

A Service Oriented
**MANAGED
SERVICE
DESK**



UniDESK

SOFTWARE
IN CLOUD

HIGHLY
SCALABLE

SUPER
SECURE

NO MAJOR
CONFIGS

TICKET LCM
AS A SERVICE

A **24x7** service desk for IT infrastructure

for uninterrupted high quality resolutions

A 24x7 Managed Services

Built-in ITIL process compliance

Technology & Process Certified Team

Uninterrupted service and Increased Operational efficiency

Out of box Report templates and Analytics

Prince2 / 6 Sigma Compliant Practices implemented

Multi Channel Notifications

High quality Knowledge Base for faster ticket resolution

Integrated CMDB for incident analysis & tracking

GSS Monitoring Center



Services Unified

Flexible Models to choose from





UniDESK

+91 40 44556600

unidesk-sales@gssinfotech.com

We will be glad to talk to you, run you through our services portfolio and also demonstrate you, using our live application, how we can simplify your Infrastructure management 24x7.

www.gssinfotech.com

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