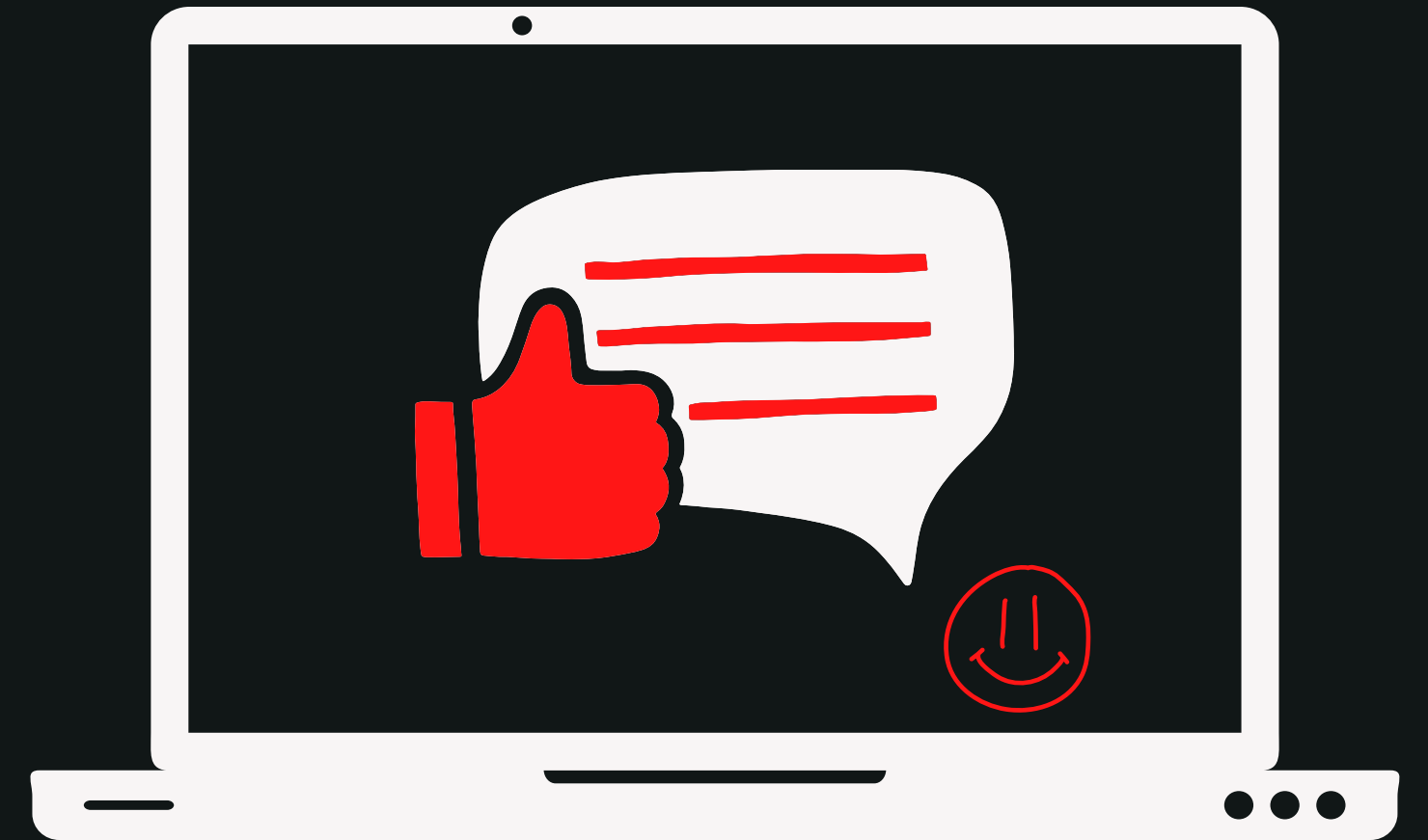


EMOTION BOT



BITSPLEASE

Sanmati RM
Prakruthi Manjunath





Problem Statement

Customer reviews are vital for anyone, especially for folks in the retail sector. Most people complain that a customer service is not upto mark when they try to interact with it. What can we do to make it better.

EMOTION BOT

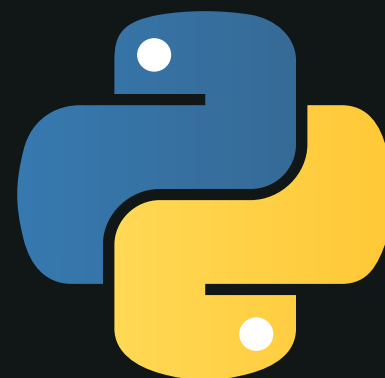
Meet EmotionBot! A bot that can analyse the underlying emotion of a text and can respond accordingly.



TECHNOLOGY SPECS



SLACK



PYTHON



NLP

ChromeFileEditViewHistoryBookmarksProfilesTabWindowHelp

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#demo

#deriving-emotions-from-text

#general

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Direct messages

Slackbot

Sanmati RM you

Prakruthi M

Add teammates

Apps

EmotionBot

TrialBotP

Add apps

#demo

+ Add a bookmark

#

This is the very beginning of the #demo channel. You created this channel today. [Add description](#)

+ Add people

Today

Sanmati RM 2:57 PM

joined #demo along with Prakruthi M.

@EmotionBot

+😊@Aa

Shift + Return to add a new line

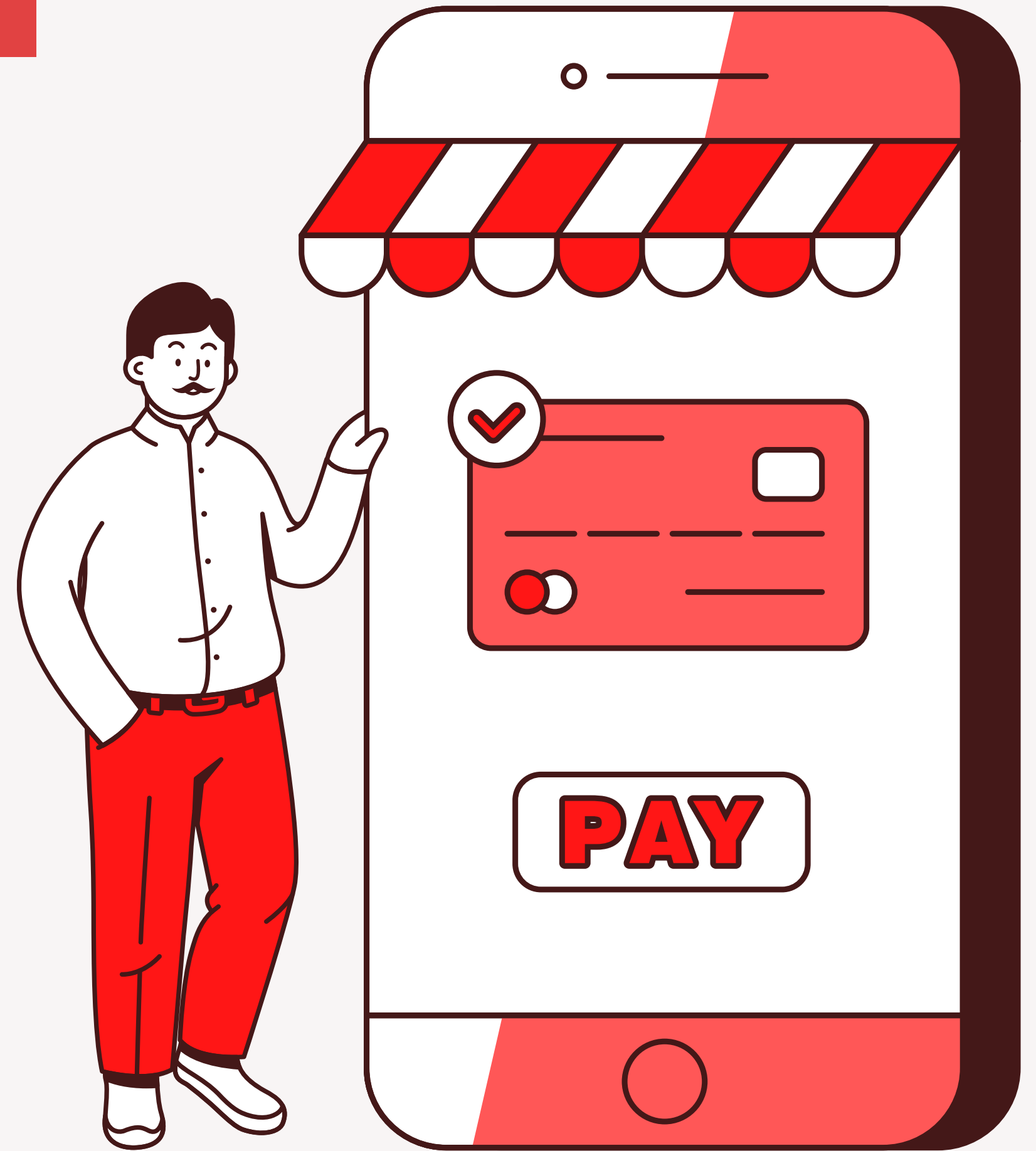
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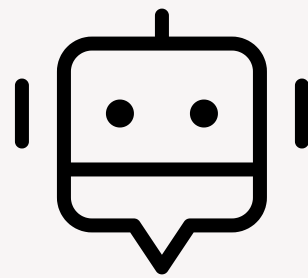
Terminal

WHAT NEXT

This logic can be used further in chatbots that can detect a persons emotion as and when they are interacting to provide better service.



ANY QUESTIONS?



*Thank
you!*