## **Offshore Support and Services**



Ubika Solutions offers support and services to maintain, manage, and maximize investments in enterprise applications. Customers can pick and choose services that suit their specific support and services requirements and pay only for what they use. Our unique global model delivers quality services with savings up to 80%. We Offer the following Menu of services:

## **Development**

- · Reports
- Integration
- Enhancements
- Customizations

## **Maintenance**

- · Regulatory updates
- · Critical bug fixes
- 24x7 emergency support

## Support

- 24x7 help desk
- Troubleshooting
- Configuration
- Administration
- · Proactive monitoring
- · Patch management
- Security administration
- User management
- · Minor break/fix

For more information, please call us or write to us today!

Our Solutions: Enterprise Solutions: • SAP • Oracle • J D Edwards • NetSuite

Custom Application Development | QA Testing

Application Integration, SOA & Web Services | Mobile Solutions

Our Products: Avalara ERP Tax Solutions | ERP Wireless Integrator | Ubika EAI

