# Deloitte.

# Movie Recommendation Engine Based on Movie Features

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# Recommendation System Foundations

**Decision Fatigue** 

Maximizing Engagement Recommendations
Based on
Preference of
Similar Users

Business Scalability Previous
Challenges – Cold
Start Problem

# Project Approach

## <u>Client</u> <u>Objective:</u>

 Stand out in competitive streaming market.

## <u>Content</u> <u>Strategy:</u>

 Select popular movies and genres based on ratings.

# Market Gap:

 Address frustration with inconsistent content

# Solution Approach:

 Collaborative and Content-Based Filtering

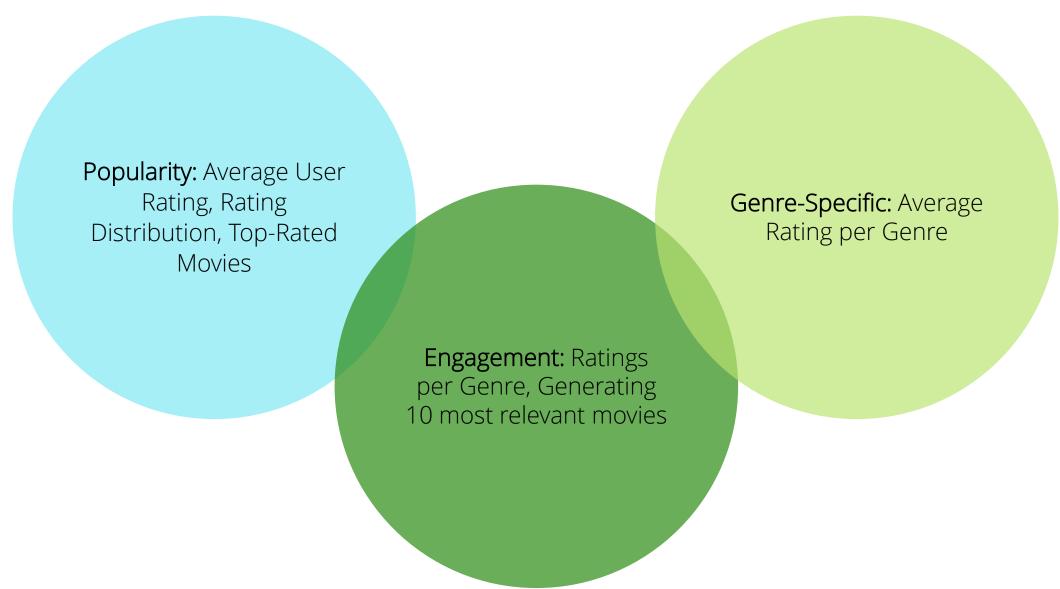
## Project Motivation:

 Create stable, appealing movie library.

## Outcome Goals:

 Drive growth, exceed user expectations.

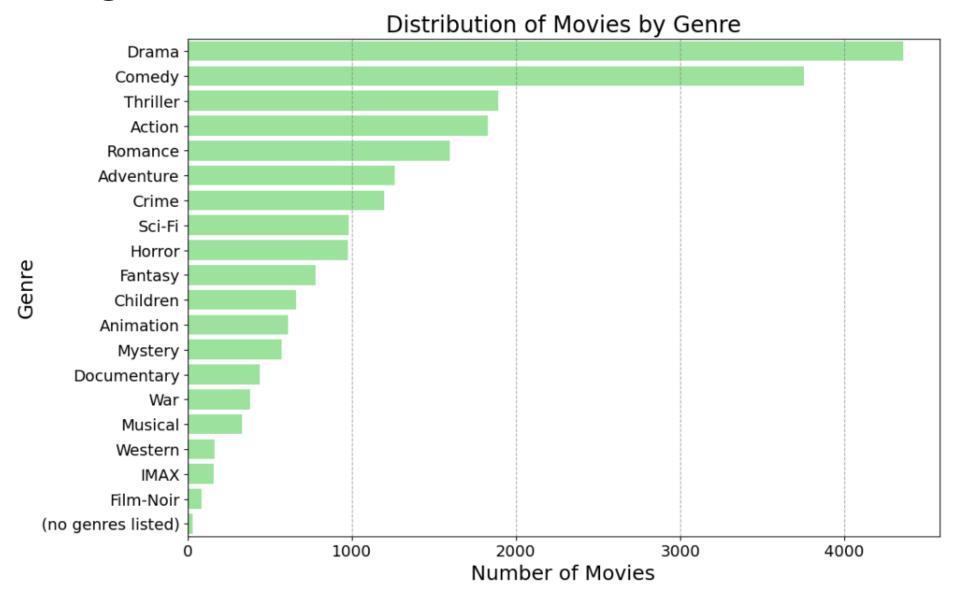
# **Success Metrics**



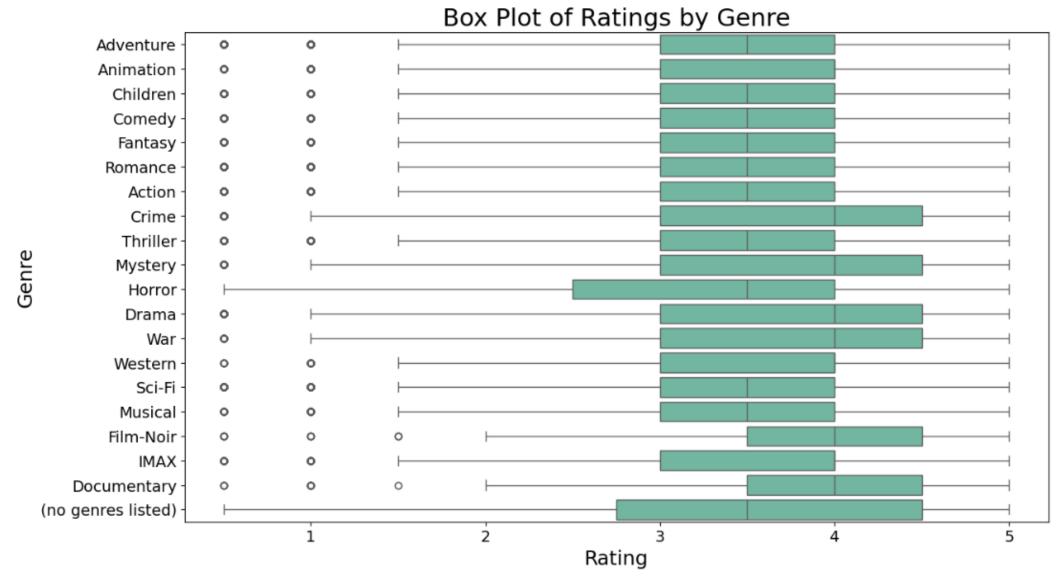
# **Dataset Insights**

Some aspects worth noting

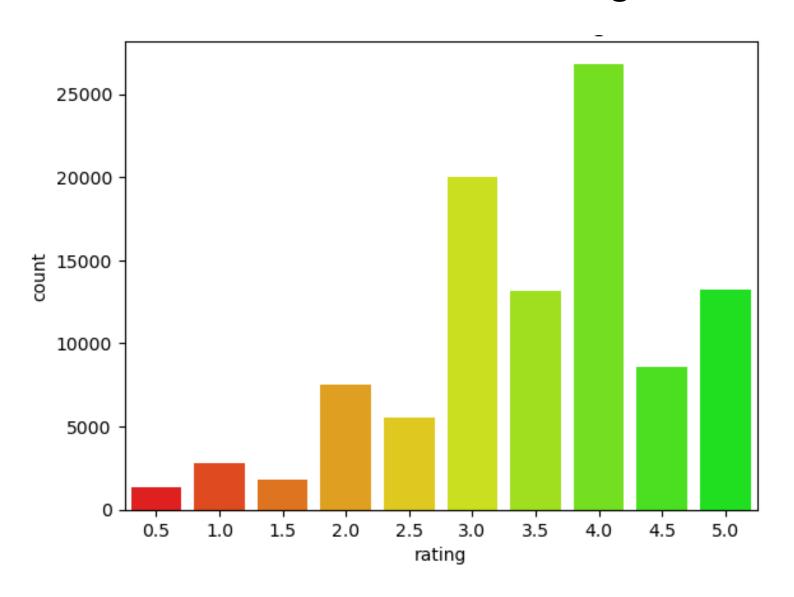
# **Dataset Insights**



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# **Distribution of Movie Ratings**



# Al Model

Data Preparation and Modelling

### Intro to Al Model

This model is centered around generating movie recommendations, taking a movie as an input, and generating a list of related movies as an output. We developed two approaches for accomplishing this

#### Collaborative Filtering

- Uses k-Nearest Neighbors
- Identifies movies that a user may like, based on the review history of other users
- If a specific user has rated two movies highly, it uses one as a recommendation for the other

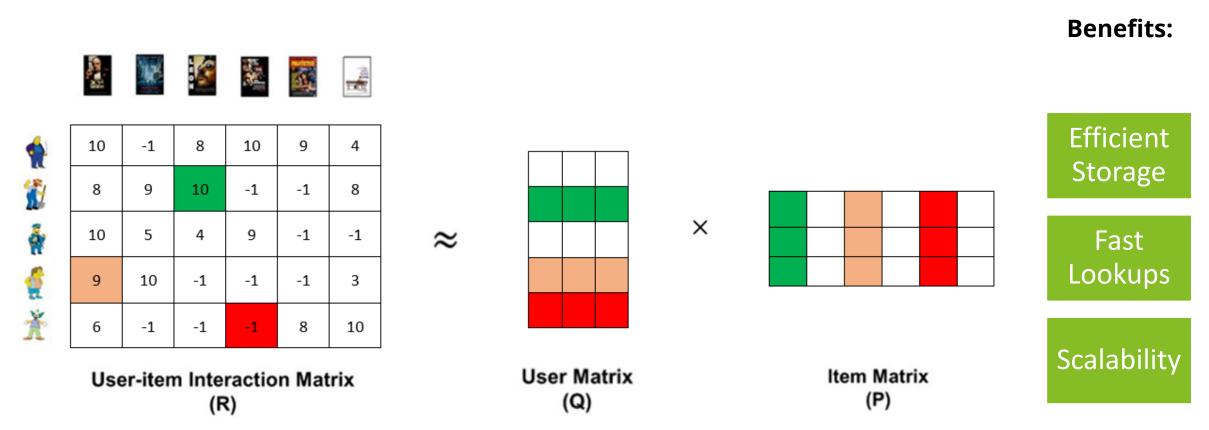
#### **Content-based Filtering**

- Uses Cosine & Euclidian similarity, based on the movie genres.
- Is able to recommend content with few reviews (handling the Cold-Start Problem).

# **Data Pre-processing**

#### **Purpose:**

- Data pre-processing is a critical step in preparing the dataset for collaborative filtering.
- Specifically, we created a user-item matrix where rows represent users and columns represent movies.
- This matrix will be used to identify patterns and generate recommendations.



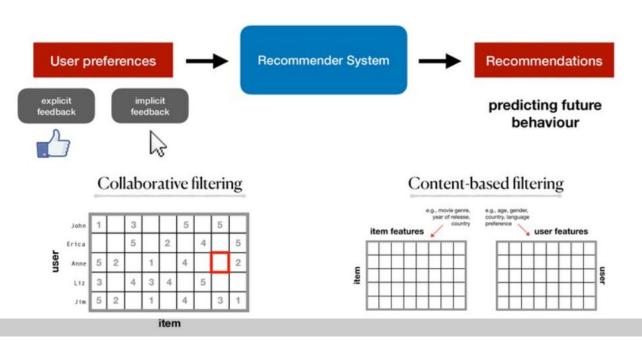
### **Item-Item Recommendations with k-nearest Neighbors**

#### **Purpose:**

The primary purpose of this step is to implement item-item collaborative filtering using the k-nearest neighbors (k-NN) algorithm to recommend movies that are similar to a given movie based on user engagement vectors.

## What is a Recommender System?

#### An application of machine learning



#### **Benefits:**

Improved User Experience

Efficient Computation

Scalability

Personalization

#### **Cosine Vs Euclidean Similarity**

### **Cosine Similarity**

```
Because you watched Toy Story (1995):
Toy Story 2 (1999)
Jurassic Park (1993)
Independence Day (a.k.a. ID4) (1996)
Star Wars: Episode IV - A New Hope (1977)
Forrest Gump (1994)
Lion King, The (1994)
Star Wars: Episode VI - Return of the Jedi (1983)
Mission: Impossible (1996)
Groundhog Day (1993)
```

### **Euclidean Similarity**

```
Because you watched Toy Story (1995):
Toy Story 2 (1999)
Mission: Impossible (1996)
Independence Day (a.k.a. ID4) (1996)
Bug's Life, A (1998)
Nutty Professor, The (1996)
Willy Wonka & the Chocolate Factory (1971)
Babe (1995)
Groundhog Day (1993)
Mask, The (1994)
```

### **Handling the Cold-Start Problem**

#### Problem

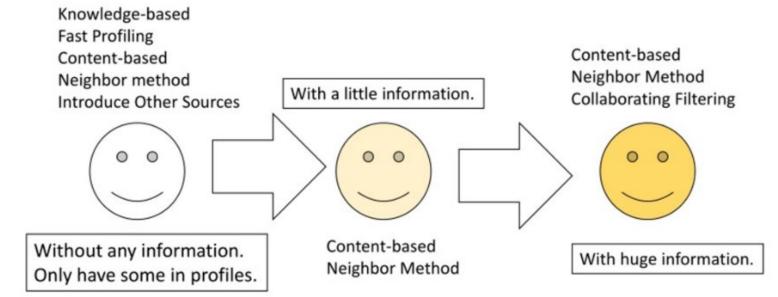
- Collaborative filtering relies solely on useritem interactions within the utility matrix.
- Brand new users or items with no interactions get excluded from the recommendation system.



#### Solution

- Content-based filtering to generate recommendations based on user and item features.
- Convert the genres column into binary/boolean features.

### Difficulty: Few amount of data.



#### **Creating a Movie Finder**

#### Problem

- To get results from our recommender, we need to know the exact title of a movie in our dataset.
- Recommender can't identify misspelled movie titles or if year of release is not included.

#### Solution

 Python package fuzzywuzzy: Finds the most similar title to a passed in string.

# Example of using FuzzyWuzzy Package & Cosine Similarity:

```
Because you watched Jumanji (1995):
                       Indian in the Cupboard, The (1995)
                        NeverEnding Story III, The (1994)
109
                          Escape to Witch Mountain (1975)
767
                Darby O'Gill and the Little People (1959)
1514
1556
                                      Return to Oz (1985)
                            NeverEnding Story, The (1984)
1617
        NeverEnding Story II: The Next Chapter, The (1...
1618
1799
                            Santa Claus: The Movie (1985)
3574
       Harry Potter and the Sorcerer's Stone (a.k.a. ...
       Chronicles of Narnia: The Lion, the Witch and ...
6075
Name: title, dtype: object
```

These recommendations seem pretty relevant and similar to Jumanji. The first 5 movies are family-friendly films from the 90s.

# **Data Challenges**

#### Data Sparsity

- User-item matrices are often sparse.
- Difficulty finding sufficient data to generate accurate recommendations.

#### Cold Start Problem

- New users and movies lack sufficient interaction data.
- User and item cold start.

#### Diversity vs. Accuracy

- More accuracy may lead to less diversity.
- Users may receive similar types of movies repeatedly.

# Evaluation & Metrics

Subjective nature of user satisfaction.

# Recommendations for Improvement

### **Increase Coverage**

- Coverage should be a proportion between 0 and 1
- Reviewing the calculation ensures that it accurately reflects the recommendation diversity.

### **Enhance Content-based Filtering**

- Hit rate
- Improve Ranking Quality
- •Incorporation of additional features improves the relevance of recommendations.

## **Regression Metrics**

• (Mean Absolute Error and Root Mean Squared Error): The very low values of MAE (0.14) and RMSE (0.15) suggest that the predicted ratings are highly accurate and close to the actual ratings.

#### **Classification Metrics**

- (Precision, Recall, F1-Score, AUC):
- •The perfect scores (1.0) for precision, recall, F1-Score, and AUC indicate that the recommendation system is performing exceptionally well in distinguishing and recommending relevant items without any errors.

# Improving Ranking Quality

- Both MAP@K and NDCG@K are 0.0
- Consider tuning recommendation algorithms by adjust # of k-neighbors or different distance metrics.

