

No-Code: The AI PM's Secret Weapon

I'm an AI Product Manager and Hyperautomation Architect, and former founder of a phone repair business. I used no-code tools (Zapier, Make, n8n, Airtable) to automate real end-to-end operations.

At some point I realised my biggest leverage wasn't fixing more phones, but productising the automations behind the business. That's why I sold the company and moved into AI Product Management, to help larger teams prototype and ship AI features much faster.



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The Shift: From PM to AI-Powered Builder



- Companies like LinkedIn are shifting PMs from writing specs to *building* AI workflows and agents.
- PMs are expected to prototype, connect tools and validate value fast.
- But most PMs **don't own** an engineering team or the infra to do this safely.

So... how do you behave like an *AI builder* without writing thousands of lines of code?

Why No-Code is an AI PM's Superpower



Launch Faster

Validate ideas without waiting for engineering. Reduce time-to-market from weeks to days.



Close the Loop

Connect events, LLMs, data, and notifications in a single integrated flow.



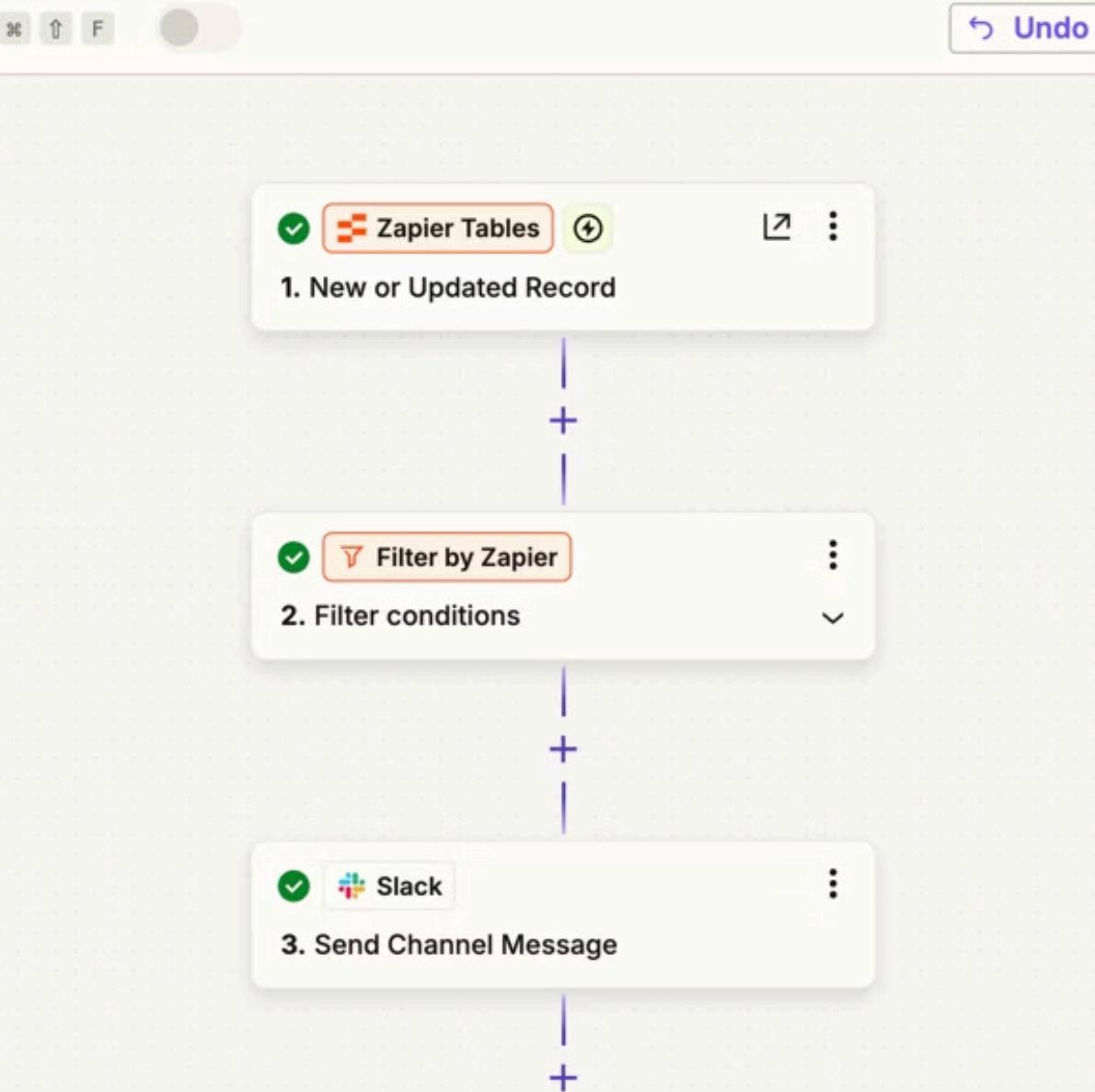
Reduce Risk

Economically test assumptions before committing roadmap and development time.



Understand Limitations

Learn restrictions and opportunities by "playing with the system" yourself.



Zapier: Where it Shines for AI PMs

Key Strengths

- Perfect for quick, simple automations with tons of app integrations
- Ideal for early prototypes that demonstrate a value proposition
- Easy to maintain by non-technical team members

Limitations to Consider

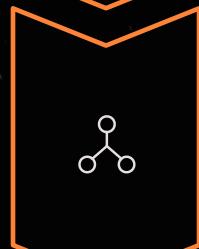
- Complex branching and intensive data processing
- Price can scale rapidly with volume

Make: When You Need More Power



Visual Scenarios

Help you intuitively and structurally reason about the entire workflow.



Multi-step Flows

Better for APIs, complex logic, and sophisticated automations.

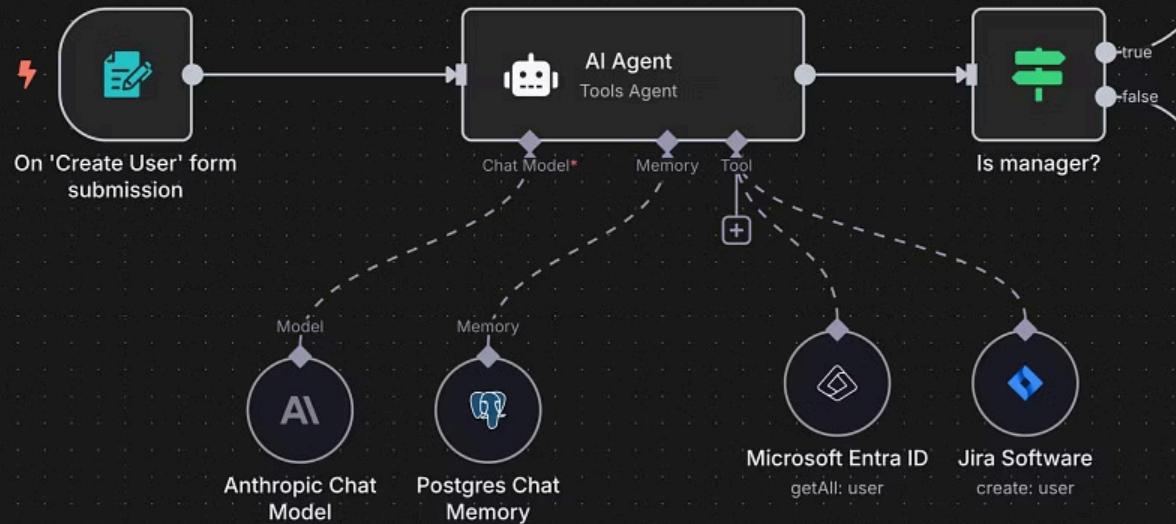


Perfect Balance

Good balance between power and ease of use for most cases.



n8n + Airtable: Flexible Workflows and Prototyping Database



n8n: Maximum Flexibility

Highly flexible (low-code), developer-friendly, with self-hosting options if needed. Ideal when you require more control, custom nodes, or want to run everything on your own infrastructure.

Airtable: Your Central Data Storage

The central database for prototypes: users, events, logs, configurations. Everything in an accessible and visual place.

Winning Pattern

LLM + no-code orchestrator + Airtable as the "brain + memory" for context and logging. This architecture covers most AI prototyping needs.



What to Do and Avoid as an AI PM Using No-Code

✓ Do This

- **Start with the Outcome**

Begin with the business outcome and the KPI, not the tool.

- **Design First**

Design the flow on paper first; happy path + basic error handling.

- **Document Everything**

Document owner, objective, inputs, outputs, and metrics for each automation.

✗ Avoid This

- **Don't Mix Environments**

Do not mix experiments and production in the same environment.

- **Share Knowledge**

Don't be the only person who understands how the automation works.

- **Think About Security**

Do not send sensitive data to random tools without considering security and compliance.



Summary and 3 Key Learnings

01

No-code is a practical superpower

For AI PMs who want to validate and deliver faster without technical dependencies.

02

Zapier / Make / n8n + Airtable cover most needs

If used correctly, these tools are sufficient to prototype almost anything.

03

Good practices make your automations reliable

Logging, ownership, and separation of test vs. production are fundamental for trust.

Now let's look at a real-world example: Jacobo, an omnichannel multi-agent system built on n8n and Airtable. It's a prototype, but fully functional for the size of my previous company