

Anand Kasote

PROFILE

I enjoy people; either working together on a common goal/activity or just being open and available for peer coaching and mentorship. I have a thirst for knowledge and a quick ability to learn. I leverage great communication and analytical skills with attention to detail to ensure warm hand offs and speedy resolutions.

CONTACT

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ACHIEVEMENTS

Volunteer of the year (2018)
Centennial college

RBC Student Networker Certification (2018)
Ten Thousand Coffees

TECHNICAL SKILLS

RBC Applications

NetIQ DRA, Active Directory, Microsoft
Exchange Server, AutoSAB, Archer

Applications

Microsoft Word, PowerPoint, Excel,
Access, Outlook

Programming

Python, HTML/CSS, C#

Scripting Languages

VB Scripting

WORK EXPERIENCE

Technical Services Analyst, eSAM (Co-op)

Two Co-op Work Terms

January 2017 - April 2017 | September 2017 - December 2017

Processed large volumes of daily access requests for both Windows and Applications utilized by the whole RBC enterprise ~70,000+ RBC employees via HP Service Manager 9. Mainly responsible for administering service accounts/mailboxes through NetIQ DRA, Active Directory, Microsoft Exchange Server, Auto SAB and Archer Systems. Identified gaps in administrative processes; followed up with team leaders to provide solutions and work together to ensure quick resolutions and work together to ensure process improvements.

Configuration Management Analyst (Co-op)

May 2018 - August 2018

Digital cheque processing and imaging project. Managed the release life cycle which included scheduling, coordinating and the management of release across the enterprise for multiple platforms and applications. Developed and executed implementation and deployment plans. Coordinated with application developers, QA analyst, DBAs, product managers and program managers to maintain consistent configuration states across all environments. Enforced configuration policies and process documentation in order to maintain code integrity through the development life cycle. Performed end to end testing after deployments to ensure completion.

RBC Student Ambassador

December 2017 - April 2018

Assisted RBC recruitment team in promoting RBC events and co-op/new grad opportunities. Hosted events to promote RBC on campus. Networked with students on campus and acted as the point of contact for any RBC career related questions. Participated in monthly on-call student ambassador meetings with the manager and provided feedback to improve the program.

EDUCATION

Software Engineering Technology Co-op

Centennial College

January 2016 - Present

VOLUNTEER EXPERIENCE

RBC Community Leader

March 2012 - December 2013

Represent RBC by being a role model for others in the community

Interacted with the community members to know their interests and help enhance their co-op experience by promoting events, challenges and tools supporting the student experience (e.g.: RBC Connect and Backpack). Engaged by planning socials for the community members. Actively shared feedback with the Community Manager for improvements in the student program.

RBC supported E-Waste recycling event (GEEP)

January 2016

Collected personal e-waste items at designated collection locations

GEEP ensured all qualifying items were properly recycled with emphasis on the responsible disposal of any hazardous materials.