

**Contact Matrix**

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**For Cashless / SOS:**

Escalation Level	Name	Designation	Mobile No.	Email ID
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<b>Level 1</b>	Mr. Satish Kumar	Relationship Manager	9971006944	<a href="mailto:satish@vipulmedcorp.com">satish@vipulmedcorp.com</a>
<b>Level 2</b>	Mr. J.S.Dash	AVP	9350990670	<a href="mailto:dash@vipulmedcorp.com">dash@vipulmedcorp.com</a>

**Overall Relationship Manager (TPA Central Team Gurgaon):**

Escalation Level	Name	Designation	Mobile No.	Email ID
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Level 1	Mr. J.S.Dash	AVP	9350990670	<a href="mailto:dash@vipulmedcorp.com">dash@vipulmedcorp.com</a>
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**MARSH - ESCALATION MATRIX:**

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We advise the insured to contact the above mentioned representatives in case of emergencies or otherwise. However, please send a text message in the event that none of the representatives are available on call to arrange a call back.