SANTIAGO VITTOR

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Professional Summary

AI adoption and training specialist with a strong background in web development and team leadership. Experienced in designing and coordinating internal programs focused on LLMs, prompt mastery, and data literacy. Able to translate complex AI concepts into practical training sessions, lead cross-functional teams, and implement workflow automations using Google Sheets, Apps Script, and Zapier. Background in web development (React, Node.js) enabling strong collaboration with engineering and technical teams.. Fast learner, adaptable, and motivated to create meaningful impact by connecting technology and people development.

Core Skills

AI & Training: LLM prompt mastery, AI adoption and training, program coordination, curriculum design, data literacy, team leadership, cross-cultural communication, quality assurance, SOP development.

Technical Foundation: JavaScript, Node.js, React, Python (basic), Google Sheets, Apps Script, Zapier, Make, web scraping, data extraction, chatbot integration with open-source AI models.

Professional Experience

FoodStyles - **Squad Leader and AI Training Coordinator**

Apr 2022 – Present

• Lead and mentor a cross-functional team focused on quality, learning, and process improvement.
• Design and deliver internal training programs on LLMs, prompt mastery, and data science fundamentals.
• Coordinate the Data Science Training Program, managing schedules, resources, and trainers.
• Develop SOPs, documentation, and evaluation frameworks to maintain consistency across teams.
• Create tools and automations using Google Sheets, Apps Script, and Zapier to optimize training and reporting workflows.
• Build chatbot prototypes connected to small open-source AI models to support internal learning and testing.

Prosegur Alarms - **Customer Success Specialist**

2018 – 2022

• Managed client communication and technical support for a large customer base.
• Collaborated with technical teams to improve data processes and reduce response times.
• Collected feedback and contributed to documentation that improved service consistency.

Previous Experience

Front Desk Manager (Hospitality, 2018): strengthened communication, organization, and multicultural collaboration skills.

Projects
LLM Training Prototype – Developed a chatbot using open-source AI models to support prompt testing and training simulations.

Internal Automation Suite – Created workflow automations with Google Sheets, Apps Script, and Zapier to track performance and reduce manual reporting.

Education
Universidad Kennedy — B.S. in Information Systems (in progress, 2023–2026)

Coderhouse: Full Stack Developer (2020–2021)

Languages
Spanish: Native

English: Advanced (FCE Certified)

Interests
AI literacy, data-driven learning systems, human–AI collaboration, process improvement, and creative tech education.