

# Sanskriti Pawar

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## OBJECTIVE

Seeking an Associate Customer Service position at Allianz Services, leveraging my strong communication skills, customer-focused mindset, and technical background to provide exceptional international customer support. Ready to contribute effectively in a dynamic environment with early morning shifts.

## SKILLS

- Technical Skills**  
Web Development (HTML, CSS, JavaScript, React), DevOps (CI/CD, Git), Browser Testing and Automation, Cloud Computing, Performance Optimization for Web Applications
- Soft Skills**  
Problem-solving, Collaboration, Adaptability, Continuous Learning, Effective Communication
- Professional Skills**  
Project Management, Time Management, Attention to Detail, Technical Writing, Version Control  
Strong communication skills, customer interaction experience, and ability to quickly learn new systems.

## EDUCATION

- Bachelor Of Engineering | Savitribai Phule Pune University** **Pune | 2024 - Present**
- Cumulative GPA: 8.90
- Diploma in IT | Maharashtra State Board of Technical Education** **Pune | 2021-2023**
- Percentage: 86.56
- Secondary Education | Z.P. High School, Naichakur** **Pune | 2020-2023**
- Percentage: 90.40

## EXPERIENCE

- Sutradhar Project Consultancy | DevOps Engineer Intern** **01.2025 – Present**
- Working on DevOps tools and addressing project loopholes, including MySQL replication, Kubernetes secret management, and security enhancements.
- Oytie - IT Training & Placement Institute | DevOps Online Internship** **07.2022 – 01.2023**
- Set up CI/CD pipelines, demonstrating familiarity with automated build, test, and deployment
  - Troubleshoot deployment issues, highlighting problem-solving skills and infrastructure understanding

## INTERESTS

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| Customer Experience and Service Excellence | Business Process Optimization | Team Building and Collaborative Environments |
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