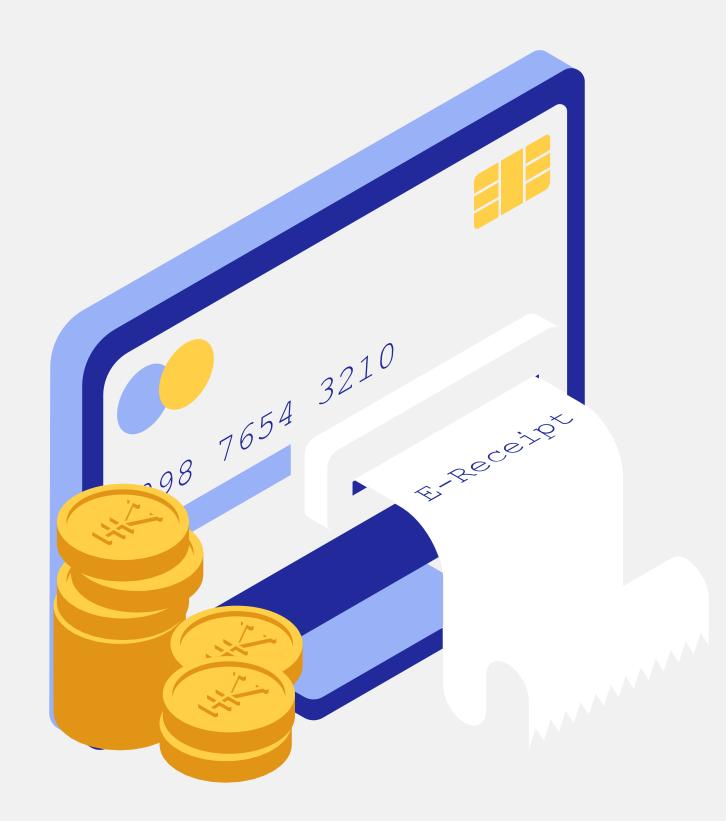
#### SYMBIOSIS INSTITUTE OF TECHNOLOGY





**Business Analytics TABLEAU PROJECT** 

# Bank Loan KPI Dashboard

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### INTRODUCTION

Bank loans serve as pillars of support in the constantly changing world of finance, enabling a wide range of endeavours for both individuals and businesses. Bank loans are the foundation of financial empowerment, making it possible for dreams to come true and objectives to be fulfilled, whether they are for buying a house, growing a business, or financing education. Understanding the workings of bank loans becomes crucial in today's interconnected world, where having access to capital can frequently mean the difference between stagnation and progress.

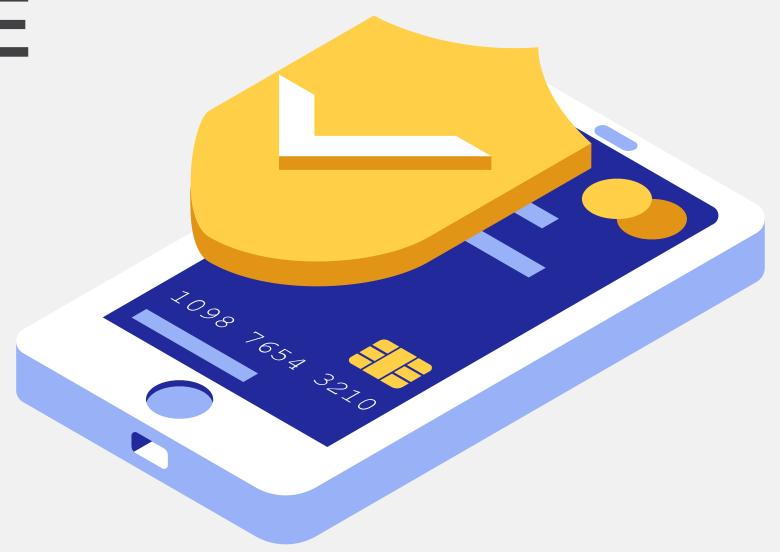
### PROJECT OBJECTIVE

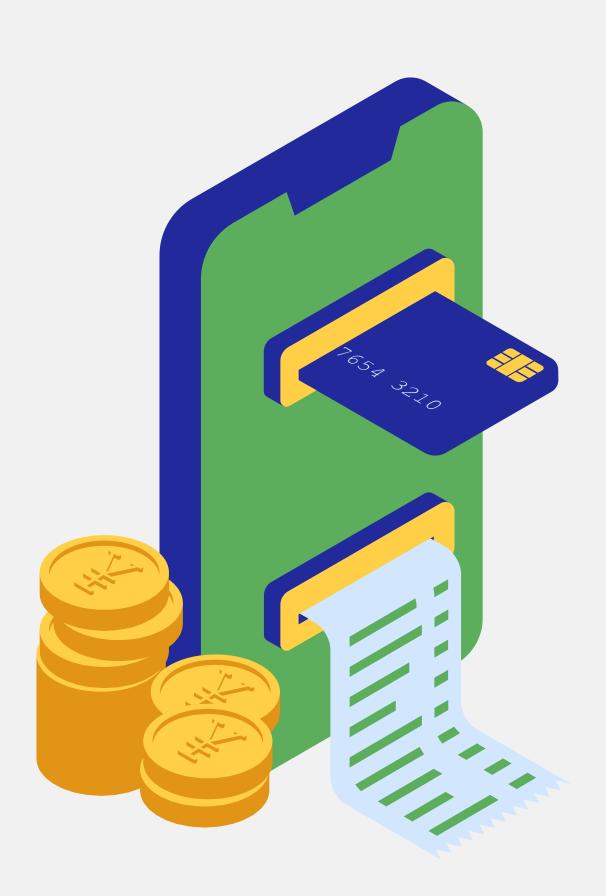
#### Dashboard 1: SUMMARY-

This report aims to provide insights into key loan-related metrics and their changes over time.

#### Dashboard 2: OVERVIEW-

This report aims to visually represent critical loan-related metrics and trends using a variety of chart types.





#### **MOTIVATION**

Our motivation comes from realizing that there is a plethora of information that is just waiting to be understood concealed behind every loan approval, interest rate change, and repayment schedule. We seek to reveal the stories, trends, and insights hidden within the depths of this data by exploring its depths.

### LITERATURE REVIEW

METHODOLOGY	KEY FINDINGS	ADVANTAGES  Simple visualization technique can improve the comprehension of loans in students.  Allying data visualization best practices with high-tech, many organizations that end up dealing with massive amounts of data can rapidly analyze it and get data-driven insights in to streamline various areas of their operation		
The d3.js library is used to create the visualizations in the tool. The tool is developed using a combination of the Svelte framework, and the d3.js library. Svelte is used for the reactivity of the tool.	Indicates that visualizing different loan plans where each plan represents a certain level of risk might be more appropriate compared to using risk visualization techniques on one alternative			
These studies do not follow a structured and standardized methodology, given that these usability aspects (Memorability, Engagement, Enjoyment) are neither easy to define nor easy to measure	The A/B testing-based survey allowed the detection of preferences based on an absolute majority of the votes regarding almost all the dashboard design aspects that were encompassed in this project.			
Researchers adopted a qualitative approach, and the findings were based on the experience shared by banking professionals. This research employed multiple case study method (where each bank was considered as a single case) and an individual from each bank who is wellversed in business analytics practices was considered for the data collection.	The data collected were probed through the content analysis method with the intention of generating more meaningful insights to the research. After conducting interviews with five different banks, researchers realized some common grounds and repetition.	Banks they represent have realized that business analytics should be an integral part of the core business. The majority are still looking forward to making it an integral part of the business		

#### **DATASET USED**

- "financial\_loan" sourced from Kaggle that consists 38,577 rows and 24 columns
- It encompasses a diverse range of loan types, including personal loans, mortgages, business loans, and more.
- It provides a valuable resource for analyzing trends, identifying risk factors, and understanding borrower behavior

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1077430	GA	INDIVIDUA < 1 year	Ryder	С	RENT	11-02-2021	13-09-2021	13-04-2021	Charged O	13-05-2021
1072053	CA	INDIVIDUA 9 years	MKC Acco	E	RENT	01-01-2021	14-12-2021	15-01-2021	Fully Paid	15-02-2021
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1068350	IL	INDIVIDUA 10+ years	J&J Steel Ir	Α	MORTGAG	01-01-2021	14-12-2021	15-01-2021	Fully Paid	15-02-2021
1062608	CA	INDIVIDUA 3 years	Studio 94 (	С	RENT	17-07-2021	16-03-2021	12-08-2021	Fully Paid	12-09-2021
1067441	TX	INDIVIDUA 10+ years	American	С	MORTGAG	19-11-2021	14-06-2021	13-12-2021	Fully Paid	13-01-2022
1066424	PA	INDIVIDUA 10+ years	SCI Mahan	Α	OWN	11-06-2021	14-07-2021	14-07-2021	Fully Paid	14-08-2021
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1062734	CA	INDIVIDUA 3 years	myrvparts	В	RENT	11-09-2021	13-03-2021	12-10-2021	Charged O	12-11-2021
1062654	CA	INDIVIDUA4 years	AEG LIVE	В	RENT	11-08-2021	13-10-2021	13-09-2021	Fully Paid	13-10-2021
1020855	CA	INDIVIDUA 5 years	henkel cor	В	RENT	11-12-2021	14-12-2021	14-12-2021	Fully Paid	14-01-2022
1060945	IL	INDIVIDUA4 years	AXA Assist	В	RENT	11-10-2021	14-12-2021	14-12-2021	Fully Paid	14-01-2022
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1059936	NY	INDIVIDUA 4 years	OEC Freigl	С	RENT	09-10-2021	15-09-2021	12-11-2021	Fully Paid	12-12-2021
1059497	FL	INDIVIDUA 10+ years	Sandestin	В	MORTGAG	12-12-2021	14-12-2021	14-12-2021	Fully Paid	14-01-2022
1058060	MD	INDIVIDUA 10+ years		D	OWN	02-02-2021	16-05-2021	15-02-2021	Fully Paid	15-03-2021
112245	WI	INDIVIDUA 6 years	Norman G.	Α	RENT	07-07-2021	16-04-2021	10-08-2021	Fully Paid	10-09-2021
207910	FL	INDIVIDUA < 1 year		Α	MORTGAG	08-01-2021	16-05-2021	10-02-2021	Charged O	10-03-2021
65426	MI	INDIVIDUA < 1 year	Infotrieve,	В	MORTGAG	09-08-2021	16-05-2021	11-06-2021	Charged O	11-07-2021

# KEY FACTORS EXTRACTED FROM DATASET



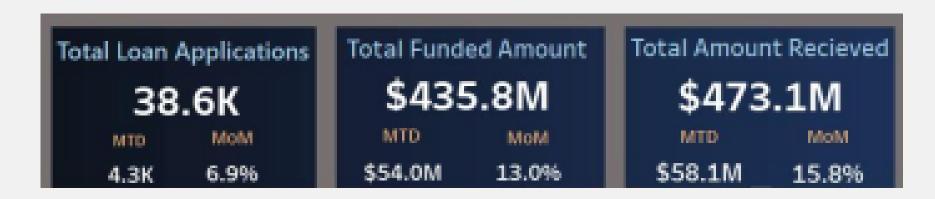
Highlight two or more cells, right-click then choose "Merge Cells" to organize your table according to your needs!

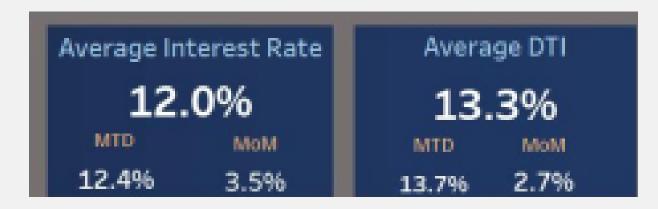
1	Total Funded Amount			
2	Total Loan Applications			
3	Total Amount Recieved			
4	Average Interest Rate			
5	Average DTI (Debt To Income) Ratio			
6	Good Loan Application Percentage			
7	Bad Loan Application Percentage			
8	Good Loan Applications			
9	Bad Loan Applications			

### Dashboard 1: SUMMARY

Key Performance Indicators (KPIs) Requirements:

- Total Loan Application
- Total Funded Amount
- Total Amount Received
- Average Interest
- Average DTI





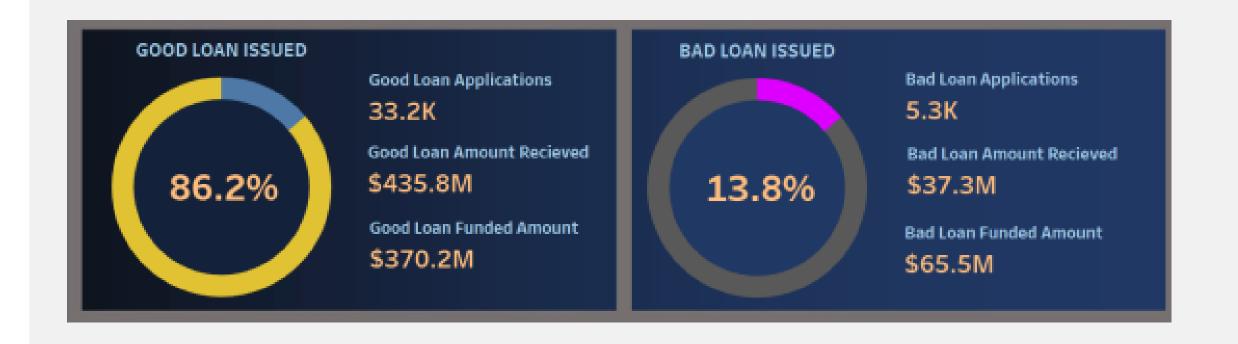
### Dashboard 1: SUMMARY

#### Good Loan KPIs:

- Good Loan Application
   Percentage
- Good Loan Applications
- Good Loan Funded Amount
- Good Loan Total
   Received Amount

#### Bad Loan KPIs:

- Bad Loan Application Percentage
- Bad Loan Application
- Bad Loan Funded Amount
- Bad Loan Total Received Amount



### Dashboard 1: SUMMARY

#### Loan Status Grid View:

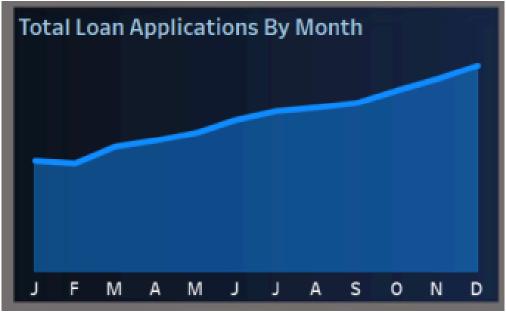
In order to gain a comprehensive overview of our lending operations and monitor the performance of loans, we aim to create a grid view report categorized by 'Loan Status.'

LOAN STATU	OAN STATUS								
Loan Status	Total Loan Applications	Total Amount Recieved	Total Funded Amount	MTD Total Amount Recieved	MTD Total Funded Amount	Average Interest Rate	Average DTI		
Charged Off	5.33K	\$37.28M	\$65.5M	\$5.3M	\$ 8.73M	13.9%	14.0%		
Current	1.10K	\$24.20M	\$18.9M	\$4.9M	\$ 3.95M	15.196	14.7%		
Fully Paid	32.15K	\$411.59M	\$351.4M	\$47.8M	\$ 41.30M	11.6%	13.2%		
Grand Total	38.58K	\$473.07M	\$435.8M	\$58.1M	\$ 53.98M	12.0%	13.3%		

#### Monthly Trends by Issue Date (Line Chart):

 This line chart will showcase how 'Total Loan Applications,' 'Total Funded Amount,' and 'Total Amount Received' vary over time, allowing us to identify seasonality and long-term trends in lending activities.

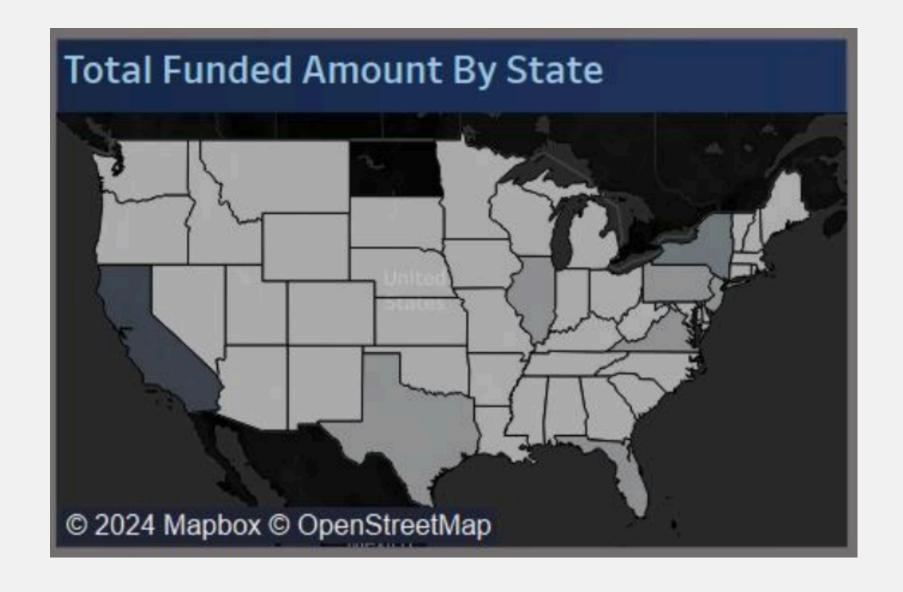






#### Regional Analysis by State (Filled Map):

 This filled map will visually represent lending metrics categorized by state, enabling us to identify regions with significant lending activity and assess regional disparities.



Loan Term Analysis (Donut Chart):

• This donut chart will depict loan statistics based on different loan terms, allowing us to understand the distribution of loans across various term lengths.

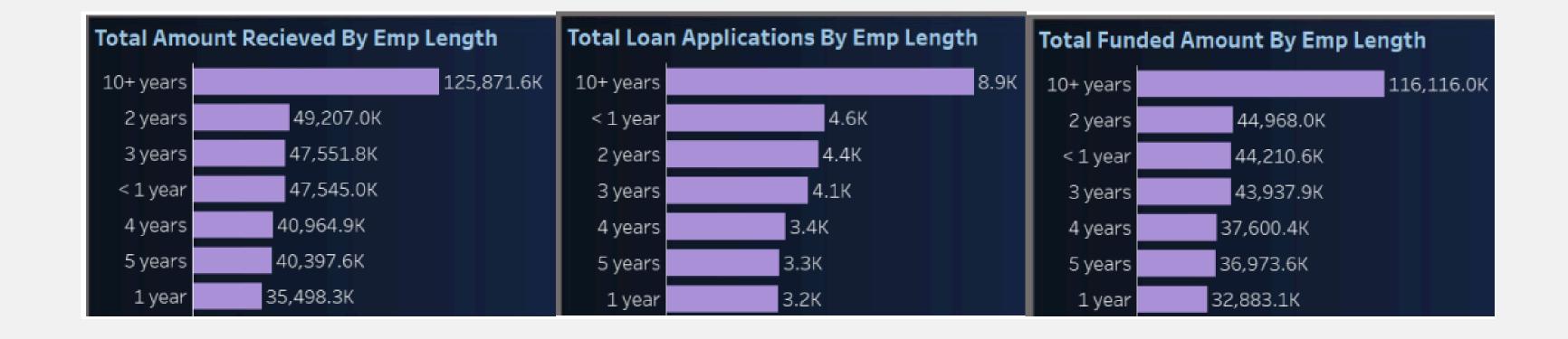






#### Employee Length Analysis (Bar Chart):

 This bar chart will illustrate how lending metrics are distributed among borrowers with different employment lengths, helping us assess the impact of employment history on loan applications



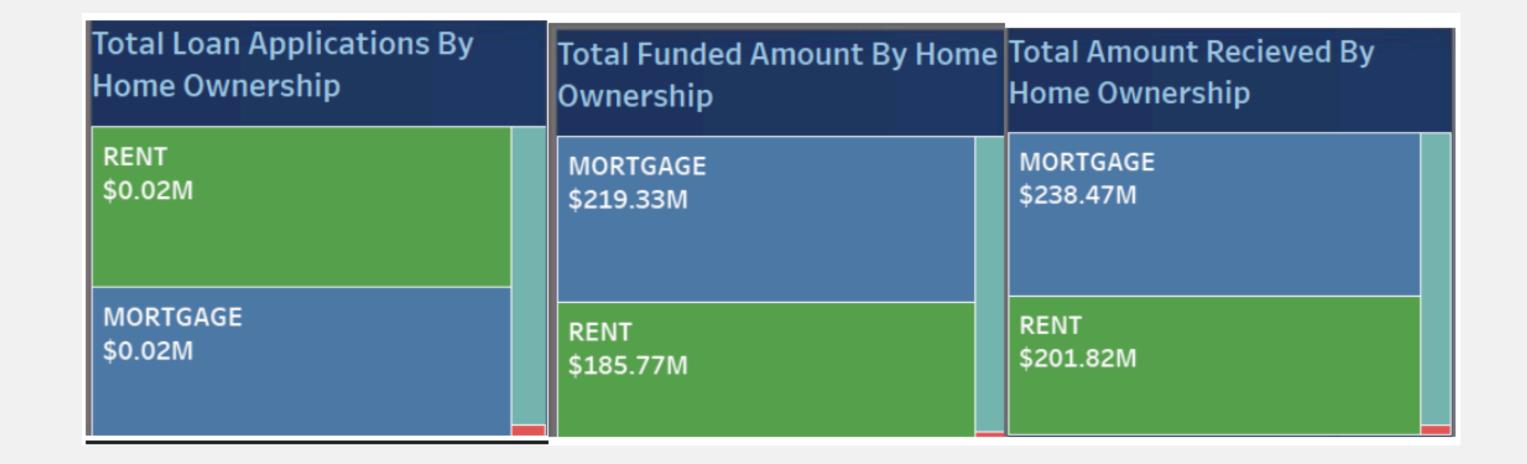
#### Loan Purpose Breakdown (Bar Chart):

 This bar chart will provide a visual breakdown of loan metrics based on the stated purposes of loans, aiding in the understanding of the primary reasons borrowers seek financing.

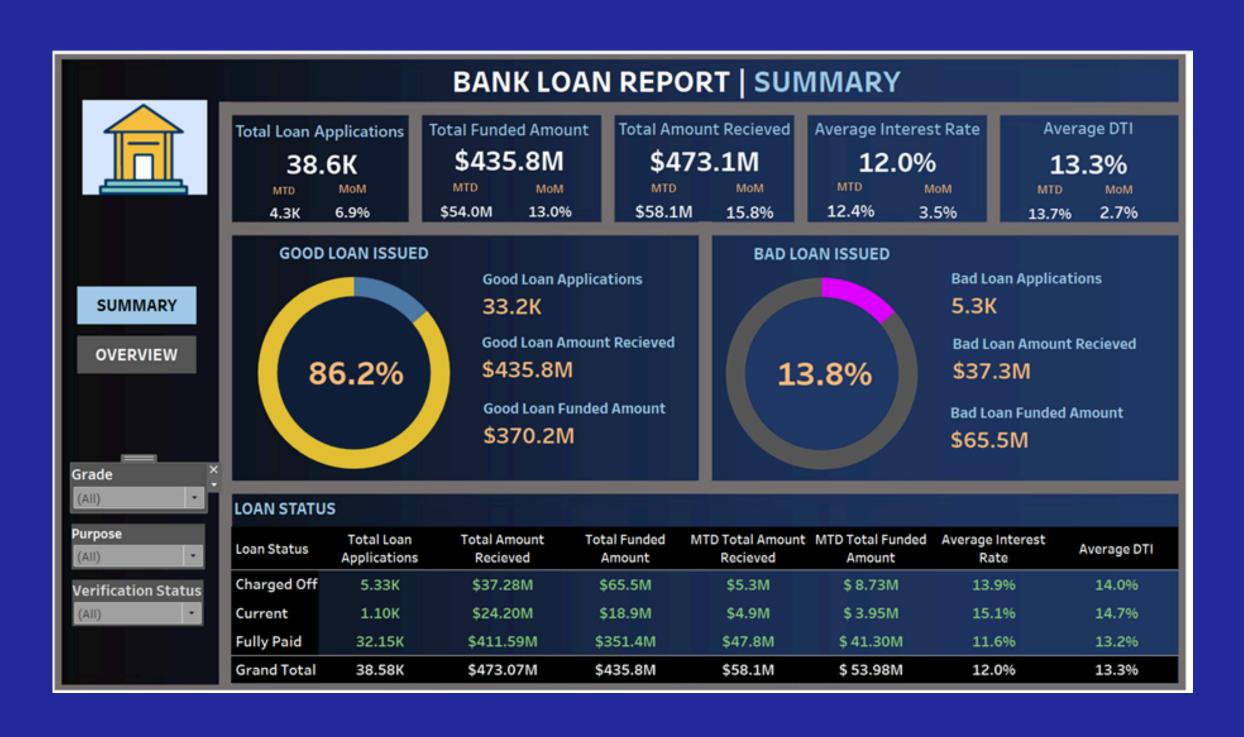


#### Home Ownership Analysis (Tree Map):

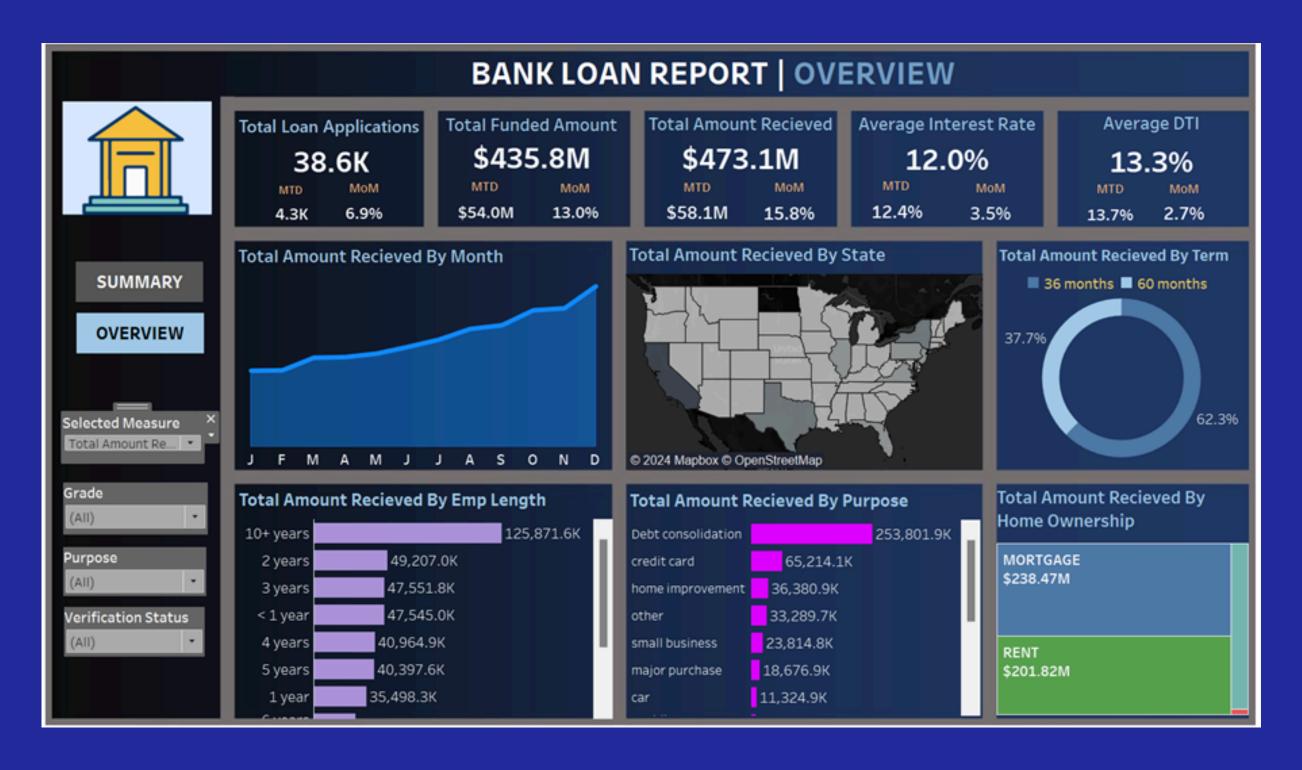
 This tree map will display loan metrics categorized by different home ownership statuses, allowing for a hierarchical view of how home ownership impacts loan applications and disbursements



### RESULTS DASHBOARD 1: SUMMARY



### DASHBOARD 2: OVERVIEW



### CONCLUSION

In conclusion, the creation and investigation of the Tableau-based dashboard for analysing bank loan data have yielded priceless insights into the complexities of lending dynamics. We have found trends, patterns, and correlations that provide insight into borrower behaviour, loan performance, and market trends through painstaking data visualization and analysis.

Online Link to Dashboard: <a href="https://prod-apnortheast-a.online.tableau.com/#/site/sannaannjohnson4d3c2fad69/workbooks/1697571?:origin=card\_share\_link">https://prod-apnortheast-a.online.tableau.com/#/site/sannaannjohnson4d3c2fad69/workbooks/1697571?:origin=card\_share\_link</a>





### REFERENCES

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