

# User 1 Evaluation

Age \*

48

Device used to conduct 'guerilla testing' evaluation \*

Phone

What actions do you think can be performed on the homepage? \*

Almost everything but I could not go to Appointments page.

Are the tasks that can be performed in each section, obvious by the labels or not? Please be as specific as possible.

In the meal tracker, I could not understand how to plan my meals and enter what I had throughout the day.

Does the visual design support brand's motive intended through the application?

I would prefer the use of white and red colours.

How does the visual design focus your attention to the elements on the page or support performing a task?

I could not understand the functionality of plus icon and found it confusing.

Are you able to navigate through the app easily? \*

Yes

Please provide suggestions for improvement of the task flow.

Daily progress on homepage should take me to another page.

Further comments

Your answer

Submit

Clear form

Never submit passwords through Google Forms.

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Google Forms

# User 2 Evaluation

What actions do you think can be performed on the homepage? \*

Display of offers to attract the user, better navigation. Other good features are already provided in the app.

Are the tasks that can be performed in each section, obvious by the labels or not? Please be as specific as possible.

The headings and labellings used in the app are very easy to understand

Does the visual design support brand's motive intended through the application?

Yes. The theme setting of the app is sort of appropriate for a health app.

How does the visual design focus your attention to the elements on the page or support performing a task?

The colour combination of black, blue, green is a good way to make the app UI very appealing and understandable at the same time. The icons are very clearly visible and have a good aesthetic feel.

Are you able to navigate through the app easily? \*

Yes.. Quite comfortably

How does the visual design focus your attention to the elements on the page or support performing a task?

The colour combination of black, blue, green is a good way to make the app UI very appealing and understandable at the same time. The icons are very clearly visible and have a good aesthetic feel.

Are you able to navigate through the app easily? \*

Yes.. Quite comfortably

Please provide suggestions for improvement of the task flow.

The navigation is proper after clicking on some icon. But the app could better guide the user about what the icon actually does before pressing the icon.

# User 3 Evaluation

What actions do you think can be performed on the homepage? \*

1. You can login using different means - Mobile, Email, Google or Apple Id
2. Once you login, then it has different elements to track health -
  - (i) "meals tracker" with recommendation on what to eat when,
  - (ii) "medicine reminder" so that we don't miss any dose,
  - (iii) explore and chat with other people having similar health problem under "community" section, and
  - (iv) finally raise "appointment" to consult doctor for your current health problem or review previous "appointment"

Are you able to navigate through the app easily? \*

The icons and labels are clear enough to guide what they mean, you can easily navigate through the app for your specific need.

Please provide suggestions for improvement of the task flow.

Just 2 minor observations,

1. On the "Meal Tracker" page when you click on the User icon, it takes you to "Medicines" section instead of taking to "User Profile"
2. On the "Medicines" section, the Home icon takes you to "Explore" section

These are just cosmetic button action flaws but other wise the overall app is well designed and easy to follow and derive the needed benefit.

Further comments

Overall app is well designed, easy to follow and achieves its purpose.

Are the tasks that can be performed in each section, obvious by the labels or not? Please be as specific as possible.

Yes, the icons and labels are intuitive to indicate what they mean, the interface is simple and easy enough to follow. Once you login, the top-level page shows what all you can do, once you dive deeper into any section, it has info relevant for that section, for e.g. under "community" section, you have subsection specific to each health problem, and you can connect/chat by selecting your health problem

The partitioning under various subsections avoids clutter and you get what you are looking for in that section. Had all these things being provided on the top-level page, it would have been a bad design with users spending lot of time figuring out what they need.

Does the visual design support brand's motive intended through the application?

Yes, the app brings out the intent conveyed by the brand

How does the visual design focus your attention to the elements on the page or support performing a task?

The main functionality of each page is clearly highlighted and brought to focus once you land on that page, and you needn't have to spend any time figure out the purpose of each page. There are clear icons of appropriate size with equally visible labels on them on each page and you can't miss the purpose for which these have been designed.

# User 4 Evaluation

Age \*

20

Device used to conduct 'guerilla testing' evaluation \*

Android Phone

What actions do you think can be performed on the homepage? \*

Directly Appointment booking

News articles should be on homescreen that would be more interesting

Are the tasks that can be performed in each section, obvious by the labels or not? Please be as specific as possible

Yes most of the content is visible and gives a clear meaning, nothing is confusing.

Does the visual design support brand's motive intended through the application?

Yes, visual design is very simplified

but it would be more interesting if colorful scheme would be used to give a pleasing effect

How does the visual design focus your attention to the elements on the page or support performing a task?

Everything is simple and intuitive, for person to know what to do next

Are you able to navigate through the app easily? \*

yes, navigation was quite easy

Please provide suggestions for improvement of the task flow.

reducing/restricting options on appointment booking page would be more helpful.

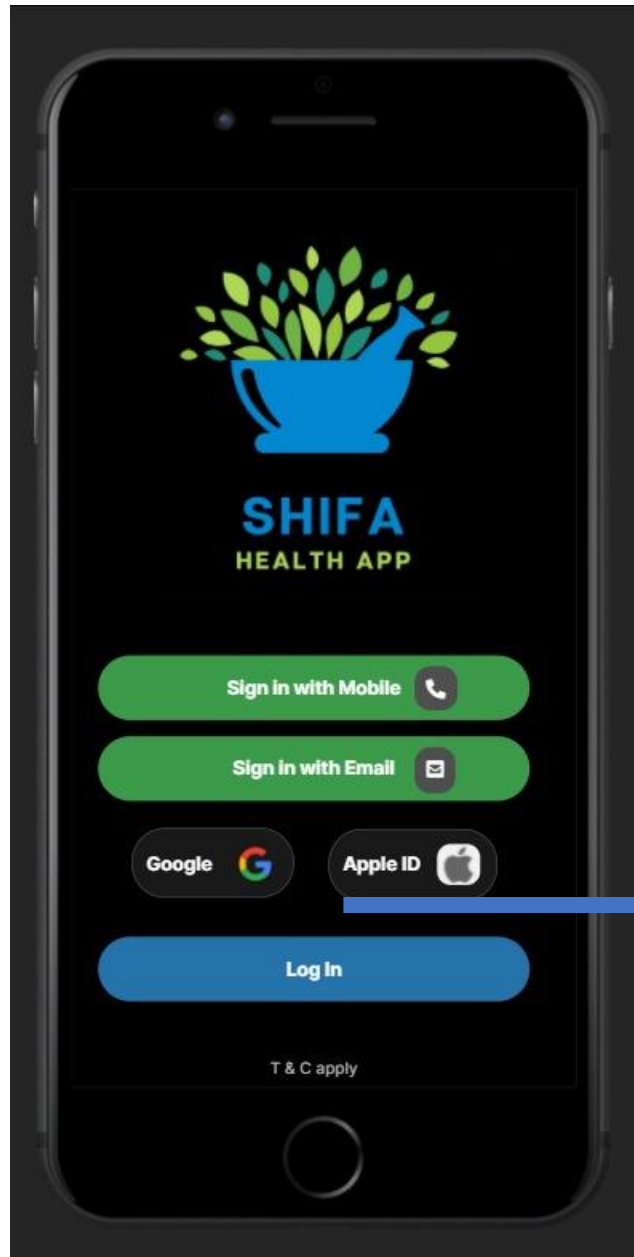
It should be quite straightforward

Further comments

Overall app experience was interesting & easy to use.

It would be more easy if you restrict/decrease options.

## (Problems & Suggestion)



Suggestion: Login as Guest  
User functionality can be  
provided

No option for Guest User





On clicking Daily progress it does not open anything.

Suggestion: Clicking daily progress should open ongoing treatment

Suggestion: Explore articles may be provided on homepage

## Task sequence to book appointment (Problems & Suggestion)

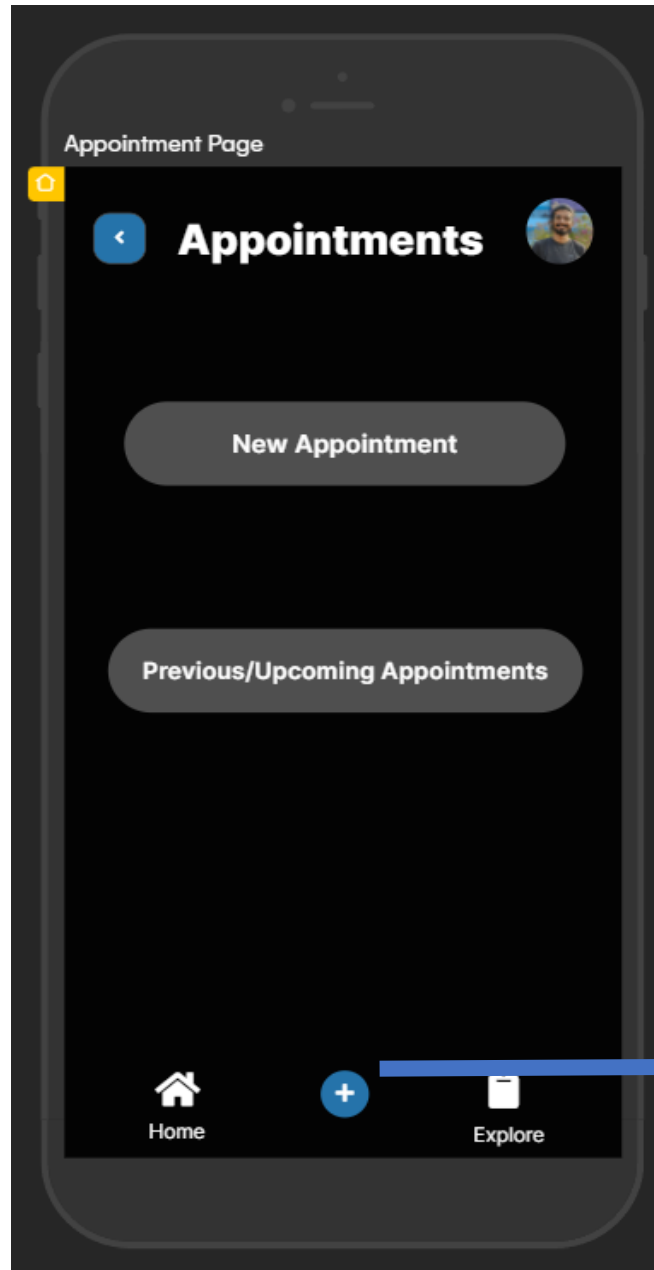
Goes to Appointments Page



New Appointment



Previous/Upcoming  
Appointment



Suggestion: Guide/Tutorial  
may help initially (Onscreen)

Functionality of plus icon is  
confusing/not clear



Goes to Appointments Page



New Appointment



User selects his  
medical condition

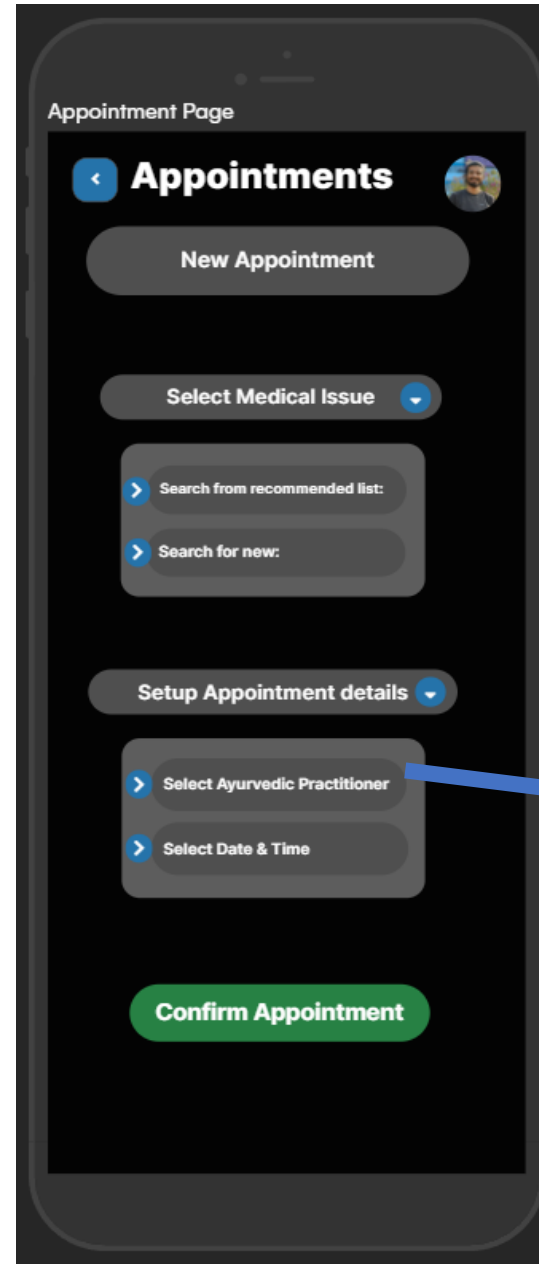
Two options appear:  
Based on user history



Clicks on confirm  
appointment



Proceeds to Payment  
Page



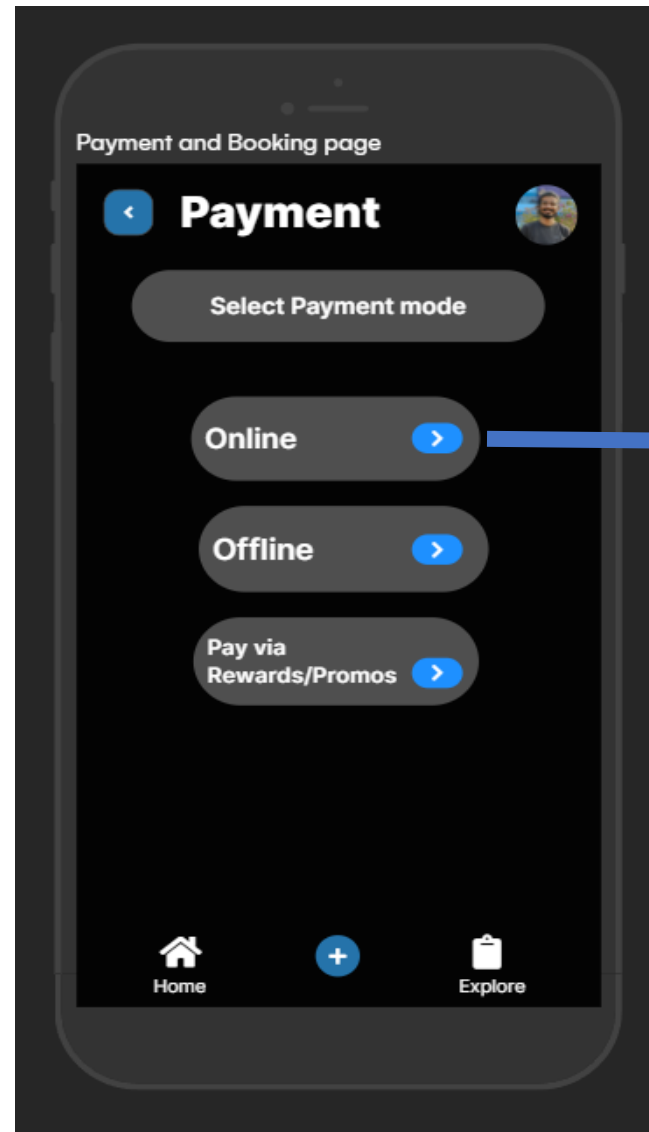
Suggestion: Color scheme  
should vary according to  
importance  
Restricting search options

Text color is not appropriate  
Too many options

User have multiple options to select with.



Clicking on these will open new payment screen.  
User may open 3<sup>rd</sup> party apps for payment from here.



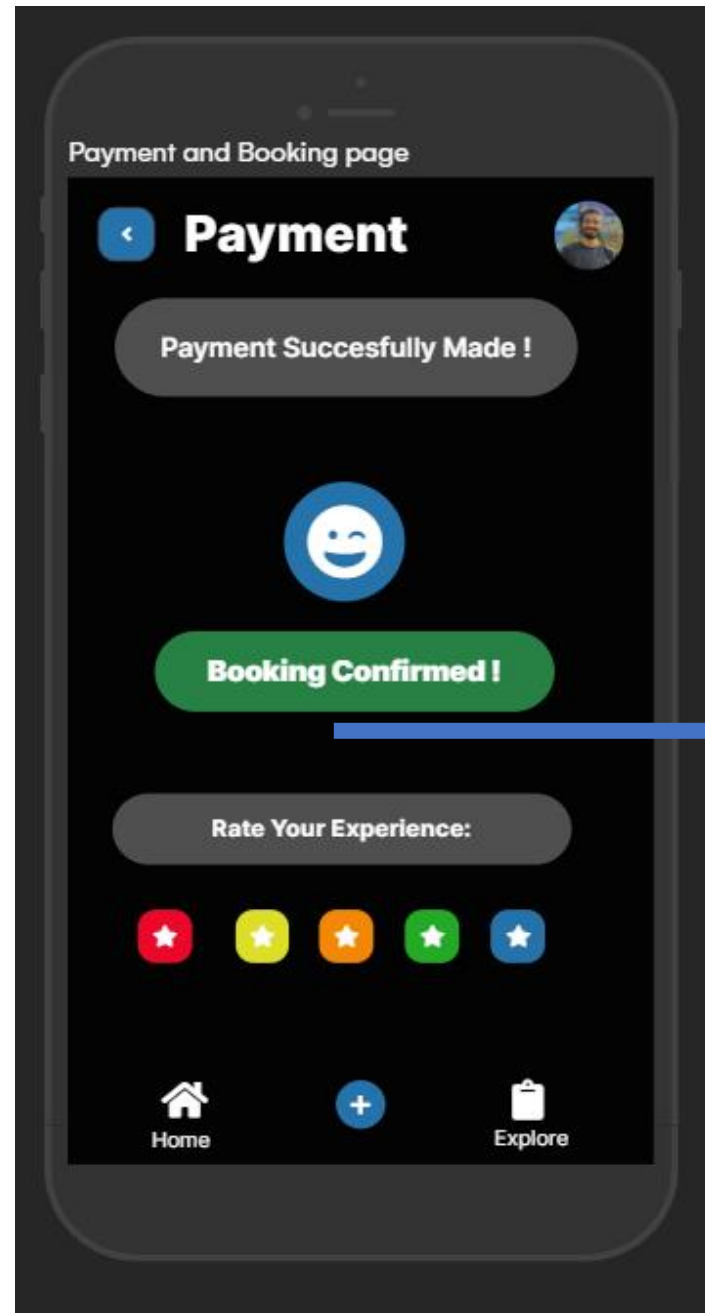
Buttons should display some information about themselves.

Suggestion: Clicking should open a small dialog box on same page instead of redirecting to new page

Receives Booking  
confirmation  
notification

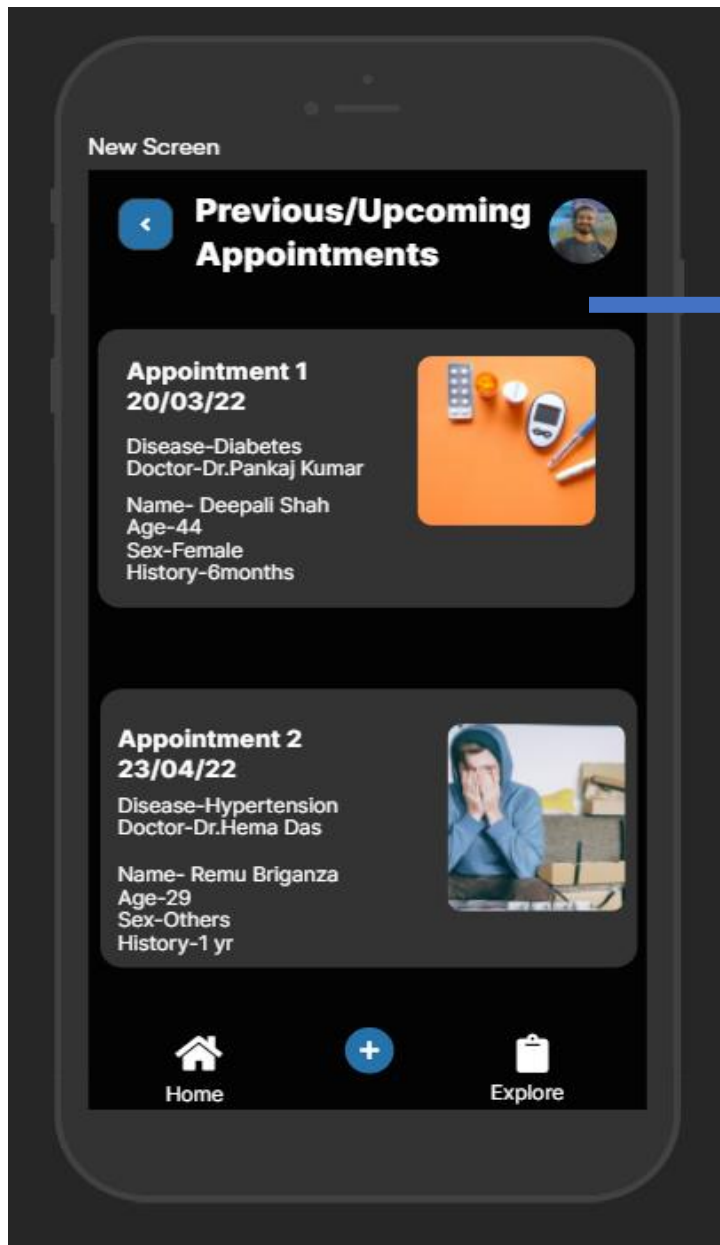


User rates his  
experience



Cancellation/Edit option is  
not present.

Suggestion: Small dialog box  
should be present below  
booking confirmed icon to  
edit/cancel appointment on  
same page.



Sort and Search option is not present.

Suggestion: In top right corner filter button can be provided to sort/search results