

#### To INSTALL a package using BMC Tuner:

1. On your computer, open P:\GIS\Data\Accounts\ZFS (Zurich)\BMC Tuner Legacy Channels - This is the regularly updated output of all the software packages in the BMC Tuner.
2. Search for the package you need in the "Title" column.
3. Copy the information the "Url" column.- For example,  
ZFS/Current/AdobeSystems/AdobeAcrobat/ZFS-ENG-AdobeAcrobatStandard-9.0-UKG
4. Paste that URL over the xxx in this link: <http://bpower.zurich2.com:5282/xxx?start> –  
For example, <http://bpower.zurich2.com:5282/ZFS/Current/AdobeSystems/AdobeAcrobat/ZFS-ENG-AdobeAcrobatStandard-9.0-UKG?start>
5. Run this link and it will install that software package. This will start the download. You will be able to see it and work with it in the BMC Channel Manager as well.
6. At the end of the installation, if the installation has been successful, the status should be set to either installed or Resume-Pending.
7. If the status is shown as Resume-Pending, reboot the computer before attempting to test the software.
8. If the software has failed to install, the status will show as Failed. Common causes are there already exists a similar package or a conflict of some type is present. Uninstall, reboot and then re-install the application.