SANMATHI TR

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PROFESSIONAL SUMMARY

Motivated and detail-oriented postgraduate with strong communication, coordination, and administrative skills. Currently working as an Admin Executive in a travel agency, managing client communication, documentation, and operational support. Proven ability to work in dynamic environments and keen to contribute to roles involving customer interaction, proctoring, and office administration.

EXPERIENCE

Admin Executive

Wing My Dreams Travel Hub LLP, Bengaluru

July 2025 – Present

- Manage day-to-day administrative tasks and customer queries.
- Coordinate with clients for itinerary planning, bookings, and support.
- Maintain records, prepare reports, and handle internal communication.
- Assist in social media promotions and backend updates and content creation for the website.

Business Development Intern

Aishwarya Landmark, Bengaluru

Jan 2025 – Feb 2025

- Assisted in client interactions, lead follow-ups, and sales coordination.
- Supported marketing efforts and gained exposure to real estate sales operations.

EDUCATION

Srinivas University

Mangalore, Karnataka

Master of Computer Application

January 2023 - October 2024 | CGPA: 8.13

Kuvempu University

Shivamogga, Karnataka

Bachelor of Science

June 2019 - December 2022 | Percentage: 78.50

SKILLS SUMMARY

Soft Skills: Analytical Skills, Problem-Solving, Time Management, Strong Verbal & Written Communication, Team Collaboration, Customer Handling & Client Service, Organizational Skills, Proctoring and Observation, Basic Data Entry & Documentation

Tools: MS Office (Word, Excel), Google Workspace (Docs, Sheets, Drive)

PROJECT

Personal Portfolio Website:

Developed a fully responsive personal website using **HTML**, **CSS**, **and JavaScript** to highlight academic background, skills, certifications, and projects. Designed and structured content layout for user-friendly navigation.

CERTIFICATIONS

- Social Media Marketing Coursera
- Fundamentals of Digital Marketing Coursera