

Abhijay Sharma

(555)123-4567 | abhijay.sharma@email.com | Inkom, ID

Summary

Teacher with 6 years of experience providing educational guidance to children, accompanied by a proven track record of passion and dedication to the job.

Experience

Teaching Schools | Los Angeles, California

Teacher | April 2019 - Present

- Trained and developed a special needs student throughout a 10-month period, sending her on to higher education
- Provided positive reinforcement to 64 students throughout the year, improving attendance and test scores
- Accomplished Best Practices for handling challenging students by implementing an A to Z student life management approach
- Recognized as a model teacher by the local community and was invited to attend teacher professional development conferences

Maybelline Cosmetics | Los Angeles, California

Customer Service | December 2017

- Directed a team of 4 customer service reps on a daily basis, handling the employee training and development of new employees
- Interacted with over 100 customers per week, providing a high level of customer service
- Managed a team of 5 customer service agents, ensuring the highest quality of service and accuracy in all details
- Coached and trained 2 new employees in the art of customer service, leading to the expansion of the team to 8 employees
- Continued to expand upon the company's customer service model by developing a customer service tree to increase product sales by \$30k

Happy Acres | Los Angeles, California

Senior Teacher | February 2016

- Trained 9 new teachers in the methodology and content of the special education program

- Modified the methodology for teaching reading, writing and math to meet the needs of students with disabilities
- Conducted student testing to ensure the program was being taught correctly as mandated by the New York State Department of Education
- Gained the approval of the New York State Department of Education for the teaching of the program

Skills

Bilingual, Computer Skills, Teaching, Writing Skills, Childcare, Communication Skills, Behavior Management

Education

Krebs Mountain College | Los Angeles, California

Bachelor's Degree in Early Childhood Education