

SANTIAGO VITTOR

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Professional Summary

Junior software engineer with a background in front-end development, AI training coordination, and automation. Experienced with React, JavaScript, and Node.js, and comfortable learning new backend technologies like Python and Go. Skilled in creating efficient, user-friendly solutions, integrating APIs, and automating workflows with Google Sheets and Apps Script. Strong communicator with experience leading teams and delivering cross-functional projects remotely.

Technical Skills

Frontend: React, HTML, CSS, JavaScript

Backend: Node.js (basic), Python (basic)

Tools: REST APIs, Git, Google Apps Script, Zapier, Make

Other: Basic understanding of cloud environments (AWS), automation workflows, and data extraction.

Professional Experience

FoodStyles — Squad Leader & Training Coordinator (AI and Data Programs)

Apr 2022 – Present

- Coordinate and lead internal training programs focused on LLMs, data literacy, and prompt mastery.
- Collaborate with technical teams to improve efficiency through automation using Google Sheets and Apps Script.
- Develop internal tools and chatbots using small open-source AI models to support team learning.
- Build dashboards and reports to track team progress and data quality.
- Contribute to documentation, testing, and feedback cycles for workflow improvement.

Prosegur Alarms — Customer Success Specialist

2018 – 2022

- Managed client communications and technical support for large customer accounts.
- Collaborated with technical staff to streamline processes and reduce response times.
- Gained experience handling structured data, tracking metrics, and preparing reports.

Previous Experience

Front Desk Manager (Hospitality, 2018): strengthened communication, organization, and multicultural collaboration skills.

Projects

Internal Tools Automation — Created automations with Google Sheets and Apps Script to track training performance and reduce manual work.

AI Chatbot Prototype — Built and tested chatbots using open-source AI models connected to company data workflows for learning and prompt testing.

Education

Universidad Kennedy — B.S. in Information Systems (in progress, 2023–2026)

Coderhouse — Full Stack Developer (2020–2021)

Languages

Spanish: Native

English: Advanced (FCE Certified)

Interests

Web development, AI integration, process automation, data visualization, and scalable product design.