

09/26/2022



Customer Name and Address		FIS Internal Information	
Name:	Tavishi Bank2	SOW ID:	LEG202209271706DEC
Address:	2	CMS ID:	
	1321	EMS ID:	231
Attention:	1	PL ID:	321
Email:	132@fkjfhdfdf		
Acquired Bank (if applicable):	13		
Core:	21		
Qty	Project Scope		Total
Up to	Task	Time Parameters	
321 GB	Import POD Images to IC/FCM		\$ 27,365.00
0 GB	Import Statements/eStatements to IC/FCM		\$ 0.00
31 GB	Import COLD Reports to IC/FCM		\$ 12,150.00
0 GB	Import Document Images to IC/FCM		\$ 0.00
0 GB	Import Signature Cards to IC/FCM		\$ 0.00
0 GB	Import Signature Snippets to IC/FCM		\$ 0.00
	Data must be provided in FIS standard format for import. Import formats are defined in the Quote Request Questionnaire document.	Subtotal	\$ 39,515.00
		Discount	\$ 0.00
	To be invoiced 100% upon execution of this SOW.	Total	\$ 39,515.00

This Statement of Work (SOW) is made pursuant to the Information Technology Services Agreement (the Agreement) between Fidelity Information Services, LLC (FIS) and Tavishi Bank2 (Client) in effect as of the date of this State of Work.

IN WITNESS WHEREOF, the undersigned duly authorized representatives of the parties have executed this Statement of Work as of the date set forth below. Any and all changes to this Statement of Work, including but not limited to deliverables and scope, must be in writing and approved by both parties before becoming effective.

Company: Tavishi Bank2

Accepted: FIS

By:

By:

Print:

Title:

Email: 132@fkjfhdfdf

Date:

Title:

Date:

SOW is valid for 90 days from the date listed in header section above.

Email entire signed SOW to: IP.Implementations@FISglobal.com

Notes:

Unless otherwise stated in this SOW, all terms defined in the Agreement shall have the same meaning in this SOW. If there are any conflicts between the provisions of this SOW and the Agreement, the terms of this SOW shall control with respect to the subject matter of this SOW. FIS shall provide the Services described below.

COMMENCEMENT DATE AND TERM.

In consideration for Client's payment of the fees set forth below, FIS shall provide Services pursuant to this SOW commencing on the date this SOW is accepted by FIS and will continue to provide these Services until the Deliverables are met. This SOW shall remain in effect for the duration of the project unless it is terminated pursuant to the Agreement.

PROJECT SCOPE.

The deliverables for this SOW are identified on page one of this SOW under Project Scope.

FIS RESPONSIBILITIES.

FIS shall have responsibility for the following:

Assign an individual who will serve as FIS' primary point of contact for all communications with Client in respect to this SOW.

Determine and communicate time frames to Client for completion of deliverables to be provided by FIS. If time frames for deliverables cannot be determined that are acceptable to Client, then FIS can terminate this agreement.

Cooperate and consult as necessary to enable FIS to perform the Services hereunder in a timely manner.

Assign resources who have the skills to fulfill FIS' responsibility under the SOW.

FIS will notify the Client of any items which are discovered to be corrupt or otherwise unconvertable.

FIS will only be responsible for retaining Client conversion data through acceptance as described in Section 5 Acceptance below.

CLIENT RESPONSIBILITIES.

Client shall have responsibility for the following:

Validate that the information used to define the deliverables in the Project Scope section on page one of the SOW is accurate, in particular the data size information. If the actual data size converted is larger than what is specified in this SOW, then Client agrees to pay FIS for all data converted in excess of what is specified, at FIS standard rates for data conversion.

Assign an individual who will serve as Client's primary point of contact for all communications with FIS with respect to this SOW.

Cooperate and consult with FIS as necessary to enable FIS to perform the Service hereunder in a timely manner.

Provide all Client-specific and third-party computer-related equipment and software necessary for FIS' performance hereunder.

If FIS is required to use third party software that is in addition to the third-party software already in use by FIS, Client shall be solely responsible for providing such third-party software as its expense.

Obtain any consent necessary for FIS' access to and use of any Client or third-party software or systems, at Client's expense, prior to commencement of Services.

Client will not unreasonably delay FIS' completion of its responsibilities under this SOW.

Provide timely access to Client resources and information.

Assign resources who will have the skills necessary to fulfill Client's responsibilities under this SOW.

In the event the Client cancels any or all the work described in the Project Scope section on page one of this SOW, Client agrees to pay FIS 100% of the total price listed on page one of this SOW.

Client will deliver conversion data to FIS in a defined and documented format outlined in the latest "Quote Request Questionnaire", including data mapping. If Client cannot provide conversion data to FIS in a format that is agreeable to FIS, Client will need to engage a third party at Client's expense to alter data into the FIS standard format. If the data cannot be provided in the FIS standard format FIS reserves the right to cancel this SOW.

Unless otherwise agreed upon in writing, Client will deliver conversion data to FIS using method that is agreed upon by the FIS individual who is assigned as the primary point of contact with respect to this SOW.

Client will identify any account number/type that requires translation and will provide an Excel file of related old and new accounts prior to the data conversion.

Client acknowledges that FIS may utilize the services of a sub-contractor for all or part of the data conversion services.

Client is responsible for all costs associated with maintaining access to conversion data source systems(s) for data retrieval or other reasons for the duration of time necessary to conclude and validate conversion activities. This agreement does not cover extended research access to data stored at an FIS facility, FIS licensed product, or 3rd party processor/product.

ACCEPTANCE.

Following delivery of any work outlined in this SOW, Client shall have a thirty (30) day period of Client testing, analysis and sign-off. Sign-off will be considered to occur upon the expiration of the thirty (30) day period, unless otherwise indicated in writing and agreed to by both parties.

GENERAL ASSUMPTIONS, EXCLUSIONS, AND CONSTRAINTS.

This SOW is only valid for non-FIS software moving to FIS products.

During FIS change restriction periods, data conversion and/or de conversion services may be limited or halted.

Transaction integrity for POD data conversion items is NOT OFFERED. FIS assumes no liability for any damages or loss of any kind that result from the misidentification of transactions or transaction boundaries.

Operator/User IDs will NOT be associated with the data for research and history.

Any test data will be removed from the outsourced environment on the go-live date.

WORK LOCATION.

To the extent necessary for FIS' performance of Services under this SOW, Client shall provide FIS with the following for such times as shall be reasonably necessary for the performance of FIS' obligations hereunder:

Remote access to Clients' subject matter experts, as needed to fulfill the services under this SOW

Remote access to all platforms necessary to perform the tasks

Remote access to all necessary artifacts necessary to provide the documented deliverables

PROJECT COMPLETION.FIS shall have completed its Services hereunder when the identified deliverables have been met.

FEES.The fees applicable to the Services described in this SOW are identified on page one of this SOW under Project Scope. In addition to the fees set forth herein, Client will reimburse FIS for the actual travel and living expenses incurred by FIS personnel providing Services to Client. FIS will invoice Client for such expenses, and such expenses will be payable to FIS, in accordance with the terms of the Agreement.