INFRASTRUCTURE MANAGEMENT

Turn IT Delivery Into a Strategic Asset

Outsource technology management and achieve immediate cost reduction, enhanced service levels, and increased capabilities.

GSS Infotech Infrastructure Management Services provide clients with a flexible, yet affordable suite of services that provide more efficient infrastructure management at much lower TCO than traditional models of IT delivery.

Strength and Depth
Our services range from complete environment management, to monitoring and maintenance of specific elements of the infrastructure including: distributed servers, network and security devices, desktop, and helpdesk.

Innovation
We leverage our expertise in new-generation cloud based transformation models to optimize your IT roadmap and provide you with innovative methods of IT services delivery. GSS Infotech's transformation labs enable technologies such as Virtualization and the Cloud to optimize IT Infrastructure, and in parallel lower investment, improve performance, and increase reliability.

Blended Delivery
With blended onsite/offsite service delivery models, advanced toolset, ISO frameworks, and ITIL consulting group, GSS Infotech enables organizations to improve the quality and stability of IT operations. By outsourcing the management, ongoing support and maintenance of business critical infrastructure we help our clients focus their resources on driving mission critical projects.

Services

- Environment Management
- Managed Networking
- Managed Security
- Monitoring Services
- Service Desk
- Server Management
- Enterprise Storage
- Systems Integration
- Database Administration
- Messaging and Collaboration Services
- Virtual Platforms
- Enterprise Application Support

Choose GSS Infotech

- A Global Operations Command Center
- Certified and Experienced Engineers
- ITIL/ITSM Frameworks
- Broad Technology Partner Ecosystem
- Integrated Process Re-engineering
- Stringent SLA Governed Engagement
- Flexible and Transparent Delivery
- Minimal Upfront Invement
- Blended Onsite/Offsite Service Delivery
- Business Critical Infrastructure Availability of 99.9%
- Real-Time Client Dashboards

About GSS Infotech

GSS Infotech provides enterprise level technology solutions that focus on driving business efficiency and reducing total cost of ownership. Founded in 1999, GSS Infotech operates worldwide through offices in the U.S., India and the Middle East. We provide customized and cost-effective solutions to customers, focusing on Infrastructure Management, Cloud Enablement and Application Development.

Contact Us
Tel: (877) 452 3700
e-mail: info@gssinfotech.com
Web: www.gssinfotech.com

Monitoring and Management

Using our in-house developed integrated dashboards and toolsets we monitor defined parameters within a client environment. High automation ensures real time alerts guaranteeing immediate attention. Fully integrated with the GSS Infotech ticketing system, our monitoring systems issue automatic notifications based on predetermined hierarchies.

Network and Security Services

GSS Infotech Network and Security Services converge to provide a total defense against security threats. Companies need their entire network infrastructure to work together to ensure access to information assets, systems and resources, but also to protect them against security vulnerabilities, risks and threats.

GSS Infotech ensures protection against data disruption, intrusions, confidentiality exposures, and other vulnerabilities through restricted identity and access management, firewall and security alert systems, and penetration testing and compliance services.

GSS Infotech adopts "best practice" standards with cutting edge security innovation, access management, vulnerability assessments and intrusion detection to provide integrated network management and security services for WAN, LAN and datacenter. We take care of the security so you know your network is safe.

Networking Services
- Managed LAN and WAN
- Network Design and Architecture
- Network Monitoring and Security

Security Services
- Firewall & Security Alert Services
- Identity and Access Management (IAM)
- Intrusion Detection/Prevention
- Vulnerability/Penetration Testing
- Audit and Compliance Services
- VPN Services - IPSec and SSL

Service Desk

Service Desk provides your users with a single point of contact for all IT related questions, incidents and requests. We develop a holistic and innovative plan to realign how your users contact the Service Desk and take full advantage of self-service features. This not only assures business continuity and higher workforce mobility, but also reduces cost.

Service Desk acts as the nodal point between service providers and end users. The users are proactively informed of all relevant service actions that will affect them. Our proactive and integrated workbench delivers high quality service desk support 24x7 with rapid performance management and incident reporting.

NORTH AMERICA
GSS Infotech
2550 US Highway No 1, NJ-08902, USA
Tel: +1 888-248-5627, Fax: +1 866-726-0520
e-mail: northbrunswick@gssinfotech.com

1699 Wall Street, Suite 201, Mt. Prospect, IL 60056, USA
Tel: +1 847 640 3700, Fax: +1 847 640 3701
e-mail: chicago@gssinfotech.com

1762 Central Avenue, Albany, NY 12205, USA
Tel: +1 518 452 3700, Fax: +1 518 452 3939
e-mail: albany@gssinfotech.com

2842 Main Street, Glastonbury, CT 06033, USA
Tel: +1 860 633 7174, Fax: +1 860 633 7162
e-mail: glastonbury@gssinfotech.com

11875 Dublin Blvd, Suite # C155, Dublin, CA 94568, USA
Tel: +1 925 803 1117, Fax: +1 209 879 0162
e-mail: dublin@gssinfotech.com

INDIA
GSS Infotech
Cyber Pearl, Block - 2, Level – 5, Wing 05-01,
HITEC City, Madhapur, Hyderabad - 500 081. AP. India.
Tel: +91 40 44556600, Fax: +91 40 40028703
e-mail: india@gssinfotech.com

MIDDLE EAST
GSS Infotech
P.O. Box 73030, Dubai Internet City, Dubai, UAE.
Tel: +97 143 755 710, Fax: +97 143 672 786
e-mail: dubai@gssinfotech.com