

SANKET PATTANAYAK

(Salesforce Developer)



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Professional Summary:

- **3.3 years of IT experience in understanding, analyzing and implementing Salesforce solutions to meet the business requirement for Fortune 500 companies.**
- **Good Understanding of Force.com Platform.**
- **Good knowledge on Salesforce lightning, Customization, Configuration, Apex, Visual Force pages, Triggers, SOQL, SOSL and integration with 3rd party systems.**
- **Contributed in complete project cycle right from requirement analysis to system study, designing, coding, testing, de-bugging, documentation and implementation.**

Technical Summary:

- Having Good **experience** in **Configuration and Customization** of **Salesforce**.
- Having Good Experience in writing **Visualforce Pages, Apex Classes and Apex Triggers**.
- Having Experience in writing **Batch Apex, Scheduler Classes**.
- Having Experience in developing **Components using Lightning Concepts**.
- Having Experience in developing **Chart bot**.
- Experienced in writing of **Test Classes to ensure code coverage**.
- Experienced in use of **Standard and Custom Controllers** of **Visualforce** to develop Custom pages.
- Experience in designing **Standard and Custom Objects, Record Types, Page Layouts** as per requirement.
- Involved in **Automated business process** by using **Workflow Rules** and **Approval Process**.
- Experience in configuring **Users, Profiles, Roles and Permissions sets** towards business requirements.
- Implemented **Organization Wide Defaults (OWD) Settings, Security and sharing rules** at different levels.
- Experience in generating **Reports and Dashboards** as per the client's requirement.
- Having Good Experience of using **Custom setting, Custom metadata View State**.
- Proficient Experienced in various **Governor Limits** and in optimization of **existing governor limits**.
- Good Working experience in **writing the DML queries** like **SOQL and SOSL**.
- Worked on **importing and exporting data** (insert, update, delete and upsert) through **Data Loader/Salesforce inspector**.
- Good Knowledge in **Agile Development Methodologies**.
- Have done deployment via **Change Sets, ANT Deployment, Using SFDX**.
- Experience in working with **Development team** for solving the **Complex Business requirements**.
- Applied **best practices and technical experience** for **efficient, flexible and Scalable** Salesforce solutions.
- Having conceptual knowledge of **Integration**.

Tools: GIT, Git Hub, Ant, Bitbucket, SourceTree and Data Loader

Experience Summary:

- Currently working as Business Technology Analyst in **Deloitte**, Bangalore from May **2019 to till date**.
- I was Working as Senior System Engineer in **Infosys** from June 2016 to May 2019.

Education Qualification:

- **Bachelor of Engineering – B.E (2012-2016)** from **Biju Patnaik University of Technology, Rourkela, Odisha**.

Project Details:

Client : **AARP**
Organization : **Deloitte**
Role : **Developer**

Project description:

AARP is a nonprofit, nonpartisan organization that empowers people to choose how they live as they age.

Roles and Responsibilities:

- Have worked on chart bot to implement the functionality.
- Used workflow, process Builder to automate the business Process.
- Development of Apex triggers using interface for functional needs.
- Involved in generating Reports and Dashboards.
- Have written test classes with best practices to maintain code coverage.

Previous projects:

Client : **AT & T**
Organization : **Deloitte**
Role : **Developer**

Project description:

AT&T Inc. is an American multinational conglomerate company, the largest provider of mobile telephone services, and the largest provider of fixed telephone services in the United States through AT&T Communications.

Roles and Responsibilities:

- Implemented various lightning pages to achieve the business requirement.
- Used workflow, process Builder to automate the business Process.
- Development of Apex triggers using interface for functional needs.
- Involved in generating Reports and Dashboards.
- Analyze and review business Logic, functional, and technical requirements.
- Have written test classes with best practices to maintain code coverage.

Previous Projects:

Client : **Zebra**
Organization : **Infosys**
Role : **Developer**

Project description:

Zebra Technologies is a USA-based company that manufactures and sells computer printing technologies. The project involves developing and maintaining a Portal for Partners where they can maintain their account and get the benefits of new products launched. It also provides end to end support.

Roles and Responsibilities:

- Implemented various visual force pages to achieve the functionality.
- Used workflow, process Builder, approval process to automate the business Process.
- Development of Apex triggers for functional needs.
- Good experience in Salesforce.com Configuration of roles, profiles Permission Sets.
- Developed Workflow Rules, Tasks, Email Alerts and Email Template based on the application requirements.
- Involved in generating Reports and Dashboards.
- Created user, profile, roles, custom fields and validation rules.
- Analyze and review business Logic, functional, and technical requirements
- Customer Interaction, Understand the Customers' requirements and providing them best Solutions.

Previous Projects:

Client : **SYNGENTA**
Organization : **Infosys**
Role : **Developer**

Project description:

Syngenta is a global Swiss agribusiness that markets seeds and agrochemicals which provides its service to the growers and distributors in various countries. Salesforce CRM is used by Syngenta to give their customer the best service. Salesforce CRM Solution was designed for Syngenta in which several countries were merged as a part of Global merger to reduce the number of separate orgs for different countries.

Roles & Responsibilities:

- Experienced in Configuration and Customization of Salesforce.
- Building custom solutions using Salesforce.com configuration and customization.
- Created Apex Classes, visual force pages and Test Classes to implement custom functionality.
- Worked on designing & developing the various Salesforce customizes standard objects & custom object.
- Worked on Visualforce Email Templates to achieve functionality.
- Created Object Relationships and Field Dependencies according to the requirement.
- Designed OWD Settings, Sharing Rules and Validation Rule.
- Created different Record Types and Page Layouts for different Profile.

Awards and Achievements:

- Received Insta Award from Infosys for good performance at the unit Level.
- Received Award from my Client **Zebra** as **most valuable player** for being a **quick learner**.

Personal Details:

- Language Known: English, Hindi, Odia, Bengali
- Gender: Male
- Date of Birth: 15-JUNE-1994
- Passport: Yes

Personal Details:

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

Place: Bangalore

(Sanket Pattanayak)