



Says

What have we heard them say?
What can we imagine them saying?



Thinks

What are their wants, needs, hopes, and dreams?
What other thoughts might influence their behavior?

chanllening
from a
distance

need more
clarity and
guidence

courses look
very
interesting
and very
relevent

practical
experience.

next for
graduates?

ask
reflective
questions.



Persona's name
Short summary of
the persona

reading and
posting in
discussion.

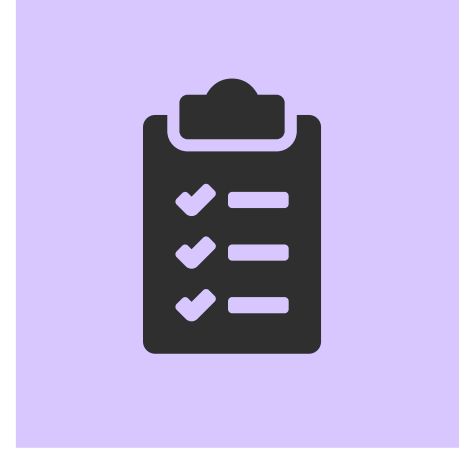
design and
draft, CHSE
and
HSEDUC

connect
with recent
graduates.

a new
model of
learning.

learning
new skills
apply.

nevervous
about making
sure i am
speed with
everyone else.



Does

What behavior have we observed?
What can we imagine them doing?



Feels

What are their fears, frustrations, and anxieties?
What other feelings might influence their behavior?