SANTHOSH KRISHNAN SUNDARAN

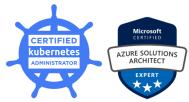## SANTHOSH.KRISHNAN.SUNDARAN@SAP.COM
+353 870925372

Experienced IT Infrastructure Engineer and a technology visionary with nearly 15+ years of quantifiable success on managing multiple large scale technology projects, network, and systems as well as building multiple top performing teams servicing users globally.

Skills and working knowledge

Technology / Domain	Efficiency
Linux & Windows	Excellent
Hardware: HP/Dell/IBM Blade enclosures	Excellent
VMWARE: Automation / Orchestration - vRA & vRO, vROM , LogInsight vSphere - ESXi VMware - Site Recovery Manager	Very Good
Microsoft Azure , Amazon Web Services	Good
Container Mgmt. : Kubernetes & docker	Very Good
Storage & Backup	
Dell EMC - VNX (SAN Storage) , NetApp	Excellent
EMC - Networker	Excellent
Routing and Switching concepts in Infra - Work experience	Fair
LB : F5 Big IP LTM , Citrix NetScaler , NSX-V & T -HAProxy	Excellent
Configuration Mgmt. : Puppet , Ansible	Good
Application/Software's & Others	
Wed : Apache , nginx , MS IIS	Very Good
App: Tomcat , jboss	Good
RDBMS : Postgres , Maria , SQL , Oracle	Good
Proxy : Squid, nginx	Very Good
Mail : Postfix , Sendmail , MS Exchange	Very Good
File : Samba , nfs , vsFTPd	Very Good
AD/DNS , OpenLDAP	Very Good
RSA - Radius Servers	Very Good
Antivirus : McAfee , Sophos	Good
Collaboration and Project Management : Atlassian Enterprise collaboration Suite	Good
Identity Mgmt. : Redhat iDM	Very Good
Monitoring: Zabbix , Dynatrace , Nagios , Opsview , Catchpoint etc.	Very Good

- I'm very flexible and can work on any new tech which are required for business needs.

Certifications

[VERIFY](#)

Other Accreditations - [LinkedIn](#)

Cloud Computing for Business Professionals
Cloud Academy, Inc.
Issued Jun 2020 · No Expiration Date
Credential ID Certicate: 21259506
See credential

Microsoft Azure: Architecting Azure Infrastru...
LinkedIn
Issued Jan 2020 · No Expiration Date

CLOUDU
Rackspace, the #1 managed cloud company
Issued Dec 2015 · No Expiration Date
Credential ID fdb65f60-0902-46d7-b6dd-38ac89c...
See credential

VCP-Network Virtualization
VMware
Issued Sep 2015 · No Expiration Date

VCE-Converged Infrastructure Architect
VCE
Issued Jan 2015 · No Expiration Date

Microsoft Specialist - HyperV
Microsoft
Issued Jan 2014 · No Expiration Date

RHCE
Red Hat
Issued Jul 2010 · No Expiration Date

ITIL
EXIN
Issued Jan 2008 · No Expiration Date

Work Experience:

IT Senior Infrastructure Architect | SAP | From 2016 – Present

IT Cloud Operations & Services – Lead

- Primarily responsible for the management and advancement of infrastructure operations & support teams in Europe & APJ.
- Deliver and Support **Hybris cloud customers** hosted in **SAP Cloud Commerce DC** & public datacenters(**MS Azure , AWS, GCP**)
- Promoted as Tech Leader EMEA with particular focus on IT infrastructure strategic projects.
- Responsible for the support and administration of **core infrastructure and client services**. Collaborated with virtual teams located globally.

IT Infrastructure Engineering - Architect

- Design & Deploy Datacenter platform using **VMware SDDC framework**, focusing Infra-as-a-Code.
- **Global L4 Support** for Compute/Storage and Platform engineering. Administering and troubleshooting escalated issues reported within agreed SLA's.
- Define **Road map** and implementation of strategic Infrastructure projects.

Key Accomplishment

Team Building : Build and takeover globally distributed Infrastructure support teams (System, Network and DB) in EMEA and APJ regions. Mentoring multiple partners to support Managed Services model.

IT Cloud Operations : Overseeing the infra support operations across multiple datacenters with +20K servers and +1000 of hardware's involved.

Cloud/Infrastructure Architecture

- Architect, designed and implemented an HA, secure and innovative IT Infrastructure, DevOps friendly with Container support leveraging infrastructure-as-code approach.
- Designed and accomplished multiple **Disaster Recovery** for SAP hosted customers using VMware SRM

Previous Experience & Summary :

Company	Role	Duration
HCL Tech	Graduate Eng.-> Senior Engineer	2006 Aug to 2008 Dec
Nuance Inc. (Servion)	Technical Lead	2008 Dec to 2012 Nov
Infosys Limited	Technology Lead	2012 Nov to 2016 Feb

Design, Install, Build, Maintaining of Datacenter servers following ITIL guidelines

Cloud transformation program comprised of large number of servers spanned across multiple Tier3 HUBs.

Joint awardee of "**Green IT Cloud Virtualization project 2012**" & **Tech world winner 2013** for cloud project of the year for RICOH UK cloud.

Achieved multiple end-to-end DR solution by using VMware SRM maintaining BCP within agreed RTO/RPO's.

Participate in review meetings for demand and planning with client partners;

Lead new RFP's.

SME for Infra virtualization and server support.

Thanks ,
Santhosh KS