SANSKAR DWIVEDI

System Engineer

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SKILLS

Languages: JAVA, Linux/Unix, SQL, Bash shell Scripting, Java Script.
Technologies & Tools: ServiceNow, Glide API, Dbeaver, JIRA, MySQL, CyberArk, AD, AutoSys, Git, Regex, LDAP, ITSM Modules (Change, Release, Incident, Request management), MS Office suite (Word, Excel).

WORK EXPERIENCE

TATA CONSULTANCY SERVICES, Delhi

Systems Engineer   June 2023 - Present

IT Application Owner | IT Compliance & Risk Professional (Deutsche bank).
- Experienced **IT Application Owner (ITAO)** for a critical SOX-relevant application with 30+ downstream integrations. Proven expertise in managing application changes, releases and enhancement cycles to ensure continuous compliance and operational stability.
- I bring proven expertise in **IT audits and compliance**, having successfully collaborated with EY to drive risk mitigation and audit readiness. While also leading project management initiatives—facilitating collaboration between onshore and offshore team members for DB external audits and other related streams. Actively manage and resolve incidents, service requests, enhancements, and vulnerabilities.
- Hands-on experience in **L3 production support**, utilizing tools such as ServiceNow, ServiceNow Development, Unity, and Jira. Proficient in Linux/Unix, SQL, and Java, enabling effective support and optimization of enterprise applications and banking technology stacks. Demonstrated hands-on experience with reporting & analysis, project coordination, stakeholder management, and process management. Exposure to enterprise tooling such as CMDB for configuration and asset management.

COGNIZANT, Bangalore

Jr. Software Engineer   Sep 2022 - June 2023
- Developed and enhanced scripts in production and test environments to automate previously manual tasks, streamlining existing processes. Prepared comprehensive Test Plan documents and Test Summary Reports for each enhancement.
- Collaborated directly with client business analysts to understand and analyze requirements, coordinating closely with onsite teams. Delivered permanent fixes for critical production issues to support business continuity and client needs.
- Efficiently resolved high-priority issues within release management, ensuring timely support for client and business queries.

Software Engineer Trainee   Sep 2021 – Sep 2022
- Worked as a Software Engineer on a project for Societe Generale, a French multinational investment bank.
- Managed two major IAM applications, with responsibility for monitoring, testing, and resolving requests, incidents, enhancements, and vulnerabilities on a daily basis.
- Developed automation scripts using Perl and Bash to support test case execution, along with creating and designing test cases and scenarios aligned with business requirements and functional specifications.

COGNIZANT

ADM Internship   Feb 2021 – July 2021

- Trained in ADM domain for the full stack profile which includes (Html, CSS, JS, SQL, JAVA, Spring-Core, Spring Boot, Spring MVC, J-unit, CI/CD, etc.
- Led a team of 5 people to deliver a Business Aligned application using the technologies learned during the internship. (Java, Spring MVC, JSP, SQL etc)

CODE-SPEEDY TECHNOLOGY

Internship   Dec 2019 – Feb 2020

- Build the content, articles explaining the algorithms, codes, and concepts of Java and Python using Word-Press, which was accessed by thousands of users worldwide.
- URL:https://www.codespeedy.com/author/sanskar_dwivedi/

EDUCATION

Bachelor of Technology(CSE)	2017-2021	DIT University (Dehradun)	7.51CGPA

PROJECT WORK

Claims Management System:

- Created 4 Micro services and were consumed by the Spring Boot application naming Service Portal.
- The technology used were Java, Spring, Spring Boot, Spring MVC, JPA/Hibernate and SQL.
- One can login into the portal where he can claim their insurance money, canal so check the status of their claim, can check member details, Can check the list of policy providers.

Technical blog WebApp:

- Developed the web app using Html, CSS & JavaScript to help the programmers to learn some common concepts and the articles are written in very simple and compatible language. Deployed the web app with more than 25 technical coding blogs.
- URL: https://sanskar1812.github.io/easily-code/

ADDITIONAL DETAILS

- Developed an Perl Script as an Hackathon idea in my Project which was being used in Production to do the health verifications of the servers.
- Organized Hackathon in a secondary school by giving access to the free tools to over 50+ students. (https://sanskar1812.github.io/SKY_DB/).
- Earned Gold badges in competitive programming websites.
- Manage a YouTube channel with over 0.5 Million Views Worldwide.