BUG 1:

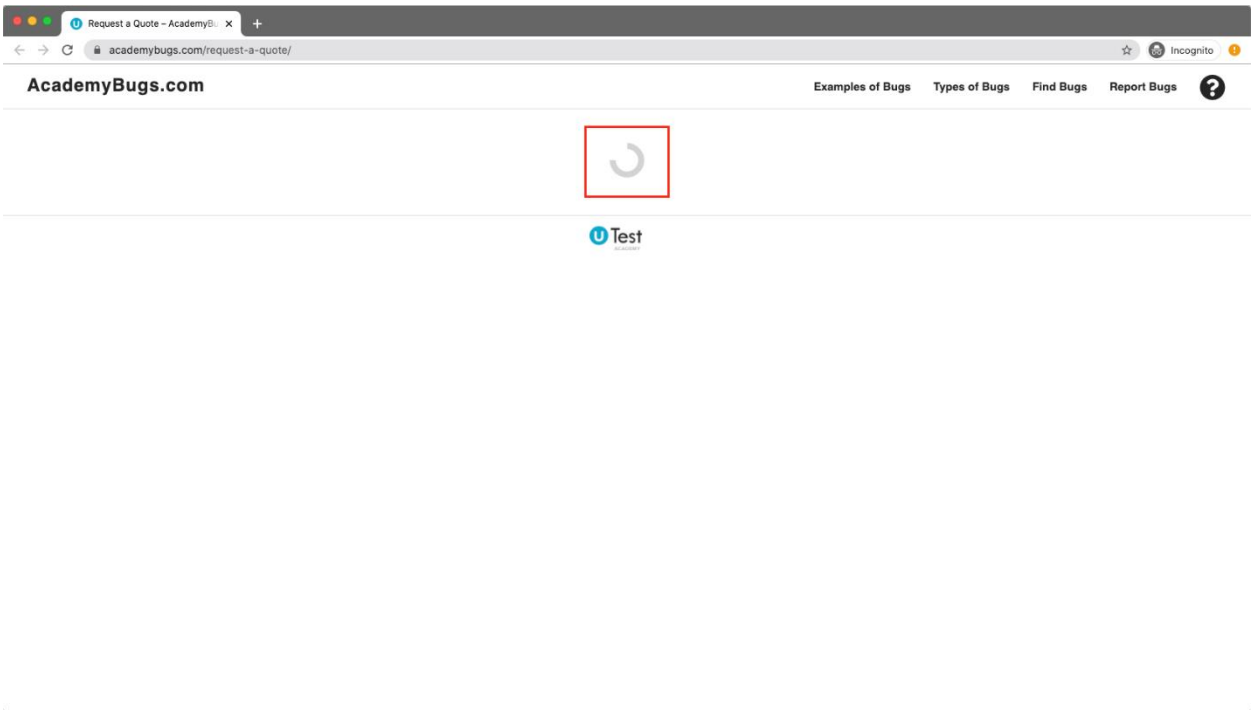
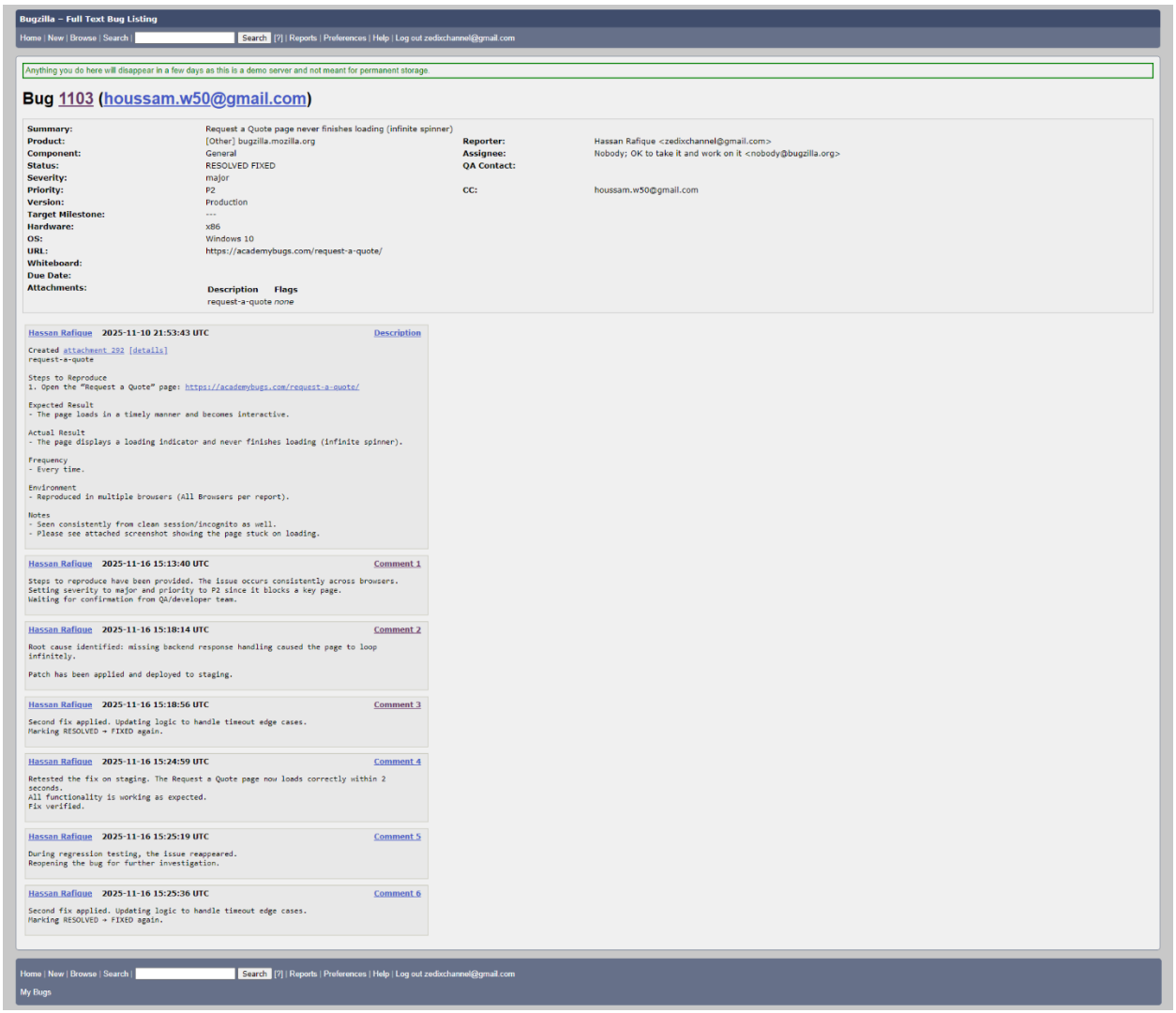


Figure 1: attachment 292



Bugzilla – Full Text Bug Listing

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Bug 1103 (houssam.w50@gmail.com)

Summary:	Request a Quote page never finishes loading (infinite spinner)		
Product:	[Other] bugzilla.mozilla.org	**Reporter:**	Hassan Rafique <zedixchannel@gmail.com>
Component:	General	**Assignee:**	Nobody; OK to take it and work on it <nobody@bugzilla.org>
Status:	RESOLVED FIXED	**QA Contact:**	
Severity:	major		
Priority:	P2	**CC:**	houssam.w50@gmail.com
Version:	Production		
Target Milestone:	---		
Hardware:	x86		
OS:	Windows 10		
URL:	https://academybugs.com/request-a-quote/		
Whiteboard:			
Due Date:			
Attachments:	**Description** **Flags** request-a-quote *none*		

Hassan Rafique **2025-11-10 21:53:43 UTC** **Description**

```
Created attachment 292 [details]
request-a-quote

Steps to Reproduce
1. Open the "Request a Quote" page: https://academybugs.com/request-a-quote/

Expected Result
- The page loads in a timely manner and becomes interactive.

Actual Result
- The page displays a loading indicator and never finishes loading (infinite spinner).

Frequency
- Every time.

Environment
- Reproduced in multiple browsers (All Browsers per report).

Notes
- Seen consistently from clean session/incognito as well.
- Please see attached screenshot showing the page stuck on loading.
```

Hassan Rafique **2025-11-16 15:13:40 UTC** **Comment 1**

```
Steps to reproduce have been provided. The issue occurs consistently across browsers.
Setting severity to major and priority to P2 since it blocks a key page.
Waiting for confirmation from QA/developer team.
```

Hassan Rafique **2025-11-16 15:18:14 UTC** **Comment 2**

```
Root cause identified: missing backend response handling caused the page to loop
infinitely.

Patch has been applied and deployed to staging.
```

Hassan Rafique **2025-11-16 15:18:56 UTC** **Comment 3**

```
Second fix applied. Updating logic to handle timeout edge cases.
Marking RESOLVED → FIXED again.
```

Hassan Rafique **2025-11-16 15:24:59 UTC** **Comment 4**

```
Retested the fix on staging. The Request a Quote page now loads correctly within 2
seconds.
All functionality is working as expected.
Fix verified.
```

Hassan Rafique **2025-11-16 15:25:19 UTC** **Comment 5**

```
During regression testing, the issue reappeared.
Reopening the bug for further investigation.
```

Hassan Rafique **2025-11-16 15:25:36 UTC** **Comment 6**

```
Second fix applied. Updating logic to handle timeout edge cases.
Marking RESOLVED → FIXED again.
```

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My Bugs

BUG 2:

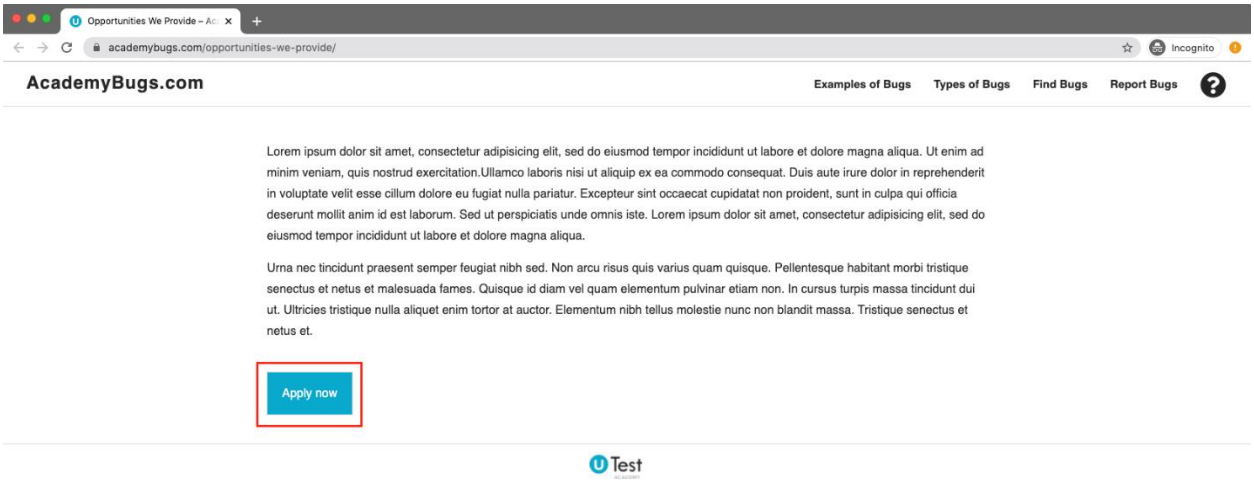

Figure 2: attachment345

Anything you do here will disappear in a few days as this is a demo server and not meant for permanent storage.

Bug 1352

Summary:	"Apply now" button does not respond on Opportunities We Provide page		
Product:	[Other] bugzilla.mozilla.org	**Reporter:**	Hassan Rafique <zedixchannel@gmail.com>
Component:	General	**Assignee:**	Nobody; OK to take it and work on it <nobody@bugzilla.org>
Status:	RESOLVED FIXED	**QA Contact:**	
Severity:	major		
Priority:	P3	**CC:**	houssam.w50@gmail.com
Version:	Development/Staging		
Target Milestone:	---		
Hardware:	x86		
OS:	Windows 10		
URL:	https://academybugs.com/opportunities-we-provide/		
Whiteboard:			
Due Date:			

Attachments:

Description	Flags
Apply now button not responding	*none*

Hassan Rafique **2025-11-16 16:04:57 UTC** Description

Created attachment 345 [details]
Apply now button not responding

Apply now button not responding

Apply now button not responding

Functional bug: The "Apply now" button on the Opportunities We Provide page does not respond.

Steps to Reproduce:
1. Open the Opportunities We Provide page:
   https://academybugs.com/opportunities-we-provide/
2. Scroll to the bottom of the page.
3. Click the "Apply now" button.

Expected Result:
The user is redirected to an appropriate page or form after clicking the button.

Actual Result:
Nothing happens when clicking the "Apply now" button. No redirect, no feedback, and no action occurs.

Severity:
Major – functional workflow is broken and user cannot proceed to the next step.

Frequency:
Every time.

Environment:
Reproduced on Chrome, Firefox, and Edge across multiple devices.

Notes:
This prevents users from accessing the intended application workflow.

Hassan Rafique **2025-11-16 16:05:42 UTC** Comment 1

QA confirmation: Issue reproduced on Chrome, Firefox, and Edge.
Button produces no action. Status remains UNCONFIRMED during QA review.

Hassan Rafique **2025-11-16 16:05:49 UTC** Comment 2

Developer note: Investigation started. Reviewing page scripts and DOM structure.
Status remains UNCONFIRMED while work is in progress.

Hassan Rafique **2025-11-16 16:06:00 UTC** Comment 3

Developer update: Root cause identified. The button has no event listener attached.
Fix is being prepared. Status remains UNCONFIRMED (work in progress).

Hassan Rafique **2025-11-16 16:06:11 UTC** Comment 4

QA retest on staging shows improvement, but the button occasionally fails on mobile view.
Status remains UNCONFIRMED until fix is finalized.

Hassan Rafique **2025-11-16 16:06:20 UTC** Comment 5

Developer: Final fix applied. Event listener and navigation handler implemented.
Button now functions consistently across all browsers and screen sizes.
Preparing to resolve the bug.

Hassan Rafique **2025-11-16 16:06:40 UTC** Comment 6

Final verification completed. The button now properly redirects on all tested environments.

Transferring status from UNCONFIRMED to RESOLVED → FIXED.

BUG 3:

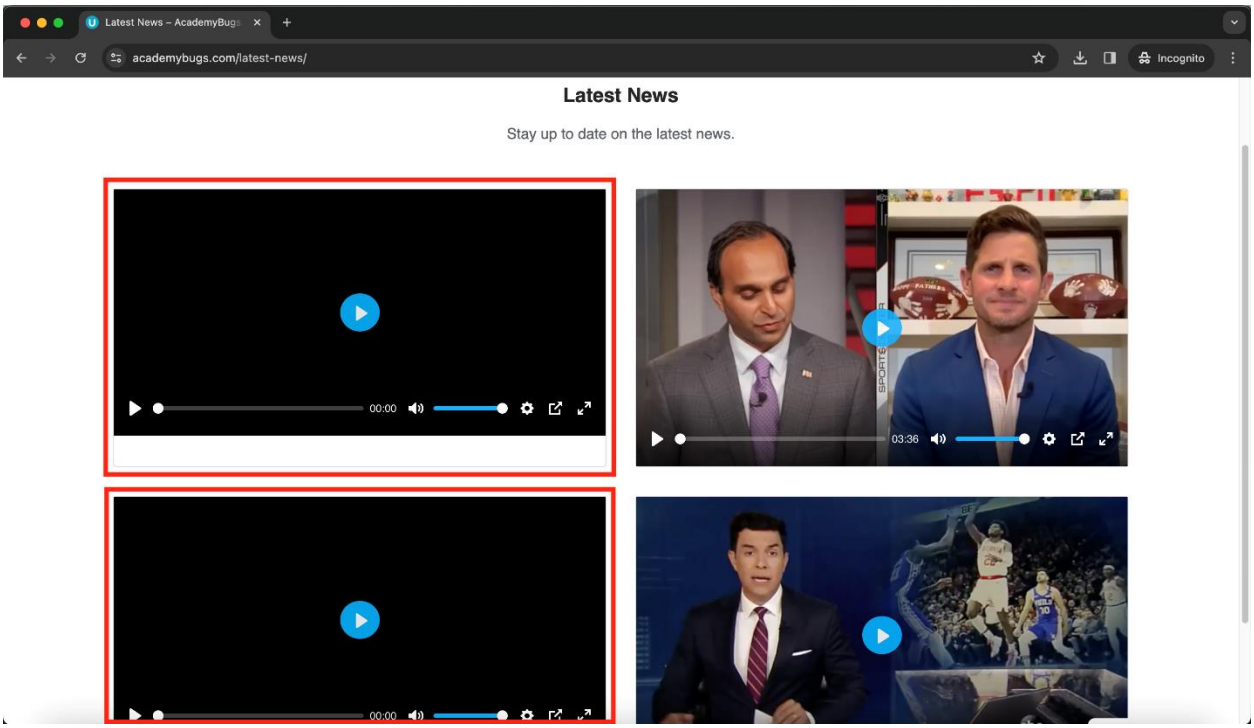

Figure 3: attachment347

Anything you do here will disappear in a few days as this is a demo server and not meant for permanent storage.

Bug 1354

Summary:	Videos in left column on Latest News page do not play (black screen)		
Product:	[Other] bugzilla.mozilla.org	**Reporter:**	Hassan Rafique <zedixchannel@gmail.com>
Component:	General	**Assignee:**	Nobody; OK to take it and work on it <nobody@bugzilla.org>
Status:	RESOLVED FIXED	**QA Contact:**	
Severity:	normal		
Priority:	P2	**CC:**	houssam.w50@gmail.com
Version:	Development/Staging		
Target Milestone:	---		
Hardware:	x86		
OS:	Windows 10		
URL:	https://academybugs.com/latest-news/		
Whiteboard:			
Due Date:			
Attachments:	**Description** — **Flags** Video Black Screen Left Coloumn *none*		

Hassan Rafique **2025-11-16 16:14:51 UTC** Description

Created attachment 347 [details]
Video Black Screen Left Coloumn

Functional bug: The video players located in the left column on the Latest News page do not play.

Steps to Reproduce:
1. Open the Latest News page:
   https://academybugs.com/latest-news/
2. Scroll to the left column containing the video players.
3. Attempt to play any of the videos.

Expected Result:
The videos should buffer properly and begin playback when the play button is pressed.

Actual Result:
The videos in the left column display a black screen and do not play. No video output is shown.

Severity:
High – users cannot view video content, causing a major functional failure on the page.

Frequency:
Every time – issue reproduced consistently.

Environment:
Reproduced on Chrome, Firefox, and Edge.

Notes:
Right column videos appear to play correctly; only the left column videos fail.

Hassan Rafique **2025-11-16 16:16:27 UTC** Comment 1

Additional details: The video players in the left column show only a black screen even after waiting for buffering. There is no audio or visual output. Status remains UNCONFIRMED.

Hassan Rafique **2025-11-16 16:16:34 UTC** Comment 2

QA confirmation: Issue reproduced on Chrome, Firefox, and Edge. All left-column videos fail to load and remain black. Right-column videos work normally. Status remains UNCONFIRMED.

Hassan Rafique **2025-11-16 16:16:41 UTC** Comment 3

Developer note: Investigation started. Reviewing video source files and player initialization scripts. Status remains UNCONFIRMED while work is in progress.

Hassan Rafique **2025-11-16 16:16:55 UTC** Comment 4

Developer update: Root cause found. The video sources in the left column are pointing to invalid or unavailable media URLs, causing playback failure. Status remains UNCONFIRMED during fix preparation.

Hassan Rafique **2025-11-16 16:17:02 UTC** Comment 5

QA retest: After the developer updated internal video links on staging, the videos now load but freeze after 1 second. Additional fix required. Status remains UNCONFIRMED.

Hassan Rafique **2025-11-16 16:17:11 UTC** Comment 6

Developer follow-up: Final fix applied. Updated video URLs and corrected player initialization script. Videos now fully play across all tested browsers. Preparing to resolve. Status remains UNCONFIRMED.

Hassan Rafique **2025-11-16 16:17:26 UTC** Comment 7

Final verification completed. All left-column videos play correctly on Chrome, Firefox, and Edge.

Transferring status from UNCONFIRMED to RESOLVED → FIXED.

Hassan Rafique **2025-11-16 16:17:37 UTC** Comment 8

Final verification completed. All left-column videos play correctly on Chrome, Firefox, and Edge.

Transferring status from UNCONFIRMED to RESOLVED → FIXED.

References:

uTest. (n.d.). AcademyBugs. https://academybugs.com/

Allizgub. (n.d.). Bugzilla issue tracking system. https://bugzilla52.allizgub.org/