# Community Betterment App

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# **Community Betterment App Overview**

### Purpose

- Web-based system that streamlines processes for managers of HOA communities, maintenance team, and homeowners
- Keep stakeholders informed about their community

# **Technologies Used**

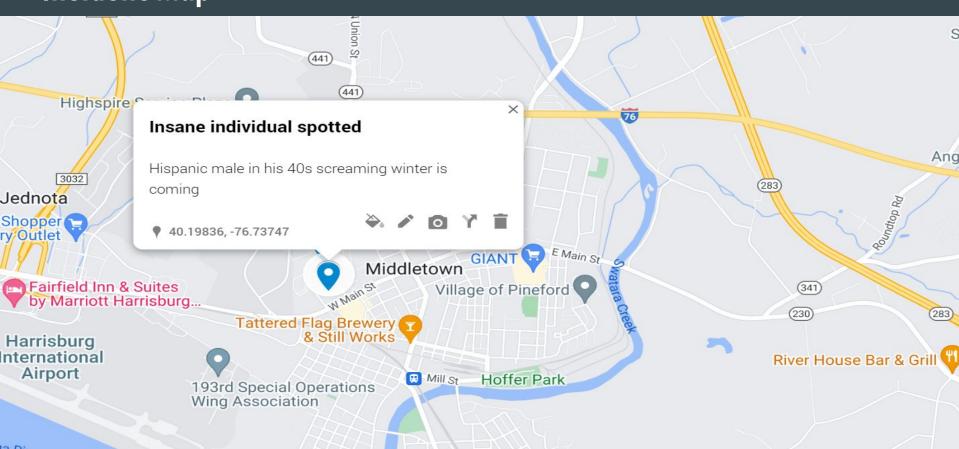
Framework: ASP.NET Application

MVC App

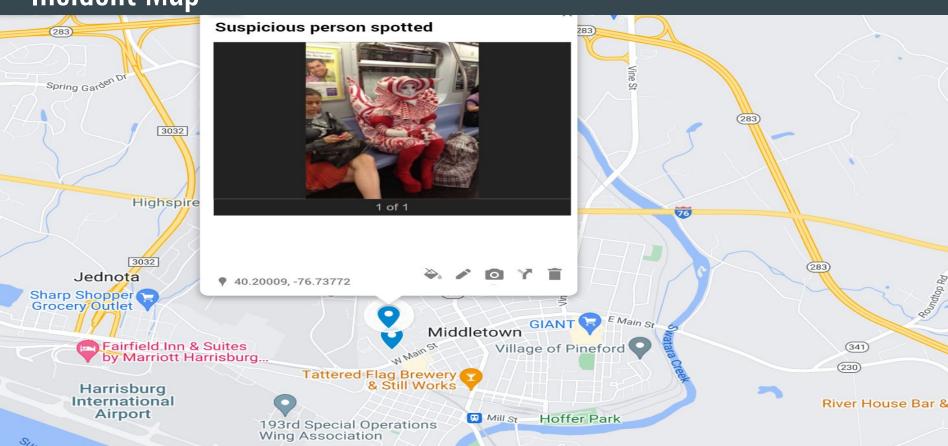
Language: C#

Database: SQL Server Management

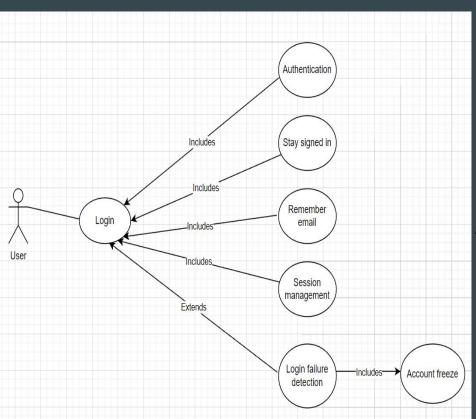
# **Incident Map**



**Incident Map** 



# Use case: User attempts to login



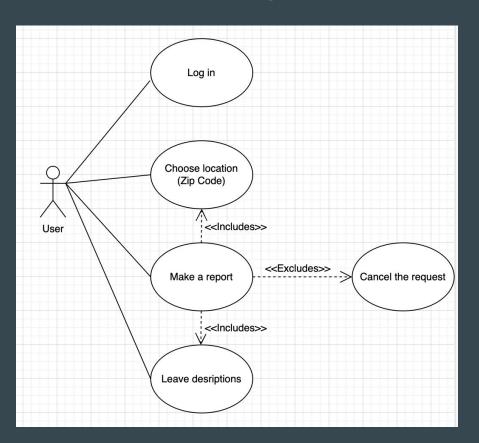
#### Basic flow:

- 1. The system requests that the user enter his/her email and password.
- 2. The user enters his/her name and password.
- 3. The system validates the entered name and password and logs the actor into the system

#### Alternate flow:

- The system was unable to validate the entered email and password
- The system checks if this was the 3rd login failure
  - a. If true, freeze the account for 15 minutes

# Use case: User reports an incident



#### · Basic course

A user logs in and navigates to the system and clicks on the report button. The system displays the Report message page. The user chooses the specific location (zip code) of the incident and leaves a description of the incident. Upon pressing the sending button, the system adds the report to the list of pending reports in the database. The system also adds the name of the sender automatically.

#### · Alternate course

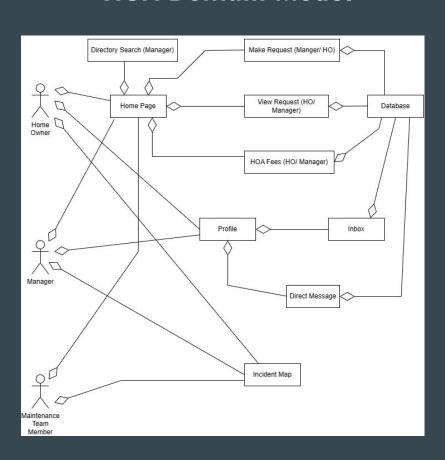
#### The user may have more than one incident in one report

After choosing the specific location and leaving a description of the first incident, the user can click 'another incident' button rather than 'submit' button. Then the user is shown the Report page again.

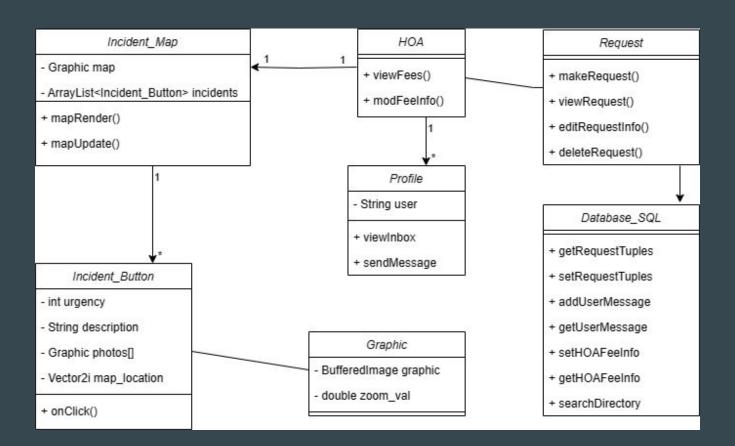
#### The user decides to cancel the request

A user is able to click the cancel button at any step during the process.

# **HOA Domain Model**



# **HOA Class Diagram**



# Community Betterment Project

This is a webapp that helps the community stay connected with reporting incidents and streamlining the communication process

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Learn more »

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Community Betterment Project Home Users Incidents Requests Messages Payments Plot Incidents

### Users Directory

Create New

EmailAddress	FirstName	LastName	Password	SubscriptionStatusDesc	UserRoleDesc	
abc1@email.com	John1	Smith	abc1	Active	Administrator	Edit   Details   Delete
abc2@email.com	John2	Smith	abc2	Active	Manager	Edit   Details   Delete
abc3@email.com	John3	Smith	abc3	Active	Homeowner	Edit   Details   Delete
abc4@email.com	John4	Smith	abc4	Active	Vendor	Edit   Details   Delete
abc5@email.com	John5	Smith	abc5	Active	Homeowner	Edit   Details   Delete
pmann@gmail.com	Pranjal	Mann	123r43	Active	Homeowner	Edit   Details   Delete

#### Create

User

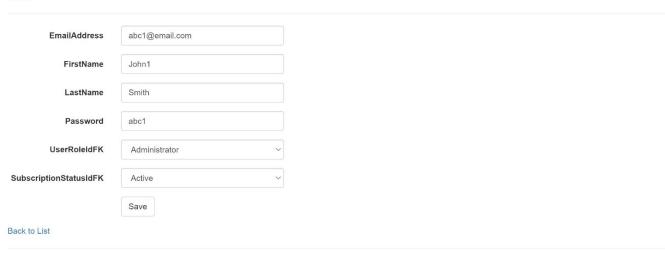
EmailAddress		
FirstName		
LastName		
Password		
UserRoleldFK	Administrator	~
SubscriptionStatusIdFK	Active	~
	Create	

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Back to List

#### Edit

User



×

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#### **Details**

User

EmailAddress abc1@email.com

FirstName John1
LastName Smith
Password abc1
SubscriptionStatusD... Active

UserRoleDesc Administrator

Edit | Back to List

#### Delete

Are you sure you want to delete this?

User

EmailAddress abc1@email.com
John1
LastName Smith
Password abc1
SubscriptionStatusD... Active
UserRoleDesc Administrator

.....

Delete | Back to List

### Index

#### Create New

IncidentDesc	ReportedByName	ReportedByPhoneNumber	ReportedByEmail	ReportedDate	IncidentLocationAddress	IncidentStatusDesc	IncidentTypeDesc	
There is an intruder at my house	Shreya	7174701456	shreyachandanshive@gmail.com	12/10/2022 12:00:00 AM	61 Edris Ln	Open	Intruder	Edit   Details   Delete
my house is on fire	sanket	2342453	sanketchadanshive1@gmail.com	12/10/2022 12:00:00 AM	61 Edris Ln	Open	Fire	Edit   Details   Delete
mt house is on fire	Claire	7173701734	email@email.com	12/10/2022 12:00:00 AM	61 Edris Ln	Open	Fire	Edit   Details   Delete

### Create

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Incident

IncidentTypeIdFK	Missing Pet	
moracitry perurit	Wildowing Fet	
IncidentDesc		
ReportedByName		
ReportedByPhoneNumber		
ReportedByEmail		
ReportedDate		
IncidentLocationAddress		
IncidentStatusIdFK	Open	V
	Create	
Back to List		

### Edit

Incident

IncidentTypeIdFK	Intruder			
IncidentDesc	There is an intruder at my house			
ReportedByName	Shreya			
ReportedByPhoneNumber	7174701456			
ReportedByEmail	shreyachandanshive@gmail.com			
ReportedDate	12/10/2022 12:00:00 AM			
IncidentLocationAddress	61 Edris Ln			
IncidentStatusIdFK	Open			
	Save			

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Community Betterment Project Home Users Incidents Requests Messages Payments Plot Incidents

#### Details

#### Incident

IncidentDesc There is an intruder at my house

**ReportedByName** Shreya **ReportedByPhoneNu...** 7174701456

ReportedByEmail shreyachandanshive@gmail.com
ReportedDate 12/10/2022 12:00:00 AM

IncidentLocationAddr... 61 Edris Ln
IncidentStatusDesc Open
IncidentTypeDesc Intruder

Edit | Back to List

#### Delete

#### Are you sure you want to delete this?

Incident

IncidentDesc There is an intruder at my house

ReportedByName Shreya ReportedByPhoneNu... 7174701456

ReportedByEmail shreyachandanshive@gmail.com
ReportedDate 12/10/2022 12:00:00 AM

IncidentLocationAddr... 61 Edris Ln
IncidentStatusDesc Open
IncidentTypeDesc Intruder

Delete | Back to List