

Runbook: ACM Certificate DNS Validation (GoDaddy Domains)

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Purpose

Resolve pending DNS validation for ACM certificates when domains are registered in GoDaddy.

Symptoms

- ACM shows 'Pending validation' for www subdomain
- Non-www validated but www still pending
- Validation CNAME records appear correct but not picked up

Checklist

- In ACM, expand each domain and copy the CNAME Name/Value exactly.
- In GoDaddy DNS, add CNAME record with Host = the leftmost label (not the full domain) when GoDaddy auto-appends domain.
- Ensure there is no conflicting record (A/AAAA/CNAME) for the same name.
- Wait for DNS propagation; re-check with 'dig' or online DNS checker.

Common Gotchas

- GoDaddy UI may auto-add the domain; avoid duplicating the domain in the Host field.
- If you already have a CNAME for www, ACM validation CNAME must be unique; remove/rename conflicts.
- TTL: use default or 600s to speed revalidation.

Verification

```
dig +short CNAME _www.example.com
dig +short CNAME _.example.com
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