

## Says

What have we heard them say? What can we imagine them saying?

Uber is most popular in united states.

Since its founding in 2009, uber has grown from a start - up that operated exclusively in san francisco into a gobal company.

Using uber

app is less

consuming.

time

Uber most visited place in new york city.

The company has average 23 million trips each day through all of their services combined

SANTHOSH
Illuminating Insights
From Uber

An operating system for everyday life in all people.

The company operates in approximately 60 countries and 10500 cities

Thinks
What are their wants, needs, hopes, and dreams?

What other thoughts might influence their behavior?



Uber has 93 million users in united states.

People thinks uber wants to cost efficient and manage time

Uber's apprevenue in new york city,\$ 19.4 billion.

Uber company start in all village's and town's.

If you have this concern when you meet the rider at the pickup location is usefully.

Uber drivers
work full-time
and private
vechiles can't be
used as uber
cabs

Uber has a net postive contribution to the national ecnomy and at local levels

Trips can be anaiyzed based on geographic regions or specific cities to identify areas with higher demand

## 

time.

## Does

When a nearby driver

accepts your request,

the app displays an

arrival for the driver

location their save

heading to your pickup

estimated time of

What behavior have we observed? What can we imagine them doing?

Feels

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?



