**Specification Analysis**

The following questions are popping on my mind now,

* Who is a writable user and how different is he from regular user and a CSR
* What is the flow leading to change password (for the user and for CSR)?
* What is the flow for CSR (how will he confirm it is is user who is requesting change password and how will he search the user)?
* What are the data validations in edit profile page
  + Can we able to change the name, gender
  + What are the valid text for all the fields like college,hometown,company etc
* Are there any restrictions for the password ? (old password not allowed, one captial, mandatory symbols, mandatory numbers etc)