Survey Name : [＿＿＿＿＿＿＿]   [Search]

S.No	Company	Survey Code	Survey Name	Description	Action
1	Varuna	Srvy-101	Customer Satisfaction Survey	Customer Satisfaction Survey	➕ 🔍 ✎ ✗
2	Varuna	Srvy-102	ESS	ESS	Section ✎ ✗
3	Varuna	Srvy-103	Feedback of cab Service	Feedback of cab Service	➕ 🔍 ✎ ✗
4	Varuna	Srvy-104	Cab Service Feedback	Cab Service Feedback	➕ 🔍 ✎ ✗
5	Varuna	Srvy-105	Visitor Feedback	Visitor Feedback	➕ 🔍 ✎ ✗
6	Varuna	Srvy-106	UserTrainingFeedback	User Training Feedback	➕ 🔍 ✎ ✗
7	Varuna	Srvy-107	Cab Feedback Dharuhera	Cab Feedback Dharuhera	➕ 🔍 ✎ ✗

SURVEY SECTION MASTER

Servey: **Customer Satisfaction Survey**   Section Code : [＿＿＿＿＿＿]   Section Name : [＿＿＿＿＿＿＿]   [Insert]

Status : [Active ▼]

S.No	Survey	Section Code	Section Name	Action
1	Customer Satisfaction Survey	Part-I	Part-I	➕ ✎ ✗
2	Customer Satisfaction Survey	Part-II	Part-II	➕ Question ✗
3	Customer Satisfaction Survey	Client	Client Details	➕ ✎ ✗

[Cancel]

SURVEY QUESTION MASTER

Survey Name : **Customer Satisfaction Survey**   Survey Section : **Part-I**

Question Type : [Descriptive(Desc)   ▼]

Format : [No. of characters allowed]

Question : [   ]

[Save] [Cancel]

S.No	Question	Question Type	Format
1	Service Level	MCQ, Single Response(MCQ-SR)	5
2	Vehicles Placement Efficiency	MCQ, Single Response(MCQ-SR)	5
3	Communication	MCQ, Single Response(MCQ-SR)	5
4	Staff Behavior	MCQ, Single Response(MCQ-SR)	5

SURVEY QUESTION MASTER

Survey Name : **Customer Satisfaction Survey**   Survey Section : **Part-I**

Question Type : [MCQ, Multiple Response(M ▼]

Format : [4]

Question : [   ]

Option 1 [   ] Option 2 [   ]

Option 3 [   ] Option 4 [   ]

[Save] [Cancel]

LAUNCH SURVEY

Company : [Varuna   ▼]   Select Survey : [Customer Satisfaction Sur ▼]

Launch Survey with Name : [   ]   Survey Reminder Frequency (Days) : [   ] Days

Survey Start Date : [   ] 📅 *   Survey End Date : [   ] 📅 *

Select Participant Type : ⦿Employee ○Customer   ○Supplier   ○Other

Participant List

Name : [   ]   Email : [   ]   [Search]

☐	Name	Email Id
☐	00002789	Aamin

Selected Participant List

Subject : [   ]

Body : [   ]

Survey for user to enter the response based on above questions.

Part-I				
1. Service Level				
○Excellent	○Very Good	○Good	○Average	○Poor
2. Vehicles Placement Efficiency				
○Excellent	○Very Good	○Good	○Average	○Poor
3. Communication				
○Excellent	○Very Good	○Good	○Average	○Poor
4. Staff Behavior				
○Excellent	○Very Good	○Good	○Average	○Poor

Part-II

5. Please give us your valuable comments to help us serve you better: