Employee

The employee can log-in/ register and create/ see their requests

1. The employee can log in into the system to using credentials

2. They can register by filling requires information and will receive a confirmation email.

3. They can create a new service request

4. They can access and see their all requests from dashboard and see their profile

Admin

Admin can log-in/ register and handles all the requests from the employees

1. Admin can log in and can access and see all the requests of employees from their dashboard

2. Admin can assign the requests to the corresponding department admin

3. Admin can track the status of service requests

Department Admin

Department can log-in/ register admin can handle the request sent from admin

1. Department admin can log in and see all the pending requests

2. They can update the status of requests

3. They can access all the requests from their dashboard

Emplyee

Login

Register

See Profile

Forget Passwrd

Admin

Login

Register

See Profile

Forget Passwrd

epartment admin

Login

Register

See Profile

Forget Passwrd

Administrator