# Deloitte.

# Movie Recommendation Engine Based on Movie Features

By: Santiago Alvarez, Santiago Cataño, Alex Cordova, Sarah Stallman, Shalini Vijayaraghavan



## Agenda

Presenter
Alex Cordova
Santiago Cataño
Santiago Álvarez
Shalini Vijayaraghavan
Sarah Stallman

# Introduction

Movie Recommendation Background

# Recommendation System Foundations

**Decision Fatigue** 

Maximizing Engagement Recommendations
Based on
Preference of
Similar Users

Business Scalability Previous
Challenges – Cold
Start Problem

# Project Approach

### <u>Client</u> <u>Objective:</u>

 Stand out in competitive streaming market.

### <u>Content</u> <u>Strategy:</u>

 Select popular movies, genre, based on ratings.

# Market Gap:

 Address frustration with inconsistent content

# Solution Approach:

Collaborative and Content-Based Filtering

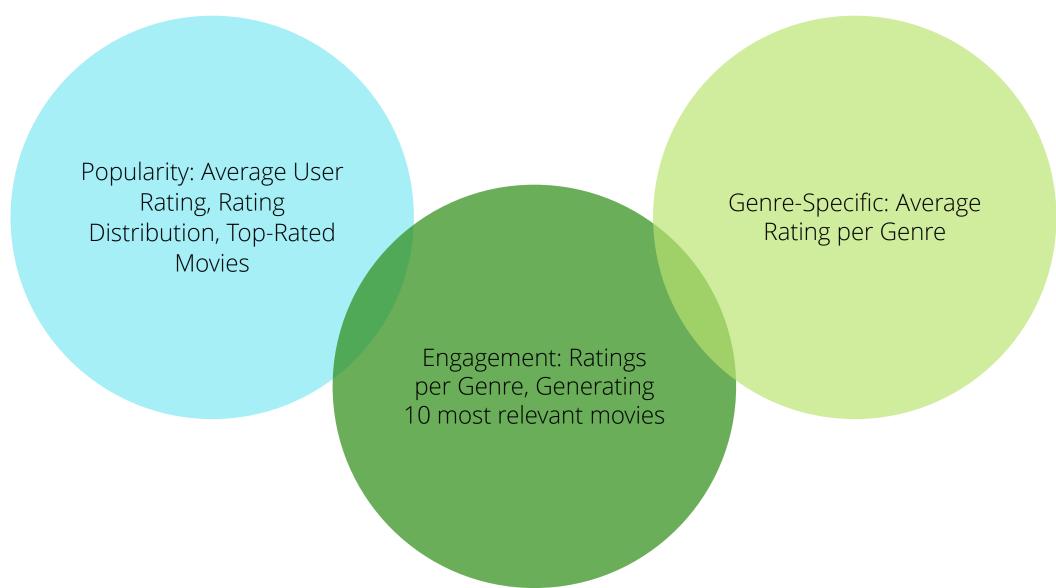
### <u>Project</u> <u>Motivation:</u>

 Create stable, appealing movie library.

### Outcome Goals:

 Drive growth, exceed user expectations.

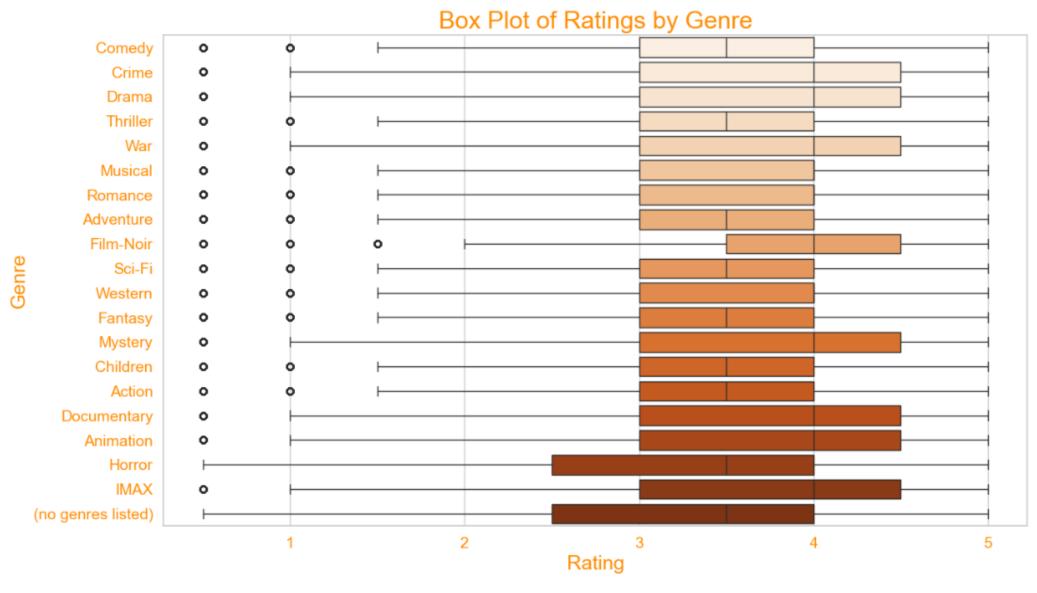
## **Success Metrics**



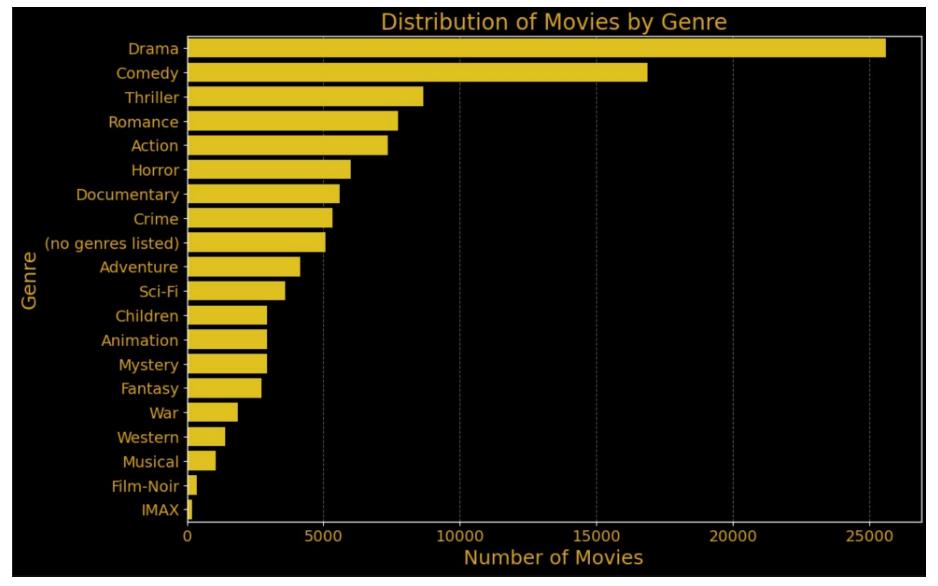
# **Dataset Insights**

Some aspects worth noting

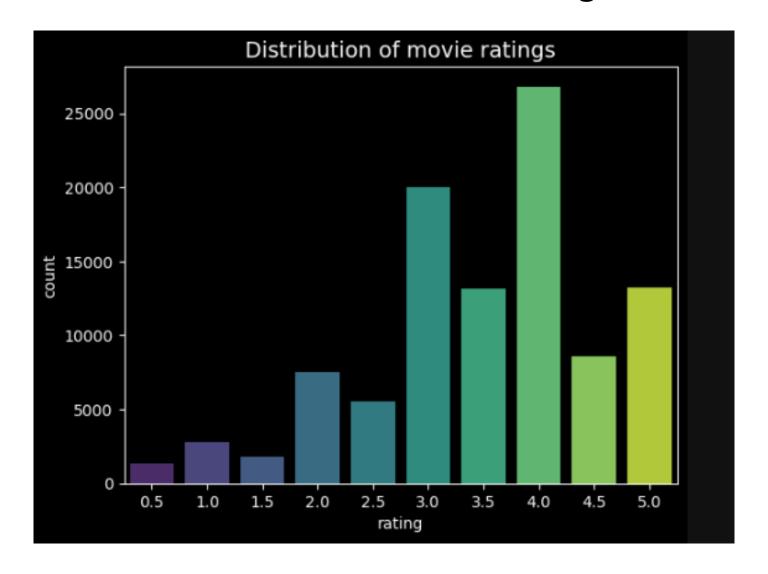
# **Dataset Insights**



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## **Distribution of Movie Ratings**



# Al Model

Data Preparation and Modelling

#### Intro to Al Model

This model is centered around generating movie recommendations, taking a movie as an input, and generating a list of related movies as an output. We developed two approaches for accomplishing this

#### Collaborative Filtering

- Uses k-Nearest Neighbors
- Identifies movies that a user may like, based on the review history of other users
- If a specific user has rated two movies highly, it uses one as a recommendation for the other

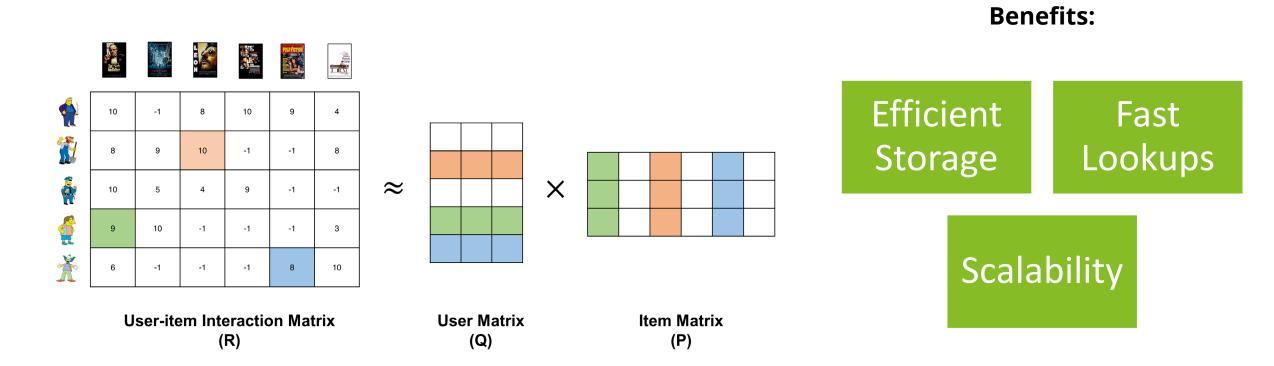
#### Content-based Filtering

- Uses Cosine & Euclidian similarity, based on the movie genres.
- Is able to recommend content with few reviews (handling the Cold-Start Problem).

## **Data Pre-processing**

#### **Purpose:**

- Data pre-processing is a critical step in preparing the dataset for collaborative filtering.
- Specifically, we created a user-item matrix where rows represent users and columns represent movies.
- This matrix will be used to identify patterns and generate recommendations.



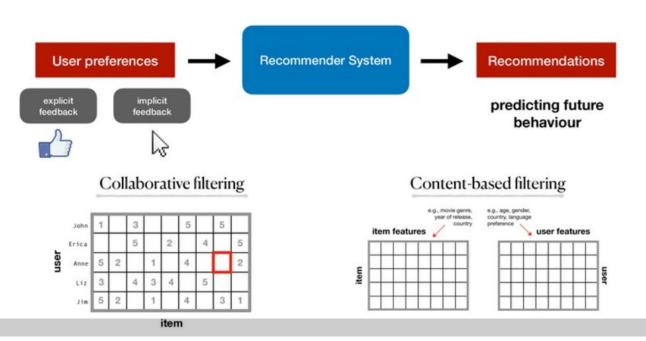
#### **Item-Item Recommendations with k-nearest Neighbors**

#### **Purpose:**

The primary purpose of this step is to implement item-item collaborative filtering using the k-nearest neighbors (k-NN) algorithm to recommend movies that are similar to a given movie based on user engagement vectors.

## What is a Recommender System?

#### An application of machine learning



#### **Benefits:**

Improved User Experience

Efficient Conputation

Scalability

Personalization

#### **Cosine Vs Euclidean Similarity**

### **Cosine Similarity**

```
Because you watched Toy Story (1995):
Toy Story 2 (1999)
Jurassic Park (1993)
Independence Day (a.k.a. ID4) (1996)
Star Wars: Episode IV - A New Hope (1977)
Forrest Gump (1994)
Lion King, The (1994)
Star Wars: Episode VI - Return of the Jedi (1983)
Mission: Impossible (1996)
Groundhog Day (1993)
```

### **Euclidean Similarity**

```
Because you watched Toy Story (1995):
Toy Story 2 (1999)
Mission: Impossible (1996)
Independence Day (a.k.a. ID4) (1996)
Bug's Life, A (1998)
Nutty Professor, The (1996)
Willy Wonka & the Chocolate Factory (1971)
Babe (1995)
Groundhog Day (1993)
Mask, The (1994)
```

### Handling the cold-start problem

#### Problem

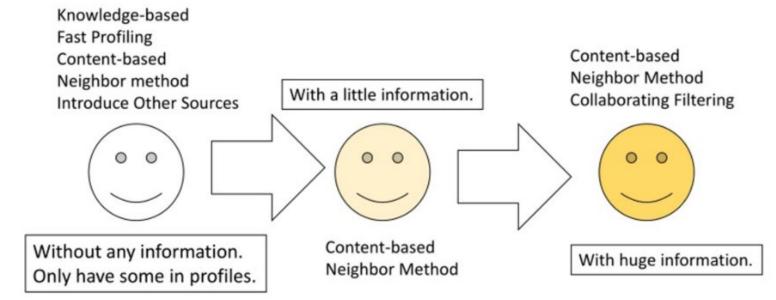
- Collaborative filtering relies solely on useritem interactions within the utility matrix.
- Brand new users or items with no interactions get excluded from the recommendation system.



#### Solution

- Content-based filtering to generate recommendations based on user and item features.
- Convert the genres column into binary/boolean features.

#### Difficulty: Few amount of data.



#### **Creating a Movie Finder**

#### Problem

- To get results from our recommender, we need to know the exact title of a movie in our dataset.
- Recommender can't identify misspelled movie titles or if year of release is not included.

#### Solution

• Python package <u>fuzzywuzzy</u>: Finds the most similar title to a passed in string.

# **Data Challenges**

#### Data Sparsity

- User-item matrices are often sparse.
- Difficulty finding sufficient data to generate accurate recommendations.

#### Cold Start Problem

- New users and movies lack sufficient interaction data.
- User and item cold start.

#### Diversity vs. Accuracy

- More accuracy may lead to less diversity.
- Users may receive similar types of movies repeatedly.

## Evaluation & Metrics

Subjective nature of user satisfaction.

# Recommendations for Improvement

### Increase Coverage

- Coverage should be a proportion between 0 and 1
- Reviewing the calculation ensures that it accurately reflects the recommendation diversity.

## Enhance Contentbased Filtering

- Hit rate
- Improve Ranking Quality
- Incorporation of additional features improves the relevance of recommendations.

## Regression Metrics

• (MAE and RMSE): The very low values of MAE (0.14) and RMSE (0.15) suggest that the predicted ratings are highly accurate and close to the actual ratings.

# **Classification Metrics**

#### • (Precision, Recall, F1-Score, AUC):

•The perfect scores (1.0) for precision, recall, F1-Score, and AUC indicate that the recommendation system is performing exceptionally well in distinguishing and recommending relevant items without any errors.

# Improving Ranking Quality

- Both MAP@K and NDCG@K are 0.0
- Consider tuning recommendation algorithms by adjust # of k-neighbors or different distance metrics.

