

# QIAGEN

# QIAlink

Global Product Support QIAlink Licensing SM-5000-0011-A01-001, QFS, QTS, QL



## Licensing Manual

SM-5000-0011-A01-001, QFS, QTS, QL

## Document Information

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COMPANY:	QIAGEN
DEPARTMENT:	Global Product Support (GPS)

## Document Change Control

Adaptations and updates of the present document are a consequence of technical improvements and amendments of QIAlink. Any changes within this document are to be controlled.

## Document History

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## Trademarks

Trademarks: QIAGEN®, QIASymphony® SP/AS, Rotor-Gene® Q MDx, and the Rotor-Gene AssayManager®, Adobe®, Reader® (Adobe Systems Incorporated); Microsoft®, Windows®, Pentium® (Microsoft Corporation).

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# 1 QIAlink Licensing

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## 1.1 Logging in to the iNTERFACEWARE QIAGEN account

iNTERFACEWARE is the company we buy our LIMS interface from. This interface called “Iguana” needs to be activated with a license code. The license code can only be requested from iFW (iNTERFACEWARE) when the installation on the PC used for the LIMS connection has been done. This is because the license ID is “calculated” based on the MAC ID of the PC.

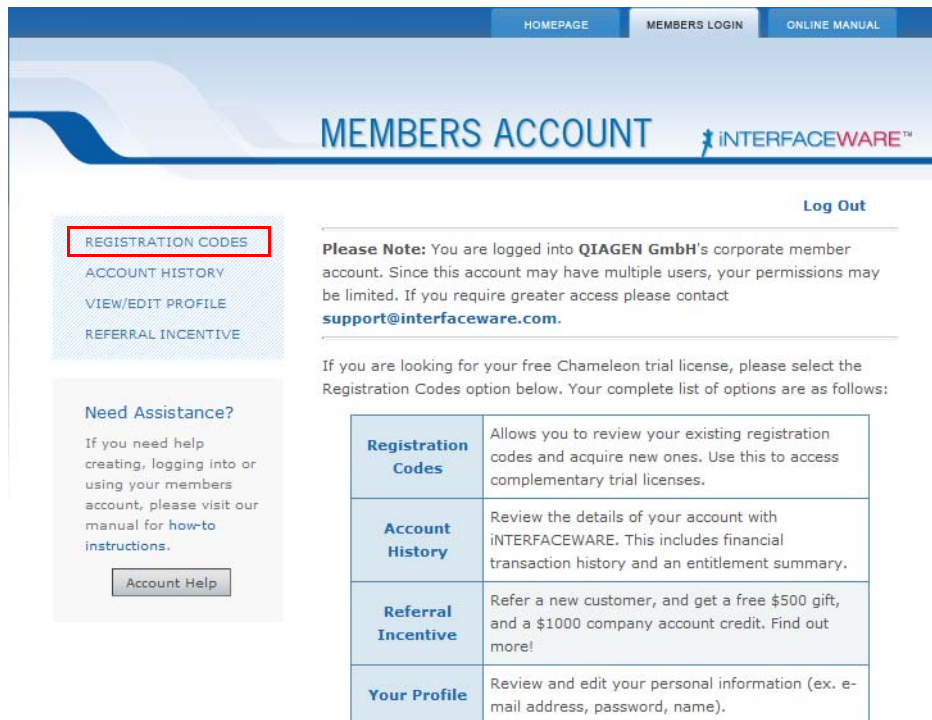
<p><b>INFORMATION</b></p> 	<p>The <b>login information</b> will be communicated to you once you have successfully attended the training session about QIAlink Licensing. <b>This information is highly confidential</b> and may not be transmitted even to QIAGEN colleagues without agreement of the Manager of the Dispatch group.</p>
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To access the member account direct your navigator to the following URL:

- <http://members.interfaceware.com/myInterfaceware>

## 1.2 Viewing all QIAGEN Registration codes

Once logged in click the “**REGISTRATION CODES**” in the menu on the left hand side.



**Log Out**

**Please Note:** You are logged into QIAGEN GmbH's corporate member account. Since this account may have multiple users, your permissions may be limited. If you require greater access please contact [support@interfaceware.com](mailto:support@interfaceware.com).

If you are looking for your free Chameleon trial license, please select the Registration Codes option below. Your complete list of options are as follows:

<b>Registration Codes</b>	Allows you to review your existing registration codes and acquire new ones. Use this to access complementary trial licenses.
<b>Account History</b>	Review the details of your account with iNTERFACEWARE. This includes financial transaction history and an entitlement summary.
<b>Referral Incentive</b>	Refer a new customer, and get a free \$500 gift, and a \$1000 company account credit. Find out more!
<b>Your Profile</b>	Review and edit your personal information (ex. e-mail address, password, name).

The table below provides an overview of the product licenses that QIAGEN is currently entitled to. You can view previously activated licenses by clicking on a specific license type. You can also activate new licenses by clicking on the **"Activate"** links.

**MEMBERS ACCOUNT** INTERFACEWARE™

[Log Out](#)

**REGISTRATION CODES**  
ACCOUNT HISTORY  
VIEW/EDIT PROFILE  
REFERRAL INCENTIVE

**Need Assistance?**  
If you need help creating, logging into or using your members account, please visit our manual for [how-to instructions](#).

[Account Help](#)

**Please Note:** You are logged into **QIAGEN GmbH's** corporate member account. Since this account may have multiple users, your permissions may be limited. If you require greater access please contact [support@interfaceware.com](mailto:support@interfaceware.com).

### Your Registration Codes

The tables below provides an overview of the product licenses that you are currently entitled to. You can view previously activated licenses by clicking on a specific license type. You can also activate new licenses by clicking on the "Activate" links.

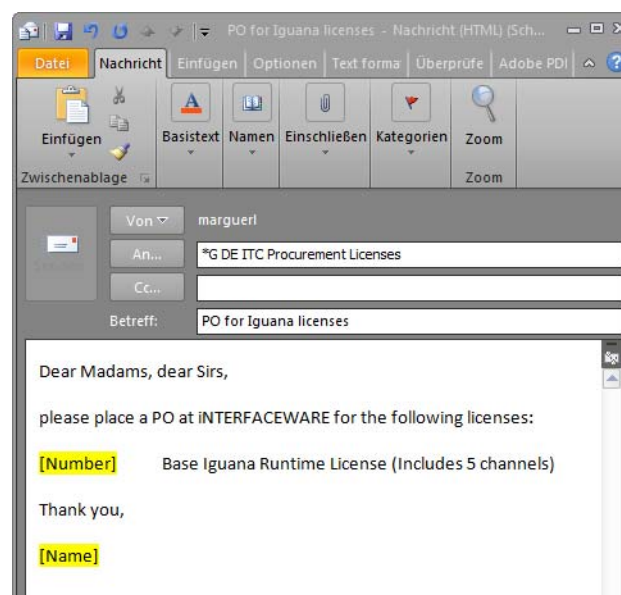
**Iguana Licenses** | [View All \(20\)](#)

Entitlement Name	Total	Used	Remaining	
Demo systems	2	0	2	<a href="#">Activate</a>
<a href="#">Iguana Trial - 5 Channels</a>	17	13	4	<a href="#">Activate</a>
Iguana Development - 5 Channels	1	0	1	<a href="#">Activate</a>
<a href="#">Iguana Production - 5 Channels</a>	7	4	3	<a href="#">Activate</a>
<a href="#">Iguana Test - 5 Channels</a>	4	3	1	<a href="#">Activate</a>

## 1.3 “Ordering” a License code

Whenever a QIALink installation is ordered, proceed as follows to order a license code:

1. Send an Email to **“\*G DE ITC Procurement Licenses”** containing the needed information (see below).

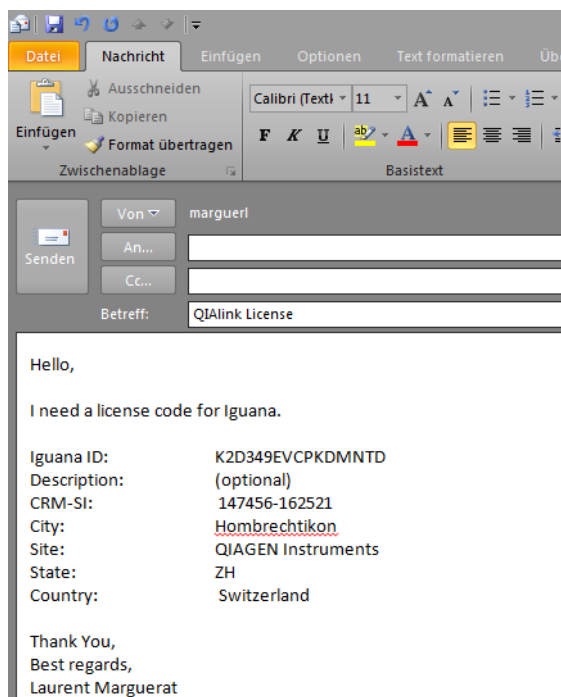


2. The license procurement group will then place P.O. at INTERFACEWARE, once INTERFACEWARE has received the P.O. they will add one **“Iguana Production - 5 Channels”** license to our QIAGEN account, so that a valid license is purchased for each QIALink installation.

## 1.4 During the installation

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1. During the field installation of QIALink the FSS in charge of the installation will contact the dispatch via email with the following input:



2. Go to: <http://members.interfaceware.com/myInterfaceware> and login using the credentials communicated by your line manager/GPS.
3. Click "REGISTRATION CODES".

HOME PAGE MEMBERS LOGIN ONLINE MANUAL

MEMBERS ACCOUNT INTERFACEWARE™

Log Out

**Please Note:** You are logged into QIAGEN GmbH's corporate member account. Since this account may have multiple users, your permissions may be limited. If you require greater access please contact [support@interfaceware.com](mailto:support@interfaceware.com).

**Your Registration Codes**

The tables below provides an overview of the product licenses that you are currently entitled to. You can view previously activated licenses by clicking on a specific license type. You can also activate new licenses by clicking on the "Activate" links.

**Iguana Licenses | View All (20)**

Entitlement Name	Total	Used	Remaining	
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Iguana Development - 5 Channels	1	0	1	<a href="#">Activate</a>
<a href="#">Iguana Production - 5 Channels</a>	7	4	3	<a href="#">Activate</a>
<a href="#">Iguana Test - 5 Channels</a>	4	3	1	<a href="#">Activate</a>

Need Assistance?

If you need help creating, logging into or using your members account, please visit our manual for how-to instructions.

[Account Help](#)

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4. Click **“Activate”**, next to **“Iguana Production - 5 Channels”** to activate a permanent license. Enter the Installation SI number as **“Tracking ID”**.

5. Enter the data from the FSS email into the appropriate fields and click **“Register”**

6. Copy the **“Registration Code”** field, a single click on the field will highlight its complete content, then paste the code in an email to the FSS.  
 7. Click **“Back”**.  
 8. Click **“Log Out”**.

### 1.4.1 Transferring a licence to another computer

Customers sometimes need to transfer an installation of Iguana to another computer such as a laptop. You can easily do this by providing INTERFACEWARE with the Iguana IDs of both the old and new installations, so that the license may be transferred accordingly.

The FSS in charge of the new installation will contact the group in charge of the licensing and will provide both the Iguana ID for the old and new installations. Once you have this information forward it to:

- [support@interfaceware.com](mailto:support@interfaceware.com)



once your email is received by iNTERFACEWARE Support, the QIAGEN Account will be updated to reflect the change and a new registration code will be emailed to you, simply forward the email to the FSS.

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## 1.5 Password policy

The QIAGEN account's password must be changed every 2 months and/or whenever someone leaves the "licensing function", in this case the line managers must communicate changes in their teams to GPS, to trigger a password change.

It is the responsibility of GPS to perform this change and communicate it to the concerned people.

## 1.6 FAQ

For more information about Iguana a FAQ is available at: <http://wiki.interfaceware.com/480.html>

