



Booking no.  
**R2UV9M**

Booking date  
**09 May 2022**



## Travel itinerary

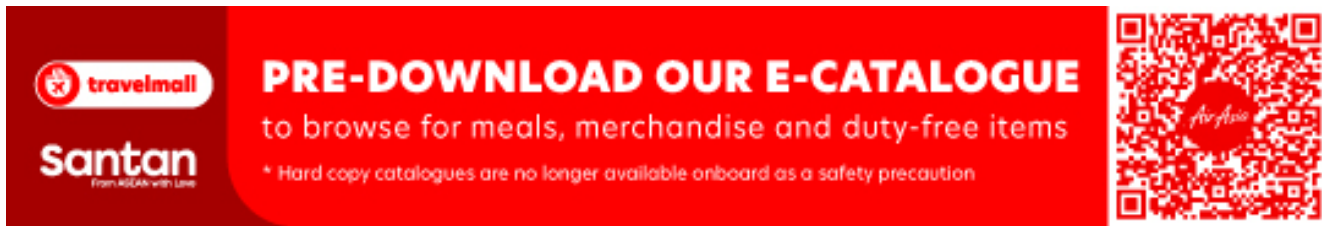
Flight 1	Sun, 29 May 2022 อา., 29 พ.ค. 2022	2 hours 15 minutes 2 ชม. 15 นาที
 <b>13:30</b>	<b>Kuala Lumpur (KUL)</b> KLIA2	
 <b>14:45</b>	<b>Bangkok - Don Mueang (DMK)</b> T1	
 <b>AK 884</b>		2 hours 15 minutes

Flight 2	Thu, 16 Jun 2022 พฤ., 16 มิ.ย. 2022	2 hours 10 minutes 2 ชม. 10 นาที
 <b>12:50</b>	<b>Bangkok - Don Mueang (DMK)</b> T1	
 <b>16:00</b>	<b>Kuala Lumpur (KUL)</b> KLIA2	
 <b>AK 883</b>		2 hours 10 minutes

All times shown are local time

Guests		
 <b>AK 884</b>		<b>Low Fare</b>
<b>Mr. Chuan Leong Thor</b> <ul style="list-style-type: none"><li>Checked baggage 20kg / สัมภาระเช็คอิน 20 กก.</li></ul>		
<b>Ms. Ying Shien Goh</b>		
 <b>AK 883</b>		<b>Low Fare</b>
<b>Mr. Chuan Leong Thor</b> <ul style="list-style-type: none"><li>Checked baggage 20kg / สัมภาระเช็คอิน 20 กก.</li></ul>		
<b>Ms. Ying Shien Goh</b>		



## Entry Guidelines

Kindly check that you adhere to the requirements and regulations set by the local governments of your respective international destinations. The Malaysian Government has made it MANDATORY for all incoming passengers including Malaysians to download and activate the MySejahtera mobile app before departing to Malaysia.

Prior to your departure and post-arrival, you may be required to fulfil a number of requirements, including proof of vaccination, health declarations, special passes, pre and post arrival COVID-19 test results, quarantine upon arrival, COVID-19 insurance (not required effective 1 May 2022) and daily self assessments. You may also be required to download certain mobile applications prior to arriving at your destination. Exclusive for AirAsia guests, book the RTK-Antigen test at Gateway here for RM60.

To ensure the highest safety standards, guests are highly encouraged to:

- Perform mandatory self check-in via the airasia Super App to minimise physical contact.
- Be certain that you're not experiencing COVID-19 symptoms, such as fever, cough, sore throat, runny nose or any respiratory symptoms.
- You are required to wear a mask when flying with AirAsia. For the safety of our guests and crew, we don't allow masks with exhalation or breathing valves as they are less effective in preventing the spread of COVID-19.
- Refrain from flying if you've had contact with a person with a confirmed or suspected case of COVID-19 or someone with a stay home order within the last 14 days.

For the latest, and verified information in your destinations, we strongly encourage all travelling guests to check the travel restrictions with the respective government of your origin and destination country / state directly, prior travelling with us.

### Local travel restrictions:

We encourage you to be aware of the entry and health requirements of the countries you're travelling from and to:

**Thailand, Malaysia**

### Travel Insurance:

The Thailand government requires all foreign travellers entering Thailand to have an insurance policy. It must cover at least USD 20,000 prior May 1, 2022 and USD 10,000 from May 1, 2022 for COVID-19 healthcare expenses. [Get your insurance](#) that meets this requirement now.

### Boarding:

Please be at the boarding gate at least 20 minutes before the scheduled time of departure or you'll be denied boarding. To maintain social distancing during boarding, we'll board guests from the back to the front and temporarily halt Xpress Boarding.

### Meals:

You can **pre-book** your hot meals at least 24 hours before departure time and onboard snacks are available for purchase. For Indonesia AirAsia (QZ) domestic flights shorter than 2 hours, meals and snacks aren't available for pre-booking or onboard purchase. You aren't allowed to eat or drink during the duration except for medicinal purposes.

### Wear a face mask:

You'll need to bring your own mask (preferably three-ply surgical or N95 masks). You'll need to wear it during and after your flight, including during check-in and bag collection.

### Travel disruptions:

It's important that you **update your contact details** so we can keep you informed on any flight disruptions or changes. For assistance, please **chat with AVA** or contact us via WeChat, Facebook and Twitter (if you're flying to or from China, Hong Kong, Macao or Taiwan).

## Travel documents

Make sure that your passport is valid and that you have all the relevant documents, including visas, entry permits etc., for the destination you're flying to. You may be denied boarding, detained or deported by the respective authorities if you fail to

meet these requirements.

### Check-in information

Self check-in from 14 days up to 1 hour before your departure via our website or mobile app, to avoid incurring any additional charges at the airport. Checking in or printing of boarding passes at the counters are **subject to a fee**.

Baggage drop and check-in counters opening and closing times:

Domestic flights:

Opens: 3 hours before departure (from Kuala Lumpur), 2 hours before departure (from other airports)

Closes: 1 hour before departure (from Kuala Lumpur), 30 minutes before departure (from Japan), 45 minutes before departure (from other airports)

International flights:

Opens: 3 hours before departure

Closes: 1 hour before departure

Check-in deadlines may vary at different airports and for particular flights.

### Baggage information

Checked Baggage:

You can pre-book up to 40 kg of checked baggage allowance per way for each guest. However, each piece of baggage must not weigh more than 32kg. There'll be excess baggage fees if the weight of your bags exceed your allowance.

You can combine your checked baggage allowance with other guests travelling under the same booking number.

Cabin Baggage:

You're allowed to carry one cabin bag (56 cm x 36 cm x 23 cm) and one small bag (40 cm x 30 cm x 10 cm).

The total permitted weight for the two pieces must not exceed 7 kg. **Read more.**

Prohibited items:

When packing your bags, please keep in mind of **items that are prohibited from being carried in your baggage** and regulations on the **carriage of liquids, aerosols and gels**.