**Ideation Phase**

**Define the Problem Statements**

|  |  |
| --- | --- |
| Date | 30.10.2025 |
| Team ID | NM2025TMID06986 |
| Project Name | problem statement Calculating Family Expenses Using service Now |
| Maximum Marks | 100 |

**Customer Problem Statement :**

The problem statement is to create a system for calculating family expenses using ServiceNow by leveraging its financial management capabilities to track, categorize, and analyze household spending, and to generate reports and dashboards for informed financial decision-making.

This involves creating custom forms for data entry, automating the process, and using features like budget alerts and real-time analysis to provide insights into where money is being spent.

